

Bidding well wishes and gratitude to Mongan as he steps down as Partners CEO

HEALTH CARE GIANT:

Mongan at the Dec. 1 Partners event



WITH THE START OF THE NEW YEAR, James J. Mongan, MD, president and CEO of Partners HealthCare since 2003 and MGH president from 1996 to 2003, will begin a new chapter in his career as he steps down from his post at Partners. His successor, Gary Gottlieb, MD, MBA, president of Brigham and Women's/Faulkner Hospitals, will take the reins as Partners president and CEO beginning Jan. 1.

To wish Mongan the best and thank him for his many contributions, his family, friends and colleagues gathered Dec. 1 at the John F. Kennedy Presidential Library for "Partners at 15 – An Evening to Honor James J. Mongan, MD." Jack Connors, chairman of the Partners HealthCare Board of Trustees, served as emcee for the event.

During his tenure as Partners president and CEO, Mongan led the organization through an impressive period of growth and development. As a steadfast champion of High Performance Medicine – a focus on patient safety, uniform high quality, enhanced care coordination for high-risk patients, increased efficiency in the use of high-cost drugs and tests, and the implementation of new technology – Mongan directed Partners' affiliate hospitals toward a greater level of health care transparency and ushered in the implementation of the electronic medical record and electronic medication administration process.

As MGH president, Mongan led the hospital through a number of important projects, including the construction of the
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MGH Clinical Pastoral Education program celebrates 75th anniversary

ON DEC. 2, dozens of MGH Clinical Pastoral Education (CPE) alumni, friends and supporters celebrated the program's 75th anniversary at the MGH Chapel. Speakers included Peter L. Slavin, MD, MGH president; Jeanette Ives Erickson, RN, MS, FAAN, senior vice president for Patient Care and chief nurse; and Ann Daniels, PhD, LICSW, executive director of MGH Social Services and the Chaplaincy Department.

The oldest of its kind in the United States, the CPE program has taught more than a thousand theological students, clergy and seminarians how to perform spiritual assessments and engage in meaningful relationships in the clinical setting. The program was established in 1934 by Richard Clarke Cabot, MD,
(Continued on page 4)



75 YEARS STRONG: From left, Ives Erickson, Slavin, Zollfrank and Michael McElhinny, MDiv, director of the MGH Chaplaincy Department

Holiday visit from former patient brings gifts and smiles



THE JOY OF GIVING: Comer, right, with her friend Rachel Cook and MGH/C patient Cody Blais

DURING CARINA COMER'S annual gift delivery to the young patients of the Francis H. Burr Proton Therapy Center, the children tell her how old they are and what they'd like to receive, much like they would with Santa Claus. But Comer one-ups Old Saint Nick – she delivers their gifts right on the spot.

Comer, once a cancer patient herself, has been donating gifts to the Proton Center for the past seven years. She raises money for the items by selling baked goods during the summer in Niantic, Conn., where her family has a beach house. A passionate baker since the age of five, Comer, now 17, is a student at the College of Culinary Arts at Johnson and Wales in Providence, R.I.

This year, she raised \$2,200 selling her baked goods, and on Dec. 18 she brought cartloads of fun gifts – and delicious cookies – to the pediatric patients at the Proton Center. The children were thrilled to see her and receive the specially selected gifts, each with a heartfelt message attached.

The visit is special not only for the patients, but also for Comer. She first came to MassGeneral Hospital for Children in 2000, when she was diagnosed with a brain tumor for the second time. Fortunately, her cancer was successfully treated and has not returned since.

"I was so thankful for the care I received here, and I remember having gifts given to me while I was being treated," Comer says. "I wanted to give something back." ■

— Mongan

(Continued from page 1)

Yawkey Center for Outpatient Care and the Richard B. Simches Research Center. In 1998, with his keen interest and extensive experience in health policy, Mongan worked with Samuel O. Thier, MD, former president of the MGH and Partners; Dennis A. Ausiello, MD, chief of the MGH Department of Medicine; and David Blumenthal, MD, MPP, then-chief of the MGH Health Policy Research and Development Unit and now National Coordinator for Health Information Technology, in the establishment of the MGH/Partners Institute for Health Policy. Now in its 11th year, the institute has flourished and is considered one of the country's leading health policy research centers. As a highlight of the Dec. 1 event, Peter L. Slavin, MD, MGH president, announced that in recognition of Mongan's notable contributions in the area of health policy, the institute has been renamed the Mongan Institute for Health Policy.

"For many decades, Dr. Mongan has been at the forefront of national health policy debates," says Lisa I. Iezzoni, MD, MSc, who succeeded Blumenthal as the director of the Institute for Health Policy. "His seven years of service

early in his career working in the U.S. Senate Finance Committee on Medicare and Medicaid issues – followed by years of leadership in the Carter Administration's Department of Health and Human Services and on the White House Domestic Policy staff – gave him incredible insight into the complex and messy process of making U.S. health policy. Hence, it just seems right that the Institute for Health Policy at MGH and Partners HealthCare would bear Dr. Mongan's name."

In addition to his work in health policy, Mongan has been an unwavering advocate for the development of high-quality and accessible health care for underserved individuals in local, national and global communities. Mongan has been particularly interested in the work of Bruce Walker, MD, director of the Phillip T. and Susan M. Ragon Institute of MGH, MIT and Harvard, who is exploring ways to treat, prevent and cure a wide range of cancers and infectious diseases such as HIV/AIDS, and Paul Farmer, MD, chief of the Division of Global Health Equity at BWH and co-founder of Partners in Health, who is working to raise the standard of health care in underdeveloped areas of the world. Mongan has long supported this important work throughout his tenure at Partners. In honor of this steadfast support, Connors announced that Partners has

established the Dr. James J. Mongan Global Health Fund and committed \$5 million over the next five years to support Walker's and Farmer's work.

Slavin, who succeeded Mongan as MGH president, says he feels very fortunate to have had the privilege of knowing and working with such a health care giant. "I am one of his many disciples at the MGH and Partners who has learned more from him than any lecture or textbook could offer," Slavin says. "Jim is a wonderful mentor, colleague and friend. He cares very deeply about the people who work directly with him and throughout the organization. He not only is thoughtful, kind and polite, but he also treats everyone in the organization with respect and dignity. Most important, he is extremely passionate about the patients and families served by our institutions, particularly those from less fortunate backgrounds. On behalf of the MGH community, I warmly congratulate Jim on his well-deserved recognition and thank him for his leadership."

Mongan will remain active in health care, teaching, writing and speaking on public policy and health care management issues – sharing insights from his vast experience and truly extraordinary career. ■

Improving care experience for patients with disabilities

PATIENTS WITH DISABILITIES often face unintentional challenges in health care facilities. For example, patients with limited vision may have difficulty reading a medical form due to font size; or, a patient in a wheelchair may require assistance maneuvering an uneven sidewalk moving from one hospital building to another.

The MGH Council on Disabilities Awareness (CDA) is committed to improving issues like these, which often go unnoticed. Established in 2003 to address the numerous and diverse needs of MGH staff, patients and visitors with disabilities, the council comprises representatives from across the hospital, as well as patient representatives. Moving beyond the mandate of compliance toward creating a welcoming and comfortable environment for all individuals with disabilities, the CDA recently led several initiatives to enhance accessibility and care.

In 2009, the CDA recommended that the hospital install a "family restroom" where family members could assist their loved ones in a large, handicapped-accessible facility. With the collaboration of members of MGH Planning and Construction, Buildings and Grounds, Environmental Services, and Patient Care Services, this restroom was installed at the intersection of the White and Ellison buildings, a high-traffic area where individuals with disabilities can easily access the facility with family members.

"This was a wonderful collaboration among many departments," says Carmen Vega-Barachowitz, MS, CCC-SLP, chair of the CDA and director of

Speech, Language, Swallowing and Reading Disabilities. "By evaluating and assessing how we are serving our patients with disabilities, we have the information to know how to invest our time, energy and resources into improving access throughout the hospital. This enhances the overall patient care experience for our patients with disabilities, as well as the hospital experience for the family members and our other visitors."

Another enhancement that has improved accessibility for patients with disabilities was made by the MGH Department of Imaging. Under the auspices of Denise Palumbo, RN, executive director, managers Jennifer McDowell and Janice Wright identified a newly designed exam table with a height range of 19 to 37 inches. The wider range not only reduced the number of job-related injuries among sonographers, who had to bend down to perform ultrasounds, but also allowed for patients in wheelchairs to more easily access the table at its lowest height.

"This modified design of the ultrasound table is welcomed by both clinicians and patients with disabilities as a model for delivering safe and accessible quality care," says Vega-Barachowitz. "It is hoped that the new design will influence other manufacturers to factor in the needs of a more inclusive patient population in future designs."

For more information about the CDA, contact Vega-Barachowitz at 617-724-0762 or Patricia Rowell, Disabilities Access Project and Public Space liaison, at 617-724-1754.

Durant fellow supports HIV/AIDS work

DURING HER YEAR spent as a Durant fellow in South Africa, Jennifer Brock, RN, BSN, NDC, of the Adult Hematology/Oncology Bone Marrow Transplant Unit, kept a photo of someone who, although she had never met him, helped comfort and inspire her during a challenging time. That photo was of the late Thomas S. Durant, MD, a beloved MGH physician and humanitarian and the namesake of the Thomas S. Durant, MD, Fellowship in Refugee Medicine.

Brock, a former Peace Corps volunteer in West Africa's Burkina Faso, served as a Durant fellow from May 2008 through May 2009. She recently shared her experiences with

MGHers through a presentation, "From Countryside to Urban Hospitals: Managing HIV in South Africa."

Brock discussed the severity of the HIV/AIDS epidemic in South Africa, which has the highest rate of HIV/AIDS deaths in the world and shared her experiences working with grassroots efforts to address the problem. She had spent most of her time at a small, community-focused clinic in Mbizana, South Africa, where she had helped care for patients and educate staff, including the clinic's unique group of community health workers who provide home-based care for HIV/AIDS patients physically unable to travel to the clinic. Brock also worked at a city



FRIENDSHIP ABROAD: Brock, left, and "Mama Mase" in the village of Nomla. Mase, a member of the local health clinic's board, dedicates much of her time to helping members of the community.

hospital where she introduced the concept of palliative care for HIV/AIDS patients.

"Increasing the number of humanitarian medical aides and resources has been critical in controlling the HIV epidemic," says Brock. "The greatest gains, however, will come internally from the indigenous people and their efforts to vigilantly promote and protect each others' health and well-being."

For more information about the Durant Fellowship, visit www.durantfellowship.org. ■

A holiday delivery from Blood Donor Center

ON DEC. 22, the MGH Blood Donor Center shared the spirit of generosity with young patients at MassGeneral Hospital for Children (MGHfC) through its Puppy Pals Program.

Now in its 13th year, the Puppy Pals Program is held each December. Throughout the month blood donors were invited to sign gift tags that were later attached to stuffed animals and toys for MGHfC patients. The gifts were then delivered by Santa and his helpers on behalf of the donors to the patients in the Pediatric Hematology/Oncology Unit and on Ellison 17 and 18.

"It's a great feeling to know that my blood donation not only helped save a life, but also put a smile on a child's face, especially at this time of year," says Mariah Wentworth, a blood donor and one of Santa's helpers this year.



SANTA'S VISIT: MGHfC patient Alex Donahue and his mother, Nancy, with Santa

WHAT'S HAPPENING**MGH Senior HealthWISE**

MGH Senior HealthWISE will offer a hypertension screening for seniors ages 60 years and older Jan. 4 from 1:30 to 2:30 pm at the Hill House, 127 Mt. Vernon St. For more information, call 617-724-6756.

First Sandbox clinical challenge

The MGH Sandbox is an online community for employees designed to leverage the diverse expertise of staff to solve clinical problems. The Sandbox is sponsoring its first clinical challenge, the UTI Clinical Challenge, with registration open for participating teams through Jan. 8. Cash prizes will be awarded to the winning team of the UTI Challenge and for the winning idea for the next challenge. For more information, access the Sandbox through the Start menu on any Partners workstation, listed as the "Clinical Innovation Sandbox" under Clinical Applications.

Onsite Spanish classes

The MGH Training and Workforce Development Office is offering

onsite Spanish classes. Beginner- and intermediate-level classes will meet Tuesdays from 5:30 to 7:30 pm Jan. 12 through March 16, and advanced-level classes will meet Thursdays from

5:30 to 7:30 pm Jan. 14 through March 18. The course fee of \$150 is due Jan. 6. A brief assessment is required for placement in the intermediate and advanced classes.

For more information or to take the assessment, e-mail mghtraining@partners.org. To enroll in the beginner course, access <https://libridge.partners.org>.

— Chaplaincy

(Continued from page 1)

and Rev. Russell L. Dicks, who selected the brightest candidates for an inaugural program that would provide hospital-based pastoral care training to religious leaders.

Building on their success, in 1998 the MGH Chaplaincy Department – together with the Kenneth B. Schwartz Center and the Department of Nursing – established a CPE program for health care providers. In this program, clinicians of all disciplines learn to integrate the art of spiritual caregiving into their clinical practice. Today, the program is led by Rev. Angelika Zollfrank, MDiv, BCC, of the MGH Chaplaincy Department.

The MGH CPE program has been a leader in the development of hospital-based training in the art of pastoral care for many decades. In 1944, the MGH was the founding site of one of the forerunners of the national Association for Clinical Pastoral Education, Inc., the accrediting agency for more than 250 CPE programs in the nation.

"Generations of religious leaders and caregivers have rotated through the MGH during their ministerial training," says Zollfrank. "We are honored and so pleased to continue this tradition and look forward to the next 75 years offering solid, clinical pastoral education training."

For more information about the MGH CPE program, contact Zollfrank at 617-724-3227.

Partners HealthCare Flu Team helps viewers

ONCE A WEEK, Boston-area television viewers and web users will have the opportunity to obtain the latest information on the flu by chatting live on www.whdh.com with a Partners HealthCare expert as part of a collaborative public health campaign from Partners, WHDH-TV 7 NBC and the Massachusetts Department of Public Health.

Five physicians from the MGH and BWH comprise the "7 News Flu Team," a group of leading Partners providers representing a range of specialties, including primary care,



FLU TEAM: From left, Lisa Owens MD, medical director of Brigham Primary Physicians at Faulkner Hospital and associate physician at BWH; Biddinger; Greenspan; Richard Zane, MD, vice chair of the Department of Emergency Medicine at BWH; and Riley

emergency medicine, obstetrics and gynecology, and pediatrics. The flu team physicians from the MGH are Paul Biddinger, MD, director of Operations for Emergency Medicine and medical director for Emergency Preparedness; Laura Riley, MD, director of Labor and Delivery; and Peter Greenspan, MD, vice chair of the Department of Pediatrics and medical director of MassGeneral Hospital for Children.

For the past month, the 7 News Flu Team experts have been answering viewers' questions – from flu vaccine safety, flu risks for children and pregnant women, and flu prevention – during TV interviews and on the web. WHDH has promoted the Flu Team through a TV spot and a web page at www.whdh.com/fluteam, which includes the latest flu news, commonly asked questions and vaccine clinics.

In addition to the 7 News Flu Team, Partners HealthCare has worked with the Massachusetts Department of Public Health to produce a TV spot promoting H1N1 flu vaccination. The spot features MGH physicians Biddinger and Joseph Betancourt, MD, MPH, director of the Disparities Solution Center, who also appears in a Spanish TV spot for Telemundo.

"We consider this a service to the community, a chance to support the state and city health departments in their efforts to communicate accurate and timely flu information, and a way to bring visibility to some of our extraordinary physicians," said Gary L. Gottlieb, MD, MBA, Partners HealthCare president and CEO. "We are delighted about the response and very grateful for our physicians' willingness to be part of this public service." ■



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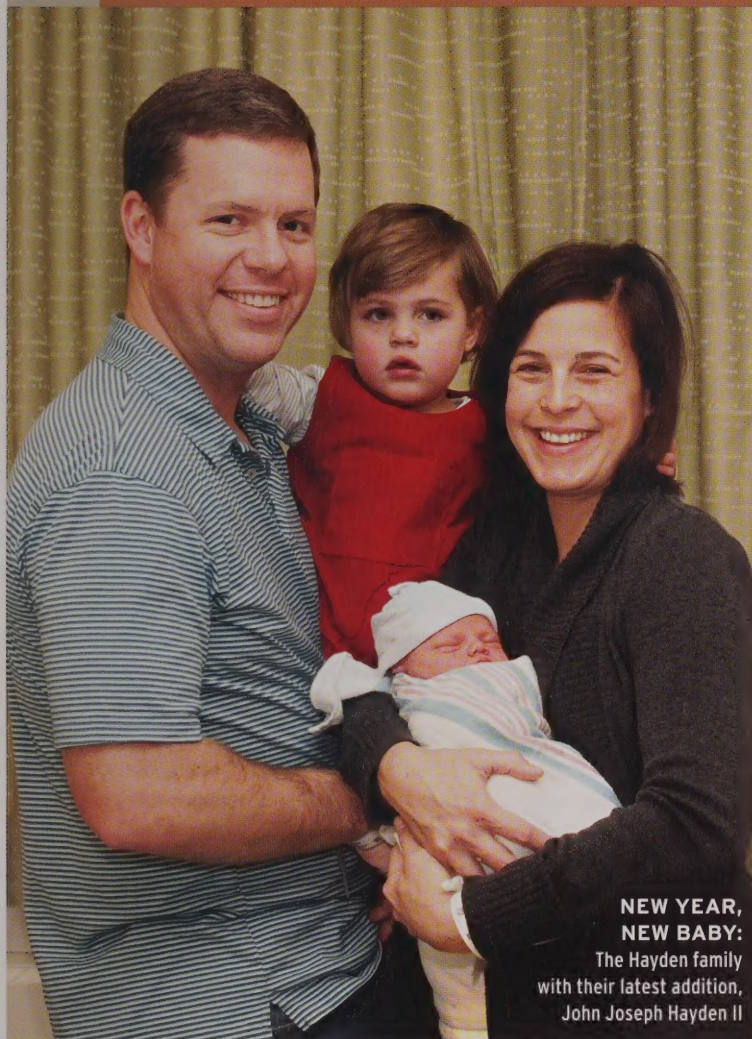
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MGH **HOTLINE**

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**NEW YEAR,
NEW BABY:**
The Hayden family
with their latest addition,
John Joseph Hayden II

“Johnny New Year”

First Baby of Decade in Boston Area

JOHN JOSEPH HAYDEN II is barely a week old, but he’s already made headlines. He entered the world at the MGH only a few minutes after the clock struck midnight – at 12:06 am – on Jan. 1, making him the first baby of 2010 and of the decade in the Boston area.

Parents Whitney and Chris originally anticipated John to be a Christmas baby, but instead the newborn made for an unforgettable start to the new year. Named after his late grandfather, John weighed a healthy 7 pounds, 7 ounces and was 20.25 inches long. His parents were thrilled, as was his sister, two-year-old Sloan.

Whitney had gone into labor on New Year’s Eve. When she first came into the hospital around 3 pm, staff monitored the baby and sent her home because the contractions had not progressed. At 9 pm, Whitney’s contractions had fully progressed, and she and her husband drove back to the MGH to deliver the baby, passing throngs of First Night revelers along the way.

Labor and Delivery Unit midwife Anne-Marie Armstrong, CNM, ANP, MSN, along with nurses Susan Holuk, RN, and Sarah Thibodeau, RN, attended the birth. Nurses outside the delivery room door cheered after John was born, nicknaming him “Johnny New Year.” Susan Mulloy, RN, Kate Zimmer, RN, and Alexandria Brennan, RN, provided postpartum care for baby and mother in the Newborn and Family Unit.

“It was wonderful to have so much support and joyfulness during and after John’s birth,” says Whitney. “Everyone here, especially the nurses, were great.” ■

Making 2010 the year for positive change

“I WILL LOSE 20 POUNDS.” “I’m going to quit smoking ... for good.”

Many resolutely announce these statements or other goals at the start of a new year. Sometimes such promises stick, but often, they do not. To help determined individuals aiming for self-improvement in 2010, Bruce Masek, PhD, of the MGH Department of Psychiatry, weighs in on the unique tradition that is making New Year’s resolutions.

Any day is a good day for change

According to Masek, life-changing resolutions should not have to wait for a holiday to happen. If someone is truly dedicated to and prepared for a lasting change, the timing of the change should not be an issue.

“To undertake a change that can significantly improve your health and well-being, why wait until New Year’s?” asks Masek. “Any day is a good day to change for the better.”

Being resolved to resolve

Still, Masek says, it’s not necessarily wrong to use New Year’s Day as a chance to evaluate one’s life and decide what

(Continued on page 2)



MASEK

Cultivating healthy habits through an “edible schoolyard”

THE DEC. 16 INSTALLMENT of a film series, “Environment, Education and Empowerment: Improving Nutrition and Addressing Obesity in Vulnerable Communities” – sponsored by the MGH Disparities



ADDRESSING CHILDHOOD OBESITY: Bottom row, Cunningham, left, and Grant. Top row, Joseph Betancourt, MD, MPH, director of the DSC, left, and Green

Solutions Center (DSC), the Multicultural Affairs Office and the Kenneth B. Schwartz Center – featured a screening of “Nourishing the Kids of Katrina: The Edible Schoolyard” in the O’Keeffe Auditorium. Filmmaker Robert Lee Grant, PhD, MBA, recently completed the documentary, which chronicles the creation of “an edible schoolyard” at Samuel J. Green Charter School in New Orleans. As the featured guest at the event, Grant explained how the film was developed in response to a growing trend of the nation’s children to be either overweight or obese. These conditions can lead to a number of health issues, including diabetes, high blood pressure, heart disease and other problems that can continue into adulthood.

In 2006, to help encourage children’s healthy eating habits, activist and chef Alice Waters developed the concept for the “edible schoolyard” at Martin Luther King, Jr. Middle School in Berkeley, California. There, students participate in the cultivation of an urban garden, learning hands-on about science, social studies and math while gaining a better understanding of nutrition and the importance of maintaining healthy lifestyles.

Following the screening, Grant was joined by panelists Sylvia Chiang-Raposo, MPH, manager of the Food and Fitness Initiative at MGH Revere CARES, and Kathy Cunningham, MEd, RD, LDN, senior program manager/dietician at the Boston Public Health Commission. Chiang-Raposo spoke about the Food and Fitness Initiative’s community garden that is now in development for the children at Garfield Middle School in Revere. The garden is one of several strategies to enhance nutrition education and increase physical activity at the school. Cunningham shared information about the multiple nutrition and education activities available throughout Boston. Among these are programs to promote healthy lifestyles and weight maintenance for children and adults.

“The obesity epidemic in this country, especially among racial and ethnic minorities, is one of the most important health issues of our time,” says Alexander Green, MD, MPH, associate director of the DSC. “Through this film screening we hoped to raise awareness and begin an ongoing discussion about effective strategies to address this issue, focusing on the next generation.” ■

— Resolutions

(Continued from page 1)

aspects could stand improvement. If an individual wants to make and keep a New Year’s resolution, Masek has a few suggestions. First, focus on only one issue at a time. Trying to take on multiple resolutions can be overwhelming. He also recommends making resolutions manageable, such as omitting a luxury that is not absolutely necessary. For example, if aiming to lose weight, rather than trying to lose a lofty 50 pounds, resolve to not eat chocolate as part of the weight-loss effort.

“Permanent behavior change doesn’t come easy. Start out small,” says Masek.

Make a stand – with a plan

What’s most important for positive, lasting change at any time of the year is to have a well thought-out plan, adds Masek.

He advises individuals to avoid making broad, sweeping resolutions and then assume that the details will work themselves out later. It is important to identify the ultimate goal but to also focus on the path.

Additionally, Masek suggests speaking to a physician, as well as to family and friends, about health-related resolutions. Sharing goals with others helps solidify the commitment.

“Change can’t come without a lot of support. To take on serious change alone is asking for failure.”

Success despite slip-ups

Ultimately, it’s important to not interpret an occasional slip-up – which is bound to happen – as failure. What’s most important is how the mistake is addressed.

Masek suggests sitting down and re-evaluating one’s progress every month or so. Are certain aspects working or not working? Does a change need to be made? Be flexible.

“If you’ve gotten off track, remember that any day is a good day to commit, or re-commit, to change,” says Masek. “You don’t have to wait until 2011.”



SHAPING UP: The "Misfits" came in first in the 19th round of Be Fit.

Be Fit 19 participants succeed in shaping up for the new year

WHILE MANY PEOPLE resolve to get in shape after the New Year holiday, MGHers who participated in the 19th cycle of the Be Fit program already are well on their way.

Competitors in the 10-week round were the "Misfits" and "Million Dollar Bodies," both of the Development Office; the "Traumatic Losers" of the Surgical Intensive Care Unit; "Baby Be Fit" of the Department of Obstetrics and Gynecology; the "Gene Team" of the Center for Human Genetic Research; and

"Perfect Image" of Imaging.

In the end, it was the "Misfits" that won the overall challenge, taking the top spot in all five categories: food log, relaxation response, pedometer, exercise and percentage of weight loss. The team is the first ever Be Fit team to have a 100 percent completion rate on the exercise and meditation logs. The "Traumatic Losers" took second place with a 3.4 percent total team weight loss.

The 20th cycle of Be Fit is currently underway,

with teams from Police and Security, Radiation Oncology, Internal Medicine Associates, Social Services, the Critical Care Unit and Imaging.

Be Fit also recently invited all MGHers to take the stairs in the 2nd Annual Be Fit Stair Challenge. The eight-week program kicked off Dec. 14, and in the first two weeks more than 160 participants climbed nearly 22,000 flights of stairs. The Be Fit Walking Challenge will take place this spring. For more information, visit <http://intranet.massgeneral.org/befit/>. ■

Addressing the fight against HIV/AIDS in Africa

EPSTEIN



THE MGH DIVISION OF GLOBAL HEALTH AND HUMAN RIGHTS, the Departments of Medicine and Emergency Medicine, and MassGeneral Hospital for Children welcomed journalist, scientist and public health consultant Helen Epstein, PhD, for a Dec. 10 discussion of her experience studying the proliferation of HIV/AIDS on the African continent. Speaking in the O'Keefe Auditorium, Epstein, author of "The Invisible Cure: Why We are Losing the Fight against AIDS in Africa," shared insights and anecdotes from her work in Eastern and Southern Africa and highlighted the myriad challenges facing global health professionals seeking to curb the spread of this deadly disease.

Among the main challenges, explained Epstein, is the problem of ingrained social behaviors. While traditional Western forms of HIV intervention such as widespread testing are well-meaning, they don't fight the AIDS epidemic at its core.

Global health professionals tend to focus primarily on high-risk segments of the population, such as sex workers and their clientele, says Epstein. New data suggest, however, that individuals with a small number of long-term concurrent partners may spread the disease faster, because prevention tactics like condom use or early detection can be more difficult to sustain in long-term relationships.

Epstein suggested that if global health professionals are successful in working with local populations to reduce the number of concurrent sexual relationships, thereby disrupting the system by which the disease is spread, they could greatly affect the number of individuals infected with HIV.

"We were excited to welcome Dr. Epstein to MGH to hear of her work in Africa," says Thomas F. Burke, MD, chief of the MGH Division of Global Health and Human Rights. "Her insight and analysis of the AIDS epidemic raises important questions on how to best prevent the spread of the disease on a local level, thereby affecting its national and continental presence."

For more information about the MGH Division of Global Health and Human Rights, access www.massgeneral.org/globalhealthandhumanrights. ■

WHAT'S HAPPENING**Job shadow hosts needed**

The MGH Center for Community Health Improvement is seeking volunteers to host high school students Feb. 2 for the 15th annual Groundhog Job Shadow Day. The event is an opportunity for hospital staff to increase a young person's awareness about careers in health care and to help him or her learn firsthand the skills and education necessary to succeed in a specific job or career. For more information or to volunteer, contact Tracy Stanley at 617-724-6424 or tstanley2@partners.org.

Nursing research seminar series

The MGH Clinical Research Program, the Yvonne L. Munn Center for Nursing Research and the Treadwell Library are sponsoring

a seminar series, "Understanding and Writing Clinical Research Literature," Thursdays, Jan. 21, Feb. 4 and Feb. 11 from 2:30 to 4 pm in the Simches Research Center, Room 3.120. This three-part seminar series is designed to introduce clinical research coordinators and research nurses to the basics of understanding and writing clinical research literature. To register, access <http://hub.partners.org/catalog>. For questions, contact Hillary Dearborn at 617-726-3310.

Biosafety shipping seminar

The MGH Clinical Research Program and Biosafety Office are sponsoring "Shipping Infectious Substances and Diagnostic Specimens" Jan. 20 from 9 to 10 am in the Simches Research Center, Room 3.110. This training will provide people who ship specimens via ground or air the ability to appropriately classify the specimen as an infectious, diagnostic or biological product. The class is for clinical research staff only. To register, access <http://hub.partners.org/catalog>. For questions, contact Lauren Michaels at 617-726-5010.

Research nurse roundtable

The MGH Clinical Research Program is sponsoring a research nurse roundtable Jan. 26 from 12:15 to 1:15 pm in the Simches Research Center, Room 2.120. The mission of the roundtable is to provide nurses who work in clinical research with a forum to

discuss issues common to their practice. To register, access <http://hub.partners.org/catalog>. For questions about the roundtable, contact Linda Pitler, RN, MSN, CCRC, at 617-643-0686. For questions about registration, contact Hillary Dearborn at 617-726-3310.

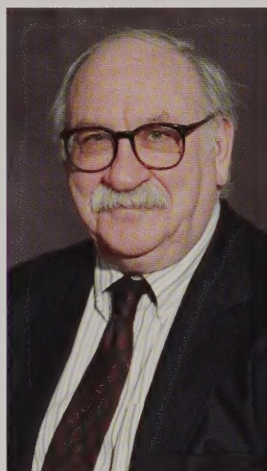
MGH Senior HealthWISE

MGH Senior HealthWISE will offer a lecture, "Making the Most of Your Leisure Time," for seniors ages 60 years and older Jan. 14 from 11 am to noon in the Haber Conference Room. Jeannie Martin, MSW, EdD,

of the Massachusetts Council on Compulsive Gambling, will present. For more information, call 617-724-6756.

IN GENERAL**The MGH Central Line Infection Reduction Workgroup** has

received a certificate of merit from the Betsy Lehman Center for Patient Safety and Medical Error Reduction. The certificate, recognizing the group's efforts to prevent health care-associated infections and uphold a culture of safety, will be presented Jan. 13.

Henry Mankin, MD, recognized

HENRY MANKIN, MD, an honorary staff member of the MGH Department of Orthopaedics, the Edith M. Ashley Professor Emeritus at Harvard Medical School and a professor at the MGH Institute for Health Professions, has been selected the recipient of the 2010 Orthopaedic Research Society/Orthopaedic Research and Education Foundation (ORS/OREF) Distinguished Investigator Award. Mankin served as chief of the MGH Department of Orthopaedics from 1972 to 1996 and chief of the MGH Orthopaedic Oncology Service from 1972 to 2000.

The ORS/OREF honor is given to an individual who has made significant, lasting contributions to the field of orthopaedic research over the course of his or her career and has set an example through mentorship and service to the professional community. Mankin will be recognized at the organization's annual meeting on March 8. ■

Ramnik Xavier, MD, named chief of Gastroenterology Division

RAMNIK XAVIER, MD, has assumed the position of chief of the Gastroenterology Division beginning Jan. 1. He succeeds Daniel Podolsky, MD, now president of the University of Texas Southwestern, who led the division for 20 years.

Xavier is an investigator in the Center for Computational and Integrative Biology (CCIB) at MGH and an associate member of the Broad Institute of Harvard and MIT. Currently associate professor of Medicine at Harvard Medical School, he also will assume the Kurt Isselbacher Chair in Medicine.

Xavier completed his residency and a fellowship in gastroenterology at the MGH. Following the fellowship, he completed postdoctoral training with Brian Seed, PhD, director and founder of the CCIB. Today, the Xavier Laboratory is working to discover and understand the function of important mediators and effectors involved in innate and adaptive immunity. Xavier has made several important contributions to the understanding of the genetic architecture of inflammatory bowel disease. ■



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Caring for Haiti

The MGH rallies together to support those affected by earthquake in Haiti

HUNDREDS OF MGHERS have ties with the island nation of Haiti. It is these individuals with whom the hospital now stands in support since the devastating 7.0 magnitude earthquake ravaged the already hard-struck country Jan. 12.

Upon learning of the horrific situation that particularly affected Haiti's capital Port-au-Prince, MGH administration brought together key leaders to coordinate an emergency response. The group focused on two main objectives – assisting hospital employees with ties to Haiti and coordinating medical volunteers to go to Haiti to provide much-needed support. Representatives from Emergency Services, Nursing, the Massachusetts General Physicians Organization (MGPO), Psychiatry and the directors of departments with considerable numbers of Haitian employees – Materials Management, Nutrition and Food Services, Nursing and Environmental Services – convened throughout the day Jan. 13 to identify how to best meet the immediate needs of affected employees and coordinate the hospital's medical relief efforts with federal emergency groups, Partners HealthCare and Project HOPE, an organization with which the MGH has had a longstanding relationship delivering medical volunteer help, medicines and medical supplies where needed.

As this issue of *MGH Hotline* is published, dozens of MGH

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CAREGIVERS HAVE BEEN DEPLOYED
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caregivers have been deployed or plan to deploy to Haiti with these or other organizations, and additional volunteers from the hospital are expected to join in the international relief effort in the coming weeks. Four MGH volunteers – three nurses and one social worker – left on Jan. 13 with the MA-1 Disaster Medical Assistance Team (DMAT). Eighteen MGH physicians, nurses and other clinicians were deployed as part

of the International Medical Surgical Response Team (IMSuRT) East, the U.S. Department of Homeland Security's international clinical outreach team sponsored by the MGH, and a number of MGH staff will join relief efforts

with Partners in Health, which has one of the only hospitals up and running in Haiti at this time. For more information about the various MGH groups deployed to Haiti, go to www.massgeneral.org/haiti.

"We know that in this situation every single minute counts in saving lives," says Jeanette Ives Erickson, RN, senior vice president for Patient Care and chief nurse. "There are hundreds and maybe thousands of people in Haiti who don't have long to live without medical assistance. We are urgently working around the clock to coordinate with our medical staff members who are courageously volunteering to assist however they can."

(Continued on page 4)

MGH Chaplaincy offers spiritual support to Haitian community

THE HEALING PROCESS has only begun for both the physical and emotional wounds left in the wake of the earthquake in Haiti. Members of the hospital affected by the earthquake gathered for comfort and support at the MGH Chapel at a Jan. 14 interfaith service co-led by Rev. Gabriel Michel and Chaplain Kate Gerne.

"This is a very terrible time for all of us: a time of stress, a time of uncertainty, a time of confusion, a time of distress and sadness," said Michel, who is from Haiti.

Michel offered reassuring words and prayers to attendees in Haitian Creole and English. A Haitian flag, map and artwork were on display at the service, and attendees observed a moment of silence for the thousands of lives lost while a peaceful Haitian song was played.

Additional services currently are being planned. Those affected by the earthquake seeking spiritual assistance are encouraged to contact the MGH Chaplaincy Department at any time by calling 617-726-2220.



PRAYERS OF HOPE: MGH employees at the Jan. 14 service

A heartwarming wedding on Ellison 10

IT'S NOT OFTEN one encounters a touching love story within the four walls of the hospital. Recently, however, several members of the Heart Failure/Cardiac Transplant Program and the Cardiac Step Down Unit were witness to the culmination of a poignant relationship between cardiac patient Steve Greenstein, age 65, and his longtime partner, Nancy. Steve, who has been an inpatient on Ellison 10 awaiting a heart transplant since November, married Nancy at a Dec. 26 ceremony held in the unit's solarium, which the bride had decorated with flowers.

WHEN STEVE WAS DIAGNOSED WITH ATRIAL FIBRILLATION IN 2003, NANCY LEARNED OF HER OWN HEALTH CARE CRISIS – SHE HAD STAGE II BREAST CANCER.

Approximately 15 of the couple's family members, friends and Steve's caregivers attended the event, including Kimberly Parks, DO, transplant cardiologist; David Finn, MD, primary care physician; and Deirdre Sweeney, NP, Complex Care Service nurse practitioner.

The newlyweds met back in 1998 through relatives and soon afterward began dating. When Steve was diagnosed with atrial fibrillation in 2003, Nancy learned of her own health care crisis – she had stage II breast cancer.

"We took care of each other through it all," Nancy says. "Steve was sick, and I was sick, but together we got through it." Irene Kuter, MD, DPhil, of the MGH Cancer

Center, cared for Nancy, who has been in remission for five years.

"Steve has gone through so much with Nancy right by his side," says Marc Semigran, MD, director of the MGH Heart Failure/Cardiac Transplant Program. "Over Thanksgiving he was on a ventilator, and he nearly died. When he woke up and realized he was waiting for a heart transplant, it was then that he decided he didn't want to wait to get married. Nancy made it all happen right here in the solarium within a week."

Adds Parks, "It was beautiful to see Steve vibrant enough to stand up and go through the ceremony and make this commitment to Nancy. He's persevered through this illness. It's wonderful that he had that kind of support from his family and friends. What a wonderful way to

celebrate the holidays and his life and commitment to his new wife."

Of his marriage to Nancy, Steve could not be happier. "She's my sweetheart and my sunshine," he says. "I just thank all of the doctors and nurses here at Mass General for saving my life. I wouldn't be here if it weren't for them. Dr. Conor Barrett brought me back to life, along with Dr. Semigran, Dr. Parks and my primary care doctor, Dr. Finn. I'm a very lucky man to be here and to have such a wonderful wife." ■



WITH THIS RING: Steve and Nancy Greenstein at their wedding on Ellison 10 with Rabbi Sam Seicol of MIT Hillel



SPIRITED SUPPORT: Representatives from Spirit Halloween Superstores and the MGH Child Life Services gathered in celebration of the gift with several MGH/C patients.

Coronary artery plaques more serious in HIV-infected men

AN MGH STUDY has found that relatively young men with longstanding HIV infection and minimal cardiac risk factors have significantly more coronary atherosclerotic plaques – some involving serious arterial blockage – than do uninfected men. The report in the January 2010 issue of the journal *AIDS* is the first to use CT angiography to identify coronary artery plaques in HIV-infected participants.

"It appears that both traditional and nontraditional risk factors are contributing to atherosclerotic disease in HIV-infected patients," says Janet Lo, MD, MSc, of the Program in Nutritional Metabolism in the MGH Department of Medicine, who led the study.

The study enrolled 110 men – 78 with HIV infection and 32 uninfected controls – without symptoms or elevated traditional risk factors for cardiovascular disease. After a detailed interview and examination, participants received both a standard cardiac CT scan and CT angiography. The standard scans showed that the HIV-infected participants had levels of coronary calcium that, based on previous studies, would be expected in men who were six years older. The CT angiography revealed coronary atherosclerosis in 59 percent of the HIV-infected patients, compared with only 34 percent of controls. Five of the HIV-positive participants had critical coronary stenosis – 70 percent or greater narrowing of one or more arterial segments – something seen in none of the controls. Those participants all were referred to cardiologists for further evaluation and treatment.

"Our findings highlight the need to address reduction of cardiac risk factors early in the course of HIV disease and for caregivers to consider that even asymptomatic patients with longstanding HIV disease and minimal cardiac risk factors may have significant coronary artery disease," says Lo.

Steven Grinspoon, MD, director of the Program in Nutritional Metabolism, is senior author of the *AIDS* report. Additional co-authors are Jeffrey Wei, MD, of the Program in Nutritional Metabolism, and Suhny Abbata, MD; Leon Shturman, MD; Anand Soni, MD; Jose Rocha-Filho, MD; and Khurram Nasir, MD, MPH, all of MGH Imaging.



SUPPORTING THE MGH FUND: Front row, from left, MGH Branch Manager Paul Connors; Banchiere; Trotter; and Assistant Branch Manager Daisy Familia. Back row, from left, HUECU Vice Presidents Tom Montilli, John Degnan, Cheryl Gorman, and Peter Buchanan; Davis; Slavin; Foley; Emde; and former HUECU Director John Donovan

Harvard Credit Union helps MGH Fund

THE HARVARD UNIVERSITY EMPLOYEES CREDIT UNION (HUECU) has offered specialized financial services to MGHers for many years. Recently, the organization commemorated its relationship with MGH employees with a \$100,000 donation to the MGH Fund.

The MGH Fund offers unrestricted support for areas key to the MGH mission, including patient care, research, global and community health, and education. Donations to the fund have been used to support research on the groundbreaking circulating tumor cell chip, to seed programs like the Red Sox Foundation and MGH Home Base Program, and to assist in the creation of initiatives like the Clinical Innovation Awards and the Front and Center Program.

In honor of the generous gift, HUECU was given the opportunity to dedicate staff lounges on floors six through nine in the Yawkey Center for Outpatient Care. HUECU representatives chose to dedicate the lounges in honor of MGH employees.

MGH and HUECU staff members gathered in the eighth floor lounge Jan. 12 to officially dedicate the space and present the \$100,000 check. Special guests included Peter L. Slavin, MD, MGH president; Jeff Davis, senior vice president of Human Resources; Eugene Foley, president and CEO of HUECU; Marie Trotter, vice chair of the HUECU board of directors; and Guillermo Banchiere, director of MGH Environmental Services, and Ed Emde, member of Environmental Services, both of the HUECU board of directors.

"The Harvard Credit Union has provided its services to employees at the MGH for more than 25 years," says Foley. "By dedicating the lounges in honor of employees, we wanted to recognize our long-term relationship and reinforce the fact that we are here to serve and support the MGH community." ■

In the spirit of giving

HALLOWEEN IS NOT TYPICALLY ASSOCIATED with the winter season. For the third consecutive year, however, Spirit Halloween Superstores has presented a winter-time donation to benefit pediatric patients at MassGeneral Hospital for Children (MGHfC) through the company's "Spirit of Children" program. On Dec. 22, store representatives Tony Detzi, vice president of Operations, and Dan Mathis, Northeast zone manager, presented a check for \$23,039.89 to the MGHfC Child Life Services Department during an event in the Ellison 18 playroom.

Spirit Halloween Superstores also has donated a total of \$40,590.94 to MGHfC since 2007. During the Halloween season, the company has provided pediatric patients with a festive Halloween party, offering costumes, games, toys, pumpkins and decorations to inpatients who otherwise would miss trick-or-treating. The Spirit of Children program has raised more than \$1 million for child life departments across the country.

"The donation really comes from our customers, and it's the hospital staff that truly does the good work," says Mathis. "We're just honored to help."

WHAT'S HAPPENING**MGH Senior HealthWISE**

MGH Senior HealthWISE will offer the following free events for seniors ages 60 years and older: a lecture, "Aging Without an Expiration Date" Jan. 21 from 11 am to noon in the Haber Conference Room with speaker Ann Webster, PhD, of the Benson-Henry Institute for Mind Body Medicine at MGH; a book club discussion of "Mountains Beyond Mountains" by Tracy Kidder Jan. 21, from 3 to 4 pm at the West End Library, 151 Cambridge St.; and a hypertension screening Jan. 25 from 1:30 to 2:30 pm also at the West End Library. For more information, call 617-724-6756.

Genetics seminars

The MGH Clinical Research Program and Harvard Catalyst are sponsoring "Welcome to the Genetic Code: An Overview of Basic Genetics" Jan. 28 from 2 to 5 pm and "Genetic Literacy: An Intermediate Guide to Understanding the Language and Concepts of Modern Genetic Research" Feb. 8 from 2 to 5 pm.



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Both seminars will be held in the Simches Research Center, Room 3.110, and will be led by Jordan Smoller, MD, of the MGH Department of Psychiatry and the Center for Human Genetic Research (CHGR), and Susan Slaugenhaupt, PhD, also of the CHGR. To register, access <http://hub.partners.org/catalog>. For more information, contact Suzanne Guerette at 617-724-2900.

MGH history tours

The MGH Office for Visitor Education Programs will offer history tours of the MGH from 12:30 to 1:45 pm on the third Friday of every month for 2010, except for January, when the tour will be Jan. 22. Tours begin in the White Lobby and are limited to 25 people. Registration is required. To register, e-mail full name, department and desired tour date to mghvcp@partners.org. For more information, call Shelly Riley at 617-726-8363.

MLK celebration

The MGH and the MGH Association of Multicultural Members of Partners (AMMP), with support from the MGH Multicultural Affairs Office, are hosting the annual Rev. Dr. Martin Luther King Jr. Day Program Jan. 22 from 8 to 9 am in the East Garden Room. The event will feature remarks from Darnell Williams, president of the Urban League of Eastern Massachusetts, as well as a musical performance by Joan Blue of the MGH Institute of Health Professions and winner of the 2009 MGH Star Performer competition. Admission is free, and seating will be available on a first-come, first-served basis. For more information, e-mail phsampp@partners.org.

Judges needed for Timilty Science Fair

The MGH/Timilty Partnership is recruiting volunteers to judge student projects for the annual science fair at the James P. Timilty Middle School in Roxbury. Volunteers will be needed Feb. 1 through 4 from 8:45 to 11 am and may sign up for one or more days. The Partners shuttle will provide roundtrip transportation. For more information or to sign up, call 617-643-6291 or e-mail Rantimi Oluwasegun at roluwasegun@partners.org. No prior experience is necessary.

– Haiti

(Continued from page 1)

To provide support to MGH employees who have relatives and loved ones in Haiti, the hospital has set up a number of avenues for assistance.

Communications

With many telephone and some Internet connections out of commission in Haiti, individuals are finding it difficult to reach loved ones throughout the country. The MGH has made phone lines available for staff members who would like to try to contact family members and friends from a work telephone. Employees should speak to their supervisor to be directed to a designated line in their department or call Jim Candito, corporate manager of Information Systems and Telecom/Network Services, at 617-726-3366 or pager extension 3-3066 for assistance.

Telephones and computers also are available in the Employee Access Center, located on Bulfinch 107, between 7 am and 7 pm for employees to reach out to family members in Haiti. The U.S. State Department Operations Center has established a hotline at 1-888-407-4747 for individuals seeking information about loved ones, and haiti-earthquake@state.gov has been set up for those trying to locate a U.S. citizen in Haiti.

Emotional and spiritual support

Members of the MGH Chaplaincy Department are always available for staff, patients and their families, 24 hours a day, 7 days a week by calling 617-726-2220. Employees also are encouraged to call the MGH Employee Assistance Program at 617-726-6976 to schedule an appointment with a counselor trained to provide specialized assistance during difficult times.

What MGHers can do to help

The MGH Development Office has established the Haitian Relief Fund to help support those affected by the earthquake. Donations by credit card can be made online at <https://www2.massgeneral.org/donate/haiti>. Contributions by cash and personal check – payable to Massachusetts General Hospital with "Haitian Relief Fund" in the memo line – can be mailed to or dropped off at the Development Office, Suite 600, at 165 Cambridge St. All money donated will support earthquake relief efforts in Haiti.

Health care staff members – including Patient Care Services staff and MGPO physicians – interested in volunteering for potential deployment to Haiti are asked to contact Erickson at jiveserickson@partners.org or 617-726-3100. Those who call should be prepared to share their contact information, Social Security number and clinical specialty and should have a current passport. Caregivers trained in surgery/trauma, pediatric and perioperative areas, and those who speak French with previous global health experience are especially needed.

"Our thoughts and prayers go out to all of those affected by the tragic earthquake in Haiti," says Peter L. Slavin, MD, MGH president. "The MGH has employees from across the hospital who call Haiti their home country, or they know or work with someone who is personally affected by this enormous international tragedy. The MGH is committed to helping those in need."



PREPARING SUPPLIES: Monica Sa Rego, MD, and Hugh Flanagan Jr., MD, of BWH, inspect supplies at the MGH Blossom Street loading dock to help ensure their safe delivery to Haiti.

Coordinated efforts send supplies to Haiti

ALONG WITH COORDINATING the deployment of health care volunteers to assist the relief efforts in Haiti, the MGH has been working with Partners HealthCare and BWH to organize the delivery of much-needed medical supplies and equipment. Directing the many aspects of the project are Ann Prestipino, senior vice president of MGH Surgical and Anesthesia Services and Clinical Business Development; Richard Zane, MD, vice chair of BWH Emergency Medicine; Kate Walsh, executive vice president and chief operating officer at BWH; and Sanjay Pathak, vice president of BWH Surgical Services and Imaging. The group has been communicating directly with Partners in Health (PIH) clinicians in Haiti who have identified and prioritized a list of desperately needed supplies and equipment.

On Jan. 19, a Partners Transportation driver picked up three pallets of medical supplies from the MGH – including trauma kits, surgical supplies and instruments, and postoperative materials – to deliver to Hanscom Air Force

(Continued on page 4)

Help for Haiti

MGH volunteers provide assistance to earthquake victims

SINCE THE JAN. 12 EARTHQUAKE IN HAITI, many MGH employees have quickly volunteered to help. Approximately 30 staff and employees from the MGH – including physicians, nurses, pharmacists, social workers and security officers – are now in Haiti providing assistance to earthquake victims and the MGH has a full list of others hoping to volunteer as soon as possible.

MGHers are volunteering through two federal organizations: the Boston-area MA-1 Disaster Medical Assistance Team (DMAT) and the International Medical Surgical Response Team (IMSuRT) East. Five MGHers are part of the MA-1 DMAT, and 16 are working with IMSuRT East. A second IMSuRT, with additional MGHers, is expected to deploy soon.

“IMSuRT is again responding to an overwhelming humanitarian disaster, this time in Haiti,” says Susan Briggs, MD, MPH, an MGH trauma surgeon who founded IMSuRT in 1999. “The IMSuRT East team, sponsored by MGH and composed of members from many hospitals throughout New England, has responded to numerous previous disasters such as Ground Zero and Hurricane Katrina.”

The MGH also is supporting two relief organizations: Project HOPE (Health Opportunities for People Everywhere), which provides care on board U.S. Navy ships, and Partners in Health (PIH), a BWH-based relief organization. One MGHer is currently providing care through Project HOPE, while approximately 30 additional volunteers are prepared to leave with the group in the coming days. Nine MGH staff members are now working with PIH.

All relief efforts are being coordinated through MGH leadership, including Jeanette Ives Erickson, RN, senior vice president for Patient Care and chief nurse, who is orchestrating the deployment of volunteers, and Ann Prestipino, senior vice president of Surgical and Anesthesia Services and Clinical Business Development, who is managing the delivery of supplies and equipment.

“We have worked tirelessly since last week to support those affected by the earthquake, both here in our local community and in Haiti,” says Ives Erickson.

Hundreds more MGH employees have volunteered to join those already helping. As a result, hospital leadership coordinating MGH relief efforts are not seeking additional volunteers at this time but will closely monitor ongoing needs.

For up-to-date information on the MGH teams and individuals deployed, access www.massgeneral.org/haiti. ■

CARE IN ACTION:

IMSuRT members in Haiti arrive to set up a field hospital.



01.22.10

Two MGH employees share their stories

MANY HAVE SEEN the heart-wrenching media coverage of the earthquake that devastated the island nation of Haiti and its hundreds of thousands of residents. These images and stories are truly horrific, and most could not even imagine what those with loved ones in Haiti are going through.

Sharing their personal stories are two MGH employees with close family ties in Haiti – Louis Gerard, a group leader for Patient Transport, and Eman Hyppolite, a dispatcher for Patient Transport. Fortunately, both men's family members are safe, and Gerard and Hyppolite share their experiences to shed light on the situation for those without ties to Haiti and to offer their gratitude to their colleagues, supervisors and the MGH community for supporting them and others during this difficult time.

Louis Gerard

Because he knows that others may not have news of their family members or have already heard sad news, Gerard, an employee of 12 years, does not smile when he says that his relatives on the island are alive. He knows that his family is one of hundreds of thousands affected by the earthquake and is full of sorrow for those in Haiti.

Describing how he learned of the earthquake, Gerard says: "I was at work, and someone asked me if they could watch CNN to see what was happening in Haiti. So I went to see. At first, I didn't think it was that bad, but then I went home after my shift and saw that it was much worse. I spent the whole hour watching the TV. I felt hot and cold at the same time. The next day, I came into work because it was better than staying home alone. Everybody was saying they were sorry about what happened in Haiti. I used the phone at the hospital to try to reach my family, and I tried about 10 times, but it was ringing nonstop."

Finally Gerard heard from his mother, who lives in Les Cayes, a city 85 miles southwest of the capital, Port-au-Prince. She told him she was safe. He then heard from his sister in London, who had heard from a cousin in Haiti



that their aunt and uncles and their children all were alive.

"I was so thankful to hear that they are doing well," he says. "I know that others may not have the same good news, and I am thinking of these people and hoping and praying that they and their loved ones are OK."

On Jan. 14, Gerard attended the interfaith service for Haiti at the MGH Chapel, led by Rev. Gabriel Michel of Haiti and Chaplain Kate Gerne. Gerard says he felt greatly supported there. "Everyone really is concerned about the situation in Haiti. At the service there were so many people, and not everyone was Haitian. So many people feel your pain and have empathy."

Although he says he wants to leave for Haiti today to help, Gerard accepts that it is mainly health care workers who can go at this time. He says he will do whatever he can to help his family. "Last month, I sent money to my aunt and uncle for their kids' school. But now there is no school, no job, no nothing. I'm waiting for them to call to tell me how I can help."

Gerard plans to go to Haiti through an organization with which he annually travels – the Gaskov Clergé Foundation, a nonprofit organization that promotes health, sports, education and science in Haiti. "I am talking to my friends at the Gaskov Clergé Foundation, and I will be leaving with them as soon as I can. I hope it is soon."

Eman Hyppolite

Eman Hyppolite, an MGH employee of 8 years, also shares his family's story and says he is praying for all of those affected by the tragedy. His father, mother, sister and her children live in Haiti, and he is grateful that they are safe.

"My sister and her three kids and my father live in Port-au-Prince," Hyppolite says. "I was



lucky to talk to my sister." Throughout the day after the earthquake struck he tried several times to reach her from an MGH telephone. He finally reached her later that night from his home.

"She was still upset and screaming and yelling, saying that there was no more Haiti. She had just picked up her kids from school and was driving in the middle of the road when the earthquake struck. She said she saw houses and people falling down, and her car was moving up and down. She had told her 13-year-old son, 'We're going to die,' and pulled over and quickly took the kids out of the car. She and her 2-year-old baby and her 10- and 13-year-old kids walked from 5:30 pm to midnight to get back home. She held her baby in her arms the whole time in the dark street."

Since he first talked to his sister, Hyppolite has spoken to her twice more and says she is well and has opened her home to others who now are homeless. He also has reached his mother, who lives in Les Cayes, by telephone.

"This is the most terrible thing to happen to my country, and it was the scariest moment of my life. I would like to tell whoever could help to do so and to pray for the lives of the people of Haiti, especially the kids who are really suffering. I am so thankful to my supervisor who has come to me every day asking me if I have talked to my mother. I would also like to thank the hospital for giving us the opportunity to make phone calls to try to get in touch with our family. May God bless the people of Haiti. *L'union fait la force.*"

In addition to assisting employees in contacting family and friends in Haiti, the MGH offers all staff and employees emotional and spiritual support through the MGH Chaplaincy Department at 617-726-2220 and the Employee Assistance Program at www.eap.partners.org or 617-726-6976. For more information about the MGH's response to the earthquake in Haiti, go to www.massgeneral.org/haiti. ■

**"I WOULD LIKE TO TELL
WHOEVER COULD HELP
TO DO SO AND TO PRAY
FOR THE LIVES OF
THE PEOPLE OF HAITI,
ESPECIALLY THE KIDS WHO
ARE REALLY SUFFERING."**

EMAN HYPOLITE

Slavin welcomes the MGH's first new employees of 2010

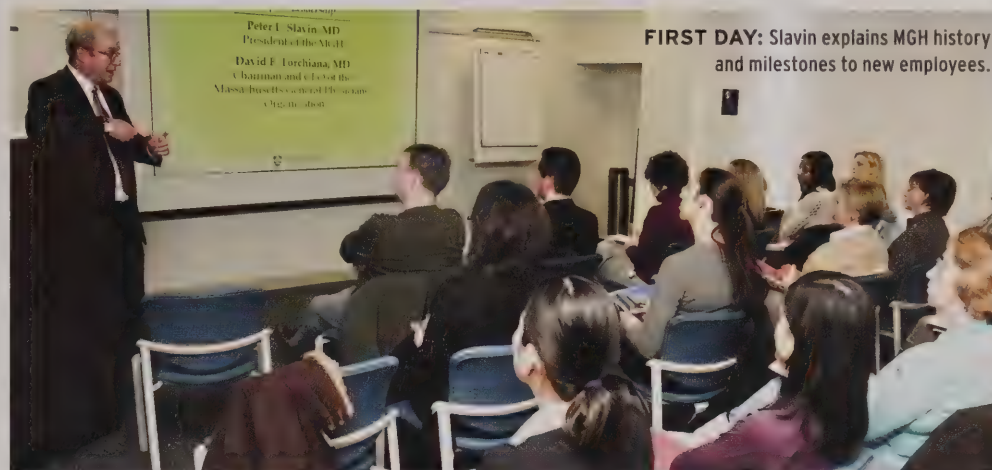
JANUARY 4 did not simply mark the first Monday of the new decade. For approximately 110 individuals, the date also marked their first day on the job at the MGH.

Each Monday at the hospital, the MGH Human Resources Department hosts New Employee Orientation to familiarize new staff members with the hospital. The MGH launched the new year welcoming its largest-ever group of new employees. More than 100 new MGHers packed two separate conference rooms on the second floor of 165 Cambridge St. for the day-and-a-half-long orientation session.

As is tradition, this first orientation class of the year was welcomed by special guest Peter L. Slavin, MD, MGH president. Slavin shared a bit of hospital history, described some MGH medical milestones and provided an overview of the hospital and its parent corporation, Partners HealthCare.

Attendees learned an especially interesting fact about their joining the MGH from Slavin: The odds of an applicant landing a job at the MGH are actually slimmer than they are for an applicant being accepted into Harvard University, he said. The MGH's current hiring rate is less than 1 percent, while Harvard's acceptance rate is around 7 percent.

He then shared how his connection to the



FIRST DAY: Slavin explains MGH history and milestones to new employees.

MGH started long before he arrived as a medical student in 1983. Shortly after arriving in the United States from Lithuania, Slavin's great-grandfather came to the MGH to seek care for an infection in his leg.

"He always talked about the caring staff here ... and I saw those same qualities when I came here as a medical student," Slavin said. "I have been struck since the day I got here by how nice people are and the lengths to which they will go to provide the best patient care."

Slavin discussed how every new employee plays a key role in continuing the hospital's

four-part mission: patient care, education, research and community health. This responsibility includes knowing the hospital's mission, following its credo and respecting its boundaries – three things expected of all employees at all levels.

"This hospital would be nothing without the 22,000 employees who make it what it is," he said.

Before closing, Slavin answered questions, receiving inquiries about recent research initiatives, health care reform and patient demographics.

"I congratulate you on being hired here," Slavin said. "And I hope you'll find it as stimulating and rewarding as I have over the last 25 years." ■

CCHI Youth Programs: from internship to full-time employment

"WITHOUT PROTECH, I'm not sure where I'd be," says Jerry Jones, RTR, CT, a computed tomography (CT) scan technologist for MGH Imaging. Sponsored by the MGH Center for Community Health Improvement (CCHI), ProTech is a 20-month internship program that provides work-based career exploration and preparation for juniors and seniors from East Boston High School and the Health Careers Academy.

Through ProTech and Summer Jobs, another CCHI student program, Jones interned at MGH Imaging through all four years of high school, an experience that eventually led to his full-time employment at the hospital. He is one of many staff members who began their career in health care – and at the MGH – through CCHI.

"I loved working with X-rays," he says. "I would help set everything up and then watch the X-rays being taken, but I wanted to learn how to do it all."

In 2001, during a department celebration in honor of his final day with the ProTech program, his supervisor Patty Marotta-Giorgio, RTR, MM, and several other staff members presented him with a gift – information on applying to a medical imaging program at Bunker Hill Community College and the books he would need for his first semester. Jones entered the program the following September with a Partners HealthCare scholarship.

He received his associate degree two years later in 2003 and accepted a full-time position as a radiology technologist in the MGH Emergency Room. He divided his time between the MGH and Boston Medical Center for several years. In early 2009, he was promoted to CT scan technologist at the MGH.

"I wanted to learn everything I could about X-rays, and I did. Now I'm learning everything I can about CT scans," says Jones. He plans to study nuclear imaging or magnetic resonance imaging next.

For more information on the CCHI Youth Programs, contact Joan McCarthy at 617-724-3210.

SKY'S THE LIMIT: Jones at a CT scanner



WHAT'S HAPPENING**Wellman Center Lecture Series**

The Wellman Center Lecture Series, presented by the MGH Wellman Center for Photomedicine, will host a lecture by Stanislav Emelianov, PhD, of the Department of Biomedical Engineering at the University of Texas at Austin, March 2 from 2:30 to 3:30 pm in the Thier Conference Room. A coffee reception will be held from 2:15 to 3:30 pm. For more information, contact Nicole DeVoe at ndevoe@partners.org.

MGH Senior HealthWISE

MGH Senior HealthWISE will offer a free hypertension screening for seniors ages 60 years and older Feb. 1 from 1:30 to 2:30 pm at the Hill House, 127 Mt. Vernon St. For more information, call 617-724-6756.

Robotic surgery conference

The OB/GYN divisions of Gynecologic Oncology, Urogynecology and Reproductive Endocrinology, and MGH Urology and Cardiac Surgery are sponsoring a robotic surgery

conference March 25 from 9:30 am to 1:30 pm in the Simches Research Center Auditorium. All surgical staff, physicians, nurses and surgical technicians interested in discussing this new technology are invited to attend. For more information, contact Suzy McGrail at 617-724-7884 or e-mail her at smcgrail@partners.org by March 19.

CNRC accepting applications

The Clinical Nutrition Research Center (CNRC) at Harvard Medical School is now accepting applications for new pilot/feasibility projects and competing renewals of currently funded one-year projects. Candidates must submit applications electronically by Feb. 12 to Suzette McCarron at smccarron1@partners.org. For more information or to download a PDF of the application, go to <http://nutrition.med.harvard.edu/research/pfp.html>.

Human Research Committee seminar

The MGH Clinical Research Program and Partners Human Research Committee are sponsoring a luncheon seminar, "Updates from the Partners Human Research Committee" Feb. 10 from noon to 1 pm in the Simches Research Center, Room 3.110. Rosalyn Gray, director of Human Research Review and Compliance, will discuss recent changes to Partners Human Research Committee policies, guidance and forms. To register, visit <http://hub.partners.org/catalog>. For more information, contact Lauren Michaels at 617-726-5010.

IN GENERAL

Theresa Gallivan, RN, MS, associate chief nurse, has been selected the 2010 recipient of the Massachusetts Association of Registered Nurses (MARN) Mary A. Manning Nurse Mentoring Award. The award honors a nurse who exemplifies the ideal mentor and consistently offers guidance and support to fellow nurses. Gallivan will receive the award April 16 at the MARN Annual Award Dinner.

SUPPLIES FOR HAITI: Joseph A. Finley, of Partners Materials Management, prepares the cargo for transportation to Hanscom.

**— Supplies**

(Continued from page 1)

Base, where the second in a series of supply flights to Haiti was scheduled to depart.

"The MGH and BWH teams began coordinating support as soon as we heard of the situation," says Prestipino. "Among those leading the various teams critical to the efforts are Julia Sinclair, executive director of MGH Emergency Services, and Barry Wante, director of BWH Emergency Management. Both Julia and Barry and their respective groups have a lot of experience managing disasters on a domestic level, and their understanding and expertise are being put into play during this tragic international crisis."

In addition to Sinclair and Wante, Prestipino credits a number of other individuals for their support, including Ed Raeke, director of MGH Materials Management; Maureen Kelly, director of BWH Operating Rooms; Lynne Dockser Cornell, interim director of MGH Perioperative Services; Marie Egan, manager of MGH Operating Room Value Analysis; Wilton Levine, MD, clinical director of MGH Anesthesia and Pain Medicine; and Ryan Forde and Mike Hennessey, both of MGH Biomedical Engineering. These individuals and their colleagues worked throughout the weekend Jan. 16 and 17 to assemble orthopedic and surgical supplies as well as four anesthesia machines and other equipment going to Haiti to assist PIH clinicians.

As *MGH Hotline* is published, the plane delivering the medical supplies and equipment will have arrived on the island. Thomas Monaghan, senior technician for MGH Biomedical Engineering, is traveling with the equipment to ensure the safe delivery, appropriate setup and coordination with physicians and nurses there.

"The amazing efforts of teams of people at the MGH and BWH under the leadership of Kate Walsh and Sanjay Pathek are an extraordinary example of what Partners is all about," says Prestipino. "We will continue to do all we can to support Partners in Health during this terrible tragedy." ■



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Carrying on the legacy of MLK

"CHANGE DOES NOT ROLL IN on the wheels of inevitability but comes through continuous struggle. And so we must straighten our backs and work for our freedom ..." said the Rev. Dr. Martin Luther King Jr. nearly 50 years ago. His stirring 1968 speech inspired the nation to move toward creating greater equality for all. On Jan. 22, MGHers reflected on these words, the ideas and the legacy of King in a tribute event held in the East Garden Room.

Akin Demehin, administrative director of the MGH/MGPO Center for Quality and Safety and chair of the Association of Multicultural Members of Partners (AMMP), welcomed guests and introduced Joan Blue of the Institute for Health Professions School of Nursing, the latest winner of the MGH Star Performer contest. Blue shared her vocal talents with the song, "Made Up My Mind," in honor of King.

Rev. Martin Okwir of the MGH Chaplaincy presided over an opening prayer, followed by Peter L. Slavin, MD, MGH president, who offered remarks.

"In 2010, our country is deeply engaged in debates about a number of issues fundamental to our society," said Slavin. "Dr. King's ability to see beyond the conflict itself, forgive his opponents and forge ahead with a unity of purpose is perhaps his most prescient lesson for today's America."

(Continued on page 4)



HONORING KING: From left, Demehin, Slavin, Williams, Kirk Jones, vice chair of AMMP and project specialist for Partners Information Systems, and Davis

Seven MGH clinicians join the Haitian relief effort

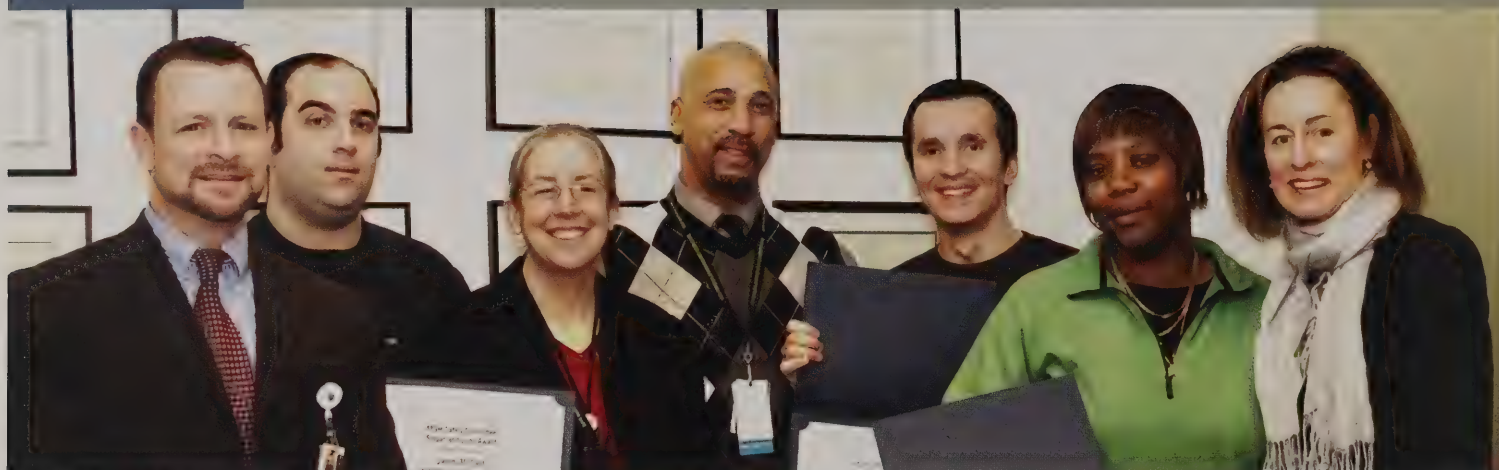


SEVEN ADDITIONAL MGH CLINICIANS were deployed Jan. 26 to assist relief efforts in Haiti. Joining Laurence Ronan, MD, of MGH Internal Medicine Associates, who has been serving on the USNS Comfort, a 1,000-bed hospital ship, with Project HOPE (Health Opportunities for People Everywhere) are the following: Renold Audate, of MGH Imaging; Marjorie Anne Curran, MD, of MassGeneral Hospital for Children; Paul Firth, MD, of the Department of Anesthesia, Critical Care and Pain Medicine; Jennifer Garrity, RN, of Pediatric Intensive Care Nursing; Elizabeth Quinby, RN, of Medical Nursing; Nora Sheehan, RN, of Medical Nursing; and Karen Zoeller, RN, of Cardiac Intensive Care Nursing.

The MGH team will serve a three-week medical mission with Project HOPE alongside their U.S. Navy counterparts on the floating hospital. The group will join ongoing efforts to provide much-needed health care to those injured during the Jan. 12 earthquake.

More than 50 colleagues from the MGH are continuing to or have recently returned from volunteering in Haiti with organizations including the Disaster Medical Assistance Team, International Medical Surgical Response Team East and Partners in Health. For more information about the MGH's contributions to the Haitian relief effort, access www.massgeneral.org/haiti.

ON A MEDICAL MISSION: From left, Garrity, Sheehan, Audate, Curran, Firth, Zoeller and Quinby at Logan International Airport on the morning of their deployment to Haiti



SAFETY FIRST: from left, Raeke; McNutt; Terry Snyder, ergonomics consultant; Ciulla; Gajczak; Drayton-Cooper; and O'Day

"Safety around the clock" for MGH Materials Management

"TO DEVELOP a culture of safety, you really have to work at it," says Ed Raeke, director of MGH Materials Management. "So when there are opportunities to raise awareness and increase staff participation, we need to jump on them."

In collaboration with the Partners Occupational Health Service, Materials Management has launched a comprehensive initiative to increase on-the-job safety for its many employees.

Led by Mike Ciulla, supervisor of MGH Receiving and Distribution, the Materials Management Safety Committee was established last September to address a number

of safety concerns. The committee's 12 members represent each of the services comprising Materials Management – such as Linen Services, the MGH Mailroom and Customer Service. Each area currently is undertaking a risk assessment for work-related injury. The goal is to use the findings to identify injury prevention strategies, which employees will help to develop.

To launch the new Materials Management Safety Committee, the group recently held a logo contest to help establish its visual identity. More than 55 entries were received. On Jan. 14, the new logo was unveiled and the names of the employees whose ideas for the logo were

integrated into the final design were announced. E. Tucker Echlin O'Day, MSPT, program manager of Ergonomics for Partners Occupational Health Service, presented Materials Management staff members Pamela Drayton-Cooper, Ernest Gajczak and Jason McNutt with certificates and awards for their submissions. The committee's new logo features a clock with the words "Materials Management" and the MGH logo in the center, along with the tagline, "Safety Around the Clock – Together, Let's Keep it Safe," around the perimeter.

For more information about the Materials Management Safety Committee, call Raeke at 617-726-3686. ■



Thanking MGH United Way campaign donors and committee members

ONCE AGAIN, the MGH community has demonstrated an extraordinary commitment to its mission by generously supporting its neighbors through the annual MGH United Way campaign. The total amount raised for the 2009 campaign – led by co-chairs Tim Ferris, MD, MPH, medical director of the MGPO, and Laurie Ball, senior administrative director for the Department of Psychiatry – was announced Jan. 21 during the MGH United Way Donor Recognition Breakfast at the Holiday Inn Select. The final tally is \$500,000, which matched last year's total and met the MGH United Way committee's fundraising goal.

More than 100 MGHers attended the recognition event, which included special guests David Torchiana, MD, chairman and CEO of the MGPO; Michael Durkin, president and CEO of the United Way of Massachusetts Bay and Merrimack Valley (UWMBMV); and Diane Sullivan, policy director for Homes for Families. As a formerly homeless single mother, Sullivan shared how the United Way helped her through a difficult transitional time in her life and assisted her in reaching personal and professional goals for herself and her family.

Says Ball of the 2009 campaign, "I am so pleased and proud of the MGH for reaching out and supporting the United Way, especially given the economy. We were especially happy to host this breakfast as a special way to thank all of our donors and committee members for their support of this important organization that assists thousands of individuals across Massachusetts."

For more information about the UWMBMV, access <http://supportunitedway.org/>.



UNITED APPRECIATION: From left, Torchiana, Ball, Ferris, Amanda Angell, director of Corporate Relations for UWMBMV, Durkin, Sullivan and Davis, senior vice president for Human Resources

Partners HealthCare introduces Gary L. Gottlieb, MD, MBA

ON JAN. 1, Gary L. Gottlieb, MD, MBA, became the fourth president and CEO of Partners HealthCare, succeeding James J. Mongan, MD, who retired after serving in these roles since 2003. Although Gottlieb is no stranger to Partners – having served as the first chairman of Psychiatry and Mental Health for Partners since 1998, president of North Shore Medical Center from 2000 to 2002 and president of Brigham and Women's/Faulkner Hospitals from 2002 to 2010 – many MGH staff and employees are only beginning to know the head of their parent organization.

To help introduce Gottlieb to the MGH community, the Public Affairs Department of Partners HealthCare recently sat down with the new president and CEO for an informative interview. The following are excerpts from the meeting. For a full copy of Partners' interview, access www.massgeneral.org/about/newsarticle.aspx?id=2056.

Q. During your first days as president and CEO of Partners, Haiti was devastated by a horrific earthquake. What did you see in terms of a systemwide response in the first hours and days immediately following the earthquake, and what role will Partners play in the weeks and months to come?

Gottlieb: First, may I say our hearts go out to all indelibly scarred by this unspeakable tragedy. For those who are our colleagues, may we stand with them and embrace them in their time of need. The Partners HealthCare family is doing exactly what you would expect in a time like this – taking a decisive leadership role and working with government and relief agencies, including our colleagues at Partners In Health, our affiliated medical organization with bases in Haiti. We will offer whatever we can to help the country and our global friends in their most desperate time of need.

Q. You have a reputation as someone who is deeply connected to the community, both through your work at the hospital and through the outside boards and community activities in which you participate. Why do you think issues such as workforce development and preparing young people for careers in health care are so critical?

Gottlieb: What are we if not our community? Boston is a city that is enriched by the ethnic and socioeconomic diversity of its people. Broadly, workforce development accurately reflects the needs of our community. It's been a sweet spot for me personally. It embraces the principles of education, and as a professor, I am driven by those principles. One of the great weaknesses of American education is that the workplace hasn't informed the schools adequately of what skills students need to succeed, while the schools haven't shared with employers the challenges of preparation, home life and the limitations of the classroom.

As chairman of the city's Private Industry Council, I have witnessed firsthand how challenging a time this is. If we don't fully understand the importance of work as a critical tool to support and stabilize families, their housing and their health, we will miss the opportunity to do real good and will fail in our role and responsibility.

Q. What do you view as the major challenges facing the Partners organization in the years ahead?

Gottlieb: There is so much good that is driven by our mission and by the extraordinary people who work in the system. But we face an environment in which the economy has been devastated and health care costs feel like an increasing burden. In this environment, an important challenge that we need to address consistently, in a very clear and thoughtful way, is to demonstrate the great value we offer. We must remember that we don't have the opportunity to continue to just do what we do. We have to do – and explain what we're doing – in a way that's continuously accountable, that consistently reflects the thoughtful work of the people across Partners and conveys how what we are doing improves the human condition.



Q. For the 50,000 employees across Partners HealthCare, what message do you wish to share with them?

Gottlieb: At Partners, we have a responsibility to provide everyone with the opportunity to grow. Most people work in the context of stressful and challenging lives – increasingly so at the present time. Often there isn't a moment to think about what the next year and the years beyond hold for our own lives. Therefore, we need to use our resources to help further people's skills, to provide them with educational opportunities that would not exist otherwise. Working at Partners HealthCare should feel like being a kid in the candy store of opportunity.

Q. You have a special connection to the MGH. I wonder if you could just talk generally about the MGH role in the Partners family moving ahead.

Gottlieb: The MGH is the largest part of the family. It's a remarkable place, a reflection of its culture and a reflection of how much good it has been able to do and the good people it's been able to attract. As we know, the MGH's Dr. Jack Szostak won a Nobel Prize this year in the very same place that operates a number of magnificent community health centers. The MGH is also among the most nurturing places to work; I know this firsthand because I worked there for an extended period of time. The MGH will play a defining role in the future of both Partners and health care in Massachusetts and this country. ■

WHAT'S HAPPENING**MLK celebration**

Partners HealthCare, the MGH and the MGH Disparities Solutions Center are hosting "A Celebration of the Legacy of Rev. Dr. Martin Luther King Jr." Feb. 12 from 9 to 10 am in the Simches Research Center, Room 3.110. The event will feature Diane Patrick, JD, first lady of Massachusetts, lawyer and humanitarian. A reception from 10 to 11 am will follow. Attendees must wear their Partners/MGH ID badge. Admission is free and seating will be available on a first-come, first-served basis. For more information, call 617-724-3965.

Infection control seminar

The MGH Clinical Research Program and Infection Control Unit are sponsoring a breakfast seminar, "Infection Control Principles and Practice in Clinical Research," on Feb. 16 from 9 to 10 am in the Simches Research Center, Room 3.110. Paula Wright, RN, BSN, CIC, director of

the MGH Infection Control Unit, will discuss standard precautions, as well as infection control practices when handling specimens or performing phlebotomy. This seminar fulfills the annual retraining requirements for clinical research study staff. To register, visit <http://hub.partners.org/catalog>. For more information, contact Lauren Michaels at 617-726-5010.

MGH Go Red events

The MGH Heart Center has partnered with the American Heart Association in the Go Red movement to fight heart disease in women. The following activities will be held during Go Red Week, Feb. 1 through 5.

- **Ask the Experts about Heart Disease**

Feb. 2 from 10 am to 2 pm
White Lobby

Learn from Heart Center experts about lowering the risk of heart disease.

- **Heart-healthy Cooking Demonstration**

Feb. 3 from noon to 1 pm
East Garden Room
Danita Sanborn, MD, MSc, MGH cardiologist, along with MGH Chef Ben Duffy, will provide tips on how to cook for a healthy heart.

- **Women and Heart Disease**

Feb. 4 from 12:30 to 1:30 pm
Thier Conference Room
Claudia Chae, MD, of the MGH Corrigan Women's Heart Health Program, will share insight and answer questions about heart disease in women. A light lunch will be served.

- **National Wear Red Day**

Feb. 5. *Wear red today.*
MGH departments that submit a photo of staff wearing red will be entered into a drawing for a free lunch. To enter, send a digital photo to heartcenter@partners.org. Photos must be submitted by Feb. 12. Winners will be announced Feb. 19 and notified via email.

– MLK legacy

(Continued from page 1)

Slavin then introduced Darnell L. Williams, president and CEO of the Urban League of Eastern Massachusetts, the keynote speaker at the event. Williams is a former manager of MGH Management Recruitment and Development.

Williams' address focused on the continuing journey of the civil rights movement. He emphasized that while racial issues have improved, the problems are by no means fixed. "We must use Dr. King as a starting point – as inspiration – for the work we have yet to complete," he said.

Williams went on to discuss the role and relation of poverty to inequality, emphasizing that a society must be measured by how it treats its most vulnerable members. He encouraged the audience to be active in helping those in need and in carrying on King's legacy.

In his closing remarks, Jeff Davis, senior vice president for Human Resources, thanked Williams, the AAMP committee and guests for attending. For more information about AMMP, visit www2.massgeneral.org/ammp.

Help name new clinical application

The MGH and BWH are looking for name suggestions for the new software application currently referred to as "Acute Care Documentation" (ACD). The ACD project is a joint MGH/BWH Partners information systems initiative to computerize inpatient documentation (flowsheets, notes, patient assessments and care plans) to improve safety, efficiency and accuracy. The application is accessed by clinicians at the MGH via a button on the Clinical Application Suite (CAS) and is currently labeled "ACD." Project leaders are sponsoring a contest to generate suggestions for the best name or acronym for the application. The character limit is six, and abbreviations, e.g. EMR – Electronic Medical Record, will be accepted.

The naming contest is open to all employees of the MGH and BWH and will run from Feb. 1 to 28. To submit an entry, send suggestions to namethatapp@partners.org for a chance to win a choice of a New England Patriots football signed by Logan Mankins or a \$100 gift card from Visa or American Express. The ACD joint business owners will decide by March 31 whether there is a better name than ACD among the submissions. For more information, contact Michele Cullen, MGH ACD project manager, at mcullen1@partners.org.

Books and Bands

Tickets are now on sale for "Books and Bands," a Feb. 16 fundraiser to support the Red Sox Foundation and MGH Home Base Program, a partnership that supports veterans with post-traumatic stress disorder (PTSD) and traumatic brain injury and their families. The event will take place at Paradise Rock Club, 967 Commonwealth Avenue, and will also mark the launch of the new Michael Palmer medical thriller, "The Last Surgeon," which features a veteran suffering from PTSD. Other best-selling authors attending will include Lee Child, Tess Gerritsen, Andre Dubus III, William Martin, Joseph Finder, Lisa Gardner, Gary Braver, Mark Vonnegut, Hank Phillippi Ryan and Sandra Lee. Live music will be provided by The James Montgomery Blues Band and The Thaddeus Hogarth Band.

The event opens at 6:30 pm, and presentations, book signings, music and a dessert buffet begin at 7 pm. Tickets are \$30 per person and \$100 per person for entrance to a pre-event VIP reception with the authors. Tickets are available at the Paradise box office, at www.livenation.com/venue/paradise-rock-club or by calling 877-598-8689. For more information, go to www.homebaseprogram.org/booksandbands or call 617-643-7350.



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MGH couple's son wins "babyGap" contest



A MODEL CHILD INDEED:
Bill and Rebecca McLaughlin with
their baby William

ALTHOUGH HIS PARENTS – Bill McLaughlin, the main campus day shift supervisor for MGH Police and Security, and Rebecca, a registrar in the MGH Emergency Department – work in health care, 1-year-old William McLaughlin may some day enter a different field: modeling.

With his bright blue eyes and adorable smile, William was recently named the winner in the 4-year-old and younger boys category of the Gap Casting Call Contest, a search for babyGap and GapKids models. Now in its fourth year, the competition received a million entries overall.

Rebecca, who has worked at the MGH for almost a year, submitted photos of her son in September, though she felt doubtful of their chances. "There were tons of cute kids who were already entered," she says.

But a month later, the couple received a voicemail informing them that William had been selected as one of five finalists in his category. The entire family, who lives in Medford, flew out to San Francisco for a four-day, all-expenses-paid trip, which included a photo shoot with William at the Gap studios.

"It was a great experience," says Rebecca. "William was treated like a little celebrity!"

From Dec. 7 through 21, people all over the country voted for their favorite finalists on the Gap website. On Feb. 4, the winner in each of four categories was announced.

"It still doesn't seem real," says Bill, who has worked at the MGH for nearly 15 years. "We were so excited to hear the news and thankful for everyone who voted for William."

William's photo will be featured in babyGap store windows across the United States from Feb. 4 through 10. He and his parents will also receive several prizes from Gap and Disney. ■



In the right place at the right time

MGH SURGEON ROB SHERIDAN, MD, was walking outside the Partners in Health/Zanmi Lasante Sociomedical Complex in Cange, Haiti, shortly after completing the operating day when he suddenly felt unsteady on his feet. His initial thought was that he'd become dehydrated in the heat. But Sheridan quickly learned that what he felt was a magnitude 7.0 earthquake that had devastated Port-au-Prince, approximately 30 miles away from Cange. Sheridan, who had arrived in Haiti just the day before, was on his second trip to Haiti and his first to Zanmi Lasante as a visiting surgeon and burn specialist.

"That night, a few locally injured patients were seen," he says. "The internet and cell signals were down, and information about the situation in Port-au-Prince was sketchy. No one expected the influx of patients coming out of the city. However, the next morning, large numbers of patients began to arrive from (Continued on page 2)



HEALING HANDS: Sheridan, left, with anesthesiologist Romero Leina, MD, a colleague from Cuba, at Zanmi Lasante in Haiti



New pathways reconnect the MGH campus

WHEN THE MGH BUILDING FOR THE THIRD CENTURY (B3C) opens in the summer of 2011, patients, visitors and staff will benefit not only from its new clinical and support facilities, but also from new, more direct pedestrian routes across the campus. To view these new pathways, see the map to the left and corresponding text in the key below.

Improving access into and through campus

- 1 Individuals will be able to walk through MGH buildings from the "front" of the campus to the "back" without having to walk outside. Beginning at the Charles-MGH MBTA station on Cambridge Street, pedestrians will be able to enter the Yawkey Center for Outpatient Care, travel along a level 2 corridor, walk over Fruit Street via a new pedestrian bridge and into the B3C, then back down to the ground level Emergency and B3C lobbies, which will connect to the White Lobby and core campus.
- 2 Truck drivers will make deliveries to a new main receiving dock off Charles Street, eliminating most traffic at the Gray Building loading dock. At the basement level, deliveries and materials will flow from the new dock through the Founders Building basement corridor and into the core campus.
- 3 Ambulance drivers will enter a covered emergency driveway off of Fruit Street. The current ambulance yard on the White Ramp will be redesigned to welcome patients and visitors arriving by foot or car at the Emergency, B3C and main hospital entrances.

Internal connecting corridors for clinical staff

- 4 Staff members will transport patients to and from the Wang Ambulatory Care Center's new surgical intake center on level 3, scheduled to open in 2012, to B3C procedure floors via a new clinical bridge now under construction above the hospital's main entrance.
- 5 Authorized MGH staff will be able to travel to and from the B3C and the White and Ellison buildings on levels 1, 2 and 3, supporting emergency, imaging and surgical functions.

For more information about the B3C, access www2.massgeneral.org/b3c. ■

— Sheridan

(Continued from page 1)

Port-au-Prince in honking cars and trucks."

Patients arrived continually over the next 10 to 14 days and filled the 110-bed hospital. As more and more patients arrived, the hospital was expanded into an adjacent church and nearby school. Many patients rested on mats on the floor. The hospital's two operating rooms ran 12 to 16 hours a day and the nurse-to-patient ratio was approximately 1 to 40. While there were multiple aftershocks, fortunately, the hospital was not damaged and continued to function.

The first patients suffered from acute trauma — such as open fractures, penetrating injuries from

rebar, skull fractures, chest and abdominal injuries, and crush injuries — many of which necessitated amputation. The age of the patients ranged from infancy through elderly. With minimal X-ray and labs available — none in the first days — all decisions had to be made based on clinical exam.

"In the following days, new patients had predominately infected crushed extremities and soft-tissue injuries," says Sheridan. "After seven to 10 days, open fractures or crush-injury-induced renal failure seemed the most common presenting problem in new patients. Most patients had multiple associated lacerations and soft-tissue injuries as well. Orthopedist Dr. Alfred Hanmer from Newton-Wellesley Hospital and two Partners-trained plastic surgeons, Drs. Helena

Taylor and Stephen Sullivan, from Providence, joined the group. This allowed an OB room to be converted into a third operating room and increased OR throughput. Additional supplies began to arrive at this time, including military external fixation kits that were extremely helpful."

Sheridan's stay in Haiti was extended beyond his original plan; however, he says that he considers himself fortunate to have been at Zanmi Lasante to help with the earthquake response effort. "It was truly a privilege to work with the Haitian and Partners in Health staff during this emergency," he says. "I'm looking forward to returning to Haiti."

For more information about the MGH relief efforts in Haiti, access <http://www.massgeneral.org/haiti/>.



HELPING HAITI: From left, Quynn; Horgan; eighth-grade students Stephen Miller, Alexa DiPrizio and Lauren D'Errico; and Thompson

Students support MGH Haitian Relief Fund

ALL OVER THE WORLD people have joined together to support Haiti. One local example of this generosity is a donation from the students and faculty of St. John School, a local Catholic school in the North End. The group recently raised \$1,400 for the MGH Haitian Relief Fund.

Robin Horgan, a part-time pharmacy technician at the MGH and an eighth-grade teacher at the school, helped organize the fundraiser. "I told our principal, Sister Eileen Harvey, about the fund that we set up at the hospital," says Horgan. "She agreed that it would be nice to contribute to the fund of an organization that is so vital to our own community."

On Jan. 26, she and several students presented a check for the MGH Haitian Relief Fund to Jim Thompson, vice president for MGH Development, and Katelyn Quynn, MGH deputy chief development officer. Established by hospital leadership and coordinated by the MGH Development Office, the fund supports MGH-affiliated relief efforts, MGH employees with family in Haiti and other organizations providing aid. To date, more than \$123,000 has been raised. ■

Reading "Between the Lions"

THE TWO LIONS who made an appearance at Christopher's Haven in the West End Jan. 14 were more of the friendly than fierce variety. The lions, Cleo and Leona, are the stars of PBS's Emmy-Award-winning children's series "Between the Lions." The duo spent the afternoon entertaining MassGeneral Hospital for Children (MGHfC) pediatric cancer patients and their siblings staying at Christopher's Haven, a nonprofit organization that provides housing for MGHfC cancer patients and their families.

"This is like having the rock stars for the 4-year-old set come to us," said Martha Welsh, executive director of Christopher's Haven. "It's exciting to have this kind of event for our kids, right here in our loft at Christopher's Haven."

Produced by WGBH Boston as a part of PBS KIDS Raising Readers, "Between the Lions" incorporates the most recent scientific research into literacy instruction. Each episode features

various forms of animation, puppetry, live action and music. The actors from "Between the Lions" performed a puppet show for the patients and their families and interacted with the children, asking questions, singing the alphabet and reading from a gigantic storybook.

"We're grateful to PBS and the 'Between the Lions' cast for brightening the day of our small patients and their siblings," said Welsh. "An activity like this provides a positive, fun experience for the children, despite the physical challenges they are up against." ■



FRIENDLY VISIT: Christopher's Haven resident Andrew, a sibling of an MGHfC patient, scratches Cleo's chin.

MGH leadership meeting

THE O'KEEFE AUDITORIUM was standing-room only during the Jan. 27 MGH leadership meeting featuring James J. Mongan, MD, recently retired Partners HealthCare president and CEO, and Gary Gottlieb, MD, MBA, Partners' new president and CEO as of Jan. 1. Due to a previously scheduled commitment on the West Coast, MGH President Peter L. Slavin, MD, who normally hosts the meeting, was unable to attend, so Britain Nicholson, MD, chief medical officer, opened the meeting.

Before introducing Mongan, Nicholson referred to the MGH founding fathers' quote, "When in distress, every man becomes our neighbor." He explained that today, that foundational purpose includes assisting the MGH's global neighbors in Haiti as they struggle to deal with tragedy and destruction following the Jan. 12 earthquake. On behalf of Slavin and David Torchiana, MD, MGPO chairman and CEO, Nicholson thanked the MGHers volunteering in Haiti as well as those who have kept the hospital fully operating in their colleagues' absence.

Mongan then took to the podium and shared his unique perspective as the outgoing president and CEO of Partners. Providing an overview of the changes that took place while he led Partners, he explained a number of key milestones. He reflected upon Partners' growth and stability, the system's development and integration of High Performance Medicine, and Partners' leadership in Massachusetts' health care reform.

Next, Gottlieb highlighted the impact of Mongan's seven-year tenure on Partners and health care in general. He discussed his admiration of the MGH's enduring mission — providing the best in clinical health care, caring for the community, advancing scientific research and educating the best and brightest young clinicians — and encouraged attendees to continue to protect these goals, especially in light of today's challenging economic times. Gottlieb remarked upon the importance of continuing to measure and evaluate quality and safety outcomes to ultimately create a new standard of excellence in health care, and he noted the significance of rebuilding and investing in the community, the hospital and the future of health care. In closing, Gottlieb thanked Mongan for his extraordinary legacy and expressed gratitude to all of the members of Partners for their commitment and ongoing contributions to the organization.

WHAT'S HAPPENING**Perks tickets available at the Employee Access Center**

MGH Perks tickets are now available Monday through Friday from 8 am to 4:30 pm at the Employee Access Center, Bulfinch 107, around the corner from Coffee Central.

Employees can purchase discount passes for movies, ski resorts and area museums through payroll deduction or personal check.

Applied biostatistics for clinical trials course series

The MGH Clinical Research Program and Biostatistics Center are sponsoring "Applied Biostatistics for Clinical Trials" Feb. 22 and March 1, 8 and 15 from 3 to 4:30 pm in the Simches Research Center, Room 3.110. In this

series, Elkan Halpern, PhD, director of statistics for the MGH Institute for Technology Assessment, will review the statistical approach to problems commonly encountered in research. Each of the four sessions will focus on a different theme using concrete and realistic examples. The series is intended for investigators interested in clinical research. To register, access <http://hub.partners.org/catalog>. For more information, contact Suzanne Guerette at 617-724-2900.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering a free seminar for seniors ages 60 years and older, "Maintain your Brain: How to Live a Brain-Healthy Lifestyle," Feb. 11 from 11 am to noon in the Haber Conference Room. Will Reiter, director of education programs for the Alzheimer's Association, will present. For more information, call 617-724-6756.

U.S. citizenship class

MGH Human Resources is sponsoring two additional citizenship class cycles beginning in March and June. These free, eight-week programs

assist employees and their families in obtaining U.S. citizenship. Although there is no cost for the class, participants must be able to pay the \$675 fee required to submit their final citizenship application. Participants must also have a green card or equivalent, be a permanent resident for at least five years and attend an information session to assess moderate English proficiency. For more information, contact Helen Witherspoon at 617-726-1700 or Adam Cutler at 617-399-3260.

Haiti Grant Program for employees

The MGH has created the Haiti Grant Program to offer financial assistance to employees most affected by the earthquake in Haiti. The maximum grant is \$300 after taxes. To complete the application for the grant, access <http://intranet.massgeneral.org/intranet/HaitiGrantProgramApplication.pdf>.

Eldercare discussion group

The Partners Employee Assistance Program (EAP) will host an eldercare discussion Feb. 9 from

noon to 1 pm in the Yawkey Center, Room 10-650. Janet T. Loughlin, LICSW, CEAP, of Partners EAP, and Barbara Moscovitz, LICSW, MGH geriatric social worker, will facilitate. Attendees are invited to bring their lunch. Topics will include beginning the journey of caring for the elder adult, normal aging versus illness, advanced directives and how to have a discussion about these issues with the elder adult. Additional sessions will be held March 9, April 6 and May 4. For more information, call 617-726-6976 or visit www.eap.partners.org.

IN GENERAL

Jen Sheen, PhD, of the MGH Department of Molecular Biology and Center for Computational and Integrative Biology, has been named a fellow by the American Association for the Advancement of Science (AAAS). Sheen was selected for her research on signaling pathways in plants. She is among 531 fellows appointed this year who will be presented with a certificate at the AAAS annual meeting in San Diego later this month.



Submit news tips
and story ideas
to MGH Hotline

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Nominations for MGH Patient Safety Star now being accepted

MGHERS ARE INVITED to nominate employees from any department across the MGH as an inaugural "MGH Patient Safety Star." Staff members who have demonstrated particular excellence in and attention to patient safety and who are nominated by their colleagues will be eligible to be randomly selected as an MGH Patient Safety Star.

As part of the honor, winners will be invited to the First Annual Patient Safety Appreciation Breakfast on March 9. The event coincides with National Patient Safety Awareness Week, March 8 through 12. At the breakfast, Peter L. Slavin, MD, MGH president, and Gregg Meyer, MD, senior vice president for the MGH/MGPO Center for Quality and Safety, will personally thank each Patient Safety Star for their contributions.

To nominate an employee – whether he or she has a clinical, administrative or support service role – complete the nomination form found on the MGH intranet homepage at <http://intranet.massgeneral.org>. Those without computer access should fax the following nomination information to 617-726-4304, to the attention of Susan LaCroix, executive assistant for the MGH/MGPO Center for Quality and Safety:

- The nominee's name, department and mailstop information
- The nominee's immediate supervisor's name
- At least one example of the nominee's contribution to patient safety at the MGH

Nominations should be submitted by 5 pm on Feb. 19. Fifty MGH employees will be selected randomly as Patient Safety Stars from among all of the nominations submitted. All those nominated will receive a certificate of recognition. The 50 MGH Patient Safety Stars will be notified of their selection on Feb. 22.

For more information, contact Millie LeBlanc, patient safety staff specialist, at mleblanc1@partners.org or 617-726-8031.

MGH IN HAITI

Heartache and Hope

MGH nurse shares volunteer experience in Haiti

"I DON'T THINK ANYONE could ever be truly prepared for such devastation and chaos," says Grace Deveney, BSN, MPH, of the aftermath following the Jan. 12 earthquake in Haiti.

Deveney, who deployed with Partners in Health (PIH) only three days after the disaster struck, was one of the many MGHers to volunteer. She spent two weeks working at PIH's clinic in St. Marc, approximately 50 miles northwest of Port-au-Prince.

A member of The Norman Knight Nursing Center for Clinical and Professional Development at MGH, Deveney is no stranger to providing desperately needed care at international sites. Over the past 10 years, Deveney has worked in a number of developing countries, including Sudan as a 2005 Thomas S. Durant fellow, Niger, the Democratic Republic of the Congo and Bangladesh. Although the situation in Haiti was unlike any other she has seen before, she describes her experience as truly rewarding.

"My team with Partners in Health was amazing," she says. "I didn't know anyone beforehand, but we all had the same values and vision, and that made it a productive experience. Everyone found a niche and took responsibility for something, even if it wasn't a role they were used to."

Deveney describes how her role was to focus on creating a system to keep track of patients and support staff more so than providing hands-on clinical care. When she first arrived, she says, the clinic was in complete disarray, overwhelmed by the number of patients in urgent need of care.

(Continued on page 2)



SHARING HIS HEART: Sanchez in a screenshot of the CBS Cares PSA

Super Bowl PSA airs with help from the MGH

AS AN ELITE FOOTBALL PLAYER, New York Jets quarterback Mark Sanchez is one of the fittest athletes in the game. Because of his combination of great health and wide audience appeal, CBS Television recently unveiled a CBS Cares public service announcement (PSA) featuring Sanchez that aired during the most watched television program in U.S. history – the 2010 Super Bowl. The spot, which was seen by an estimated 106 million viewers, promoted life-saving women's heart health information from Malissa J. Wood, MD, FACC, co-director of the MGH Heart Center Corrigan Women's Heart Health Program.

In the PSA, accessible at www.cbs.com/cbs_cares/superbowl, Sanchez speaks directly into the camera to women watching the Super Bowl. The sound of a heart thumps in the background. Revealing that the heartbeat is his, Sanchez says that he is "sharing his heart" to stress the important message that the symptoms of women's heart attacks can be different from men's. He ends

(Continued on page 4)



CARE AMIDST CHAOS: Deveney, fourth from right, works with her Haitian colleagues in St. Marc.

MAO residents and fellows rally together for Haiti

WHEN HE SAW the tragic events unfold in Haiti, MGH Urology resident Audley Osbourne, MD, could not simply witness the devastation without doing something to help. As the community outreach officer for the MGH Organization of Minority Residents and Fellows (OMRF), a subcommittee of the hospital's Multicultural Affairs Office (MAO), Osbourne approached his colleagues on the OMRF executive board – Karen Winkfield, MD, PhD, of Radiation-Oncology; Fola May, MD, MPhil, of Internal Medicine; and Andrea Jackson, MD, of Obstetrics and Gynecology – and proposed that the group rally together to assist relief efforts in Haiti.



REACHING OUT TO HAITI: From left, Winkfield, Jackson, May and Osbourne

"I saw many people both inside and outside the MGH scrambling to figure out where they could direct their efforts to help the people of Haiti," Osbourne says. "A lot of people wanted to donate their time and money and learn about what was happening there. So I had an idea to create an event to galvanize the OMRF's collective resources and efforts."

Within three weeks, the OMRF – under the guidance of the MGH Development Office and MAO – coordinated what normally would require months to arrange: the Haitian Relief Gala. The event will take place at the Liberty Hotel Boston on Feb. 19 from 7 pm to 1 am, and all proceeds will benefit the MGH Haitian Relief Fund and Partners in Health, which is operating some of the few working health care facilities in the earthquake-devastated area.

Guests at the event will have the opportunity to enjoy not only the unique ambiance of the Liberty Hotel ballroom, which the hotel generously donated along with hors d'oeuvres, but also music by the Michelle Lewis Band and DJ Garfield of Hot 97.7 FM. A silent auction will be held throughout the evening and will feature a number of coveted items, such as a New England Patriots jersey signed by Tom Brady; a Bruins jersey and hockey stick signed by team members; several signed Celtics items; and a private airplane ride for two to Nantucket, including lunch on the island.

"We are really looking forward to this event, and we are especially grateful to the Liberty Hotel for donating the space and food," says Winkfield. "We thank in advance our guest speakers MGH President Peter L. Slavin, MD, and Malcolm Smith, MD, chief of the MGH Orthopaedic Trauma Service, who recently returned from serving in Haiti. We also thank our colleagues at BWH, Boston Medical Center and Beth Israel Deaconess Medical Center for joining our efforts to help those in Haiti."

Adds May, "While we understand that direct participation in relief efforts is not possible for everyone, we hope that raising donations through the gala will help provide a way for people – clinical and nonclinical – to come together to channel their deep desire to provide aid to those in need."

Tickets should be purchased by Feb. 16 at <http://haitigala.eventbrite.com>. To make a donation to the MGH Haitian Relief Fund, access www2.massgeneral.org/donate/haitirelief/. For more information about OMRF, access www2.massgeneral.org/mao/. ■

– Hope

(Continued from page 1)

"I knew we couldn't do anything until we knew where people were and who they were," she says.

Using her experiences from past global health efforts, Deveney and her team helped bring organization to the clinic.

First, they moved all of the mattresses and beds against the walls and taped numbers above each to help identify each patient. Then, with the help of four Haitian teenage boys volunteering at the clinic, the group identified the name of each patient and wrote their names on individual armbands made of masking tape.

A charting system came next. Everything was done with the approval of the Haitian nursing staff.

"The Haitian nurses were amazing. They remained so strong and positive, despite having lost family members and being responsible for 60 or so patients, all of whom were in desperate need of attention," says Deveney, who also worked with the team to ensure supplies were properly stocked and wards were as well staffed as possible.

"I was always stopping to think, 'Am I prioritizing correctly? Is this what needs to be done right now?'" she says. "The first week was pandemonium – every day was a challenge. But by the end of the second week, it was wonderful to see people who were once bedridden moving around on crutches. It was

great to see people smiling."

The members of Deveney's PIH team and other relief teams held a debriefing session at the MGH upon their return with David Bangsberg, MD, MPH, director of the MGH Center for Global Health. Despite their exhaustion, stress and the suffering they had witnessed, Deveney says she and other team members would go back tomorrow if they were asked.

For more information on MGH's involvement in the Haiti relief effort, including a list of employees who are or were deployed, as well as commentary and photos from their experiences, visit www.massgeneral.org/haiti. ■



IMAGING EXCELLENCE: The safety champions

MGH Imaging Safety Champion retreat

WITH THE THEME, “Changing from Inside – You the Influencer,” MGH Imaging recently hosted its second annual Excellence Every Day Safety Champion retreat on Jan. 27 at the Richard B. Simches Research Center. More than 55 attendees from across MGH Imaging modalities and locations participated in the event.

The afternoon retreat featured an array of speakers, including Denise Palumbo, RN, executive director of MGH Imaging; Gregg Meyer, MD, senior vice president of the Edward P. Lawrence Center for Quality and Safety; Max Gomez, MPH, director of Quality Management and Education; and other quality and safety specialists from across the hospital.

For more information about the MGH Imaging Excellence Every Day Safety Champion program, contact Karen Miguel, patient safety officer, at kmiguel@partners.org. ■

Speed networking event connects faculty

SPEED NETWORKING enables participants to meet as many contacts as possible in a short time span. It offers staff an opportunity to talk with other faculty and exchange ideas about professional accomplishments, challenges, work-life balance and career pathways – all in a fun and relaxed environment. The MGH Center for Faculty Development recently hosted this unique type of forum for Harvard Medical School faculty Feb. 1 in the Thier Conference Room.

“We have held similar events through the Office for Women’s Careers in collaboration with the Women in Medicine Initiative,” says Donna Lawton, senior program manager for the Center for Faculty Development. “We decided to bring the benefits of networking to even more staff.”

More than 35 faculty members participated, with department chairs and senior leaders from across the hospital offering a range of interdisciplinary expertise and talent. Special guests included Peter L. Slavin, MD, MGH president, and David Torchiana, MD, MGPO chairman and CEO.

“I had a chance to convey the most exciting details of my work and received several excellent

suggestions for potential collaborative contacts,” says Amy Walker, PhD, a researcher at the MGH Cancer Center. “Events such as these are valuable experiences in developing research programs to their best advantage.”

For more information about the MGH Center for Faculty Development, access www2.massgeneral.org/facultydevelopment. ■



NETWORKING: From left, Harry Rubash, MD, chief of Orthopaedic Surgery, and Jerrold Rosenbaum, MD, chief of Psychiatry, across from Nicolas Oreskovic, MD, of MassGeneral Hospital for Children

2010 Celebration of Science and SAC meeting

MGHERS ARE INVITED to the annual Celebration of Science and the Scientific Advisory Committee (SAC) meeting on Feb. 24 and 25. This year’s poster session will take place from 11 am to 1:45 pm Feb. 24 on the 15th floor of the Holiday Inn Select at 5 Blossom Street. The scientific presentations from 2 to 5 pm at the Richard B. Simches Research Center, Room 3.110, will feature talks by the 2010 Martin Prize winners – Nir Hacohen, PhD, of the Center for Immunology and Inflammatory Diseases at MGH, for basic research and Scott Plotkin, MD, PhD, of MGH Neurology, for clinical research. Jack Szostak, PhD, of the Department of Molecular Biology and Center for Computational and Integrative Biology, co-recipient of the 2009 Nobel Prize in Medicine or Physiology, will make a special presentation on his current work on the design and synthesis of an artificial cell. The keynote address will be given by Richard Lifton, MD, PhD, newly appointed SAC member and chairman of Genetics at Yale University School of Medicine.

The SAC meeting will begin at 8 am on Feb 25 in the Simches Research Center, Room 3.110, with a report from the Executive Committee on Research, presentations by several MGH department and division heads, and a talk by Jeffrey Flier, MD, dean of Harvard Medical School. The afternoon will focus on the meeting’s theme, “MGH Research and Global Health: From Molecules to Policy.” Research leaders and investigators will discuss challenges such as the implementation of HIV screening in South Africa, screening for drug-resistant tuberculosis, meeting neonatal health needs and treating breast cancer in developing countries. The keynote address, “Critical Challenges and Opportunities in Global Health,” will be given by Atul Gawande, MD, MPH, of BVH and the Harvard School of Public Health Department of Health Policy and Management.

For a full schedule of both days’ events, access www2.massgeneral.org/lecor/SAC2010/.

WHAT'S HAPPENING**Heart Failure Awareness Week**

In recognition of Heart Failure Awareness Week Feb. 14 through 20, an information table will be set up in the White Corridor Feb. 18 from 9:30 am to 2:30 pm to increase awareness of the risk factors and symptoms of heart failure. Cardiac nurses will be present to answer any questions, and informational materials will be available. For more information, contact Dottie Sullivan, NP, at dasullivan2@partners.org, or Anne Borden, MPH, RN, at amborden@partners.org.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering the following free events for seniors ages 60 years and older: a seminar, "The Benefits of Pets," Feb. 18



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from 11 am to noon in the Haber Conference Room with speaker Lori Palley, DVM, manager of the Human-Animal Relationship Program at the MGH Center for Comparative Medicine; a book club discussion of "Fahrenheit 451" by Ray Bradbury Feb. 18 from 3 to 4 pm at the West End Library, 151 Cambridge St.; and a hypertension screening Feb. 22 from 1:30 to 2:30 pm also at the West End Library. For more information, call 617-724-6756.

Increased access for breast imaging

MGH Imaging has opened a new location in Chelmsford and is now offering evening and Saturday appointments for mammography screenings there and at its Boston and Waltham locations. To schedule an appointment at one of the locations, call the number listed or access www.massgeneralimaging.org/mymammo. Appointments also are available on Radiology Order Entry at <http://mghroe> (internal access only).

Mass General Imaging – Chelmsford
43 Village Square, Suite B
978-256-3553

Mass General West Imaging – Waltham
40 Second Ave., Suite 130
781-290-5241

The Avon Breast Center – Boston
Wang Ambulatory Care Center,
Suite 240
617-726-3093

Ash Wednesday services

The MGH Chaplaincy will offer Ash Wednesday services Feb. 17 in the MGH Chapel on Ellison I. Roman Catholic Mass will be held at 11 am and 4 pm, and an ecumenical service will be held at 12:15 pm. All services will be broadcast on Channel 16 on the MGH in-house television system. Ashes will be distributed in the Chapel between 9 am and 5 pm and will be delivered to each patient floor between 8 am and 4 pm as time permits. Ashes also will be distributed at the following locations: CNY Building 149, West Wing, from noon to 1 pm; Charlestown HealthCare Center, basement conference room, from 11 am to noon; Chelsea HealthCare Center, the fourth floor Eleanor Clark

– Super Bowl PSA

(Continued from page 1)

by encouraging women to learn more by accessing the CBS Cares website. The PSA ends with a crimson CBS eye pulsating in rhythm to the heartbeat.

Wood helped the CBS crew filming the PSA record Sanchez's heartbeat using a digital stethoscope. She also wrote an essay featured on the website that describes the ways heart disease symptoms in women are different from those in men and provides helpful ways for women to reduce their risk. As the number one killer of women in America, heart disease takes the lives of half a million females each year.

"It was very exciting to have the opportunity to help create a PSA that would ultimately reach so many people," says Wood. "Even though the majority of the audience watching the Super Bowl are men, 40 percent are women who need to hear this important message. And the men in the audience include relatives, partners or friends of women with whom they will hopefully share the message."

The MGH launched its relationship with CBS Cares several years ago with the help of Isaac Schiff, MD, chief of MGH Vincent Obstetrics and Gynecology, and CBS Cares Executive Producer Matthew Margo, when the hospital and the network partnered to create a PSA about menopause. Recently, Schiff and his MGH colleague Marcela G. del Carmen, MD, MPH, again worked with CBS Cares to promote the importance of women receiving an annual pap smear. The MGH and CBS Cares currently are creating another spot to promote the benefits of colonoscopy.

"The MGH's resources and credibility have been essential to the success of our women's health partnerships," says Margo. "We are grateful that our viewers will benefit from Dr. Wood's expertise on women's heart disease and to Dr. Schiff for seeing this opportunity to expand the CBS/MGH partnership."

For more information about the MGH Corrigan Women's Heart Health Program, access www.massgeneral.org/heartcenter.

Conference Room, from 8 to 9 am, and the new fourth floor conference room, from 12:15 to 1:15 pm; Revere HealthCare Center, administrative conference room, from 11:30 am to noon; Schrafft Center, fifth floor Finance Conference Room, from noon to 1 pm; and Massachusetts Eye and Ear Infirmary, 11th floor patient lounge, from 10 to 10:45 am and the sixth floor OR lounge, from 11 to 11:30 am. For more information, call 617-726-2220.

IN GENERAL

The MGH has been ranked the 28th "Best Place to Work in Academia" by *The Scientist*, a magazine for life sciences professionals. The hospital

has been consistently ranked among the top 40 "Best Places to Work in Academia" for several years.

Gary Ruvkun, PhD, of the MGH Department of Molecular Biology, will provide a keynote address at the Genetics Society of America's "GENETICS 2010: Model Organisms to Human Biology" June 12 through 15 in Boston. This biannual meeting brings together investigators who study genetic models in organisms such as flies, yeast, fungi, mice and other nonhuman organisms with researchers in human genetics.

Making a measurable difference

Revere CARES receives national award

THIRTEEN YEARS AGO, approximately 51 percent of Revere high school youth reported drinking alcohol in the past 30 days, and 53 percent reported trying marijuana. To help address problems such as these and other issues related to youth health and development, Revere CARES, a community coalition supported by the MGH, was established in 1997.

Today, Revere CARES has documented a marked decrease in underage drinking and drug use since its establishment. For example, between 1999 and 2009, the number of young people who reported drinking decreased by 27 percent, and the number of teens who had ever used marijuana dropped 12 percent.

In honor of Revere CARES' work in creating measurable reductions in teen substance abuse, the Community Anti-Drug Coalition of America (CADCA) presented the group with its Coalition of the Year Award at the CADCA 20th National Leadership Forum in Washington D.C.

"Over the last 13 years Revere CARES has worked to send strong messages to parents and teens about the dangers of underage drinking," says Kitty Bowman, MEd, director of Revere CARES. "The Coalition of the Year Award recognizes Revere CARES's success and demonstrates the important role of

(Continued on page 3)



REVERE CARES
Gen. Arthur Dean, chairman
and CEO of CADCA, presents
Bowman with the Coalition
of the Year Award.

Students explore health care field during MGH Shadow Day

BEYOND A SHADOW OF A DOUBT, the 15th annual MGH Job Shadow Day was a great success. More than 60 students from local schools and hosts from across the hospital participated in the Feb. 2 event, which was sponsored by the MGH Center for Community Health Improvement (CCHI) in partnership with the Boston Private Industry Council.

"Job Shadow Day exemplifies one of the four pillars of the hospital's mission, 'to improve the health and well-being of the diverse communities we serve,'" says Tracy Stanley, a senior program manager for CCHI. "We were thrilled to have had such a wonderful turnout at this year's event."

At the start of their day, the students and MGH hosts met in the O'Keefe Auditorium. They then traveled to their hosts' department, where students observed or participated in the MGHers' daily activities, experiencing hands-on what working in health care is like.

"Job Shadow Day reminded me of shadowing a physician when I was in high school – an experience I've never forgotten," says Jeffrey Greenwald, MD, of MGH Medicine, who hosted Kadeajah Goslin, a student at the Edward M. Kennedy Academy for Health Careers. "Kadeajah's enthusiasm for being in the hospital environment, meeting patients and discussing interesting issues made the whole event worthwhile and enjoyable for me. More importantly, I hope it was memorable and useful for her."

For more information about volunteer opportunities with MGH's Youth Programs, contact Joan McCarthy at 617-724-3210 or jemccarthy@partners.org.

HANDS-ON LEARNING: From left, Goslin and Greenwald with patient Alexander Schettino



Diane Patrick featured at MLK celebration

HONORING REV. DR. MARTIN LUTHER KING JR., one of the nation's illustrious civic leaders, Diane Patrick, JD, first lady of Massachusetts, lawyer and humanitarian, joined the MGH and Partners HealthCare community Feb. 12 as the featured speaker for a celebration of King sponsored by the MGH, Partners and the MGH Disparities Solutions Center.

In her address, Patrick compared the issue of racism in society to a child on a long car ride asking, "Are we there yet?" Her response was that while there has been progress, King's dream has not yet been achieved. Through anecdotes, she shared her personal experiences with what she described as the more subtle forms of racism, racism that on the surface, may not appear as such; it is so deeply ingrained it may be hard to identify.

Patrick emphasized the danger of subtly racist words. Though these may not seem tangibly harmful, they have the power to educate the impressionable, such as children, and thus perpetuate a cycle of discrimination. She closed



CELEBRATING MLK: From left, Slavin, Patrick, Prince-Erickson, Akin Demehin, administrative director of the MGH/MGPO Center for Quality and Safety and chair of the Association of Multicultural Members of Partners, and Davis

her speech by sharing her hope that in her lifetime, society might see the end of all racism.

Jeff Davis, senior vice president for MGH Human Resources, served as the event's master of ceremonies, while Peter L. Slavin, MD, MGH president, offered introductory remarks, discussing some of the recent strides the MGH has made in eliminating health care disparities and supporting the local community.

Following Slavin's remarks, Carlyene Prince-Erickson, director of MGH Employee Education and Leadership Development, recognized three of Partners' six YMCA Achievers of the Greater Boston YMCA

Achievers Program –Taree King, patient financial counselor at MGH Charlestown HealthCare Center; Kenneth Sutton, security officer for MGH Police and Security; and Suzzette Chiong-Oglesby, RN, MSN, CRRN, a nurse at Spaulding Rehabilitation Hospital. Prince-Erickson described the awardees' inspirational efforts in serving their communities.

Prior to Patrick's keynote address, Joan Blue, of the Institute for Health Professions School of Nursing, the latest winner of the MGH Star Performer contest, sang powerful renditions of "His Eye is on the Sparrow" and "Made Up Mind." ■

IN MEMORIAM

Nathan Hellman, MD, PhD

NATHAN HELLMAN, MD, PHD, a fellow in the Division of Nephrology, died Feb. 13 at the MGH following a short illness. He was 36 years old.

"Nathan was an exceptional scientist, a talented and insightful clinician and a remarkably kind and humble human being," says M. Amin Arnaout, MD, chief of the MGH Division of Nephrology. "He was well known for his famous Renal Fellows Blog, a wonderful online resource he updated daily with the latest in nephrology news and research."

Nathan was born in Houston, Texas, Dec. 8, 1973, and grew up in Duluth, Minnesota. He graduated magna cum laude from Yale University in 1996 with a bachelor's degree in Molecular Biophysics and Biochemistry. He then attended Washington University, where he earned a medical degree and a doctorate in Molecular Cell Biology.

Hellman completed his residency training in Internal Medicine at the Hospital of the University of Pennsylvania in 2006 and spent the following year as a Fulbright research scholar at the Hôpital

Necker-Enfants Malades in Paris, France. He joined the MGH in August 2007 as a clinical fellow in the Division of Nephrology. With a special interest in the study of cystic kidney diseases, Hellman was working toward the completion of his fellowship and was a member of the research group led by his mentor Iain Drummond, PhD. He was to be appointed a faculty member in the Division of Nephrology in July.



"Nate had a wonderful ease with his co-workers in the lab and a great sense of humor," says Drummond. "His creative and demanding intellect challenged all of us to be our best."

Adds Hellman's colleague Anna Greka, MD, PhD, "Nathan touched all of our lives with his warm heart and spirit, great sense of humor and remarkable intellect."

In addition to being a beloved colleague and friend, Nathan was a devoted husband, father, son and brother.

He is survived by his wife, Claire; his two children, Sophie and Max; his parents, Patricia and Richard N. Hellman; and his two sisters, Susan and Catherine, and their families. A memorial service was held in the O'Keefe Auditorium Feb. 17, followed by a reception in the East Garden Dining Room.

IV infusion devices move from “smart” to “intelligent”

IN THE LATE 1990S, the MGH transformed patient intravenous (IV) medication safety by conceptualizing and developing the “smart” drug infusion pump – an invention that was first deployed at the MGH and has since proven highly useful in clinical care worldwide.

Motivated by an awareness of continuing tragic events involving the complexity of drug dosing calculation errors and misprogrammed drug infusion pumps at hospitals, a multidisciplinary Partners HealthCare team, including five senior members from the MGH, has created a roadmap for further advancing IV medication safety. A highlight of this plan is a proposal to pilot closed-loop IV medication administration at the MGH using software that compares data from a patient’s drug infusion pump with the specific order in the pharmacy profile and generates alerts if necessary.

“The original smart pump technology was considered revolutionary because it housed customized clinical decision support within FDA-regulated patient care devices,” says Nathaniel Sims, MD, anesthesiologist and innovator at the MGH Department of Biomedical Engineering, who led the research that resulted in patented inventions owned by the MGH on the original smart pump prototype.

As the next step in smart pump enhancement, Sims and Margaret Clapp, MGH Pharmacy director; Rick Hampton, Partners Wireless Communications manager; M. Ellen Kinnealey, BSN, RN, Advanced Infusion Systems specialist; and Luis Melendez, assistant director of Partners Biomedical Engineering Medical Device Integration and Informatics, recently authored an in-depth report outlining the transition of technology from stand-alone smart infusion pumps to networked Intelligent Infusion Pumps (IIDs).

“The new IIDs are wirelessly networked and can be associated with a particular patient, based on a scan of the pump’s front-panel barcode by a bedside caregiver,” says Kinnealey. “Since all MGH drug pumps will soon have capable radios, they will be constantly ‘tweeting’ drug name, concentration and dose-rate settings to a pump server.”

With this in place, the team proposed that MGH-written software could provide a nearly-real-time comparison between what’s happening at the bedside and what should be happening, and look for variances.

“This is a critical next step,” says Gregg Meyer, MD, senior vice president of the MGH/MGPO Center for Quality and Safety. “It

amounts to a second safety check of the pump’s programming against an actual medication order, augmenting our vision of ‘making the right thing easier to do.’”

The team considered multiple complex issues during the year-long effort, which included visits to hospitals piloting prototypes of automated pump programming directly from pharmacy information systems.

“We took a hard look at several tough requirement issues,” says Hampton. “These include Partners’ high standards for authentication



INTELLIGENT INNOVATIONS: From left, Clapp, Kinnealey, Sims and Hampton

and the security of medical devices on wireless networks.”

Adds Melendez, “The team realized that the new software module will likely permit closing the loop in a way that is consistent with proposed new regulations. It’ll take time and resources to move a successful software module from a controlled setting, such as a lab, to the bedside. Many challenging issues about medical device connectivity and interoperability will remain, as the all-electronic inpatient medical record – with numerous connected patient care devices – moves closer to reality at the MGH.”

For more information about the transition of smart pumps to intelligent pumps, access www2.massgeneral.org/anesthesia. ■

– Revere CARES

(Continued from page 1)

an academic medical center in prevention.”

Revere CARES is funded primarily by the MGH Center for Community Health Improvement and supported by the MGH Revere HealthCare Center, where the program is located. The coalition includes

parents, school representatives, clinicians, city officials, police, young people, social service organizations and businesses. It takes a multifaceted approach to addressing drug and alcohol use in youth – conducting social marketing campaigns to change parental attitudes that drinking is a rite of passage; increasing the availability of after-school activities and summer jobs; improving access

to substance abuse treatment and services; and working to create policy changes, including moving bar closing times from 2 am to 1 am.

Revere CARES is currently seeking to expand its positive influence on community health through obesity and violence prevention. For more information about the coalition, access www2.massgeneral.org/reverecares. ■

WHAT'S HAPPENING**CRP luncheon seminar series**

The MGH Clinical Research Program is sponsoring "Working Behind the Data in Human Subjects Research," March 10 from noon to 1 pm in the Simches Research Center, Room 3.110. Vanessa Y. McClinchy, MEd, will explore challenges working with human subjects in an increasingly global population. While the course is intended for research nurses, all are welcome to attend. To register, access http://hub.partners.org/catalog/one-section?section_id=3026183. For more information, contact Lauren Michaels at lmichaels@partners.org or 617-726-5010.



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Boston Conservatory Cabaret

MGH Senior HealthWISE is offering a special event, "Boston Conservatory Cabaret," March 1 from 1 to 2 pm in the O'Keeffe Auditorium. All are invited to enjoy a performance by Boston Conservatory musical theater students, who will perform songs from several Broadway musicals. Registration is required by calling 617-724-6756.

The MGH is now on Twitter

For up-to-the-minute MGH news and information, follow "Mass General News" on Twitter at www.twitter.com/MassGeneralNews. It's easy and free. To sign up for a Twitter account, visit www.twitter.com.

Rejuvenating Workouts information session

The Clubs at Charles River Park is hosting an information session, "Rejuvenating Workouts," Feb. 25 from noon to 1 pm in the Haber Auditorium. Mike Bento, an advanced personal trainer at The Clubs, will highlight specialized techniques to improve muscle function and ensure participants are getting the most out of their workouts. For more information, contact mbento@partners.org.

Educational Resource Information Day

MGH Training and Workforce Development will host an information table to highlight upcoming events March 3 from noon to 1:30 pm at the East Garden Room entrance. Employees are encouraged to stop by and learn about training and educational opportunities, including: the Steps to Success Series, Career Development Series, citizenship classes, College Fair, Spanish classes, Support Service Employee Grant, Tuition Assistance and college preparation services.

Quit Smoking Groups at MGH

The MGH Tobacco Treatment Service is offering two smoking cessation programs this March. The programs will start March 3 at 5:30 pm and March 11 at noon. This seven-session, one-hour-per-week group program includes information

CMS completes nine-day hospitalwide validation survey

THE MGH MOTTO "EXCELLENCE EVERY DAY" was especially important the morning of Feb. 2 when 16 Centers for Medicare and Medicaid Services (CMS) representatives arrived unannounced at the MGH to conduct a validation survey of all inpatient units and hospital-licensed practices. Each year, about 5 percent of U.S. hospitals are randomly selected for this survey, which is conducted to validate results from Joint Commission accreditation surveys. The last time CMS visited the MGH for this purpose was approximately 35 years ago.

The CMS team evaluated the MGH over nine days, leaving Feb. 12. Throughout the visit, surveyors assessed the hospital's compliance with CMS regulations in a wide range of ways, including medical record reviews, staff and patient interviews, examination of policies and procedures, and inspections of the environment of care.

"The CMS visit is quite similar to the Joint Commission survey activities, but the inspection is more comprehensive," says John Belknap, director of MGH Corporate Compliance. "In total, CMS spent 129 surveyor days here, which is the number of surveyors times the number of days at the MGH. By comparison, the Joint Commission spent 40 surveyor days here."

To manage survey activities, the MGH activated the Joint Commission "bullpen," a group of quality, compliance, nursing and policy experts from across the hospital. The team coordinated all survey activities and provided assistance and documentation requested by surveyors. MGH escorts also were on duty to accompany CMS representatives throughout their visit and help as needed.

CMS will provide a final report in the next several weeks, and MGH leaders already have begun to address some areas surveyors flagged as needing improvement during the exit conference. After receiving the report, the MGH will have approximately 10 days to respond with plans of correction that outline what will be done, who will be responsible, how the work will be done and completion dates.

"I would like to extend my thanks to all staff for continuing to care for our patients and their families during this rigorous survey process," says Peter L. Slavin, MD, MGH president. "People all across this organization were involved in the survey, and I am especially grateful to the staff and managers who spent significant time with the survey team. I know that our community stands ready to respond to the findings of the survey, as we continue providing extraordinary care to the patients and families who rely on us."

about preparing to quit, coping with stress without cigarettes, preventing weight gain and staying smoke-free. With written approval from a primary care physician, low-cost nicotine patches and/or nicotine gum will be

available to participants. Advanced registration is required along with a registration fee, which is on a sliding scale. For more information, call 617-726-7443.



ALL FOR HAITI:
From left, Mayo,
Jackson, May, Winkfield,
McKenzie and Osbourne

Thinking globally, acting locally

MGH gala raises awareness and support for relief efforts in Haiti

MORE THAN A MONTH has passed since Haiti was devastated by a magnitude 7.0 earthquake. While worldwide relief efforts to assist the island nation continue, members of the MGH community are doing their own part to support relief efforts.

Recently, the Organization of Minority Residents and Fellows (OMRF), a subcommittee

of the MGH Multicultural Affairs Office (MAO), planned a major fundraising project. The OMRF executive board – including Audley Osbourne, MD, of MGH Urology; Karen Winkfield, MD, PhD, of Radiation Oncology; Fola May, MD, MPhil, of Internal Medicine; and Andrea Jackson, MD, of Obstetrics and Gynecology – hosted an evening gala, with

support from MGH Human Resources and MAO, to benefit the MGH Haitian Relief Fund.

Held at the Liberty Hotel, the gala sold out with more than 450 guests and raised more than \$35,000 for the MGH Haitian Relief Fund. Since its creation in January, the fund has
(Continued on page 2)

MGH goes red for women's heart health



THE MGH HEART CENTER and Corrigan Women's Heart Health Program celebrated the American Heart Association's "Go Red for Women" month in February with a number of activities to help raise awareness of heart disease among women.

On Feb. 2, Heart Center nurses and nurse practitioners volunteered at a White Lobby information table to provide clinical guidance on heart disease risk factors. Visitors, patients and employees answered questions about heart health for the chance to win a pedometer.

On Feb. 3, cardiologist Danita Sanborn, MD, and Ben Duffy, food production manager for MGH Nutrition and Food Services, cooked several delicious, heart-healthy meals for the lunchtime
(Continued on page 4)

HAVE A HEART: Members of the MGH Anticoagulation Management Service (AMS) wear red to support women's heart health.

– MGH gala

(Continued from page 1)

raised more than \$140,000 to support MGH and Haitian community relief efforts. It also is being used to fund an employee grant program, which already has helped many of the more than 200 MGH employees directly affected by the earthquake.

“The Haitian Relief Gala participation and donations far exceeded our expectations,” says Osbourne. “People are stopping me in hallways with praise for our fundraiser. They were thrilled to receive a powerful message on the importance of thinking locally and acting globally.”

Osbourne says attendees were thrilled to meet the evening’s special guests – including Tyrone McKenzie and Jerod Mayo, both linebackers for the New England Patriots – and enjoyed the night’s musical entertainment. Proceeds from the silent auction, which featured a private plane trip to Nantucket, Celtics tickets and autographed sports memorabilia, raised additional funds for both the MGH Haitian Relief Fund and Partners in Health.

As a highlight of the evening, MGH and BWH clinicians who had traveled to Haiti to provide medical care shared their experiences. MGH President Peter L. Slavin, MD, also offered remarks, thanking the OMRF executive board and the MGH community for supporting the relief efforts.

For more information or to make a donation by credit card to the MGH Haitian Relief Fund, access www2.massgeneral.org/donate/haiti/. Cash and check donations are accepted at the Development Office, located at 165 Cambridge Street, Suite 600. For information about other MGH Haiti relief efforts, visit www.massgeneral.org/haiti. ■



MECI MGH: From left, Roy, Seale, Benalfew, Sewell, Durette, Rock, Goler, Moise, McField-Avila and Gerard

MGH Haitian community offers thanks

“**MECI MGH**” – which means “Thank you, MGH,” in Haitian Creole – was on each button handed to the guests entering the O’Keeffe Auditorium Feb. 12 for the 10th annual Patient Care Services Celebration of Black History Month and African-American Pinning Ceremony. This year’s event featured a special focus on Haiti, as the MGH Haitian community coordinated a collective expression of gratitude to the MGH for its support following the devastating earthquake that struck the island Jan. 12.

The event was planned by a committee of MGH employees with close ties to Haiti – Victoria Benalfew, of the Blood Transfusion Service; Louis Gerard, of Environmental Services; Lisa Moise, of the Registration and Referral Center; Harold Roy, of MGH Police and Security; and Jean Alexis, Kendrick Durette, Erika Goler, Bernice McField-Avila, Evadne Seale, Evette Sewell and Franchette Rock, all of the Emergency Department.

The program began with Sewell welcoming guests and explaining that the members of the MGH Haitian community wished to express their sincere thanks for the meaningful support of the hospital community. Rock then provided a historical overview of Haiti, which Christopher Columbus happened upon in 1492 and claimed for Spain.

Roy, a first generation Haitian-American, delivered the keynote address. He was at the airport in Port-au-Prince when the earthquake struck and offered his insight into how the life-altering event compared to the stresses of daily living that once seemed so challenging. Roy encouraged the audience to learn from his grandmother, who told him in Haitian Creole, “Pa bay tet ou problèm,” which means, “Don’t sweat the small stuff.” Moise followed, singing and playing on her guitar an original composition about Haiti, followed by Gerard, who provided a brief language lesson on Haitian Creole greetings.

Several MGHers were thanked for their efforts to support the MGH Haitian community and were presented tokens of appreciation. For a complete list of those who were named, access www.massgeneral.org/about/newsarticle.aspx?id=2099.

The highlight of the event was the presentation of the African-American Pinning Ceremony awards to this year’s winners, Marie Guerrier, RN, of Ellison 12, and Solomon Mugati, BSN, of White 7. Guerrier was not in attendance because she was in Haiti assisting with medical relief efforts, so her supervisor, Ann Kennedy, RN, accepted the pin on her behalf.

“The MGH family is very diverse yet held together by our value for one another,” says Deborah Washington, RN, PhD, director of MGH Diversity for Patient Care Services. “We come together as one against adversity. The tragedy in Haiti is an example of how we step up when needed.” ■

Task force results lead to revised chemotherapy preparation process

AS PART OF AN INITIATIVE to understand the environmental impact of the preparation, administration and disposal of chemotherapy drugs, the MGH Hazardous Drug Safety Task Force (HDSTF) undertook an environmental study in 2007 targeting nine commonly used intravenous (IV) chemotherapy drugs in specific areas where they routinely are handled. To evaluate the potential contamination of surfaces with these drugs, which are generally hazardous, HDSTF researchers – under the direction of Jeffrey Supko, PhD, director of the Clinical Pharmacology Lab – swabbed various surfaces at the Yawkey 8 infusion clinic, pharmacy and MGH Central Pharmacy.

The results were similar to those in previously published studies – there were residual amounts of chemotherapy drugs in nearly undetectable quantities in some areas of these locations. While the risk posed to employees by these very low levels is unclear, the HDSTF committee, along with the MGH Pharmacy, identified a number of general assumptions to guide the revision of the process for the preparation of the drugs.

The environmental sampling indicated that the chemotherapy vials as they arrive from the manufacturers have trace amounts of chemotherapy drug present on their outer surfaces. It also became clear that a pharmacy technician's gloved hand may be a potential culprit in contamination of the outside of the final IV container.

A new process for preparing chemotherapy drugs, in the form of a pilot project, which included the reconfiguration of pharmacy areas and a revision of handling process, was implemented on Jan. 25 in the Yawkey 8 pharmacy.

“Major improvements in our process include physically separating chemotherapy drugs from other noncontaminated supplies to reduce the risk of cross-contamination,” says Meg Clapp, RPh, chief pharmacy officer.

Additionally, new mixing techniques now separate preparation areas within the fume hood into two zones, one designated as the area for ‘dirty’ items and another for ‘clean’ items. Pharmacy technicians preparing the chemotherapy drugs now are required to wear two pairs of clean gloves and use clear plastic wrap – much like the type used to wrap food – as a protective cover over the final IV container during preparation. Once the chemotherapy

drug is mixed, the protective covering is removed and the clean IV container is placed into the clean delivery bin.

“The goal is to apply best practices during chemo preparation with the intent of keeping the final IV container clean and minimize downstream exposure,” adds Clapp.

The new Yawkey 8 procedures were developed and



REVISED TECHNIQUE: Karen Pistone, CPhT, pharmacy technician, uses new procedures for preparing chemotherapy drugs within a fume hood.

implemented by Vladimir Boskovic, CPhT, lead technician; Katie LaFleur, PharmD, pharmacist; and Peter Ng, RPh, pharmacy supervisor, under the direction and guidance of Kelly Barnes, RPh, compliance pharmacist, and the oversight of Clapp. Currently, additional swab tests of environmental surfaces are being examined to see if the changes have reduced the amount of chemotherapy drugs in the environment.

For more information about the HDSTF project, contact Inga Lennes, MD, director of Clinical Quality, at ilennes@partners.org. Employees with concerns or questions about their own work environment and chemotherapy drug safety should speak directly to their managers or supervisors. ■



Rollout of bedside computers for EMAPPS and ACD

THROUGH EXTENSIVE PLANNING and interdisciplinary collaboration, the MGH Acute Care Documentation (ACD) and Electronic Medication Administration Process for Patient Safety (EMAPPS) hardware team recently completed the installation of more than 900 bedside computers and barcode scanners in all inpatient locations. Each inpatient unit was assessed individually and decisions regarding placement of these new computers were made with input from the unit's clinical leadership. Computers and barcode scanners also were added to the unit-based medication rooms to support the new EMAPPS workflow.

“The completion of the installation enables the ACD project to advance toward the goal of automating inpatient documentation, including flowsheets and notes, by providing a dedicated computer for every inpatient bed,” says Ann McDermott, RN, Patient Care Services Informatics ACD clinical project manager.

The installation process required the collaboration of an interdisciplinary MGH team including members of Buildings and Grounds, Patient Care Services, Information Systems and Network Services. The project began in January 2009 and was completed in December 2009, staying one step ahead of the rollout sequence for EMAPPS.

“There truly were no weak links on the project install teams – to say the teamwork was fantastic would be an understatement,” says Jack Brown, corporate team leader for Partners Information Systems. “Each install team met every challenge with enthusiasm, creativity and hard work. They should be very proud of what they accomplished during this project.”

In a continued effort to improve access to computers on inpatient units, the ACD team will add new computers to hallways and common areas, along with a wide-scale distribution of mobile computers to support the “roving clinician.”

“This three-pronged approach to computer access – bedside, hallway and mobile – will support our clinical community on the journey toward a truly electronic health record,” says Michele Cullen, RN, Information Systems ACD project manager.

For more information about the ACD project, contact Cullen at mcullen1@partners.org.

WHAT'S HAPPENING

2010 Poussaint Visiting Lecture

The Harvard Medical School (HMS) Office for Diversity and Community Partnership and Office of Alumni Relations are hosting the 2010 Alvin F. Poussaint, MD, Visiting Lecture March 4 from 3 to 4 pm in the Joseph B. Martin Conference Center at HMS. Risa Lavizzo-Mourey, MD, MBA, president and CEO of the Robert Wood Johnson Foundation, will present "Medicine's Great Equalizer: A Love for Humanity." To register, call 617-432-2313 or e-mail ying_wang@hms.harvard.edu.

Nutrition book talk

The Maxwell and Eleanor Blum Patient and Family Learning Center will host a book talk with Walter Willett, MD, MPH, PhD, of the Departments of Nutrition and Epidemiology at Harvard School of Public Health and the Department of

Medicine of Harvard Medical School, on his book, "Eat, Drink, and Be Healthy," March 8 from noon to 1 pm in the White Building, Room 110. The event is open to all MGH patients and staff, and attendees are invited to bring their lunches. For more information, call 617-724-3823.

Wellman Center Lecture Series

The Wellman Center Lecture Series, presented by the MGH Wellman Center for Photomedicine, will host "Light, Sound, nanoAction: Ultrasound-guided Intravascular Photoacoustic Imaging of Anatomy, Chemistry and Biology of Atherosclerotic Plaques," March 2 from 2:30 to 3:30 pm in the Thier Conference Room with a reception beginning at 2:15 pm. Stanislav Emelianov, PhD, of the University of Texas Department of Biomedical Engineering, will be the guest speaker. For more information, access www2.massgeneral.org/wellman/news-events.htm.

HMS Foundation Funds Program

Information on funding opportunities offered through the Harvard Medical School (HMS) Foundation Funds Program is now available online at www.hms.harvard.edu/foundationfunds. Researchers interested in applying for any of the awards listed on the site must first apply for an

HMS nomination by submitting an application online no later than April 7 at 5 pm. An informational meeting will be held March 2 from noon to 1:30 pm in the Armenise Amphitheater at HMS. For more information, contact Erin Cromack, of the Office of the HMS Dean for Academic and Clinical Affairs, at 617-432-7463 or erin_cromack@hms.harvard.edu.

Medical terminology course

MGH Training and Workforce Development is offering Basic Medical Terminology on Tuesdays from 4:45 to 6:45 pm from March 9 to May 18, excluding March 30. In this 20-hour course students will learn to analyze, decipher, spell and pronounce medical terms. Emphasis is placed on understanding terms in their proper context as they relate to the anatomy, physiology and pathology of the human body. No previous background in science or biology is required. Proficiency in English is required. This course is open to all MGH employees and costs \$70, which includes the textbook. To enroll, go to PeopleSoft: Main Menu > Self Service > Employee > Request Training Enrollment and search for course code MGH013. For more information, contact John Coco at 617-724-3368.

— Go Red

(Continued from page 1)

crowd in the East Garden Room. During the demonstration, Duffy prepared a low-fat, low-calorie chicken gumbo. Sanborn prepared cod served over a warm lentil salad and discussed the heart health benefits of fish and lentils, both good sources of heart-healthy fat and dietary fiber, respectively.

On Feb. 4, Claudia Chae, MD, a cardiologist with the Corrigan Women's Heart Health Program, hosted a lunchtime session called "Heart Disease in Women: Am I at Risk?"

Chae highlighted the major risk factors for heart disease, including age, family history, high blood pressure, high cholesterol, diabetes, smoking, obesity and inactivity. She emphasized that many of these risk factors are preventable or could be modified by maintaining a healthy diet, exercising and quitting smoking.

The events culminated Feb. 5 with National Wear Red Day. Staff members around the hospital were encouraged to wear red to promote heart disease awareness. To celebrate, Heart Center staff distributed more than 300 carnations to female Heart Center patients and staff and placed eight bouquets in family waiting areas of the inpatient cardiac nursing units, with a plaque beside each explaining the significance of Go Red.

For more information about the MGH's Go Red events and the Corrigan Women's Heart Health Program, access www.massgeneral.org/heartcenter.



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A dedicated Friend

ON JAN. 12, the Friends of the MGH Cancer Center celebrated the longstanding commitment of one of their founding board members, Jensie Shipley. For 25 years, Shipley has worked tirelessly on many of the Friends' activities, in particular the Maxwell V. Blum Cancer Resource Room, the HOPES program, the Wall of Hope, valet parking, the Blossom Street Café and most recently, the Howard Ulfelder, MD, Healing Garden.

FRIENDS: Front row, from left, W. Gerald Austen, MD, chair of the MGH Chiefs Council, Shipley, and William Shipley, MD, of the MGH Cancer Center; Back row, from left, Jay Loeffler, MD, chief of Radiation Oncology, and Ginny Durfee, president of the Friends' Board





RUNNING TO HOME BASE: From left, Michael Allard, of MGH Development; Sergeant First Class Benari Poulten; Colonel Sam Poulten; Mark Pollack, MD, of MGH Psychiatry; Tracy West, of MGH Development; John Parrish, MD, of the Home Base Program; Ed Wiederhold, of DMSE Sports, Inc.; Dave McGillivray, of DMSE Sports, Inc.; Meg Vaillancourt, of the Red Sox Foundation; Matt West, of DMSE Sports, Inc.; Larry Lucchino, of the Red Sox; Paula Goldfarb, of MGH Development; and Chief Julius Delaughter

Run to Home Base has new finish line

THIS MAY, some 3,500 fans will experience the thrill of running across Fenway's home plate while at the same time raising funds to support the Red Sox Foundation and Massachusetts General Hospital Home Base Program during the inaugural "Run to Home Base" nine-kilometer race.

"The Run to Home Base is a unique 'fun run' through scenic Boston, ending with a once-in-a-lifetime experience of crossing home plate at the oldest major league ball park – Fenway Park," says Red Sox Chairman Tom Werner. "It's also a great opportunity for fans to show their support for the many local, heroic servicemen and women who have served all of us."

The run takes place May 23, with fans from across Red Sox Nation taking part in this first-of-its-kind fundraising event. Participation in the run is limited to the first 3,500 registered runners ages 16 years and older. Each participant is required to raise a minimum charitable donation of \$1,000 for the Home Base Program.

"We are thrilled to have such a unique event that will blend the

supporters of the Red Sox Foundation, the MGH, the veteran community and the community at large," says Peter L. Slavin, MD, MGH president. "Events like this help raise exposure of the program to veterans and their families and help us to expand the services we can offer to veterans who not only need but also deserve our support."

Friends and family members of participants in the Run to Home Base are invited to cheer from the stands at Fenway Park as their loved ones cross home plate. Local veterans and their families will have the opportunity to enjoy the Run to Home Base Family Fun Zone and Expo, located in the Fenway Park concourse areas. They also can visit exhibit booths for information about services and programs available for veterans.

For more information about the Run to Home Base or to register, visit www.runtohomebase.org. To make a donation to the Home Base Program, send a check payable to the Home Base Program, c/o MGH, 165 Cambridge Street, Suite 600, Boston MA 02114. ■

Patient safety with Jeffrey B. Cooper, PhD

PATIENT SAFETY and excellent health care quality are at the forefront of every activity throughout the MGH. As part of a national education and awareness-building campaign aimed at improving patient safety across the country, the MGH will observe Patient Safety Awareness Week (PSAW) March 7 through 13. Informational activities will center on educating patients to become involved in their own health care, building awareness of quality and safety initiatives at the MGH, and acknowledging those hospital staff and employees who have excelled in enhancing patient safety.

On March 11, as part of PSAW, the MGH will host "The History of Safety at MGH; A Lot Has Happened Since Ether!" from 3 to 5 pm in the O'Keeffe Auditorium. The presentation will feature a panel of distinguished MGH patient safety experts who have had an important impact on the field: Jeffrey B. Cooper, PhD, director of the Center for Medical Simulation; Nathaniel Sims, MD, anesthesiologist and innovator at the Department of Biomedical Engineering; M. Ellen Kinnealey, BSN, RN, advanced infusion systems specialist; Carol Camooso Markus, RN, (Continued on page 2)



COOPER

— Cooper

(Continued from page 1)

Patient Care Services staff specialist; and Karen Miguel, RN, patient safety officer for MGH Imaging. The group will discuss the MGH's role in shaping the course of patient safety internally, nationally and internationally.

Cooper is internationally renowned in the anesthesia community for his seminal contributions to the prevention of adverse events and patient injury and is considered a pioneer in the development of medical simulation. His studies of human error in medicine in the 1970s were among the first ever conducted. Cooper retired last April as the director of Biomedical Engineering of Partners HealthCare, having served in this role for 14 years.

The following brief dialogue with Cooper is a preview of the March 11 event.

Q: Your contributions to patient safety are recognized nationally and internationally.

How did you start down this path of focusing on and making major contributions to patient safety?

A: When I arrived at the MGH in the '70s there was no such thing as "patient safety." Human error was hardly mentioned openly. I was a biomedical engineer in the Department of Anesthesia. Our team studied errors in anesthesia and how they happened. We listened carefully to clinicians about their stories of error and interpreted those into ways to make anesthesia safer. Those lessons led me to help create the Anesthesia Patient Safety Foundation (APSF) in 1985. That was the first organization in the world that focused solely on patient safety. Some years later, research that APSF supported led me to see the value of simulation training for patient safety.

Q: What has been of significant influence and meaning to you during your journey as a patient safety expert?

A: Although I am a biomedical engineer, my work is really not primarily about technology, it's about people, especially about how they work together. The MGH was a fertile environment for people like me. I had freedom to explore new ideas. Ironically, while it can be challenging to get new ideas accepted into practice, it's still a great place to conceive them and try them out. I was lucky to have great mentors and colleagues, particularly in Ron Newbower, PhD, who is currently chief technology officer for CIMIT. Richard J. Kitz, MD, the Department of Anesthesia chief for 20 years, created the kind of environment that nurtured interdisciplinary collaboration. He formed the Bioengineering Unit in Anesthesia and enabled engineers like me to work closely with clinicians to see how things really worked, especially in the operating rooms. Whatever success is attributed to me is more appropriately due to our collaborative, supportive and synergistic interdisciplinary team. That wouldn't have happened without the environment created by their support and protection.

Q: You are one of the pioneers in health care simulation. What is medical simulation training, and how has it encouraged a culture change in health care?

A: Simulation is about practicing without putting patients at risk. At the Center for Medical Simulation, which is another example of MGH's enabling of innovation, we work to get people to be more self-reflective, to think more deeply about how they make mistakes, how accidents happen and how they can prevent them. By using simulated clinical situations for training on teamwork and managing emergencies, we are teaching caregivers how to avoid crises and develop better teamwork skills. We're working toward a fundamental culture change — that people don't practice on patients until they really know what they are doing first. While I have a broad focus in patient safety, simulation for teamwork and learning without putting patients at risk has become my main interest.



COMMUNITY COLLABORATION: From left, Edward Davis, Boston Police commissioner; Ayanna Pressley, Boston City councilor-at-large; and Slavin

Community anti-drug efforts move eastward

IN A RECENT DOOR-TO-DOOR SURVEY conducted by the Boston Public Health Commission (BPHC), more than 80.7 percent of East Boston residents expressed concern about drug use among youth in their community, while 66.4 percent expressed concern about adult substance abuse. With this in mind, the BPHC, Mayor Thomas M. Menino and other state and city officials hosted a Community Summit on Substance Abuse Feb. 13 at the Harborside Community Center in East Boston to release the survey's findings and launch a reenergized anti-drug effort in the neighborhood.

The summit featured the announcement of the city's collaboration with Partners HealthCare and the MGH in the development of substance abuse prevention programs. Partners has committed \$75,000 to support the anti-drug initiative, and city officials plan to work to develop programming with the MGH Center for Community Health Improvement, which has helped create very successful substance abuse prevention coalitions in Charlestown and Revere. Peter L. Slavin, MD, MGH president, and Gary L. Gottlieb, MD, MBA, Partners HealthCare president and CEO, were on hand at the event to express their support.

"We are extremely pleased to work with East Boston, the Mayor, the Boston Public Health Commission and the East Boston No Drugs Coalition to address the community substance abuse problem," said Slavin in his remarks. "This is very challenging, often frustrating but also rewarding work because it's really about building a more resilient community."

Half of the Partners funding will be dedicated to the creation of a youth education campaign on the dangers of prescription drugs. The remaining funds will support other efforts deemed necessary by the East Boston community and may include community meetings; an adult education campaign; an in-depth look into policies and procedures related to prescription medications; and increasing available activities and jobs for youth. ■

APF to open during summer 2010

EMPLOYEES ENROLLED in an MGH-offered health plan soon will receive a special invitation to learn more about the Ambulatory Practice of the Future (APF).

Opening this summer at 101 Merrimac Street, the APF will offer a new and convenient kind of primary care practice for MGH employees and their spouses or partners currently enrolled in MGH medical plans, such as Partners Plus or Tufts. The APF will offer its patients a primary focus on health and wellness, new ways to receive the care they need and a personal care team to help them in their health and wellness choices. Enrollment in the APF, which initially will be limited to a certain number of patients, will involve switching from one's current primary care physician to one at the APF.

"The practice model is designed to be great for patients and great for clinical providers," says Jeff Davis, senior vice president of MGH Human Resources.

The APF grew from the hospital's longstanding commitment to provide its employees with high quality wellness programs, such as BeFit, and its desire to stay at the cutting edge of innovation in medicine. David C. Judge, MD, an internist and primary care physician at the MGH, has been leading its development.

Like most new physician practices, the APF will at first only be able to accept a set number of patients. A registration and lottery process has been set up to fairly choose patients to join the practice. Those who cannot join the practice at the start will be placed on a waiting list, and as the APF grows, new patients will be added from this list. Over time, Judge believes the APF will be able to care for most eligible employees and their spouses or partners.

Eligible employees will receive an invitation letter in their home mailboxes this week, directing them to an APF information and registration website, where they can learn more about and register for the patient lottery. The following information sessions also have been scheduled:

Main Campus:

- March 16, noon and 1 pm
Simches Conference Room 3110
- March 17, noon and 1 pm
O'Keefe Auditorium
- March 31, 4 and 5 pm
Thier Conference Room
- April 2, 9 and 10 am
Simches Conference Room 3110

Charlestown Navy Yard:

- March 12, 8 and 9 am
Conference Room 149-2204

- March 18, noon and 1 pm
Conference Room 149-A

- April 1, 8 and 9 am
Conference Room 149-2204

Off-site locations:

- March 19, 11:30 am and 12:30 pm
Chelsea HealthCare Center,
Eleanor Clark Conference Room
- March 23, 9 and 10 am
Revere HealthCare Center,
Sweet Conference Room, first floor

"APF patients will be active partners in their care," says Judge. "They will work closely with their doctors and care teams to set health and wellness goals that are right for them."

For more information, send questions to apf@partners.org. ■



PROUD SUPPORT: Seated, David Hooper, MD, chief of the Infection Control Unit and Jeanette Ives Erickson, RN, senior vice president for Patient Care and chief nurse. Standing, from left, Slavin; Tim Ferris, MD, medical director of the MGPO; and Gregg Meyer, MD, senior vice president of the Edward P. Lawrence Center for Quality and Safety

MGH achieves first "90/90" hand hygiene year

THE MGH REACHED an infection control milestone in 2009, when for four consecutive quarters hospitalwide hand hygiene rates surpassed the Joint Commission standard of 90 percent hand hygiene compliance before and after contact with a patient or patient's environment. Hand hygiene compliance has been a top priority at the MGH for more than a decade, and these most recent survey results from the STOP (Stop Transmission of Pathogens) Task Force offer proof that efforts to promote hand hygiene are working.

The average rate in 2009 for hand hygiene compliance before contact was 92 percent, while the average rate after contact was 95 percent. Since 2002, the steady increase in hand hygiene compliance rates at the MGH has been linked to a decrease in health care-associated methicillin-resistant *Staphylococcus aureus* (MRSA) infection. In fact, in the fourth quarter of 2009, the health care-associated MRSA infection rate at the MGH reached the lowest level recorded since the Infection Control Unit began tracking it in 1998.

"I sincerely thank everyone at the hospital for their continuing use of hand hygiene to keep our patients and staff safe," says Peter L. Slavin, MD, MGH president. "This achievement is an impressive step toward our ultimate goal of 100 percent compliance."



THE FUTURE: An architect's rendering of the Ambulatory Practice of the Future

WHAT'S HAPPENING**Workshop on study design**

The Clinical Research Program is offering a four-session seminar series, "Clinical Effectiveness Research," March 17 and 31, April 14, and May 6 from 3:30 to 5 pm in the Simches Research Center, Room 3130. Throughout these sessions, faculty will take participants through the process of designing an outcomes study using MGH clinical care data. Enrollment is limited to 20 participants. Application and approval is required. To register, access <http://hub.partners.org/catalog/>. For more information, e-mail Lauren Michaels at lmichaels@partners.org.

Ethics forum

The MGH Ethics Task Force is sponsoring "Seeing the Unseen: Spirituality as a Frequently Overlooked Element in Clinical Ethics Decision-Making" March 12 from noon to 1 pm in the Sweet

Conference Room 432, Gray/Bigelow Building. Panelists will be Betsy Catlin, MD, chief of MGH Neonatology; Angelika Zollfrank, MDiv, BCC, of the MGH Chaplaincy; and Wendy Cadge, PhD, assistant professor of Sociology at Brandeis University. Alex Cist, MD, of the MGH Pulmonary and Critical Care Unit, will moderate. For more information, contact Jennifer Hood at jphood@partners.org.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering a free seminar for seniors ages 60 years and older, "Healthy Resolutions," March 11 from 11 am to noon in the Haber Conference Room with Sandy Connor, certified personal trainer and group fitness instructor at The Clubs at Charles River Park. For more information, call 617-724-6756.

College preparation services

The MGH has partnered with Jewish Vocational Service (JVS) to offer a variety of college preparation services on-site at the hospital. Services cover topics such as preparing for college placement tests, note-taking and study skills, and assistance with the college application and financial aid process. For more information or to enroll, contact Amy Zydanowicz, of JVS, at 617-399-3187 or azydanowicz@jvs-boston.com.

Evacuation drill on March 11

The MGH will be testing the inpatient component of its evacuation plan during an evacuation drill March 11 from 4 to 8 pm. This drill will involve the evacuation of 25 volunteer simulated adult patients and five infant mannequins from three patient care units to an assembly point at the Yawkey Center for Outpatient Care. In a real event that requires evacuation, the Yawkey Center is one of several locations that could be used to temporarily house patients. During the drill, staff may be seen transporting participants from the main hospital to the Yawkey Center. MGH Police and Security and personnel from other departments will be stationed along the evacuation route to ensure the safety of patients, visitors, staff and drill participants. For more information, contact David Reisman at 617-724-4163 or dreisman@partners.org.

MassGeneral for Children at North Shore Medical Center

AFTER MORE THAN 105 years of serving families on the North Shore and a 12-year clinical collaboration with MassGeneral Hospital for Children, North Shore Medical Center (NSMC) North Shore Children's Hospital is changing its name to reflect its full level of integration. NSMC



MassGeneral for Children
at North Shore Medical Center

North Shore Children's Hospital has been renamed MassGeneral for Children at North Shore Medical Center.

As part of this transition, MassGeneral Hospital for Children (MGHfC) has added all of NSMC's in-hospital pediatricians to its medical staff. "We are delighted to enhance our longtime partnership with North Shore Children's Hospital," says Ronald Kleinman, MD, physician-in-chief of MGHfC and director of Partners Pediatrics. "Through this collaboration, MGHfC now offers a network of services on the North Shore that includes pediatric outpatient specialty services in Danvers and Salem, as well as around-the-clock physician care on the NSMC pediatric inpatient floors and in its pediatric emergency department."

Adds MGHfC Surgeon-in-Chief Joseph P. Vacanti, MD, "MGHfC's expansion of pediatric specialty services on the North Shore was based on a thorough analysis of the needs of patients and their pediatricians in the area. Until this expansion, for example, pediatric orthopaedic surgery was not offered locally, requiring children and their families to travel to Boston for this care. Now pediatric orthopaedic surgery is offered in Danvers, and many other specialty services – including cardiology, gastroenterology and nutrition, endocrinology, nephrology, rheumatology, pediatric surgery, hematology and oncology, orthopaedics, neurology and infectious disease – are offered in Danvers or Salem, and in some cases, in both locations."

"This is an exciting time for both our patients and our physicians," says Edward Bailey, MD, NSMC's chair of pediatrics. "Our children's hospital has built its reputation around the quality, comfort and extremely high level of care we provide to pediatric patients on the North Shore. With Mass General, we will continue offering patients the same friendly and competent faces but at the same time expand the scope of expertise available."

For more information about MassGeneral for Children at NSMC, visit www.nsmc.partners.org/web/program/pediatrics. For a complete list of pediatric services available in Danvers and Salem, visit www.massgeneralforchildren.org/communitylocations. ■

Mitchell John Salon fundraising event benefits Haiti

Mitchell John Salon, located at 67 Broad St. in Boston, is holding a fundraising event to support the MGH Haitian Relief Fund. On March 29, the salon will donate 100 percent of its service sales to the MGH Haitian Relief Fund. To schedule an appointment, call 617-951-0122.

Save the date for 19th Annual Gange Lecture

The Wellman Center for Photomedicine will host its 19th Annual R. William Gange Lecture Dec. 2, 2010, in the Simches Research Center, Room 3110. A reception will be held at 5 pm, followed by the lecture at 5:30. Irene E. Kochevar, PhD, of the Wellman Center, will present.



Submit news tips
and story ideas
to MGH Hotline

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SAC meeting takes a global view

THE 63RD ANNUAL MEETING of the MGH Scientific Advisory Committee (SAC) featured updates from several of the hospital's research leaders and a focus on efforts to bring advanced medical care to patients around the world. The two-day event began with the Feb. 24 Celebration of Science during which 222 research teams presented scientific posters, 10 of which were named posters of distinction. Eight James P. Timilty Middle School students displayed posters from the projects they developed with MGH mentors, and four high school students, two from the Boston Engineering School and two from the Edward M. Kennedy Academy for Health Careers, also presented projects.

The scientific symposium followed with presentations by the winners of the 2010 Joseph B. Martin Research Awards for the best MGH studies published in 2009. More information on the talks by Nir Hacohen, PhD, of the Department of Medicine, who won the basic research award, and Scott Plotkin, MD, PhD, of Neurology, who won the clinical research award, will appear in an upcoming issue of *MGH Hotline*. Jack Szostak, PhD, of Molecular Biology and the Center for Computational and Integrative Biology – a co-recipient of the 2009 Nobel Prize in Physiology or Medicine for work done in the 1980s – described his team's current efforts to discover how primitive cells may have developed in the early Earth's chemical environment. In the keynote address, SAC member Richard Lifton, MD, PhD, professor and chairman of Genetics at Yale School of Medicine, discussed the effects of ever-expanding genetic knowledge on the understanding of and eventual treatment for hypertension and other common disorders.

(Continued on page 2)



CELEBRATING SCIENCE: More than 200 research teams presented posters describing their studies at the annual Celebration of Science.

Eat Street Café goes green, yellow and red

FOOD OFFERINGS at the Eat Street Café just became more colorful. On March 8, MGH Nutrition and Food Services launched "Choose Well, Eat Well," a program that uses an easily recognizable color label system to help diners make healthy decisions about what they eat. Based on the U.S. Department of Agriculture dietary guidelines, all food items offered in the Eat Street Café have been categorized as green, yellow or red. The ultimate goal is for diners to select mostly green foods, as they are the healthiest choices.

Green foods are lower in calories and saturated fats and can be eaten often. A turkey sandwich on whole wheat bread is an example of a green food. Yellow foods, such as a buffalo chicken salad plate, have a higher amount of calories or saturated fats and should be selected in moderation. Some yellow foods may be considered green if the portion size is reduced. In contrast, red foods, like a cheeseburger with bacon, are high in calories

and saturated fats and should be eaten sparingly.

"We are very pleased to present this program designed to help our diners make better food choices," says Susan Barraclough, MS, RD, director of Nutrition and Food Services. "This program is the result of a team effort – our chefs, buyers, nutritionists, servers and managers all participated in designing a program that accurately reflects food items available at Eat Street Café. We hope to eventually roll this out to all our retail facilities and are confident that our customers will welcome the information."

CHOOSING WELL: Emily Guertin, dietetic intern for Nutrition and Food Services, far right, explains the new program to Barbara Gagne, CST, left, and Lisa Roumeliotis, RN, both of the Operating Room Nursing Service.



— SAC meeting

(Continued from page 1)

The Feb. 25 SAC meeting began with an update from Executive Committee on Research Chair and MGH Cancer Center Director Daniel Haber, MD, PhD, and reports from MGH departmental chiefs David Fisher, MD, PhD, of Dermatology, Robert Kingston, PhD, of Molecular Biology, and Jay Loeffler, MD, of Radiation Oncology. Jeffrey Flier, MD, SAC member and Harvard Medical School dean, reviewed issues facing the medical school and plans for future directions.

In his keynote address to the afternoon session on global health, Atul Gawande, MD, MPH, research director for the Center for Surgery and Public Health at BWH, discussed how issues of access to and quality of care continue to challenge public health efforts around the world. Ingrid Bassett, MD, MPH, of MGH Medicine, described how addressing logistical and facilities issues can improve HIV testing and care in South Africa. Deborah Hung, MD, PhD, of MGH Molecular Biology, outlined how faster ways to screen for drug-resistant tuberculosis strains are essential to dealing with this growing health problem. Kristian Olson, MD, MPH, of MGH Medicine, described how creating new technologies from available materials and training local health care providers have improved newborn survival rates in several locations. Paul Goss, MD, of the MGH Cancer Center, addressed the need to bring current treatments to breast cancer patients around the world and include a more diverse group of patients in trials of potential new therapies.

"At a time when we are dealing with growing financial pressures and introspection about our future directions here at home, it was particularly inspiring to hear from outstanding MGH faculty who have dedicated their careers to patients in countries much less fortunate than ours," says Haber. "It has always been invaluable for us to compare notes with institutional leaders like our SAC members, solicit their advice and learn from their experiences." ■

Centers of Expertise offers training and insight

TO HELP OFFER GUIDANCE AND INSPIRATION to MGH residents and fellows and to complement traditional clinically based specialty or subspecialty training, in 2006, the Partners Office for Graduate Medical Education established the Centers of Expertise (COE). The COE program offers residents and fellows experience in various thematic areas of medicine – such as patient quality and safety, academic health care management, and global health and humanitarian medicine – that cross specialty lines and align with individual interests and career aspirations.

Each COE offers monthly lectures with esteemed MGH faculty members, opportunities for mentorship, and grants to support research, travel and attendance at national conferences. Since the



A CENTER EXPERT: Fricchione presents at a recent COE session.

program was launched, 20 trainees have been granted funding for global health work abroad in their clinical areas, and 15 have attended national quality and safety conferences that they later described as "career changing."

A recent March 4 session offered by the COE in Global Health featured Greg Fricchione, MD, of MGH Psychiatry, who presented "Building Mental Health Services in Africa – the Ethiopian Example."

"The event was extraordinary," says Linda Williams, MD, a psychiatry resident. "I was inspired by Dr. Fricchione's vision for global psychiatry – his presentation challenged us to consider career trajectories in this field. I am grateful to the Centers of Expertise program for such a unique opportunity."

On May 13, the newly established COE in Health Policy will launch with a special keynote lecture by James J. Mongan, MD, former president and CEO of Partners HealthCare. Planning also is underway for additional centers to be established in medical education and research.

For more information on the COE, access http://www.partners.org/gme/coe/index_07.28.html. ■

Boston Conservatory entertains Senior HealthWISE

THE MARCH 1 EVENT IN THE O'KEEFE AUDITORIUM may have resembled a scene from the musical television show, "Glee." The 10 talented young performers, however, were not high school students; they were Boston Conservatory students volunteering their time and talents to perform a show called "Cabaret" for the participants of MGH Senior HealthWISE. The students – who ranged from sophomores to seniors – dazzled the audience, singing a collection of popular Broadway show tunes and contemporary hit songs.

"It was a wonderful opportunity for us, as entertainers, to perform outside of school," says Babs Rubenstein, a Boston Conservatory junior. "It keeps us grounded and reminds us why we love to perform."

The afternoon performance was offered by the students as a community service opportunity and was organized by Ashley Gravatte, Senior HealthWISE staff assistant and Boston Conservatory alumna. For more information about MGH Senior HealthWISE, call 617-724-6756.

THAT'S ENTERTAINMENT:
Boston Conservatory performers



Robert G. Ojemann, MD

ESTEEMED MGH NEUROSURGEON Robert G. Ojemann, MD, died March 3. He was 78 years old. Ojemann was known by his colleagues at the MGH and throughout the world for his work with brain tumors and cerebrovascular disease and was a beloved clinician, colleague and teacher.

Ojemann joined the MGH as a resident in neurosurgery in 1957, two years after graduating first in his class from the University of Iowa College of Medicine. He remained on staff of the Department of Neurosurgery for approximately 50 years.

Throughout his career, Ojemann taught students about the most complex of brain surgeries and how to be compassionate caregivers. He was known as a patient advocate and for his emphasis on the importance of postoperative care in determining positive outcomes. Ojemann was named a professor of Surgery at Harvard Medical School (HMS) in 1979.

An expert in his field, Ojemann published approximately 225 articles and chapters, as well as several books, most notably the first book on the surgical management of cerebrovascular disease. He received numerous awards for his work, including the Distinguished Alumni Award for Achievement from the University of Iowa, the Cushing Medal from the American Association of Neurological Surgeons (AANS) and the Distinguished Service Award from the Society of Neurological Surgery. Additionally, Ojemann was an honored guest of both the Congress of Neurological Surgeons (CNS) and the North American Skull Base Society.

Ojemann's influence is further demonstrated by the number of professional and academic organizations for which he held leadership positions, including the AANS, the American Academy of Neurological Surgeons, the CNS and the American Board of Neurological Surgery.

"Within the MGH, Dr. Ojemann and his wife Jean set a tone of collaborative interaction with other services that persists today," says Christopher Ogilvy, MD, an MGH neurosurgeon and first incumbent of the Robert G. and A. Jean Ojemann Professorship in Surgery in the field of Neurosurgery at HMS. Jean worked with her husband as a secretary in his office for many years.

"When I was a resident, Bob taught me how to be a neurosurgeon," adds Robert Martuza, MD, chief of the MGH Department of Neurosurgery. "As a faculty member, he taught me how to be a doctor. When I first joined the MGH faculty, I shared an office suite with Bob and got to know him at a personal level, and he taught me how to be a husband and a father. Bob was clearly dedicated to neurosurgery and patient care; however he was also very dedicated to his wife and children. He made many sacrifices to be able to spend what little free time he had with them. For me, he was a great teacher in all aspects of life."



SUPPORTING HOME BASE:
Parrish, left,
with Palmer

"Books and Bands" supports Home Base Program

WHEN HE WAS COMPLETING his internal medicine training at the MGH in 1973, *New York Times* best-selling author Michael Palmer, MD, had not yet imagined the transformation his career would take, let alone the impact that the launch of his latest medical thriller, "The Last Surgeon," would have on hundreds of Afghanistan and Iraq war veterans and their families.

On Feb. 16, Palmer and 10 of his friends – all of whom are accomplished authors – along with the Thaddeus Hogarth Band, the James Montgomery Band and singer Ayla Brown, joined the MGH and Red Sox Foundation to support the Home Base Program, a partnership dedicated to improving the lives of veterans of the Afghanistan and Iraq wars suffering from deployment-related post-traumatic stress disorder (PTSD) and/or traumatic brain injury. The authors and musicians were the featured guests of the event, "Books and Bands," held to support the Home Base Program.

"About three years ago I rode on a plane with a veteran with PTSD, and I knew I wanted to write a book about this disorder," says Palmer. "The more research I did about this terrible problem the more I realized that people need to understand what happens in war when men and women face unimaginable horrors. I was very excited at the opportunity to work with the Home Base Program to raise awareness. It was clear immediately that we had a lot of interests in common, and this event could be a lot of fun. I hope that as a group we're able to not only raise awareness around the disorder, but that 'The Last Surgeon' also will help develop a deeper understanding around the issue of PTSD."

John Parrish, MD, director of the Home Base Program and of CIMIT, says that one of the most difficult aspects of PTSD is the unfortunate stigma that prevents some veterans from seeking the help they may need. "Exploring PTSD through a fictional character may help some readers better understand the profound effects of this complicated and increasingly pervasive disorder. One of the goals of the Home Base Program is to reach out in various ways to those veterans and military families who need help and get them into the services they need. This book and this event can be helpful tools in that effort."

The Home Base Program, which launched in 2009, comprises multiple components – including clinical care, family support, research, education and community outreach – to offer comprehensive support to veterans and their families.

In addition to Palmer, authors who participated in the event were Lee Child, Lisa Gardner, Joseph Finder, Hank Phillippi Ryan, Tess Gerritsen, Andre Dubus III, Mark Vonnegut, Gary Braver, Sandra Lee and William Martin.

All proceeds from the "Books and Bands" fundraiser benefited the Home Base Program. For more information, access www.homebaseprogram.org. ■

WHAT'S HAPPENING**Invitation to submit abstracts for MGH Clinical Research Day**

On May 20 the MGH will celebrate its 8th Annual Clinical Research Day. The Clinical Research Program invites investigators from across the hospital to submit abstracts for the event by March 19 at <http://crp.abstractcentral.com>. Submissions must be about clinical research conducted at the MGH and may include manuscripts published after June 30, 2009. Abstracts will be presented during the annual poster session in the Bulfinch Tents. The MGH will award prizes for best abstracts, including a \$5,000 Team Award, a \$1,500 Translational Research Award and \$1,000 Individual Awards. A number of departmental prizes also will be distributed. For more information, e-mail crpedu@partners.org or call Suzanne Guerette at 617-724-2900.



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Spring computer classes available

Computer classes through Partners Information Systems Training are now available. For more information on how to enroll and to view class schedules, access <http://sharepoint.partners.org/phs/training/default.aspx>. Employees are encouraged to register for classes as soon as possible. For more information, contact the Help Desk at 617-726-5085.

Problem-based biostatistics course

The MGH Clinical Research Program is sponsoring "Problem-Based Biostatistics for Clinical Investigators" March 22 and 29 from 2 to 4 pm, April 5 from 3 to 5 pm and April 12 from 2 to 4 pm in the Simches Research Center, Room 3110. In this four-session seminar series, John Orav, PhD, of the Harvard School of Public Health's Department of Biostatistics, will review biostatistics problems often encountered by clinical investigators. Each session will focus on a different theme, and an actual research project and database will be used to provide concrete and realistic examples. To register, access <http://hub.partners.org>. For more information, contact Hillary Dearborn at 617-726-3310.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering the following free events for seniors ages 60 years and older: a seminar, "Incontinence in Men," with speaker Mary McDonough, RN, MSN, MGH Urology nurse manager, March 18 from 11 am to noon in the Haber Conference Room; a book club discussion of "Sarah's Long Walk," by Stephen and Paul Kendrick, March 18 from 3 to 4 pm at the West End Library, 151 Cambridge St.; and a hypertension screening March 22 from 1:30 to 2:30 pm also at the West End Library. For more information, call 617-724-6756.

Taking the first step seminar

MGH Training and Workforce Development will host the second event in its Steps to Success series, "Taking the First Step, Strategies to Get on a Successful Career Path," March 18 from noon to 1 pm in the Yawkey Center, Room 2210. This seminar will help identify barriers that may prevent adult learners



STEP BY STEP: MGH Stair Challenge participants from left, Lauren Sussman, of MGH Psychiatry, Maria Forcellati, of Corporate Compliance, Alicia Woo, of Human Resources, and Sandra Daise, of Primary Care Administration

MGH Be Fit reaches new heights

More than 150 MGHers demonstrated their mental resolve and physical stamina by completing the second annual MGH Stair Challenge sponsored by the MGH Be Fit program. For eight weeks, the participants logged their total number of flights of stairs climbed each week. With every 20 steps equal to one flight, and 20 flights approximately equal to one mile, collectively the group recorded about 5,054 miles, or the equivalent of traveling from Boston to Hawaii. One stair climber went particularly above and beyond his goal – Eric Tran, senior attending pharmacy technician, climbed a total of 5,425 flights.

For more information about the benefits of stair climbing and staying fit and healthy in general, access <http://intranet.massgeneral.org/befit/>.

from returning to school and will provide information on staying on a successful career path. MGH Human Resources staff will address goal setting, managing priorities and staying motivated. Registration is not required, but employees who plan on attending are encouraged to e-mail mghtraining@partners.org.

Office ergonomics training session

Partners HealthCare Ergonomics is hosting a "Train the Trainer in Office Ergonomics" session March 18 from 9 am to noon at 165 Cambridge St, Room 210. The session is intended for individuals interested in being a point person for department colleagues in setting up more ergonomically correct computer workstations. To register, access <http://is.partners.org/hr/training/pds/phs/PHSERG.html>.

Harris Center public forum

The Harris Center for Education and Advocacy in Eating Disorders

at MGH is hosting its 13th Annual Public Forum, "Health Matters: Weight and Wellness in the World of Fashion," March 22 from 6 to 7:30 pm in the Burden Auditorium at Harvard Business School. Speakers will be Anna Wintour, Vogue magazine editor-in-chief, Michael Kors, fashion designer and judge for "Project Runway," and Natalia Vodianova, Russian supermodel. Harris Center Director David Herzog, MD, will moderate. Registration is required at www.harriscentermgh.org.

Stress management program

The Benson-Henry Institute for Mind Body Medicine is hosting a six-week stress management program for parents of behaviorally challenging children. The program is led by Laura Malloy, LICSW, and meets on Mondays beginning March 22 from 10:30 am to noon in the Yawkey Center, Room 4840. The fee is \$240. For more information, contact Marilyn Wilcher at 617-643-6035.

José Baselga, MD, PhD, joins MGH Cancer Center

RELOCATING FROM BARCELONA, Spain, to Boston, José Baselga, MD, PhD, chairman of the Medical Oncology Service and director of the Division of Medical Oncology, Hematology and Radiation Oncology at the Vall d'Hebron Institute of Oncology, will join the MGH this summer as chief of the Division of Hematology/Oncology and associate director of the MGH Cancer Center. Baselga's particular areas of interest are in clinical breast cancer and translational and early clinical research. He has been actively involved in the development of a number of new and targeted cancer-fighting agents as well as the identification of novel mechanisms that may resist current therapies.

"We are all very enthusiastic that Dr. Baselga has elected to join the Mass General Cancer Center," says Daniel Haber, MD, PhD, director of the center. "He is an exceptional leader and commands international respect for his research and vast accomplishments in the field of clinical oncology. After an

(Continued on page 2)



PARTNERS IN SCIENTIFIC SUCCESS: From left, Banchiere; Cruzado; Perez; Christy Egun, director of MGH Boston School Partnerships; Oluwasegun and Spratling

MGHers support young scientists

THE NEXT GENERATION of scientists – maybe even a future Nobel Prize recipient – have been hard at work for the last few months. Each winter, as a component of the MGH/Timilty Partnership, a program of the MGH Center for Community Health Improvement, seventh- and eighth-grade students of the James P. Timilty Middle School collaborate with MGH mentors on science projects and poster displays. All students who participate compete in a schoolwide science fair; students with exceptional projects are selected to compete in a citywide science competition.

Seventeen of the 23 Timilty students who made it to this year's citywide science fair were mentored by MGHers. One student, seventh-grader Yohanna Perez, mentored by Lindsay Cade and Joanne Cheung of the Cardiovascular Research Center, was selected to compete in the upcoming statewide science fair with her project on the relationship between water temperature and sodium acetate crystal size.

To celebrate the hard work of all the students and their mentors, the MGH/Timilty Partnership Recognition Ceremony was held March 9 in the Thier Conference Room. Rantimi Oluwasegun, a Massachusetts Promise Fellow who directed the mentorship program this year, welcomed guests to the ceremony, followed by Ronald Spratling, a retired Boston Public Schools principal, who discussed the importance of mentorship and extended his gratitude to the 45 MGH mentors.

Several students shared their experiences with the program, each offering their heartfelt thanks to their mentor. One MGHer, Bill Banchiere, director of MGH Environmental Services, received special recognition for 15 years of mentorship. His mentee, seventh-grader Alec Cruzado, presented him with a commemorative gift and talked about Banchiere's influence on him.

"Bill helped me to understand and do my project," he said. "But he also was a good friend."

Alec's project analyzed the efficiency of battery power compared to solar power. For his efforts, he was selected one of the students to present his project at the citywide science fair. ■



BASELGA



An architect's rendering of the MGH Museum.

Bicentennial CORNER

Countdown to the MGH Bicentennial

AS OF MARCH 19, MGHers will have to wait exactly 288 days until the celebration of the hospital's distinguished history – the MGH Bicentennial – begins on Jan. 1, 2011. Among the bicentennial-themed activities and features to expect are the following:

- A new MGH Bicentennial logo to be unveiled in June 2010;
- An MGH Bicentennial intranet site to launch in June 2010 and external website to go live in January 2011;
- MGH Bicentennial-themed merchandise available at the MGH General Store in early 2011;
- A comprehensive MGH history book to be on stands in early 2011; and
- An MGH museum displaying objects, exhibits and documents significant to the hospital's history, as well as recent innovations.

For more information about the MGH Bicentennial, send an e-mail to mgh2011@partners.org.

Sandbox Challenge inspires new solutions

THEY MAY SEEM LIKE an occasional health nuisance to some, but at hospitals across the world, urinary tract infections (UTIs) are one of the most common hospital-acquired infections, accounting for approximately 40 percent of all health care-related infections. Of these, 80 percent are attributable to indwelling urethral Foley catheters.

Because hospital-acquired UTIs associated with the use of Foley catheters are so widespread, the MGH Sandbox, an internal website designed to encourage the MGH community to work together to solve clinical problems, launched the Sandbox UTI Challenge this past December.

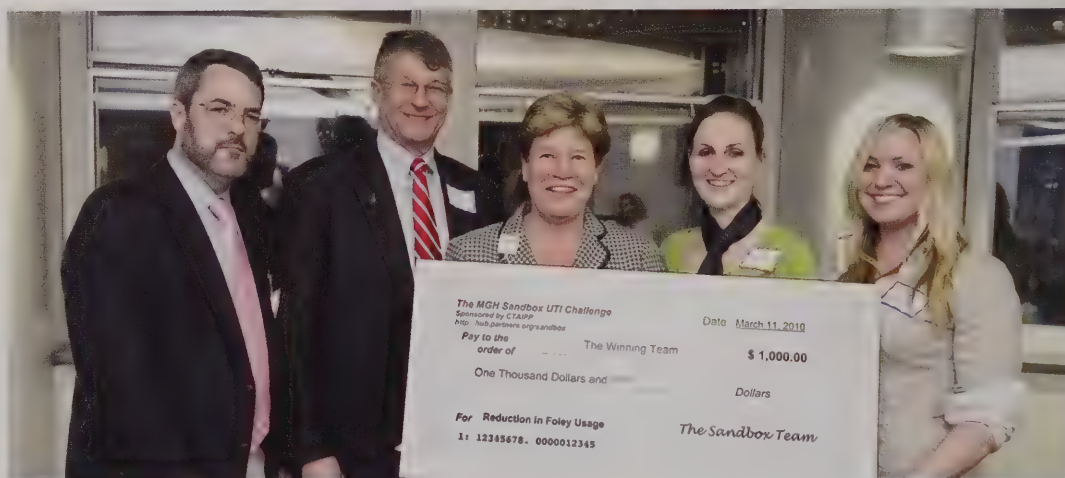
"We know that there is tremendous power in collective problem solving," says Harry DeMonaco, MS, director of the MGH Innovation Support Center. "To harness this power, we developed and will continue to host clinical challenges to inspire the creativity of our bright minds here at the MGH. The very common problem of catheter-related UTIs is one that affects hospitals everywhere, and by establishing this as the first Sandbox challenge, we hope to develop new and practical ways to reduce their occurrence."

During the Sandbox UTI Challenge, 12 teams comprising nurses, physicians and other clinicians from various departments developed hypotheses as to why indwelling Foley use is so prevalent and implemented a solution to reduce their usage. On March 11, at a celebration in the East Garden Room marking the end of the challenge, 11 teams presented their solutions and their explanations of what worked well and what did not. Each ended with an assessment of their plan's potential to be implemented successfully at the MGH.

The winning team, "We Pity the Foley," consisted of White 11 nursing staff members Susan Wood, CNS; Michele Allen, RN; Stacy Streszak, RN; and Susan Morash, RN. With their solution, the group recorded a 49 percent reduction in Foley usage on their unit.

"The results from all of our participating teams were quite impressive," says Christiana Iyasere, MD, MBA, associate director of the Innovation Support Center. "Through celebrating and acknowledging what worked and what did not, the entire Sandbox community gained a better understanding of Foley usage."

For information about the Sandbox UTI Challenge, access <http://hub.partners.org/sandbox> from any Partners workstation or contact Iyasere at ciyasere@partners.org. ■



SANDBOX PARTICIPANTS: From left, Warren Sandberg, MD, of the Department of Anesthesia, Critical Care and Pain Medicine; Britain Nicholson, MD, senior vice president for Medicine and chief medical officer; Dawn Tenney, RN, MSN, associate chief nurse; Allen; and Streszak

— Baselga

(Continued from page 1)

extended international search, we are confident that he will be an integral part of our exceptional team and will work to ensure that our commitment to the close integration of research and clinical care remains a priority."

Baselga received his medical degree from the Universidad Autonoma of Barcelona in 1982. He

completed his internal medicine residency at both Vall d'Hebron University Hospital in Barcelona and State University of New York in the United States. He also completed a fellowship in medical oncology at Memorial Sloan-Kettering Cancer Center where he remained as a faculty member of the Breast Medicine Service until returning to Spain in 1996.

Baselga is the immediate past president of the European Society of Medical Oncology. He is a member of the board of directors of the

American Association for Cancer Research (AACR) and a past member of the board of directors of the American Society of Clinical Oncology (ASCO). He has published more than 250 peer-reviewed articles as well as more than 400 abstracts and book chapters. Baselga is the recipient of many distinguished awards including a Young Investigator Award and a Career Development Award both from ASCO and the Rosenthal Family Award from AACR. ■



AGAINST ABUSE: MGH Men Against Abuse and several supportive colleagues met for lunch in the Austen Conference Room before attending the White Ribbon Day event.

MGHers support White Ribbon Day campaign

"WE PLEDGE TO NEVER commit, condone or remain silent about men's violence against women. We will respect, listen to and share power with women in our lives." This is the commitment made by hundreds of men in the MGH community through MGH Men Against Abuse, a committee of the MGH Domestic Violence Working Group. On March 2, MGH Men Against Abuse joined other MGH employees and individuals from across the state for an educational session at the Massachusetts State House as part of White Ribbon Day 2010. The

annual event began three years ago and reflects a growing worldwide campaign aimed at engaging men and boys in ending violence against women. At the MGH, domestic violence prevention advocates, Employee Assistance Program counselors, Police and Security officers, and clinical staff work together year-round to protect patients, visitors and staff. Many members of these groups also participate in domestic violence prevention efforts in their own communities. For more information about MGH Men Against Abuse, access www.massgeneral.org/menagainstabuse/. ■

Helping patients across the MGH

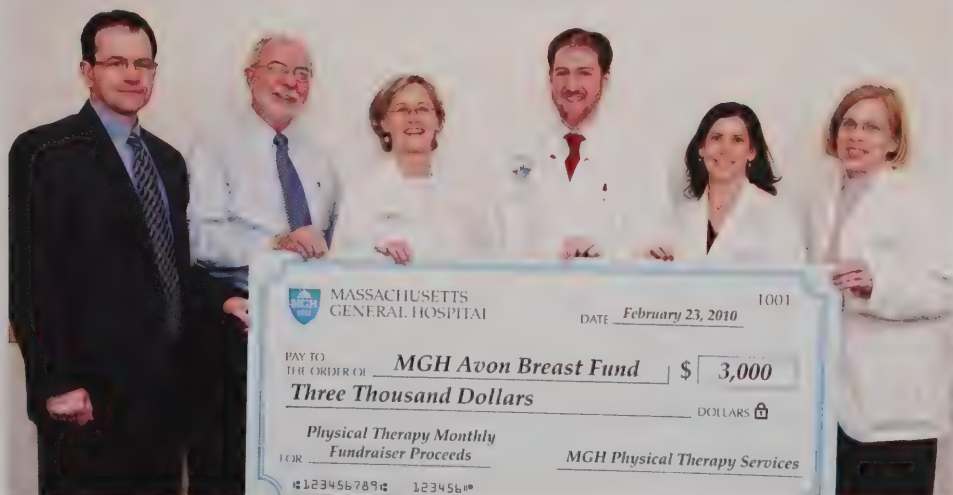
ALTHOUGH NATIONAL PHYSICAL THERAPY MONTH took place in October, the benefits of the celebratory month continue. Recently, members of the MGH Department of Physical Therapy presented a \$3,000 check – funds raised during October – to representatives of the Avon-MGH Breast Care Program. The donation will be used to purchase lymphedema compression garments for breast cancer patients who cannot afford them.

"Each year for more than 10 years, the Department of Physical Therapy selects a hospital program to support during Physical Therapy Month," says Ann Jampel, PT, MS, clinical education coordinator. "The overall philosophy of our department is very patient-centered, so we strive to support our patients at the MGH in a variety of ways – from hosting a blood drive to donating the spare change out of our pockets to holding a golf putting challenge in the physical therapy gym."

This past year, Matthew Nippins, PT, DPT, CCS, and Heidi Zommer, PT, MSPT, served as co-chairs of the department's fundraising committee. The group hosted several raffles throughout the month for the chance to win numerous prizes, including tickets to Red Sox, Patriots and Bruins games.

For more information about the MGH Department of Physical Therapy, access www.mghphysicaltherapy.org. ■

GIVING BACK: From left, Michael Sullivan, PT, DPT, MBA, of the Department of Physical Therapy; Kevin Hughes, MD, of Surgical Oncology; Constance Roche, NP, of Surgical Oncology; Nippins; Zommer and Jampel



WHAT'S HAPPENING**Wellness program for women**

The Benson-Henry Institute (BHI) for Mind Body Medicine is hosting "Taking Care of Ourselves," a four-week wellness program for women. Participants will learn about the physiology of stress and its effect on the body, self-care strategies and relaxation techniques. The program will be led by Leslee Kagan, NP, MS, director of women's health programs at BHI, and will meet Thursdays beginning April 1 at noon in the Yawkey Center, Room 4810. The fee for the program is \$85. For more information, contact Maureen Gilbert at 617-643-6067.

Services for Holy Week and Passover

The MGH Chaplaincy will offer the following services in recognition of Holy Week and Passover in the MGH chapel located on Ellison 1: Roman

Catholic Palm Sunday Mass March 27 and 28 at 4 pm – palms will be distributed on the inpatient units in the morning and at the 4 pm service; an Eve of Passover service March 29 at 11 am; regularly scheduled ecumenical services at 12:15 pm and Roman Catholic Masses at 4 pm March 29 through 31; an ecumenical prayer service for Holy (Maundy) Thursday April 1 at 12:15 pm, followed by Roman Catholic Mass of the Last Supper at 4 pm; a Passover/Shabbat service April 2 at 11 am, and a Good Friday service from noon to 3 pm followed by a Roman Catholic Passion of the Lord and Holy Communion service at 4 pm; a Roman Catholic Easter Vigil Mass April 3 at 7 pm (there will not be a 4 pm Mass); an ecumenical Easter service April 4 at 12:15 pm; and an Easter Sunday Roman Catholic Mass at 4 pm. For more information, call 617-726-2220.

Career Information Day

MGH Training and Workforce Development will sponsor its annual Career Information Day March 25 from 10:30 am to 4:25 pm in the Haber Auditorium. The following sessions will be held to assist employees with their career development: nursing, 10:30 to 11:10 am; medical imaging, 11:15 to 11:55 am; medical technology/pathology, noon to 12:40 pm; surgical technology, 12:45 to 1:25 pm; professional billing and medical coding, 1:30 to 2:10 pm; electrodiagnostic technology, 2:15 to 2:55 pm; radiation therapy, 3 to 3:40 pm; and respiratory therapy, 3:45 to 4:25 pm. Registration is not required. For more information, contact John Coco at jcoco@partners.org or 617-724-3368.

2010 Disparities Forum

The MGH Committee on Racial and Ethnic Disparities in Health Care, the Disparities Solutions Center, the Center for Community Health Improvement, the Multicultural Affairs Office, Patient Care Services and the MGPO are co-sponsoring the 2010 Disparities Forum March 29 from 8 to 9 am in the O'Keefe Auditorium. Atul Gawande, MD, a BWH surgeon and research director of the BWH Center for Surgery and Public Health, is the event's keynote

speaker. Gawande regularly writes for *The New Yorker* and recently published "The Checklist Manifesto: How to Get Things Right." Light refreshments will be served. For more information or to register, e-mail disparitiessolutions@partners.org.

Disparities seminar series

The MGH Disparities Solutions Center will host its "Keeping Current: Racial and Ethnic Disparities" seminar series March 31 from noon to 1:30 pm in the Yawkey Center, Room 10660. Jennifer Potter, MD, director of the women's health center at Beth Israel Deaconess Medical Center, director of Women's Health at Fenway Community Health Center and co-editor of "The Fenway Guide to Lesbian, Gay, Bisexual and Transgender Health," and Graham McMahon, MD, MMSc, assistant professor of Medicine at Harvard Medical School and physician in the BWH Department of Medicine, will present. A question and answer period will follow. A light lunch will be served. For more information or to register, e-mail disparitiessolutions@partners.org.

Research nurse roundtable

The MGH Clinical Research Program is sponsoring a research nurse roundtable March 23 from 12:15 to 1:15 pm in the Simches Research Center Garrod/Mendel Conference Room. This meeting will feature Linda Pitler, RN, MSN, CCRC, who will present a spotlight on research at the MGH Thoracic Aortic Center. Attendees may bring their lunches. To register, access <http://hub.partners.org/catalog>. For more information about the roundtable, contact Pitler at 617-643-0686. For information about registration, contact Hillary Dearborn at 617-726-3310.

Living with an ICD

The Cardiac Arrhythmia Service of the MGH Heart Center is hosting a free educational event, "Living with an ICD," April 17 at the Seaport Hotel in Boston. The event is designed for individuals living with or considering an implantable cardioverter defibrillator (ICD). Heart Center physicians will talk about developments in the field of ICDs, cardiac resynchronization therapy for heart failure, remote

monitoring and tips for living with an implantable device. Guests and family are welcome. Parking, a continental breakfast, beverages and lunch will be provided. For more information or to register, contact Mary Farr at 617-643-1452 or mfarr@partners.org.

Town hall meeting on Haiti relief effort

MGH Public Affairs and Human Resources are co-hosting a town hall meeting on the ongoing relief effort in Haiti March 30 from 2 to 4 pm in the O'Keefe Auditorium. Guest panelists, including staff members who volunteered in Haiti and employees of Haitian descent, will discuss their personal experiences with the earthquake and its aftermath. A question and answer session will follow. For more information, e-mail pa@partners.org.

IN GENERAL

Jessie Jacobsen, PhD, a postdoctoral research fellow for the MGH Center for Human Genetic Research, has been named the University of Auckland Young Alumna of the Year for 2010. The award is given to a graduate who has made outstanding contributions to his or her profession, community and nation. Jacobsen received her award March 5 at the Distinguished Alumni Awards Dinner.

Jeanine Wiener-Kronish, MD, chief of the MGH Department of Anesthesia, Critical Care and Pain Medicine, has been selected to receive a Patriot Award from the Employer Support of the Guard and Reserve, an organization of the U.S. Department of Defense. Recipients are recognized for offering support to National Guard or Reserve members and are nominated by an employee who serves in the National Guard or Reserve. The award will be presented April 5.

Rachel Verville, director of Partners HealthCare Revenue Capture, was honored with the 2009 Marilyn S. Gustafson Award. The award recognizes managers who have embraced and applied the tenets of Partners Finance's Management Development Initiative – teamwork, staff development, mentorship and leadership.



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and story ideas
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Tips for MGH bicycle commuters

THE CLOCKS have sprung forward, the crocuses are peeking out, and many MGHers are dusting off their bicycles to begin commuting to work.

Cycling to and from the workplace offers individuals not only health and fitness benefits but also reduces commuting costs by saving on gasoline, car maintenance and parking. Bicycling leaves virtually no carbon footprint, and the journey itself can help relieve stress before and after a busy work day.

To assist MGHers who commute to work by bicycle, MGH Police and Security offers the following basic security and safety information:

Bicycle Security

- Always lock the bicycle at a bike rack when not in use – even if unattended for just a few minutes – and ensure the lock is placed through both the frame and wheels.
- Do not lock the bike to a street light, sign or parking meter. There are a number of designated bike racks

(Continued on page 2)



SAFETY FIRST: Jessica Riggs, PT, DPT, of MGH Physical Therapy Services, bicycles to work.



ADVANCING CAREERS: From left, back row, Rigotti and Stern. Front row, Hasan, Klibanski and Lawton

MGH Center for Faculty Development restructures

DEDICATED TO THE CAREER ADVANCEMENT of hospital faculty members, the MGH Center for Faculty Development (CFD) has been a vital resource for MGH faculty in support of their careers. Since its establishment in 2005, the CFD has offered a variety of seminars, programs and events – approximately 60 each academic year – aimed at enhancing the professional careers of clinical and research faculty. Over the past year, the CFD engaged in an extensive and thoughtful restructuring process and approved several new appointments to further enhance its comprehensive program.

Anne Klibanski, MD, chief of the Neuroendocrine Unit and director of the Neuroendocrine and Pituitary Tumor Clinical Center, has been appointed director of the CFD. Klibanski has long been dedicated to faculty development, as well as the mentoring of junior faculty. She begins her new role April 1, while continuing her current roles at the MGH and Harvard Medical School. Donna Lawton, MS, has been promoted to executive director of the center. As a committed CFD administrator, Lawton was a vital contributor to the CFD restructuring process.

Another significant change is the establishment of a new CFD component, the Office for Clinical Careers (OCC), created to facilitate the career advancement of MGH clinical faculty. Directed by Theodore Stern, MD, chief of the MGH Psychiatric Consultation Service, the OCC aims to enhance overall job satisfaction and increase the number of clinical faculty promoted by academic criteria as well as the retention of clinical faculty.

The Office for Women's Careers (OWC), another office of the CFD, also undergoes a change with the appointment of Nancy Rigotti, MD, director of the MGH Tobacco Research and Treatment Center, as the director. Rigotti has a deep interest in women's health and careers and in mentoring in general.

"The appointments of Drs. Rigotti and Stern as OWC and OCC directors will enable the center to support the career development of many talented clinical and women faculty members," says Klibanski. "Dr. Tayyaba Hasan will continue as director of the Office of Research Careers, thereby allowing the CFD to provide comprehensive support for the diverse career faculty pathways at MGH."

To learn more about the CFD, access www2.massgeneral.org/facultydevelopment. ■

— Bicycle safety

(Continued from page 1)

- along city streets and across the MGH campus.
- If the bike is stolen at the MGH, call MGH Police and Security or the Boston Police Department to report it.
- Record the serial number of the bicycle, keep the sales receipt and mark the bike in a way that it can be identified if it is found.
- MGHers who bicycle to work may use the MGH Bike Cage located on Parkman St. Registration costs a nonrefundable, one-time fee of \$10 and includes ID badge access and a permit decal for the bike. Employees who use the bike cage should bring their own lock and remove all personal items. The MGH is not responsible for vandalism or theft of bicycles on campus.
- MGH bicycle commuters may use daily lockers, restrooms and showers — based upon their availability — at Ruth Sleeper Hall. Staff must bring their own lock and remove it at the end of the day.

Bicycle Safety

- Always wear a bike helmet, use hand signals when turning and obey all traffic regulations.
- Ensure that the bike is working properly by checking brakes and tires regularly.
- Never ride against traffic, and never ride in between moving or parked cars.
- Wear brightly colored clothes in the daylight and use headlights and red tail light reflectors at night.
- Be aware of parked car doors that may open, and give pedestrians the right of way.
- Do not pass cars on the right. Motorists may not look for or see a bicycle on the right. Pass on the left like vehicles do.
- Make eye contact with drivers and assume that they don't see you until you see that they do.
- Keep an eye out for parallel-slat sewer grates, gravel, wet leaves, sand or pot holes.

For more information about bicycle safety and security, access www.cityofboston.gov/transportation/accessboston/pdfs/bicycle_plan.pdf. For information about parking a bicycle at the MGH, call Parking and Commuter Services at 617-726-8886.



BRINGING SHELTER: Above, Counter stands by a tent he gave to a family in Port-au-Prince. Below, Counter with American and Haitian volunteers in a church auditorium

Bringing shelter to Haiti

WHILE MORE THAN TWO MONTHS have passed since the Jan. 12 earthquake in Haiti, the rebuilding process has only just begun. The nation's infrastructure, particularly in Port-au-Prince, was completely destroyed and will take years to rebuild. At present, hundreds of thousands are homeless.

S. Allen Counter, DMSc, PhD, an MGH neurophysiologist and director of the Harvard Foundation for Intercultural Relations, is one of many MGHers who have stepped forward to offer assistance. On Feb. 12, Counter delivered more than 150 tents to Haiti. Each tent can house six to eight people.

The trip was Counter's second. He first traveled to Haiti Jan. 17 to deliver tents and supplies and offer medical assistance with a team that included Michael Jenike, MD, of MGH Psychiatry; Bruce Price, MD, of MGH Neurology and chief of Neurology at McLean Hospital; and Timothy Benson, MD, of Psychiatry at McLean Hospital.

Medical supplies were donated by the MGH and Harvard University Health Services. The tents primarily were donated by actors Will and Jada Pinkett Smith through the Will and Jada Pinkett Smith Family Foundation. Actress Debbie Allen also contributed tents, as did the children of the Maria Baldwin School in Cambridge, who had heard of Counter's efforts and collected money to purchase tents for homeless Haitian children.

"It was deeply moving to witness entire families who were previously sleeping on the streets of Port-au-Prince move into the privacy of their new tent," says Counter. "I felt blessed to be able to offer this small contribution of temporary housing and medical assistance to displaced Haitian families in the aftermath of this tragic earthquake." ■



PHOTO BY ANTHONY JACOBS

MGH OR offers opportunities for PCWD graduates

THE MGH OPERATING ROOM (OR) is a hub of fast-paced, around-the-clock action. It's also the place where approximately a dozen graduates of Partners Career and Workforce Development (PCWD), a job-readiness training program offered four times a year, have found the opportunity for a rewarding career in health care. During each of the four six-week program cycles, PCWD participants learn everything they need to know about the workplace environment. They take tours of various hospital areas and select a location for a brief internship, and many are ultimately hired full time.

"Of the more than 200 departments across Partners that participate in PCWD, the MGH OR has stood out in its involvement," says Cynthia Briggs, PCWD program director. "Staff of the operating rooms have offered a tour for PCWD students each cycle since at least 2004. They also have taken one or two interns per cycle."

Christi Ringland is one MGH OR employee who embodies PCWD success. She graduated from the program in 2004 and has worked in the OR ever since. "After I took a tour of the OR through PCWD, I knew I wanted to work there," she says.



RINGLAND

"There is always something to learn – there's always something to do."

As part of PCWD, Ringland interned in the OR for two and a half weeks. Because of her willingness to learn and quick adaptation to the fast-paced environment, she was hired immediately afterward as a nursing assistant. At present, she works as a level 2

equipment technician, supporting all robotics-assisted surgeries in the main OR. Considered an indispensable resource by her colleagues, on March 25, Ringland was one of the presenters at a robotics symposium at the MGH.

"Christi is an amazing employee – it's hard to find people like her," says Alan Goostray, RN, CNOR, clinical nurse manager for Perioperative Nursing and Ringland's supervisor. "She has flourished here in the OR."

Ringland is "paying it forward," too. With five years of OR experience under her belt, she is now one of the OR staff members who offers tours to PCWD students each cycle.

"The PCWD students are a breath of fresh air for the OR's Sterile Processing Department – we see them blossom day to day," says Richard Ortiz, the department's manager who supervises approximately 11 PCWD graduates. "It is very exciting to see them grow in such a positive way in a demanding environment."

For more information about the PCWD program, access www.partners.org/pcwd/. ■



PROMOTING EXCELLENCE AND DIVERSITY: Penson, left, and Castro

Summer Research Trainee Program promotes excellence and diversity

THE TERM, "UNDERREPRESENTED IN MEDICINE," (URM) refers to racial and ethnic populations that are underrepresented in the medical profession relative to their numbers in the general population. Nationally, less than 7 percent of medical faculty are URM.

To help increase the number of URM individuals who enter academic medicine and perhaps eventually train at the MGH, the MGH Multicultural Affairs Office (MAO) offers bright and ambitious medical and college students an opportunity to immerse themselves in leading research and medicine through the Summer Research Trainee Program (SRTTP).

Founded in 1992, the SRTTP attracts URM applicants from around the country. Each year, 12 to 15 students are selected from a competitive national pool and assigned to an MGH laboratory, clinical or health policy research site for eight weeks. There the students conduct original research under the mentorship of an MGH investigator who has been matched to each student's area of interest.

Cesar Castro, MD, a clinical fellow in Oncology at the MGH Cancer Center, is a 2001 SRTTP alumnus. As a first-year medical student at the University of California at San Francisco, Castro had heard about SRTTP and was immediately motivated to apply.

"Fully cognizant of MGH's reputation, I knew I needed to capitalize on the opportunity," he says. "I realized it would be a unique privilege to work alongside some true medical giants."

Reviewing Castro's application, MAO Executive Director Elena Olson noted his area of interest and matched him with MGH preceptors Richard Penson, MD, MRCP, clinical director of the Gillette Center for Gynecologic Oncology, and Bruce Chabner, MD, clinical director of the MGH Cancer Center.

"The program aligned me with the appropriate MGH mentors," says Castro. "Elena was very responsive to what my interests were, and I readily integrated myself into ongoing cancer work. That summer, under the auspices of Drs. Penson and Chabner, I published original work relating to complementary medicine use in cancer patients."

When it was time to select where he wanted to complete his oncology subspecialty training, Castro knew the MGH was the place for him. He currently is poised to remain on faculty at the MGH; and although he graduated from the program nearly 10 years ago, Castro maintains his connection to SRTTP by serving as an ardent recruiter.

"The SRTTP initiative promotes excellence hand in hand with diversity," he says. "It's evident at the MGH that embracing diversity is not simply a novelty but a vital part of the MGH fabric, backed by Dr. Slavin, hospital leadership and the research community."

New SRTTP students will arrive at the MGH June 14. MGH preceptors are needed to participate in the program. For information about becoming a preceptor, contact MAO at 617-724-3832 or access www2.massgeneral.org/mao/summer.html. ■

WHAT'S HAPPENING

MGH Senior HealthWISE

MGH Senior HealthWISE is offering a free hypertension screening for seniors 60 years and older April 5 from 1:30 to 2:30 pm at the Hill House, 127 Mt. Vernon St. For more information, call 617-724-6756.

Town hall meeting about ORCD Career Day

The MGH Office for Research Career Development (ORCD) is hosting a town hall meeting about the 2010 ORCD Career Day April 1 from noon to 1 pm in the Thier Conference Room. Instructors and research fellows are invited to attend to learn more about making the most of ORCD Career Day, which will take place in October and include the annual Research Fellows Poster Celebration. For more information or to register, e-mail orcd@partners.org.



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Genetics seminar

The MGH Clinical Research Program is sponsoring a seminar, "A Primer on Complex Trait Genetics: Principles for the Clinical Investigator," April 14 from 8 am to 4:30 pm in the Simches Research Center, Room 3110. The seminar is an opportunity to learn the essential elements of complex trait genetics and gain the latest insights from expert faculty of the MGH Center for Human Genetic Research and the Broad Institute of Harvard and MIT. To register, access <http://hub.partners.org>. For more information, call Suzanne Guerette at 617-724-2900.

Ethics forum

The MGH Ethics Taskforce is sponsoring a forum, "Improving the Quality of Care at the End of Life: The Case for Video Decision Aids," April 9 from noon to 1 pm in the Sweet Conference Room, Gray/Bigelow 432. Angelo Volandes, MD, of the MGH Department of Medicine, will be the keynote speaker, and Alex F.M. Cist, MD, of the MGH Pulmonary Care Unit, will moderate. For more information, e-mail Jennifer Hood at jphood@partners.org.

DSC/MAO/Schwartz Center film series

As part of its film series, the MGH Disparities Solutions Center (DSC), the Multicultural Affairs Office (MAO), and the Kenneth B. Schwartz Center will co-host a screening of "Out in the Rural: A Health Center in Mississippi" April 7 from 5:30 to 7:30 pm in the Walter Amphitheatre at Harvard Medical School, 260 Longwood Ave. The film features the Delta Health Center in Bolivar County, Miss. Jack Geiger, MD, MSc Hyg, of New York Medical School, will discuss issues presented in the film. Geiger founded and directed the first two U.S. community health centers in the Mississippi Delta and in Columbia Point in Boston. Refreshments will be served. To register, e-mail disparitiessolutions@partners.org. For more information, visit www2.massgeneral.org/disparitiessolutions/.

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Seven MGH nurses named *Nursing Spectrum* finalists

SEVEN MASS GENERAL NURSES have been named finalists in the 2010 *Nursing Spectrum* Excellence Awards for the New England region. The prestigious awards recognize nurses who have made extraordinary contributions to their field. Nurses are nominated in six different categories: Advancing and Leading the Profession, Clinical Care, Community Service, Management, Mentoring and Teaching. Finalists are selected by a panel of regional nursing leaders based on the contributions they make to patients and families, colleagues and the profession as a whole.

This year, the MGH finalists are: **Gaurdia Banister, RN, PhD**, of the Institute for Patient Care – Management; **Deborah D'Avolio, APRN, BC, PhD**, of the Yvonne L. Munn Center for Nursing Research and 65plus Program – Teaching; **Vivian Donahue, RN, BC-CNS, CCRN**, of the MGH Heart Center – Mentoring; **Susan Morash, RN, MS**, of the General Medical Unit – Management; **Wally Moulaison, RN, MSN, MBA**, of Anticoagulation Management Services – Management; **Vilma Pacheco, RN, MSN Ed**, of the Department of Surgery – Teaching; and **Ellen Robinson, RN, PhD**, of the Institute for Patient Care – Advancing and Leading the Profession.

All New England finalists will be honored and a regional winner announced for each category at a gala dinner on May 11 at the Marriott Hotel in Newton. Each of the regional winners will be eligible for the National Nurse of the Year Awards.

MGH IN HAITI

MGH forum on Haiti relief efforts

"NEVER HAVE I SEEN a people accept tragedy with such grace," said Susan Briggs, MD, MPH, at the March 30 MGH town hall meeting to discuss relief efforts in Haiti. Briggs – a trauma surgeon, director of the International Trauma and Disaster Institute at MGH and founder of the International Medical Surgical Response Team – was one of many MGHers who were deployed to Haiti following the Jan. 12 earthquake. She also was one of the town hall meeting's four panelists, along with Grace Deveney, RN, MPH, of the MGH Center for Global Health, who served in Haiti twice with Partners in Health and Project HOPE; Rev. Gabriel Michel, of the MGH Chaplaincy, who volunteered with Catholic Relief Charities; and Stephen Smith, a health reporter for the *Boston Globe*, who shadowed MGH relief workers in Haiti for a series of articles.

David Bangsberg, MD, MPH, director of the MGH Center for Global Health, moderated the forum. Each panelist discussed their experiences and offered insight into the disaster and its aftermath.

Deveney described the importance of perspective – stepping back to bring order to the chaos – following the earthquake. She also explained that it was vital for team members to be flexible in their roles and provide support however needed. She added, "One of the things that made coming back to the U.S. easier was knowing that MGH was going to have a role in the long-term recovery of Haiti."

"We can't change the devastation of the earthquake, but we can offer hope for a better future to come," said Briggs, who has provided medical relief in response to disasters around the world. She thanked the audience, many of whom were MGH
(Continued on page 4)



HEALING HEARTS: A few of Grossman's caregivers, from left, back row, Thomas MacGillivray, MD, of Cardiothoracic Surgery; Marc Jay Semigran, MD, of the Cardiac Transplant/Heart Failure Program. Middle row, Sally Keck, RN, of the Division of Cardiology; Coral Haggan, RN, BSN, of the Cardiac Transplant/Heart Failure Program; William G. Dec Jr, MD, of the Division of Cardiology. Center, front, Grossman

A life-saving gift

April is National Donate Life Month

IN THE UNITED STATES ALONE, there are more than 100,000 candidates on the United Network for Organ Sharing organ and tissue waiting list. Those on this list, and their loved ones, every day await the news that a generous soul has helped to change – and in many instances to save – their life by acting as an organ or tissue donor.

As one of the only transplant centers in the region to offer every type of organ transplant available for adult patients, the MGH Transplant Center cares for patients requiring transplantation from across the globe, including those who require multiple organ transplants and advanced care options. For nearly 30 years, the center has helped save the lives of thousands of patients because of the availability of organs and tissues.

Fifty-two-year-old Alan D. Grossman, PhD, professor of Biology at MIT, is grateful for the care and attention he received from the doctors and nurses at the MGH. He is thankful, too, to his donor and his or her family for having enabled him to live today.

"In 2004, my heart was not functioning," he says. "Not only did I need a combination
(Continued on page 2)

"I'M ALIVE TODAY BECAUSE OF ORGAN DONATION. MOREOVER, MY FAMILY IS INTACT."

Patient Safety Awareness Week offers patient safety insight

WITH CREATIVITY, DEDICATION and the collective efforts of a committee of quality and safety representatives from across the hospital, the MGH's celebration of Patient Safety Awareness Week (PSAW) March 7 through 13 brought safety innovation history and helpful information to employees, patients and visitors alike. This year's PSAW featured the tagline, "Patient Safety Awareness Week ... At MGH, it's the week that lasts all year."

On March 9, the MGH hosted the first annual Patient Safety Appreciation Breakfast in the East Garden Room, where the inaugural class of MGH Patient Safety Stars was announced and received lapel pins and certificates. More than 100 guests gathered for the event, including Peter L. Slavin, MD, MGH president, and Gregg Meyer, MGH/MGPO Center for Quality and Safety (CQS) senior vice president. Slavin and Meyer thanked all of this year's awardees and encouraged them to continue their efforts toward improving patient care, quality and safety across the hospital.

Throughout the week, a series of PSAW posters were on display across the campus and at several off-site clinics. Each poster served to either reinforce an important patient safety message – such as the use of hand hygiene – or highlighted a significant MGH patient safety milestone – such as the conceptualization and development of the "smart" drug infusion pump. Individuals also had the opportunity to learn more about patient safety and hear about various MGH departments' patient safety processes at a number of information tables staffed by quality and safety experts.

The Ambulatory Care Division had a strong showing in this year's PSAW activities. Practices from the Wang Ambulatory Care Center and Yawkey Center for Outpatient Care displayed posters describing

patient-centered quality and safety process improvement initiatives, and MGH practices both on- and off-site displayed PSAW banners in their lobbies and hosted educational activities to promote patient safety.

"It was exciting to have the message of quality and safety spread among the MGH practices and into the many communities we serve," says Stacey Houghton, director of the MGH/MGPO Practice Support Unit.

The week culminated March 11 with a panel discussion, "Patient Safety at the MGH: A Lot Has Happened Since Ether!" in the O'Keefe Auditorium. More than 150 attendees learned about the MGH's influence on patient safety internally, nationally and internationally. Speakers included Jeffrey B. Cooper, PhD, director of the Center for Medical Simulation; Nathaniel Sims, MD, anesthesiologist and innovator at the Department of Biomedical Engineering; M. Ellen Kinnealy, BSN, RN, advanced infusion systems specialist; Carol Camooso Markus, RN, Patient Care Services staff specialist; and Karen Miguel, RN, patient safety officer for MGH Imaging.

"The whole week was quite exciting and informative," says Lela Holden, RN, MSN, PhD, CQS patient safety officer. "We celebrated the role that everyone plays in patient safety. Patients have a big role; they need to

know their medications and bring in a medication list when they seek health care as well as ask questions of their care team. All staff members have a role to play, too – whether it's ensuring that specialized safety equipment is present on the inpatient units or solving problems using technology – there's a role and an opportunity for everyone. 'The week that lasts all year' means that there are opportunities every day to make a difference for patient safety." ■



PATIENT SAFETY AWARENESS: Carol Wilcox, left, and Janice Wright, both of MGH Imaging, take time to educate patients, visitors and employees about patient safety at the MGH.

— Organ donor

(Continued from page 1)

defibrillator-pacemaker, but I also was diagnosed with a rare degenerative disease called cardiac sarcoidosis. At the end of 2005, I spent nearly six months at the MGH on Ellison 9 and 10. The nurses, doctors and staff were wonderful, but I wanted to rejoin my family. On May 4, 2006, my life changed completely when I received a heart transplant. I recognize that a

tragedy for someone else's family, their decision to donate organs and the successful transplant have given me back to my family. I have my life back, and I owe so much to the donor and his or her family and loved ones. My family and I are extremely grateful to them for their generous gift of life."

Without the organ donation, Grossman likely would not be alive today to do the things he loves: tossing a baseball with his son, playing tennis with his family, teaching and running

his research lab, and volunteering for the New England Organ Bank (NEOB).

"I'm alive today because of organ donation. Moreover, my family is intact," he says.

April is National Donate Life Month, and the MGH Transplant Center and NEOB encourage individuals to consider registering as an organ donor. For more information or to register, call NEOB at 800-446-6362 or visit www.neob.org. ■



PHOTO COURTESY OF ROGER FARRINGTON

GOOD HEALTH IS IN FASHION: From left, Herzog, Vodianova, Kors and Wintour

Fashion luminaries discuss eating disorders at Harris Center forum

THE RUNWAYS OF FASHION WEEK and the pages of magazines are dominated by models who are chic and beautiful but all too often frighteningly thin. David B. Herzog, MD, director for the Harris Center for Education and Advocacy in Eating Disorders at MGH and an internationally renowned eating disorder expert, has teamed up with the fashion industry to help address the problems of eating disorders and poor body image.

This year's Harris Center Public Forum – held March 22 at Harvard Business School – reflected the center's commitment by featuring some of fashion's biggest names: *Vogue* Editor-in-Chief Anna Wintour, American fashion designer Michael Kors and Russian supermodel Natalia Vodianova. The event, "Health Matters: Weight and Wellness in the World of Fashion," focused on efforts by the industry to tackle the problems surrounding eating disorders and body image.

In her remarks before an audience of nearly 1,000 guests, Wintour talked about the Council of Fashion Designers of America (CFDA) Health Initiative, which was established to promote the well-being of the fashion industry's models. Its guidelines include setting minimum age requirements, banning alcohol and tobacco from backstage, and educating models, designers and casting agents about eating disorders and how to find treatment.

"A model's weight and eating disorders were taboo issues before; the CFDA Health Initiative has helped to change that," said Wintour, who also recognized that there are still many challenges.

"The sample sizes we get are just too small," she said of the clothes given for photo shoots. "There has been a dramatic downward shift in the size of the clothes."

Kors made the biggest commitment during the event, pledging to raise the minimum age of models he hires to 16. "The fashion industry is starting to address real women again. Women are in vogue," he said to applause.

Vodianova talked about her own battles with self-image and an eating disorder, which she described as "little gremlins" in her head. Vodianova has been an outspoken proponent of improving the health of models, speaking at the first CFDA Health Initiative event in 2007. She also lauded efforts to raise the age requirements.

"The girls need to establish their own sense of self-worth before it is handed over to people who don't care about their emotions," she said.

"The goal of the forum was to bring new momentum to this discussion in the fashion industry," says Herzog. "We hope that a commitment from the industry will help change size standards from those that are unrealistic to those that reflect good health."

The event helped raise more than \$150,000 for the Harris Center, which is dedicated to research, education and advocacy for eating disorders and offers clinical assessment and treatment for children, adolescents, adults and families affected by these diseases. For more information, access

www2.massgeneral.org/harriscenter. ■

MGH HOTLINE

Martin Research Award honorees

STUDIES REVEALING NETWORKS underlying key aspects of the immune system and describing a novel application of an antiangiogenesis drug were recognized with the second annual Joseph B. Martin Research Awards at the Feb. 24 Celebration of Science, held in conjunction with the Scientific Advisory Committee meeting. Established in honor of Joseph Martin, MD, PhD, former dean of Harvard Medical School and previously chief of the MGH Neurology Service, the awards honor the best MGH basic and clinical research papers published the preceding year. Funded by the Massachusetts Biomedical Research Council, the Martin Awards provide \$100,000 plus indirect costs to support continuation of the honored research.

The basic research award went to a team led by Nir Hacohen, PhD, of the Center for Immunology and Inflammatory Diseases, for their study of molecular circuits of the dendritic cells of the immune system, published in the Oct. 9 issue of *Science*. In collaboration with colleagues from the Broad Institute – led by Aviv Regev, PhD – the researchers developed a system that allowed them to identify networks of genes and proteins regulating how dendritic cells sense the presence of pathogens, distinguish viruses from bacteria and direct other immune cells to mount the appropriate response.

At the Feb. 24 event, Hacohen discussed how the award-winning study identified a key regulator of the antiviral protein interferon beta 1 and described subsequent investigation of the pathways involved when the H1N1 influenza virus infects human cells. "Receiving the award was a wonderful validation and support of a long-term research effort in my laboratory," he says. "We hope to use the funding to translate this work into treatments for immune disorders." MGH co-authors of the *Science* paper were Ido Amit, PhD; Nicholas Chevier; Thomas Eisenhaure; Weibo Li; Alon Goren, PhD; Raquel Deering; Rebecca McDonald; and Bradley Bernstein, MD, PhD.

A paper in the July 23 *New England Journal of Medicine (NEJM)* received the clinical research award for a team led by Scott Plotkin, MD, PhD, of the MGH Cancer Center, and Emmanuelle di Tomaso, PhD, formerly of the Edwin Steele Laboratory in the MGH Department of Radiation Oncology. In a first-of-its-kind trial, the researchers showed that the drug bevacizumab (Avastin) was able to reverse hearing loss caused by benign tumors that grow on the hearing and balance nerves of patients with the genetic disorder neurofibromatosis type 2 (NF2), preventing deafness in some of the 10 treated patients.

Plotkin described how the improved hearing seen in that pilot study has persisted for as long as two years and how larger, multicenter trials of the approach – the first successful NF2 treatment not involving surgery or radiation – are in the works. MGH co-authors of the *NEJM* study were Anat Stemmer-Rachamimov, MD; Fred Barker, MD; Timothy Padera, PhD; Alex Tyrrell, PhD; Rakesh Jain, PhD; and Gregory Sorensen, MD.



HACOHEN



PLOTKIN

WHAT'S HAPPENING**Heart failure class**

The MGH Heart Center is holding a patient and family education class, "Understanding Heart Failure," April 7 from 10:30 to 11:30 am in the Yawkey Center, fourth floor, Room 930. Instructors will be Dorothy Sullivan, NP, and Kathy Gonczarek, NP, both of the MGH Heart Center. To register, call 617-643-1452.

Bok Center Players performance for researchers

The Office for Research Career Development invites researchers to attend "Taking the Pulse," a play and discussion to encourage researchers to think about the role of mentoring in scientific careers, April 8 at 3 pm in the Thier Conference Room. The event will be performed by the Bok Center Players, a theatre group from Harvard University's Derek Bok Center for Teaching and Learning. The group specializes in interactive

theatre on topics related to research and academics. "Taking the Pulse" is set in a major teaching hospital and is about a new researcher seeking a mentor for her first research grant. To register, e-mail orcd@partners.org.

Organ donation awareness campaign

In recognition of National Donate Life Month, the MGH and the New England Organ Bank will host information tables in the White Lobby April 6 and 20 from 9 am to 4 pm. Passersby can pick up information about organ donation and register to become an organ donor. Materials and online registration also will be available in the Blum Center throughout April. To register as an organ donor online, access www.neob.org.

Lecture on endocrinology and the cardiovascular system

The Harvard Medical School (HMS) Office for Diversity and Community Partnership, the Consortium of Harvard Affiliated Offices for Faculty Development and Diversity, including the MGH Multicultural Affairs Office, are hosting the 2010 visiting lecture, "Insulin Signaling into the Heart – An Endocrinologist's Journey into the Cardiovascular System," April 13 from 12:30 to 1:30 pm in the Minot Room at HMS, 10 Shattuck Street. Evan Dale Abel, MD, PhD, professor of Medicine, Biochemistry and Human Genetics and chief of the Divisions of Endocrinology, Metabolism and Diabetes at the University of Utah School of Medicine, will be the keynote speaker. To register, call 617-432-2313 or e-mail ying_wang@hms.harvard.edu.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering a free lecture for seniors 60 years and older, "Elder Care Law: Learn and Ask," April 8 from 11 am to noon in the Haber Conference Room. Steven Cohen, Esq., of Cohen and Oalican, LLP, will present. For more information, call 617-724-6756.

IN GENERAL

Three MGH faculty members will receive the 2009-2010 Harvard Medical School (HMS) Excellence in Mentoring Awards. **Anne Klibanski, MD**, chief of the Neuroendocrine Unit and



SHARING THEIR EXPERIENCES: From left, Bangsberg, Michel, Smith, Deveney and Briggs

– Haiti

(Continued from page 1)

employees, explaining that those deployed were able to do so because of support they received from colleagues and leadership at the hospital. Briggs extended a special thank you to Jeff Davis, senior vice president of Human Resources, for ensuring that the MGH commitment to helping provide international aid was a priority.

Michel, who is from Haiti, discussed his efforts through Catholic Relief Services and the importance of providing spiritual and emotional support to those affected by the tragedy. He highlighted the fact that children and those with disabilities are particularly vulnerable populations, and that efforts to assist them must continue.

Smith provided a compelling perspective on the role of a journalist during a disaster and the relief efforts that follow. He explained that it is crucial to ensure the truth is being told about the situation. He also shared his finding that although journalists in most cases are required to be objective and have an emotional "filter," as Smith called it, in Haiti, it was not an option. "You quickly realize that the filter evaporates – the correct and human response is with your heart."

After the panelists answered questions from audience members, Odmas Charles, a Haitian employee in MGH Nutrition and Food Services, offered an emotional close to the event. He described the loss of seven family members, including his beloved sister. He had visited Haiti and seen his family only two months before the earthquake. "I thank America for giving support to Haiti," said Charles. "And I ask that you continue to help the Haitian community."

For more information on the MGH relief efforts and how to help, access www.massgeneral.org/haiti.

director of the Center for Faculty Development, is the recipient of the William Silen Lifetime Achievement in Mentoring Award. Klibanski previously was honored by HMS with the 2004 A. Clifford Barger Excellence in Mentoring Award. **Steven Safren, PhD**, director of Behavioral

Medicine, is being recognized with a 2009-2010 Barger Award, and **Rochelle Walensky, MD, MPH**, of the Division of Infectious Diseases, is a recipient of the Young Mentor Award. The awards will be presented at a ceremony June 1 from 4:30 to 6 pm in the Carl Walter Amphitheater at HMS.



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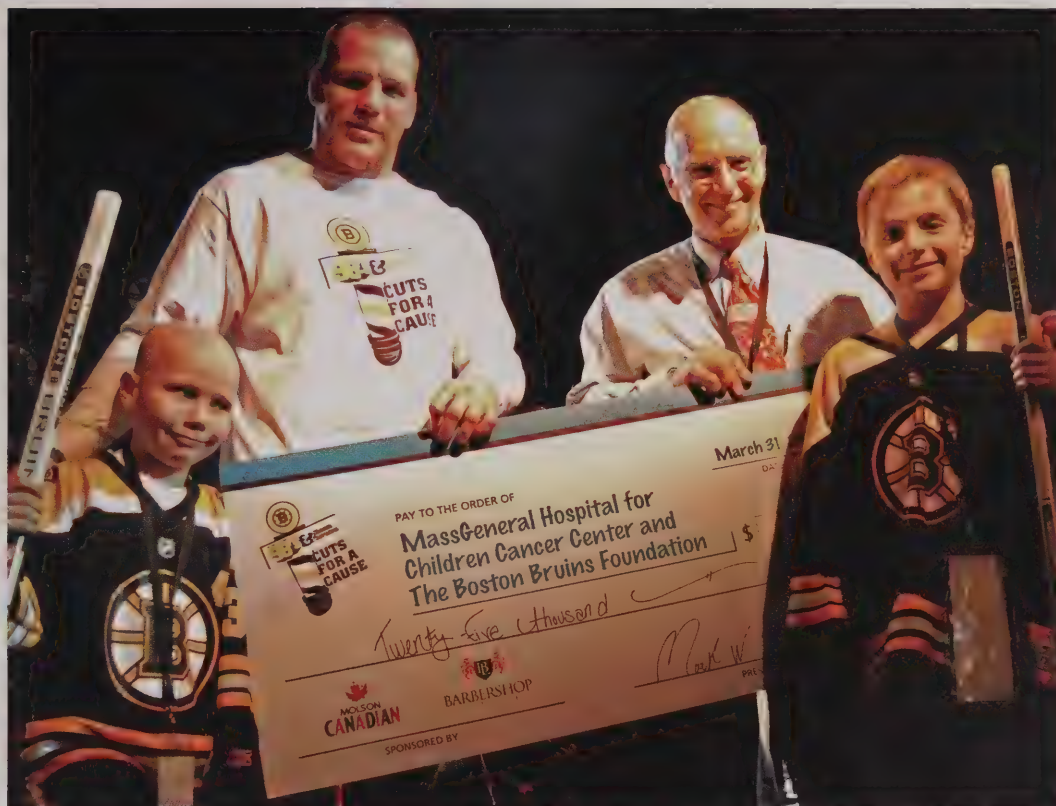
MGH Pharmacy restructures and expands

APPROXIMATELY 6.4 million medication doses are dispensed to inpatients every year at the MGH. Behind this complex and important hospital function is the MGH Pharmacy, which has undergone a number of changes over the past year, all aimed at enhancing services offered throughout the hospital.

Margaret Clapp, MS, MDiv, RPh, who leads the department, has been promoted from director of pharmacy operations to chief pharmacy officer. To support her, five associate chief pharmacy officer positions have been created. Associate chiefs and their areas of focus are: Paul Arpino, PharmD, BCPS, clinical services; Ray Mitrano, MS, RPh, inpatient pharmacy operations; Karen Ryle, MS, RPh, community and outpatient pharmacy services; John Vetrano, PharmD, RPh, clinical trials; and Ron Imperiali, RPh, computer, automated systems and informatics projects.

In addition to a restructured leadership team, MGH Pharmacy has altered its general staffing model to increase the number of pharmacists dedicated to patient care units. For example, 10 full-time pharmacists now offer support to staff on all intensive care units.

The MGH's process for ordering, dispensing and documenting medications has undergone a number of changes as well. MGH Pharmacy played a critical role in the implementation of the electronic medication administration process for patient safety (EMAPPS), which was successfully completed this year. (Continued on page 2)



A CUT ABOVE: Thornton, center left, and Weinstein, center right, with MGH/C patients Dowdy, left, and Galligani

CUTS FOR A CAUSE

FOR THE THIRD YEAR IN A ROW, Boston Bruins players stepped into the “hot seat” – or in this case, barber shop chairs – to raise money for the Pediatric Hematology-Oncology Unit at MassGeneral Hospital for Children (MGH/C). Spearheaded by Bruins player Shawn Thornton, 12 members of the team had their head shaved by fans who bid to do the honors for their favorite players. Two of MGH/C's own patients, 7-year-old Tim Dowdy and 10-year-old Michael Galligani, also took a turn with the clippers.

Howard Weinstein, MD, chief of MGH/C's Hematology-Oncology Unit, kicked off the event by having his head shaved in the first round alongside Thornton and Fred Toucher of 98.5 FM's “The Toucher and Rich Show,” which co-sponsored the event.

“I would like to thank Shawn Thornton and the Bruins for their dedication and commitment to our childhood cancer program,” said the newly shaved Weinstein.

The event – which included an auction of four Bruins tickets, an autographed Bruins

jersey and a postgame meet and greet with Thornton – raised \$25,000, which will go toward purchasing portable media stations to be used by art and music therapists in the HOPES Program at the MGH Cancer Center. ■



A BIT OFF THE TOP, PLEASE: Bruins players, from left, Mark Stuart, Dennis Seidenberg and Patrice Bergeron

— Pharmacy

(Continued from page 1)

With patient medication profiling and EMAPPS in place, the pharmacist's role has changed. No medication can be accessed without approval from a pharmacist; previously, nurses could directly access medications from automated dispensing machines. To accommodate this added step, which ensures that the drug and its dosage are safe for the patient, over the last year, the pharmacy hired 10 full-time pharmacists. EMAPPS also increased the need to package and barcode medications for nurses to scan at the bedside. To support the increased reliance on computerization, a multidisciplinary team has been created to manage all of the software and hardware associated with the EMAPPS system.

While it continues to improve its on-campus services, the MGH Pharmacy is expanding to several ambulatory pharmacy outposts, including the Mass General/North Shore Center for Outpatient Care, the MGH Revere HealthCare Center, MGH West and the Yawkey Center for Outpatient Care's oncology services.

All of these changes are part of the MGH Pharmacy's continuous efforts to improve the services it offers. The department has created a strategic plan for the next few years and identified five core values: being essential to patient care; ensuring the accurate and timely delivery of all medications; being responsive to the needs of both patients and hospital staff; effectively managing resources; and ultimately, being a world-class department that sets the standard for quality and safety, research, and education.

The department soon will invite key customers and stakeholders to complete a survey regarding its core value performance. For information about the survey or the changes in the MGH Pharmacy and the hospital medication distribution system, contact Clapp at mclapp@partners.org.

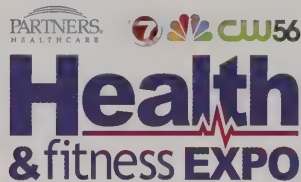
PATIENT SAFETY LEADERS: Back row, from left, Mitrano, Arpino and Vetrano. Front row, Ryle, left, and Clapp



PROMOTING GOOD HEALTH: Channel 7's Jonathan Hall interacted with attendees of all ages at last year's event.

Health & Fitness Expo June 12 and 13

THOUSANDS OF PEOPLE interested in improving their health and wellness are expected to descend upon the Hynes Convention Center for the fourth annual 7 News/Partners HealthCare Health and Fitness Expo June 12 and 13. At the free event, attendees will have access to top-notch health information as well as a variety of activities and giveaways that will be fun for the whole family.



At this year's expo, the MGH will provide information on healthy eating and simple, easy-to-follow lifestyle changes that can improve one's well-being. Attendees will have the opportunity to meet with MGH dieticians for one-on-one nutrition

screenings, including Body Mass Index calculations and personalized caloric intake assessments. Clinicians also will assess fitness levels and offer advice on how to increase and improve physical activity.

Working with The Food Project, a community organization that promotes locally grown food and sustainable agriculture, the MGH will highlight the availability of local, fresh and healthy produce in area farmers' markets.

There also will be activities for children. MassGeneral Hospital for Children will encourage youngsters to lead healthy, active lifestyles. Its exhibit will be a fun, safe activity zone where children can take part in guided exercises.

Partners HealthCare will again host the popular "Ask a Doctor" booth where attendees can meet with specialists from across Partners for advice and answers to health questions. Eighteen MGH clinicians will take part in this booth over the weekend. Several MGH physicians will give presentations highlighting topics ranging from mind/body medicine to mammography on the Partners seminar stage and the demonstration stage.

The event will be topped off with celebrity appearances, cooking demonstrations and health screenings, all aimed at improving the health of the Boston community. Last year, more than 70,000 people attended the expo. For a full schedule of events and more information about the presentations, activities, exhibits and celebrity appearances, visit www.bostonhealthexpo.com. ■

Addressing the health care disparities gap

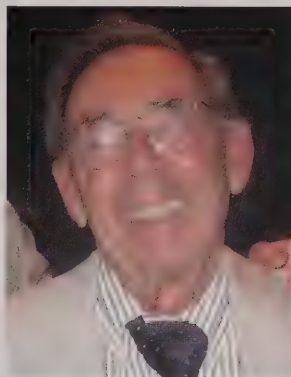
AS PART OF ITS MISSION to develop and implement strategies to address and eliminate racial and ethnic disparities in health care, the MGH Disparities Solutions Center (DSC) regularly sponsors informative forums and events to complement work being done by its MGH colleagues. Recently, the DSC co-hosted two engaging events that helped shed light on the issue of equal health care access among all individuals and populations.

On March 29, the DSC, the MGH Committee on Racial and Ethnic Disparities in Health Care, the Center for Community Health Improvement, the Multicultural Affairs Office and Patient Care Services co-hosted the 2010 Disparities Forum featuring Atul Gawande, MD, MPH, surgeon, author, research director for the BWH Center for Surgery and Public Health, and contributing writer for *The New Yorker*. Through video conferencing, more than 300 guests took part in the event held in the O'Keefe Auditorium to hear Gawande's insights on how health care disparities relate to today's health care environment as compared to yesterday's.

Now is an exciting time for tackling health care disparities, said Gawande, as recent health care reform measures include significant provisions to address the issue. For the first time, federal funding is being set aside to address health care disparities. Gawande described the discrepancies in services and outcomes as a bell curve, with those at the top of the curve receiving the best care and those represented at the bottom receiving the worst. He said most people receive care somewhere in the middle. It is important to examine what happens both at the top and bottom of the curve, he said, and it is critical to examine how, when,



GAWANDE



GEIGER

RECENTLY, THE DISPARITIES SOLUTIONS CENTER CO-HOSTED TWO ENGAGING EVENTS THAT HELPED SHED LIGHT ON THE ISSUE OF EQUAL HEALTH CARE ACCESS AMONG ALL INDIVIDUALS AND POPULATIONS.

where and why individuals receive better or worse care and outcomes and to subsequently make changes based upon these findings. During his presentation, Gawande commended the MGH, Peter L. Slavin, MD, MGH president, and Joseph Betancourt, MD, MPH, director of the DSC, for making the elimination of health care disparities a hospitalwide priority.

On April 7, the DSC and the MGH Multicultural Affairs Office co-hosted an event to educate the public about the role and history of community health centers in providing care to diverse and underserved populations with a screening of the film, "Out in the Rural," and a discussion of the origin of the community health center model and the roots of cross-cultural care. The event featured Jack Geiger, MD, MScHyg, Arthur C. Logan Professor of Community

Medicine Emeritus at the City University of New York Medical School. Geiger is renowned for his work related to issues of health, poverty and civil rights. In the early 1970s, he initiated the community health center model in the United States, founding and directing the nation's first two community health centers in the Mississippi Delta and at Columbia Point, Boston. Joining Geiger for a panel discussion following the film screening were James W. Hunt Jr., president and CEO of the Massachusetts League of Community Health Centers, and Alexander Green, MD, MPH, associate director of the DSC. More than 120 people attended the event at Harvard Medical School. To view the film, access www.motionbox.com/videos/4a9cdabf101dc4.

For more information about upcoming events and activities sponsored by the DSC, access www2.massgeneral.org/disparitiessolutions/events.html. ■

Raising awareness of the importance of organ and tissue donation

IN RECOGNITION OF National Donate Life Month, Partners HealthCare has partnered with the New England Organ Bank (NEOB) to raise awareness about the importance of organ donation. An awareness campaign, led by the MGH Organ and Tissue Donation Committee, currently is running throughout April. As part of the initiative, the side of each Partners shuttle bus features placards with various "Donate Life" messages. Partners and the MGH support individuals' decisions to register to donate organs and tissues. To register as an organ donor, visit www.donatelifenewengland.org.

DONATE LIFE MONTH: From left, Jay Fishman, MD, of the Transplant Center and Transplant Infectious Diseases and Compromised Host Program; Gregory Hamann, of Nephrology and End-Stage Renal Disease; Linda Irwin, RN, of the Transplant Center; Jackie Somerville, RN, PhD, of Patient Care Services; Wendy Valerius, of the NEOB; Joren Madsen, MD, DPHL, of the Transplant Center; and Angela Marquez, of the Transplant Center



WHAT'S HAPPENING

Partners in Excellence Awards Ceremony

All members of the MGH community are invited to attend the 2009 Partners in Excellence (PIE) Awards Ceremony April 23 at 3 pm in the Bulfinch Tents. MGH employees will be honored for their outstanding contributions to Partners last year. The reception will include a photo opportunity with senior leadership for PIE recipients. For more information, call 617-724-9743 or e-mail partnersinexcellence@partners.org.

Earth Day information table

In honor of Earth Day, the MGH Raising Environmental Awareness League (REAL) will host an information table in the Main Lobby April 22 from 7:30 am to 3:30 pm. REAL is working closely with hospital administration to reduce waste, conserve energy and increase recycling within the hospital to help preserve the environment and save

hospital funds. At the information table, visitors can learn more about what they can do at home and work to conserve energy and recycle. For more information about REAL, access www2.massgeneral.org/ESD/html/real.asp or e-mail REALenvironmental@partners.org.

Monroe Schlessinger Award Lecture

The Monroe Schlessinger Award Lecture will be held April 23 from 1:30 to 2:30 pm in the Folkman Auditorium, 320 Longwood Ave. Irving Weissman, MD, director of the Institute for Stem Cell Biology and Regenerative Medicine at Stanford University School of Medicine, will present "Normal and Neoplastic Stem Cells." For more information, e-mail rgbhat@bidmc.harvard.edu or nmagner@bidmc.harvard.edu.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering a free hypertension screening for seniors ages 60 and older April 26 from 1:30 to 2:30 pm at the West End Library, 151 Cambridge St. For more information, call 617-724-6756.

Smoking cessation programs

The MGH Tobacco Treatment Service is offering two smoking cessation programs this spring. The

programs will start April 28 at 5:30 pm and May 6 at noon. Both seven-session, one-hour-per-week group programs include information about preparing to quit, coping with stress without cigarettes, preventing weight gain and staying cigarette-free. With written approval from a primary care physician, low-cost nicotine patches and/or nicotine gum will be available to participants. Advanced registration is required along with a registration fee, which is on a sliding scale. For more information, call 617-726-7443.

Clinical Research Day poster design classes

The MGH Photography Department and the MGH Clinical Research Program are sponsoring poster design classes April 27 from 4 to 5 pm and May 5 from 8 to 9 am for researchers who have submitted abstracts for Clinical Research Day. Both classes will be held in the Simches Research Center, Room 3.120. These sessions have been developed to provide an overview of the poster design process and give researchers an opportunity to have specific questions answered. Attendees will receive handouts with step-by-step instructions on poster design as well as a CD with poster template files. To register, access <http://hub.partners.org/catalog>. For information about registration, contact

Lauren Michaels at lmichaels@partners.org. For information about poster design and discounts or any other printing needs, contact Sam Riley at mghphoto@partners.org.

Wellman Center Lecture Series

The Wellman Center for Photomedicine at MGH is hosting a lecture, "Everything the Dermatologist Needs to Know About Burns but Is Afraid to Ask!" May 4 from 2:30 to 3:30 pm in the Thier Conference Room. Jeremy Goverman, MD, of the MGH Division of Burns and Shriners Hospital for Children, will present. A coffee reception, beginning at 2:15 pm, will precede the lecture. For more information, visit <http://www2.massgeneral.org/wellman/news-events.htm>.

IN GENERAL

The Center for Community Health Improvement's Boston Youth Programs have received a \$150,000 grant over the next three years from the Jessie Ball duPont Fund to support ongoing work with the James P. Timilty Middle School and the STEM (science, technology, engineering, math and medicine) Club at the Yawkey Boys and Girls Club in Roxbury. Both activities are designed to stimulate an interest in science, technology, engineering and math among Boston youth.



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Ives Erickson receives UMass Chancellor's Award

JEANETTE IVES ERICKSON, RN, MS, FAAN,

senior vice president for Patient Care and chief nurse, received the Chancellor's Award for Longstanding Community Commitment and Service from the University of Massachusetts (UMass) Boston on March 25. The honor recognizes her efforts to promote diversity in nursing and her role in facilitating an alliance between Partners HealthCare and UMass Boston's College of Nursing and Health Sciences. Through this collaboration, a nursing leadership development and scholarship initiative has been created that to date has helped nearly 40 students of diverse backgrounds to advance their education at UMass Boston. The award also recognizes Ives Erickson's ongoing commitment to both the local and global communities.

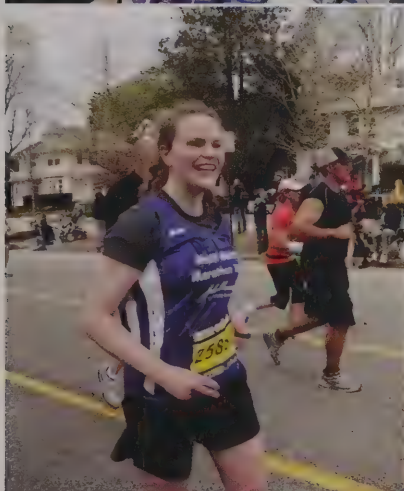
COMMUNITY COMMITMENT:
Ives Erickson, left, receives the award from UMass Chancellor J. Keith Motley, PhD



04.23.10

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL



Eyes on the prize

MGH Marathon Team runs to benefit the MGH and MGHfC

THE WEATHER CONDITIONS were ideal April 19 for the nearly 27,000 participants of the 114th Boston Marathon. Running for the MGH and MassGeneral Hospital for Children (MGHfC) were 131 individuals – employees, friends and former patients.

Marking his 20th time on the course was Howard Weinstein, MD, chief of the MGHfC Hematology-Oncology Unit, who joined 118 other runners participating on behalf of the MGHfC. The runners were partnered with pediatric oncology patients, who offered them inspiration to keep one foot moving in front of the other. More than \$5.5 million has been raised for the MGHfC since 1998, when Weinstein first organized the team to run in support of clinical care, research and other programs for children with cancer.

Twelve runners also participated on behalf of the MGH Cystic Fibrosis Center, benefitting adult and pediatric patients. More than \$60,000 was raised to support cystic fibrosis research and faculty recruitment. ■



Earth Day and a greener MGH

ALTHOUGH EARTH DAY is April 22, the Earth is respected each and every day at the MGH, as employees, leadership, patients and visitors take part in efforts to preserve the environment by reducing waste, conserving energy and increasing recycling. Working with hospital administration, MGH REAL (Raising Environmental Awareness League) has been among the Earth's champions promoting conservation tips for individuals to follow at work and home.

Led by Edwin Andrews, administrative manager of the MGH Clinical Research Center, REAL hosted an information table in the Main Lobby on April 22. League members shared with passersby helpful tips about recycling, as well as information about current environmental and climate concerns.

"For 10 years, the MGH has been recycling paper-based products, including white and colored paper, newspapers, magazines and cardboard," says Andrews. "The hospital regularly initiates new recycling programs across the campus and at off-site locations, and within the past several years, the MGH has expanded the types of materials it recycles to include plastic, batteries, computers and printer cartridges."

MGH Environmental Services, which leads the hospital's recycling efforts, reports that more than 1,296,000 pounds of paper, 69,310 pounds of plastic and 703,600 pounds of corrugated cardboard have been recycled since October 2008, saving the hospital \$87,618 in waste disposal costs.

Recycling is not the only way the MGH is becoming greener. Working with the Partners Utilities and Engineering Group, the MGH has been updating lighting fixtures across the hospital to those that are more energy efficient. These retrofits have yielded annual savings of \$1,556,816 and avoided carbon dioxide emissions from the production of electricity equal to permanently removing 1,445 cars from the roads.

At the Yawkey Center for Outpatient Care, automatic systems soon will be installed to control lighting and temperature so that their usage is reduced during off hours. The building's mechanical equipment is controlled and optimized by an advanced control system that provides alerts to ensure that the building continues to use energy efficiently. The Yawkey Center alone has saved enough electricity over the past year to power 367 households for one year and heat more than 200 homes. The overall plan for energy reduction at the MGH will save enough energy to power nearly 2,000 homes or remove the carbon equivalent of 2,750 cars. These energy-saving initiatives are all part of a larger Partnerswide energy-saving program.

For more information about recycling at the MGH, contact Environmental Services at 617-726-2445 or e-mail at ESD@partners.org. For information about REAL, access www2.massgeneral.org/ESD/html/real.asp or send an e-mail to REALenvironmental@partners.org.

GREENING THE MGH: Andrews at the REAL information table



PROMOTING GOOD HEALTH: Members of the LGBT Health Week Joint Event Planning Committee

Celebrating LGBT Health Week

FROM MARCH 29 TO APRIL 2 MGHers celebrated National Lesbian, Gay, Bisexual and Transgender (LGBT) Health Week. The MGH LGBT Employee Resource Group hosted a number of events including a talk by Rebecca Allison, MD, president of the Gay and Lesbian Medical Association; a film screening; an information table in the Main Lobby; and a talk co-sponsored by the MGH Disparities Solutions Center, "Emerging Trends and Challenges in Health Care Delivery for LGBT Patients." The highlight of the week was a panel discussion, "Bridging the Gap: A Discussion on the Future of LGBT Health Care," co-sponsored by the MGH, Beth Israel Deaconess Medical Center, Brigham and Women's Hospital, Children's Hospital Boston, Dana Farber Cancer Institute, the Harvard Gay and Lesbian Caucus, and Harvard Medical School.

Nearly 100 guests attended the inaugural panel discussion April 1 at Fenway Health. Hosted as a casual or "living room" conversation, Lee Swislow, executive director of Gay and Lesbian Advocates and Defenders, facilitated a dialogue among the other speakers – Judy Bradford, PhD, director of the Center for Population Research in LGBT Health at The Fenway Institute; K.J. Ward, EdM, director of Boston GLASS for Justice Research Institute Health; and Scott Leibowitz, MD, a psychiatrist at Children's Hospital Boston.

The discussion focused on the current health care status of the LGBT community, including a summary of Bradford's research on the number of LGBT seniors in Boston who live alone. More than half of these seniors live alone compared to one-third of heterosexual elders – a fact associated with health risks such as an increased likelihood of falling, higher rates of smoking, a lower quality of life and a greater number of hospital readmissions. Ward elaborated on the issues facing today's youth and how "marginalization leads to risky behaviors." Addressing the role that providers can play, Leibowitz commented that "Prevention starts with the demarginalization of being a sexual minority. ... Prevention starts with us as health care providers in establishing a standard of care that fosters kids' trust in their doctors."

Buoyed by the success of the joint event, leaders from the seven groups plan to continue the partnership and invite others to join the collaboration. For more information on MGH's LGBT Employee Resource Group, e-mail LGBTMGH@partners.org. ■



Partners HealthCare presented the 2009 Partners in Excellence Awards to MGH employees in a special ceremony April 23. MGH employees, representing both individuals and MGH and Partners team members, received this honor for their outstanding contributions to Partners in 2009.

Congratulations to the following individuals and teams for their exemplary contributions to Partners:

MGH Individual PIE Recipients 2009

Lauren Abbate	Andrew Beggs	Margarito Canales	Edward Denning	Mary Shannon Fracchia
Annah Abrams	Suher Behnan	Deborah Cannata	Elizabeth Desouza	Milton Francis
Judith A. Adams	Catherine Beisheim	Lisa Caparrotta	Doris Dewing	Wilson Francisco
Susan Adams	Linda Belsanti	Luis Cardona	Claudia D. Machado Dias	Ariel Frey
Luz Aguirre	Jennifer Beninati	Tracey Carroll	Lisa DiCenzo	Donna Frost
Michelle Ahl	Melvin Beniquez	Ruth Casil	Susan DiMattia	Donna Furman
Sami Ahmed	Cory Bennett	Josue Castillo	Allison DiPietro	David Gaboriault
Pauline Albrecht	Ishmael Benskin	Carmen Castro	Tricia Donnellan	Michele Gadd
Pauline Alexander	Katherine Bernato	Amy Cebulski	Robert Dorman	Samantha Gallant
Dena Alioto	Lorenzo Berra	William Charrette	Danielle Doucette	Aniruddha Ganguly
Danisa Alonzo	Anna Berrian	Jayne Chellman	Keith Doucette	Juan R. Garcia
Yesenia Alvarado	Lynda Bessette	David Chen	Patricia Dowling	Renato Garcia
Jacelinda Amado	Laura Bessler	Sue Chin	Jessica Doyle	Julie Garrity
Mary Amatangelo	Pradeep Bhide	Edwin Choy	Nancy Doyle	Greg Gates
Mohamed Anab	Laurie Biel	Benson Chu	Mark Droste	Elizabeth Geagan
Lillian Ananian	Ashley Birch	Henry Chueh	Jeffrey Ecker	Louis Gerard
Rachel Andes	D. Antoine Blalark	Anthony E. Clachar	Erica Edwards	Sabine Germain
John Angel	Denise Kay Bland-Piontek	Lydia Cleveland	Kathleen Egan	David Gierga
William Anim	Vincent Bonaventura	Anne M. Collins	Jesse M. Ehrenfeld	Maureen Gilbert
Milissa Annello	Rachelle Bookman	Gary Collymore	Evelyn Elysee	Dexter Gilchrist
Alia Antoon	Carmen Botta	Kathy Conley	Mayard Elysee	Thomas Gill IV
Lori Appleman	Matthew Botta	Kevin Conroy	Martijn Engelsman	Amy Giuliano
Leopoldina Araujo	Lisa Boulay	Donald Cornuet	Ellen English	Leah Giunta
Mary Jane Arenburg	Beth Anne Bowen	Jennifer Corry	Debbie Essig	Bonnie Godas
Paul Arpino	Ellen Braaten	Charles J. Coté	Susan Evangelista	Tracey Goddard
Betzaida Arroyo	Karen Branch	Eleanor Cotter	Clarence Evans	Michael Goggins
Lynn Arslanian-Moraites	Marta Braschi	Robert Cotter	Marlene Fairbanks	Medhin Goitom
Wendy Atamian	Ilana Braun	Lenny Cotton	Anthony Fatalo	Gonlakpor Gonkpala
Elisha Atkins	Carol Breed	Eleanor Coughlin	Denise Fay	Janice Goodman
Maureen Aversa	Andre Bridges	Cathy Cox	Kathleen Fay	Leah Gordon-Rowe
Maria Avila-Wallace	Annette Brien	Neil Crimins Jr.	Kathleen Feeney	Christine Goscila
Lucy Ayala	Sandra Lindsay	Diana Cristoforo	Robert D. Ferdinand Jr.	Catherine Gouzoule
Siti Azmi	Bringinghurst	Cheryl Crowley	Christine Ferrone	Joanne Gover
Jon Azzariti	Kerry Brodziak	Rosemary Crowley	Nancy Ferullo	Mariela Gracia
Sharon Badgett-Lichten	Anne Brogan	Carlos Cruz	Silvia Figueroa	Kathy Grady
Magdalena Bakowitz	Irene Brouillard	Jesus Cruz	Barbara Fisher	Rebecca Green
Jane Baldwin	Kelly Brown	Jose Cuascut Andujar	Daniel Fisher	Arlene Greene
Desiree Baptiste	Allegra Depietro Bruce	Joanne Culipher	Bonnie Fishman	Karen Greene
Aline Barros	Kareen Bruno	Maura Curren	Kathleen Fitch	Kearra Greene
Bruce Barros	Alicja Budnik	Pamelia Cutulle	Michael Fitzsimons	Carole Ann Griffin
Paula A. Barry	Stephen Buonopane	Joan D'Agostino-Steele	Helena Marissa Fiuza	Daniel Griffin
Peggy Bartek	Nicole Burgett-Yandow	Deborah D'Avolio	Karen Flaherty	Kathleen Grinke
Margaret Bauman	Larry Burke	Cheryl De Sorbo	Jacob Flanz	Padma Gulur
Jonathan Beatty	Colin Byfield	Donna Defronzo	Jackeline Flores	Jeanette Gunther
Maureen Beaulieu	Nelson Cabral	Roberto DeJesus	Jose Flores	Brittany Haas
	Rebecca Cadima	Dena DeJoseph Gauthier	Amy Fogelman	Stephanie Hackett
	Emily Calkins	Kathryn Delaney	Ryan Forde	Gail Hadley
	Pierre Camelin	Feliciano Delvalle	Maudeline Forrester	Catherine Hagen

Karen Haggstrom	Lauren Kattany	Christine Marujo	Christopher Newton-	Allison Radziwill
Eileen Hall	Jeanne Kearney-Murray	Barbara Matteson	Cheh	Elizabeth Rakowski
Nina Hall	Eileen Keegan	Marina Maziya	Jane Nguyen	Carlos Ramirez
Andrea Hansen	Asadullah Khan	James C. McCarthy	Sach Nguyen	Thomas Reale
Juliette Hardiman	Janet King	Jeannie McCarthy	Heidi Nichols-Baldacci	Kellyann Reed
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Laura Hencke	Linda Kradin	Frank McGovern	Cary Noyes	Susan Reynolds
Marie Henderson	Elaine Kreconus	Susan McGreevey	Daphne Noyes	Alison Rhodes
Julie Henry	Lorrie Kubicek	Anne McKay	Liza Nyeko	Kelly Anne Rich
Rowan Henry	Keith Kwiatkowski	Carolyn McKinley	Katie C. O'Brien	Pamela Richter
John Herman	Patricia LaBella	Christine McKinnon	Elaine O'Hare	Christi Ringland
Gloria J. Hernandez	Diane Lahey	Barbara McLaughlin	Sheila O'Keefe	Mary Riotte
Alvaro Hernandez Jr.	Kathleen Sweeney Laing	William McLaughlin III	Anthony Oliveira	Mary Ritter
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Sandra Hession	Elizabeth Lancaster	Ellen Melchionno	Elena Olson	Takiyah Roberson
Hilda Holcombe	Benjamin Lanckton	Kara Mellonakos	Rosemary O'Malley	Angel Rodriguez
Kerry Horgan	Kellie Lantz	Mariana Mendes	Christine O'Meara	Rosly Rodriguez
Robin Horgan	Cherri Latorella	Abderrahim Mghizou	Karen O'Neil	Judith Romano
Tou-Chung Hou	Antoinette Lavino	Marina Michurina	Nkechi Onyeji	Javier Romero
Maria Houghton	Donna Lawson	Joyce Miller	Nelson Orr	Carol Romig
Mary Ann Howard	Donna Lawton	Pamela Miller	Karen Osborne	Jamie Rossi
Xiaojing Huang	Laureston Layne	Tanya Milosh Zinkus	Erin O'Shea	David Rowe
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John B. Hughes	Amy Leary	Caroline Mitchell	Sary Ouch	Abraham Ryan
Maryfran Hughes	Lisa Leffert	Hanane Mkhantar	Indira Padubidri	Karen Ryle
Anna Hughey	Inga Lennes	Karen Moberg	Kelly Palacio	Rachel Sacks
Eileen Hunsaker	William Lester	Merlene Moir	Sandra Palladino	Vanya Sagar
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Nghi Thuc Huynh	Denise Levy	Greg Monahan	Ranna Parekh	Ulysses Sallum
Orlen Hyman	Mirta Leyva-Coffey	Aaron Moore	Joanne Parhiala	Helio Sampaio
Eman Hyppolite	Antonio Lim	Cynthia Moore	Vikram Paruchuri	Narayan Sampath
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Cazimir Inginac	Nicholas Lord	George Morales	Kathy Peckham	Miriam Sandoval
Rajashri Iyengar	Lisa Lovett	Hannah Moran	Edward Penttila	Daisy Sapolsky
Debra Jaff	Octavia Lowe	Dai Morehouse	Crystal Person	Linda Sawyer
Matthew Jaffa	Elaude Luc	Paul Moriconi	Connie Peters-Bouri	Amy Sbrolla
Jolanta Jakubowska	Lori Lucas	Eleanor Morris	Doris Petersen	Claudia Scenna
Yolanda Jamison	Maria Luongo	Elizabeth Mozuch	Anneca Philippakis	Joanne Schiavo
Marie Janvier	Judith A. Lynch	Beth Muccini	Dennis Picariello	Karmen Schmidt
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Jane Jordan	David MacLaughlin	Annetta Murphy	Lisa Pinnow	Katrina Scott
Michael Jordan	Elizabeth MacLellan	Sheilah Murphy	Jennifer Pittorino	Kaisa Selesniemi
Mark Joseph	Janice Maenpaa	Michele Myers	Edgar Polanco	Diana Serino
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Linda Kafkas	Chenet Magloire	J. Toby Nagurney	Susan Ponsetto	Kelly Seybolt
Wendy Kallas	Shelli Mahan	Laura Naismith	Andrea Poulakis	Christina Shambaugh
Sanjeeva Kalva	Erin Mahoney	Cindy Nalchajian	Patricia A. Powers	Karen Shamma-Horak
Kenny (Heung) Kam	Nicola Majchrzak	Mary Neagle	Amy Prower	Elizabeth Shannon
Eric Kamba	Lucas Marinacci	Kelli Nelson	Eleonor Pusey-Reid	Eric Sheff
Dorota Kapcia	Angela Marquez	Margret Nelson	James Quirk	Jo-Anne O. Shepard

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Heather Shupenko
Adozinda Silva
Karen Silva
Steven Simmons
Christopher Simons
Barbara Smith
Brenda Smith
Donna Smith
Raymond Smith
Colleen Snyderman
George Souza
Anthony Spinale
Stephen Spring
Erin Stack
Joyce Stasio
Kerry Stevenson
Denis Stratford
Michelle Stuler
Alice Sullivan
Dorothy Sullivan
Erin Sullivan
Sharon Sullivan
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Kim Waugh
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Gebrehanes Yonas Fitwi
William Young
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Trish Zeytoonjian
Kayla Zomlefer
Mary Zwirner

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Vincent Riggi
Nancy Balch
Joan Brown
Stephen Buonopane
Jessica Casaletto
Bobby Cherayil
Allan Dolinski
Michelle Dorn
Lisa Ewing
Phoebe Freer
Andrea Gagne
Jie Huang
Bryan Jarrett

Kathryn Johnson
Kathryn Jors
Geena Kunnumyalil
Katherine Ladetto
Gennifer Mager
Derek Nisula
Terrence Pong
Fatima Sammy
Aileen Shen
Gerard Somers
Andrew Tom
Raymond Wadlow
Ziv Williams
Anita Wolfer
Priscilla Yeo
Stephen Young

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Mary Ellen Heike
Gaurdia Banister
Sharon Brackett
Debra Burke
Joanne Empoliti
Cindy LaSala
John Murphy

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Susan Morash
Kerri Palamara
Ryan W. Thompson
Tanya Milosh Zinkus
Linda Cohoon
Jacqueline Collins
Blair Fosburgh
Susan Gage
Aileen Gleason
Colleen Gonzalez
Susan J. Gordon
Raj R. Gupta
Megan Hughes
Donna Lawrence
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Julie Marden
Kerry Massman
Sharon Nadworny
Michelle O'Laughlin
Erin O'Neil
Aileen Patel
Elizabeth Perillo
Katherine E. Petersen
Jennifer Reavey
Heather Rybicki

Jenica Upshaw
Nancy Wei

Authenticity Efficiency Team

Sandra Wright
Michelle Baxter
Mchurley Louis
Fred White

Book It

Nancy Connery
Bethany Daily
Beverly Amero
Ruth Chu
Andrea Gagne
Eric Hoffman
Joe Ianelli
Geena Kunnumyalil
Melissa Kuras
Jodi MacLeod
Adam Meszaros
Patricia Miller
Milcho Nikolov
Ben Orcutt
Jessica Rodin
Michele Sabri
Kristine Trites

Center for Addiction Medicine

A. Eden Evins
Martha Kane
John Kelly
E. Nalan Ward
Timothy Wilens
Peter Bannigan
Jennifer Barmash
Marc Bolduc
Jason Boyle
Lindsay Carafone
Sara Carlini
Lauren Carter
Wendy Chen
Alice Coakley
Kristen Czarnecki
Nicole Danforth
Sarah Dow
Lisa Du Breuil
Margaret Harvey
Melissa Kelly
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Hilary Marzot
Maureen P. McCarthy
Maureen McGlame
Jeanne McKeon

Rachel Meyers-
Weinerman
Lucille Mograss
Katlyn Nemani
Johanna Nino-Gomez
Gladys Pachas
Alison Rhodes
Zev Schuman-Olivier
Estee Sharon
Priscilla Sinclair
Julie Sloane
Georgia Stathopoulou
Luke Stoeckel
Carlos Suarez
Joji Suzuki
Kimberly Wilbur
Sarah Wilmot
Cally Woodard
Julie Yeterian

Children Exposed to Violence

Pamela Miller
Carolyn Boumilla-Vega
Caryn Brady
Eduardo Budge
Marisol Coreas
Bonnie Fishman
Georgia Green
Katherine Griffiths
Mary Lyons-Hunter
Sejal S. Shah
Katherine Yniguez

Council on Disabilities Awareness

Oz Mondejar
Carmen Vega-Barachowitz
Lorraine Allan
Elizabeth Alterman
Guillermo Banchiere
Gaurdia Banister
Paul Bartush
Stephen Brodette
Roger Gino Chisari
David Cohen
Nancy Connery
Richard Corder
Susan Cronin-Jenkins
Joseph Crowley
Mary C. Cunningham
Tracey Curley
Pam Daly
Deborah D'Avolio
Leonard DeBenedictis
Jennifer Desa

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George MacNeil	Meg Vitter	Terri Casteris	David Forcione	Michael Kirk
Vanessa McClinchy	Patricia Volpe	Dwight Caufield	Laurie Frank	Michelle Kloack
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Logan Monahan	Cathy Adkison	Alexandra Ceballo	Emma Fuentes	Karen Krag
Susan Muller-Hershon	Lori Allen	Mariolga Cepeda Lopez	Sharon Gallagher	Nancy Krouse
Paul Nealey	Diane Amirault	Albert Chardavoyne	Robin Gallant	Steven Krudop
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Georgia Peirce	Donna Appleton-Kelley	Charles Ciano	Maguire	Eric Lemaire
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Taryn Pittman	Jorge Avendano	Kathleen Clark	Denise Gee	Raylene Loomis
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Alfred White	Ellen Belleville	Evelyn Cruz	Leslie Gould	Elaine Markos
Kathleen Wonkka	Linda Bellofatto	Nancy Curtis	Mary Elizabeth	Elyris Martinez Cantres
Sung You	N. Jacqueline Beltre	Rachel Cuzzi	Gramolini	David Martini
	Linda Benasky	Bethany Daily	Rosemary Grant	Lisa Martins
	Carmela Berlin	Diane Dalo	Stephanie Guerriero	Kiley Mates
	Laurie Bertone	Deborah DeAngelis	Karen Haggstrom	Thelma Matthews
	Haigui Beurekjian	Chanelle Deieso	Edmund Haley	Lisa Mazola
	Ghauri Bhide	Mona Lisa Delfin	Patricia Hanson	Steven McAfee
	Lisa Bigwood	Sara Delgado	Cindy Haroutunian	Debra McAlister
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	Kathleen Boczenowski	Thomas Devlin	Patricia Hartnett	Stephanie
	Maria Bonilla Mejia	Nicole Dexter	Anne Marie Haynes	McGrail-Letendre
	Linda Bonito	Lauren Dias	Cheryl Hemsey	Kimberly McGrath
	Liliana Bordeianou	Kristy Dickinson	Rosemary Henchey	James McIntyre
	Matthew Botta	Roberta DiMarco	Linda Hersey	Shawn McKinley
	Gail Bovio	Paula DiMartino	M. Cathy Hertl	Sarah McLellan
	Stephen Boxer	Christopher Dionisi	Stacy Hiou	Shea McMillan
	Michelle Boyle	Melissa Dionne	Denise Hirsch	Faye McNeil
	Kelly Bradbury	Lisa Dominguez	Richard Hodin	Jayne McNeil
	Karina Bradford	Karen Donnell	Margaret Holland	Robert Meehan

CPZ 3 Planning Team

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Bob Whitebone

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Holly Morrisette	Mary Riley	Jean Treacy	Kirsten Baca	Zhe Chen
Rebecca Morrisette	Charlene Rio	Judy Tufts	Patricia Bachiller	Marilyn Chin
Johann Moyse	Deborah Rizzo	Heidi Turner	Aranya Bagchi	ShiNung Ching
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Noreen Murphy	Suzanne Roberts	Christine Veiga	Magdalena Bakowitz	Aylin Cimenser
Maryann Murtagh	Cathy Rodolosi	Kimberly Wade	Amy Ball	J. Perren Cobb
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A long journey back to the Boston Marathon

RUNNING A MARATHON was Alfred Buccilli's dream growing up in Revere, Mass. In 1987, he ran his first Boston Marathon at the age of 25, and he went on to compete as a sub-elite runner in New York City, Los Angeles, Chicago, Miami, Montreal and around the country. He estimates that he's put in nearly 50,000 miles – equal to running the distance around the earth's equator twice.

But what makes Buccilli's story different from other zealous runners' is that he was once told that he would never be able to run at all. As a boy, he had been diagnosed with osteochondritis dissecans, a rare joint disorder in which cracks form in the cartilage and bone. The condition caused him chronic pain and stiffness in his knees, which eventually grew too intense to ignore. He went to his doctor and was told that he should undergo surgery to remove a loose piece of bone, but the results would be that he would not be able to run or play sports again.

Hope at the MGH

As luck would have it, shortly after scheduling the surgery in 1983, Buccilli saw an article in the *Boston Globe* entitled, "New Advancements in Knee Surgery." The article mentioned arthroscopic surgery, at the time a new procedure. One of the procedure's pioneers, Dinesh Patel, MD, chief of Arthroscopic Surgery at MGH, was featured in the story.

Buccilli canceled his surgery and saw Patel for another option. Patel performed arthroscopic surgery on Buccilli's knee in January 1984, freeing Buccilli from the once chronic knee pain.

One step forward, two steps back

In 2004, Buccilli experienced a setback after falling from a ladder and crushing his left shin bone. R. Malcolm Smith, MD, chief of



THE THRILL OF THE RACE:

Buccilli, inset, in 1993 running the Falmouth Road Race, and him today at this year's Boston Marathon

Orthopaedic Trauma Services, performed emergency surgery to correct his injuries, but Buccilli unfortunately developed an infection in his ankle as well as a neurological syndrome that required him to keep his leg elevated. For two years, his foot was locked in one position with no flexibility.

Determined to run again

Determined to run again, Buccilli went to see Richard J. deAsla, MD, co-director of the MGH Foot and Ankle Service, and followed deAsla's rehabilitation instructions despite experiencing immense pain.

"Dr. deAsla explained what exercises to do, and I did them faithfully around the clock," says Buccilli of the therapy that began in 2004. "It was a challenge more difficult than any marathon."

Now at age 48, Buccilli ran his 22nd Boston Marathon on April 19. He admits that he no

longer is a front runner, but he says the back of the pack works for him because he is once again experiencing the thrill of the race.

Reflections and gratitude

"This is really about the human spirit," says Patel of his former patient. "It's about the human spirit with some help from health care providers with modern technology."

"I am grateful for getting a second chance," Buccilli says. "I believe my love for marathon running was made possible by a gift given to me by the great doctors of the Orthopaedic Department at the MGH. And for this gift, I thank Dr. Dinesh Patel, Dr. Malcolm Smith, and Dr. Richard deAsla. I will never forget what they did for me. And a special thanks to all the nurses and staff of the MGH for providing a sanctuary for healing." ■

The MGH again wins Start! Fit-Friendly Company Award



PROMOTING GOOD HEALTH AND NUTRITION with its Be Fit program, offering state-of-the-art exercise facilities at the Clubs at Charles River Park and providing extensive healthy menu options at its eateries are just a few of the ways the MGH makes the health and wellness of its employees a priority. In recognition of the hospital's comprehensive focus on its workforce's health and wellness, the MGH recently was named a winner of the American Heart Association's Gold Start! Fit-Friendly Company Award.

As a gold level award recipient, the MGH is among a select few recognized for taking steps to create a culture of physical activity and wellness through the implementation of physical, nutritional and cultural changes aimed at improving the health of its employees.

The MGH and all of the 2010 Fit-Friendly Companies will be recognized at the 2010 Boston Start! Heart Walk on Sept. 11. ■

This workplace has been recognized by the American Heart Association for meeting criteria for employee fitness.

WHAT'S HAPPENING**MGH/C Children's Health Fair**

MassGeneral Hospital for Children (MGH/C) will host its 2010 Children's Health Fair April 30 from 9 am to 3 pm in the Bulfinch Tents. This year's theme is "It's Easy Being Green: Healthy Earth – Healthy Kids." At the fair, children will be able to learn more about MGH/C and how to keep themselves and the earth healthy and safe. For more information, call 617-724-5720 or visit www.massgeneralforchildren.org.

Blum Center book discussion

The Maxwell and Eleanor Blum Patient and Family Learning Center will host a book talk with Stephanie Eisenstat, MD, of MGH Primary Care, on her book, "Every Woman's Guide to Diabetes," April 29 from noon to 1 pm in the White Building, Room 110. The event is open to all patients and staff, who are welcome to bring their lunch. For more information, call 617-724-3823.



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and story ideas
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Walker joins American Academy of Arts and Sciences



BRUCE WALKER, MD, director of the Ragon Institute of MGH, MIT and Harvard, is among 229 individuals who have been selected to join the American Academy of Arts and Sciences (AAAS) this year. Walker is being recognized for his longstanding efforts to identify a vaccine against AIDS.

The AAAS, which was established in 1780 by John Adams and other founders of the United States, is one of the world's oldest and most prestigious honorary societies. The new class of members, comprising leaders in science, social science, humanities, art, business and public affairs, will be inducted at a ceremony Oct. 9 in Cambridge, Mass.

K24 grant workshop

The MGH Clinical Research Program is sponsoring "The K24: Is it Right for You?" May 3 from 3 to 5 pm in the Simches Research Center, Room 3.110. This hands-on workshop is directed to clinical investigators applying for a Midcareer Investigator Award in Patient-Oriented Research (K24). The workshop will focus on practical approaches, including timelines and grant structure, with an emphasis on the unique mentor requirements of these grants. To register, access <http://hub.partners.org>. For more information, call Suzanne Guerette at 617-724-2900.

Ethics forum

The MGH Ethics Taskforce is sponsoring a forum, "Ethical and Tactical Planning for Pandemic and Disaster Preparedness: Reflections on H1N1 and the Earthquake in Haiti," April 30 from noon to 1 pm in the Yawkey Center, Room 2.210. Panelists will be Paul Biddinger, MD, and Maryfran Hughes, RN, both of Emergency Services, and Taylor Thompson, MD, and Ed Bajwa, MD, MPH, both of the Medical Intensive Care Unit. Alex F.M. Cist, MD, of the Pulmonary and Critical Care Unit, and Susan Warchal, RN, of Emergency Services, will moderate. For more information, e-mail Jennifer Hood at jphood@partners.org.

DSC webinar series

The MGH Disparities Solutions Center (DSC) is hosting an online seminar, "The Law of the Land: Health Care Reform and Implications for Disparities in Health and Health Care," April 29 from noon to 1 pm. Daniel E. Dawes, JD, of Premier Healthcare Alliance Advocacy Office, and Carlos Jackson, of the American

Hospital Association, will provide an overview of the key provisions of the recently enacted health care reform bill that addresses racial/ethnic disparities in health and health care. Joseph Betancourt, MD, MPH, director of the DSC, also will provide his perspective. CME/CEU credit is available. To register, access www.bsbonlinemeetings.com/phs/.

IND/IDEs series

The MGH Clinical Research Program and the Partners Human Research Quality Improvement Program are sponsoring a three-part series "IND/IDEs – Beyond the Basics of Investigational Product Applications" May 3 from 1 to 2:30 pm and May 10 from 1 to 2:30 pm and 3 to 4:30 pm in the Simches Research Center, Room 3.120. To register, access <http://hub.partners.org>. For more information, contact Hillary Dearborn at 617-726-3310.

LSO concert

The Longwood Symphony Orchestra (LSO) will present a concert May 1 at 8 pm featuring pianist Philip Edward Fisher at New England Conservatory's Jordan Hall. The LSO was formed by members of the Boston medical community, including several from the MGH. For more information or tickets, visit www.longwoodsymphony.org or call 617-667-1527.

IN GENERAL

The MGH Chelsea HealthCare Center, in collaboration with the MGH Center for Community Health Improvement (CCHI) and the city of Chelsea, recently was selected by the Centers for Disease Control and Prevention (CDC) as one of 40 community groups nationwide to receive an ACHIEVE grant to build a

citywide coalition to increase healthy eating and physical activity and prevent obesity. ACHIEVE (Action Communities for Health, Innovation, and Environmental change) is supported by the CDC's Healthy Communities Program. Melissa Dimond, of CCHI, will facilitate a team of community leaders who will map out a three-year implementation plan for policy-level changes in the city. Twelve of these team members will travel to Tampa, Fla. in June to be trained with other communities in the ACHIEVE approach.

Three physicians in the MGH Department of Dermatology received awards in their field at the American Academy of Dermatology (AAD) annual meeting March 5 through 9. **R. Rox Anderson, MD, FAAD**, director of the MGH Wellman Center for Photomedicine, was awarded the Eugene J. Van Scott Award for Innovative Therapy of the Skin in recognition of his work with laser technology. In conjunction with the award, Anderson presented the Phillip Frost Leadership Lecture at the meeting. For his work with melanoma, **Arthur Sober, MD**, medical director of MGH Medical Dermatology, received the AAD Astellas Award, which recognizes dermatologic research that has improved public health. **Daniela Kroshinsky, MD**, was honored with the Medical Dermatology Career Development Award from the Dermatology Foundation for her associated project, "The Use of Inpatient Dermatology Consultations to Reduce Antibiotic Use for 'Pseudocellulitis.'"

Health care reform's impact on disparities

FOR THE FIRST TIME since the Institute of Medicine (IOM) published its landmark report, "Unequal Treatment: Confronting Racial and Ethnic Disparities in Health Care," a federal law – the recently passed health care reform – addresses racial and ethnic health care disparities. Joseph Betancourt, MD, MPH, director of the MGH Disparities Solutions Center (DSC) and a member of the IOM committee that produced "Unequal Treatment," offers insight on some of the components of "The Patient Protection and Affordable Care Act" that address the gap in health outcomes among minorities.

Coverage

The new law expands coverage to 32 million individuals by 2019 through a combination of public program expansions and private sector health insurance reforms. This is important to the elimination of health care disparities, says Betancourt, because such disparities can be due to minorities lacking health insurance.

Insurance Exchange

Health plans participating in state-based exchanges will implement incentives to address the gap in health care. For example, providers might receive incentive payments for work they are doing to eliminate disparities, such as offering language services, community outreach and cultural competency training.

Data Collecting and Reporting

In Massachusetts, health care programs already have been collecting data on race, ethnicity, sex, primary language
(Continued on page 2)



ADMINISTRATIVE EXCELLENCE: From left, David Torchiana, MD, MGPO chairman and CEO; Sicotte; Delaney; and Peter L. Slavin, MD, MGH president

Pamela J. Ellis awards *Sicotte and Delaney honored at annual luncheon*

SURROUNDED BY FAMILY AND COLLEAGUES, Karen Sicotte of the MGH Diabetes Center and Carolyn Delaney of the MGH Charlestown Monument Street Counseling Center accepted the Pamela J. Ellis Award on April 21 as part of the annual Administrative Support Staff Day luncheon.

The Ellis Award – given in memory of Pamela J. Ellis, who served as an executive secretary at the MGH between 1992 and 1996 – honors employees who exhibit exceptional qualities in their work. This year, the award committee selected two of the 88 nominees to receive the honor.

"It was such a warm feeling," says Delaney of the awards ceremony. "I felt like there were family members surrounding me – especially the past winners. They all came up and congratulated us." Delaney, a patient services coordinator, says her award recognizes more than just the work she does. She credits the entire team at the center. "It has been such a blessing to be here," she says. "I'm very happy here."

In her nomination of Delaney, Cally Woodard, APRN-BC, psychiatric clinical nurse specialist, shared a story of a cold winter day when a patient came to the clinic and casually mentioned that her hands were cold. Delaney, always concerned about the clinic's patients, let the patient borrow her gloves for the walk home. "She treats every patient with respect and dignity no matter what their cultural background, physical appearance, psychological issues or how they may present," Woodard wrote.

Sicotte, who has worked for the hospital for 20 years, has spent the last 17 years at the MGH Diabetes Center, working for John Godine, MD. She, too, credits her colleagues for their part in her award. "I guess it is a personal recognition," she says, "but I couldn't do any of this if I didn't have the staff that I work with. I consider myself the traffic cop. I keep everything moving ... but without them, I can't do anything."

The team, her husband and son were in attendance to watch her receive the award. "It was a great day," she says. "I was very proud to have everyone I work with there with me."

In his nomination, Godine called Sicotte "the mainstay of my professional life" and the "linchpin" of the staff at the MGH Diabetes Center.

"Whatever the needs of the patients or the staff, Karen has the resources to meet them, with a smile, a quip, a word of comfort," he wrote. ■

— Health care reform

(Continued from page 1)

and disability status. Requiring that all federal health care programs, activities and surveys also collect this data is an important step toward monitoring and measuring disparities to identify where, when and why they occur and ultimately to reduce them, says Betancourt.

National Strategy for Quality Improvement in Health Care

There will be a national strategy to improve health care quality, and a component of that will be to address health care disparities.

Maternal, Infant and Early Childhood Home Visiting Programs

There will be strengthened maternal, infant and early childhood home visiting programs in at-risk communities. Attention to at-risk communities likely will address minority communities, where infant mortality rates are higher.

Community Health Teams to Support Patient-Centered Medical Homes

There will be funding and support for community health care. At the MGH, culturally competent health care coaches already are in place, including those for Latino and Cambodian communities in Chelsea and Revere for diabetes care. Bringing in allied health professionals focusing on health care disparities and spending more time with ethnic minorities through community health teams will help address disparities given their role in this issue, according to Betancourt.

Health Care Workforce Loan Repayment Programs

There will be resources for loan repayment to applicants familiar with culturally and linguistically competent health care services. For example, a Chelsea-based doctor who speaks Spanish can apply for help with medical school loan repayment.

Cultural Competency, Prevention and Public Health and Individuals with Disability Training

There will be grants to support demonstration projects that advance training in cultural competency, health care disparities and disabilities.

Health Professions Training for Diversity

Funding will be increased for medical and nursing schools to recruit diverse student bodies, helping increase diversity among the overall health workforce.

Community Transformation Grants

Grants will be given to communities to identify strategies addressing disparities.

National Institute on Minority Health and Health Disparities

The National Center on Minority Health and Health Disparities has been elevated to the institute level, which allows it to provide increased support around disparities funding and research.

"We are fortunate that we have made inroads through these provisions," says Betancourt. "It validates our work at the Disparities Solutions Center. It also helps us continue to move forward and gather more support to further sustain the type of work we are doing."

On April 29, Betancourt was joined by Daniel E. Dawes, JD, of the Premier Healthcare Alliance Advocacy Office, and Carlos Jackson, of the American Hospital Association, for an interactive webinar, "The Law of the Land: Health Care Reform and Implications for Disparities in Health and Health Care," to further discuss health care reform and implications for disparities in health. More than 220 individuals participated in the online forum.

For more information about the DSC, access www.mghdisparitiessolutions.org.



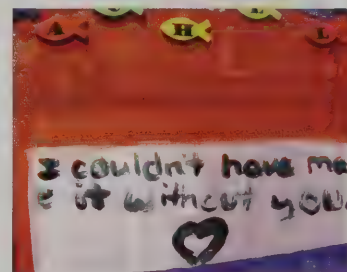
SWEET SIBLINGS: MGHfC patient Noelli, left, hugs her brother Xavier at the Spectacular Siblings party; below, one of the pieces of art created during the event

"Spectacular Siblings" take part in special event

UNDERSTANDING that childhood cancer affects everyone in a family, including a patient's siblings, the MassGeneral Hospital for Children (MGHfC) Cancer Center hosted its third annual Spectacular Siblings event April 22 in the Yawkey Center for Outpatient Care. The afternoon party was held as part of a week in celebration of the MGHfC Cancer Center and aimed to nurture and support siblings of young cancer patients.

During the event, the brothers and sisters took part in a variety of fun activities while having an opportunity to share their experiences with each other and members of the MGHfC care team. Siblings undergoing cancer treatment spent the time creating artwork – with assistance from volunteers of the Hole in the Wall Gang Hospital Outreach Program – that expressed their feelings for their brothers and sisters. As the children took part in the programs, their parents gathered together for dinner and a discussion about caring for their whole family when one child is seriously ill. The program culminated with ice cream sundaes, a presentation of medals and certificates to the "spectacular siblings," and an exhibit of the artwork created during the day by all of the children.

The Spectacular Siblings program was sponsored by the MGHfC Cancer Center and coordinated by Elyse Levin-Russman, LICSW, clinical social worker, and Child Life Specialists Heather Peach, MS, CCLS; Sacha Field, MS, CCLS; Anne Bouchard, MS, CCLS; Jamie Rossi, MS, CCLS; and Child Life Intern Christie George. ■



Blue Cross and Blue Shield names MGH a Blue Distinction Center

THE MGH has been designated a Blue Distinction Center for both spine surgery and knee and hip replacement by Blue Cross and Blue Shield. The distinction is given to medical facilities that have met evidence-based criteria developed with input from expert physicians and have demonstrated consistent, reliable care and the achievement of better overall outcomes. The spine surgery designation recognizes both the departments of Orthopaedic Surgery and Neurosurgery. The knee and hip replacement designation recognizes the Department of Orthopaedic Surgery.

The Blue Distinction Centers initiative began in 2006 and also includes bariatric surgery, cardiac care, complex and rare cancers, and transplants. The spine surgery and knee and hip replacement categories are new this year. Nationwide, there are approximately 300 Blue Distinction Centers for Spine Surgery and 500 Blue Distinction Centers for Knee and Hip Replacement.

"This as a wonderful accomplishment for the department, and it reflects our dedication to consistently providing the best in orthopaedic care," says Harry Rubash, MD, chief of Orthopaedic Surgery.

Adds Robert Martuza, MD, chief of Neurosurgery, "I congratulate our superb neurosurgeons on achieving this distinction of quality for spine surgery." ■



DEPARTMENTS OF DISTINCTION: From left, Kirkham Wood, MD, and Andrew Freiberg, MD, of the Department of Orthopaedic Surgery, and Jean-Valery Charles-Emile Coumans, MD, and Lawrence Borges, MD, of the Department of Neurosurgery

The meaning of mean: Ending bullying through cultural change

BULLYING can seem like a childhood rite of passage, but while it may be fairly commonplace, is bullying really "just kids being kids"? Gene Beresin, MD, director of the MGH/McLean Hospital Child and Adolescent Psychiatry Training Program and medical director of the MGH Child and Adolescent Psychiatry Outpatient Clinic, and Steve Schlozman, MD, associate director of Training, Child and Adolescent Psychiatry at the MGH/McLean Hospital, explain the psychology behind bullying – and ways to stop it.

Bullying is generally defined as one or more children consistently attacking a single child – rarely more than one – and causing some combination of physical, emotional or social harm. A new type of bullying, "cyber bullying," using the internet to harass someone, is on the rise.

According to a 2001 study by the *Journal of the American Medical Association*, approximately 30 percent of children are affected by bullying.

"The amazing thing is that multiple studies since then have shown relatively consistent numbers across Western nations," says Schlozman. "Bullying is a serious problem."

"Being a victim of bullying is extremely painful," adds Beresin. "Victims remain silent and feel helpless because they fear telling an authority figure would put them at greater risk

of attack, particularly if the bully is punished."

While the victims are most directly affected, bullies themselves are demonstrating behavior worthy of attention. Children who bully tend to have psychosocial problems – they may be involved in problem drinking and smoking, they show poor academic performance and they are generally more isolated than other children.

"Bullying is a dysfunctional way of kids coping with their own problems," says Schlozman. "But

be treated as "normal" behavior. Beresin cites a study suggesting that comprehensive, systemic change within schools is the best way to effectively end bullying.

"This means anti-bullying initiatives at all levels of school culture are necessary – not just punishment, but also safe mechanisms of discussion, contingency management, vigilance and consistency. It's important to remember that when harmful, aggressive behavior is

"BULLYING IS A DYSFUNCTIONAL WAY OF KIDS COPING WITH THEIR OWN PROBLEMS," SAYS SCHLOZMAN.

bullies and their victims aren't the only ones involved in the paradigm. Researchers note that the role of bystanders is important as well. Observational studies have suggested that these third parties egg on the bullying behavior. Therefore, attempts to stop bullying by drawing attention only to the role of the active aggressor might not work."

Even if adults or children involved do speak up about bullying, others may not take their concerns seriously. Some believe bullying is a normal problem, and children must simply deal with it on their own. But according to both Beresin and Schlozman, bullying should never

intermittently but not consistently stopped, the behavior usually becomes worse."

Schlozman agrees, adding that adults need to be educated as well. "Adults need to understand how to identify the patterns of behavior that lead to bullying," says Schlozman. "They need to know when referral to experts in child development and child behavior is warranted and increase their understanding of what is often misperceived as a relatively simple problem. These changes will not happen overnight, but true social change rarely happens that easily."



PIE Awards presented April 23

WITH THE NUMBER of 2009 Partners in Excellence (PIE) Award recipients more than double the year before, the MGH community had a lot to celebrate during the annual PIE ceremony April 23 in the Bulfinch Tents. A total of 4,124 MGHers, including 612 individuals, 72 teams and 11 Partners Network teams, received awards.

Peter L. Slavin, MD, MGH president, and Gary L. Gottlieb, MD, MBA, Partners HealthCare president and CEO, congratulated the award winners. In his remarks, Slavin gave special thanks to those who offered their support to Haiti following the Jan. 12 earthquake. The event also featured the premiere of the 2009 MGH PIE video, which highlighted hospital accomplishments from the year.

EXCELLENCE ABOUNDS: From left, Slavin; Judith Romano, executive staff assistant for MGH Radiation Oncology and 2009 PIE recipient; and Gottlieb

WHAT'S HAPPENING

Disparities webinar series

The MGH Disparities Solutions Center (DSC) is hosting an online seminar, "The Cost of Inaction: Going Beyond the Business Case for Addressing Racial and Ethnic Disparities" May 11 from 2 to 3:30 pm, as part of its webinar series. This interactive webinar is free to the public, and will feature Thomas LaVeist, PhD,

director of the Center for Health Disparities Solutions at the Johns Hopkins Bloomberg School of Public Health and lead author of the Joint Center for Political and Economic Studies report, "The Economic Burden of Health Inequalities in the United States." Wayne Rawlins, MD, MBA, national medical director at Aetna, and Patrick Hagan, MHSA, president and COO at Seattle Children's Hospital, also will provide their perspectives. CME/CEU credit is available. To register, access www.bsbonlinemeetings.com/phs/. For more information, visit www.mghdisparitiessolutions.org.

Women's health information

In recognition of National Women's Health Week May 9 through 14, the MGH Department of Obstetrics and Gynecology is hosting information tables in the Main Lobby May 10 and 11 from 8 am to 4 pm. Information will cover topics ranging from gynecological to social and psychological. For more information, contact Abigail MacDonald, LICSW, at 617-724-4008.

Free skin cancer screening

The MGH Department of Dermatology will host free skin cancer screenings May 11 from 6 to 7:30 pm at 50 Staniford St., Suite 200. Screenings are by appointment only. To schedule an appointment, call 617-726-1869.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering a free hypertension screening for seniors ages 60 and older May 3 from 1:30 to 2:30 at the Hill House, 127 Mt. Vernon St. For more information, call 617-724-6756.

Memorial service for Linda Carol Honeycutt

A memorial service in celebration of the life of Linda Carol Honeycutt, former administrative assistant in the MGH Department of Orthopaedics, will be held May 5 at 8:30 am in the MGH Chapel located on Ellison I. Honeycutt, who died April 10, served the department in various roles for more than 30 years. A reception will be held in the chapel foyer immediately following the service. For more information, contact Amanda Savage, RN, at 617-726-9437.

"Celebrating Women" community health fair

MGH Community Health Associates (CHA) and the MGH community health centers are hosting a community health fair, "Celebrating Women: Living a Healthy Vibrant Life!" May 6 from 5 to 9 pm at Everett High School, 100 Elm Street in Everett. The event will feature speakers Eva Selhub, MD, of the Benson-Henry Institute for Mind Body Medicine at MGH; Marie Pasinski, MD, of MGH Neurology; and Susan Lane, RN, MSN, MBA, of CHA. Mallika Marshall, MD, of the MGH Chelsea HealthCare Center, will moderate.



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Blood Donor Challenge begins

FOR THE SIXTH YEAR in a row, the MGH Blood Donor Center will host its Medical Service Blood Donor Challenge throughout the month of May. MGH physicians, nurses and administrative staff will compete to increase donations during a time when donation rates are typically low. The friendly competition is held in honor of the late Allan Moore, MD, an MGH physician who founded the annual challenge in 2005. Participating teams earn one point for each whole blood donation and two points for platelet donations. Last year, 300 challenge participants earned 514 points total. This year's goal is a total of 550 points from 400 individuals. To participate in the challenge or learn more, contact Kim Cronin at kcronin@partners.org or 617-726-8165.

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

SUNDAES AND SMILES:

Back row, from left, Dennis Lynch and Stephen Hardy, both of Buildings and Grounds. Lynch's daughter is Mary Kate, far left. Hardy's children are next from left, Brea and Paige, and Stephen, far right. John Hardy, second from right, is the son of George Hardy, of Buildings and Grounds.



Take Our Children to Work Day

Young MGHers-in-training visit the hospital during annual spring event

"I LIKED LEARNING about how medical things work, like the cow heart and the surgery demonstration where you could see your veins," said Jenelyse Moyet, daughter of Leslie Gonzalez, of MGH Imaging. Jenelyse was one of 200 children of employees who participated in the April 30 Take Our Children to Work Day, which included a stop at the MassGeneral Hospital for Children Health Fair in the Bulfinch Tents. Jenelyse ended her visit at the MGH by enjoying ice cream sundaes in the Thier Conference Room with all of the children, including her cousin, Erin Burgess, and her aunt, Donna Burgess, of MGH Imaging.

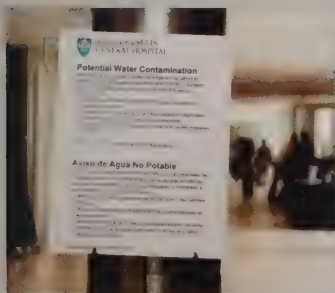
Each year, Take Our Children to Work Day features a daylong itinerary of educational activities, such as an MGH history tour, presented by Shelly Riley, manager of the Visitor Education Program; a demonstration by Mad Science® of Greater Boston, sponsored by the

MGH Center for Community Health Improvement's Youth Programs; and a tour of the Building for the Third Century, which is currently under construction, given by Partners Planning and Construction. Participants also visited their parent's or sponsor's work area and learned what it is like to be an MGH employee.

For Danielle Brackett, daughter of Troy Brackett, of MGH Research Computing, seeing the Ether Dome was a highlight, as well as the health fair. "I loved them," said Danielle. "I liked seeing the Ether Dome and watching the baby demonstration at the fair."

Carly Becker, daughter of Dina Hirshfield-Becker, PhD, of MGH Psychiatry, thought Mad Science® was great, but said Take Our Children to Work Day saved the best for last. "The ice cream was my favorite part of the day," she said. ■

The MGH calmly avoids deep water during citywide emergency



THE MASSIVE May 1 water main break in Weston forced two million Boston-area consumers – including more than 23,000 MGH staff and the hospital's hundreds of patients – to rethink how they obtain, use and consume water.

Moments following the announcement of the boil water order by the Massachusetts Water Resources Authority (MWRA), the MGH deployed its Hospital Incident Command System Saturday afternoon to assess the emergency's impact on patient care and

hospital operations. More than a dozen MGH leaders convened to coordinate the many hospital operations that involved the use of tap water, including water needed for disinfection, food preparation, hand washing, drinking and bathing.

"It is with the swift, effective and collaborative response of many individuals from across the hospital that we were able to attend to the water situation

(Continued on page 2)



GOOD IMPRESSIONS: Members of the Admitting Week Planning Committee

Admitting and Registration Services offer first impression

THERE IS ONLY one chance to make a good first impression. When patients and their families arrive at the MGH, their first contact is often with one of the 200 staff members comprising MGH Admitting and Registration Services. This department ensures the administrative and financial processes run smoothly for the MGH's approximately 48,000 inpatient admissions, 19,000 ambulatory surgeries and 1.3 million outpatient visits each year.

"Our staff members are at the front line of the hospital," says Nancy Connery, director of Admitting and Registration Services. "But we also do a lot of work behind the scenes. Many staff members in the department perform 'patient-invisible' functions that help support a smooth entry into the MGH."

During MGH Admitting Week, celebrated May 10 through 14, Connery and her staff hope to educate the MGH community about the variety of services the department offers. Many different units and teams within MGH Admitting and Registration Services coordinate a patient's experience:

- The Bed Management Team places approximately 167 patients on a clinically appropriate care unit each day.
- Members of the Operating Room Scheduling Team schedule more than 12,000 procedures a year and 2,000 inpatient admissions per month.

- The Financial Access Unit serves as a liaison between patients, physicians and payors to validate insurance eligibility and secure approximately 325 appropriate authorizations daily.
- A team of patient interviewers helps orient patients to the hospital and provides information relevant to their care.
- Patient Financial Services provides financial counseling for more than 1,100 patients a month.
- At the Registration and Referral Center, staff register patients, update their demographics and secure more than 420,000 managed care referrals each year.
- The Appeals Coordination Unit supported inpatient and outpatient revenue recovery efforts totaling \$5 million in two quarters during the last fiscal year.
- The Business Services Team leads initiatives in the areas of process improvement, systems management, data and capacity analysis, quality assurance and training.

For more information on MGH Admitting and Registration Services, visit their information table in the Main Lobby May 13 from 10 am to 3 pm. ■

— Water

(Continued from page 1)

to ensure our patients' and employees' safety and the hospital's smooth and safe operations," says Jeanette Ives Erickson, RN, MS, senior vice president for Patient Care, chief nursing officer and the administrator designated as incident commander during the emergency.

With the feedback and insight from leaders across the MGH, a set of recommendations quickly was distributed to all MGH staff and employees — including those at the main campus

and health centers — following Gov. Deval Patrick's announcement of the water emergency. Among the MGH set of recommendations were those on hand-washing; the avoidance of the use of tap water from all hospital faucets, spigots and ice machines; and special instructions for bathing immunocompromised patients.

Although the boil water order was lifted May 4, the MGH continued its hospitalwide water restrictions until all systems that involved the use of water were thoroughly checked, flushed, cleaned and tested.

"It was important that we remained vigilant about the quality of water used for clinical care and consumption even after the city lifted its water restrictions," says Jean Elrick, MD, senior vice president of Administration, who led the Systems Recovery Plan.

Ives Erickson adds, "Our priority always is to err on the side of caution and to be absolutely confident that all of our patients, their families and staff receive the utmost in care and safety."

For information about the Boston water emergency, access the MWRA website at www.mwra.com.

MGH implements LabExpress

THREE MILLION LAB TESTS are ordered for MGH inpatients every year. Originally, the laboratory testing process was highly manual, requiring the transcription of provider orders to paper requisitions, the determination of which tubes should be drawn, the creation of tube labels and the entry of test requests into the laboratory system. These manual processes could lead to error and delay.

With the recent implementation of LabExpress, however, all of this has changed. LabExpress replaces manual processes with a system of bar-coded labels which are printed on the care unit and indicate which type of tube to use for each specimen. In the laboratory, the bar-coded labels allow the staff to scan the tubes and immediately move forward with the analysis of the specimen. In addition to increased efficiency, the system has resulted in a decrease in the number of blood draws and drawing errors.

The implementation of LabExpress was a multiyear collaborative effort by the Department of Pathology, Patient Care Services and Partners Information Systems, with input from physician groups. The final phase of the implementation is slated to be completed this summer. The team recently celebrated the success of the project – launched on 34 nursing units – with a gathering April 16 in the Trustees Room.

“The project touches hundreds of patients each day and is a wonderful example of multiple departments working together to improve patient safety and quality,” says Jean Elrick, MD, senior vice president of Administration.

The LabExpress project is an important part of the Department of Pathology’s strategy to automate all aspects of its operations to dramatically improve quality, turnaround times and customer service. For more information about the system, e-mail Anand Dighe, MD, PhD, director of the Core Laboratory, at asdighe@partners.org or Irina Kamis, senior project specialist for Clinical Systems Management, at ikamis@partners.org. ■

“THE PROJECT TOUCHES HUNDREDS OF PATIENTS EACH DAY AND IS A WONDERFUL EXAMPLE OF MULTIPLE DEPARTMENTS WORKING TOGETHER TO IMPROVE PATIENT SAFETY AND QUALITY.”

JEAN ELRICK, MD

INCREASING EFFICIENCY:
LabExpress team members at the April 16 celebration



MGH Leadership Meeting highlights CMS survey, MGH budget and health care reform

THE HOSPITALWIDE SURVEY by the Centers for Medicare and Medicaid Services (CMS), the MGH budget and U.S. health care reform were featured topics of the April 28 leadership meeting for managers and supervisors.

John Belknap, director of Corporate Compliance, discussed the MGH response and next steps following the CMS validation survey that took place in February. CMS provided the MGH a survey report March 5, and the hospital – 10 days following its receipt of the report – provided a plan of correction that addressed the issues CMS identified while on-site. CMS accepted this plan April 2. (A summary of the CMS report and a redacted version of the full report are posted at <http://qualityandsafety.massgeneral.org/cms/CMSSummary2010.aspx>.) The MGH is now prepared for CMS to return to the hospital to confirm that the plan of correction has been implemented. Belknap closed by thanking the many staff and employees who have worked tirelessly over the past weeks to demonstrate compliance with the CMS Conditions of Participation.

Sally Mason Boemer, senior vice president for Finance, provided an overview of the first six months of fiscal year (FY) 2010 and the budget framework for FY 2011. The MGH today is \$4.2 million ahead of budget. Although volume has been softening and likely will continue to decline, there is strong performance from indirect research revenue and the management of hospital expenses. The forecast for year-end from hospital operations is expected to be approximately \$3.5 million behind budget because of such issues as supplies and purchased services, spending in research and renovation projects, and interest expense.

The initial FY 2011 budget request would leave the MGH with a significant budget gap, as revenue is expected to grow 2.3 percent, and expense requests came in significantly higher than revenue and prior year request levels.

Discussing the various components of the recently passed U.S. health care reform law, Peter L. Slavin, MD, MGH president, noted that the law is similar to the health care reform measure passed in Massachusetts. Among the significant impacts of the U.S. law are: an increased Medicare payroll tax for high-income individuals; the development of a CMS Innovation Center; penalties for hospital-acquired infections and excess readmissions; and the establishment of an Independent Payment Advisory Board. Slavin also described several important concerns affecting the MGH and Partners HealthCare – including the current challenging economy – that could affect volume and pricing. He provided several scenarios that could result under different pressures and circumstances and offered insight into each – from no major reform and moderate cost pressure to a scenario of rate setting with significant caps on reimbursement. He concluded by saying that following a Partnerswide retreat of key leaders, which would address these likely market settings, appropriate initiatives would follow this year and in the coming years to advance the MGH mission.

WHAT'S HAPPENING**Clinical pastoral education fellowships available**

The Kenneth B. Schwartz Center and the Department of Nursing are offering fellowships for the fall 2010 MGH Clinical Pastoral Education Program for Healthcare Providers. The program is open to clinicians from any discipline who work directly with patients, family or staff and wish to integrate spiritual caregiving into their professional practice. The program includes group sessions on Mondays from 8:30 am to 5 pm. The deadline for application is May 20. For more information, call the MGH Chaplaincy at 617-726-4774.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering a free lecture, "The Evolving Vision Rehabilitation Model

of Care: Addressing the Whole Patient," for seniors ages 60 and older May 13 from 11 am to noon in the Haber Conference Room. Lynn Bushee, LCSW, MS, of the Massachusetts Eye and Ear Infirmary, will present. For more information, call 617-724-6756.

Stress reduction program for teenagers

The Benson-Henry Institute for Mind Body Medicine at MGH is hosting a stress reduction program for teens Aug. 5, 12 and 19 from 1:30 to 3 pm at the institute. Participants will learn how to cope with stress through relaxation, visualization and other techniques. Research studies suggest that youth who learn skills in coping with stress have improved academic performance, better work habits, improved memory and increased self-esteem. The cost of the program is \$150. For more information or to register, contact Rana Chudnofsky, MEd, at 617-643-6068 or rchudnofsky@partners.org.

Zervas lecture

The MGH Neuroendocrine Unit will host the 11th Annual Nicholas T. Zervas, MD, Lecture May 18 at noon in the Ether Dome. Márta Korbonits, MD, PhD, of the Department of Endocrinology at Barts and the London School of Medicine, will present "Familial Pituitary Adenomas." For more information, call Crystal Huggins-Robinson at 617-726-3870.

Support Service Employee Grant applications available

The MGH Training and Workforce Development Office is now accepting applications for Support Service Employee Grants. The grant is open to eligible nonexempt employees working in clinical, technical, service and clerical positions who have been employed by the MGH for a minimum of two years as of Sept. 30, 2010. The application deadline is June 11. For more information or to download an application, visit http://is.partners.org/hr/New_Web/mgh/mgh_training.htm or call John Coco at 617-724-3368.

**PEOPLE ARE TWEETING ...ABOUT MGH****@CountrySprite:**

#TweetforaCure! For every retweet from MGH's @theonehundred, Digitas will donate \$1 to cancer research.

@SjMokeefe:

love working with the staff at @MassGeneralNews #Diabetes Center. So incredibly intelligent and always willing to help.

@PHMIWorld:

No clean water, no problem, for staff at Mass General Hospital: <http://tiny.cc/1caa6>

@daily_briefing:

Tap water is the enemy: Mass General copes with city crisis | <http://j.mp/cZanpE>

Follow @MassGeneralNews on Twitter by accessing <http://twitter.com/MassGeneralNews>.

Run to Home Base

Thousands of runners will experience what it's like to cross home plate at Fenway Park May 23 during the Run to Home Base 9K. Participants start the 5.6-mile fun run at Yawkey Way, wind through Boston, pass the Green Monster and end at home plate with up to five family members and friends cheering them on inside Fenway. Advanced registration is required and spots are limited. Fundraising is required with all proceeds benefitting the Red Sox Foundation and MGH Home Base Program, which supports veterans and their families. For more information, visit www.runtohomebase.org or www.homebaseprogram.org.

IN GENERAL

MGH Cancer Center members **Daniel Haber, MD, PhD;** **Jeffrey Engelman, MD, PhD;** **Eunice Kwak, MD, PhD;** **Shyamala Maheswaran, PhD;** **Lecia Sequist, MD, MPH;** **Jeffrey Settleman, PhD;** and **Mehmet Toner, PhD,** were among the members of a collaborative thoracic oncology research team comprising the MGH, Dana Farber Cancer Institute, BWH, Beth Israel Deaconess Medical Center and Harvard Medical School honored by the American Association for

Cancer Research (AACR). The group received the AACR Team Science award at the organization's annual meeting in Washington, D.C., April 18 for their work on the impact of genetics in tumors of lung cancer patients. The team receives a \$50,000 prize, which will be used to further their research.

Greg Low, RPh, PhD, senior pharmacy project manager for Performance Analysis and Improvement, has been appointed to the Academy of Managed Care Pharmacy's Health Care Information Technology Advisory Council. The council's role is to identify, evaluate and recommend academy action to address emerging health information technology issues that affect managed care pharmacy.

John Levinson, MD, PhD, of the MGH Division of Cardiology, will be awarded the American Heart Association's Heart of Gold at the Boston Heart Ball May 8 at the Park Plaza Hotel. The Heart of Gold is presented annually to a member of the community who has enhanced the quality of life in the region. Levinson is being recognized for exemplifying the organization's mission of building healthier lifestyles, free of cardiovascular disease and stroke.



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The MGH celebrates Nurses Week

EACH AND EVERY DAY nurses throughout the MGH and MGPO provide compassionate care to patients and families. In return, from May 2 through 11, the MGH celebrated Nurse Recognition Week with an array of presentations and activities honoring MGH nurses and the nursing profession.

Terry Fulmer, PhD, RN, FAAN, dean of the College of Nursing at New York University, discussed health care reform and its effect on geriatric care. She

(Continued on page 4)

RESEARCH EXCELLENCE: Restrepo, a recipient of one of the 2010 Munn Research Awards, second from left, with Diane Carroll, PhD, APRN, BC, FAAN, one of her mentors; Ives Erickson; and Dorothy A. Jones, EdD, RNC, FAAN, director of the Yvonne L. Munn Center



Ether documentary wins state fair prize

THE FIRST demonstrated use of ether during surgery in 1846 – a significant event for the MGH and the field of anesthesia medicine – now has special meaning for MGHers John and Patty Dello Russo, both of the Cutaneous Biology Research Center. Their 14-year-old son John Jr. won first prize in the State History Fair for his documentary project on the historic innovation of anesthesia, “Anesthesia: Soothing the Pain.”

An eighth-grade student of Rumney Marsh Academy in Revere, John Jr. selected his winning project's topic at the suggestion of his father, who is very familiar with the history of ether, having been an MGH employee for the past 20 years.

To put together the documentary, John Jr. researched a number of sources and spoke with MGH anesthesiologist Susan Vassallo, MD, and Visitor Education Program Manager Shelley Riley. They provided him with information and a tour of the Ether Dome, where the historic procedure took place nearly 165 years ago.

“Ether was a great invention, especially since it happened right here in Boston at the MGH,” says John Jr. “The Ether Dome was awesome. It was really cool to see where the operation happened and to see the stadium seating where spectators could watch.”

John Jr. and his parents are not the only members of the Dello Russo family to have a connection to the MGH. Yvonne Dello Russo, the grandmother of John Jr., has been a volunteer at the MGH Blood Donor Center for 15 years.

John Jr. will present his project at the National History Fair in Washington, D.C., June 13 through 17. ■

“ETHER WAS A GREAT INVENTION, ESPECIALLY SINCE IT HAPPENED RIGHT HERE IN BOSTON AT THE MGH.”



DOCUMENTING A MOMENT IN MGH HISTORY: From left, John Sr., Vassallo, John Jr., and Riley

05.14.10



SUPPORTING RESEARCH: The Chagnon and Reid families with Scadden, Sykes and Silberstein, back row, from left, at the April 6 reception

Donation enables advances at Center for Regenerative Medicine

RESEARCHERS from the Center for Regenerative Medicine gathered with Cheryl Chagnon, Heather Reid and their families April 6 to celebrate the donation of an important piece of research equipment – the Nexelcom Cellometer Vision automatic cell analyzer. Chagnon's foundation, the Cheryl Chagnon Lymphoma Research Fund, funded the purchase of the cell analyzer in memory of Reid's son, Kenneth, who died of cancer in March 2009 at the age of 31.

David Scadden, MD, director of the center, and research fellows from his laboratory, Lev Silberstein, MD, and David Sykes, MD, PhD, shared how their work is helping to advance treatments for many diseases, including cancer. The cell analyzer gives laboratory members a more efficient and consistent way to count cells, which previously had to be hand-counted.

The equipment bears a plaque with Kenneth's name and has been heavily used by all laboratories of the center since its arrival.

"Kenneth was an extremely bright young structural engineer who read and absorbed many subjects, including articles and statistics about his disease and the treatment," wrote his mother in a letter to the researchers. "There is no reason why this would happen to one so young, but Kenneth would be very pleased to know that – through Cheryl's hard work and the inspiration that he gave – the fight will continue."

The Cheryl Chagnon Lymphoma Research Fund has donated more than \$160,000 to the Center for Regenerative Medicine at MGH over the past eight years.



INTERNATIONAL ACCLAIM: From left, Henderson, Pierce, Slavin and Rosenbaum

Recognition from Malaysia

THE INFLUENCE of the MGH around the world was recently recognized with two Brandlaureate awards from the Asia Pacific Brands Foundation. The awards are a highly prestigious honor in Malaysia for organizations and people who have made a positive impact on the country.

One award honors Chester M. Pierce, MD, an MGH psychiatrist who for the last half century has championed the importance of international exchange and a global perspective for MGH trainees. The other award recognizes the MGH for its partnership in the Mahadevan Traveling Fellowship. The fellowship was established through the MGH Department of Psychiatry by Tan Sri Mahadevan, MD, a Malaysian psychiatrist and longtime friend of Pierce. It provides an educational opportunity for one month of study for an early career Malaysian physician at the MGH and an MGH psychiatry resident in Malaysia. Last November, Sharifah Eliza Jamalullail, MD, a member of the Malaysian royal family, was the first recipient of the fellowship from Malaysia to train at the MGH. Amelia Dubovsky, MD, an MGH psychiatry resident, will go to Malaysia to train this summer.

David Henderson, MD, director of the Chester M. Pierce Division of Global Psychiatry at MGH, and Julia Carney, division manager, traveled to the country in March to meet with fellowship collaborators. Henderson, who administers the fellowship, presented several lectures on Malaysia's mental health practices and accepted the two awards on behalf of Pierce and the MGH at a March 8 ceremony.

Upon returning to Boston, he presented the awards to Pierce, Jerrold F. Rosenbaum, MD, chief of MGH Psychiatry, and Peter L. Slavin, MD, MGH president, on April 27. ■

Children in Health Care Week highlights good health and fun

HUNDREDS OF CHILDREN from the across the area took part in the annual MassGeneral Hospital for Children (MGHfC) "Children in Health Care Week" April 26 through 30. The week featured a variety of events for children, including the hospital's youngest patients, such as jewelry making, a visit with the MGH pet therapy dogs, an ice cream social and a stop at the annual MGHfC Children's Health Fair in the Bulfinch Tents.

This year's Children's Health Fair featured the theme "It's Easy to Be Green: Healthy Earth, Healthy Kids" and took place with help from 280 MGHfC volunteers who staffed 44 educational booths where children learned how their bodies work, how to keep themselves healthy and how to care for the earth. Special guests included representatives from Radio Disney, who entertained participants, and the Massachusetts State Fire Marshall's Office, who shared information about fire safety.

Each year during Children in Health Care Week, five MGHfC staff members receive Family-Centered Care Awards. Recipients are nominated by their colleagues for exemplifying the highest standards of family-centered care.

"These awards are really a way to give special thanks to our MGHfC staff members who excel as partners in the care of our young patients," says Judy Newell, RN, nursing director of Ellison 17, 18 and Child Life. "Those selected are known for treating our patients and their family members with dignity, collaboration and respect. This year, for the first time, parents of pediatric patients and members of the Pediatric Family



ON THE JOB TRAINING: Children experience what it's like to be an MGH surgeon at the health fair.

Advisory Council were involved in the award selection process."

Another highlight of Children in Health Care Week was the April 27 MGHfC grand rounds. Parent Carole Trainor discussed "A Case of Parent-Provider Communication." Trainor's son, Stephen, was a cancer patient treated by a team of caregivers led by Howard Weinstein, MD, chief of MGHfC's Hematology-Oncology Unit. She discussed her son's care at the hospital and the importance of effective communication among her, her son and his care providers.

For more information about Children's Health Care Week, contact Mary Louise Kelleher, RN, BSN, MS, at mlkelleher@partners.org. ■

Inaugural Linda Kelly Nursing Lecture held

"**LINDA MAKES** every patient feel at home – she's wonderful to work with and an incredible role model for other nurses," said Isaac Schiff, MD, chief of MGH Vincent Obstetrics and

Gynecology, as he welcomed guests to the inaugural Linda Kelly Nursing Lecture. Created to honor Linda Kelly, RN, NP, who is a highly respected nurse practitioner for Obstetrics

and Gynecology, the lecture aims to advance knowledge of women's health. The Linda Kelly Visiting Scholar in Women's Health Program was established through the generosity of Deborah Kelly, who has had a longstanding relationship with Schiff and Linda. (Deborah and Linda Kelly are not related.)

The April 29 lecture featured Nancy Fugate, PhD, RN, FAAN, professor of Family and Child Nursing and dean emeritus at the University of Washington School of Nursing. Fugate presented "To Use Hormone Therapy or Not? Is this the Right Question? Providing Decision Support for Midlife Women."

Fugate's lecture explored the benefits and challenges of providing decision aids for women deciding whether or not they should use hormone therapy during menopause. Fugate has led several studies on the topic and identified the complexities of formulating decision aids that would be beneficial, sustainable and accessible to women of all socioeconomic backgrounds. ■



ADVANCING THE PROFESSION: From left, Ives Erickson, Schiff, Linda Kelly, Deborah Kelly and Fugate

— Nurses Week

(Continued from page 1)

underscored the impact nurses can have on health care reform if they seize the moment. Ann Hendrich, RN, vice president of Clinical Excellence Operations for Ascension Health, spoke about the interconnectedness of health care delivery and the opportunities nurses have to influence and transform care. She used MGH nurse narratives to illustrate opportunities for transforming the care experience.

Nursing Research Day offered an interactive nursing research poster session and the annual Yvonne L. Munn Nursing Research Lecture and Awards Ceremony. Susan Gennaro, RN, DSN, FAAN, dean and professor of the William F. Connell School of Nursing at Boston College, presented "From the NICU to OB Clinics: a Research Journey." Following her presentation, the 2010 Yvonne L.

Munn Research Awards were presented to Julie Cronin, RN, BSN, OCN, for her study on family members' perceptions of end-of-life care of a loved one; Paula Restrepo, RN, BS, and Deborah Jameson, RN, MS, for a study of compliance with noninvasive mechanical modalities for venous thromboembolism prophylaxis; and Tara Tehan, RN, MSN, MBA, and Mary Guanci, RN, MSN, CNRN, for a study of the impact of patient death on new graduate nurses in the Intensive Care Unit. Five previous recipients of Munn Research Awards presented their study findings in scientific sessions during the week.

Other presentations included a reenactment of the life of Florence Nightingale by Kathleen Duckett, RN, and a visit from author Bob Welch, who wrote "American Nightingale" and "Pebble in the Water," both inspired by the life of Frances Y. Slinger, a nurse deployed to the shores of Normandy during World War II.

In her annual address, Senior Vice President for Patient Care and Chief Nurse Jeanette Ives Erickson, RN, MS, discussed Florence Nightingale, the founder of modern nursing, and explored the concept of "ownership" encouraging MGH nurses to consider themselves part owners of the MGH and channel that attitude into their commitment to providing quality care.

"Remember, as MGH nurses, you have the keys to the MGH," said Ives Erickson. "Thank you for your exquisite work, compassion, skill, inspiration and commitment to a culture of ownership."

As part of the presentation, MGH President Peter L. Slavin, MD, introduced a panel of nurses who had been deployed to Haiti — Joseph Roche, RN, Jennifer Garrity, RN, and Denise Lauria, RN. Ives Erickson facilitated a discussion with these nurses, who described the challenges they experienced and the impact they and other volunteers made during their deployment.



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WHAT'S HAPPENING

MGH Senior HealthWISE

MGH Senior HealthWISE is offering the following free events for seniors ages 60 and older: a lecture, "Lifelong Wellness: Using the Wisdom of Asian Medicine to Promote Health and Well-Being," with speaker Beth Sommers, PhD, MPH, Lac, of Pathways to Wellness, May 20 from 11 am to noon in the Haber Conference Room; a book club discussion of "The Inheritance of Loss" by Kiran Desai May 20 from 3 to 4 pm at the West End Library, 151 Cambridge St.; and a hypertension screening May 24 from 1:30 to 2:30 pm also at the West End Library. For more information, call 617-724-6756.

Global health seminar series

The Center for Global Health is hosting "Warriors, Sangomas and Cell Phones: Piloting High-Impact Interventions for HIV and TB in Low-Performance Settings" May 20 from 10:30 am to noon in the Ether Dome with speakers Krista Dong, MD, of iTEACH and the Ragon Institute of MGH, MIT and Harvard, and Zinhe Thabethe, deputy director of iTEACH. For more information, e-mail globalhealth@partners.org.

Clinical Research Day

The MGH Clinical Research Program will host Clinical Research Day May 20. The half-day event will

include a keynote address, "Landscape of Clinical Research: Looking Forward," by Elizabeth G. Nabel, MD, president of BWH, at 8 am; presentations by abstract award winners at 8:30 am; and a panel discussion, "Building a Career in Clinical/Translational Research: Old Obstacles and New Opportunities," at 9:15 am, all in the O'Keefe Auditorium. The day will end with an extensive poster session of approximately 250 abstracts in the Bulfinch Tents from 11 am to 12:30 pm. For more information, e-mail Suzanne.Guerette@sguerette@partners.org.

Wellman Center Lecture Series

The Wellman Center for Photomedicine is hosting a lecture, "Nanobeacons for Cancer Imaging and Therapy," May 18 from 2:30 to 3:30 pm in the Thier Conference Room with speaker Gang Zheng, PhD, senior scientist in the Ontario Cancer Institute's Division of Biophysics and Bioimaging. For more information, access www2.massgeneral.org/wellman/news-events.htm.

Haddad Lecture in Law and Ethics

The MGH/Partners Mongan Institute of Health Policy is hosting the Eighth Annual Ernest M. Haddad Lecture in Law and Ethics May 27 from 8 to 9 am in the O'Keefe

Auditorium. Harvey V. Fineberg, MD, PhD, president of the Institute of Medicine (IOM), will discuss conflicts of interest, the topic of a recent IOM report.

IN GENERAL

Highlighting the profession that involves caring for patients around the clock each day, the May 2 *Boston Sunday Globe* Eighth Annual "Salute to Nurses" supplement honored the women and men who serve as nurses. Each year, the *Boston Globe* asks its readers to nominate their favorite nurse to receive special recognition. This year, MGHers who were highlighted were **Maureen Boyce, RN; Abby Magann, RN; Patricia Scott, RN; Janice Meisenhelder, DNSc, RN; and Marybeth Singer, RN**. Other nominated MGH nurses were: **Stephanie Ennis, NP, MSN; Anne Fiore, RN, NP; Cindy Harrington, RN; Shelly Karparis, RN; Denise Markt, RN; Kristin May, RN; Katie Megan, RN; Nancy Menjin, RN; Brenda Miller, RN; Linda Ryan, RN; Ben Slawski, RN; Clare Swan, RN; and Heather Trabicki, RN**.



CARE AND COMFORT: From left, Benjamin, Curran, Gedline and Ginette

MGH IN HAITI

A new start

MGHfC provides comfort and care to young girl and her mother from Haiti

THE MEDIA'S COVERAGE of the destruction and sorrow in Haiti following the Jan. 12 earthquake may have slowed, but the grieving and efforts to rebuild are still in the early phases. The following is the story of 12-year-old Gedline Agard and her mother Ginette LaForest. With help from their faith and the assistance of volunteers from across the world, including from the MGH, they are recovering.

When the earthquake struck, Gedline was at her school in Port-au-Prince. Tragically, the building collapsed with everyone inside. Gedline's father was running to the school to find her when another building's wall fell on him. He died from those injuries several days later.

Gedline and her schoolmates were placed in a morgue, says Ginette, whose brother went to recover the child's body. When he

(Continued on page 2)

CARING HEARTS

AN MGH TRANSPLANT CENTER grand rounds on April 23 brought together two families, the Bents and the Slamas, whose lives were forever changed following the tragic death May 29, 2007, of the Bents' son Josh, a 27-year-old architect. The event provided the two families the opportunity to share their stories with MGH caregivers and spread the word about the importance of organ donation.

Frank Bent, Josh's father, discussed the care his son received at the MGH, where caregivers tried their best to save Josh's life. He spoke about his son's passion for life, as well as his generosity and caring nature. He described how, at age 18, Josh had talked to his parents about becoming an organ donor.

"We were so grateful that Josh had made the decision for us and put the little check mark on the back of his driver's license," said his mother Johanne. "When the time came, we didn't have to think about it. We knew we were doing what he wanted us to do."

Michael Slama, 56 years old in 2007, suffered from familial hypertrophic cardiomyopathy along with numerous other cardiac and health issues. He was at the MGH, where he had received care for more than 35 years, and was preparing to celebrate his 31st wedding anniversary in the Cardiac Intensive Care Unit with his wife, Nancy, when he received news that a donor heart was available. "I thought it was going to be our last anniversary, but it turned out to be our best one, with many more to come," said Nancy during the grand rounds.

Michael said he knew he would eventually meet the Bents, because he wanted to thank them personally. "I consider Josh and his family true heroes," he said.

Josh's memory carries on

TWO FAMILIES, ONE HEART: From left, Michael and Nancy Slama and Johanne and Frank Bent

through a scholarship fund at Wentworth Institute of Technology and through the nine individuals, including Michael, whose lives he helped save by deciding to be an organ donor. The Bent and Slama families keep in touch and have become close friends.

For more information on organ donation, access www.neob.org.



The MGH celebrates women's health

NATIONAL WOMEN'S HEALTH WEEK was observed May 9 through 15. During the week, the MGH – one of only three health care organizations in Massachusetts registered to take part in the campaign – hosted a number of educational activities aimed at empowering women to make their health a top priority.

On May 10 and 11, MGH Vincent Obstetrics and Gynecology hosted an information table in the Main Corridor to promote women's health across the life cycle. MGH experts representing reproductive, mental, nutritional and general health were on hand to speak to passersby about managing their own health. Pamphlets were available on topics such as health tips for teens, reproductive health and annual health tests that every woman should have through the decades of her life.

"This was the first year the MGH celebrated National Women's Health Week," says Abigail MacDonald, LICSW, clinical social worker for MGH Vincent Obstetrics and Gynecology. "We had hundreds of women and men stop by the table, ask our volunteers questions and pick up information."

For more information about National Women's Health Week, contact MacDonald at asmacondald@partners.org or access <http://womenshealth.org>.



PROMOTING WOMEN'S HEALTH: From left, Marie Henderson, CNM, MSN, of MGH Vincent Obstetrics and Gynecology; MacDonald; Stacy Nelson, MS, RD, LDN, of Nutrition and Food Services/Ambulatory Nutrition; Marlene Sullivan, RN, of the MGH Cancer Center; and Amy Smith, CNM, MSN, of MGH Vincent Obstetrics and Gynecology

– Haiti

(Continued from page 1)

saw his niece, however, he realized that she was not dead. Her wounds – a head injury, broken spine and fractured femur – were critical.

Along with thousands of others injured, Gedline was treated in a field hospital, where she spent nine days. Due to the severity of her injuries, the U.S. military transferred her to the USNS Comfort, a U.S. Navy hospital ship docked off Haiti.

"On the ship, she was transfused with red blood cells and underwent surgery to fix her broken femur as well as a spinal fusion for her spinal cord injury," says Marjorie Curran, MD, unit chief of Pediatric Group Practice and director of the Pediatric Coordinated Care Clinic at MassGeneral Hospital for Children (MGHfC). Curran helped care for Gedline while deployed to Haiti with Project HOPE Jan. 26 through Feb. 16. The MGH deployed dozens of caregivers to Haiti with Project HOPE, the Disaster Medical Assistance Team, the International Medical Surgical Response Team and Partners in Health (PIH) in the aftermath of the earthquake.

When it was apparent to Curran that Gedline would need additional services that could best be delivered in the United States, she began the process of bringing her to MGHfC by contacting Ronald E. Kleinman, MD, physician-in-chief of MGHfC. He told Curran to move forward and arrange for Gedline's care at MGHfC working with PIH, the U.S. Navy and Spaulding Rehabilitation Hospital.

While appropriate and safe travel accommodations were being made to bring Gedline to the states, her condition deteriorated. The Comfort had left Haiti, and she was receiving care in a local hospital. Her injuries left her unable to urinate, and the catheter that had been put in place had led to recurrent urinary tract infections that rapidly became resistant to antibiotics. Unable to move her legs, Gedline lost 20 percent of her body weight.

"She likely would have died if she had not arrived at MGHfC when she did," says Curran. "She wasn't eating because of the pain and fevers from the infection. The infection and weight loss would have killed her within a few weeks."

MGHfC resident Phuoc Van Le, MD, MPH, who had been working with PIH, flew with Gedline and Ginette from Haiti to Florida and cared for Gedline while they awaited transport to Boston.

When she arrived at MGHfC April 15, a medical team treated Gedline's infection and provided pain medicine. William Butler, MD, of Pediatric Neurosurgery, reviewed her case and determined that she did not require any additional spinal surgery. Rafael V. Pieretti, MD, of Pediatric Urology, provided a plan for catheterization and bladder training. A team of physical therapists and nutritionists began the hard work of helping her regain weight and muscle function.

Ellison 18 pediatric nurse Kiki Benjamin, RN, who emigrated from Haiti more than 20 years ago, has become close to Gedline and Ginette. She has not only provided care, but she also

has translated for the family and spent time with them during her off hours. She has offered much comfort and support, bringing them Creole food, clothing and serving as a compassionate and caring friend.

Today Gedline is recovering at Spaulding Rehabilitation Hospital, where she has taken her first steps and can stand for short amounts of time on her own.

"She is regaining control of her bladder," says Curran, who also has a special place in her heart for Gedline and Ginette and often visits the two. "Her recovery is especially miraculous given the elapsed time between her spinal injury and her spinal fusion. She has exceeded all of our expectations."

When asked the first thing she would like to do when she leaves the hospital, Gedline says that she plans to go to church to thank God for saving her. She also looks forward to going back to school.

Since the earthquake, Ginette has not left Gedline's side. She often thinks of her other children in Haiti – 1-year-old twin daughters Brianna and Rianna, her 9-year-old son Junior, and her 17- and 19-year-old daughters Waneska and Joanne – who are being cared for by family members.

"I need to be here with Gedline at this time," she says. "If I had 20 children and one was sick, I would be with the one who needs me the most. I pray for all of my children every day. I thank God for saving them, and I thank God for Marjorie, who is like my angel. I also am so grateful to Kiki and all of the doctors and nurses at the hospital." ■

MGH midwives: An international perspective

WHILE THE International Day of Midwives was celebrated May 5, midwives at the MGH maintain an international perspective year-round. The MGH Midwifery Service recently hosted two colleagues from abroad, and several midwives are providing care and education in Haiti through the support of MGH Vincent Obstetrics and Gynecology.

Zhang Xinrong, RN, RM, a senior staff nurse from Kandang Kerbau Women's and Children's Hospital in Singapore, came to the MGH on behalf of the hospital in February. She was specifically interested in learning how midwifery fits into the overall health care system and how U.S. clinicians differentiate high- and low-risk cases. Xinrong observed midwives at work on Blake 14, Yawkey 4 and at the Revere HealthCare Center.

"The opportunity to have an international visitor spend time on our unit allows us to step out of our own practice and share ideas across cultures, and in doing so, enhance our practice," says MGH midwife Anne-Marie Armstrong, CNM, RN, MSN, who is originally from England.

Estelle de Prost Lignon, CNM, a midwife from France who is living in Boston while her husband completes a research fellowship at the MGH, observed the midwives practice at the MGH in March. She noted several differences between the scope of care offered by midwives in the United



States and in France and shared her findings with MGH staff.

In addition to hosting the international visitors, several MGH midwives have been providing care and training nurses in Haiti. Angela Ferrari, CNM, MS, was the first MGH midwife deployed to Haiti April 5 through 18 with Project HOPE. She estimates she assisted with approximately 20 births, but her focus was mostly on educating her Haitian colleagues. Amy Kogut, CNM, MSN, is currently in Haiti assisting with medical care. She returns May 23. ■

MGH Training and Workforce Development Office supports progress

Grant helps MGH employees

APPLICATIONS are now being accepted for 2010 Support Services Employee Grants (SSEGs). Last year, the MGH Office of Training and Workforce Development awarded 86 SSEGs, totaling nearly \$60,000, an increase from the previous year. The grants recognize eligible nonexempt employees in clinical, technical, service and clerical positions and assists with expenses associated with achieving academic goals. Grants can be used for tuition, books, lab fees and other costs related to skill building and career development.

Taree King, an MGH patient financial counselor, has received the grant twice. She attends Springfield College full-time, where she plans to graduate with a degree in human services. In addition to her full-time work and full course load, King is a single mother. She used her first SSEG grant to buy a laptop and her second to cover tuition and books.

"The grant was a great help for me because I had the resources I needed to study effectively at school. I also could take out fewer loans," says

King. "In MGH's growth-oriented environment, nothing can hold me back."

SSEG applicants must be employed by the MGH for a minimum of two years as of Sept. 30, 2010. Applications are due June 11. For more information or an application, visit http://lis.partners.org/hr/New_Web/mgh/mgh_training.htm or call John Coco of Human Resources at 617-724-3368.

College Fair offers information

MGH EMPLOYEES had the opportunity to visit with representatives of 24 area colleges and universities during the Office of Training and Workforce Development's annual College Fair April 28 in the Bulfinch Tents. The event gave those interested in furthering their education an opportunity to learn about degree and certificate programs in all areas of health care.

Shawtae Sullivan, MA, a medical assistant in MGH Cardiology, says the fair came at the perfect time for her. She recently decided to pursue a nursing degree and attended the event to find out about the prerequisite courses she

would need before entering a nursing program.

"It's so awesome that everything is here," she said. "I don't have to rush around from place to place after work just trying to find this information." Sullivan says she spoke with representatives from the University of Massachusetts and Bunker Hill Community College about their programs.

Luiz Marques, a Nutrition and Food Services coordinator, was in search of information about two occupations in which he has interest – radiology technologist and surgical technologist. Both roles, he says, would allow him to interact with patients, something he says is the best part of his current role.

For Marques, the college fair is one of many opportunities offered by the MGH that have helped advance his career. He is a graduate of the hospital's English for Speakers of Other Languages program and is now enrolled in other classes to prepare him for his next career.

"I'm so glad they have these ways to help us," he said. "There are so many good opportunities out there. I'm trying to decide which one is the best for me."

WHAT'S HAPPENING**New parking payment system**

MGH Parking and Commuter Services has replaced paper parking coupons with "debits" programmed onto the MGH ID badge for employees with evening Fruit Street garage or day or evening Nashua Street parking. Employees can order more debits by accessing <https://hub.partners.org/commuters-corner>. Debits will be processed onto badges within 24 to 48 hours.

Free summer help available

The MGH Center for Community Health Improvement (CCHI) Summer Jobs program is seeking departments to host students part-time this summer. Students are selected from CCHI's partner schools: East Boston High School, The Engineering School, Kennedy Academy for Health Careers and the James P. Timilty Middle School.



Submit news tips
and story ideas
to MGH Hotline

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Participants will spend 25 hours per week at their job placement site, Monday through Friday from July 8 to Aug. 20. These programs are funded by MGH Human Resources and are available at no cost to departments. For more information, contact Galia Wise at 617-724-8326 or gwise@partners.org.

Partners Office for Interactions with Industry

The Partners Office for Interactions with Industry (OI) reminds all employees that new Partners HealthCare rules forbid any gifts from vendor representatives to Partners individuals or offices, whether tickets to a Red Sox game, a bouquet of flowers, a round of golf or anything else even of small value. For more information, access <http://pulse.partners.org/OI/index.html>. A link to this website is also available through the MGH intranet site. For questions, call the OI at 617-643-7752.

Computer classes available

Partners IS Training is offering free Microsoft Office 2003 "Info-Byte" computer classes at the MGH on June 15. A course schedule is available at <http://isharepoint.partners.org/phs/istraining/>. To attend one of the sessions, register via PeopleSoft using course code "ISM." A manager is required to approve the registration request. For more information, visit <http://is.partners.org/training>.

Series on working with industry, monitors and the FDA

The MGH Clinical Research Program, MGH Imaging and the Partners Human Research Quality Improvement (QI) Program are offering a four-session workshop series Thursdays, June 3, 10, 24 and July 1 from 11:30 am to 1 pm in the Simches Research Center, Room 3.120. Eric Tomasini, director of Research Operations for MGH Imaging, and Cindy Monahan, senior QI specialist for Partners Human Research QI Program, will provide participants with the tools and knowledge to successfully navigate the industrial clinical trials landscape and manage monitor visits and interactions with the FDA. This course qualifies for 244 CMR 5.00 for six contact hours of nursing

IN MEMORIAM**Betty Honey**

BETTY HONEY, a former MGH Department of Surgery employee, died April 10. She was 89. Honey served in various administrative and accounting positions within the department during her nearly 50-year career.

Honey was born in Denver, Colo., in 1921 but grew up

primarily on Martha's Vineyard. She moved to Boston following World War II and worked at the MGH until her retirement, after which she returned to the Vineyard. In her spare time, Honey was an avid gardener and active church member.

"Miss Honey was truly devoted to the MGH and the MGH surgeons," says W. Gerald Austen, MD, MGH

surgeon-in-chief emeritus and chairman of the Chiefs' Council. "She was always gracious and kind to everyone and was especially interested in all of the residents from the various surgical services. She made all of us feel important, and it was quite clear that the MGH was a big part of her life."

Honey was predeceased by her brother, Bill. She is survived by two nieces and several great-nieces and great-nephews.



PHOTO COURTESY OF MARTHA'S VINEYARD TIMES

continuing education. To register, access <https://hub.partners.org/catalog/>. For more information, contact Lauren Michaels at lmichaels@partners.org or 617-726-5010.

Patient memorial service

The MGH Social Service and MGH Chaplaincy are hosting a patient memorial service May 27 at 5:30 pm in the O'Keeffe Auditorium. The service is an opportunity for staff to remember and honor the patients for whom they have cared. A "Ribbon Remembrance Tree," on which staff may write a patient's first name or initials, will be available all day May 26 and 27. For more information, contact Katrina Scott, MDiv, kmscott@partners.org or Todd Rinehart, MSW, LICSW, at trinehart@partners.org.

Disaster preparedness seminar

The Massachusetts Medical Society (MMS) will host "Avoiding a Disaster During a Disaster: Improving Medical Volunteer Response," May 19 from 4:30 to 8:30 pm at MMS Headquarters, 860 Winter Street, Waltham. This program will provide attendees with an overview of

preparedness challenges, including lessons learned from the Haitian earthquake response, an outline of state and federal emergency management systems and volunteer options, and a discussion of the differences between disaster and humanitarian response. CME credit is available. Dinner will be provided. For more information, access www.massmed.org/cme_events.

IN GENERAL**The MGH Emergency Department (ED) Case Management Team**

was announced the winner in the ED Category of the *Case in Point* Platinum Awards, sponsored by *Case in Point*, the official magazine of the Case Management Society of America. The awards recognize the most successful and innovative case management programs working to improve health care. ED case managers are: **Christine Greenwood, RN, BSN, CCM, CRRN; Brenda Donovan, RN, BSN; Barbara McLaughlin, RN, BSN, MSM, CCM; Diane Sands, RN, BA, ACM; Maria Seavey, RN, BSN; and Kathleen Walsh, RN, PhD.**

Overcoming the odds

EVEN UNDER the most challenging odds, patients can make remarkable, unexpected recoveries. Barbara Collard is one such patient. In July 2008, she suffered a serious brain-stem stroke, a deadly condition affecting the blood supply to areas of the brain vital to basic life support functions. Despite a poor prognosis, Collard has made a complete recovery thanks to her perseverance, the support of family and the care she received.

Collard was rushed to the MGH after collapsing at work. An acute neurologic examination showed she was unresponsive to a variety of stimuli, and a CT angiogram revealed both a blockage of the left vertebral artery in her neck and a clot that had moved into the basilar artery, which supplies the brain stem.

"Embolitic strokes in the posterior circulation are a life-threatening situation," says James Rabinov, MD, an interventional neuroradiologist in the MGH Vascular (Continued on page 2)

REMARKABLE RECOVERY: From left, Richard and Barbara Collard, Rost and Rabinov



HONORING WOMEN IN MEDICINE: From left, Donna Lawton, executive director of the MGH Center for Faculty Development, Stephen, Donahoe, Goodman and Jessica Sedgwick, archivist for Women in Medicine at HMS

Women in Medicine

No mountain too high to climb

MORE THAN 100 COLLEAGUES, friends and family members turned out to honor three generations of Women in Medicine at the MGH at a May 14 event held in the Richard B. Simches Research Center. Hosted by the MGH Office for Women's Careers, the MGH Planning Committee and the Archives for Women in Medicine at Harvard Medical School (HMS), the event began with an oral history video of Janet Ward McArthur, MD, the first woman at the MGH to be accorded a full HMS professorship in 1972.

During her 41 years as a clinician-researcher in reproductive endocrinology at what is now the MGH Vincent Department of Obstetrics and Gynecology, McArthur, who died in 2006 at age 92, mentored many young medical professionals. One of these was Patricia K. Donahoe, MD, director of MGH Pediatric Surgical Research Laboratories and chief emerita of MGH Pediatric Surgical Services. Donahoe was recognized at the event for her outstanding research on Müllerian inhibiting substance and her role as a leader, teacher and mentor in the MGH Pediatric Surgical Service. W. Gerald Austen, MD – surgeon-in-chief emeritus and chairman of the MGH Chiefs' Council, who introduced Donahoe – shared with the audience that for Donahoe, "no mountain seems too high to climb" and that, throughout her career, others "have greatly profited from her interest, support and guidance."

Antonia Stephen, MD, of Surgical Oncology, and AnneKathryn Goodman, MD, associate director of the MGH Vincent Division of Gynecologic Oncology, are just two of the many women who have been inspired by Donahoe. They shared their experiences as her former trainees. "Someone believed in us," Goodman fondly said. Stephen added, "She's all about making it happen."

Donahoe presented the event's keynote address, sharing her thoughts on the importance of women in medicine and the impact of mentoring relationships. In her own experience, she said, she has found that mentors for women have moved from being reluctant advisors to personal champions. She also credited her success to her family. "My family, which reigns above all else, has made all possible," she acknowledged, and noted that her husband Jack and her mentors – particularly Austen, M. Judah Folkman, MD, and W. Hardy Hendren III, MD – have meant the world to her throughout her career.

The event was one in a series of events co-sponsored by Countway Library's Archives for Women in Medicine and HMS's affiliated hospitals to celebrate pioneering and contemporary women leaders in medicine and science. To learn more about these and other outstanding women and to watch their full interviews, visit www.countway.harvard.edu/menuNavigation/chom/awm.html. ■

— Stroke

(Continued from page 1)

Center. "We talked with Barbara's husband and children about the range of possible outcomes. We were not sure if she would have much quality of life, but her situation was not hopeless so they chose to give her every chance possible."

Rabinov performed an endovascular procedure targeting the blood clot. He navigated a catheter through her blood vessels to the site of the clot and used a variety of techniques to restore blood flow. Natalia Rost, MD, a neurologist with the MGH Stroke Service, helped make treatment decisions, monitored indicators of Collard's future neurological health and kept the family updated about the team's progress.

After the procedure, Collard spent seven days in the Neurological Intensive Care Unit and 16 total days at the MGH. She was then transferred to a rehabilitation hospital where she continued her remarkable recovery.

"My whole right side was gone," Collard says. "I couldn't walk, talk or eat, but the next week I was on my feet moving around. I worked hard because I wanted to talk again. I have too many grandchildren to enjoy, and I'm too young to be stuck in a wheelchair."

Collard was at the rehabilitation hospital for two weeks before returning home to New Bedford. Within a year, she was walking without a cane and had no trouble with her speech.

"I didn't recognize her the first time she came to my clinic for a follow-up appointment," says Rost. "I was in the waiting room expecting someone in a wheelchair, and she was just standing there smiling at me. Moreover, she has continued to improve every time I have seen her since."

To help raise awareness of stroke, Collard was one of 75 survivors to gather at the Massachusetts State House May 11 to mark American Stroke Month. The Massachusetts Department of Public Health reports that stroke is the third leading cause of death in the state.

"I'm amazed at how I came through it all, just amazed," says Collard. "I hope I can offer some hope that it is possible to survive a brain-stem stroke. It can be done."

Collard's case will be published in the *Journal of Neurointerventional Surgery*.



PEOPLE ARE TWEETING ... ABOUT MGH

@galttime: @massgeneralnews @mghfc great, important health news

@HappyChickens: @MGHfc Mass General for Children ROCKS! I am lucky they are right down the street.

@CarissO: Dr. Peter Masiakos from @MassGeneral is incredible. Since he operated on my girl at 6 days old, he's there for every call or email I make.

@Christinekw: @MassGeneralNews-wonderful staff today @ Wang loop helping patients to get in/out of cars & into wheelchairs-are gentle & do not rush the pt

@BobWoodruff: @BobWoodruff presented \$100,000 ck to @MassGeneralNews & Red Sox Foundation Home Base Prgm to help our service members last nite!

Follow @massgeneralnews and @mghfc on Twitter by accessing <http://twitter.com/massgeneralnews> and <http://twitter.com/mghfc>.

Champions of success

EVERYONE AT THE MGH is a part of the effort toward hand hygiene excellence, but some MGHers go above and beyond to promote hand hygiene hospitalwide. A May 12 celebration recognized these individuals, known as hand hygiene champions, for their role in achieving 90 percent hand hygiene compliance both before and after contact with a patient or patient environment throughout 2009 at the MGH. The event, hosted by the Stop the Transmission of Pathogens (STOP) Task Force and the Infection Control Unit, featured an overview of the MGH's hand hygiene program and a presentation of awards to the champions of nearly 60 surveyed units, work areas and role groups who contributed to the success. Hospital leaders and "behind-the-scenes" guests also were recognized for their support of the program, which has achieved national and international attention.

"The event was a lot fun," said Megan Knecht, RN, a hand hygiene champion for Bigelow 11. "I am very impressed by how well we've done over time!" ■



CLEAN COLLABORATION: Hand hygiene champions and STOP Task Force members at the May 12 event



MY GIVING HELPS

MGH FUND
EMPLOYEE
CAMPAIGN

Dear Colleagues,

This fall, Massachusetts General Hospital is embarking on an unprecedented public campaign to raise a remarkable \$1.5 billion to support its many and growing needs as a world-leading hospital and biomedical research and educational institution. To support that effort, we are kicking off a parallel five-week employee fund-raising campaign on June 3. As co-chairs of the MGH Fund My Giving Helps Employee Campaign, we are coming to you — the people that make this place work every day and night — to solicit your help.

The employee campaign will support the MGH Fund, which has historically provided funding for a wide variety of innovative programs and initiatives throughout the hospital. Such programs benefit patient care and make Mass General a great place to work.

Many Mass General employees already give consistently and generously to the MGH Fund, but there are so many more areas at Mass General that could benefit from MGH Fund support. With your help — through one-time gifts, periodic gifts or paycheck withdrawals — collectively we can make this hospital an even better, stronger place for its employees and patients alike. Every employee and physician at Mass General is making a difference in the lives of others, regardless of what you do here day-to-day. By making a gift in support of this campaign, you are bolstering your dedication to Mass General and helping us nurture a spirit of philanthropy and community that binds us together.

Please join us on June 3 at the tent on the Bulfinch Lawn to kick off the My Giving Helps campaign. You'll have a chance to learn more about the MGH Fund, how to make a gift and have a bit of fun in the middle of your workday at the same time. **You will also have a chance to win a pair of tickets to see the Boston Red Sox play at Fenway Park.** In the coming weeks, you will see updates about the MGH Fund Employee Campaign, here in *Hotline* and throughout the hospital. **Please visit the My Giving Helps Intranet site, <http://intranet.massgeneral.org/give> for more information and updates about the campaign or to make a gift.**

Sincerely,

The Co-Chairs, MGH My Giving Helps Employee Campaign

Jeff Davis, Senior Vice President, Human Resources
Guillermo "Bill" Banchiere, Director, Environmental Services
Sandy Dodge, Executive Director, MGH/C and Partners Pediatrics
Gaurdia Banister, RN, PhD, Executive Director, Institute for Patient Care
Jim Heffernan, Chief Financial Officer, MGPO
Jeanine Wiener-Kronish, MD, Anesthetist-in-Chief
Harry Rubash, MD, Chief, Orthopaedic Surgery

The co-chairs of the MGH Fund My Giving Helps Employee Campaign

Pictured left to right, back to front:

Harry Rubash, MD, Chief, Orthopaedic Surgery;
 Guillermo "Bill" Banchiere, Director, Environmental Services;
 Jim Heffernan, Chief Financial Officer, MGPO;
 Jeff Davis, Senior Vice President, Human Resources;
 Sandy Dodge, Executive Director, MGH/C and Partners Pediatrics;
 Gaurdia Banister, RN, PhD, Executive Director, Institute for Patient Care; and
 Jeanine Wiener-Kronish, MD, Anesthetist-in-Chief.

To learn more about the campaign or to make a gift, visit

<http://intranet.massgeneral.org/give>

or call the MGH Development Office at (617) 724-6440.

The MGH Fund

One Gift. Infinite Possibilities.



MASSACHUSETTS
GENERAL HOSPITAL

About the MGH Fund

When you make a gift to the MGH Fund, you join thousands of others in transforming health care. These powerful, unrestricted funds touch every aspect of the Mass General mission, enabling our premier clinicians and researchers to pioneer new ideas in medicine.

Gifts to the MGH Fund are distributed to the most urgent needs to serve our patients and to support new, innovative research concepts that ultimately help advance patient care. What may start as a simple innovation to improve how we treat patients today can be the catalyst for transforming lives well into the future.

A gift to the MGH Fund is a resource that Mass General physicians, nurses and scientists rely on to advance medical discovery and safely treat patients using state-of-the-art methods for detecting and defeating disease.

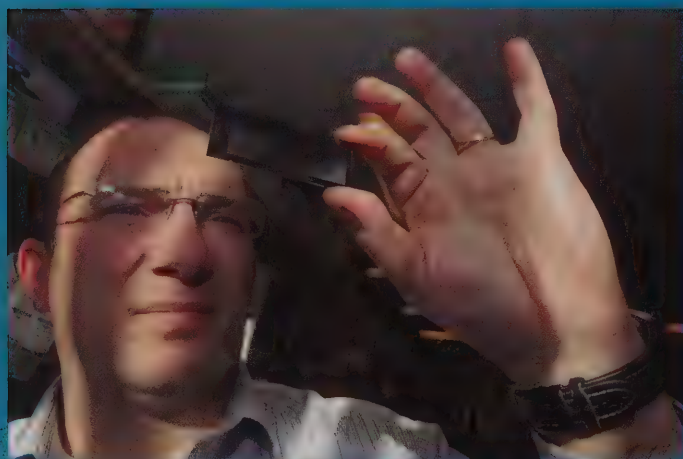
Just as programs evolve and research progresses, the ways in which the MGH Fund is used changes from year to year. For example, one year your philanthropy may fund an investigator who needed that initial support to establish a research study that traditional funding mechanisms like

the National Institutes of Health likely wouldn't support in its early stages. But because of your generosity, that study is now advanced enough to attract other funding sources. The following year, the hospital may use your money in other ways.

The MGH Fund is by definition a pool of unrestricted support. This means that any donation you make is available immediately to help determine the viability of promising new initiatives and programs. Typically, once such clinical and research endeavors have proven their merit through the help of MGH Fund support, they begin to attract more substantial, long-term funding from public and private grants or even directly from Mass General's operating budget.

Every gift to the MGH Fund is used to support the mission of Massachusetts General Hospital, helping to provide outstanding care for patients, establish and sustain innovative research, educate top-flight medical professionals and improve global and community health.

Make a gift today!



Thanks in part to support for the MGH Fund, a multi-disciplinary team of physicians and scientists came together in the development of the CTC-chip. It is an achievement recognized worldwide for the vast potential it holds in the fight against cancer.

Pictured at left:
Mehmet Toner, PhD
Director, MGH Center for
BioMicroElectroMechanical Systems

Take a Break with the MGH Fund

Please join the MGH Fund and the My Giving Helps co-chairs in the official launch of this Employee Campaign. Activities will take place throughout the day, including speakers, special guests, food and the chance to win Red Sox tickets. We look forward to seeing you there!

Thursday, June 3, 2010
Bulfinch Tent

7:00 – 9:00 AM
11:30 – 1:30 PM
4:00 – 6:00 PM

The MGH Fund

One Gift. Infinite Possibilities.



MASSACHUSETTS
GENERAL HOSPITAL



TAKING CAREER STEPS: The URM graduates at the MAO reception

MAO celebrates URM graduates and their accomplishments

WITH ITS largest ever graduating class, the MGH Multicultural Affairs Office (MAO) marked the graduation of 44 underrepresented minority (URM) residents and fellows May 13 at an evening reception held at the Cambridge Multicultural Art Center. The graduating class reflects the most diverse group of residents and fellows in MGH history.

Offering warm congratulations to the class of 2010 was MAO Executive Director Elena Olson, who described several key accomplishments during the past year. These include the recruitment of 26 new URM residents in 15 programs in 2010, the creation of a MAO Facebook page for alumni to keep in touch and the launch of planning for an inaugural MAO alumni reunion to be held Feb. 11, 2011, in recognition of the MGH bicentennial.

Olson also gave special recognition to

the Organization of Minority Residents and Fellows (OMRF), a subcommittee of the MAO. The 2009-2010 OMRF board, which is chaired by Karen Winkfield, MD, includes Fola May, MD, Andrea Jackson, MD, Audley Osbourne, MD, and Josue Vazquez, MD. The group has participated in recruitment and career development of URM trainees as well as outreach to the Boston community. This past year, the OMRF also organized the Haiti Relief Gala, raising more than \$35,000 to benefit individuals affected by the Jan. 12 earthquake in Haiti. For their contributions, each OMRF leader was presented an Award for Service. Olson then announced the incoming OMRF board members: Taison Bell, MD, Oluseyi Ojeifo, MD, and Ken Shelton, MD. Osbourne will remain a board member as the 2010-2011 OMRF chair.

As a highlight of the event, Winfred

Williams, MD, MAO Advisory Board co-chair, associate faculty member of the MGH Center for Human Genetic Research and senior transplant nephrologist, provided remarks. Williams, who is the founding director of the MAO, explained how he had been in the graduates' shoes more than 20 years ago and had been both "scared and excited" by the prospects of the future. He offered encouragement to the graduates: "So, as I reflect upon my career and those who I have seen develop around me, I have a simple message: 'In order to succeed in the world of academic medicine, you must be creative, tenacious and find good people to work with and leaders to support your work and ideas. This – in addition to good luck and timing – is the key to success no matter what health care career you choose.'"

For more information about the MAO, access www2.massgeneral.org/mao. ■

10th annual Community Health Day

FOR 10 YEARS, the MGH Revere HealthCare Center's Community Health Day has provided the opportunity to celebrate community health efforts and educate center staff, patients and community members. This year's event featured Michael Jellinek, MD, chief of the MGH Child Psychiatry Service and president of Newton-Wellesley Hospital, who presented "Adolescent Self-Esteem – The Complex Path to Teen Success."

"Self-esteem is at the root of many issues child psychiatrists see," said Jellinek, who discussed the role of self-esteem in an individual's healthy psychological development. He detailed ways for adults to encourage self-esteem in children and teenagers, including setting reasonable expectations for success and providing opportunities for children and teens to succeed autonomously.

At the close of the event, Debra Jacobson, administrative director of the health center, presented the Revere Community Health Award to Jay Picariello, Revere Fire Department captain, for his leadership and support of anti-drug abuse efforts in the community. Picariello successfully advocated for Revere firefighters to carry intranasal Naloxone, a resource which has enabled them to save several lives by preventing opioid overdoses. ■



COMMUNITY COUNTS: From left, Roger Pasinski, MD, MGH Revere medical director, Jacobson; Bernice MacIntyre, MGH Revere Marketing/Operations liaison; and Jellinek

WHAT'S HAPPENING

Seminar on multicenter clinical trials

The MGH Clinical Research Program and Neurology Clinical Trials Unit are hosting "Sponsoring and Managing Multicenter Clinical Trials: An Introduction for Principal Investigators and Study Staff" on June 7 from 9 am to noon for investigators and 12:30 to 4 pm for study staff in the Simches Research Center, Room 3.120. The morning session will focus on the difference between being a site investigator participating in a multicenter clinical trial and being the "sponsor" of a multicenter clinical trial. The afternoon session will focus on the differences between being a site coordinator and managing a multicenter clinical trial. To register, access <http://hub.partners.org>. For more information, contact Hillary Dearborn at 617-726-3310.



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Julie Fund 5K Walk to benefit MGH Cancer Center

MGHers are invited to join the MGH Gynecology/Oncology Team for The Julie Fund Walk June 26 from 9 am to noon in Artesani Park in Brighton. The Julie Fund honors the memory of Julie McAvinn, an MGH patient who died from ovarian cancer in 2004. Her friends and family established the fund in partnership with the MGH to support women with cancer. All proceeds from the walk benefit the MGH to fund research and provide nonmedical financial support to women in need. For more information or to join the MGH team, visit www.juliefund.org or contact Devon Ficker at 617-726-6308 or dficker@partners.org.

Seminar series on professional clinical research organizations

The MGH Clinical Research Program is sponsoring "The Benefits of Joining a Professional Clinical Research Organization" June 9 from noon to 1 pm in the Simches Research Center, Room 3.110. Representatives from the Association of Clinical Research Professionals and the Society of Clinical Research Associates will highlight the benefits of membership in a professional clinical research organization and outline the process for obtaining clinical research certification. The course is geared toward research nurses and coordinators, but all are welcome to attend. This program meets the requirements of the Board of Registration in Nursing for 244 CMR 5.00, for one contact hour of nursing continuing education. To register, access <http://hub.partners.org>. For more information, contact Lauren Michaels at 617-726-5010.

Global health seminar series

The MGH Center for Global Health is hosting "Models of Global Health Education: Presentation and Panel Discussion" June 2 from 2 to 4 pm in the Ether Dome as part of the "Global Health Seminar Series." The presentation will feature Neal Nathanson, MD, associate dean for Global Health Programs at the University of Pennsylvania School of Medicine. Panelists will be David Bangsberg, MD, director of the MGH Center for Global Health; David

Henderson, MD, director of the Chester M. Pierce Division of Global Psychiatry at MGH; Patrick Lee, MD, of MGH General Medicine; and Albert Mulley, MD, chief of General Medicine.

MGH Senior HealthWISE

MGH Senior HealthWISE will offer a free blood pressure screening for seniors ages 60 and older June 7 from 1:30 to 2:30 pm at Hill House, 127 Mt. Vernon St., with Diane Connor, MS, RN, CDE, a wellness nurse. For more information, call 617-724-6756.

Heart failure class

The MGH Heart Center is holding a patient and family education class, "Understanding Heart Failure," June 2 from 10:30 to 11:30 am in the Yawkey Center, Room 4-930. Instructors will be Kevin Heist, MD, and Anne Borden, RN, both of the MGH Heart Center. To register, call 617-643-1452.

DSC seminar series

The MGH Disparities Solutions Center (DSC) is hosting "Mental Health, Acculturation and Cancer Screening Among Hispanics" June 2 from noon to 1 pm in the Trustees Room as part of its "Racial and Ethnic Disparities: Keeping Current" seminar series. Lina Pabon-Nau, MD, MPH, current Aetna Foundation Health Care Disparities fellow with the DSC, will discuss her work looking at how anxiety and depression affect cancer screening in Hispanics of different levels of acculturation. This event is free and open to the public. A light lunch will be served. To register, e-mail disparitiessolutions@partners.org and indicate the event's title. For more information, visit www2.massgeneral.org/disparitiessolutions/events.html.

Proteomics nanocourse

The MGH Clinical Research Program and the Harvard Catalyst are sponsoring "Proteomics Nanocourse" June 14 from 1 to 5 pm in the Simches Research Center, Room 3.110. This course is intended for clinicians, investigators, graduate and medical students, nurses and other clinical research staff with an interest in proteomics, metabolomics

and disease biomarkers. Key principles necessary for basic, clinical and translational researchers to design proteomic or metabolomic studies and to perform and analyze proteomic and metabolomic data will be discussed. To register, access <http://catalyst.harvard.edu/home.html>. For more information, contact Suzanne Guerette at 617-724-2900.

IN GENERAL

Valerie Stone, MD, MPH, FACP,

of the Department of Medicine, has been elected to the Board of Regents of the American College of Physicians (ACP). The Board of Regents is the main policymaking body of the ACP, which is the largest medical specialty organization in the United States.

Jesse M. Ehrenfeld, MD, of the Department of Anesthesia, Critical Care and Pain Medicine, was re-elected to a second term as vice speaker of the House of Delegates of the Massachusetts Medical Society (MMS) at the organization's annual meeting May 14. The House of Delegates is the legislative and policy-making body of the MMS, which represents approximately 21,000 physicians, residents and medical students throughout Massachusetts.

Theofanie Mela, MD, Vanessa Preble, NP, and May Dambreville of the MGH Cardiac Arrhythmia Service have been honored with a Governor's Citation signed by Gov. Deval Patrick and Lt. Gov. Timothy P. Murray acknowledging their outstanding service to the health care profession. The three were nominated for their expertise and commitment to providing outstanding care at the MGH Heart Center.

Jim Noga, chief information officer (CIO), is one of four finalists for the Massachusetts Institute of Technology Sloan CIO Symposium 2010 Award for Innovation Leadership. The award honors CIOs and chief medical information officers who encourage a culture of innovation while providing excellent information technology services to advance their organization's mission.

My Giving Helps Employee Campaign launched

THE MGH FUND, which raises unrestricted funds for the hospital, provides support for an extensive array of programs and initiatives that enhance patient care, enable world-class researchers to pioneer new ideas in medicine and make the MGH a great place to work. To help advance

the MGH mission by supporting such programs, the hospital has launched the My Giving Helps MGH Fund Employee Campaign, a five-week effort to support the fund. The employee campaign will be followed by a major public campaign in October.

"One gift really does have infinite possibilities," says Hilary Marshall, director of the MGH Fund. "There are many areas at the hospital that could benefit from the MGH Fund's support. We hope that every employee

across all areas of the hospital will help make a difference by making a donation."

Adds Bill Banchiere, director of Environmental Services and one of the co-chairs of the campaign, "Donations to the MGH Fund are used to support the outstanding efforts of colleagues, fulfilling the hospital's top priorities."

To learn more about the My Giving Helps MGH Fund Employee Campaign, visit <http://lintranet.massgeneral.org/give>.



The MGH Fund was used to establish the hospital's Haitian Relief Fund, which helped employees like Guy Dubuisson of MGH Environmental Services after an earthquake struck his home country in January.



EXPO EXCITEMENT: Last year, Boston Mayor Thomas M. Menino launched the expo with Channel 7 news anchors Kim Khazei and Frances Rivera, along with James J. Mongan, MD, 2003-2009 president and CEO of Partners HealthCare, back row, second from right, and Michael Jellinek, MD, chief of the MGH Child Psychiatry Service and president of Newton-Wellesley Hospital, back row, far right

Health and Fitness Expo June 12 and 13

TIPS AND TOOLS for improving overall health is the theme of this year's MGH and MassGeneral Hospital for Children (MGHfC) exhibits at the fourth annual 7 News/Partners HealthCare Health and Fitness Expo June 12 and 13 at the Hynes Convention Center in Boston.

MGH dietitians will offer attendees one-on-one nutrition screenings, including Body Mass Index calculations and personalized caloric intake assessments. The MGH also will collaborate with The Food Project and the Federation of Massachusetts Farmers' Markets, organizations that promote locally grown food and sustainable agriculture, to highlight the availability of fresh, healthy produce in area farmers' markets.

Several MGH clinicians will give presentations on topics such as mind/body medicine, skin care, medical radiation exposure, preventing pediatric injuries and mammography guidelines. MGH physicians also will assess physical fitness levels and provide tips on ways to increase daily physical activity, while the MGHfC booth will be a place for children to enjoy fun, safe activities and exercises guided by fitness professionals. The expo also will feature:

- Appearances by celebrity guests such as Tedy Bruschi, former New England Patriot; Mario Lopez, host of NBC's "Extra"; retired U.S. Army Gen. Frederick M. Franks; Kris Freeman, U.S. Olympic cross country skier; and the winners of "America's Next Top Model" and "The Biggest Loser"
- Partners HealthCare "Ask a Doctor" booth
- Free medical tests and screenings, including bone density, mood and memory, and balance
- Interactive sports clinics, fitness games, health activities and demonstrations

The Health and Fitness Expo is free and open to the public. For a schedule of events, exhibits, speakers and celebrity appearances, visit www.bostonhealthexpo.com. ■



Workplace emotions workshop

AS PART OF the MGH Leadership Academy 2010 Spring Lecture Series, the MGH presented "Managing Emotions in the Workplace," May 26 with guest speaker Sigal Barsade, PhD, professor of Management at the Wharton School of Business at the University of Pennsylvania. Barsade has conducted extensive research on emotions in the workplace and their impact on decision making, motivation and work effectiveness and is the author of numerous articles and book chapters on the topic.

Barsade opened the lecture by discussing the case of a technology company employee who had exceptional technical knowledge but also exhibited uncooperative and disruptive behavior to the point that the effect of his actions far outweighed the benefit of his technical contributions. Barsade led a discussion with audience members, who shared their experiences of working with similarly difficult colleagues or managers.

Barsade explained that it is important for managers as well as employees to work with emotional intelligence, which is the ability to recognize and manage one's own and others' emotions. She explained that emotions can be useful as points of information, and ignoring emotions could lead to missing valuable information that can help to make effective decisions.

"It's important to use emotional intelligence to change your course of action after getting the feedback," said Barsade, who described four steps of using emotional intelligence. These include: effectively identifying and expressing emotions; using emotions to facilitate thinking and problem solving; understanding emotions, including the ability to predict how others might react to a situation; and regulating one's own emotions and those of others in ways appropriate to the task at hand.

"Professor Barsade's presentation was an important reminder of just how much impact emotions can have on the work we do and those with whom we work," says Jeff Davis, senior vice president of Human Resources. "So many try to manage without considering emotions, but the key to success is to understand these feelings and why they cause people to act the way they do."

For more information about the MGH Leadership Academy, access www2.massgeneral.org/leadershipacademy.



EMOTIONAL INTELLIGENCE: From left, Davis, Barsade, Carlyene Prince-Erickson, director of MGH Employee Education and Leadership Development, and Michael Nazzaro, manager of Employee Education Programs

Visiting Clerkship Program celebrates 20 years

SINCE THE 1990 ESTABLISHMENT of the Visiting Clerkship Program (VCP), more than 850 African American, Native American and Hispanic American medical students have trained at Harvard Medical School (HMS)-affiliated hospitals through the program. An initiative of the HMS Office for Diversity and Community Partnership, the VCP provides financial support to fourth-year and qualified third-year underrepresented minority medical students in the HMS Exchange Clerkship Program.



VCP SUPPORTERS: From left, Slavin, Flier and Reede

On May 17, VCP participants, HMS faculty and staff from the MGH and other affiliate hospitals gathered to commemorate the 20th anniversary of the program. Joan Reede, MD, MPH, MBA, HMS dean for Diversity and Community Partnership, welcomed guests and thanked them for their support of the VCP. Jeffrey Flier, MD, dean of the Faculty of Medicine at Harvard University, offered acknowledgements as well.

"We are very proud to have been a part of this program since its inception," said MGH President Peter L. Slavin, MD, in his remarks. Slavin explained the reason for the MGH's support of the VCP, including the need for a workforce reflective of current demographic trends and supporting efforts toward eliminating disparities in health care.

LeRoi Hicks, MD, MPH, a BWH physician and HMS faculty member, was the event's keynote speaker. Hicks shared his personal experiences as a VCP graduate and how the program has supported his success.

For more information on the VCP, visit www.mfdp.med.harvard.edu/. ■

Five years on the frontier

THE PREFIX "PROTO" connotes progress and originality. The name of *Proto*, a quarterly magazine produced by the MGH in collaboration with Time Inc. Content Solutions, indicates the magazine's focus on the latest research breakthroughs and medical controversies, as well as the unique position of *Proto* as a publication. Overseen by the MGH, *Proto* explores biomedical research regardless of where it is taking place.

"Our goal in creating *Proto* was to use the diverse expertise of the MGH as a vantage point for examining innovation in biomedical research, clinical advances and health policy worldwide," says Peter L. Slavin, MD, MGH president, who helps guide the magazine's direction along with David F. Torchiana, MD, MGPO chairman and CEO, and an editorial board comprising MGH experts from across the disciplines.

"We want *Proto* to provide an authentic, objective and provocative glimpse into the world of health care," says Torchiana. "With that in mind, we make sure the magazine discusses research controversies and setbacks, as well as the progress medical researchers have made."

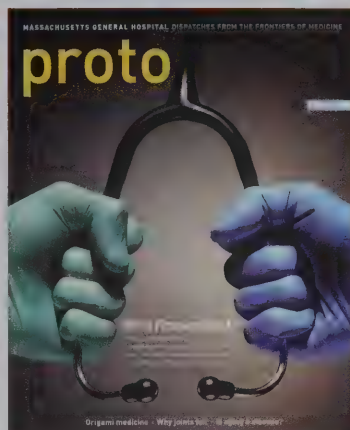
Nearly five years since its debut in fall 2005, *Proto* continues to report on the ever-changing frontier of medicine. With a readership of more than 75,000 nationwide, the magazine reaches thousands of others through its website and most recently, a program on ReachMD, a station on XM Satellite Radio. The first show aired May 17.

"*Proto* helps give the MGH exposure beyond Boston – and it happens in a lot of small ways we might not even think about," says Paul Libassi, deputy managing editor for *Proto* at Time Inc. Content Solutions.

Though *Proto* targets physicians, researchers, health care and opinion leaders, and policymakers, its influence has gone well beyond the medical and scientific community. Articles from *Proto* have been reprinted in mainstream news publications such as *The Washington Post* and the *Saturday Evening Post*. Even radio personality Rush Limbaugh has picked up a copy: "The Future of Obesity," an article in the summer 2009 issue, was a point of discussion during one of his radio shows and on his website. *Proto* also has received multiple editorial awards – including awards from *Folio* magazine, the American Society of Journalists and Authors, the Custom Publishing Council and Apex Awards for Publication Excellence – as well as honors for its design and photography.

"It has been stimulating, fun and a privilege to work with these two creative, talented groups – writers and artists from Time Inc. Content Solutions and clinicians and scientists from the MGH," says Celeste Robb-Nicholson, MD, a member of the *Proto* Editorial Board and a primary care physician in the MGH Department of Medicine. "The collaboration has been mutually stimulating and has sparked a lively, forward-looking publication."

For more information on *Proto*, visit www.protomag.com. ■



Proto on ReachMD

THE LATEST PROTO program on the satellite radio channel ReachMD features Frances Toneguzzo, PhD, executive director of Partners Research Ventures and Licensing, and David Borsook, MD, PhD, neurologist at the MGH and McLean Hospital, on drug repurposing. To listen to this program, tune in to Channel 160 on XM Satellite Radio at the following times:

- June 7: 8 am/pm, 3:20 am/pm
- June 8: 6 am/pm, 1:20 am/pm
- June 9: 11:20 am/pm, 4 am/pm
- June 10: 9:20 am/pm, 2 am/pm
- June 11: 7:20 am/pm, 12 am/pm

The programs also can be downloaded at www.reachmd.com/proto.

MGH Community Health Associates celebrate women with health fair



PRESENTING A multigenerational community event featuring health screenings, educational information, raffles and fun for women of all ages, MGH Community Health Associates (CHA) and the MGH community health centers hosted their biannual health fair, "Celebrating Women: Living a Healthy Vibrant Life!" May 6 at Everett High School.

This year's event featured the theme, "Active Body, Active Mind and Active Spirit." Guest panelists included Eva Selhub, MD, of the Benson-Henry Institute for Mind Body Medicine at MGH; Marie Pasinski, MD, MGH neurologist; and Susan Lane, RN, MSN, MBA, of CHA. Mallika Marshall, MD, of the MGH Chelsea HealthCare Center, moderated.

As a highlight of the fair, awards were presented to women in the CHA communities who exemplify living a healthy, vibrant life: Tina Fabiano Champagne of Charlestown, Elizabeth McBride of Chelsea, Katherine Lassiter of Everett, Barbara Maldero of the North End, Edna Dankens of Revere and Kathryn Dixon of Winthrop.

LIVING A HEALTHY VIBRANT LIFE: From left, McBride, Karla Hernandez, Chelsea high school senior who introduced McBride, and Marshall

WHAT'S HAPPENING**Granite State Quest to benefit MGHfC pediatric cancer research**

The 8th Annual 2010 Granite State Quest, a one-day bicycle ride of either 50 or 100 miles through Southern New Hampshire, raises support for pediatric cancer research at MassGeneral Hospital for Children (MGHfC). The event takes place July 10, and the registration fee is \$50. Participants cycling the 50-mile ride are required to raise \$500, and those participating in the 100-mile ride must raise \$1,000. All proceeds benefit MGHfC cancer research. The registration deadline is June 12. For more information, visit www.granitestatequest.org.



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Eldercare presentation

The MGH Geriatric Medicine Unit is hosting an evening with Francine Russo, author of "They're Your Parents, Too! How Siblings Can Survive Their Parents' Aging Without Driving Each Other Crazy," June 17 in the O'Keeffe Auditorium. A reception will begin at 5:30 pm, and the program will start at 6 pm. Barbara Moscovitz, MSW, LICSW, of the Geriatric Medicine Unit, will moderate. To register, e-mail Ashley Gravatte at agravatte@partners.org or call 617-643-6302. All guests who register will receive a complimentary copy of the book.

IN GENERAL

Nicholas Ruggiero, MD, a clinical research fellow in the MGH Heart Center, is the recipient of the 2010 Greg Braden Memorial Fellow of the Year Award. The award is presented by the Society for Cardiovascular Angiography and Interventions (SCAI) to the top graduating fellow who best represents the research, clinical and technical excellence exemplified by the late Gregory Braden, MD, FSCAI, an SCAI Board of Trustees member.

The fifth annual **Massachusetts General Hospital Award in Cancer Research**, which honors a scientist in the pursuit of eradicating cancer through innovative research, recently was presented to Charles Sawyers, MD, the inaugural director of the Human Oncology and Pathogenesis Program at Memorial Sloan-Kettering Cancer Center and a Howard Hughes investigator. Daniel Haber, MD, PhD, director of MGH Cancer Center, presented the award to Sawyers prior to Sawyers' May 6 seminar "Overcoming Resistance to Targeted Cancer Therapy" in the Simches Research Center. Sawyers is a co-recipient of the Lasker Prize for his work on the development of Gleevec for the treatment of chronic myeloid leukemia, and he has led the development of a novel antiandrogen for the treatment of previously hormone-insensitive prostate cancer.



ADDRESSING DISPARITIES: From left, Alex Green, MD, MPH, DSC associate director, Pabon-Nau and Schapira

Mental health and cancer screening among Hispanics

ACCORDING TO the American Cancer Society, Hispanic Americans are the least likely of all racial and ethnic groups to use preventive cancer screenings. Studies also have shown that Hispanics – the fastest growing ethnic minority in the United States – are more likely to be diagnosed with cancer at an advanced stage, have lower cancer survival rates than non-Hispanic whites and have high rates of anxiety and depression. To examine these health care disparities, Lina Pabon-Nau, MD, MPH, Aetna/MGH Disparities Solutions Center (DSC) health care disparities fellow, carried out extensive research looking into how anxiety and depressive symptoms might affect cancer screening in Hispanics of different levels of acculturation.

As part of the June 2 MGH Racial and Ethnic Disparities: Keeping Current seminar series sponsored by the DSC, Pabon-Nau presented her research, "Effect of Anxiety or Depression on Cancer Screening Among Hispanic Immigrants by Years in the United States," with Lidia Schapira, MD, medical oncologist for the Gillette Center for Breast Oncology at MGH, providing commentary following the presentation.

Pabon-Nau analyzed data from the 2005 and 2007 California Health Interview Survey, a random-dial telephone survey conducted in English and Spanish, and completed statistical analyses of the information. She confirmed that Hispanics have higher rates of anxiety and depressive symptoms than non-Hispanic whites and found that anxiety and depressive symptoms among Hispanics decrease with increasing years in the United States. She also confirmed that the rates of screening for colon, breast, cervical and prostate cancer were lower for Hispanics than non-Hispanic whites.

"Overall the conclusions of the study showed that anxiety symptoms have a negative effect on cervical cancer screening for Hispanics, while depressive symptoms have a negative effect on prostate cancer screening. After adjusting for anxiety or depressive symptoms, demographics and socioeconomic status, I found that newer immigrants are more likely to receive screenings for colon and breast cancer, compared to Hispanics who have been in the United States for a longer period of time," said Pabon-Nau.

"Dr. Pabon-Nau's research reminds us of the great variety we find within Hispanic cultures and the fact that immigrants have rich biographies that have an impact on their health behaviors," said Schapira. "I will definitely be using this new understanding in my practice."

For more information about the DSC, access www2.massgeneral.org/disparitiessolutions.

Silver Anniversary

*Consortium of hospitals
celebrates 25 years
of Boston MedFlight*



WHAT BEGAN more than 25 years ago as a single helicopter that brought trauma patients to tertiary care facilities has developed – with the collaboration of a consortium of six Boston-area hospitals, including the MGH – into a fully integrated, regionalized system of critical care air and ground transport linking the sickest patients to the vital resources they need. On June 5, Boston MedFlight (BMF) hosted “Above and Beyond,” a gala marking the organization’s silver anniversary. More than 600 guests attended the event, which took place at Hanscom Air Force Base, where BMF is headquartered.

As one of the founding organizations of BMF, the MGH was among the hospitals celebrating the milestone occasion. Special guests from the MGH included Peter L. Slavin, MD, MGH president; Alasdair Conn, MD, chief of Emergency Services and BMF board chairman; Ann Prestipino, senior vice president of Surgical and Anesthesia Services
(Continued on page 2)

BOSTON MEDFLIGHT GOES ABOVE AND BEYOND: Conn gives remarks at the BMF silver anniversary gala.

An exciting time for clinical research

WITH EXCITING ADVANCES in translational science and new initiatives to encourage collaboration between basic and clinical researchers, “There is not a better time than now to engage in clinical research,” said Elizabeth Nabel, MD, president of Brigham and Women’s Hospital and former director of the National Heart, Lung and Blood Institute (NHLBI) in her keynote address at MGH Clinical Research Day. At the May 20 event, she outlined new National Institutes of Health efforts designed to support and facilitate clinical studies.

Nabel’s talk was followed by presentations from two award-winning research teams. Vasant Chellappa, PhD, of the MGH Cancer Center, discussed his individual award-winning investigation of a gene variant that increases the risk of autoimmune disorders. Yuan-Di Halvorsen, PhD, of the Center for Computational and Integrative Biology, described the team award-winning project – an academic/industrial partnership that has brought a potential new treatment for type 2 diabetes from concept to a phase 2 trial in less than three years. The translational award went to Kiran Musunuru, MD, PhD, of the Center for

Human Genetics Research (CHGR), for identifying a new, inherited lipid disorder; 23 other groups received departmental awards.

In a panel on building clinical research careers – moderated by Janet Hall, MD, of the Reproductive Endocrine Unit – Nabel reviewed NHLBI programs supporting career development. Susan Slaugenhaupt, PhD, of CHGR, described how PhD investigators can partner with MDs to address clinical issues. Maurizio Fava, MD, of MGH Psychiatry, gave advice for young

investigators on maintaining work/life balance; and Alexa Kimball, MD, MPH, of MGH Dermatology, described the process of designing and managing clinical trials and how the services of the Clinical Research Office can help.

“With 291 scientific posters that filled both Bulfinch tents to overflowing, Clinical Research Day had the greatest participation of any scientific meeting in the hospital’s history,” says William Crowley, MD, director of the MGH Clinical Research Program. “That is a powerful statement of the strength of clinical research here at the MGH.”



POSTER POWER: Clinical Research Day featured the largest poster session of any scientific meeting held at the MGH.

Arnstein to be inducted into AAN



PAUL ARNSTEIN, RN, PHD, clinical nurse specialist for pain relief and adjunct associate professor at the MGH Institute for Health Professionals, will be inducted as a fellow in the American Academy of Nursing (AAN) during the academy's annual meeting and conference Nov. 13 in Washington, D.C.

For more than three decades, Arnstein's work has focused on pain management. Widely published, he has conducted extensive research on and demonstrated the value of nurse-led interventions to reduce pain, depression and disability.

Arnstein has helped set national standards in pain management as founder and first president of the New Hampshire Cancer Pain Initiative and as former president of both the New England Pain Association and the American Society for Pain Management Nursing. Additionally, he serves as a liaison to the Joint Commission and an advisor to legislators through the Pain Care Forum.

The AAN's approximately 1,500 fellows are nursing leaders in education, management, practice and research. AAN fellowship is one of the most prestigious national nursing honors.

— MedFlight

(Continued from page 1)

and Clinical Business Development; and Earle Wayne Wilkins Jr., MD, and Jack Burke, MD, both of the MGH Department of Surgery and prior BMF board chairmen.

Following entertainment by ceremonial bagpipes and color guard, Conn introduced Suzanne K. Wedel, MD, chief executive officer and medical director of BMF. She provided an overview of BMF and described a typical day for the organization. Wedel then introduced several members of the BMF crew, expressing her gratitude for their behind-the-scenes work that has helped make the operation a success.

To illustrate the impact that BMF and its cooperating hospitals has had on patients and

their families, one guest shared his story about his son who had sustained a head injury while on Nantucket. He said he had not been sure if he would ever see his son alive again when he watched him being flown to Boston for trauma care. At the end of his story, the son stood up to a round of applause, and the father credited BMF and the MGH, where his son received care, for saving the boy's life.

"The gala was a wonderful occasion to celebrate Boston MedFlight for its excellence in critical care transport," says Conn. "Since its establishment, the organization has transported approximately 43,000 patients and serves as a national model for critical care transport expertise and collaboration among competing hospitals. Rather than there being a different transport

system for each hospital, there is one cooperative system."

"At conception, none of us imagined that our single-helicopter service would turn into a fleet comprising three helicopters, one jet aircraft, three critical care ground vehicles and a staff of nearly 100 that brings the technology and skill of the emergency department directly to the patient," adds Prestipino. "The MGH is extremely proud to have had many of its senior leaders represented on the Boston MedFlight board of directors since its establishment. On behalf of the MGH, we congratulate Boston MedFlight for their amazing 25 years."

The event, which also included an auction, raised more than \$500,000 for BMF. For more information about Boston MedFlight, access www.bostonmedflight.org. ■



RESPONDING WITH GRATITUDE: From left, Michaela Martin, CPP, perfusionist for Cardiac Surgery; Rebekah Bitar, RN, RSN, Cardiac Intensive Care Unit; Dave Soltys, MBCR conductor; Jackie Wentzell, MBCR train master; Barry Katz, MS, CCP, perfusionist for Cardiac Surgery; Zelitch; and Steve Garceau, Mike Regan, Greg Bond and Rob Locke, all of Boston Emergency Medical Services

A thankful heart

ON MARCH 3, Bernie Zelitch of North Andover suffered a sudden cardiac arrest on a commuter rail train at North Station. Thanks to the swift action by employees of the Massachusetts Bay Commuter Rail Company (MBCR) and Boston emergency medical technicians, Zelitch was resuscitated and brought to the MGH, where he was treated with therapeutic hypothermia and later underwent cardiac bypass surgery. To show his appreciation for the care he received from the MGH staff, MBCR employees and first responders, Zelitch invited his caregivers to an appreciation lunch June 4 in the MGH Cardiac Surgery offices.

Tarbell lecturer explores concept of authentic leadership



AUTHENTIC LEADERS: From left, Anne Klibanski, MD, director of the Center for Faculty Development, chief of the Neuroendocrine Unit and director of the Neuroendocrine and Pituitary Tumor Clinical Center, Donna Lawton, executive director of the center, Tarbell, Roberts and Peter L. Slavin, MD, MGH president

This year's lecture, "Authentic Leadership Development," was held May 17 in the Thier Conference Room and featured Laura Morgan Roberts, PhD – an author, professor, researcher and consultant on organizational leadership. Roberts explained the importance of authentic leadership, citing credibility as the most valued characteristic. According to Roberts, being authentic is "a lot more complicated than just being yourself." She identified four key principles to leading authentically: being proactive in seeking opportunities to succeed; "taking off your mask" by embracing individuality and vulnerability; being

NOW IN ITS SECOND YEAR, the Nancy J. Tarbell, MD, Faculty Development Lecture offers an educational opportunity to promote both professional and personal growth for MGH faculty. The lecture was established by

the Center for Faculty Development to honor Nancy J. Tarbell, MD, an MGH pediatric radiation oncologist who served as founding director of both the Center for Faculty Development and the Office for Women's Careers.

true to one's best self; and striving to bring out the best in others.

For more information on the Center for Faculty Development, visit www2.massgeneral.org/facultydevelopment/. ■

The MGH Fund: Creating new and innovative programs

GIFTS TO the MGH Fund help create new, lifesaving opportunities by funding some of the most innovative projects spearheaded by MGH clinicians and scientists. One of these is the Home Base Program, a partnership between the MGH and the Red Sox Foundation. The program works to improve the lives of veterans who suffer from deployment-related post-traumatic stress disorder (PTSD) and/or traumatic brain injury (TBI). With the help of donations to the MGH Fund, the Home Base Program was established in 2009 to improve the specialized care available to veterans and active military personnel. The program comprises four key elements focused on helping veterans affected by PTSD or TBI: a clinic, a family support program, a research component and an education program.

The Home Base Program is just one example of the impact MGH staff can have by making a gift to the MGH Fund today. To learn more about the My Giving Helps MGH Fund Employee Campaign and make a gift or pledge, visit <http://intranet.massgeneral.org/give>.

SPECIALIZED CARE FOR VETERANS: Bob Davis is a veterans outreach coordinator for the Home Base Program, a partnership between the MGH and the Boston Red Sox Foundation. The program is partly supported by donations to the MGH Fund.



WHAT'S HAPPENING**MGH Senior HealthWISE**

MGH Senior HealthWISE is offering the following free lecture for seniors ages 60 and older, "The Helping, Healing, Habit Forming Power of Humor," June 17 from 11 am to noon in the Haber Conference Room with Diane Connor, MS, RN, CDE, a wellness nurse for MGH Senior HealthWISE. For more information, call 617-724-6756.

Open house at Mass General Imaging Chelmsford

Mass General Imaging is hosting an open house in Chelmsford June 17 from 5 to 8 pm to celebrate its newest location at 43 Village Square. Attendees can meet staff, take a tour and enjoy refreshments including a

"Mass General" blue velvet cake. All guests will receive a Mass General Imaging tote bag. Mass General Imaging Chelmsford offers mammogram screening, ultrasound and X-ray services. For more information or directions, call 978-256-3553 or visit www.massgeneralimaging.org.

Summer Safety Health Fair

The MGH Chelsea HealthCare Center will host its 13th annual Summer Safety Health Fair for children ages 4 to 16 June 19 from noon to 3 pm at 151 Everett Ave. The fair will include live entertainment; raffles, contests and giveaways; bicycle and helmet safety checks; and information on home, water, fire, sun and car safety. For more information, call 617-884-8300.

Smoking cessation program

The MGH Tobacco Treatment Service will offer a seven-week smoking cessation program Wednesdays beginning June 23 at 5:30 pm. Topics will include preparing to quit, coping with stress without cigarettes, preventing weight gain and maintaining a smoke-free life. Low-cost nicotine patches and/or gum will be available with written approval from a primary care physician. A registration fee is required and is on a sliding scale. For more information or to register, call 617-726-7443.

Burroughs Wellcome Fund

Applications are being accepted for the Burroughs Wellcome Fund Career Award for Medical Scientists. The award is for \$700,000 over five years. Clinical fellows, residents, instructors and postdoctoral researchers who have at least two years of research experience are eligible. Instructors are only eligible if they have been in a faculty position for two years or less. The deadline for applications is June 29. For more information, access www.hms.harvard.edu/foundationfunds or contact Erin Cromack at 617-432-7463 or erin_cromack@hms.harvard.edu.

Workshop on communicating with study subjects

The MGH Clinical Research Program is sponsoring "Speaking of Studies: How to Communicate Effectively with Study Subjects and within Study

Teams" June 30 from 1 to 4 pm in the Simches Research Center, Room 3.120. This interactive workshop, led by Tracey Rogers, PhD, of the Suffolk University Department of Psychology, will focus on the communication challenges that clinical research coordinators and research nurses typically face when working on studies that require effective verbal, written and electronic communication. This course was previously scheduled for May 12. To register, access <http://hub.partners.org>. For more information, contact Hillary Dearborn at 617-726-3310.

Watch a special "Boston Med" screening at the MGH

The MGH community is invited to view a special preview of the first episode of the upcoming ABC series "Boston Med" June 21 from noon to 1 pm in the Bulfinch Tent. Seating and space will be limited. ABC News crews spent four months filming caregivers and patients at the MGH, BWH and Children's Hospital. The eight-part series premieres June 24 at 10 pm EST on Channel 5. To view the trailer of "Boston Med," visit <http://bostonmed.abcnews.com>. For questions about the series, e-mail pa@partners.org.

Clinical research budgeting and tracking seminars

The MGH Clinical Research Program is sponsoring "Budgeting and Tracking for Clinical Research" July 6 and 13 from 2 to 3:30 pm in the Simches Research Center, Room 3.110. The first session, "Medicare Coverage Analysis and Budgeting for Industry Sponsored Trials," will include an overview of the Medicare Coverage Analysis required for all trials, how to create a budget, various negotiation strategies and the approval process for corporate sponsored trials. The second session, "Tracking for Clinical Research," will review financial reporting resources available to manage patient study charges, stipends and sponsor payments. This session also will describe the Medicare Coverage Analysis grid to direct patient charges. To register, access <http://hub.partners.org>. For more information, call Suzanne Guerette at 617-724-2900.

IN GENERAL

Joan Miller, MD, chief of the Ophthalmology Service at the MGH and Massachusetts Eye and Ear Infirmary, has been awarded the 2010 Joseph B. Martin Dean's Leadership Award for the Advancement of Women Faculty. The award, named after former Harvard Medical School (HMS) Dean Joseph B. Martin, MD, PhD, honors HMS faculty members committed to the recruitment, retention and advancement of women faculty at HMS.

The MGH recently was named to *DiversityInc's* list of Top Five Hospital Systems. *DiversityInc* is an online and print publication about diversity and business. The Top Five Hospital Systems list recognizes hospital systems that support a diverse workforce.

The Electronic Medication Administration Process for Patient Safety (EMAPPS) team at the MGH was recognized with the Pharmacy Health System Award from the Massachusetts Society of Health-System Pharmacists during the society's annual dinner on May 27. Margaret Clapp, MS, MDiv, RPh, chief pharmacy officer, and Robert Hallisey, MS, PharmD, clinical specialist for MGH Pharmacy, accepted the award on behalf of the EMAPPS team.

Lisa Kachnic, MD, of the Department of Radiation Oncology, has been elected a trustee of the American Board of Radiology. Trustees provide four years of service and are nominated by two sponsoring radiological societies.

Howard Weinstein, MD, chief of Pediatric Hematology-Oncology, was recognized by John Hancock Financial as the company's top fundraiser for the Boston Marathon. John Hancock Financial donates individual entry bibs to local nonprofits, including the MGH. Weinstein, who leads the MGH Marathon Team, "Fighting Kids Cancer One Step at a Time," ran the marathon for the 20th time this year and raised more than \$80,000 in support of MassGeneral Hospital for Children's pediatric cancer program.



Submit news tips
and story ideas
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MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

Honoring MGH support services staff

MORE THAN 4,000 MGHers representing operations support staff from across the hospital gathered throughout the day in the Bulfinch Tents June 16 for the annual Operations Support Staff Day Event and Ricardo Diaz Memorial Award Ceremony. Celebrations were held for daytime, evening and night shift employees.

Offering opening remarks, Jean Elrick, MD, senior vice president for Administration, welcomed attendees and expressed her gratitude to all the support staff teams. Peter L. Slavin, MD, MGH president, also thanked attendees for their contributions. "I always look forward to this event," he said. "It's become a wonderful rite of summer and a way to celebrate the critical work that operations support staff employees perform each and every day around the clock. Without the support of all of the members of the many support staff teams, the hospital simply could not function."

Guests at the daytime celebration enjoyed lunch provided by MGH Food and Nutrition Services. Bonnie Landry of Medical Coding said of the event, "It's nice for everyone to get together from different departments. We support the hospital at all levels. It's nice to get together to meet everyone."

Tony Necchi of Partners Transportation also had an
(Continued on page 2)



SERIES LAUNCH: DiBardino, Patel, Hurton, Troulis and Wrong during the June 21 panel discussion

BOSTON MED

MGH community catches sneak preview of ABC series

MGH EMPLOYEES crowded into the Bulfinch Tent June 21 to catch a sneak peek of the first episode of "Boston Med," an eight-part ABC News documentary series featuring the poignant, real-life stories of patients and caregivers at the MGH, BWH and Children's Hospital. The series was filmed over the course of several months last year.

An advance screening of the first episode aired simultaneously in the O'Keeffe Auditorium for leadership from the three hospitals, along with special guests who were featured in the first episode and members of the ABC News film crew. MGH President Peter L. Slavin, MD, welcomed attendees to the showing.

"I know I speak for all three of the hospitals in saying that we were truly honored to be approached by ABC to do this series with them," said Slavin. "We're all very proud of the care that goes on within our institutions and the incredibly talented and dedicated staff who work so hard day and night to do their best for our patients and their families."

Terry Wrong, executive producer of "Boston Med," offered remarks as well, thanking all of the hospitals involved and noting that the MGH was the ABC crew's bureau location during the four months of filming. "Peter and the MGH staff were generous and gracious throughout filming. ... It was a partnership all the way through the series," said Wrong, who cued up the preview at the end of his talk with the magic words: "Let the tape roll."

The first episode followed several story lines, including the case of Phil Hurton, a police officer who was shot in the face and hands while on duty. Hurton was brought to the MGH, where Maria Troulis, DDS, MSc, of the Department of Oral and Maxillofacial Surgery, performed surgery to remove a near-fatal bullet from his jaw. Troulis and Hurton – as well as Wrong and two other caregivers featured in the episode, Pina Patel, MD, resident at the MGH and BWH at the time of the filming, and Daniel DiBardino, MD, at the time a BWH cardiothoracic fellow – took part in a panel discussion following the preview. The panelists shared their initial reactions and talked about what it was like to be a part of the filming.

"Boston Med" premiered June 24 and will continue to air on Thursday nights at 10 pm throughout the summer. The series, which appears locally on Channel 5, also appears on ABC affiliate stations nationwide. For more information, visit www.massgeneral.org/bostonmed. ■

06.25.10

VOLUNTEER RECOGNITION:

From left, Ives
Erickson, Drysdale,
Augustin, Bartush
and Neagle



MGH volunteers enhance the patient experience

READILY IDENTIFIABLE by their pink jackets, the members of the MGH Volunteer Department can be seen throughout the hospital assisting patients and their family members, visitors and employees; quietly conducting helpful tasks; and faithfully supporting the hospital's mission to provide the very best care in a safe and compassionate environment. On June 2, the MGH community celebrated these 1,200 dedicated and supportive members of the hospital for their work at the annual Volunteer Recognition Day event.

On behalf of the MGH, Paul Bartush, CAVS, director of the Volunteer Department, Medical Interpreter Services, Information Associates and LVC Retail Shops, thanked the volunteers for all of their contributions.

He noted that in 2009, MGH volunteers contributed more than 95,800 service hours, a 10 percent increase over the prior year. Bartush also gave special thanks to the Volunteer Department staff: Wayne Newell, program manager, Meghan Fitzgibbons, volunteer coordinator, and Beth Needelman, project specialist, for their skillful management of the hospital's volunteer programs.

Special guests included Peter L. Slavin, MD, MGH president; Jeanette Ives Erickson, RN, MS, FAAN, senior vice president for Patient Care and chief nurse; and Cathy E. Minehan, chairman of the MGH Board of Trustees. Each offered remarks thanking the volunteers for their extraordinary efforts.

As a highlight to the event, Ives Erickson presented the annual Maeve Blackman Award

to volunteer Caroline Irungu, who recently passed her nursing exam for her state license. Ives Erickson also presented the Trustees Award to Mary Neagle, MSW; Fran Drysdale, RN; Becklyn Augustin; and Rolando Mercado, all of the MGH Care Management Program, in recognition of their collaboration on the Appointment Pal Program with the Volunteer Department. Other awards presented at the celebration were the Jessie Harding Award to Josephine Masucci and service awards to Eddie Chenea, Jay Cushman, Brad Herscot, Derek London, Kevin McElroy, Emily Jean Onufer, Betty Raymond and Rachel Wilson.

For more information about the MGH Volunteer Department, access www2.massgeneral.org/volunteers. ■



A JOB WELL DONE: Susan Barraclough, MS, RD, director of Nutrition and Food Services, left, congratulates Welcome.

— Support services

(Continued from page 1)

enjoyable time: "The food is good, and the event is a great way to show appreciation," he said.

As a highlight to the festivities, the annual Ricardo Diaz Memorial Award was presented to Glendalee Welcome of Food and Nutrition Services. An MGH employee since 2000, Welcome received 25 nominations from her colleagues on Ellison 14, who referred to her "quiet and steadfast performance" and "initiative in anticipating both patient and nursing needs."

"Seldom have I had the good fortune to work with someone committed so strongly to excellence in both the consistent and excellent performance of tasks assigned at work while also never allowing the burden of those tasks to distract her from caring actively for both her co-workers and those to whom she is providing care," said Lawren J. White, RN, of Ellison 16, in her nomination letter.

In addition to the event, posters highlighting the many support services departments and employees were on display in the Main Lobby during the week.

Final frontier comes to MGH campus

“WHEN YOU LOOK BACK at the earth from space, you realize that you are all on earth together – there are no lines or boundaries, no countries,” said Robert Satcher, MD, PhD, as he described being in space at the MGH Department of Psychiatry’s Diversity Committee annual spring speaker series. Satcher and his crew completed an 11-day trip to the international space station in November 2009.

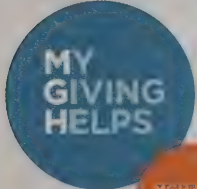
A clinical associate professor of Orthopaedic Surgery at the MD Anderson Cancer Center and a National Aeronautics and Space Administration (NASA) astronaut, Satcher presented “Diversity in Space Exploration and Our Search for Life Beyond” June 18 in the Ether Dome. He began by acknowledging one of his mentors, Chester Pierce, MD, a longtime MGH psychiatrist. He then presented an overview of the history of NASA and its diversity efforts, followed by a video showcasing his crew’s experiences. While in space, Satcher helped provide medical care for his crew members, conducted experiments and performed maintenance on arms of the space station during two separate space walks.



MISSION ACCOMPLISHED: From left, Parekh, Satcher, Pierce and Rosenbaum

The video captured both the challenges and fun of being in space. At the end of his presentation, Satcher took questions and encouraged the young physicians present to, “Seek out the people who will encourage and support you.” In closing remarks, Jerrold Rosenbaum, MD, chief of the Department of Psychiatry, emphasized the theme of teamwork in Satcher’s presentation, urging the audience to recognize that we are all astronauts on “spaceship” earth and to keep this in mind when working to achieve our missions. The MGH Department of Psychiatry Diversity Committee, under the leadership of Ranna Parekh, MD, MGH psychiatrist, strives to bring nationally and internationally recognized speakers to the MGH to discuss a wide range of issues with faculty, trainees and staff. The June 18 presentation also was made possible by the Multicultural Affairs Office and the American Psychiatric Association/Substance Abuse and Mental Health Services Administration Fellowship of Gina Duncan, MD, MGH psychotherapy chief resident. ■

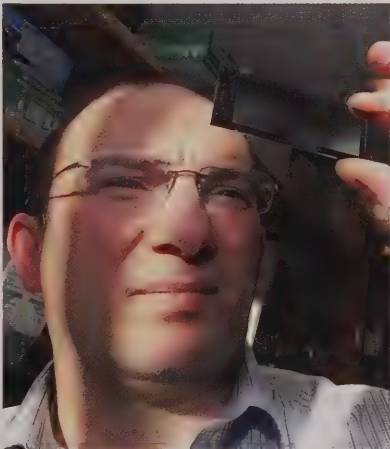
Still waiting to make a gift or pledge?



IT IS NOT too late! MGHers can still donate by going online. Just consider how past contributions have been used:

- The CTC-chip, a revolutionary device for cancer detection, was developed at the MGH using MGH Fund support.
- MGH Fund dollars are now helping the MGH Chelsea HealthCare Center study childhood obesity.
- The MGH Fund supports the MGH Clinical Innovation Awards, which help experts solve important problems.

To learn more and contribute before July 7, visit <http://intranet.massgeneral.org/give>. ■



A REVOLUTIONARY DEVICE: The CTC-chip was developed at the MGH, thanks in part to donations made to the MGH Fund.

ESOL grads follow dreams

BEFORE starting English for Speakers of Other Languages (ESOL) classes at the MGH, Hua Mei Liu often found herself frustrated when trying to communicate with others. Today, however, she sees learning English as the first step to following her dreams.

Liu, who works in Nutrition and Food Services, was one of 103 students who graduated June 4 from the ESOL program offered by the MGH and Jewish Vocational Services of Boston.

“After I finish this class, I would like to take some training classes such as medical terminology and a coding and billing class,” she said at the event. “I hope my dreams will come true.”

Liu’s optimism was present in each of the 100 graduates, their families and co-workers, who packed the Bulfinch Tent to celebrate a year of accomplishments.

“In every class, I have learned new things. ... It is so helpful,” said Manh Duong, who completed her Advanced B-level class with perfect attendance. Duong, who works in the Health Information Services Department, also spoke during the graduation. She praised the MGH for offering many opportunities to its workforce. “MGH always supports employees in increasing our knowledge so that we can improve our jobs. This is a good opportunity for us.”

MGH President Peter L. Slavin, MD, praised the graduates, many of whom are working full-time and raising families while studying English.

“You’ve carved out time to study, do your homework and achieve your goals,” he said. “It is motivated people like yourselves who for almost 200 years have made the MGH the place for people to turn to for their health care.”

The ESOL program will start again in the fall with classes from beginner to advanced levels. For more information, contact Beth Butterfoss, lead instructor, at 617-726-2388 or bbutterfoss@partners.org.

WHAT'S HAPPENING**DSC five-year anniversary celebration**

The Disparities Solutions Center will celebrate its five-year anniversary on June 30 from noon to 1 pm in the Bulfinch Tent. Featured speakers will include Gov. Deval Patrick and MGH President Peter L. Slavin, MD. This event is free and open to the public. Refreshments will be served, and registration is encouraged at disparitiessolutions@partners.org. Please indicate the event name when registering.

New data management tools seminar

The MGH Clinical Research Program will offer a seminar, "New Data Management Tools," July 14 from noon to 1 pm in the Simches Research Center, Room 3.110. Lynn

Simpson, an electronic data capture support specialist from Enterprise Research Infrastructure and Services, will discuss Research Electronic Data Capture (REDCap) and REDCap Survey. REDCap and REDCap Survey are free, secure, web-based data management tools for clinical and research data collection made available to all MGH/BWH investigators. Simpson will present a system summary on how to use the tools to build and manage online databases and surveys. This program meets the requirements of the Board of Registration in Nursing, at 244 CMR 5.00, for one contact hour of nursing continuing education. To register, access <http://hub.partners.org/catalog/>. For more information, contact Lauren Michaels at lmichaels@partners.org.

Infection control lecture

The MGH Clinical Research Program and the MGH Infection Control Unit will offer "Infection Control Principles and Practice in Clinical Research" July 12 from 9 to 10 am in the Simches Research Center, Room 3.110. Paula Wright, RN, BSN, CIC, director of the Infection Control Unit, will discuss standard precautions, as well as infection control practices when handling specimens or performing phlebotomy. OSHA and Joint Commission standards require infection control training for all clinical research nurses, coordinators and study staff who handle human specimens. Mandatory re-training must occur annually. This lecture meets standards for initial training or annual re-training. To register, access <http://hub.partners.org/catalog/>. For more information, contact Lauren Michaels at lmichaels@partners.org.

Falmouth Road Race

Although entry to the Falmouth Road Race is now closed to the general public, the MGH has been granted several charity numbers for runners who will raise funds to support the Fraser Burn Center Fund at MGH. The Fraser Burn Center Fund is dedicated to improving the lives of adults recovering from burn injuries and other skin ailments by supporting



SUPPORTING THE CANCER CENTER: From left, Daniel Haber, MD, PhD, director of the MGH Cancer Center; Kennedy; and Peter L. Slavin, MD, MGH president

Celebrating the one hundred

MORE THAN 650 guests attended the MGH Cancer Center's annual fundraiser, **the one hundred**, held June 2 at the Westin Boston Waterfront. The event honored 100 groups and individuals, including physicians and caregivers, researchers, donors and volunteers, who have helped advance the fight against cancer.

One of the honorees was the late Senator Edward Kennedy. His son Ted Kennedy Jr., a cancer survivor and keynote speaker at the event, accepted the honor on his father's behalf.

Over the past three years, the event has raised more than \$1.5 million to support the Cancer Center. Fundraising continues during the month of June with the "Charity in Bloom" program sponsored by Winston Flowers, which is donating 20 percent of retail sales from the MGH collection to the Cancer Center.

MGH patient care, research and education. The hospital's numbers are limited and will be given on a first-come, first-served basis. Runners who commit to raising at least \$750 for the MGH will receive a free entry. The seven-mile race takes place Aug. 15 in Falmouth. For more information or to register, contact Amy Flynn at aflynn2@partners.org or 617-726-7837.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering a free lecture for seniors ages 60 and older, "Medicare: It's as Simple

as ABCD," July 8 from 11 am to noon in the Haber Conference Room with speaker Jeanne Belmonte Scaduto, ABCD director at the West End Community Center. For more information, call 617-724-6756.

IN GENERAL

Krista Rubin, MS, RN, FNP, BC, of the Center for Melanoma, received the 2010 Excellence in Cancer Prevention and Early Detection Award from the Oncology Nursing Society. The award recognizes Rubin for her dedication to the prevention and early detection of melanoma.



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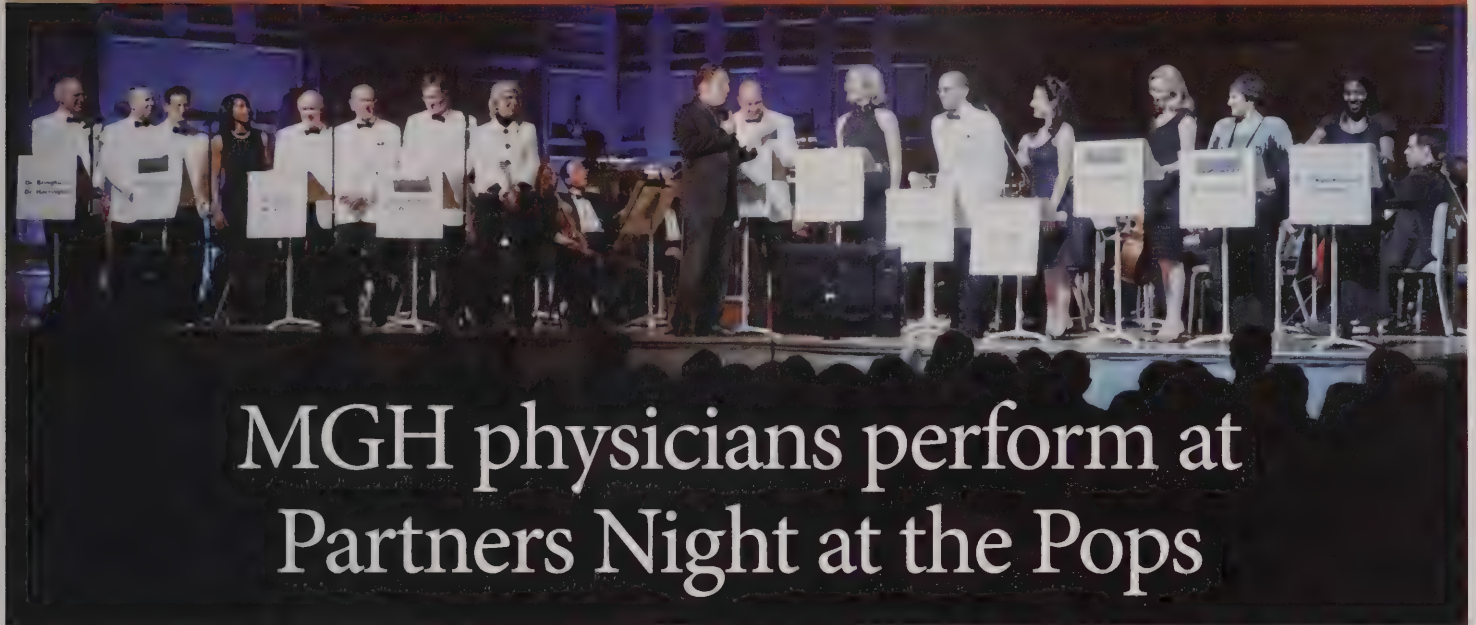
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A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL



MGH physicians perform at Partners Night at the Pops

IN WHAT'S BECOME a summertime tradition, Partners physicians showed off their musical talents at the 13th annual "Partners Night at the Pops: A Celebration in Honor of Our Physicians" at Symphony Hall. With the ongoing support of John Hancock Financial, the event took the audience on a trip down memory lane as conductor Keith Lockhart led the Boston Pops Orchestra through musical selections associated with Arthur Fiedler and John Williams, as well as his own repertoire. Singer Maureen McGovern entertained more than a thousand Partners physicians and their guests.

The highlight of the evening occurred when the Partners physicians performed on stage with the orchestra. Recruited for their singing talent, a total of 15 physicians took part in "A Cinematic Sing-Along" – seven physicians were lead singers and eight were members of the chorus.

Lead singers from the MGH were Ebele Okpokwasili-Johnson, MD, MPH, of Child and Adolescent Psychiatry, who led "Over the Rainbow" from "The Wizard of Oz," and Ariana Vora, MD, of Physical Medicine and

Rehabilitation, who led "The Way We Were" from the movie of the same name. Singing in the chorus from the MGH were F. Richard Bringhurst, MD, senior vice president for Research, and Bruce Walker, MD, director of the Ragon Institute of MGH, MIT and Harvard.

The audience sang along with the chorus as images from the films were displayed on a screen above the stage. With some creative editing, the scenes were altered to display the faces of the physicians in place of those of the actual actors and actresses.

The singing MGH physicians all fondly remarked that the event was a wonderful experience. Walker said, "It was so exciting, a fantasy come true! The entire time we were up there singing I kept saying to myself, 'I can't believe this is happening!'" Bringhurst echoed the sentiment by describing performing on stage with Keith Lockhart and the Boston Pops as a "thrill of a lifetime." Vora described it as "unforgettable" and Okpokwasili-Johnson said that singing with her fellow doctors was "a fun and inspirational event." ■



PIONEER IN ARTHROSCOPY: From left, Gill, Patel, Arthur Boland, MD, of MGH Orthopaedics, and Rubash

MGH honors pioneer in arthroscopic surgery

DINESH G. PATEL, MD, chief of MGH Arthroscopic Surgery, is widely recognized as a world pioneer in the field of arthroscopic surgery – a minimally invasive procedure that uses an endoscope and specially designed surgical instruments to examine and treat damage to a joint. On June 14, the MGH Department of Orthopaedic Surgery's Shoulder and Sports Medicine Service hosted a special event at the MGH Sports Medicine Center commemorating the history of arthroscopy and the unveiling of

(Continued on page 2)

BOSTONMED

A Real Life Medical Drama
from America's Top Hospitals

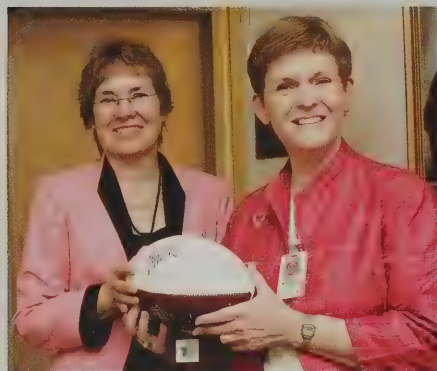


**Thursdays
at 10 pm EST on
Channel 5.**

[www.massgeneral.org/
bostonmed](http://www.massgeneral.org/bostonmed)

ACD project renamed “e-chart”

THE ACUTE CARE DOCUMENTATION (ACD) application, an electronic system for assessments, notes and flow sheet data, now has a new name: “e-chart.” The name was selected from among more than 220 entries in the “Name that App” contest held this past February. Several contestants submitted the winning name, and Linda Lyster, a



E-CHART: Lyster, left, and Sally Millar, RN, director of Patient Advocacy and Patient Care Services Informatics

staff assistant for the Yvonne L. Munn Center for Nursing Research at MGH, was selected as the winner by random drawing. The prize was a football signed by Patriots player Logan Mankins.

“Working in the Munn Center, I am familiar with the importance of electronic

documentation for nurses, as well as for all health care providers,” says Lyster. “I look forward to the successful completion of the project.”

The overall project will continue to be known as ACD, but promotional materials will display the new “e-chart” name. The application can be accessed by clinicians via the new “e-chart” button in the Clinical Application Suite.

For more information, contact Michele Cullen, RN, MGH ACD Information Systems project manager, at mcullen1@partners.org.

Mass General Imaging Chelmsford hosts open house

MORE THAN 60 GUESTS – including Mass General Imaging leadership, staff, referring physicians and members of the local community – gathered at the new offices of Mass General Imaging Chelmsford during an evening open house June 17. The satellite location for imaging services officially opened Oct. 1 after the building was extensively remodeled. Guests at the event were greeted by staff and received a tour of the facility, which includes state-of-the-art imaging equipment for digital screening mammograms, ultrasound and X-ray services.

Following a brief presentation of each clinical area, radiologic technologists from each area answered guests’ questions. Attendees then enjoyed refreshments including a “Mass General Blue Velvet Cake” and a blue-themed candy buffet. Flower sculptures were provided by local artists, and each guest received a Mass General Imaging tote bag.

Mass General Imaging Chelmsford is located at 43 Village Square. For more information, call 978-256-3553 or access www.massgeneralimaging.org. ■



IMAGING OPEN HOUSE: From left, Tyler Martin, BS, RT, (R)(CT); Julie Henry, AS, RT, (R)(M); Peter Mueller, MD; Giles Boland, MD; Betty Rafferty, MD; James Thrall, MD; Karen Lemaire; and Essmaeel Abdel-Dayem, MD, all of MGH Imaging

— MGH honors pioneer in arthroscopic surgery

(Continued from page 1)

the Dinesh G. Patel, MD, Arthroscopy Learning Laboratory. More than 200 guests packed the center to honor Patel.

Harry E. Rubash, MD, chief of Orthopaedic Surgery, welcomed attendees, including Patel’s wife, three children and eight grandchildren. Rubash described how Patel had completed significant parts of his training at the MGH, including serving as chief resident and as a clinical and research fellow in Orthopaedic Surgery. He also explained Patel’s long history of contributions to the MGH and arthroscopic surgery, saying, “Dr. Patel is a fine example of the ingenuity of MGH surgeons and researchers. His pioneering work in the field of arthroscopic surgery was instrumental in making the MGH a world-renowned center of excellence in this area. He is a tremendous asset to our department and a friend, colleague and mentor to many.”

Thomas J. Gill Jr., MD, chief of the Sports Medicine Service, then presented an overview of the history of the discipline, referring to Patel as “one of the founding fathers of arthroscopic surgery of the knee.” As a former trainee of Patel’s, Gill explained that Patel has made enormous contributions by helping to devise new arthroscopic instruments that are still used today.

“As a resident, I was amazed watching Dinesh perform surgeries effortlessly, much like a musician,” he said. “Before you knew it, he was done. He is never fazed during surgery.”

Patel then took to the podium and expressed his gratitude to the MGH and all of the guests for supporting him throughout his career. “The success of MGH Arthroscopic Surgery has been a combined effort by every one,” he said. “This is not about me. It’s about the public, private, government and medical community collaboration.” He also spoke of his love for teaching and mentoring the new generation of arthroscopic surgeons. “I strongly believe in the future. It’s important to train our trainees and continue to work to make things safer. Quality of care and safety for healing the hurt is what the MGH believes and what Orthopaedics and the Sports Medicine Service believe. I am quite fortunate to have spent much of my career at the MGH, teaching students about quality of care and reducing health care costs. I am overwhelmed by this recognition today, and I thank Harry, Tom Gill Jr. and Tom Gill Sr., Bertram Zarins, Barbara Dunderdale, Walter Guralnick and many others for their support.”

At the culmination of the event, a ribbon was cut at the entrance of the Dinesh G. Patel, MD, Arthroscopy Learning Laboratory. The lab offers residents, fellows, medical students and other trainees the opportunity for computerized simulation training with models of the knee, shoulder, elbow and ankle.

For more information about the Department of Orthopaedic Surgery, access www.massgeneral.org/ortho. ■

MESAC promotes medication safety via medication manual

MEDICATION SAFETY is one of the highest priorities at the MGH. To effectively promote and enhance medication education, safety and distribution, the Medication Education Safety and Approval Committee (MESAC) was launched in 2004 under the auspices of the Medical Policy Committee. A multidisciplinary group comprising representatives from across the hospital, including Pharmacy, Nursing, Compliance and the Center for Quality and Safety, MESAC recently completed a milestone project, the transition of the medication manual – which includes all medication-related policies, guidelines and procedures at the MGH – to TROVE, the online repository of MGH policies and procedures.

“We are thrilled to have reached the July 1 launch of the transition to TROVE,” says Margaret Clapp, RPh, chief pharmacy officer. “The move provides users with a single, easily available, up-to-date, consistent source for all medication-related policies, procedures and guidelines. The transition also will greatly support medication practices, the medication management process and will help the

hospital meet certain regulatory medication requirements.”

Of the two-year project, Susan Tully, RN, MESAC Executive Committee member and



MEDICATION MANUAL EXPERTS: From left, Kelly Barnes, RPh, compliance pharmacist; Alioto; Empoliti; Romeena Lee, project coordinator; and Tully

nursing director of Ellison 4, adds: “The initial challenge was to identify existing medication-related documents throughout the hospital. Each document was then reviewed and updated to ensure it reflected current best practices and regulatory requirements consistent with policies, procedures and guidelines at the MGH. MESAC then reviewed and approved these documents. The final step in the process

took place July 1 when all of these documents were moved to TROVE.”

The Medication Manual can be accessed in TROVE under Policy and Procedure Manuals and consists of the following folder sections:

- General Policies and Procedures
- Medication-Specific Policies and Procedures – previously located in the Nursing Procedure Manual

Medication Guidelines, previously located in the MGH IV Medication Reference and Nursing Procedure Manual, is divided into the following four groups:

- Adult Critical Care
- Adult General Care
- Pediatric Critical Care
- Pediatric General Care

For more information on how to submit a medication-related document for the Medication Manual in TROVE, contact Dena Alioto, RPh, pharmacy compliance director, at dalioto@partners.org; Tully at stully@partners.org; or Joanne Empoliti, MSN, RN, APRN, BC, clinical nurse specialist, at jempoliti@partners.org. For more information about MESAC, contact Christopher Coley, MD, chair of MESAC, at ccoleyp@partners.org. ■

IN MEMORIAM

Janice H. “Jay” Ciano

JANICE H. “JAY” CIANO, an administrative assistant in the Department of Radiation Oncology, died June 13 in an automobile accident in Malden. She was 54.

Ciano was born in Chelsea, Mass., and lived in Malden for the past 30 years. She began her career at the MGH in 1991 as an office assistant in the Department of Gynecology. She then transferred to the MGH Cancer Center in 1998 as a patient service coordinator and in 2007 began work in the Department of Radiation Oncology as a staff assistant.

Andrea B. Paciello, executive director of Radiation Oncology, describes Ciano as a well-liked and friendly colleague. “The Department of Radiation Oncology was very saddened by the news of Jay’s passing. She was a vibrant, spirited and committed contributor and a friend to many of her administrative co-workers. Her presence is missed, and our thoughts continue to be with Jay’s husband, daughter and son.”

Not only was Ciano a beloved colleague to those in her immediate department, but she also made many friends traveling on the Partners shuttle. Many employees have expressed how much they appreciated Ciano’s friendly and welcoming company during their commutes.

“For a couple of years now I have had the pleasure of Jay’s company while riding the MGH shuttle bus,” says Sandy Brown of Patient Care Services. “I especially enjoyed her wonderful sense of humor. Listening to her talk, it was very obvious to me how much she loved her family, including her husband Vinny; her daughter Gina, a new nurse; her handsome son Michael; and her little dog Madison. Jay was definitely the best dressed woman on the shuttle bus. I always looked forward to seeing Jay, and we all feel such a loss because of her absence.”

A memorial service will be held in the MGH Chapel in the coming weeks. Details will be provided in a future issue of *MGH Hotline*.



WHAT'S HAPPENING**Summer raffles at the Blood Donor Center**

During the month of July, individuals who donate blood at the MGH Blood Donor Center will be entered to win one of two overnight packages to Cape Cod, a round of golf for two at Bayberry Hill Golf Course in West Yarmouth or 2010 "Black Dog" Martha's Vineyard T-shirts. For more information, contact Melissa MacPhee at 617-726-8171 or mmacphee@partners.org.

PIE online nomination period

The 2010 Partners in Excellence (PIE) Awards online nomination period is underway. To nominate an individual or team, visit <http://pulse.partners.org/PIE/InstructionsWEB.asp>. All online nominations submitted during the summer of 2010 will be reviewed when the selection committees meet in October. Paper nominations will be available in August. Only individuals employed by

Partners institutions during the time of selection will be considered for an award. For more information on the PIE Awards program, visit http://pulse.partners.org/about/pie_about.htm.

Change in MGH Hotline schedule

Due to the July 4 holiday, MGH Hotline will not be published July 9. The regular schedule will resume July 16.

Partners conflict-of-interest policies

During the past six months, staff members from the Office for Interactions with Industry have met with more than 60 groups and helped 700 individuals throughout Partners to understand the new conflict-of-interest policies. Partners is taking a leading role in addressing conflicts and aims to have those who rely on Partners' decision-making – patients, the scientific community, students and the public – feel confident that the organization acts in their best interest. For Frequently Asked Questions and other tools to help navigate the new policies, visit <http://pulse.partners.org/OII/faq.html>. For help with specific questions, or to schedule a briefing for staff, contact the MGH Compliance Office at 617-726-1446 or e-mail PHSOII@partners.org.



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Employees, staff and volunteers
are invited to the annual MGH

Summer Picnic

Wednesday, July 7
Ballinich Patio Tents
11:30 am to 2 pm
30 to 11:30 pm

Picnic-style lunch • Carnival games
• MGH Fund Red Sox Raffle •
• MGH Star Performer •
Watch your colleagues compete for a chance
to be this year's singing star!

Grand opening of CNY Mail Services location

EACH YEAR, MGH MAIL SERVICES processes more than 12 million pieces of mail. To help meet the postal needs of the hospital, on June 21 Mail Services opened an expanded mail center at the Charlestown Navy Yard (CNY) Building 149, Room 1160.

"This additional space allows us to provide the same services to the CNY community as we offer at our main campus facility," says Jim Burns, CMDSM, EMCM, Linen and Mail Services supervisor. "We will be adding a postage machine in the next couple of weeks that will enable us to meter mail for all buildings associated with the Charlestown Navy Yard area, as well as departments located at the Schrafft's Building."

The new space is double the size of the original space and features state-of-the-art sorting equipment. Additionally, two Mail Services employees will now staff the location instead of one. Because of these improvements, employees at CNY will no longer have to remember a locker combination to pick up their department mail and can instead simply request it at the location's counter.

The center's hours of operation continue to be 8 am to 4:30 pm Monday through Friday. Employees are welcome to stop by and see the new center.

For more information about Mail Services, visit <http://intranet.massgeneral.org/mailservices>.

GRAND OPENING: From left, Jorge Villanueva, team lead for Mail Services; Bruno Viscomi, manager for Materials Management; and Burns at the new center



MGH ranks among top

THE MGH ranked third among the country's top hospitals on the annual list of "America's Best Hospitals" issue of *U.S. News & World Report*. The MGH also ranked among the top hospitals surveyed across the nation in the following specialties: cancer; endocrinology; ear, nose and throat; gastroenterology; geriatrics; gynecology; heart and heart surgery; kidney; neurology and neurosurgery; ophthalmology; orthopedics; pulmonary; psychiatry; rheumatology; and urology. For the 15th straight year, MGH Psychiatry was ranked the leading program in the country.

The Best Hospitals list ranks 152 medical centers nationwide in 16 specialties. Rankings in 12 of the 16 specialties are driven by hard data, such as death rates, procedure volume, and balance of nurses and patients. In the four remaining specialties – ophthalmology, psychiatry, rehabilitation and rheumatology – hospitals were ranked on reputation alone. A full list of the MGH specialties and rankings appears below.

In June, MassGeneral Hospital for Children (MGHfC) was one of only two pediatric hospitals in New England to be ranked by *U.S. News & World Report*. Among its specialties, diabetes and endocrinology, gastroenterology, neurology and neurosurgery, and pulmonology were noted for particular excellence.

The Best Hospitals rankings will be published in the August issue of *U.S. News & World Report*, available on newsstands July 27. For more information, visit www.usnews.com/besthospitals.

U.S. News & World Report MGH Rankings

Cancer	7
Endocrinology	2
Ear, Nose and Throat (MEEI/MGH)	2
Gastroenterology	4
Geriatrics	4
Gynecology	5
Heart and Heart Surgery	5
Kidney	5
Neurology and Neurosurgery	3
Ophthalmology (MEEI/MGH)	4
Orthopedics	3
Pulmonary	5
Psychiatry	1
Rehabilitation (Spaulding)	4
Rheumatology	7
Urology	12



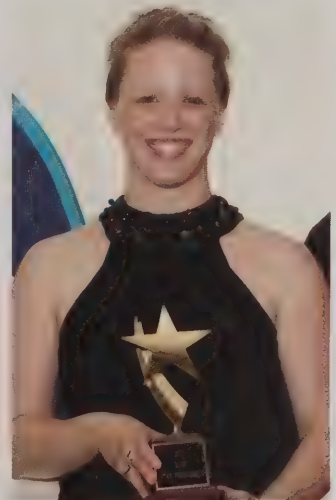
MGH Picnic: Eat, Sing, Play

NOTHING SAYS SUMMER like a hot, sunny day, and Mother Nature delivered for this year's annual Employee Summer Picnic hosted by MGH President Peter L. Slavin, MD. With temperatures climbing into the high 80s, more than 10,000 employees enjoyed a picnic lunch prepared by MGH Nutrition and Food Services, carnival games and the MGH Star Performer competition.

Liz McKay, of the Endocrine Unit, was named the 2010 MGH Star Performer after she wowed a packed Bulfinch Tent with her rendition of Whitney Houston's "I Will Always Love You." Six other MGHers – Margie Smith, MSW, of Social Services, Jo Biviano of the Cancer Center, Ben Castleton of Performance Improvement, Sony Mysore of Psychiatry, Isa Katimy of Police and Security, and Meredith Lowmaster of the Center for Comparative Medicine – also competed for this year's title.

The finalists were chosen by judges Carmen Vega-Barachowitz, MS, CCC-SLP, director of Speech, Language and Swallowing Disorders and Reading Disabilities; Tony James, vice president of Network Development; and Gino Chisari, RN, director of the Norman Knight Nursing Center. After each finalist's performance, the judges gave feedback, but ultimately, it was up to the audience to vote for their favorite.

The MGH Fund raffled pairs of Red Sox tickets throughout the day and two employees – Pedro Mordan of Environmental Services and Brenna Doherty of Patient Care Services Clinical Support Services – proved they have the "top guns" at the MGH Fund Fast-Pitch Tent, with top throws of 82 mph and 60 mph, respectively. Mordan and Doherty each received four tickets to see the Red Sox play against the Mariners at Fenway Park in August. ■



MGH STAR PERFORMER: McKay, this year's winner

Future philanthropists support MGHfC

THE YOUNGEST of philanthropists recently demonstrated their support for pediatric patients at MassGeneral Hospital for Children (MGHfC). On June 9, a group of students from Highland Elementary School in Braintree paid a visit to the MGHfC playroom on Ellison 18 to deliver 75 decorated gift bags to hospitalized patients. Three students – Kelly and Katelin Redford, ages 8 and 11, and Celina Morin, 12 – came up with the idea to gather donations for the patients.

“My sister Katelin, her friend Celina and I wanted to do something for my mom’s hospital,” said Kelly, daughter of Laurie Redford, RN, of MGH Vincent Obstetrics and Gynecology. “So we had a meeting with our school principal, Ms. Matthews.”

That meeting laid the foundation for plans that would include the entire the school. In response to a letter sent out to parents requesting donations of children’s toys, books, and arts and crafts, contributions quickly came pouring in.

“I was so touched by the children wanting to do something for the pediatric patients,” said Redford. “The principal, Elizabeth Matthews, and the school nurse, Carol Anderson, contacted MGHfC Child Life Specialist Anne Bouchard, who offered recommendations for age-appropriate items for the patients. For a month, the school collected donations. The students even named the project, ‘Hope from Highlands.’”

In another act of generosity, 4-year-old Joshua Levine – son of Wilton Levine, MD, clinical director of the MGH Department of Anesthesia, Critical Care and Pain Medicine – presented a check to MGHfC on behalf of his preschool, the Bernice B. Godine JCC Early Learning Center in Newton, on June 25. The funds were raised through donations collected by the children and their parents in honor of the Jewish tradition of “tzedakah,” the performance of charitable and philanthropic acts.

At the end of the school year, when Joshua’s teachers asked the class where they should donate the funds, “Joshua immediately and passionately suggested that the tzedakah should be donated to help sick children get healthy quickly,” said Levine. “What a privilege for a father to hear his son, at the age of only 4, think of this entirely on his own and then to deliver the gift in person.” ■



BIG HEARTS: Top photo, front row, from left, Kelly, Katelin and Zachary Kelley. Second row, from left, Declan Gill and Celina. Back row, from left, Bouchard, Elena Clifford, Redford and Kylie Redford. Bottom photo, from left, Peter Greenspan, MD, vice chair and medical director of Pediatrics, Lyla Dussault, Joshua and Lily Haspel

Film festival shines spotlight on organ donation



DONATE LIFE HOLLYWOOD: Madsen and his wife, Lynn, on the red carpet in Hollywood

WHILE SOME MGHERS are having a brush with stardom through the ABC series “Boston Med,” one MGH physician – Joren C. Madsen, MD, DPhil, director of the MGH Transplant Center and section chief of Cardiac Surgery – rubbed shoulders with celebrities for a worthwhile cause during the Donate Life Hollywood Film Festival in Beverly Hills June 11 and 12. The annual event – which brings physicians and organ donation advocates together with actors, writers and producers – aims to encourage accurate and inspiring television and film storylines about organ and tissue donation.

The two-day program featured screenings, panel discussions and award presentations. Madsen served on one of several physician panels designed to dispel myths surrounding organ and tissue transplantation. As past president of the American Transplant Society (ATS), he also presented a clip from the Redford AnimAction Project, a collaboration with ATS that teaches children about animation and helps them create animated public service announcements on organ and tissue donation.

“I was heartened and impressed by the outpouring of support by the stars and the producers and directors behind the scenes in Hollywood,” says Madsen. “Raising awareness about organ transplantation and the need for organ donors is critically important, and these are the people who have a unique ability to get that message out to the public.”

For more information on organ and tissue donation, or to register as a donor, call the New England Organ Bank at 800-446-6362 or visit www.neob.org.

MGH residents and fellows make great save during soccer game

SPAIN MAY HAVE WON the World Cup, but a team of MGH medical residents and fellows had a victory of their own on the soccer field this summer when they helped save the life of another player.

One afternoon in May, C. Robinson was playing a game of soccer with a men's team at the Harvard Athletic Complex. Robinson, an avid athlete, trains year-round for skiing, soccer and triathlons, so what happened next came as a total surprise. As the game was coming to an end he collapsed without warning.

"My memory is that I was reaching over, but that's it. My teammates said it looked like I was just sitting down on the field," he said.

That's exactly how Tommy T. Thomas, MD, PhD, a Neurology fellow, describes the scene. Thomas was playing on the opposing team when he saw Robinson "lay down on the turf." One of his teammates called him over, and when they could not find a pulse, Thomas started cardiopulmonary resuscitation.

On a neighboring soccer field, a team of MGH residents also were in the middle of a game and watched the incident unfold. Sonali Paul, MD, one of the medical residents, said she and her teammates ran over and formed a line behind Thomas to relieve each other when one got tired from performing chest compressions.

Bapu Jena, MD, PhD, another medical resident, ran to get the complex's automated defibrillator. Paul administered the first shock, and Thomas gave a second in an attempt to restore Robinson's pulse.

"Our team and everyone there was stunned by what happened," says Paul. "But it was a great display of teamwork on the field. Everything happened just as it would have in the hospital."

When the ambulance arrived Robinson was still unconscious, but emergency medical technicians found a weak pulse before rushing him to a nearby hospital. Those who had come to Robinson's aid were left to wonder how he would fare.

Paul found out two days later when Robinson was transferred to the Cardiac Step-Down Unit at MGH, the same unit on which she and two of



LIFE-SAVERS: Some of the MGH residents who helped save Robinson's life. From left, Thomas, Soverow, Jena, Pham and Zilinski

"They're Your Parents, Too!"

IT IS ESTIMATED that approximately 43 million people in the United States are caring for an aging parent or relative. Many do not share this responsibility with anyone, although a majority have siblings. To address some of the unique struggles of siblings caring for their aging parents, MGH Senior Health presented a talk by Francine Russo, author of "They're Your Parents, Too! How Siblings Can Survive Their Parents' Aging Without Driving Each Other Crazy." The free event took place June 17 in the O'Keeffe Auditorium.

"If you have issues with your siblings about caring for your aging parents, you are so not alone," said Russo. "But there's also good news. There are enormous opportunities at this time for deep satisfaction, personal growth and closeness for siblings, even when that doesn't seem very likely."

Russo explained that a primary reason there are so many challenges among siblings coping with aging parents is that the situation is new and families have no model. "Our parents are living approximately 30 years longer than a century ago. They are not only living longer, but also living longer with chronic conditions for which they need care."

As parents age and become frail, the entire family experiences a new emotional passage – the last phase of the original family in which the adult children were raised.

"Watching our parents decline and die brings us face to face with our own mortality in a whole new way," Russo said. "It stirs up old and deep feelings – to be loved by our parents the way we wanted, to be acknowledged as just as smart or important as a sister or brother. Suddenly, sibling rivalry is back although we're not always conscious of it."

To research her book, Russo spent years interviewing more than 50 siblings with aging parents. She heard what they did right and what got them into trouble. She also surveyed academic literature and spoke with prominent practitioners in the field of geriatrics, psychology, elder law and related fields to offer guidance on how siblings can better understand and navigate their relationships.

Among her suggestions are the following:

- Encourage sibling dialogue versus going through a parent to obtain the true facts of a parent's condition.
- Never say to yourself, "I shouldn't have to ask," but ask for help directly, specifically and without inflicting guilt.
- Refrain from minimizing or criticizing a sibling's efforts to care for the parent. Offer as much emotional support as possible.
- Request what is realistic. For example, if a sibling dislikes spending time with a particular parent, ask him or her to pay for groceries rather than take the parent for a walk in the park.

For more information about elder care, contact Barbara Moscovitz, MSW, LICSW, of the Geriatric Medicine Unit, at 617-726-4612.



ELDER CARE ADVICE: Russo offers advice for siblings caring for their parents.

BOSTONMEDA Real Life Medical Drama
from America's Top Hospitals**Thursdays
at 10 pm EST on
Channel 5.**[www.massgeneral.org/
bostonmed](http://www.massgeneral.org/bostonmed)**WHAT'S HAPPENING****Online college preparation classes**

Partners Career and Workforce Development (PCWD) is offering two four-week preparation courses for online college classes starting July 27 and Sept. 28. The first two weeks will introduce students to the online learning environment and the second two weeks will review basic study skills and tools for

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succeeding in an online course. For more information, contact Kathryn Decelles, PCWD career coach, at 671-435-6514 or kdecelles@partners.org.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering a free lecture for seniors ages 60 and older, "Elements, Vitamins and Macronutrients for Older Adults," July 15 from 11 am to noon in the Haber Conference Room. Kenneth Minaker, MD, chief of the MGH Geriatric Medicine Unit, will present. For more information, call 617-724-6756.

**Memorial Service for
Janice "Jay" Ciano**

A memorial service for Janice "Jay" Ciano, an administrative staff assistant in Radiation Oncology who died in an automobile accident June 13, will be held in the MGH Chapel July 22 from 12:30 to 1:30 pm. All are welcome to attend.

IN GENERAL

The Pediatric Endocrinology Unit and Diabetes Center at MassGeneral Hospital for Children was recently recognized by the American Diabetes Association for meeting the National Standards for Diabetes Self-Management Education. The recognition lasts for four years.

Two MGH Heart Center fellows have received 2010-2011 Full-Year Research Fellowship Awards from the Heart Rhythm Society. **Peter Alexander Noseworthy, MD**, was awarded the Max Schaldach Fellowship in Cardiac Pacing and Electrophysiology, and **Dan Blendea, MD, PhD**, received the Michel Mirowski International Fellowship in Cardiac Pacing and Electrophysiology. The award recipients were announced at the Society's Scientific Sessions in May. The Heart Rhythm Society Fellowships are designed for individuals interested in clinical and basic research relating to the latest advances in electrophysiology.

— Soccer*(Continued from page 3)*

the other residents on the soccer team work.

"They all came in to see how I was doing," says Robinson, who has been recovering steadily. "It was great to meet them and thank them for what they did."

As a result of his cardiac arrest, Robinson underwent a procedure to receive an implantable cardioverter-defibrillator, a small device used in patients at risk of sudden cardiac death that can detect and treat abnormal heart rhythms. He started working with a personal trainer in mid-June to get back in shape for a triathlon this summer and credits Matthew Nippins, PT, DPT, CCS, an MGH senior physical therapist, with helping him get back in shape.

In addition to Thomas, Paul and Jena, Robinson thanks each of the residents on the field who helped save his life, including Krishna Reddy, MD, Jodi Zilinski, MD, Jon Soverow, MD, and Neil Ahluwalia, MD, all medical residents; Julien Pham, MD, a Renal Unit fellow; Sarah Psutka, MD, Urology resident; and Andrew Delemos, MD, a Gastrointestinal Unit fellow. ■



MANAGEMENT EXCELLENCE: From left, Peter L. Slavin, MD, MGH president and MHA treasurer, Moss and Paciello at the June 9 MHA meeting

Moss receives ACHE award

SUSAN CHAPMAN MOSS, MPH, executive director of the Department of Anesthesia, Critical Care and Pain Medicine, is the winner of the American College of Healthcare Executives (ACHE) 2010 Massachusetts Early Careerist Healthcare Executive of the Year Award. The award recognizes ACHE members under the age of 40 who have made significant contributions to the advancement of health care management excellence.

"Susan has demonstrated an ongoing commitment to ACHE and has been very successful in her position at MGH," says Andrea Paciello, ACHE regent for Massachusetts and executive director of the MGH Department of Radiation Oncology, who presented the award to Moss during the Massachusetts Hospital Association (MHA) Annual Meeting on June 9. "She is a true role model for other early careerists."

Adds Ann Prestipino, MPH, senior vice president of MGH Surgical and Anesthesia Services and Clinical Business Development, "Susan brings extraordinary insight, vision, good judgment and maturity to her role. This, coupled with her amazing organizational and analytic skills, makes her a truly outstanding leader and manager."

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES WHO WORK AT THE MASSACHUSETTS GENERAL HOSPITAL



FIVE-YEAR MILESTONE: From left, Slavin, Betancourt, King, Green, Auerbach and Sánchez at the June 30 celebration

Disparities Solutions Center celebrates five-year anniversary

THE DISPARITIES SOLUTIONS CENTER (DSC)

at MGH was established in July 2005, as a first-of-its-kind center dedicated to the elimination of racial and ethnic disparities in health care. With the support of MGH President Peter L. Slavin, MD, what began with three staff members under the leadership of Joseph Betancourt, MD, today includes a staff of 10, and over the past five years has raised approximately \$3.5 million in grant support to address health care disparities locally and nationally.

To mark the DSC five-year anniversary,

as well as the center's many contributions and milestones, the MGH welcomed friends, colleagues and special guests – including Massachusetts Gov. Deval Patrick; Department of Public Health Commissioner John Auerbach; Secretary of Health and Human Services JudyAnn Bigby, MD; and State Representative and Chair of the Joint Committee on Public Health Jeffrey Sánchez – to a June 30 anniversary celebration held in the Bulfinch Tents. Nearly 200 guests attended to commemorate the DSC for the vital work accomplished since its establishment.

"The Disparities Solutions Center began with an idea – that we go beyond studying disparities and move toward taking action to eliminate them," said Betancourt in his opening remarks. "We feel fortunate that the MGH believed in us and has supported our work and principals. We're proud of our portfolio of projects that have had an impact both locally and nationally in moving the elimination of health care disparities from the margin to the mainstream."

Following Betancourt's welcome, Roderick
(Continued on page 4)



A MOTHER'S LOVE: "Amazing Moms" at the Liberty Hotel

MGHfC honors amazing mothers

CANCER DOESN'T just affect the people diagnosed with it – it affects entire families. To recognize the challenges mothers face throughout their child's cancer treatment, the Center for Pediatric Hematology and Oncology at MassGeneral Hospital for Children (MGHfC) hosted an appreciation event, "Celebrating Amazing Moms," June 27 at the Liberty Hotel.

Approximately 25 mothers participated in the event, which included brunch; remarks from Kim Fuller, a cancer survivor who was treated at the MGHfC as an adolescent and now works at the hospital as a radiation therapist; and a salsa class with Jennifer Earls, a dance instructor and graduate student who also was treated at the MGHfC several years ago. Both women's mothers were in attendance.

"This celebration allowed moms in similar situations to connect with one another for support," says Elyse Levin-Russman, LICSW, a clinical social worker who coordinated "Celebrating Amazing Moms" under the guidance of the Center for Pediatric Hematology and Oncology's Family Advisory Committee. "It also gave them some time away from the challenges of caring for a sick child. It was a very special program."

07.23.10



TWENTY YEARS STRONG: From left, Gall; Dean Xerras, MD, medical director of Chelsea HealthCare Center; McWilliams; Hampton; DiDomenico; Anne Richmond, MPH, director of MGH Community Health Associates; Healey; Desmond; Brit Nicholson, MD, MGH senior vice president and chief medical officer; O'Flaherty; and Slavin

MGH Student Health Center at Chelsea receives high marks

FOR 20 YEARS, the MGH Student Health Center at Chelsea High – a satellite of the MGH Chelsea HealthCare Center – has helped meet the primary care and mental health care needs of Chelsea teens, offering services such as physical exams, immunizations, nutrition counseling and behavioral health services. To celebrate this milestone anniversary and honor the MGH clinicians who have dedicated their careers to the health of the students of Chelsea, Sen. Sal DiDomenico and Rep. Eugene O'Flaherty joined MGH, city and state leaders – including MGH President Peter L. Slavin, MD; Chelsea City Manager Jay Ash; Superintendent of Chelsea Schools Tom Kingston, PhD; Chelsea High School Principal Joseph Mullaney; and Massachusetts Department of Public Health Director of School-Based Health

Centers Renee Aird, BSN, MS – for a June 25 celebration at Chelsea High School.

“The MGH Student Health Center at Chelsea High has been a labor of love by a group of dedicated caregivers and health professionals who have one goal in mind – keeping the young people of Chelsea healthy for a lifetime,” said Slavin at the event. “As doctors and nurses, we are all looking to make a difference in the lives of the people we serve. Often it is the dramatic ‘saves’ that get the attention of the public. But the real miracles in health care happen every day with listening, compassion and thoughtful advice at the moment a patient needs us the most. And that’s what these caregivers do at the student health center.”

At the celebration, DiDomenico presented recognition awards to Sheila Desmond, MD,

former medical director, and nurse practitioners Kathy Healey, CPNP, MSN; Gail Gall, CPNP; and Jordan Hampton, RN, MSN, CPNP. The women have led the center for the past 20 years.

In addition to honoring the health center founders, O'Flaherty announced that five members of the Chelsea High School Class of 2010 earned summer jobs at the Chelsea HealthCare Center through the Jobs for Youth Program. The students are working in radiology, pediatrics, urgent care, the laboratory and security and are supervised by Jeannette McWilliams, administrative director of the Chelsea HealthCare Center, and Claudia Dias, patient services coordinator at the Student Health Center.

For more information about the MGH Student Health Center at Chelsea High, access www2.massgeneral.org/cb/chelsea.htm#schoolhealth. ■



Cyclists take to the streets to conquer childhood cancer

NOW IN ITS EIGHTH YEAR, the Granite State Quest (GSQ) is a 50- or 100-mile bicycle ride through southern New Hampshire that benefits the Center for Pediatric Hematology and Oncology at MassGeneral Hospital for Children (MGHfC). This year, the one-day event started and finished at the Timberland Company in Stratham, N.H., on July 10 with more than 100 cyclists and 20 volunteers riding and working throughout a day of rain showers.

“A few raindrops did not dampen the spirits and commitment of the riders,” says Howard Weinstein, MD, chief of MGHfC Pediatric Hematology and Oncology and one of the cyclists. “Our mission was to go out there and provide individuals and families with the opportunity to participate in the quest to conquer childhood cancer, and all of the riders completed their goals.”

Adds Tucker O'Day, MSPT, program manager for Ergonomics at Partners Occupational Health Service, “We were delighted with the number of riders participating in this year’s event – double the number of riders from last year! We estimate that our fundraising will exceed \$100,000, which will result in an eight-year total of \$767,000.”

All of the funds raised by the riders benefit pediatric research and cancer care at MGHfC. Next year’s GSQ will take place July 9. For more information, contact Bruce Taylor at 603-773-1345.

RIDING FOR A CAUSE: Weinstein completes his 50-mile trek to benefit MGHfC.

MGH IN HAITI | *Haiti symposium highlights need to sustain response*

ON JUNE 24, members of the MGH community gathered in the O’Keeffe Auditorium for an event focusing on the continuing crisis in Haiti. The symposium, “Haiti: Sustaining the Response,” reflected on the MGH community’s disaster response and recognized the work ahead. Presented by the MGH Center for Global Health, the event featured remarks and a discussion led by Paul Farmer, MD, co-founder of Partners in Health, and Robert Little, national correspondent for the *Baltimore Sun*. Several MGH volunteers who had served in Haiti also shared their stories – including Laurence Ronan, MD, of the Department of Medicine; Dave Henderson, MD, of the Department of Psychiatry; Jacquelyn Nally, RN, of the Department of Emergency Services; Annkathryn Goodman, MD, of the Department of Obstetrics and Gynecology; and Robert Sheridan, MD, of the Burns Service.

“We hosted the symposium to gather as a community of global health practitioners and advocates to share and learn from our experiences in Haiti,” says David Bangsberg, MD, MPH, director of the MGH Center for Global Health. “It was an important opportunity to not only reflect on those experiences and let them guide the future of our global emergency response, but also acknowledge the need to sustain that response to ensure Haiti’s future.”

Little opened the symposium by sharing stories from his time aboard the USNS Comfort, where he had worked alongside Ronan. MGH volunteers who had served in Haiti also shared stories of struggle, survival and hope. Closing the symposium, Farmer called on the global health community to continue serving in Haiti and more importantly, to work to build an infrastructure so the local population can recruit, educate and train the next generation of caregivers.

Prior to the symposium, the Center for Global Health hosted a luncheon in the Bulfinch Tent to celebrate MGHers who had volunteered following the Jan. 12 earthquake. Staff members were invited to share their experiences and suggest how the global health community can better mobilize during a crisis.

“The MGH Center for Global Health is committed to supporting and enhancing the efforts of those dedicated members of our community who serve abroad and work with the most vulnerable populations,” says Bangsberg. “Symposia like this give us an opportunity to listen to our colleagues and better understand their needs, which will only improve our response moving forward.” ■

CARING FOR HAITI: MGH volunteers who had helped respond to the emergency in Haiti



PHOTO BY ARUN SHANBHAG

MGH hosts local hawk family

THE REPUTATION of the MGH as the place to have children has spread to the animal kingdom, as a young family of red-tailed hawks is being raised at the heart of the main campus. Hatched this past May in a nest on a fire escape at 25 North Anderson St., the three chicks are being cared for by the father hawk, who often can be seen on the trees and buildings surrounding the Bulfinch Lawn. According to several employees from MGH Buildings and Grounds, the mother hawk was killed June 10 when she was struck by a commercial truck while chasing a pigeon.



PHOTO BY ARUN SHANBHAG



RAISING YOUNG: Top photo, mother hawk feeds chicks on May 21. Middle photo, chicks in nest on May 21. Bottom photo, fledgling on July 19

Bird enthusiasts, including patients, employees, visitors and local ornithologists, have enjoyed watching the father care for his three offspring, who are now flying on their own and learning how to hunt. To view more photos and commentary about the hawks, access a blog created by Arun Shanbhag, PhD, MBA, of MGH Orthopaedics, at <http://arunshanbhag.com/2010/05/23/red-tailed-hawk>.

— DSC

(Continued from page 1)

King, MD, MPH, DSC senior faculty member, introduced the governor. "As part of the Health Care Quality and Cost Council Advisory Committee, I have personally witnessed Governor Patrick's, Secretary Bigby's and Commissioner Auerbach's commitment to eliminating racial and ethnic disparities," he said, thanking the officials for supporting the work of the DSC.

Patrick commended the center, saying that the work of the DSC benefits the entire community. "We all are part of one community," he said. "And we all have a stake in addressing health care disparities and the work being accomplished at the DSC."

Following the governor's remarks, Alexander Green, MD, MPH, DSC associate director, introduced a 20-minute video that highlighted a number of the center's milestones. Among these is the establishment of the Disparities Leadership Program, which has trained 118 participants representing 58 organizations from 23 states

and Puerto Rico. Other highlights included the Diabetes Management Programs for Latino and Cambodian patients at the Chelsea and Revere health care centers.

Slavin then offered remarks, acknowledging the DSC staff and Betancourt, as well as Joan Quinlan, director of the Center for Community Health Improvement, which has closely collaborated with the DSC throughout its existence.

In closing, Betancourt expressed his gratitude to Slavin, the MGH and the DSC staff. He dedicated the success of the center to his mother, Luz Betancourt, who was in attendance and works at MGH Chelsea HealthCare Center, and his

father, who passed away in 1994. "Every journey begins with a first step, and I think we've certainly taken that first step and maybe the second. With continued dedication, passion, perseverance, as well as key partners and supporters, I'm certain we'll continue to march forward on this path to eliminate disparities."

For more information about the DSC, access www.massgeneral.org/disparitiessolutions. ■

PATRICK COMMENDED THE CENTER, SAYING THAT THE WORK OF THE CENTER BENEFITS THE ENTIRE COMMUNITY. "WE ALL ARE PART OF ONE COMMUNITY," HE SAID.



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WHAT'S HAPPENING**Clinical research career seminar**

The MGH Clinical Research Program is sponsoring "Careers in Clinical Research for Research Staff" Aug. 11 from noon to 1 pm in the Simches Research Center, Room 3.110. This seminar will feature a discussion with experienced staff who will share their stories and answer questions about ways to build a career in clinical research. All are welcome to attend. This program meets the requirements of the Board of Registration in Nursing, at 244 CMR 5.00, for one contact hour of continuing education. To register, access <http://hub.partners.org>. For more information, contact Lauren Michaels at lmichaels@partners.org or 617-726-5010.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering free hypertension screenings for seniors ages 60 and older July 26 from 1:30 to 2:30 pm at the West End Library, 151 Cambridge St. For more information, call 617-724-6756.

Online college preparation classes

Partners Career and Workforce Development is offering two four-week preparation courses for online college classes starting July 27 and Sept. 28. The first two

weeks will introduce students to the online learning environment and the second will review basic study skills and tools for succeeding in an online course. For more information, contact Kathryn Decelles at 617-435-6514 or kdecelles@partners.org.

Mentors needed

The MGH Center for Community Health Improvement (CCHI) seeks mentors for its Boston Youth Programs. CCHI offers various mentoring opportunities with different time commitments. Mentors receive training and ongoing support. For more information, contact Rantimi Oluwasegun at roluwasegun@partners.org or call 617-643-6291.

Pediatric endocrinology and diabetes referrals

The Pediatric Endocrinology Unit and Diabetes Center at MassGeneral Hospital for Children is an international referral center for the management of pediatric diabetes and endocrine disorders in children and adolescents. For information on how to refer patients to the program, contact Leah Berthold, RN, CDE, at 617-726-2909 or visit www.massgeneral.org/children/specialtiesandservices/endocrinology.

IN GENERAL

The MGH has been selected as one of three finalists for the Association of American Medical Colleges Spencer Foreman Award for Outstanding Community Service. This award recognizes academic medical centers for their community work. On behalf of the MGH, the MGH Center for Community Health Improvement submitted an application showcasing five programs: Revere CARES, the Immigrant and Refugee Health and Diabetes Management programs in Chelsea, Boston Youth Programs and the Boston Health Care for the Homeless Program at MGH. The award winner will be announced this fall.

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A second chance

MGHfC and MEEI help save Haitian child with eye cancer



A CARING TEAM: Front row, from left, Coleman; Widerson; and Chacilia Richalien, Widerson's aunt. Back row, from left, Mukai; Grabowski; and Edaniel Beauplant, MGH Haitian-Creole medical interpreter

THE EFFORTS OF THREE DOCTORS at three separate institutions came together to forever change the life of one little boy living in a remote village in Haiti. Thanks to the dedication of a doctor in Maine and treatments from caregivers at MassGeneral Hospital for Children (MGHfC) and the Massachusetts Eye and Ear Infirmary (MEEI), 3-year-old Widerson Mompremier has been given a second chance at life.

Widerson's journey began this past winter when his family brought him to a medical clinic in their village of Soufriere shortly after the January earthquake. Widerson had become blind in his right eye, and his family asked the medical staff for help. When Laurel Coleman, MD, a geriatric specialist at Maine Medical Center who was volunteering in Haiti at the time, saw the little boy, she immediately recognized that he needed advanced care. So she put him on her back and carried him five miles to the closest town to see an ophthalmologist, who confirmed her fear. Widerson had retinoblastoma, a type of eye cancer, and needed treatment to survive.

Back in Maine, Coleman successfully lobbied to bring Widerson to the United States for care, despite his lack of a passport. Eric Grabowski, MD, (Continued on page 2)

MGHfC opens Ronald McDonald House Charities Family Rooms

MASSGENERAL HOSPITAL for CHILDREN (MGHfC) has joined Ronald McDonald House Charities (RMHC) to provide a comfortable and restful space for family members of children receiving care. The two Ronald McDonald Family Rooms – adjacent to the pediatric inpatient rooms on Ellison 17 and 18 – are sunlit corner rooms featuring expansive views of Boston, (Continued on page 3)

ROOM FOR COMFORT: From left, Jim Garrett, president of RMHC of Eastern New England; Minehan; Kleinman; Edie Stevenson, executive director of RMHC of Eastern New England; and Ronald McDonald





WEDDING MOMENT TO REMEMBER:
From left, Porter, Wollison and Labourene

White 9 wedding offers comforting last moments

WEDDING BELLS WERE RINGING through the hallways of White 9 on June 24 when Susan Wollison and Richard Porter exchanged their vows in the inpatient room of Susan's mother, Marcia Labourene. The impromptu wedding, originally planned for June 27, was rescheduled at the suggestion of the MGH palliative care team caring for Labourene, 91, who was struggling with a debilitating pulmonary disease. Labourene and her daughter worked with the staff of White 9 to arrange the wedding so that Labourene would be able to witness her daughter's nuptials in person, something very important to both mother and daughter.

"This is the best thing I could ever give to my mother," said Wollison. "The fact that she was able to be here to witness how much love Richard and I share and that we will be forever happy was her biggest gift to me."

The groom's lifelong friend John E. Ligums, a justice of the peace, flew to Boston from Houston to officiate the ceremony with a Bible provided at the last minute by MGH Chaplaincy. In addition to the beaming mother of the bride, eight other family members of both the bride and groom attended the bedside ceremony.

Sadly, Labourene, who had shown a renewed sense of happiness following the wedding, died July 8. She proudly said at the wedding, "This means the world to me. To have my entire family gathered with me is the best gift ever."

IHP celebrates its preceptors

CAREN HARRIS, RN, MSN, PNP, a pediatric surgical nurse practitioner at MassGeneral Hospital for Children (MGHfC), spent two years working at the hospital before she decided to become a preceptor for the MGH Institute of Health Professions (IHP). Ten years later, she still enjoys her time working with nursing students from the graduate school, which was founded by the MGH to prepare health care specialists in nursing, physical therapy, speech-language pathology and medical imaging.

"I felt like it was important to give back to the IHP and help other nurse practitioners along with their education," says Harris, who graduated from the school in 1998 with a master's degree in Nursing.

Harris attended the IHP's Preceptors Appreciation Event June 24 in the Bulfinch Tent along with approximately 100 other IHP preceptors, students and alumni. The IHP hosted the annual celebration to thank the more than 300 MGH preceptors who play a critical role in the clinical education of its students.

"The future of our programs, the future of our professions, rests with those who are helping to educate the next generation of health care professionals," Leslie Portney, DPT, PhD, FAPTA, interim dean of the IHP School of Health and Rehabilitation Sciences, told the audience. "We look forward to continuing that collaboration."

Three MGHers who are also IHP faculty members – Carmen Vega-Barachowitz, MS, CCC-SLP, director of Speech, Language, Swallowing and Reading Disabilities; Michael G. Sullivan, PT, DPT, MBA, director of Physical Therapy Services; and Gaurdia Banister, PhD, RN, executive director of Nursing, Administration and Support Services at The Institute for Patient Care – offered remarks at the celebration and commended the preceptors for their work.

To learn more about becoming a preceptor for the IHP, contact the school at 617-726-8008. ■



SHARING THEIR EXPERTISE: From left, MGH nursing preceptors Kathleen Healey, CPNP, MSN, of the Chelsea HealthCare Center, and Harris with IHP nursing faculty members Gail Gall, APRN, BC, and Nancy Terres, PhD, RNC, BC

– Widerson

(Continued from page 1)

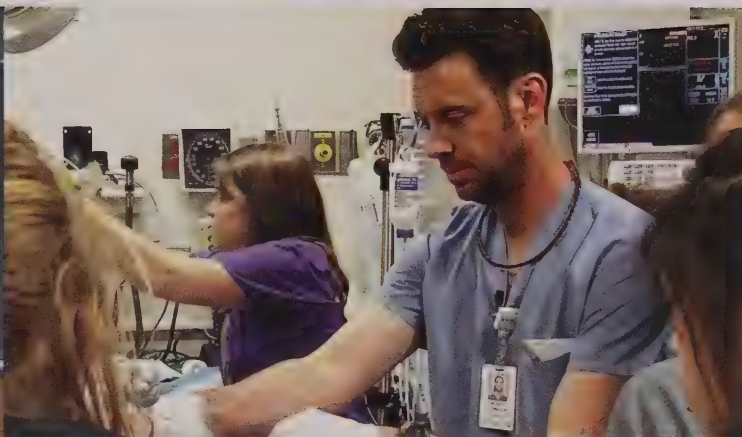
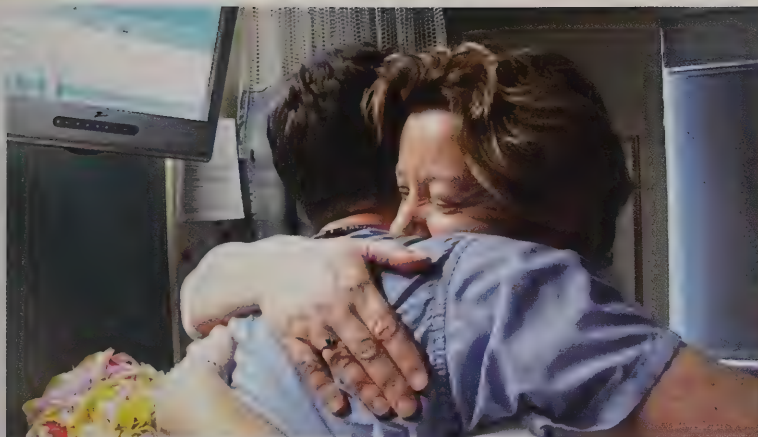
DSci, a pediatric hematologist-oncologist at MGHfC, and Shizuo Mukai, MD, a surgeon at MEEI, both specialists in retinoblastoma, became involved in Widerson's treatment shortly after he arrived.

"When we first saw Widerson we were very concerned," says Grabowski. "There was a high risk that the tumor had metastasized. In many undeveloped countries, this disease is fatal."

Widerson first had surgery to remove his cancerous right eye and received a prosthetic replacement. He then underwent four rounds of chemotherapy. In August, under the care of Shannon MacDonald, MD, of MGH Radiation Oncology, he will start proton therapy to target the area where some tumor cells were found. With these treatments, the doctors are confident Widerson will go on to lead a full and healthy life.

"Widerson's a very special boy. He's brave, courageous and full of charm," says Grabowski. "He is doing very well with lots of support and love from his family and the social workers and staff at the MGH and Mass Eye and Ear."

After his treatment, Widerson will go back to Haiti to live with his family, but he will remain in the hearts of his team of U.S. caregivers. ■



NURSE IN ACTION: Screenshots from episode five. Top left, O'Donnell hugs a patient's mother; top right, O'Donnell in the ED

Chatting with Mike O'Donnell, RN, of "Boston Med"

MIKE O'DONNELL, RN, is one of many MGHers who have appeared in "Boston Med." O'Donnell appeared in the July 22 episode of the eight-part series, which airs Thursday nights at 10 pm EST on Channel 5. To read a full-length interview with O'Donnell and other MGHers in the series, visit www.massgeneral.org/bostonmed.

Q. How long have you been a nurse?

A. I've been a nurse just about 15 years; 10 of those have been at the MGH. I talked about it a little bit in the episode, but basically, I had never really thought about being a nurse until a close family friend sort of saw the "writing on the wall" for me and thought it was something I should consider.

Q. In the Emergency Department (ED), you provide care for some of the sickest patients. How do you handle the stress and intensity of the job?

A. You have to first focus on what you're doing – and then there's a kind of disconnect that enables you to kind of do it. This wasn't something that was obvious to me in the beginning, and I would carry a lot of the sad stuff around with me. For the sake of

self-preservation, you don't have to stop being a compassionate person, but you do have to try to keep your work at arm's length.

Q. What was it like to be filmed and followed by a film crew while working in the ED?

A. It was a little uncomfortable at first – maybe not uncomfortable, just odd. But the crew was really good at staying out of everybody's way and being inconspicuous and mindful of what was going on. Not only were they good at what they did, but they were nice people, and I enjoyed their company.

Q. Where did you watch the episode you were featured in? Who were you with and what did they think?

A. I watched it at a local bar with some friends and colleagues, including Adriana Reguera, RN, an ED nurse, and Amanda Grabowski, RN, another ED nurse who was featured in the series. The feedback I've received so far has been really good. My only goal, and really the reason I was interested in participating in the series, was to show people what nursing is – to help them understand what it is that we do and why it is so valuable to the hospital and patient care.

Q. What was your reaction after watching the episode?

A. It's weird to see yourself on TV, but I thought ABC, the editors and all the people who worked on the series did a great job of putting it together. I felt a little awkward watching it, but I walked out of the place feeling pretty good. The episode showed nursing in a positive light and in a way that people might not always get a chance to see.

Q. Have any of your patients mentioned the show to you since seeing it?

A. None of my patients have said anything yet, but a few people have recognized me here and there and mentioned that they're enjoying the show and that it's nice to see nurses showcased. I've also gotten some requests for the turkey vulture dance.

Q. Have your kids seen the show?

A. They've seen clips on the computer, but they're 7 and 5 years old, so I don't think they can watch the whole thing. I think I'm going to show them the turkey vulture dance. That's how their dad is at home, so it won't be a surprise to them. ■

— Family Rooms

(Continued from page 1)

tasteful artwork, computers, mini-kitchens and a large aquarium with colorful fish. Marilyn Gifford, CCLS, of Child Life Services, says that the artwork and furniture were selected with serenity in mind. Because Ellison 17 and 18 are decorated with

an underwater ocean-theme mural, the rooms' designer decorated each family room with tones of beige and yellow, representing a beach to complement the oceans of the hallways.

To mark the completion of the Ronald McDonald House Family Rooms at MGH/Fc, a June 29 ceremony was held with special guests Cathy E. Minehan, chair of the

MGH Board of Trustees, RMHC of Eastern New England representatives and two "Ronalds" – Ronald Kleinman, MD, MGH/Fc physician-in-chief, and Ronald McDonald, who appeared in full regalia. Kleinman described the difference the new rooms have made for parents of hospitalized children.

"When I walked by and noticed the parents and siblings

relaxing in these rooms, it was apparent by the look on each of their faces that they were in the space to find peace and rest from what can be a very stressful time," said Kleinman. "We are grateful to Ronald McDonald House Charities for this wonderful gift that has already been so beneficial to our patients and their families."

WHAT'S HAPPENING

MGH Senior HealthWISE

MGH Senior HealthWISE is offering a free hypertension screening for seniors ages 60 and older Aug. 2 from 1:30 to 2:30 pm at the Hill House, 127 Mt. Vernon St. For more information, call 617-724-6756.

Soccer clinic at Gillette Stadium

The MGH, New England Revolution and Spaulding Rehabilitation Network are offering children with disabilities the chance to meet and play soccer with Revolution players and coaches. The clinic will take place at the Dana Farber Field House at Gillette Stadium Aug. 24 from 4 to 6 pm. Revolution team members will provide instruction and sign autographs. To register, pick up a form at the MGH Employee Access Center or the Human Resources Office at Spaulding Rehabilitation Hospital or

e-mail mghhvents@partners.org for an electronic copy. Registration is requested by Aug. 9. Space is limited.

"Something Fun for Everyone" at the Blood Donor Center

The MGH Blood Donor Center is holding a "Something Fun for Everyone" promotion throughout the month of August. All blood donors will be eligible to win passes for a variety of activities – including golfing, rock climbing, kayaking and surfing. For more information about this and other summer promotions, visit the Blood Donor Center's Facebook page or contact Melissa MacPhee at 617-726-8171 or mmacphee@partners.org.

IN GENERAL

Ian Y. Wong, PhD, of the Department of Surgery and BioMEMS Resource Center, is one

of 18 nationwide recipients of the Damon Runyon Fellowship Award. The three-year award, presented by the Damon Runyon Cancer Research Foundation, supports promising young scientists conducting basic and translational cancer research. Wong is sponsored by Department of Surgery and BioMEMS Resource Center colleagues Mehmet Toner, PhD, director of the BioMEMS Resource Center, and Daniel Irimia, MD, PhD. He is developing a new experimental platform for characterizing how cancer cells migrate in response to biochemical signals and 3-D structural architectures.

Julian M. Goldman, MD, of the MGH Department of Anesthesia and Critical Care and Pain Medicine, director of Interoperability for CIMIT and medical director of Partners Biomedical Engineering, has

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received the International Council on Systems Engineering (INCOSE) Pioneer Award. The annual award, presented during INCOSE's 20th international symposium in Chicago, recognizes leadership in systems engineering in the biomedical and health care fields.



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THE VALUE OF VOLUNTEERS: CCHI Youth Programs staff members with MGH volunteers at the June 29 event

CCHI Youth Programs show appreciation to volunteers

THE MGH CENTER FOR COMMUNITY HEALTH IMPROVEMENT (CCHI) Youth Programs hosted an event at the Holiday Inn June 29 to thank the MGH employees who have volunteered their time to encourage and inspire the 350 students in its programs. More than 300 MGH employees participated last year as science fair mentors, science fair judges, job shadow hosts, internship supervisors, mentors, tutors and guest speakers, among other roles. The time commitments vary, but the results are the same: each volunteer makes a difference in a young person's life.

"It's great to be in the community and helping these kids," said Aileen Shen, a clinical research coordinator for MGH Pediatric Research who attended the appreciation event. "They are the future generation of health care."

Tywana Coston, an intern in the Endocrine Unit, was the event's keynote speaker and an example of the effect Youth Programs volunteers can have. Coston began interning at the MGH through ProTech, a 20-month internship program that provides work-based career exploration and preparation for high school juniors and seniors.

"I've met some extraordinary people at this hospital," she said. "They have supported me in so many ways and inspired me to follow my dreams." Coston, who will attend Virginia State University this fall, is the first member of her family to attend college.

The mission of CCHI's Youth Programs is to provide youth in grades 3 through 12 with academic, life and career skills that expand and enhance their educational and career options. Students are able to engage in enrichment opportunities, career exploration and mentorship relationships connected to science, technology, engineering and math (STEM) education. For more information on Youth Programs volunteer opportunities, contact Joan McCarthy, youth programs administrator, at 617-724-3210 or jemccarthy@partners.org.



ANKLE ACE: Perez, right, helps Anstey demonstrate how to properly wrap an ankle using an Ace bandage.

Sports medicine experience

ONLY WEEKS after the dedication of the Dinesh G. Patel, MD, Arthroscopy Learning Laboratory, the lab's resources are already being put to good use. The MGH Sports Medicine Service recently hosted a career workshop in the lab for a group of students participating in the MGH Center for Community Health Improvement's (CCHI) High School Program and who also are working at the MGH with the CCHI Summer Jobs Program.

Patel, chief of Arthroscopic Surgery, welcomed the students to the July 26 event, followed by special guest Rep. Jeffrey Sánchez, who encouraged the students to make the most of the opportunities available to them through the MGH.

The students then broke into two groups. The first headed to the Sports Physical Therapy Treatment Room to learn some basic information about sports-related injuries with Edmund Anstey, a Harvard Medical School student and research assistant, and Graham Frankel, also a research assistant. Anstey and Frankel explained how to deal with minor ankle injuries, including proper wrapping technique. Back in the Arthroscopy Learning Laboratory, Katherine Redford, a clinical research coordinator, taught the students about operative techniques, after which they explored dry knee models with arthroscopes.

"This was really fun," said Marvin Perez, who will be entering 11th grade in the fall and is interning in Patient Transportation Services for the summer. "I learned a lot."

The workshop was organized by Louise Borda, administrative director of Sports Medicine, Redford and Anstey, with the support of Patel and Thomas Gill IV, MD, chief of Sports Medicine. For more information about Youth Programs opportunities, contact Joan McCarthy, Youth Programs administrator, at 617-724-3210 or jemccarthy@partners.org.

A special bond

MGH caregiver officiates wedding for patient

THIS SUMMER, one MGH physician traded his white coat for a suit jacket and his stethoscope for a wedding ceremony script when he officiated the wedding of one of his longtime patients.

David H. Ebb, MD, of the MassGeneral Hospital for Children (MGHfC) Center for Pediatric Hematology and Oncology, has been Gary Letourneau's physician for the past 16 years. Letourneau, now 29, was diagnosed with osteosarcoma at the age of 13 and has battled the disease since then, always with Ebb by his side.

Although he is an adult, Letourneau has continued his care with MGHfC physician Ebb and his colleagues, including Francis Hornicek, MD, PhD, chief of Orthopaedic Oncology; J. Heidi Jupp, RN, Pediatric Oncology nurse; Anne Fiore, RN, NP, Orthopaedic Oncology nurse practitioner; and Andra Sobran, MSW, LICSW, clinical director of Social Services. When he became an adult, Letourneau made a special request for Ebb to continue his cancer care, and Ebb agreed, knowing how much it meant to Letourneau that he continue the journey with him.

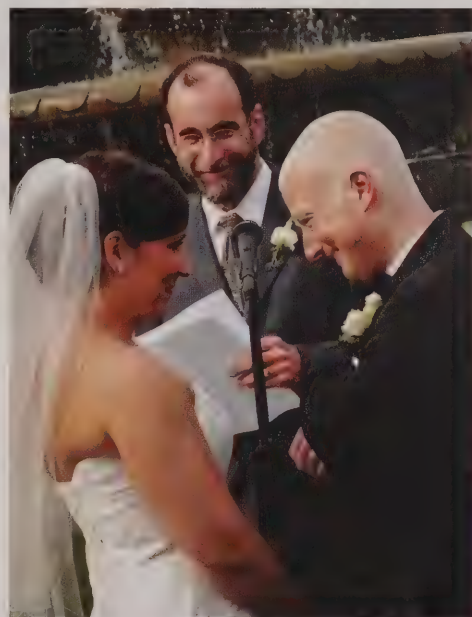
"When I first visited Dr. Ebb 16 years ago, I immediately felt comfortable," says Letourneau. "Obviously, our relationship has developed over the years, and it's as much of a friendship now as it is a doctor and patient type of thing. It was a pretty clear option, when we decided to have the ceremony, to ask Dr. Ebb to officiate. He knows me the best out of anyone outside of my family."

Upon hearing Letourneau's request for him to officiate the special day, Ebb says he was more nervous than anything else. "I was extremely flattered and very nervous," he says. "I wasn't sure I would be up to the task, and I wanted to make sure everything was perfect for Gary and his bride, Carolyn. I even bought a new suit for the first time in 23 years just for the ceremony."

In addition to Ebb officiating the nuptials, Jupp and Sobran also attended the wedding, which took place June 26 at Tupper Manor in Beverly, Mass., with 170 of the couple's family members and friends.

The special bond between Ebb and Letourneau was apparent at the ceremony. Letourneau, who refers to his care team as "his MGH family," says that he often sees his MGH caregivers more than he sees some of his own family members. He describes the level of comfort and trust that he feels for his MGH family as "amazing."

"Everything went perfectly," says Letourneau. "The weather was great, and Dr. Ebb went above and beyond what we expected him to do. Carolyn and I are so thankful for his help throughout these years as my caregiver and friend and now for making our wedding day even more special than we could have ever imagined!" ■



TO HAVE AND TO HOLD: Ebb officiates the wedding of Gary and Carolyn Letourneau.

MGHers successfully advocate for injury-prevention state laws

THE CAREGIVERS at the MGH and MassGeneral Hospital for Children (MGHfC) support the health and well-being of adults and children in many ways. Recently, several hospital caregivers and administrators went a step further in their support of the health of their communities when they played important roles advocating for several injury-prevention state laws.

On July 31, "An Act to Regulate the Use of Off-Highway and Recreation Vehicles" was signed, providing stricter safeguards for the use of all-terrain vehicles (ATVs) by prohibiting children under the age of 14 from operating them. When the bill originally was presented in 2006, MGHfC pediatric trauma surgeon Peter Masiakos, MD, testified at the State House in its support, presenting emergency care data demonstrating that ATVs pose a

significant threat to young children.

"Everyone who has worked tirelessly on this initiative is thrilled that it has finally been passed into law to prevent unnecessary deaths of unsuspecting youth," says Masiakos. He attended the private signing of the bill with Gov. Deval Patrick and several of the bill sponsors and supporters, including the Kearney family, who had advocated for the bill on behalf of 8-year-old Sean Kearney, who died due to injuries sustained in a 2006 ATV accident; Senate President Therese Murray; Sen. Steven A. Baddour; Rep. Vinny deMacedo; Rep. Thomas J. Calter; Rep. Peter J. Koutoujian; Rep. Michael A. Costello; and the Masiakos and Lee families.

Two other bills also were passed this summer with the support of Linda Lacke, MPH, MGH Outreach and Injury Prevention coordinator, and Caren Harris, NP, MGHfC Pediatric Surgery nurse practitioner. Lacke and Harris worked with state and community officials to support "An Act Relative to Safe Driving," and "An Act Relative to Safety Regulations for School Athletic Programs." The safe driving law bans text messaging for all Massachusetts drivers, prohibits junior drivers from using cell phones and institutes new license renewal procedures for mature drivers, among other provisions.



INJURY-PREVENTION SUPPORT: Gov. Patrick, center, signing the off-highway vehicle bill into law at a State House ceremony with guests, including Masiakos, far right

The safety regulation for school athletic programs comes into effect Sept. 1 and requires high school athletic and band programs to have staff or volunteers, parents and student participants trained in concussion awareness. It also prohibits any student who has or is or suspected of having a concussion from returning to play until he or she has written clearance from a medical professional.

"We are extremely pleased with these three important injury-prevention laws," says Lacke. "Given that we are a Level 1 pediatric and adult trauma center, we see a lot of these cases. With our background on the cutting edge of patient care and research, the MGH's input has been so important to the support of such bills."

For more information about injury-prevention state laws and initiatives, contact Lacke at llacke@partners.org. ■

IN MEMORIAM

William J. Monahan

WILLIAM J. MONAHAN, a master electrician who worked for MGH Buildings and Grounds for 10 years, died suddenly July 14. He was 54.

Monahan was a lifelong resident of Somerville and a talented singer and guitarist who went by the stage name "The Reverend Will." He enjoyed playing Sunday blues and Friday night jams with "The Barn Owls."

"Each year, Willie entertained everyone at the Christmas jam session at MGH East," says Joseph L. Gagnon, operations manager for MGH East Buildings and Grounds. "Although he will be missed

in life, he will always be in our hearts. Willie was that one person who made our shop a sort of family. We all have our differences, likes and dreams, and Willie was the one who always believed we could work through any differences. He was a good, hardworking man, an honest man, trustworthy and loyal to his beliefs, but most of all a good friend."

Monahan is survived by his wife, Dorothy; sister, Janice Taranto; brother, Robert; and many nieces and nephews. In celebration of Monahan's life, a blues jam session will be held Aug. 21 from 11 am to 4 pm at VFW Post 1012 at 114 Mystic Ave. in Medford, Mass.



Every Dollar Counts

Phil Litch has worked at Mass General since 1978. Today, he is the radiation therapy team leader for the Francis H. Burr Proton Therapy Center, where he cares for people being treated for cancer.

"Mass General is full of top-notch people whose mission is the same as mine — treating patients and making them feel they are a part of their own treatment," he says.

Mr. Litch donates a small amount from each paycheck he receives, contributing directly to the MGH Fund. He does so because he has seen first-hand how important Mass General is to patients and their families.



“The greatest benefit to the MGH Fund comes from people like me and others who give a modest amount consistently. It really adds up.”

Phil Litch
Senior Therapist, Radiation Oncology

We want to hear from you!

Did you make a pledge to support the MGH Fund this year as part of the My Giving Helps Employee Campaign? If so, then we want to know what you have to say. As co-chairs for the employee campaign, we have spoken to colleagues throughout the hospital during the past few months. Doing so has given us the chance to hear some inspiring stories about Mass General, and about what our hospital means to the people who work here each day and night.

We do not want to miss out on learning your story. So if you have a few moments, please be sure to visit the My Giving Helps web site to share your thoughts with us:

http://intranet.massgeneral.org/give/share_story.html

Did you know...

You can sign up to contribute to the MGH Fund at any point during the year. Just visit the My Giving Helps web site or call the MGH Fund team:

<http://intranet.massgeneral.org/give>
or 617-724-6440

The MGH Fund

One Gift. Infinite Possibilities.



MASSACHUSETTS
GENERAL HOSPITAL

Thank you!

MY
GIVING
HELPS

MGH FUND
EMPLOYEE
CAMPAIGN

Dear Colleagues,

As you know, this is a wonderful time to be a part of Massachusetts General Hospital. We are as focused as ever on improving the outstanding care we provide our patients and we continue to pursue extraordinary research breakthroughs. But no accomplishments are possible without **you — our valued employees.**

Perhaps you have taken time this past year to stop and view the construction of the hospital's newest building, just outside the emergency room entrance. That structure is the centerpiece of an unprecedented fund-raising effort that promises to transform Mass General. With the **My Giving Helps Employee Campaign**, we turned to you and all of our hospital colleagues. We asked for your help in creating the foundation for a broad campaign.

You have not let us down.

So far this year, nearly 2,100 employees at Mass General have made a gift or pledge to support the hospital. Whether it was a donation to the MGH Fund or a gift to benefit a specific aspect of patient care, every single contribution is being used to benefit the work we do together, day and night.

On behalf of each one of us, and every fellow member of the Mass General community, thank you for your generous support and for all you do throughout the year to make our hospital one of the best in the world.

Sincerely,

The Co-Chairs, MGH My Giving Helps Employee Campaign

Jeff Davis, Senior Vice President, Human Resources

Guillermo "Bill" Banchiere, Director, Environmental Services

Sandy Dodge, Executive Director, MGHfC and Partners Pediatrics

Gaurdia Banister, RN, PhD, Executive Director, Institute for Patient Care

Jim Heffernan, Chief Financial Officer, MGPO

Jeanine Wiener-Kronish, MD, Anesthetist-in-Chief

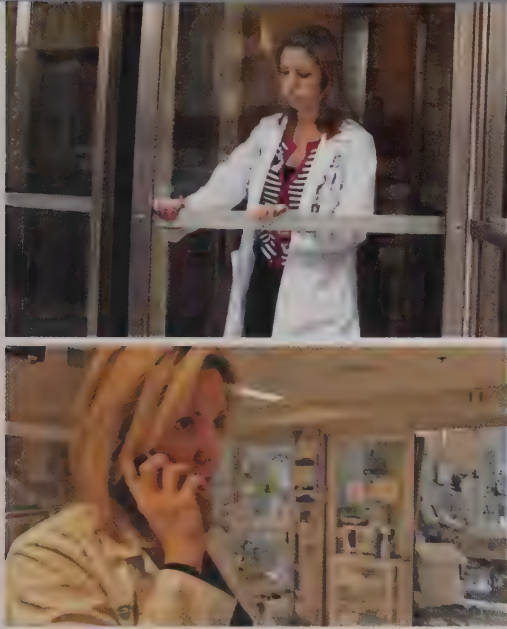
Harry Rubash, MD, Chief, Orthopaedic Surgery

The MGH Fund

One Gift. Infinite Possibilities.



MASSACHUSETTS
GENERAL HOSPITAL



THE HEART OF THE MATTER: Screenshots from episode five featuring Parks and Pollet at the MGH

Chatting with Kimberly Parks, DO, of “Boston Med”

KIMBERLY PARKS, DO, a transplant cardiologist in the MGH Heart Center, is one of several MGHers featured in “Boston Med.” In episode five, Parks cares for Marvin Pollet, a middle-aged detective from Louisiana with a rare heart disease. Though he is initially put on the transplant list for a new heart, his condition deteriorates, so he has to be removed from the list. Sadly, he eventually dies. In the following interview, Parks answers some questions about “Boston Med” and Pollet.

Q. How long have you been working at the MGH?

A. A little over two years – after completing my fellowship at MGH, I then joined the faculty.

Q. Why did you agree to participate in the filming of the show?

A. I love the work that I do. Participating in filming is a great way to share our own amazing experiences with others. It is an incredible privilege to interact with and care for people who are facing their own mortality. Exposing illnesses like Marvin's is a good thing for the public. One can gain a much better appreciation of their own life through observing others who may be less fortunate in terms of their health. In many cases they have a happy ending, but sometimes they don't.

Q. What was it like to be filmed while working and to be followed by a film crew?

A. Going through the filming process actually raised the level of intensity of the work I was doing. Typically, my day is rather busy. My time is focused on being efficient, going

from one difficult situation right into the next. When you are stopped between each case and asked questions by the film crew, you are forced to leave the scientific aspect of each case and think about how profound the work we do is. That definitely added to the emotional intensity of each case.

Q. What was your reaction after watching the episode you were featured in?

A. I had a lot of mixed emotions, and obviously they could only show a glimpse of the entire story. I would've liked to have seen more footage of Marvin before he was critically sick, so that the audience could get to know him a little better. I'm really glad that they were able to expose the amount of work, dedication and emotional involvement that occurs when taking care of very sick patients. Most caregivers don't find satisfaction in their work unless they extend their involvement to the human side.

Q. Marvin's case was a very emotional, very tragic one. Was it hard for you to watch the episode and relive the situation?

A. It definitely brought me back to that day, and I relived the frustration and sadness I felt at the time. Although we were unable to achieve our goal of getting Marvin a new heart, I am at peace knowing that his family has been able to deal with his loss so gracefully. Part of me believes that his story was meant to be told, in a way, and perhaps that was his mission in coming to the MGH.

Q. How often does a denied insurance claim affect a case like Marvin's? Is that something you see a lot?

A. More often than you would imagine. I have frequently made personal phone calls to medical directors at insurance companies because of the denial of what I considered to be life-saving medical treatment. It's extraordinarily frustrating.

Q. Have you talked to his family at all since the show aired?

A. Marvin's wife Jeanette and I have been in contact over the past year. We talk every few months, and we talked the week the show aired and after it aired. His wife is an extraordinary individual. His family is kind, loving and warm.

Q. Have any of your current patients mentioned it to you?

A. I've received an overwhelming amount of positive feedback about the show. The patients it seems to have affected the most are our heart transplant recipients. It allowed them to gain a new appreciation for the life that they now have – they know what could have been their outcome. Those patients who are waiting for a transplant and are currently very ill found it difficult to watch the show because it was too close to home. I think for the most part, people were touched by the episode, and a powerful message was sent.

For more information on “Boston Med,” visit www.massgeneral.org/bostonmed. ■

WHAT'S HAPPENING**Blood Donor Center on Facebook**

During the month of August, individuals who become a "fan" of the MGH Blood Donor Center Facebook page will be entered to win a New England clambake for two at the Barking Crab Restaurant. Current Facebook fans who donate blood in August also will be entered to win. To become a fan or learn more about other promotions, visit www.facebook.com/pages/MGH-Blood-Donor-Center/134347370118. For more information, contact Melissa MacPhee at 617-726-8171 or mmacphee@partners.org.

Design and conduct of clinical trials course

The MGH Clinical Research Program is offering an intensive 15-session course, "Design and Conduct of Clinical Trials," on Tuesdays and Thursdays, beginning late September, from 5 to 6:15 pm at the MGH. Physicians with a serious interest in clinical trials will

be introduced to the theoretical and practical issues facing researchers. The course is ideally suited for fellows starting their research years, junior faculty pursuing careers in clinical research and physicians with an interest in becoming more actively involved in clinical research. Enrollment is limited. To ensure placement in the course, early application is recommended. To submit an application or view a course schedule, visit <http://hub.partners.org/catalog>. For more information, contact Lauren Michaels at lmichaels@partners.org.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering a free lecture for seniors ages 60 and older, "Hearing and Listening for Life," Aug. 12 from 11 am to noon in the Haber Conference Room. Ellen M. O'Neil, ScD, CCC-A, associate director of Audiology at Massachusetts Eye and Ear Infirmary, will present. For more information, call 617-724-6756.

Longwood Symphony Orchestra on the Esplanade

The Longwood Symphony Orchestra will hold its free annual outdoor concert Aug. 18 at 7 pm at the Hatch Memorial Shell on the Esplanade. The orchestra, which was formed by members of the Boston medical community, includes several MGHers. For more information about the concert, visit www.longwoodsymphony.org.

Onsite college placement testing and results review

Partners Career and Workforce Development (PCWD) offers onsite college placement testing and results review the third Thursday of every month at 165 Cambridge St., second floor. The next test will be Aug. 19. For more information, contact Kathryn Decelles, PCWD career coach, at 617-435-6514 or kdecelles@partners.org.

U.S. citizenship classes

Registration is underway for a U.S. citizenship class beginning Aug. 16. This free, eight-week program takes place Monday evenings from 5:15 to 7:15 pm through Oct. 4 in the Yawkey Center for Outpatient Care. The course is available to MGH employees and their families.

A walk with heart

THIS YEAR the American Heart Association's (AHA) 2010 Boston Start! HeartWalk is one of the two official charities of the MGH. On Sept. 11, MGHers are invited to join the more than 10,000 walkers at the Heart Walk. With David Torchiana, MD, chairman and CEO of the MGPO, serving as event co-chair, the MGH aims to raise \$125,000 to support the AHA's clinical, educational and research programs in the Greater Boston area, including programs at the MGH.

"There is a lot of excitement surrounding the Heart Walk this year," says Kathleen Gallen, RN, BSN, MGH Heart Center outpatient access nurse. "We are hoping to recruit 500 people to be part of the MGH team to make a big impression at this great event."

To reach this year's fundraising goal, there are incentives for those who raise money for the team. Any MGH team member who registers online and raises more than \$500 by Aug. 20 will be entered to win a pair of tickets to a New England Patriots home game this season. Other prizes include T-shirts and gift certificates to area businesses.

On the day of the walk, the MGH team will meet at 8 am in the East Garden Room for a healthy kick-off breakfast and then walk together to the Esplanade for a team photo. The walk starts at 10 am with the option to traverse a one-, two- or six-mile course.

"The walk itself is so much fun," says Gallen. "It builds camaraderie and teamwork among the employees, and it's a chance to get together and spend time with our families as well."

A HeartWalk registration table will be available in the White Lobby Aug. 13 from 11 am to 2 pm. Participants also can register at www.bostonheartwalk.org by clicking "Find a Company" and selecting "MGH" to start a team, join a team or make a donation. For more information about the walk or registering, contact Christy Burton at cgburtoni@partners.org.

While there is no cost for the class, participants are responsible for the \$675 citizenship application fee. To learn more, call Adam Cutler at 617-399-3260 or the Training and Workforce Development Office at 617-726-2230 or access <http://intranet.massgeneral.org>.

IN GENERAL

David Scadden, MD, director of the Center for Regenerative Medicine, chief of Hematologic Malignancies and co-director of the Harvard Stem Cell Institute, is being honored by the American Society of Hematology (ASH) with the 2010 Dameshek Prize. The award, which will be presented during the ASH Annual Meeting in December, recognizes Scadden for his contributions to the field of stem cell biology.

MGH Institute of Health

Professions was named a "2010 Great College to Work For" by The Chronicle of Higher Education. Only 97 institutions in the United States were recognized on the list, which was based on a survey of more than 42,000 employees at 277 colleges and universities.



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and story ideas
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Bicentennial CORNER

DURING THE month of August, the MGH marks two notable anniversary dates. While one is more of an unusual factoid – the supposed 2,672nd birthday of the MGH's longtime Egyptian mummy Padihershef – the other represents a truly significant moment in the history of the MGH – the 200th anniversary of the MGH Circular Letter, the cornerstone document that led to the establishment of the MGH.

On Aug. 20, 1810, Drs. James Jackson and John Collins Warren circulated a petition calling for the establishment of a hospital in Boston. The “circular letter” included the meaningful words, “When in distress, every man becomes our neighbor,” a phrase that continues to inspire the MGH community. In celebration of the 200th anniversary of the Circular Letter, the MGH will host a number of celebratory activities on Aug. 20, including the publication of the first bicentennial issue of *MGH Hotline*; a series of full-page, full-color advertisements in the *Boston Globe* and *Boston Herald*; and the launch of an MGH Bicentennial Intranet Toolkit, where MGHers can access bicentennial logos, historical vignettes, archival images and posters. MGHers also are invited to attend a public reading of the complete Circular Letter Aug. 20 at 12:15 pm on the Bulfinch Lawn. In case

(Continued on page 2)



WINNING SPIRITS: Maroney signs an autograph for MGHfC patient Nicholas Maimonis as his cousin James Maimonis and another young spectator, Frank Duba, look on.

Patriots day

MGHfC patients bring winning spirit to training camp

EIGHT THRILLED PEDIATRIC PATIENTS from the MassGeneral Hospital for Children (MGHfC) Cancer Center enjoyed a special visit to the 2010 New England Patriots football training camp Aug. 6. Under the Patriots Community Foundation's 30-seat Charitable Tent, the patients and their family members sipped cold drinks while watching the athletes complete a walk-through of the season's plays only a few feet away.

MGHfC patient Nicholas Maimonis, age 13, was one of the young guests who made the trip to Patriot Place with his family. Nicholas was diagnosed with lymphoblastic lymphoma this past spring, and according to his father, Nick, the family has had many rough days. “So with a chance like this, it was an easy decision to come down here and just enjoy a day of pure fun,” said the boy's father.

It was an especially memorable day for patient Craig House, who celebrated his 11th birthday with a cake under the tent. After watching the practice from the sidelines, House was thrilled when Patriots running back Laurence Maroney came by to pose for pictures and sign autographs.

While most of the spectators focused on the Patriots players, 18-year-old Dan Hegarty connected with ESPN reporter Adam Schefter. Diagnosed with leukemia more than three years ago, Hegarty finished treatment in May and is headed to Salem State College in the fall. He plans to major in communications, which he hopes to parlay into a career in sports journalism. After the event, Schefter blogged about meeting Hegarty, calling him “the toughest person at Friday's Patriots practice.”

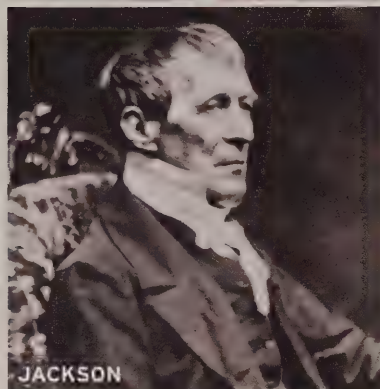
Of the day's event, Heather Peach, MS, CCLS, MGHfC child life specialist said, “Although the players on the field towered over the children in the MGHfC tent, both the athletes and patients clearly had several things in common – great strength, a fighting spirit and the determination to win.” ■

“... BOTH THE ATHLETES AND PATIENTS CLEARLY HAD SEVERAL THINGS IN COMMON – GREAT STRENGTH, A FIGHTING SPIRIT AND THE DETERMINATION TO WIN.”

HEATHER PEACH, MS, CCLS



WARREN



JACKSON

Bicentennial CORNER

(Continued from page 1)

of rain, the event will take place in the Bulfinch Tent.

Among the first gifts acquired by the MGH at its establishment is the mummy Padihershef. According to a birth certificate written in Egyptian hieroglyphics, the date of birth of Padihershef – also known as “Padi” – is estimated to be Aug. 5, 662 BC. Padi was a gift to the City of Boston from Dutch merchant Jacob Van Lennep in 1823. City officials gave the mummy to the MGH, and Padi has been a resident of the MGH Ether Dome ever since. He is believed to have been the first complete Egyptian mummy to be exhibited in America. In 1846, Padi “observed” the first public demonstration of ether as an anesthetic during a surgery.

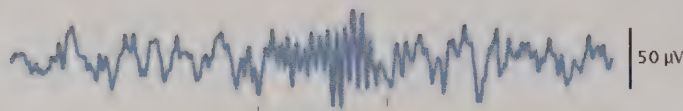
For more information about Padi and MGH history, become a friend of “Padi Hershef” on Facebook at www.facebook.com/MGHPadi. For more information about the MGH Bicentennial, contact Lynn Dale, director of MGH Bicentennial Programming, at ldale@partners.org.

ADVANCES

Brain rhythm predicts ability to sleep through noise

PEOPLE WHO HAVE TROUBLE sleeping in noisy environments may try strategies like earplugs or noise-canceling headphones to muffle the sound, but a new study may lead to ways to block disturbing sounds within the brain. In the Aug. 10 issue of *Current Biology*, an MGH research team reports finding a brain-wave pattern that predicts the ease at which sleep can be disrupted by noise. “Understanding the tools and techniques the brain naturally uses to promote stable sleep could allow us to harness and expand those responses to help people stay asleep in noisy environments,” explains Jeffrey Ellenbogen, MD, chief of the MGH Division of Sleep Medicine.

When sound signals enter the brain, they pass through a structure called the thalamus on the way to the cortex, where they are perceived. Communication between the thalamus and the cortex is reflected by fluctuations in the electrical signals detected by electroencephalogram (EEG) readings. Slow brain-wave patterns typical of deeper stages of sleep are known to be interspersed with brief, rapid pulses called spindles, which are



SLEEP SPINDLE: Rapid brain wave pulses, shown within the broken red lines, may block sound during sleep.

believed to reflect activity that keeps sensory information from passing through the thalamus.

To test that hypothesis the team studied 12 healthy adult volunteers, each of whom spent three consecutive nights in the MGH Sleep Lab. EEGs taken during each night verified that participants with more frequent spindles in their brain waves were less likely to be awakened by a variety of sounds. The researchers now hope to investigate whether behavioral techniques, drugs or devices that enhance sleep spindles can help people stay asleep.

“It will be particularly important to apply these techniques to the care of hospitalized patients, who are often in pain, under stress and surrounded by noisy equipment,” Ellenbogen says. “We need to work with hospitals around the country to develop solutions, targeting sounds like alarms to the people who need to hear them and not those who don’t. Brain-based solutions like enhancing sleep spindles will likely have a role in these strategies.” MGH co-authors of the *Current Biology* report are lead author Thien Thahn Dang-Vu, MD, PhD, and Scott McKinney, both of MGH Neurology. ■

Cardiac surgery reunites old friends

EVERYTHING WENT WELL when Barbara Duncan had cardiac surgery at the MGH in June with surgeon Cary W. Akins, MD, co-director of the Heart Center’s Heart Valve Program. As is hoped with surgery, nothing unexpected occurred, except for one small, pleasant surprise: a coincidental meeting with an old friend on the Cardiac Surgical Step-Down Unit.

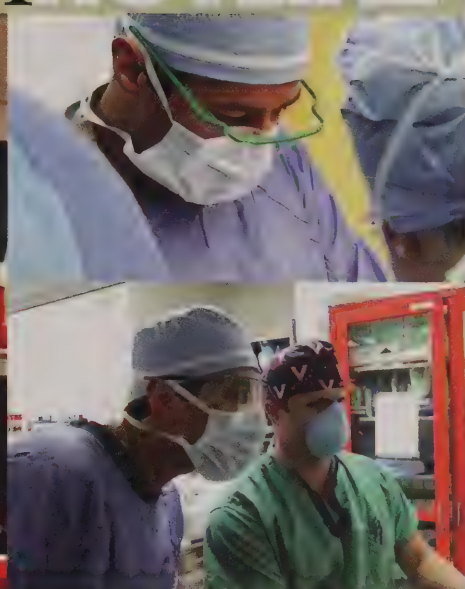
On the day after her surgery, Duncan caught sight of someone she knew in the hallway outside her room – Sam Stella, the husband of her friend and former hairdresser Jeanie. He stopped by her room and explained that his wife also just had cardiac surgery one day before, also with Akins as her surgeon. Her surgery had gone well, too, and she was staying only two rooms down the hall. The husband brought his wife to Duncan’s room, where the two women were thrilled to see each other. They each found great comfort in knowing they had both come to the same hospital for the same surgery with the same doctor – and with the same excellent results.

“We were so glad to see one another,” said Duncan. “I’m so thankful to Dr. Akins for healing my and Jeanie’s hearts.” ■



A HEARTWARMING STORY: Duncan, left, and Stella hold heart pillows they were given after their operations.

**SPOTLIGHT
ON TRAUMA
SURGERY:**
Screenshots
of episode six
featuring Alam



A conversation with Hasan Alam, MD, of “Boston Med”

HASAN ALAM, MD, of the Division of Trauma, Emergency Surgery and Surgical Critical Care and director of the Surgical Critical Care Fellowship at MGH, starred in the sixth episode of “Boston Med.” In the episode, he performs emergency surgery on 42-year-old Patrick Coleman, who fell off a ladder while fixing a roof. The eight-part ABC series, which features staff, patients and families at the MGH, BWH and Children’s Hospital, came to an end Aug. 12. Below, Alam answers some questions about his work and “Boston Med.”

Q. How did you decide to become a doctor?

A. I knew early on that I wanted to be a physician, though I didn’t know I wanted to be a surgeon until I went to medical school. Being a surgeon was very attractive because it is a goal-oriented, definitive field. I wanted to be in a field where I could tangibly fix things. In trauma surgery, most of the time, if you do the right thing, your patients can walk out of the hospital and have normal, productive lives.

Q. What is the most challenging part of your job?

A. The most challenging part of the job is making quick decisions about critically injured patients. These life-and-death decisions often have to be made with an incomplete set of data – you don’t have the luxury of time to gather all the needed information, review it, consult with your colleagues, look at the pros and cons (there are always different ways to approach a problem), and then choose the best approach and discuss it fully with your patient.

Q. What was it like to be filmed by ABC crews while working?

A. It was actually much easier than I thought it would be. Early on it was a little awkward – wearing a microphone and having a camera follow you around – but I got to know the crew members, and they were all nice and fairly nonintrusive. After a few days, filming became fairly routine.

Q. Where did you watch the episode you were featured in? What did you think of it?

A. I watched it with my wife at home. ABC did a good job – it’s hard to cover a complicated story in a short period of time. They didn’t really focus on how Patrick had to stay in the hospital for months and had a relatively long and complicated path to recovery. There were numerous teams involved – including the surgical residents who did an amazing job from the moment the patient came in the hospital’s doors, to the people who helped with his postoperative and rehabilitative care. Other surgeons, multiple specialists, residents, nurses and intensive care unit staff played significant roles.

Q. Is there anything else you’d like to add to what was portrayed in the episode?

A. Unfortunately, every time there’s a war, the field of trauma benefits, as we learn new approaches for things like resuscitation and hemorrhage control, emergency surgeries and rehabilitation techniques. The Office of Naval Research, the Defense Advance Research Project Agency and the U.S. Army Medical Research and Material Command don’t get enough credit for the enormous support they

provide for trauma research. It is due to the support of such agencies and the heroic efforts of military physicians that the care of the injured has been revolutionized on the battlefields of Iraq and Afghanistan. Many of these innovations have already been adopted by the civilian trauma community and are saving lives every day, including the life of Patrick, the patient shown in this episode.

Q. Compared to other similar cases you’ve had, how severe was Patrick’s situation?

A. He was not the most severe case, but he was extremely sick. Although he was bleeding at multiple sites and his blood pressure was extremely low, he was still alert and talking to people, which was very deceptive. Based on the fact that he fell 15 to 20 feet, which isn’t a terrible fall, and because he was alert and conversant, he didn’t look like someone who had lethal internal injuries. In reality, he was minutes away from a complete collapse, and we made the decision to bypass any additional tests in favor of an emergency operation.

Q. Have you seen Patrick since surgery?

A. Only during the routine follow-ups, and I’ve gotten some reports on him and know that he’s doing okay. In surgery and more specifically in trauma surgery, as a general rule, you want the patients back in society living their normal lives without any need for long-term follow up. Our role is to support them through a tough period, and if they never need us again, I consider it a job well done.

For more information on “Boston Med” and other interviews with featured MGHers, visit www.massgeneral.org/bostonmed. ■

WHAT'S HAPPENING

MGH Senior HealthWISE

MGH Senior HealthWISE is offering the following free events for seniors ages 60 and older: a lecture, "Caregiver: Family Empowerment," Aug. 19 from 11 am to noon in the Haber Conference Room with speaker Damon Syphers, BA, MS, PHD(c), of Boston Senior Home Care; and a hypertension screening Aug. 23 from 1:30 to 2:30 pm at the West End Library, 151 Cambridge St. For more information, call 617-724-6756.

Ramadan Iftar dinner

MGH Patient Care Services and MGH Human Resources will host a community Iftar dinner Aug. 24 from 7 to 8:30 pm in the Thier Conference Room to celebrate the breaking of the fast during the Muslim holy month of Ramadan. For more information or to register, e-mail Firdosh Pathan at fpathan@partners.org.



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in any white paper box.

Seminar on IRB issues

The MGH Clinical Research Program is sponsoring "IRB Issues for the Bench and Desk Scientist" Sept. 8 from 9 to 11:30 am in the Simches Research Center, Room 3.110. Elizabeth Hohmann, MD, of the Partners IRB, will discuss ethical, regulatory and institutional issues relevant to studies limited to human biological samples and medical records, survey and questionnaire studies, and databases. This lecture is strongly recommended for new research fellows (both MDs and PhDs) and study coordinators, although all investigators and study staff will benefit. Registration is required at <http://hub.partners.org>. For more information, call Suzanne Guerette at 617-724-2900.

Center for Connected Health symposium

The Partners Center for Connected Health will host its annual symposium, "Reform's New Focus on Health and Wellness, Independent Aging, Chronic Condition Self-Care and the Tools that Support Them," Oct. 21 and 22 at the Boston Park Plaza Hotel. This year's symposium will feature more than 20 breakout sessions, six keynote speakers and numerous networking opportunities. A reduced rate of \$475 is available to MGH attendees; to receive this rate, use the invitation code "Partners" when registering. For more information or to register, visit www.connected-health.org/events/symposium-2010.aspx.

Candlepin Bowling League seeks new members

The MGH Candlepin Bowling League, entering its 63rd season this year, seeks new members. The league meets at 5:30 pm every Monday beginning Sept. 13 at Lanes and Games, 195 Concord Turnpike, Cambridge. For more information, call Patricia Frederico at 617-724-2916.

On-site Spanish classes

MGH Training and Workforce Development, in partnership with the HableEspañol Language Center, is hosting beginner-, intermediate- and advanced-level Spanish classes

MGH HOTLINE

PIE 2010 nomination period

THE 2010 PARTNERS IN EXCELLENCE (PIE) Awards nomination period has arrived. Since 1996, the program has recognized employees who go above and beyond in contributing to the success of Partners' institutions. Last year, more than 4,000 MGHers received PIE awards, and the honorees were celebrated at an April ceremony.



To nominate an individual or team for this year's award, access http://pulse.partners.org/about/pie_about.htm. Paper nomination forms are available from managers and supervisors. Individuals and teams may be nominated in the following categories: quality treatment and service, leadership and innovation, teamwork, operational efficiency, and outstanding community contributions. All nominations are due by Sept. 17.

The MGH 2010 PIE Awards Ceremony will be held in April 2011. For more information about the awards, e-mail partnersinexcellence@partners.org or call 617-724-9743.

beginning the week of Sept. 12. Each class meets one evening a week for 10 weeks from 5:30 to 7:30 pm. The \$150 course fee, which includes all materials, is due by Sept. 7. To request enrollment in the beginner class, access <https://libridge.partners.org>. Select the "PeopleSoft HRMS Production Link," and then navigate to Self Service > Employee > Tasks > Request Training Enrollment. Click the "Search by Course Code" link, and enter "MGHSPB" in capital letters. To request enrollment in the intermediate- or advanced-level classes, e-mail mghtraining@partners.org for information on completing a brief language assessment.

IN GENERAL

Two MGHers have been recognized by *Boston Business Journal* as 2010 Champions in Health Care. **Carmen Vega-Barachowitz, MS, CCC-SLP**, director of Speech, Language, Swallowing Disorders and Reading Disabilities, is being honored for Community Outreach, and **Theresa Gallivan, RN, MS**, associate chief nurse, for Nursing. They will receive the awards Sept. 17.

The MGH has again been named to *The Scientist's* annual list of Best Places to Work in Academia. The award, based on survey responses

from scientists all over the world, is given to organizations that score highly in the following areas: job satisfaction, environment, research resources, pay, management, teaching and mentoring, and tenure and promotion. The MGH earned the 29th spot on this year's list.

Jesse Jupiter, MD, of the Department of Orthopaedics Hand Service, was appointed an honorary trustee of the AO Foundation. The AO Foundation is a nonprofit organization led by an international group of surgeons who specialize in the treatment of trauma and disorders of the musculoskeletal system.

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MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

200
YEARS
OF
GENERAL
HOSPITAL

MGH celebrates 200-year anniversary of the Circular Letter



EARLY DAYS: Map, ca. 1842, showing Boston and vicinity

ON AUG. 20, 1810, Drs. James Jackson and John Collins Warren circulated to the good people of Boston, a petition calling for the establishment of a hospital. Their moving appeal for community support and funds for the project included the phrase, "When in distress every man becomes our neighbor" – words that continue to guide the MGH's mission.

While the Circular Letter of 1810 laid the foundation for this great institution, the MGH remains extraordinary because of the people here today who are the foundation for our vibrant third century. This special edition of *MGH Hotline* includes a copy of the full Circular Letter and is the first of many special editions that will celebrate this significant and unique moment in our shared history. We look forward to continuing the celebrations during 2011 – our official bicentennial year.

We invite you to share in this celebration of "MGH 2011" and encourage you to send your thoughts and comments to mgh2011@partners.org.

Peter L. Slavin

Peter L. Slavin, MD, MGH President

David F. Torchiana

David F. Torchiana, MD, MGPO Chairman and CEO

MGH history book to commemorate bicentennial

AS PART OF the MGH's bicentennial celebrations, a commemorative book covering the hospital's unique beginnings and illustrious history will be published in 2011. "Something in the Ether, A Bicentennial History of Massachusetts General Hospital, 1811 to 2011," was written by author and publisher Webster Bull. Much of the content was drawn from interviews with longtime MGH staff and countless hours of research of historical records and archival material. The book is scheduled to be released in March and will be available at the MGH General Store and select booksellers.

(Continued on page 2)



THE MGH AND HARVARD MEDICAL SCHOOL CIRCA 1853:

In the 1800s, the Charles River extended to the hospital, allowing patients and supplies to be dropped off at the MGH wharf.

– Letter

(Continued from page 1)

The following is an excerpt from chapter one, “A Gentlemen’s Agreement, 1811–1845.” The text describes the steps leading to the hospital’s founding.

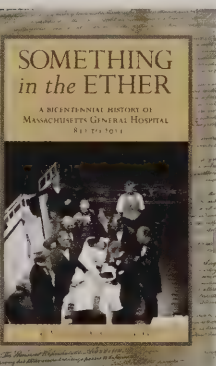
Boston needed a middle ground between the almshouse and expensive private medical care. In 1804, William Phillips bequeathed \$5,000 for the creation of a general hospital, whenever someone would take up the task. Phillips’s dream was realized ten years later.

On March 3, 1810, the Reverend John Bartlett, chaplain of the almshouse, held a meeting at Vila Hall on Court Street to discuss a Boston hospital. Bartlett enlisted doctors John Collins Warren and James Jackson to draw up a circular letter soliciting donations from potential hospital benefactors. In

the circular letter, printed and distributed to many of the city’s wealthiest citizens on August 20, 1810, Warren and Jackson answered two principal questions: whether a hospital would provide better care for the sick than any alternative, and whether there

were enough poor Bostonians to warrant such an institution. They answered both in the affirmative, emphasizing that without a hospital, a deserving, industrious, but impecunious person would be deprived of proper care. Highest on the list of worthy sufferers were the mentally ill. The authors called upon the reader’s sense of Christian stewardship, reminding them of the “obligation of succoring the poor in sickness.” The creation of a hospital, and with it an asylum for the insane, was not just a civic duty, but a religious obligation.

For more information about the book and MGH Bicentennial, contact Lynn Dale, director of Bicentennial Programming, at ldale@partners.org. ■



HISTORICAL ACCOUNT: The cover of the MGH history book



PHILANTHROPY THROUGH THE YEARS:
An architect’s rendering of the MGH Donor Wall

A lasting tribute to two centuries of generosity

DURING THE BICENTENNIAL YEAR, the MGH will erect a donor wall to honor and thank the people behind generous gifts that have transformed the hospital over the last 200 years. Located in the White Lobby, the wall will include the names of individuals and organizations whose generosity has propelled the success of the MGH since its founding in 1811.

The very first gift to the hospital came more than a decade before its establishment, when prominent Bostonian William Phillips bequeathed \$5,000 to the “Town of Boston” for the creation of a hospital. His son of the same name would follow in his father’s philanthropic footsteps, pledging an additional \$15,000. Both men will be among those whose name is included on the MGH Donor Wall.

The younger Phillips’ gift came with a caveat, however. He would only deliver the money once the hospital trustees raised another \$100,000, perhaps providing some of the impetus for the Circular Letter, which was distributed only a month after Phillips’ offer to increase his father’s bequest.

Following the successful appeal of the letter and the subsequent signing of the hospital charter in 1811, donations to the MGH poured in. More than 1,000 of the charter’s signatories contributed to the cause, and gifts ranged from cash – in amounts as little as 25 cents and as large as the Phillips’ \$20,000 – to more unusual items, such as the Egyptian mummy Padihersef, which still resides in the Ether Dome, and a 273-pound sow.

Regardless of the size or weight of the gifts, each was influential in the hospital’s founding, and today, two centuries later, philanthropy is as important as ever. Just last year, Phillip T. and Susan M. Ragon donated \$100 million – the largest gift in MGH history – toward the founding of the Ragon Institute of MGH, MIT and Harvard to bring together scientists, clinicians and engineers in the fight against AIDS and other infectious diseases and cancers. Their name also will be among those on the donor wall.

The MGH Donor Wall will include the names of donors whose cumulative lifetime giving to the MGH totals \$1 million or more as of Feb. 28, 2011. For more information on the MGH Donor Wall and how to be included, contact Leslie Kearney, director of Donor Services, at 617-724-3790 or lakearney@partners.org. ■

BOSTON, AUGUST 20, 1810

SIR,

IT has appeared very desirable to a number of respectable gentlemen, that a hospital for the reception of lunatics and other sick persons should be established in this town. By the appointment of a number of these gentlemen, we are directed to adopt such methods, as shall appear best calculated to promote such an establishment. We therefore beg leave to submit for your consideration proposals for the institution of a hospital, and to state to you some of the reasons in favour of such an establishment.

IT is unnecessary to urge the propriety and even obligation of succouring the poor in sickness. The wealthy inhabitants of the town of Boston have always evinced that they consider themselves as "treasures of God's bounty"; and in Christian countries, in countries where Christianity is practised, it must always be considered the first of duties to visit and to heal the sick. When in distress every man becomes our neighbour, not only if he be of the household of faith, but even though his misfortunes have been induced by transgressing the rules both of reason and religion. It is unnecessary to urge the truth and importance of these sentiments to those who are already in the habit of cherishing them; to those, who indulge in the true luxury of wealth, the pleasures of charity. The questions, which first suggest themselves on this subject, are whether the relief afforded by hospitals is better than can be given in any other way; and whether there are in fact so many poor among us, as to require an establishment of this sort.

THE relief to be afforded to the poor, in a country so rich as ours, should perhaps be measured only by their necessities. We have then to inquire into the situation of the poor in sickness, and to learn what are their wants. In this inquiry we shall be led to answer both the questions above stated.

THERE are some, who are able to acquire a competence in health and to provide so far against any ordinary sickness, as that they shall not then be deprived of a comfortable habitation, nor of food for themselves and their families; while they are not able to defray the expenses of medicine and medical assistance. Persons of this description never suffer among us. The Dispensary gives relief to hundreds every year; and the individuals who practice medicine gratuitously attend many more of this description. But there are many others among the poor, who have, if we may so express it, the form of the necessaries of life, without the substance. A man may have a lodging, but it is deficient in all those advantages, which are requisite to the sick. It is a garret, or a cellar, without light and due ventilation, or open to the storms of an inclement winter. In this miserable habitation he may obtain liberty to remain during an illness; but, if honest, he is harassed with the idea of his accumulating rent, which must be paid out of his future labours. In this wretched situation the sick man is destitute of all those common conveniences, without which most of us would consider it impossible to live, even in health. Wholesome food and sufficient fuel are wanting; and his own sufferings are aggravated by the cries of hungry children. Above all, he suffers from the want of that first requisite in sickness, a kind and skilful nurse.

BUT it may be said that instances are rare among us, where a man, who labours with even moderate industry, when in health, endures such privations in sickness as are here described. They are not however rare among those, who are not industrious; and who, nevertheless, when labouring under sickness, must be considered as having claims to assistance. In cases of long protracted disease, instances of such a description do occur amongst those of the most industrious class. Such instances are still less rare among those women, who are either widowed, or worse than widowed.

It happens too frequently that modest and worthy women are united to men, who are profligate and intemperate, by whom they are left to endure disease and poverty under the most aggravated forms. Among the children of such families also instances are not rare of real suffering in sickness. To all such as have been described, a hospital would supply every thing which is needful, if not all they could wish. In a well regulated hospital they would find a comfortable lodging in a duly attempered atmosphere; would receive the food best suited to their various conditions; and would be attended by kind and discreet nurses, under the directions of a physician. In such a situation the poor man's chance for relief would be equal perhaps to that of the most affluent, when affected with the same disease.

THERE are other persons also, who are of great importance in society, to whom the relief afforded by a hospital is exceedingly appropriate. Such are generally those of good and industrious habits, who are affected with sickness, just as they are entering into active life, and who have not had time to provide for this calamity. Cases of this sort are frequently occurring. Disease is often produced by the very anxiety and exertions, which belong to this period of life; and the best are the most liable to suffer. Of such a description, cases are often seen among journeymen mechanics, and among servants.

JOURNEYMEN mechanics commonly live in small boarding houses, where they have accommodations which are sufficient, but nothing more than sufficient, in health.—When sick, they are necessarily placed in small, confined apartments, or in rooms crowded with their fellow-workmen. They are sheltered from the weather, and have food of some sort, and these must in many cases be the extent of their accommodations. Persons of this description would do well to enter a hospital, even if they had to pay the expense of their own maintenance. In most cases they would suffer less, and recover sooner by so doing. When, as sometimes happens, they have not the means of payment, they become objects of charity; and the welfare of such persons should be considered among the strong motives in favour of establishing a hospital.

SERVANTS generally undergo great inconveniences at least, when afflicted with sickness; and oftentimes much more than inconveniences. With so much difficulty is the care of them attended in private families, that many gentlemen would pay the board of their servants at a hospital, in preference to having them sick in their own houses. In some cases however, neither the master nor servant can afford the expense of proper care in sickness. Not uncommonly a young girl is taken sick in a large family, where she is the only servant. She lodges in the most remote corner of the house, in a room without a fire-place. The mistress is sufficiently occupied with the unusual labours, which are thrown on her, at a time, perhaps, when she is least fitted to perform them. Under such circumstances how can the servant receive those attentions, which are due to the sick. Of what use is it that the physician leaves a prescription to be put up at the Dispensary. He goes the next day, and finds that there has not been time, even to procure the remedies, which he has ordered; meanwhile the period, in which they would have been useful, has passed by, and the incipient disease of yesterday has now become confirmed.

PERSONS of these descriptions would not be disposed to resort to a hospital on every trivial occasion. But, when afflicted with serious indisposition, they would find in such an Institution an alleviation of their sufferings, which it must gladden the heart of the most frigid to contemplate.

THERE is one class of sufferers, who peculiarly claim all that benevolence can bestow, and for whom a hospital is most especially required. The virtuous and industrious are liable to become objects of public charity, in consequence of diseases of the mind. When those, who are unfortunate in this respect, are left without proper care, a calamity which might have been transient, is prolonged

through life. The number of such persons, who are rendered unable to provide for themselves, is probably greater than the public imagine; and of these a large proportion claim the assistance of the affluent. The expense, which is attached to the care of the insane in private families, is extremely great; and such as to ruin a whole family, that is possessed of a competence under ordinary circumstances, when called upon to support one of its members in this situation. Even those, who can pay the necessary expenses, would perhaps find an Institution, such as is proposed, the best situation, in which they could place their unfortunate friends. It is worthy of the opulent men of this town, and consistent with their general character, to provide an asylum for the insane from every part of the commonwealth. But if funds are raised for the purpose proposed, it is probable that the Legislature will grant some assistance, with a view to such an extension of its benefits.

OF another class, whose necessities would be removed by the establishment of a hospital, are women, who are unable to provide for their own welfare and safety, in one of nature's most trying hours. Houses for lying-in women have been found extremely useful in the large cities of Europe; and although abuses may have arisen in consequence, these are such as are more easily prevented in a small, than in a large town.

THERE are many others, who would find great relief in a hospital, and many times have life preserved, when otherwise it would be lost. Such especially are the subjects of accidental wounds and fractures, among the poorer classes of our citizens; and the subjects of extraordinary diseases in any part of the commonwealth, who may require the long and careful attention of either the physician or surgeon.

IT is possible that we may be asked, whether the almshouse does not answer the purposes, for which a hospital is proposed. That it *does not* is very certain. The town is so much indebted to the liberality of those gentlemen, who, without compensation, superintend the care of the poor, that we ought not to make this reply without an explanation. The truth is that the almshouse could not serve the purpose of a hospital, without such an entire change in the arrangements of it, as the overseers do not feel themselves authorized, to make; and such as the town could not be easily induced to direct, or to support.

THE almshouse receives all those, who do not take care of themselves, and who are destitute of property, whether they be old and infirm, and unable to provide means of subsistence; or are too vicious and debauched to employ themselves in honest labour; or are prevented from so employing themselves by occasional sickness. This Institution then is made to comprehend what is more properly meant by an almshouse, a bridewell or house of correction, and a hospital. Now the economy and mode of government cannot possibly be adapted at once to all these various purposes. It must necessarily happen that in many instances the worst members of the community, the debauched and profligate, obtain admission into this house. Hence it has become in some measure disreputable to live in it, and not unfrequently those, who are the most deserving objects of charity, cannot be induced to enter it. To some of them death appears less terrible, than a residence in the almshouse.

IT is true, that the sick in that house are allowed some greater privileges and advantages, than are extended to those in health. Yet the general arrangements and regulations are, necessarily, so different from those required in a hospital, that the sick, far from having the advantages afforded by the medical art, have not the fair chance for recovery, which nature alone would give them. Most especially they suffer for the want of good nurses. In these officers must be placed trust and confidence of the highest nature. Their duties are laborious and painful. In the almshouse they are selected from among the more healthy inhabitants—but unfortunately those, who are best

qualified, will always prefer more profitable and less laborious occupations elsewhere. It must then be obvious that the persons employed as nurses cannot be such, as will conscientiously perform the duties of this office.

IN addition to what has already been stated, there are a number of collateral advantages, that would attend the establishment of a hospital in this place. These are the facilities for acquiring knowledge, which it would give to the students in the medical school established in this town. The means of medical education in New-England are at present very limited, and totally inadequate to so important a purpose. Students of medicine cannot qualify themselves properly for their profession, without incurring heavy expenses, such as very few of them are able to defray. The only medical school of eminence in this country is that at Philadelphia, nearly four hundred miles distant from Boston; and the expense of attending that is so great, that students from this quarter rarely remain at it longer than one year. Even this advantage is enjoyed by very few, compared with the whole number. Those who are educated in New-England have so few opportunities of attending to the practice of physic, that they find it impossible to learn some of the most important elements of the science of medicine, until after they have undertaken for themselves the care of the health and lives of their fellow citizens. This care they undertake with very little knowledge except that acquired from books;—a source whence it is highly useful and indispensable that they should obtain knowledge; but one, from which alone, they never can obtain all that is necessary to qualify them for their professional duties. With such deficiencies in medical education, it is needless to show to what evils the community is exposed.

To remedy evils so important and so extensive, it is necessary to have a medical school in New-England. All the materials necessary to form this school exist among us. Wealth abundantly sufficient can be devoted to the purpose without any individual's feeling the smallest privation of any, even of the luxuries of life. Every one is liable to suffer from the want of such a school; every one may derive directly or indirectly the greatest benefits from its establishment.

A HOSPITAL is an institution absolutely essential to a medical school, and one which would afford relief and comfort to thousands of the sick and miserable. On what other objects can the superfluities of the rich be so well bestowed ?

THE amount required for the institution proposed may, at first sight, appear large. But it will cease to appear so, when we consider that it is to afford relief, not only to those who may require assistance during the present year, or present age; but that it is to erect a most honourable monument of the munificence of the present times, which will ensure to its founders the blessings of thousands, in ages to come; and when we add that this amount may be raised at once, if a few opulent men will contribute only their superfluous income for one year. Compared with the benefits, which such an establishment would afford, of what value is the pleasure of accumulating riches in those stores, which are already groaning under their weight?

HOSPITALS and infirmaries are found in all the Christian cities of the old worlds; and our large cities in the middle states have Institutions of this sort, which do great honour to the liberality and benevolence of their founders. We flatter ourselves that in this respect, as in all others, Boston may ere long assert her claim to equal praise.

We are, sir,

Very respectfully,

Your obedient servants,

JAMES JACKSON

JOHN C. WARREN

The Building for the Third Century: A hallmark of the future

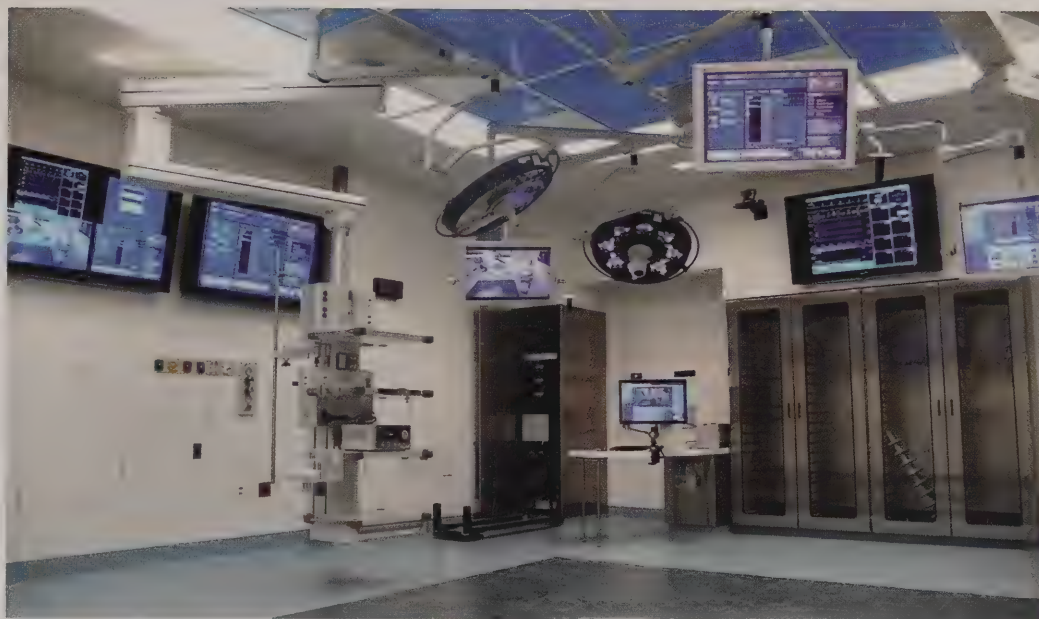
AS THE MGH COMMUNITY marks the 200th anniversary of the Circular Letter and takes a moment to remember its rich past, MGHers also look to the future and the opportunities available in the coming years. At the heart of the main campus stands one hallmark of the MGH's future – the Building for the Third Century (B3C), a 530,000-square-foot clinical facility to house the latest technology in emergency, radiation oncology, surgical, neurological and cancer care.

Construction of the B3C began in June 2008, and the building is slated to open in the summer of 2011. Among the major phases that have been completed to date are the demolition of the Clinics, Vincent Burnham Kennedy and Tilton buildings, which stood in the building's construction footprint; the construction of the MGH-Massachusetts Eye and Ear Infirmary connector bridge; the completion of the slurry wall foundation and the four below- and 10 above-ground floors; the installation of the external curtain wall panels; and the construction of a pedestrian bridge between the Yawkey Center for Outpatient Care and the B3C and a clinical support bridge connecting the Wang Ambulatory Care Center to the B3C.

"The B3C is now in its final stages," says Jim Guiry, MGH senior construction manager. "We are completing finishes to the roofs and floors, interior millwork, painting, ceilings, equipment, building exteriors, the new ambulance entrance at Fruit Street and sidewalks."

"This is an exciting moment to be a part of the MGH community," says Jean Elrick, MD, senior vice president of Administration and B3C project sponsor. "Not only will we soon mark the hospital's 200th anniversary, but we also stand poised to celebrate the future of the MGH with this amazing state-of-the-art facility housing the latest technologies in its procedure and patient rooms, offering soothing and welcoming comfort and care for patients and their families, and featuring contemporary, environmentally friendly features. This is truly a great time in the history of the MGH."

For more information about the B3C, access www2.massgeneral.org/b3c. ■



OPERATING ROOM OF 2011: A state-of-the-art operating room in the B3C

MGH Bicentennial Intranet Toolkit

ALL THE TOOLS any MGHer needs to "bicentennialize" his or her MGH documents, presentations and giveaways are now available in the MGH Bicentennial Intranet Toolkit at www.intranet.massgeneral.org/bicentennial. MGHers are encouraged to visit the toolkit and use its collection of resources throughout the year.

In addition to a variety of commemorative logos, the toolkit also houses dozens of archival images, including historical photos of early MGH caregivers, buildings, patients and objects; ready-to-print posters, including those in which departments can input their own staff photos; informational vignettes, such as the story of the MGH founding; a comprehensive timeline of MGH milestones; links to bicentennial-related resources; and information on interesting historic

events in the hospital's past to share with colleagues and associates.

For more information about the MGH Bicentennial Intranet Toolkit, contact Catherine MacDonald, Bicentennial coordinator, at cemacondald@partners.org.



Bicentennial **CORNER**

THE WAR OF 1812 made fundraising for the hospital difficult, resulting in a 10-year gap between the signing of the MGH charter and the opening of the hospital. However, it was not just the war that impeded fundraising. In general, 1810 was a difficult time to ask Bostonians for donations.

In 1807, U.S. President Thomas Jefferson found himself caught in a trade battle between Britain and France and declared an embargo closing all American ports to foreign trade. This severely affected the trade-based New England economy, and Boston suffered. As a result, Massachusetts had little to do with the War of 1812, and even refused to lend its militia to the federal government. This is why Boston's response to the Circular Letter's request for support was surprising, overwhelming and a true testament to the philanthropic spirit of the city. ■

WHAT'S HAPPENING**Fall computer classes available**

Microsoft Office 2003 computer classes are now available through Partners Information Systems. With the approval of a manager, employees can register via PeopleSoft by entering a course code. For more information on how to enroll and to view class schedules, access <http://is.partners.org/training>.

Lecture on writing a human studies protocol

The MGH Clinical Research Program and the Partners Human Research Committee are sponsoring "What Does the IRB Really Want? How to

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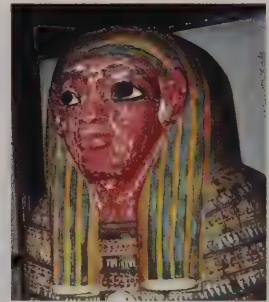
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Padihershesh comes to life on Facebook

IN HONOR OF the MGH bicentennial, the MGH's longtime resident of the Ether Dome, Egyptian mummy Padihershesh, has created a Facebook page at www.facebook.com/mghpadi. Also known as Padi, the mummy is serving as the MGH "spokes-mummy" to those who communicate by social media. For information about MGH history, Padi himself and the hospital's bicentennial, friend "Padi Hershesf."



Write a Human Studies Protocol
Sept. 13 from 3:30 to 5 pm in the Simches Research Center, Room 3.110. Elizabeth Hohmann, MD, of Partners IRB, will address "Full Review Protocols" – those of more-than-minimal risk which must be considered at a convened IRB meeting. Hohmann also will provide practical advice for those preparing protocols for IRB review. Registration is required at <http://hub.partners.org>. For more information, call Hillary Dearborn at 617-726-3310.

Wellness program for women

The Benson-Henry Institute for Mind Body Medicine is hosting a four-week midday wellness program for women, "Taking Care of Ourselves," beginning Sept. 14 at noon in the Yawkey Center, Room 4840. Instructor Leslee Kagan, MS, NP, director of women's health programs at the Benson-Henry Institute, will lead the one-hour lunchtime sessions. The cost of the program is \$85. For more information or to register, contact Maureen Gilbert at 617-643-6067 or e-mail msgilbert@partners.org.

Forum on hearing and balance

The Department of Audiology at the Massachusetts Eye and Ear Infirmary (MEEI) will host its 10th annual public forum on hearing and balance Sept. 25 from 9 am to 12:30 pm in the Meltzer Auditorium at MEEI. The program is free, but seating is limited. For more information, access www.masseyeandear.org/haveyouheard.pdf. To register, call 617-573-3265 or e-mail audiologypublicforum@meei.harvard.edu.

Seminar on standard operating procedures for clinical research

The MGH Clinical Research Program is sponsoring "Standard Operating Procedures (SOPs) for Clinical Research" Sept. 8 from noon to 1 pm

in the Simches Research Center, Room 3.110. Participants will be given an overview of SOPs for clinical research staff members. This session will focus on the benefits and limitations of SOPs, as well as practical tips on how to develop and maintain a system for implementing, reviewing and training staff members on SOPs. Although this course is geared toward research nurses and coordinators, all are welcome to attend. This program meets the requirements of the Board of Registration in Nursing, at 244 CMR 5.00, for one contact hour of nursing continuing education. To register, access <http://hub.partners.org>. For more information, contact Lauren Michaels at lmichaels@partners.org or 617-726-5010.

Global health seminar series

The MGH Center for Global Health is hosting a seminar Sept. 9 from 10:30 am to noon in the Ether Dome. Shannon Smith, PhD, of the Senate Foreign Relations Committee, will present "The President's Emergency Plan for AIDS Relief: Politics and Policy." For more information or to register, e-mail globalhealth@partners.org.

PIE awards nominations

Nominations are now being accepted for the 2010 Partners in Excellence (PIE) Awards. All MGHers are invited to nominate their colleagues – either individuals or teams – for their exceptional work throughout the year. Nominations may be made in the following categories: quality treatment and service, leadership and innovation, teamwork, operational efficiency and outstanding community contributions. To submit a nomination online, visit http://pulse.partners.org/about/pie_about.htm. Forms also are available from managers and supervisors. The nomination deadline

is Sept. 17. For more information about the awards, call 617-724-9743 or e-mail partnersinexcellence@partners.org.

MGH Training and Workforce Development information table

MGH Training and Workforce Development will host an information table Aug. 31 from noon to 1:30 pm at the East Garden Dining Room entrance. The table will highlight the range of educational programs and career development services available to employees. MGHers are encouraged to stop by to learn about training and educational opportunities, including tuition assistance, Spanish classes, citizenship classes, college preparatory services, and Support Service Employee Grants. For more information, contact John Coco at 617-724-3368 or jcoco@partners.org.

IN GENERAL**The Urgent Care Center at the MGH Chelsea HealthCare Center**

recently became the first Urgent Care Association of America (UCAOA)-certified center in Massachusetts. Urgent care centers apply for certification and are judged based on established UCAOA criteria. Certification identifies a center as providing patients with walk-in, extended-hour medical attention with licensed providers for a large scope of medical conditions. The UCAOA is the largest urgent-care-certifying organization in the United States. The Urgent Care Center at MGH Chelsea also is accredited by the Joint Commission, signifying that the center meets specified quality and safety standards.



MGH FOUNDING FATHER DESCENDANTS: Back row, from left, Shaw and Caleb Warren. Front row, from left, Mary Eliot and Rebecca Jackson; Hannah Jackson Parker; and Chloe Warren

Circular Letter bicentennial

ON AUG. 20, 1811, Drs. James Jackson and John Collins Warren penned a petition calling for the support of efforts to establish a hospital in Boston. Two hundred years later, on Aug. 20, 2010, six descendants of these men and hundreds of MGH employees gathered on the Bulfinch Lawn to mark the bicentennial of this significant event in the history of the hospital and the city.

Those in attendance heard the words of that famous petition – known as the Circular Letter – read aloud by Tyrone Latin of MGH Development. Latin's role as development director for the Center for Community Health Improvement (CCHI) is closely aligned with the purpose of the Circular Letter, which called for funds to establish a hospital for the poor and disenfranchised and described the lack of such resources in the community.

"This passionate call to action was the first tangible step on the path to what would become Massachusetts General Hospital," said Alasdair Conn, MD, chief of Emergency Services, at the event. "The Circular Letter rallied the Boston community and demonstrated the can-do spirit that was so prevalent in this progressive new city that was part of our young nation."

Following the reading of the letter, Peter L. Slavin, MD, MGH president, discussed how the founders' vision remains embedded in the fabric of the institution. He recognized recipients of the Excellence in Action Award, which honors employees for exceptional service, as examples of the MGH's continuing commitment to its patients. He also acknowledged students from the MGH CCHI Summer Jobs program who were in attendance, saying they represent the future of the hospital.

The Jackson and Warren descendants and all MGH
(Continued on page 2)

Palliative care

New study shows improved quality of life, extended survival in lung cancer patients

INTEGRATING PALLIATIVE CARE early in the treatment of advanced lung cancer not only improved patients' mood and quality of life, but also extended their lives. In the Aug. 19 *New England Journal of Medicine (NEJM)*, MGH investigators reported that patients with metastatic non-small-cell lung cancer (NSCLC) who received early palliative care along with standard treatment lived more than two months longer than those receiving standard care only. Patients with metastatic NSCLC – the leading cause of cancer death in the United States – typically are expected to survive less than one year.

"For me as an oncologist, results like this are incredibly exciting," says Jennifer Temel, MD, of the MGH Cancer Center, the paper's lead author. "We showed that adding the services of a care team focused on quality of life could both enhance and extend life in patients with an incurable cancer diagnosis. These findings are very promising, and we are already taking steps to examine the impact of early palliative care in other types of cancer."

Vicki Jackson, MD, MPH, acting chief of the MGH Palliative Care Service and a co-author of the *NEJM* study, says, "One of the most common misconceptions about palliative care is that it indicates treatment has failed – that it means giving up. These patients not only lived longer, but they also experienced improved quality of life and were better able to enjoy the time they had remaining."

Palliative care teams consist of physicians, nurses, social workers and chaplains specially trained to help patients deal with the psychological and spiritual aspects of serious illness, as well as managing symptoms such as pain, nausea and shortness of breath. Cancer patients traditionally have been enrolled in palliative care late in the course of their illness, often when they are hospitalized and symptoms have become debilitating. In 2007, the MGH team found that integrating palliative care into the treatment of patients newly diagnosed with metastatic NSCLC was feasible. The current study was designed to evaluate the impact of early, continuing palliative care on patients' lives.

(Continued on page 4)



Iftar: A Muslim tradition shared

ONE OF THE religious observances during the Muslim holy month of Ramadan is Iftar, the communal breaking of the daily fast. On Aug. 24, the MGH community – including MGH employees, their families, patients and friends – shared in this ceremony at sunset in the Thier Conference Room.

This year, 200 guests of the Muslim and other faiths joined in the breaking of the fast, which traditionally includes abstaining from food and water from dawn to sunset, as well as performing good deeds.



IFTAR CELEBRATION: Members of the MGH muslim community take a moment to offer thanks to God at sunset.

Welcoming the guests were Deborah Washington, RN, PhD(c), director of the Patient Care Services Diversity Program, and Audrey Jasey, RN, BSN, CMSRN, staff nurse for the General Medicine Unit and co-chair of the MGH Diversity Committee.

Offering remarks was guest speaker Abdur-Rahman Syed, PhD(c), of Boston

University. Syed discussed the tradition of fasting and described how the decree from God spans Christian, Jewish and other religious traditions.

Following the remarks, Imam Talal Eid, ThD, MGH Muslim chaplain, led the prayer at sunset. As Muslim attendees prayed, those who were not Muslim quietly observed the tradition.

"This was a wonderful event for the Muslim community at the MGH to share in today," said Firdosh Pathan, RPh, of the MGH Pharmacy. "It was also a fantastic opportunity for non-Muslims to gain first-hand exposure to our religion. It is a big boost for Muslims' confidence to be accepted in America, and we hope that we can raise our children here and give them better a future."

All of the evening's traditional Middle Eastern food was supplied by MGH Nutrition and Food Services.

— Circular Letter

(Continued from page 1)

employees were then invited to reaffirm the hospital's commitment to the community by signing commemorative posters displayed on the Bulfinch Lawn. The posters included the hospital's mission and the well-known phrase from the Circular Letter, "When in distress every man becomes our neighbor."

The descendants who signed the posters were Mary Eliot Jackson, CNM, and Rebecca Jackson, MD, great-great-granddaughters of Jackson; Hannah Jackson Parker, MD, great-great-granddaughter of Jackson; Shaw Warren, MD, great-great-grandson of Warren; and his children Caleb and Chloe. Shaw Warren is a physician in the MGH Pediatric Infectious Disease Unit, and his son Caleb has been interning at the hospital this summer.

"It's terrific to be a part of such a great tradition of service and excellence in health care in this community," said Jackson Parker, an obstetrician and gynecologist, who completed her residency at the MGH.

For more information about the MGH Bicentennial, access <http://intranet.massgeneral.org/bicentennial>. ■



CONNECTED CARE: Noviski with a portable telemedicine station in the PICU

Instant care for the smallest, sickest patients

IMAGINE IT'S the middle of the night, and a resident in the Pediatric Intensive Care Unit (PICU) needs to consult with the attending physician on call about a patient. The child's parent is worried and waits nervously for the two physicians to connect.

In the past, overnight and weekend on-call attending physicians in the PICU were contacted by telephone by the covering fellow or resident. Patients and families had to wait while the attending physician provided guidance and decided whether it was necessary to come into the hospital – without input from the rest of the team or personally seeing the patient.

Through a new, pioneering program, MassGeneral Hospital for Children (MGHfC) is improving care and reducing these wait times by enabling instant communication and assessment via telemedicine. The program, Connected Pediatric Critical Care, features real-time video communication that allows the on-call attending physician to examine the patient from home and communicate directly with the PICU staff, other specialists and the child's parents. Special cameras and scopes can be attached to the hospital-based unit to allow for closer evaluation of the patient.

Says Natan Noviski, MD, chief of Pediatric Critical Care Medicine at MGHfC, "Since launching this program in May, we are already seeing that the Connected Pediatric Critical Care program significantly improves the quality of care, team communication and staff responsiveness during evening hours and weekends when our attending physicians, ultimately responsible for patient care, have left the hospital."

In one recent case, an 11-year-old girl was admitted to the PICU at 2 am with respiratory distress. Without having to travel back to the hospital, the on-call attending physician was able to evaluate the patient on video, diagnose respiratory failure and discuss treatment with the nurse, PICU fellow and respiratory therapist at the patient's bedside. The on-call attending also was able to address the mother's concerns and supervise the patient's treatment.

"Videoconferencing is not new, but the application of this technology – connecting at-home physicians with their patients and the hospital-based medical team – is a novel and important advance in critical care medicine," says Joseph C. Kvedar, MD, an MGH dermatologist and director of the Partners Center for Connected Health – a program that combines remote-monitoring technology, sensors and online communications to improve patient adherence, engagement and clinical outcomes. "We anticipate that other intensive care units, for both adult and pediatric patients, could benefit as well." ■

MGH grant supports study of electronic insulin-order system

ADMINISTERING THE CORRECT DOSAGE of insulin to hospitalized patients with type 2 diabetes is a top issue in quality and safety for many hospitals. The complexity of care for these patients and the large range of insulin dosages – anywhere from 10 to more than 100 units a day – creates significant room for error.

Through the support of a 2008 MGH Clinical Innovation Award, Enrico Cagliero, MD, of the Diabetes Unit and Transplant Center, and several other MGH researchers recently conducted a study analyzing the effectiveness of an electronic template used to order insulin for hospitalized patients with type 2 diabetes. The annual Clinical Innovation Awards, funded by the MGH/MGPO Center for Quality and Safety and administered by the Clinical Research Program, enable clinical researchers like Cagliero to devote 20 percent of their time to projects that may lead to improvements in clinical care.

Researchers in the insulin-order study randomly selected several teams of internal medicine residents on acute general medicine floors. All teams received written and oral instructions on ordering the correct dosage of

insulin, but only half of the teams were granted access to the electronic insulin-order template. The template, developed in collaboration with Partners Information Systems (IS), guided providers to order insulin based on factors like the patient's weight and whether or not the patient was eating.

Over the course of two months, researchers measured diabetes care parameters of the 128 participating patients. Data analysis found that use of the electronic template was associated with significantly improved glucose levels in the patients.

"We believe that a 'smarter' template, offering additional guidance, would even further improve care of hospitalized patients with type 2 diabetes," says Cagliero. "Right now we are meeting with Partners IS and MGH leadership to discuss making further improvements to the template and

implementing it hospitalwide."

The results of the study will be published in *Diabetes Care* and were released online in July. Co-authors of the study are Deborah J. Wexler, MD, MSc, and Sean Burns, MD, both of the Diabetes Center, and Peter Shrader, MA, of the Division of General Medicine. ■

DATA ANALYSIS FOUND THAT USE OF THE ELECTRONIC TEMPLATE WAS ASSOCIATED WITH SIGNIFICANTLY IMPROVED GLUCOSE LEVELS IN THE DIABETIC PATIENTS.

MGH Transplant Center hosts inaugural golf tournament

NEARLY 100 GOLFERS – including MGH President Peter L. Slavin, MD; MGPO Chairman and CEO David F. Torchiana, MD; and Chief of the MGH Division of Transplantation James F. Markmann, MD, PhD – took to the links at the Weston Golf Club July 12 for the inaugural MGH Transplant Center Golf Classic. The sold-out event was made possible by hosts Louise Hersum, an MGH kidney transplant recipient, and her husband Richard, along with 30 volunteers and more than 50 sponsors and individual contributors.

"The event was an overwhelming success," says Joren Madsen, MD, DPhil, director of the MGH Transplant Center. "We were thrilled to have Louise and Richard host the tournament, Hall of Fame Bruin Bobby Orr serve as the honorary event chairman, and Scott Schuster, also a kidney recipient, and his wife Heidi participate as the event's presenting sponsors."

First prize in the team competition went to a group led by Orr and Sally Mason Boemer, MGH chief financial officer and senior vice president of Finance and the MGH Cancer Center, and her husband, Erik.

At the post-tournament reception, transplant recipient and MGH employee Jennifer Searl shared her experience as the first patient treated with a groundbreaking experimental protocol at the MGH that allows kidney transplants to be performed without the toxic medications usually required life-long to prevent organ rejection. Searl works as an MGH health educator at The Maxwell and Eleanor Blum Patient and Family Learning Center and is nearly eight years post-transplant, with normal kidney function and no medication.

The tournament netted more than \$80,000 to support cutting-edge transplantation research by MGH physicians and scientists that has the primary objective of improving the lives of transplant patients.

For more information about the Transplant Center, access www.massgeneral.org/transplant. ■



**WINESOME
FOUR SOME:**
From left, Mark Aronoff, MD,
of Newton-Wellesley
Hospital; Scott
Schuster, of Wausau
Healthcare; Slavin
and Markmann

WHAT'S HAPPENING

Bicentennial toolkit

All the tools any MGHer needs to "bicentennialize" his or her MGH documents, presentations and giveaways are now available in the MGH Bicentennial Intranet Toolkit at <http://intranet.massgeneral.org/bicentennial>.

MGH Senior HealthWISE

MGH Senior HealthWISE will offer a free lecture for seniors ages 60 years and older, "Genealogy," with speaker Rhonda McClure, director of Research Services for the New England Historic Genealogical Society, Sept. 2 from 11 am to noon in the Haber Conference Room. For more information, call 617-724-6756.

Online overview of Research Patient Data Registry

The MGH Clinical Research Program and the MGH Lab of Computer

Science are sponsoring a workshop, "Online Overview of Research Patient Data Registry (RPDR)" Sept. 27 from 3 to 5 pm in the Simches Research Center, Room 3.130. The workshop will provide an overview of RPDR functionality and demonstrate how researchers can use the RPDR to recruit patients and gather information for clinical studies. This course is limited to 25 participants who must have a Partners username and password and a laptop. It is strongly recommended that all attendees have an approved IRB protocol before attending the class. To register, access <http://hub.partners.org/catalog>. For more information, contact Lauren Michaels at lmichaels@partners.org.

IRB roundtable series

The MGH Clinical Research Program and the Partners Human Research Committee are sponsoring "Meet the Protocol Administrators and Managers of the Partners Human Research Office" Sept. 27 from noon to 1 pm in the Simches Research Center, Room 3.120. Participants will have the opportunity to meet protocol administrators, team leaders and other key managers from the Partners Human Research Office. Participants also will have the opportunity to ask questions about how to best communicate with the IRB and troubleshoot issues they have recently faced with IRB submissions. Lunch will be provided. To register, access <http://hub.partners.org/catalog>. For more information, contact Lauren Michaels at lmichaels@partners.org.

MGH HOTLINE



EVENING EXCURSION: MGHfC patients and their siblings with BPD officers

Cops for Kids with Cancer

DURING WHAT'S BECOME A SUMMER TRADITION, several pediatric cancer patients, along with their siblings and parents enjoyed an evening filled with exciting activities designed to give them a break from the stresses of cancer treatment. The Aug. 12 excursion was made possible by Cops for Kids with Cancer (CFKWC), a local nonprofit organization comprising members and friends of law enforcement dedicated to supporting children with cancer.

Several Boston Police Department (BPD) officers met the pediatric cancer patients and their families outside the Yawkey Center for Outpatient Care, where the children had their photos taken with the officers. The group was then escorted by a police entourage to Boston Harbor, where Bob Faherty, chairman of CFKWC and retired BPD superintendent-in-chief, presented MassGeneral Hospital for Children (MGHfC) with a check for \$10,000 to support the Center for Pediatric Hematology and Oncology. In his remarks, Faherty offered heartfelt encouragement and support to the children and their parents.

The children then were able to pet and feed several horses that Faherty had arranged to greet the young patients. The group topped off the evening with a harbor cruise aboard a BPD patrol boat, which the children had the opportunity to drive with the captain. At dusk, the boat stopped at Old Ironsides so the families could watch the nightly discharge of the cannon.

"The crew from Cops for Kids with Cancer couldn't have been nicer to the kids and their families," says Elyse D. Levin-Russman, LICSW, Pediatric Hematology-Oncology clinical social worker. "Over the course of the evening, some new best friends were made among MGHfC patients."

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— Palliative

(Continued from page 1)

Study participants – all recently diagnosed with metastatic NSCLC – received either standard oncology care or early palliative care integrated with standard care. Participants' responses to standard assessments of mood and quality of life showed significant improvement over the 12-week study period in the palliative care group but worsening quality

of life in the standard care group.

"Traditionally, cancer care has focused on treating the disease itself, but now we realize we must also focus on managing patients' symptoms and distress related to their diagnosis," says Temel. "We hypothesize that the increased survival was due to improved mood and quality of life, to early and more comprehensive management of symptoms and complications, and possibly to more appropriate end-of-life care."

Senior author of the NEJM article is Thomas Lynch, MD, former chief of MGH Hematology/Oncology and now director of the Yale Cancer Center. Additional MGH co-authors are Emily Gallagher, RN, of the Cancer Center; Constance Dahlin, APN, Craig Blinderman, MD, Juliet Jacobsen, MD, and J. Andrew Billings, MD, all of Palliative Care; Joseph Greer, PhD, and William Pirl, MD, MPH, of Psychiatry; and Alona Muzikansky, of Biostatistics.

Honoring graduates of MGH Youth Programs

FROM THE TIME that it was founded nearly 200 years ago, the MGH has been committed to serving its community. Today that commitment continues through the work of the Center for Community Health Improvement (CCHI), directed by Joan Quinlan. CCHI recently celebrated a group of 150 students participating in two of its Youth Programs – the Summer Jobs and ProTech programs – at an Aug. 18 graduation ceremony in the O’Keeffe Auditorium. Speakers included Galia Wise, CCHI Youth Programs manager; Jeff Davis, senior vice president of MGH Human Resources; Valerie Buckley Farias, RN, manager of Anesthesia Supply and Technician Support; Erik R. Henriquez, a ProTech graduate; Nicole Polenca, a Summer Jobs graduate; and keynote speaker Jabbar R. Bennett, PhD, assistant dean of Recruiting and Professional Development for Brown University Graduate School.



GRADUATION CELEBRATION: From left, Natasha Pena, Stephanie Leon, retired East Boston High School teacher Christy Zarrella, Marta Guerrero, Henriquez and Terence Harrell, a 2004 ProTech graduate and MGH Pharmacy staff member

The program began with Wise welcoming students to the event and congratulating them on their achievements. Davis then spoke on behalf of the hospital. “All of you graduating today have traded in your summers for life at a busy academic medical center. Thank you for giving so much of your time and energy to the MGH. You are all now officially ‘MGHers.’” Davis also thanked the hospital managers who – with a passion and commitment to helping young people – have supported the CCHI programs.

(Continued on page 2)



A CROWNING MOMENT: Pediatric patient Noelli Castenada walks down the red carpet during her crowning ceremony at MGHfC. Below, pediatric patient Charlotte Pineault, left, with DelRosso

Joshua Towner Photography

Royal Treatment

MGHfC Cancer Center patients are knights and queens for a day

THE RED CARPETS ROLLED OUT at the MassGeneral Hospital for Children (MGHfC) Cancer Center Aug. 20 during “The Royal Celebration,” an afternoon of fun, royalty-themed activities for pediatric cancer patients. MGHfC child life specialist Heather Peach, MS, CCLS, and clinical social worker Elyse Levin-Russman, LICSW, led the festivities with the help of 14-year-old Christina DelRosso, a cancer survivor and the winner of the 2010 National American Miss Massachusetts Junior Teen competition.

Activities at the event included crafts, face painting, manicures and make up sessions. The celebration’s highlight was the “knighting” of each participating boy and the “crowning” of each participating girl. MGHfC staff and the patients’ family members lined up for the ceremony as each child received a sword or crown from DelRosso.

At the end of the event, the children enjoyed cupcakes while DelRosso distributed toys and presented a \$3,000 check to the MGHfC Pediatric Oncology Fund for Families, which provides emergency assistance to families experiencing financial difficulties during their child’s treatment. The gift was presented on behalf of a foundation established in honor of DelRosso’s late uncle, Daniel Ford, who was treated at the MGH Cancer Center. He died in April 2009 after a year-and-a-half battle with cancer.

“It was so nice to take a break from the everyday busy life we all have and see the true joy in our kids’ eyes while being queen and knight for a day,” says Constance Pineault, mother of pediatric patient Charlotte. “Interacting with Christina, a beautiful 14-year-old girl and a cancer survivor herself, inspired a lot of the kids and parents.”

Adds Jennifer O’Brien, mother of patient Hannah, “Having a daughter who has had a tough battle with a brain tumor, there have been some dark days in the hospital. An event like this just makes you feel good and brings a smile not only to my daughter’s face, but also to mine.” ■





EARLY MGH: East Surgical Ward 16 was located in the Bulfinch Building in the late 19th century.

Bicentennial CORNER

THE FIRST MGH PATIENT, a 30-year-old male saddler suffering from the effects of tertiary syphilis, was admitted 189 years ago on Sept. 3, 1821. Saddlers were those who made, repaired or sold equipment for horses. It was originally believed that the first MGH patient was a sailor because of a misreading of handwriting in the medical records. MGH medical records note that the patient contracted the disease in New York City and also indicate that he died on May 7, 1822.

The first surgical patient was admitted to the hospital 17 days after the saddler, on Sept. 20, 1821. He was a native Irishman and had been suffering from hemorrhoids for 11 years; he was in constant, severe pain and had difficulty walking. The hemorrhoids were surgically removed. On Oct. 20, 1821, a month after he was admitted, he was considered cured and discharged. ■

Joung receives prestigious NIH Pioneer Award

J. KEITH JOUNG, MD, PHD, of MGH Pathology, the MGH Center for Cancer Research and the Center for Computational and Integrative Biology, is one of 17 investigators nationwide to receive a 2010 National Institutes of Health (NIH) Director's Pioneer Award. The awards are designed to support scientists pursuing projects that address major

challenges in biomedical or behavioral research, particularly those taking innovative approaches. Recipients receive \$2.5 million in grant support over five years.



JOUNG

Joung's project seeks to develop more efficient ways to reprogram adult cells into induced pluripotent stem cells (iPSCs) – which have many of the characteristics of embryonic stem cells – along with better methods to induce iPSCs to develop into desired cell types and to target specific

disease-associated genes for modification. He and his team will use a methodology developed in his laboratory to engineer synthetic proteins called zinc fingers that recognize and bind to specific genes, changing their expression or the DNA sequence.

"The Pioneer Award will enable my lab to pursue new applications of engineered zinc-finger technology," Joung says. "We aim to develop substantially improved methods for generating, genetically modifying and differentiating induced pluripotent stem cells. If we are successful, these broadly useful tools will further accelerate the use of iPSCs for biological research and molecular therapies of genetic disorders." ■

—Youth Programs

(Continued from page 1)

Buckley Farias, a professional mentor to young adults in the Summer Jobs Program since 2005, shared how she started along her career path as a candy striper at a hospital in Dorchester, where she grew up. That experience inspired her to apply to nursing school, and today, as an MGH employee for more than 30 years, she says she is thrilled to be able to be a part of the Summer Jobs Program and offer the students the same types of opportunities that helped her realize her own professional goals.

Attendees also heard from Henriquez and Polenca. A graduate of East Boston High School, Henriquez will attend the Massachusetts College of Pharmacy and Health Sciences in the fall. The opportunity to work at the "best hospital in the world" through the ProTech Program helped him realize that he wanted to pursue a career in pharmacy, he said. "In the Pharmacy Department, everyone was so helpful. I didn't feel like I was going to work every day. That confirmed for me that I wanted to be a pharmacist. ProTech gave me this experience and opened so many doors to me. I probably would be a different person and working for a paycheck rather than enjoying the experience. I learned a lot about communication and customer service, which are important skills to have. I'm sad to leave the hospital, but I'm also excited to start a new chapter in life."

Polenca, a graduate of the James P. Timilty Middle School, then introduced Bennett, who encouraged young and mature audience members alike. He shared with them the acronym H.O.P.E., which stands for Hard work, Optimism, Persistence and Empowerment. He capped off his rousing presentation by reading "Oh, the Places You'll Go!" by Dr. Suess – a book he said has provided him with inspiration and encouragement.

The event culminated with a presentation of certificates to the graduates and a reception in the Bulfinch Tents. For more information about the MGH Youth Programs, access www.massgeneral.org/cchi.

CPE summer 2010 graduates reflect on their experience

SO A PRIEST, a rabbi, a Methodist, a Presbyterian and a Unitarian Universalist walk into a hospital ... While this may sound like the beginning of a joke, it's really how five individuals – Lev Nelson, Ross Ponder, Elizabeth Nguyen, Rebecca Gettel and Jeffrey Johnson, SJ – began the Clinical Pastoral Education (CPE) fellowship program June 1 at the MGH. Representing various faith traditions, each recently completed the 10-week program. To congratulate the graduates, a ceremony was held Aug. 13 in the MGH Chapel with nearly 50 guests attending.

The MGH Chaplaincy offers three CPE programs a year. Students learn how to provide compassionate care and spiritual support in a clinical setting and meet weekly to discuss how spiritual caregiving can support patient care.

"Each of us learned not only how to offer support to patients and their loved ones, but we also learned more about ourselves and each other," says Johnson.

Adds Rev. Angelika Zollfrank, MDiv, director of the CPE program, "Through the program, the students delved into their own weaknesses, vulnerabilities, fears, hopes and sufferings while immersing themselves in the lives of patients, families and staff in the hospital. Getting in touch with what makes each of us most human enabled them to meet patients with empathy and to serve their spiritual and religious needs. Hopefully, in more than 1,500 patient visits, we were able to help them be more connected to the spiritual resources they carry within."

Nelson says, "We are humbled by the work we did this summer. We're grateful that the MGH houses such a program and contributes to training clergy. The world needs hope. People need hope. Spirituality can be a source for binding people together, rather than dividing them. In a small way – five or six students at a time – the MGH is doing its part toward that goal."

To apply for the winter 2011 CPE Program or for more information, contact Zollfrank at 617-724-3227. ■

"THROUGH THE PROGRAM, THE STUDENTS DELVED INTO THEIR OWN WEAKNESSES, VULNERABILITIES, FEARS, HOPES AND SUFFERINGS WHILE IMMERSING THEMSELVES IN THE LIVES OF PATIENTS, FAMILIES AND STAFF IN THE HOSPITAL. GETTING IN TOUCH WITH WHAT MAKES EACH OF US MOST HUMAN ENABLED THEM TO MEET PATIENTS WITH EMPATHY AND TO SERVE THEIR SPIRITUAL AND RELIGIOUS NEEDS."

– ZOLLFRANK

A "Revolution" at Foxborough

POURING RAIN couldn't dampen the smiles of more than 20 children who participated in a soccer clinic with members of the New England Revolution at the Dana-Farber Field House in Foxborough on Aug. 24. The clinic – offered every year by the MGH, the Revolution and Spaulding Rehabilitation Network – gave children with disabilities and their siblings the chance to play one-on-one with several star athletes.



GOING FOR A GOAL: Kyle Teixeira, youth development team administrator for the New England Revolution, right, coaches participant Gillian Gould

The young players spent nearly two hours working through drills, scrimmaging and taking shots on goal. Revolution players Chris Tierney, Bobby Shuttleworth, Seth Sinovic and Pat Phelan not only coached, but also cheered on the young players as they dribbled, shot and tended goal.

Afterward, as the children enjoyed healthy snacks donated by MGH Nutrition and Food Services, the players gathered everyone into a huddle and answered questions about what it is like to play for the Revolution, the upcoming North American SuperLiga tournament and the importance of living an active lifestyle. As they headed home, the children were treated to giveaways from the MGH and Spaulding, as well as autographed Revolution posters.

This is the sixth year the MGH and Spaulding have partnered with the Revolution to offer the clinic to children with disabilities and their siblings.



CLINICAL PASTORAL EXPERIENCE: From left, Zollfrank, Nelson, Ponder, Nguyen, Gettel and Johnson

WHAT'S HAPPENING**Change in MGH Hotline schedule**

Due to the Labor Day holiday, *MGH Hotline* will not be published Sept. 10. The regular schedule will resume Sept. 17.

MGH Senior HealthWISE

MGH Senior HealthWISE will offer the following free events for seniors ages 60 years and older: a falls prevention and awareness fair, "Catch Me If You Can," Sept. 15 from 1 to 4 pm at the Beacon House, 19 Myrtle St.; "Shifting Gears: A Safe Driving Workshop" Sept. 16 from 11 am to noon in the Haber Conference Room with speaker Michele Ellicks, community outreach coordinator for the Registry of Motor Vehicles; and a book club discussion of "Fire

and Roses: The Burning of the Charlestown Convent, 1834" by Nancy Schultz on Sept. 16 from 3 to 4 pm at the West End Library. To register for the falls prevention and awareness fair, call 617-723-9713. For more information about these events, call 617-724-6756.

PIE awards nominations

Nominations are now being accepted for the 2010 Partners in Excellence (PIE) Awards. All MGHers are invited to nominate their colleagues – either individuals or teams – for their exceptional work throughout the year. Nominations may be made in the following categories: quality treatment and service, leadership and innovation, teamwork, operational efficiency and outstanding community contributions. To submit a nomination online, visit http://pulse.partners.org/about/pie_about.htm. Forms also are available from managers and supervisors. The nomination deadline is Sept. 17. For more information about the awards, call 617-724-9743 or e-mail partnersinexcellence@partners.org.

MGH Blood Donor Center September promotion

Individuals who donate blood at the MGH Blood Donor Center during September will be entered to win a pair of round-trip tickets on Porter Airlines or one of two flight lessons from Beverly Flight Center and Five Star Flight Academy. Porter Airlines destinations include New York City, Chicago, Myrtle Beach and Toronto. Flight lessons are with FAA-certified flight instructors. This promotion runs from Sept. 1 through 30. For more information, contact Melissa MacPhee at 617-726-8171 or mmacphee@partners.org.

Wellman Center Lecture Series

The Wellman Center Lecture Series, presented by the MGH Wellman Center for Photomedicine, will host "Biomechanical Insights Into Aortic Valve Pathobiology," Sept. 7 from noon to 1 pm in the Thier Conference Room with speaker Craig Simmons, PhD, an assistant professor in Mechanical and Industrial Engineering at the University of

Toronto. For more information, contact Nicole DeVoe at ndevoe@partners.org.

Brain Aneurysm Awareness Symposium

The MGH Vascular Center and the Brain Aneurysm Foundation will host a brain aneurysm awareness symposium Sept. 28 from 6 to 9 pm at the Liberty Hotel. Guest speakers include Christopher S. Ogilvy, MD, director of the MGH Brain Aneurysm/Arteriovenous Malformation Center and the Endovascular and Operative Neurovascular Surgery Unit, and James Rabinov, MD, of the MGH Vascular Center, Imaging and the Department of Neurosurgery. This event is free of charge.

Stand Up To Cancer telethon

The MGH Cancer Center will host a Stand Up To Cancer (SU2C) telethon viewing party Sept. 10 from 6:30 to 10 pm at the Liberty Hotel. Daniel A. Haber, MD, PhD, director of the Cancer Center, and Mehmet Toner, PhD, director of the BioMEMS Resource Center, will be honored during the telethon for leading the Circulating Tumor Cell (CTC)-Chip team. This year's telethon will include live musical performances, celebrities, video chats with public donors and updates on the progress

of the SU2C scientific teams. A \$50 suggested donation will provide guests access to an open bar and a raffle entry for various prizes, including two free tickets to the June 1, 2011 **the one hundred** event and an overnight stay at the Westin Boston Waterfront hotel. Proceeds will benefit the Cancer Center and SU2C. To register for the event, visit <https://give.massgeneral.org/su2c>. For more information, call 617-724-3637 or e-mail mghevents@partners.org. MGHers who are unable to attend the viewing party are encouraged to watch the telethon from home Sept. 10 at 8 pm on the major broadcast networks.

IN GENERAL

Michael S. Gee, MD, PhD, of the MGH Imaging divisions of Pediatric Imaging and Abdominal Imaging and Intervention, has been awarded a Research Scholar Grant from the Radiological Society of North America Research and Education Foundation. The two-year, \$150,000 award will fund Gee's project, "Evaluation of Diagnostic Magnetic Resonance Technology for Molecular Characterization of Cancer Cells from Percutaneous Image-Guided Biopsy Specimens."

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MGH Nonsmoking Campaign launches Sept. 17

THE MGH WILL LAUNCH a hospitalwide nonsmoking campaign Sept. 17. The campaign will focus on the education, enforcement and enhancement of the existing MGH policy, which states that smoking is prohibited in and on the grounds of all buildings owned, occupied or under control of the MGH and is permitted only in the two designated smoking shelters on North Grove Street and Blossom Street. (At off-campus MGH locations, individuals should adhere to the building's smoking policy.) The campaign features an image of a cigarette tied into a knot with the words, "Smoke KNOT Here," along with campus maps identifying the two designated smoking shelters. For help with quitting smoking or getting through the day without smoking, contact the MGH Tobacco Treatment Service at 617-726-7443, www.massgeneral.org/tts/contact or tobaccotreatment@partners.org



NONSMOKING COMMITTEE: Some of the members of the hospitalwide committee that planned the "Smoke KNOT Here" campaign

"Smoke KNOT Here"

MGH launches enhanced nonsmoking campaign

THE IMAGE of a burning cigarette tied into a knot with the tagline "Smoke KNOT Here" is the focal point of a re-energized nonsmoking campaign launched Sept. 17 at the MGH. Under the auspices of Jean Elrick, MD, senior vice president of Administration, and led by Bonnie Michelman, director of Police and Security, the hospitalwide campaign is the culmination of an 18-month collaboration among a 40-member committee representing departments from across the hospital, with input from employees who currently smoke.

The campaign focuses on education and enforcement of the existing MGH policy, which states that smoking is prohibited in and on the grounds of all buildings owned, occupied or under control of the MGH and is permitted only in two designated smoking shelters on North Grove Street and Blossom Street. At off-site MGH locations, individuals should adhere to the building's smoking policy.

(Continued on page 2)

MGH IN HAITI

MGH midwives in Haiti

EVEN BEFORE the Jan. 12 earthquake, which further compromised the health of pregnant Haitian women and their children, the country already had the highest maternal mortality rate in the Western Hemisphere. To raise awareness about the state of maternal and infant health in Haiti and share her experiences there, Angela Ferrari, CNM, MS, of the MGH Vincent Obstetrics and Gynecology Department, presented "Rebuilding Birth in Haiti" Sept. 9 in the Haber Conference Room.

Ferrari deployed to Haiti from April 5 to 17 through Project HOPE, one of the relief organizations with which the MGH partnered to offer support in Haiti following the earthquake.

(Continued on page 3)



PROUD PARENT: In Haiti, a happy mother, right, is congratulated by Ferrari after giving birth to her first baby.

VIC: Accelerating results from bench to bedside

WORKING TO ACCELERATE the development of novel preventive and curative vaccines and immunotherapies for cancer and infectious diseases, the MGH Vaccine and Immunotherapy Center (VIC) brings together a diverse network of medical and business professionals who understand the path from research to medical use. This bench-to-bedside collaboration recently was celebrated Aug. 26 at Davios restaurant in Boston, where VIC researchers and senior advisors from academia and industry met with benefactors who have supported the program.

"The event was a wonderful way to celebrate the first year of the center and inform our supporters of the significant progress we already have made," said Mark C. Poznansky, MD, PhD, director of VIC. Among the updates was news of a request for proposals for two pilot projects focusing on significant domestic or global needs; establishment of an advisory committee that includes two Nobel Laureates and leaders in the field of vaccine development and immunotherapy; and development of a support structure for focused vaccine projects with the Renee Hope Center for the Homeless in Cambridge and Partners in Health in Haiti.

In his closing remarks, Poznansky specifically thanked the Croatti and Hill families – some of whom attended the luncheon – for their generous support of the center and acknowledged VIC staff. "We are grateful to have the commitment of Frances Toneguzzo in MGH Ventures and Licensing who is facilitating the collaboration among our scientists, project leaders and industry," he said. "In addition, our work would not be successful without the wonderful team comprising Sam Brown, David Hill, Idaresit Udo and Leah Fine. All are excited by the exponential growth of the center in its inaugural year."

For more information about VIC, access <http://advancingcures.org/>. ■



— Smoke Knot campaign

(Continued from page 1)

"This renewal of our commitment through a new nonsmoking campaign is extremely important not only to patient safety but also to our hospital's compliance with the Joint Commission, CMS and other regulatory and accrediting agencies," says Michelman. "National trends show the widespread adoption of smoke-free hospital campuses as critical to fostering the health of patients, visitors and employees. When individuals smoke along walking routes, patients, visitors and employees complain. We take their health and our own seriously, and we also respect our neighbors' rights to a smoke-free environment."

As part of the initiative, managers and supervisors can make use of several tools to educate their staff and enforce the policy. Among the items are printable posters and handouts that include a map of the campus with clearly marked smoking shelter locations, talking points to help staff enforce the policy and a slide presentation to inform staff of the nonsmoking policy. These items are located in the "Environment of Care" section of the MGH Excellence Every Day website, accessible at <http://intranet.massgeneral.org/excellenceeveryday> or by clicking "Partners

Applications" from the "Start" menu at any MGH workstation.

Posters indicating smoking shelter locations have been posted in all high-traffic areas, and handouts are available at information desks, from ambassadors and at outpatient reception desks.



"Manager involvement is critical to this nonsmoking effort," says Michelman. "Managers and supervisors are expected to hold their staff to the policy as they would to any other hospital policy – such as those for attendance, performance and dress code."

To help promote use of the smoking shelters, each has recently undergone enhancements, including the installation of improved lighting and exhaust fans. They also have been power-washed and painted.

"For the safety, health and comfort of all those

who cross our campus, we also ask everyone to take part in enforcing the nonsmoking policy throughout the day, evening and night shifts," says Michelman. "If anyone – employee, patient, contractor or visitor – finds someone smoking outside of the smoking shelter, we encourage that person to please let the individual know that smoking is only allowed in the two shelters."

"We respect an individual's decision to smoke, and we are not asking anyone to quit if they are not ready to do so," says Nancy Rigotti, MD, founder and director of the MGH Tobacco Treatment Service (TTS). "While we understand that refraining from smoking can be difficult, we support all efforts to promote the MGH as a smoke-free campus and encourage individuals to consider quitting. If individuals must smoke, please do so only in the two smoking shelters. Employees who use nicotine replacement therapy should remember that they can purchase these products with funds from their personal Flexible Savings Accounts by January 1. The Tobacco Treatment Service will be offering options for employees to help comply with the MGH nonsmoking policy. Information soon will be made available on our website."

For more information about the MGH TTS, call 617-726-7443 or access www.massgeneral.org/tts. ■

MGHfC receives gift to support cancer research and care

SEPTEMBER is National Childhood Cancer Awareness Month. In honor of this month, Hyundai Hope on Wheels – a united effort among Hyundai dealers to raise awareness about childhood cancer and celebrate the lives of children battling the disease – presented a \$100,000 check to MassGeneral Hospital for Children's (MGHfC) Center for Pediatric Hematology-Oncology to support the pediatric cancer research of David Sweetser, MD, PhD. Sweetser accepted the check on behalf of the hospital at an event Sept. 13 in The Howard Ulfelder, MD, Healing Garden.

In his remarks, Sweetser said that he plans to use the donation to better understand the causes of cancer and to help discover novel therapies that would improve cure rates in both children and adults. The treatments that his laboratory are developing also hold the promise of being less toxic for patients than traditional chemotherapies.

Following the check presentation Hyundai representatives toured the Pediatric Hematology-Oncology Unit, to see how the state-of-the-art technology, soothing artwork and interiors, and comprehensive care teams all contribute to the process of healing a sick child. The event concluded with stories shared by patients currently undergoing cancer treatment by the MGHfC pediatric oncology team. ■



HOPE ON WHEELS: From left, Tom O'Brien, of the O'Brien Auto Group, Sweetser, Howard Weinstein, MD, chief of Pediatric Hematology-Oncology, and Peter DiPersia, Northeast regional manager for Hyundai America

— MGH midwives in Haiti

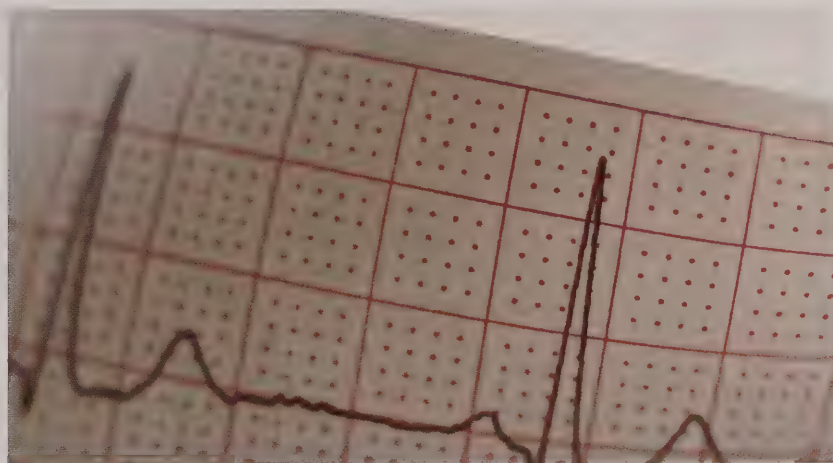
(Continued from page 1)

She is one of several MGH midwives who volunteered or will volunteer in Haiti. Amy Kogut, CNM, MSN, also volunteered May 8 to 23, and two additional midwives are expected to deploy in October.

Ferrari began her presentation by describing the state of maternal and infant health in Haiti and factors contributing to the issue, including widespread poverty, inadequate infrastructure and a weak health care system. Only 26 percent of all births in Haiti are attended by qualified persons. To make matters worse, the earthquake destroyed one of the three nursing schools in Haiti that trained candidates eligible to attend the country's only nurse midwifery program.

Hôpital Albert Schweitzer (HAS) in Deschapelles, Haiti, where Ferrari worked during her deployment, is one location severely affected by the skilled birth attendant shortage. But efforts to improve care there and elsewhere in Haiti are ongoing. Ferrari discussed how she helped train HAS nurses in addition to caring for patients. She also shared some of the challenges she encountered in Haiti, such as limited access to resuscitation equipment.

"Prior to the earthquake, there were serious efforts underway to improve maternal and infant health by improving midwifery education and increasing the number of midwives," says Ferrari. "The earthquake was a devastating setback – however, steps are being taken to get maternal and infant health back on track." ■



MGH joins study of new heart-assist device

THE MGH recently became the fifth site nationwide to participate in the study of an innovative rotary blood pump for late-stage heart failure patients. The blood pump, known as the Levacor Ventricular Assist Device (VAD), uses magnetic levitation to fully suspend its spinning rotor. The pump's design optimizes blood flow and reduces wear and tear.

The Levacor VAD study team at the MGH includes members of the MGH Transplant and Heart centers: Thomas MacGillivray, MD, the team's leader; Bruce Rosengard, MD; Josh Baker, MD; Stephanie Ennis, NP; Jordan Shin, MD, PhD; Stephanie Moore, MD; and John Drake and his team of cardiovascular technicians. The team successfully implanted their first device in August and another this past week.

"Mechanical circulatory assist devices continue to evolve and improve," says MacGillivray. "These mechanical heart pumps offer great hope to our patients suffering from heart failure. It is very exciting to be able to offer our patients the very latest therapies which keep them safe and allow them to thrive while they wait for a heart transplant." ■

WHAT'S HAPPENING**Blum Center book talk**

The Maxwell and Eleanor Blum Patient and Family Learning Center will host a discussion with Mason Freeman, MD, chief of the MGH Lipid Metabolism Unit, about his book, "The Harvard Medical School Guide to Lowering Your Cholesterol," Sept. 24 from noon to 1 pm in the White Building, Room 110. This event is open to all MGH patients and staff, who can bring their lunch. For more information or to register, call 617-724-3823.

Research nurse roundtable

The MGH Clinical Research Program is sponsoring a research nurse roundtable Sept. 28 from 12:15 to 1:15 pm in the Simches Research Center's Garrod/Mendel Conference Room. The mission of the research

nurse roundtable is to provide a forum for nurses who work in clinical research to discuss issues common to their practice. The roundtable meets once a month and is led by experienced research nurses in collaboration with the MGH Clinical Research Program Education Unit. Lunch will be provided. To register, access <http://hub.partners.org/catalog>. For more information about the roundtable, contact Linda Pitler, RN, MSN, CCRC, at 617-643-0686. For more information about registration, contact Hillary Dearborn at 617-726-3310.

MGH Senior HealthWISE

MGH Senior HealthWISE will offer a free hypertension screening for seniors ages 60 years and older Sept. 27 from 1:30 to 2:30 pm at the West End Library. For more information, call 617-724-6756.

Newborn nutrition seminar

The Employee Assistance Program (EAP) will host a seminar, "Nourishing Your Newborn," Sept. 28 from noon to 1 pm in the Bulfinch Building, Room 222. Germaine Lambers, RN, IBCLC, an MGH lactation consultant, will present to expectant parents, new parents and employees considering having children. Participants also will tour the Wang building Mothers' Corner. A second seminar, "Working and Breastfeeding," will take place Nov. 3. For more information, contact the EAP at 617-726-6976 or visit www.eap.partners.org.

PIE awards nominations

The nomination deadline for the 2010 Partners in Excellence (PIE) Awards has been extended to Sept. 24. All MGHers are invited to nominate their colleagues – either individuals or teams – for their exceptional work throughout the year. Nominations may be made in the following categories: quality treatment and service, leadership and innovation, teamwork, operational efficiency and outstanding community contributions. To submit a nomination online, visit http://pulse.partners.org/about/pie_about.htm. Forms also are available from managers and supervisors. For more information about the awards, call 617-724-9743 or e-mail partnersinexcellence@partners.org.

MGH HOTLINE**College search seminar**

The Employee Assistance Program (EAP) is hosting a seminar on the college search process Sept. 22 from noon to 1 pm in the Thier Conference Room. The seminar is designed to help families in the college selection process by discussing finding the right fit, critical dates and terms, arriving at

an effective college list, the art and science of the college essay, and demystifying campus visits and interviews. Tom Walsh, college admissions consultant with EnCompass Education and director of College Guidance at the Roxbury Latin School, will present. For more information, contact the EAP at 617-726-6976 or visit www.eap.partners.org.

MGH and Partners go to bat at Field of Dreams

FENWAY PARK was filled with professional talent Aug. 31 – but more of the clinical and administrative than the professionally athletic variety. Several enthusiastic MGH physicians, nurses, caregivers and administrators took to the historic diamond to join the Partners HealthCare softball team for the 13th annual Field of Dreams softball event. The fundraiser benefits Action for Boston Community Development's (ABCD) SummerWorks program, which provides low-income, at-risk teenagers with jobs, education, mentoring and tutoring throughout the summer.

The Partners team played against a combined team from Blue Cross Blue Shield of Massachusetts and the law firm of Travaglini, Eisenberg and Kiley. Despite the intense heat and humidity, the event was enjoyed by all.

"This has to be the best game I ever played in, not just because it happened to be at Fenway but because of the great teammates and the degree of fun that everyone was having," said Rafael Caban, of MGH Information Desks. "If I could choose one highlight from the whole day, it would be the smiles on everyone's faces and the level of excitement that each participant exhibited."

Laura Wysk, of MGH Finance, shared in the enthusiasm, "This was the best Tuesday morning of my life! I was happy to participate in an event for ABCD, especially at Fenway."

In the end, the Partners team prevailed over their opponents and won the game. This year's Field of Dreams softball series raised \$196,000 for the SummerWorks program.



WINNING SPIRIT: The Partners softball team poses on the field after the game.

200
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Emergency preparedness at home and work

IN MAY 2010, a water main break in Weston disrupted the lives of millions of Massachusetts residents accustomed to easy access to clean drinking water. Though the situation was quickly addressed and resolved in the community and at the MGH, the event reminded those affected how important it is to be prepared for any emergency.



READY FOR ACTION: Tom Herrmann, Emergency Preparedness administrative manager, left, and Dave Reisman, Emergency Preparedness administrative director, display an example of an emergency preparedness kit.

In recognition of September as Emergency Preparedness Month, MGH Emergency Preparedness is encouraging employees, patients and visitors to make sure that they are ready to respond to a disaster both at home and work.

The following are disaster preparedness tips for employees:

- Develop a family disaster plan — create a home disaster kit containing food, water, personal items and information, and establish a family communication plan.
- Know your MGH department's disaster plan and where to report to in the case of an emergency.

(Continued on page 4)



STAND UP TO CANCER SUPPORTERS: MGH researchers attend the Stand Up to Cancer event

Stand Up to Cancer

MGH Cancer Center celebrates successful partnership

THE LIBERTY HOTEL BALLROOM filled quickly on the evening of Sept. 10 as the MGH Development Office hosted a viewing of the Stand Up to Cancer television broadcast. The nationally televised show was featured on more than 15 television networks and cable channels and included a segment on the MGH Cancer Center's circulating tumor cell (CTC)-chip "dream team" led by Daniel Haber, MD, PhD, director of the MGH Cancer Center, and Mehmet Toner, PhD, director of the BioMEMS Resource Center in the MGH Center for Engineering in Medicine.

Approximately 140 guests attended the 8 pm event, which included a red carpet and a host of photographers who greeted guests as they arrived. Prior to the broadcast, Sara Kelly, senior managing director of MGH Development, addressed the crowd along with Cancer Center physicians David Ryan, MD, and Lecia Sequist, MD, MPH. Sequist leads a clinical trial using CTCs to monitor lung cancer patients and introduced many of the researchers and lab technicians who work tirelessly behind the scenes in both Haber's and Toner's CTC-chip research labs.

"OUR PARTNERSHIP WITH THE STAND UP TO CANCER TEAM HAS FLOURISHED OVER THE PAST TWO YEARS. WE WERE HAPPY TO CELEBRATE THIS YEAR'S EVENT AND OUR ORIGINAL STAND UP TO CANCER DREAM TEAM GRANT OF \$15 MILLION."

— SARA KELLY

"Our partnership with the Stand Up to Cancer team has flourished over the past two
(Continued on page 2)

Thanking MGH blood donors

LAST YEAR, MGH employees donated blood more than 2,000 times at the MGH Blood Donor Center. To recognize employee donors who gave consistently over the course of the year, the center held its annual recognition breakfast Sept. 14 in the Thier Conference Room.

Christopher Stowell, MD, PhD, medical director for the Blood Donor Center, offered opening remarks. "I'd like to thank everyone for coming in this morning for breakfast. But I'd especially like to thank you all for the other times you've come in – to donate. Many of the hospital's programs depend on the availability of blood."

Following his remarks, awards were presented to the top employee donors in 2009. Stephen Temple, of Buildings and Grounds, and GianCarlo Zolfonoon, of Volunteer Services, donated the most platelets over the course of the year. Dee Dee Chen, of Human Resources, and Constance Miller, of Massachusetts Eye and Ear Infirmary, gave the most whole blood/platelet donations.

"I just wonder why more people don't give blood," said Temple. "It's so easy to do!"

For more information about the Blood Donor Center, visit www.massgeneral.org/blooddonor.



"Do it for them!" flu shot campaign launches

TO HELP PROTECT staff and patients from the spread of the flu, the MGH is offering a number of flu clinics.

Employee Flu Clinics

On the MGH main campus, employees who were unable to attend last week's clinics may go to MGH Occupational Health Services at 165 Charles River Plaza, Suite 404 for a flu shot or call 617-726-2217 to schedule an appointment. For employees at satellite clinics, access <http://intranet.massgeneral.org> to view a schedule of off-site clinics. Staff should remember to bring their ID badge and wear clothing that rolls easily up to the top of the arm.

Patient Flu Clinics

The MGH will host a Central Flu Clinic for patients ages 18 and older in the Wang Ambulatory Care Center Main Lobby Monday, Oct. 4 through Friday, Nov. 19, from 8 am through 6 pm (until 5 pm on Thursday, Oct. 14) and Saturday, Oct. 16 and Oct. 23 from 9 am through 3 pm. Patients who plan to receive the flu shot are asked to call the toll-free MGH Flu Shot Hotline at 1-877-733-3737 to confirm that there are adequate vaccine supplies in stock and that the clinic is open. Patients of MGH practices outside of Boston can come to the MGH Clinic in Boston or call their primary care physician for flu shot information. ■

Do It For Them MGH!

Get your Flu Shot and be able to say
"I did it for you!"

Remember to bring your ID badge and to wear comfortable clothing that rolls easily up to the top of your arm!

For employee flu shots, call the
MGH Occupational Health Service
617-726-2217

For patient flu shots, call the
MGH Flu Shot Hotline
1-877-733-3737

— Stand Up to Cancer

(Continued from page 1)

years," said Kelly. "We were happy to celebrate this year's event and our original Stand Up to Cancer Dream Team grant of \$15 million. While the celebration tonight was free and open to employees and the public, the goal was to raise additional funding for the MGH Cancer Center and to share 50 percent of the suggested donations with Stand Up to Cancer."

As the 8 pm hour grew closer, the crowd settled down to watch celebrities, musical artists and news anchors update viewers on cancer research. At 8:45 pm, the room grew quiet as the segment featuring Haber and Toner aired. Cheers of joy erupted immediately following the clip and even more applause could be heard from the crowd when the show ended and both men joined the celebrities on stage to sing the Stand Up to Cancer theme song.

The MGH celebration at the Liberty Hotel raised nearly \$13,000, while the national broadcast has netted more than \$80 million to date. To learn more about Stand Up to Cancer, visit www.su2c.org. ■

LIFE COACHING:
Robbins addresses
MGH Women in
Leadership



MGH celebrates Women in Leadership

MANY WOMEN TODAY juggle building their careers, caring for their families and fostering personal and professional relationships at the same time. The assistance of someone with training and expertise in relationship, career and business advice can help these women manage it all. On Sept. 13, the MGH Women in Leadership Committee hosted the 3rd annual Women in Leadership event at the Holiday Inn Select. The seminar provided women managers and supervisors the opportunity to hear from and interact with life and career coach Mel Robbins, who instructed the guests how to “get what they want.”

“THIS WAS A GREAT EVENT WITH A NO-NONSENSE LIFE AND CAREER COACH WHO REALLY DELVED INTO SOME COMMON REASONS WHY SOME PEOPLE DON’T GO FOR WHAT THEY REALLY WANT IN LIFE.” – ANGELA MARQUEZ

“This was a great event with a no-nonsense life and career coach who really delved into some common reasons why some people don’t go for what they really want in life,” said Angela Marquez, administrative director of the Division of Transplant Surgery, who was among the 150 attendees. “I think I speak for many of the attendees by saying that we left the event truly inspired to attain what we’ve set out for ourselves both in our careers and personal lives.”

For more information about the MGH Women in Leadership Committee, send an e-mail to womeninleadership@partners.org. ■



MGH continues to Be Fit

MORE THAN 3,500 MGHers have tracked their weekly food and exercise, attended rallies where relaxation exercises are practiced and met with personal trainers to develop their overall fitness levels through the MGH Be Fit program now in its 22nd cycle. Be Fit 22 began Sept. 13 and includes 101 Merrimac Street’s “Don’t Slack with Merrimac,” Obstetrics and Patient Care Services’ “Be-Flabulous,” Public Affairs’ “Fit Fans,” the Center for Human Genetic Research’s “Skinny Genes,” Oral and Maxillofacial Surgery’s “Jaw Breakers,” and the MGH Institute of Health Professions’ “We Give a Fit.”

Be Fit 21 recently completed its cycle with six teams participating – Human Resources’ “Bye, Bye, BMI,” MGH Imaging’s “Calorie Counting Cougars,” Cardiology’s “BFFs,” 165 Cambridge Street’s “Beacon Hill Go Getters,” the MGH Cancer Center’s “Tummy Suppressors,” and the MGH Transplant Center’s “America’s Next Transplant Models.” Collectively, Be Fit 21 lost a total of 564.4 pounds.

Throughout October, the MGH Be Fit program and the Blood Donor Center have teamed up to host the annual Be Fit Blood Drive Challenge. All current and past Be Fit teams are encouraged to enter their team or department to donate blood during the month. The team that donates the most will receive a catered Be Fit/Choose Well Eat Well meal for all who participated. Participating teams must register by Sept. 27. For more information or to register, e-mail Meredith Wentworth, Blood Donor Center marketing specialist, at mwentworth@partners.org.

WHAT'S HAPPENING**MGH Senior HealthWISE**

MGH Senior HealthWISE will offer a free hypertension screening for seniors ages 60 years and older Oct. 4 from 1:30 to 2:30 pm at the Hill House, 127 Mt. Vernon St. For more information, call 617-724-6756.

DSC seminar series

The Disparities Solutions Center (DSC) will present "Racial and Ethnic Disparities and Dysfunction in Health and Health Care: Historical and Contemporary Issues" as part of its annual seminar series, "Racial and Ethnic Disparities: Looking Back," Oct. 5 from noon to 1:30 pm in the Sweet Conference Room. W. Michael Byrd, MD, MPH, and Linda A. Clayton, MD, MPH, nationally known health policy experts whose

work has focused on disparities in the U.S. health system, will present. The seminar is free and open to the public. A light lunch will be served, and a question and answer session will take place after the presentation. To register, e-mail disparitiessolutions@partners.org and include your name, e-mail address and the name of the event. For more information about this event and past "Looking Back" seminars, visit www2.massgeneral.org/disparitiessolutions/events.html.

Domestic Violence Awareness Month

In recognition of Domestic Violence Awareness Month, the MGH Domestic Violence Working Group – including HAVEN, Police and Security and the Partners Employee Assistance Program – will host several events throughout October:

- information tables in the Main Corridor Oct. 5 from 7 to 11 am and Oct. 6 from 10 am to 2 pm;
- "Legislative Update – 258E Harassment Prevention Order," a presentation with representatives from Jane Doe Inc. and the Victim Rights Law Center Oct. 13 from 11:30 am to 1 pm in the Thier Conference Room. A light lunch will be served; and
- "Teens Taking Action Against Domestic Violence," a presentation with panelists from the Boston Public Health Commission's Start Strong Program, DOVE, Inc., Youthspeak and Gay Men's Domestic Violence Project Oct. 20 from 3 to 5 pm in the Thier Conference Room. Light refreshments will be served.

For more information, contact Liz Speakman at 617-726-7674 or emspeakman@partners.org.

MGH Office Supply Recycle events

Departments from all areas of the MGH are invited to help conserve hospital resources by participating in MGH Office Supply Recycle events on the Main Campus and at CNY. Office supplies must be in new/unused condition and dropped off only during drop-off times. Registered participants may then pick up items for their department, free of charge, during the designated pick-up times. Items will be available on a first-come, first-served basis. The CNY event will be held in Conference Room A on the

First Floor of Building 149 Sept. 30 from noon to 3 pm. Supplies for this event must be dropped off Sept. 29 between 1 and 4 pm at the same location. The Main Campus event will be held Oct. 5 in the Bulfinch Tent. Supplies may be dropped off between 9 and 11 am and picked up between noon and 3 pm on the same day. Only one employee from each office or unit location who is responsible for ordering supplies for their office or unit location may participate in these events. For more information or to register, e-mail starsaver@partners.org with your name, office/unit location and which event you will be attending.

Wellman Center Lecture Series

The Wellman Center Lecture Series, presented by the MGH Wellman Center for Photomedicine, will host a lecture, "Melanoma Target Practice," by Hensin Tsao, MD, PhD, director

of the MGH Melanoma Genetics Program and the MGH Melanoma and Pigmented Lesion Center, Sept. 28 from 2:30 to 3:30 pm in the Thier Conference Room. A coffee reception will be held from 2:15 to 3:30 pm. For more information, contact Nicole DeVoe at ndevoe@partners.org.

English for Academic Success

"English for Academic Success" – a class offered by the MGH for non-native speakers who wish to receive college degrees – began Sept. 13 but still has several slots available for interested students. The class meets Mondays and Wednesdays from 3:30 to 5 pm through May 2011 in the Yawkey Center. Assessment testing, which will be held Sept. 28 at 3 pm, is required to join the class. For more information or to register for the assessment, contact Amy Zydanic at 617-399-3187 or azydanowicz@jvs-boston.org.

— Emergency Preparedness

(Continued from page 1)

- Keep your contact information up-to-date with your department and in PeopleSoft.
- Take your employee ID home to have immediate access to your badge when not at the hospital.
- In the event of a disaster, if on-site, report to your supervisor and stay on-site until dismissed. If not on-site and asked to respond, all employees must show their ID and enter the hospital through the Gray Lobby entrance on Blossom Street.

To help MGHers, patients and visitors be ready for times of crisis, MGH Emergency Preparedness will host an information table Sept. 29 from 7 am to 5 pm in the Main Corridor. Emergency preparedness experts will be present to answer questions and distribute informative materials and brochures. Visitors to the table may also enter a raffle to win a free emergency preparedness kit.

For more information about emergency preparedness at the MGH, visit <http://sharepoint.partners.org/mgh/emergencypreparedness>. ■

Is it OK to eat lunch at an industry-sponsored training session?

THE PARTNERS Office of Interactions with Industry offers MGH clinicians and staff the following guideline when a vendor sponsors training on equipment that has already been purchased from the vendor: "If lunch is served, it is fine to eat, so long as the lunch is modest, the training site is one customarily used for education and the vendor notified the attendee's supervisor in writing about the purpose of the training session and the plan to serve lunch."

For questions about this or other situations involving industry-sponsored meals, MGHers should contact their supervisor, the MGH Compliance Office at 617-726-1446 or the Office for Interactions with Industry at 617-643-7752 or PHS011@partners.org.

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KICKING CANCER: From left, Slavin; David Ryan, MD, clinical director of the MGH Cancer Center; Kraft; Myra Kraft, his wife; Sally Mason Boemer, senior vice president of Finance and the MGH Cancer Center; Bruce Chabner, MD, director of Clinical Research for the MGH Cancer Center

MGH teams up with Patriots to help Kick Cancer

NEARLY 70,000 FANS pack the stands at Gillette Stadium for every New England Patriots home game, and statistically, more than one third will develop cancer in their lifetimes.

To help address this alarming statistic, the MGH Cancer Center is teaming up with other Boston hospitals to support the New England Patriots Charitable Foundation's Kick Cancer initiative, a season-long program to increase cancer awareness among Patriots fans. At each home game, the Patriots will raise awareness about common cancers.

"Knowing risk factors, having good information and requesting regularly scheduled screenings is imperative," said Patriots Chairman and CEO Robert Kraft before the Sept. 26 home game. "With proper screening and early detection, families can avoid a lot of heartache."

Kraft was joined for the announcement of the initiative by leadership

from all three hospitals, including Peter L. Slavin, MD, MGH president, and Gary L. Gottlieb, MD, MBA, president and CEO of Partners HealthCare. MGH Cancer Center clinicians and staff were also at the game promoting cancer prevention and screening to the fans.

Also helping to "kick off" the initiative, Patriots kicker Stephen Gostkowski visited with pediatric patients at the MGH Cancer Center on Sept. 28. Gostkowski's visit follows a recent appearance by Patriots legend John Hannah who stopped by the Yawkey 8 Infusion Clinic on Sept. 24. Gostkowski and punter Zoltan Mesko have filmed public service announcements promoting cancer screening.

"We all know someone who has been affected by cancer," said Gostkowski. "Win or lose, we want Patriots fans to leave games this year knowing more about risk factors and their options for screening." ■

Bowditch Prize awarded to Meyer, Ferris and Weil

NAVIGATING the complicated maze of patient care can be difficult for both patients and caregivers. Add to that equation a patient with multiple health problems and the maze becomes even more complicated.

On Sept. 24, Gregg Meyer, MD, senior vice president for the MGH/MGPO
(Continued on page 2)

BOWDITCH PRIZE WINNERS: From left, Weil, Ferris and Meyer



B3CBITS ■ ■ ■ ■ ■

B3C Building bit by bit

To help MGHers keep up with news and information about the final stages of construction of the Building for the Third Century (B3C) – a 530,000-square-foot building that will serve as the heart of inpatient care at the MGH while also enhancing select outpatient and emergency services – MGH Hotline periodically will publish “B3C Bits,” short announcements designed to give the MGH community a peek into the activities surrounding the summer 2011 opening of the B3C.

DURING THE WEEKEND of Sept. 25, the team from Turner Construction Company installed more than 1,000 planter trays on the roof of the B3C. Each planter tray weighs approximately 100 pounds and is filled with soil and a variety of sedum plants. An additional 1,000 planter trays will be placed on the upper roof during the weekend of Oct. 2.



OPENING IN SUMMER 2011: The roof of the B3C features more than 1,000 planter trays.

These green roof planters and the roof garden on the southwest corner of the B3C contribute to the B3C's Leadership in Energy and Environmental Design (LEED) certification, an internationally recognized green building verification system.

“The garden and rooftop planters not only look nice, they also have an environmentally friendly impact on the building,” says Jim Guiry, senior construction manager. “Fifty percent of the building footprint being covered by vegetation results in less energy used to heat and cool the building. The plants replace heat-absorbing surfaces and cool the air above the roof surface. The planters also absorb rainwater, which means less water flowing into storm drains.”

MGHers can see the B3C sixth-floor planter trays by looking out the upper floor windows of the Ellison and Bigelow buildings. The B3C southwest corner roof garden, including its variety of bamboo trees, can be seen from the upper floors of the Yawkey Center for Outpatient Care.

The B3C is scheduled to open in the summer of 2011. For more information about the B3C, access www2.massgeneral.org/b3c.

— Bowditch prize

(Continued from page 1)

Center for Quality and Safety; Tim Ferris, MD, MPH, medical director of the MGPO; and Eric Weil, MD, associate chief for Clinical Affairs for the MGH General Medicine Unit and MGPO associate medical director for Primary Care, received the 2010 Nathaniel Bowditch Prize for their collaborative work helping patients navigate this difficult path with the Centers for Medicare and Medicaid Services (CMS) Demonstration Project. The program improved the coordination of care for more than 4,000 of the MGH's sickest and most costly Medicare patients.

Meyer said that when he began as medical director of the MGPO, there were many excellent programs available to help patients better manage their diabetes or high blood pressure, but there was no program in place that helped patients with a multitude of medical issues. The CMS Demonstration Project was the answer that he, as a primary care provider, was looking for.

“BY BETTER INTEGRATING AND COORDINATING CARE, WE CAN MAKE CARE BETTER AND MORE EFFICIENT. I’M PROUD THAT THIS HOSPITAL HAS DEFINED A PATH THAT OTHERS CAN FOLLOW.” – PETER L. SLAVIN, MD

Working with MGH Case Management, Social Services, Information Systems, Psychiatry and other departments throughout the hospital, members of the CMS Demonstration Project were better able to anticipate and provide for the needs of these patients.

“This program not only changed the way we deliver care here at the MGH, but it also created a national model,” Meyer said.

Weil said his patients have noted the difference that coordinated care makes for them. “Several months ago, a patient actually told me that [the case manager] makes me a better doctor. Across the entire program we have a wonderful group of case managers and social workers who really raise the bar on the care we can provide.”

Ferris, who presented the results of the project at the White House on Sept. 30, shared information that the team had just received about the financial benefits of the CMS Demonstration Project. By better coordinating care for the 4,000 patients, the MGH project cut Medicare costs by as much as 12 percent.

The Bowditch Prize has been given annually since 2000 to a person or persons who has or have completed significant work improving patient care while reducing costs, said Andrew Warshaw, MD, surgeon-in-chief, chair of the Department of Surgery and chair of the Bowditch Prize Committee. Those considered for the award are nominated by their peers, with the top idea earning a \$5,000 cash prize. This year's recipients agreed that the cash award would be donated to the care managers who have made the program a success.

MGH President Peter L. Slavin, MD, nominated the CMS Demonstration Project team for this year's award. He praised the program for addressing one of society's greatest issues: the cost of health care. “By better integrating and coordinating care, we can make care better and more efficient,” Slavin said. “I’m proud that this hospital has defined a path that others can follow.”

New review process for outside consulting agreements

A WRITTEN AGREEMENT for personal outside consulting work needs to be submitted for review before an employee may enter into it. In the past, the review process was handled through Partners Research Ventures and Licensing or the Partners Clinical Research Office. As of Oct. 1, the review process will be handled by the Partners Office for Interactions with Industry (OI). If an employee has been asked to provide consulting services to a company – such as a pharmaceutical or medical device company or any other vendor or potential vendor to Partners – and the company has sent a contract, employees can submit the agreement to the OI for review or obtain more information on the process by contacting the office at PHSOI@partners.org. ■

AMMP Scholarship Award Ceremony

THE MISSION of the Association of Multicultural Members of Partners (AMMP) is to help recruit, retain and develop multicultural professionals into leaders across the MGH and Partners HealthCare. To help meet this goal, the group offers an annual scholarship to employees who have demonstrated that they are striving to implement the AMMP mission.

On Sept. 16, the MGH acknowledged and celebrated 17 scholarship recipients at the AMMP Scholarship Award Ceremony held in the East Garden Room. Opening the event and congratulating all of the winners was Akin Demehin, chair of AMMP and administrative director of the MGH/MGPO Center for Quality and Safety. Offering remarks were Jeff Davis, senior vice president of MGH Human Resources; Carmen Vega-Barachowitz, MS, CCC-SLP, AMMP scholarship chair and director of Speech, Language, Swallowing and Reading Disabilities; and Harold Roy, a member of MGH Police and Security and a past AMMP Scholarship Award recipient.



AMMP SCHOLARSHIP AWARDEES:
This year's scholarship recipients were honored at a Sept. 16 reception in the East Garden Room

"At a time when all health care institutions across the commonwealth and the country are tightening belts, we can all be proud that the MGH has made AMMP and other programs that enhance the work-lives of multicultural professionals a true priority," said Demehin. "We are grateful to have resources to support a scholarship program and other professional and personal development programs offered throughout the year. I am again humbled and impressed by how our winners have balanced the demands of their jobs and their personal lives. Their individual achievements are remarkable."

This year's AMMP Scholarship Award winners are: Toddy Anderson, of White 9; Latrice Browder, of the Office of General Counsel; Ingrid Cruz, of the Registration and Referral Center; Sofia Durrani, of the MGH Weight Center; Rose Mery Estinvil, RN, of White 10; Delita Fenton-Gibbons, of the Partners TeleStroke Program; Helena Kryuchkin, of Speech, Language, Swallowing and Reading Disabilities; Carine Luxama, RN, of White 12; Jose Monteiro, of Materials Management; Natacha Nortelus, RN, of White 10; Melinda Reid-Veress, of Nutrition and Food Services; Barbara Rosenberg, of MGH Psychiatry; Waveney Small Cole, of Nursing Administration; Aileen Shen, of Pediatric Research; Selena Smith, of the Center for Laryngeal Surgery and Voice Rehabilitation; Rosalee Tayag, of Orthopaedics; and Stacy Turnbull, of Ellison 19.

For more information about AMMP, access www2.massgeneral.org/ammp. ■

MGHers walk for better heart health

HEART DISEASE AND STROKE are the first- and third-leading causes of death in the United States. To support the fight against these deadly diseases, MGH staff, patients and families joined more than 17,000 walkers at the American Heart Association's (AHA) annual Heart Walk on Sept. 11.

More than 400 walkers from the MGH participated, making it one of the largest organizations represented. Among the MGH walkers was David Torchiana, MD, chairman and CEO of the MGPO, who served as co-chair of the event.

The MGH team raised more than \$58,000 to fund the AHA's research, education and advocacy efforts in the Greater Boston area. The 2010 Boston Heart Walk has raised \$1.7 million to date, and donations will continue to be accepted through Oct. 15.

"The money raised by the AHA funds important initiatives in the Boston area to reduce heart disease and stroke in our community and help researchers and clinicians improve treatments and find cures," says Eric Isselbacher, MD, associate director of the MGH Heart Center.

After completing the one-, two- or six-mile courses along the Charles River Esplanade, participants enjoyed heart-healthy food and activities. The MGH Heart Center also hosted a visitors' tent featuring information about reducing cardiovascular disease risk factors. Visitors could spin the "Risk Factor Wheel" and answer heart-related questions to win various prizes.

"Heart disease is often preventable, so it is important for us to support events like the AHA Heart Walk that help raise awareness about risk factors and good cardiovascular health," says Stathis Antoniadis, senior administrative director for the Heart Center and captain of the MGH Heart Walk team.



WALKING WITH HEART:
The MGH Heart Walk team

WHAT'S HAPPENING**MGH Blood Donor Center
October promotion**

Individuals who donate blood at the MGH Blood Donor Center in October will be entered to win a two-night stay at the Brass Lantern Inn in Stowe, Vt., or an overnight stay at Bryn Meadows Farm in Charlotte, Vt., for Oct. 30, 2010. Overnight packages include passes to the Shelburne Museum and the Brattleboro Museum and Art Center, as well as dinner for two at Gracie's Restaurant and a gift certificate to Morse Farm Sugar Works. One winner will receive a gourmet gift basket from the Cabot Creamery Cooperative. For more information, contact Melissa MacPhee at 617-726-8171 or mmacphee@partners.org.

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MGH Senior HealthWISE

MGH Senior HealthWISE will offer a low-impact exercise class, "Autumn Fitness," for seniors ages 60 years and older Oct. 7 from 11 am to 1 pm at The Clubs at Charles River Park, 10 Whittier Place. Lunch will follow. Registration is required by calling 617-724-6756.

**Employee eldercare
monthly discussion group**

The Employee Assistance Program (EAP) will host an eldercare monthly discussion group Oct. 12 from noon to 1 pm in the Yawkey Center, Room 10-650. Facilitators will be Janet T. Loughlin, LICSW, CEAP, of Partners EAP, and Barbara Moscovitz, MSW, LICSW, MGH Geriatric Medicine Unit program director. Participants can bring their lunch. For more information, contact the EAP at 617-726-6976 or visit www.eap.partners.org.

**Scientific writing for
publication**

The MGH Clinical Research Program and the Department of Psychiatry are sponsoring "Scientific Writing for Publication" on Wednesdays, from Oct. 13 to 27, from 4 to 5:15 pm in the O'Keeffe Auditorium. This series will focus on the following issues: clarifying the writer's interests, creating an outline, learning how to avoid obsessive perfectionism, writing multiple drafts, understanding the peer-review process and writing an abstract. Departments are encouraged to send representatives who can share new insights about the writing process with their colleagues. Harvard Medical School designates this educational activity for a maximum of 3.75 AMA PRA Category One Credit. To register, access <http://hub.partners.org/catalog>. For more information, contact Lauren Michaels at lmichaels@partners.org.

**Patient Care Services
award ceremony**

Patient Care Services (PCS) will present its first annual PCS awards ceremony, "One Celebration of Our Stars," Oct. 7 at 4 pm in the Bulfinch Tent. A reception will follow. For more information, contact Julie Goldman, RN, MS, at jgoldman2@partners.org or 617-724-2295.

**Seminar for parents of
children with autism**

The Employee Assistance Program (EAP) will host the first seminar of a two-part series for parents of children with autism spectrum disorders (ASD) Oct. 7 from noon to 1 pm at 175 Cambridge St., Suite 320. The discussion will focus on strategies for managing behavioral issues, especially related to family and school, as well as the challenges

of living with a child with ASD and the impact on parents and siblings. The seminar will be led by Leigh Horne-Mebel, LICSW, clinical social worker and certified child and adolescent therapist with the MGH Pediatric Epilepsy Program and the Herscot Center for Tuberous Sclerosis Complex. For more information, contact the EAP at 617-726-6976 or visit www.eap.partners.org.

MGH surgeons play for charity

BEING SKILLED and dexterous with their hands is required of surgeons, who daily use special instruments that most people would never have the opportunity to handle. On Oct. 7, several MGH and Partners HealthCare surgeons will put their nimble fingers to good use in other ways – playing their musical instruments as part of two blues/rock bands at a concert presented in conjunction with the annual meeting of the American Society for Surgery of the Hand (ASSH), held in Boston Oct. 6 through 8.

**SURGEON MUSICIANS:
The Sagittal Band**

"We are thrilled to be playing this benefit concert as part of the ASSH annual meeting this year," says David Ring, MD, PhD, chair of MGH Quality and Safety for Orthopaedic Surgery and director of Research of the Hand and Upper Extremity Service, who plays the guitar. "There will be two bands – called 'RTL' and 'Sagittal Band' – made up of current and former MGH and Partners surgeons. We'll play the gig to benefit the American Foundation for Surgery of the Hand, and we are looking forward to seeing other MGHers in the crowd. Many have heard about these bands, and this event will be a great opportunity for folks to hear us play."

In addition to Ring, MGHer Richard de Asla, MD, co-director of the MGH Foot and Ankle Service, is a member of the bands and plays keyboard. RTL and Sagittal Band will be on stage at The Harp, at 85 Causeway St., beginning at 9 pm on Oct. 7. There is no cover, but donations will be accepted.

For more information about RTL, access www.facebook.com/pages/Rod-The-Long-Bone/91086814269. For information about the Sagittal Band, visit <http://thesagittalband.home.comcast.net>.

ARABIAN NIGHTS: Clarke, left, with Slavin was the auctioneer at the Storybook Ball.

ALADDIN'S ADVENTURE

MGHfC Storybook Ball features Arabian Nights theme

MORE THAN 400 FRIENDS AND SUPPORTERS of MassGeneral Hospital for Children (MGHfC) enjoyed the magical storybook theme of Aladdin's Arabian nights at the 11th annual Storybook Ball at The Castle at Park Plaza. The Oct. 2 event featured dinner and dancing, an exciting live auction and carnival games sponsored by Bloomingdale's, Barneys New York, Sports Club/LA-Boston, Ermenegildo Zegna, Mario Russo Salon, Neiman Marcus, the New England Patriots and more.

Special guests joining MGH President Peter L. Slavin, MD; MGHfC Physician-in-Chief Ronald Kleinman, MD; and MGHfC Chief of Pediatric Surgery Joseph P. Vacanti, MD, were comedian and emcee Lenny Clarke; event co-chairs Alli and Bill Achtmeyer and Alyson and Jeff Lindsey, and event producer Bryan Rafanelli.

Over the course of its 11-year history, the Storybook Ball has raised \$14 million to support pioneering disease prevention methods, cutting-edge scientific resources and a wide range of compassionate and efficient care services for children and their families at MGHfC. This year, the live auction raised \$151,000, and the event raised more than \$1,600,000. ■



MGH hosts president of Latvia

HUNDREDS OF clinical and research fellows train at the MGH each year and go on to achieve great things in their careers. One former fellow, who trained in the MGH Department of Orthopaedic Surgery in the early 1990s, is the current President of the Republic of Latvia Valdis Zatlers. An orthopaedic surgeon, Zatlers trained with Bertram Zarins, MD, who today is chief emeritus of the MGH Department of Orthopaedic Surgery's Sports Medicine Service.

On Sept. 28, Zarins and the Department of Orthopaedic Surgery's Sports Medicine Service hosted a visit for Zatlers and Latvian Ambassador to the United States Andrejs Pildegovics. The visit included a tour of the Sports Medicine Center and a reception in the Dinesh G. Patel, MD, Arthroscopy Learning Laboratory. The event featured remarks from Zatlers, Peter L. Slavin, MD, MGH president, Harry Rubash, MD, chief of the Department of Orthopaedic Surgery and Zarins.

(Continued on page 2)



A PRESIDENTIAL VISIT: From left, Zarins, Pildegovics, Zatlers and Rubash

– Latvia

(Continued from page 1)

Slavin welcomed guests and provided an overview of the hospital, followed by Rubash, who described the history of the Department of Orthopaedic Surgery, emphasizing the innovations and accomplishments of its staff members over the years. Rubash presented Zatlers with a diploma in recognition of his MGH fellowship. Zarins, also a native of Latvia, then described his work to help advance health care in his home country, including his establishment in 1989 of the First Latvian World Congress in Medicine, where he first met Zatlers; his collaboration with Zatlers to bring arthroscopic surgery to Latvia for the first time in 1991; and his role in establishing the Latvian Medical Foundation.

At the close of the event, Zarins announced the creation of the first Zatlers Travelling Arthroscopy Fellowship and introduced its inaugural recipient, Eriks Ozols, MD, an orthopaedic resident from Latvia. The fellowship is one of many funded through the Latvian Medical Foundation and made possible by longtime MGH supporter Norman Knight, who also attended the event.

"President Zatlers has not forgotten the time he spent at the MGH as a young doctor, and we are honored he came back to visit us," says Zarins.

Adds Rubash, "In the United States, we are pleased to have both a senator and a congressman who are orthopaedic surgeons – but to have an orthopaedic surgeon as the president of a country is truly amazing. We are delighted to begin the annual Zatlers Fellowship in honor of President Zatlers' numerous contributions to the world stage and for his fine work as an MGH fellow."



BREAKING THE GLASS CEILING: From left, Winfred (Win) Williams, co-chair of the Multicultural Affairs Office Advisory Board; Rigotti; Anne Klibanski, MD, director of the Center for Faculty Development and chief of the Neuroendocrine Unit; Higginbotham; Peter L. Slavin, MD, MGH President, Theodore Stern, MD, director of the Office for Clinical Careers

Cracking the glass ceiling

IN COMMEMORATION OF Women in Medicine Month, the MGH last month hosted Eve J. Higginbotham, SM, MD, senior vice president and executive dean for Health Science at Howard University, who presented "Cracking the Glass Ceiling in Academic Medicine," Sept. 20 in the Thier Conference Room. Higginbotham reviewed the current state of women in academic medicine and explored strategies to change the demographics of medicine and science. More than 50 faculty members attended the event.

"We were delighted that Dean Higginbotham helped MGH celebrate and recognize the increasing number and career progress of our own female physicians," says Nancy Rigotti, MD, director of the Office for Women's Careers. "In sharing her own experiences breaking barriers in her career, she was an inspiring example of what is possible, and she shared her insight and strategies for other women to succeed in academic medicine."

Higginbotham noted that more women are entering the medical field than ever before – but once a woman attains her initial faculty rank, her advancement up the ladder is slower than a man's progression. Higginbotham suggested that this may be due to an environment where women may feel discouraged from pursuing leadership roles. She asked both women and men in the audience to help change this perception by encouraging women to pursue positions that educate future medical professionals, such as deans of medical schools, presidents of teaching hospitals and other leadership roles.

Higginbotham also encouraged diversity in these positions to promote a more positive and multifaceted environment and to display to all aspiring physicians that every position can be achievable for every individual. She ended the presentation stating, "Collectively we can crack the glass ceiling."

For more information about the event, contact womens.careers@partners.org. ■



WINNING SMILES: From left, Hassett; Louise Borda; Gill; Ros Nguyen, MD; and Deirdre Shea, NP; all of the Department of Orthopaedic Surgery Sports Medicine Service. Borda, administrative director for the service, coordinated a team of staff members who ran and walked the race.

Racing for the cure

NEARLY 6,000 RUNNERS AND WALKERS participated in the Susan G. Komen Race for the Cure in Boston on Sept. 25. In addition to the many MGHers who participated, staff from the MGH Department of Orthopaedic Surgery's Sports Medicine Service served as medical volunteers at the race. Under the leadership of Thomas J. Gill IV, MD, chief of the Sports Medicine Service, the volunteers provided medical care for runners and walkers at the finish line.

"Thankfully, there were no major incidents – only a few minor injuries," says Sheryl Hassett, RN, of the Sports Medicine Service, who helped coordinate volunteers. "It was a great turnout, and we were happy to help!" ■

NIH grants support visionary MGH research projects

A TEAM LED BY three MGH-affiliated investigators is among 20 recipients of the 2010 Transformative R01 Awards from the National Institutes of Health (NIH). Paola Arlotta, PhD, of the MGH Center for Regenerative Medicine and Department of Neurosurgery, Feng Zhang, PhD, currently a Harvard fellow in Arlotta's lab, and J. Keith Joung, MD, PhD, associate chief of Research for MGH Pathology, will combine their expertise to develop technology that uses light to regulate precisely when and in which cells specific genes are expressed. These five-year grants, which do not have fixed budget caps, support projects with the potential for broad impact throughout medical science. In addition, Conor Evans, PhD, of the Wellman Center for Photomedicine is one of 52 recipients of five-year, \$1.5 million New Innovator Awards from the NIH.



ARLOTTA



ZHANG



JOUNG



EVANS

Arlotta's team will focus on meeting the challenge of regulating the complex gene expression networks behind both nervous system development and neuronal degeneration associated with conditions like ALS and spinal cord injury. Bringing Arlotta's expertise in the differentiation of neuronal subtypes together with Zhang's studies of light-sensitive proteins and Joung's development of synthetic proteins that recognize and bind to specific genes, the project will create composite artificial proteins that precisely target genes of interest and respond to the application of specific wavelengths of light by

either activating or inhibiting gene transcription.

While the technology initially will be applied to understanding and potentially regulating gene expression within the central nervous system, it has the potential to be applied to the regulation of any gene. Earlier this year Joung also received an NIH Pioneer Award for a project that will use the same DNA-recognition proteins to improve the reprogramming of adult stem cells into induced pluripotent stem cells. While Zhang will be joining the faculty at the Broad Institute and the McGovern Institute at MIT

next year, he will continue to work closely with his MGH colleagues.

Evans' project also involves the application of light, this time for imaging and improving the treatment of metastatic ovarian cancer. Many regimens used to treat

tumors lose their efficacy deep within tissues due to hypoxia – a lack of oxygen – which allows cells to become resistant to many chemical and biological agents. Treatments such as radiation therapy and photodynamic therapy (PDT) also require oxygen to mediate their effects. Evans' team will develop new imaging techniques to study the cellular-level impact of hypoxia on treatment resistance in metastatic ovarian cancer. They also will develop and test new PDT agents that do not require oxygen in an effort to stop treatment-resistant disease before it can start.

Recycling and reducing costs at the MGH

FOR THE SECOND YEAR IN A ROW, MGHers helped reduce waste and cut costs at the hospital by recycling their department's unwanted office supplies during the 2010 MGH Office Supply Recycle events.

The initiative was previously known as "MGH Freecycle" and held only on the Main Campus. This year, to optimize recycling efforts across the MGH, two events were held – one at the Charlestown Navy Yard on Sept. 30 and the other in the Bulfinch Tents on Oct. 5. At both events, employees dropped off their unwanted office supplies during designated drop-off times and then returned later to select items their office could use. Recycled supplies ranged from printer cartridges to smaller items like boxed staples. Only supplies in new or unused condition were accepted for recycling.

"I think it's great to recycle stuff that otherwise would be sitting in a closet gathering dust," said Brooke Lovett, a clinical research coordinator in the Rheumatology, Allergy and Immunology Division who participated in the event. "It also saves the hospital a lot of money."

The events were held in collaboration with the MGH Raising Environmental Awareness League (REAL) as a result of an idea submitted to the MGH Star Saver program, which encourages employees to submit their suggestions for reducing costs at the hospital. For more information on REAL, e-mail REALenvironmental@partners.org. For more information on the Office Supply Recycle events or the Star Saver program, e-mail starsaver@partners.org. ■



MGH RECYCLES: Ramakrishna Konaparthi looks for items for his department, Pediatric Research, at the Oct. 5 recycle event.

WHAT'S HAPPENING**MGH Senior HealthWISE**

MGH Senior HealthWISE will offer a free lecture, "The Beauty of Palliative Care," for seniors ages 60 years and older Oct. 14 from 11 am to noon in the Haber Conference Room with Todd Rinehart, MSW, LICSW, of the MGH Palliative Care Service. In collaboration with Beacon Hill Village, Senior HealthWISE also will offer free influenza vaccinations Oct. 18 from 2 to 4 pm in the West End Library, 151 Cambridge St. and Oct. 22 from 1 to 3 pm at the Hill House, 127 Mt. Vernon St. For more information on these events, call 617-724-6756. To register for a flu shot, call 617-723-9713.

Case Management Week

MGH Case Management will celebrate its 15th anniversary during Case Management Week Oct. 10 to 16.

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To recognize its anniversary and the national week, staff members will host the following events: information tables Oct. 12 and 14 in the White Lobby featuring information about health care proxies; a Case Management poster exhibit in the Ellison Corridor to highlight standards of care, clinical practice and research Oct. 7 to 20; and a presentation, "Caring for the Caregiver: Energy-Based Strategies," by Eric D. Leskowitz, MD, ABHM, a consultant psychiatrist to the Pain Management Program at Spaulding Rehabilitation Hospital, Oct. 21 from 3 to 4 pm in the O'Keefe Auditorium. For more information about these events, contact Kristin Sybertz at 617-724-2028.

Presentation on research regulations and oversight

The MGH Clinical Research Program and the Partners Human Research Committee are sponsoring "Who Tells the IRB What to Do? The Effects of Case Law on Research Regulations and Oversight" Oct. 14 from 2 to 3:30 pm in the Simches Research Center, Room 3.120. Pearl O'Rourke, MD, director of Partners Research Affairs, will provide a historical review of challenges to research regulations and guidelines and will describe how case law has informed the current system of research oversight. She also will discuss current challenges to regulations and the regulatory process. Registration is required at <http://hub.partners.org/catalog>. For more information, contact Hillary Dearborn at 617-726-3310.

Seminar on working with the MGH Clinical Trials Pharmacy

The MGH Clinical Research Program is sponsoring "Working with the MGH Clinical Trials Pharmacy" Oct. 18 from noon to 1 pm in the Simches Research Center, Room 3.110. Cheryl Reilly-Tremblay, RPh, clinical trials pharmacist, will describe how the Clinical Trials Pharmacy can help clinical investigators and their study teams. She also will provide tips and tools to support interactions with the Clinical Trials Pharmacy and ensure the timely implementation of new studies and the smooth functioning of existing protocols. Although the seminar is

Rajiv Gupta, MD, PhD, appointed MGH site miner for CIMIT

RAJIV GUPTA, MD, PHD, director of the MGH Ultra-High-Resolution Volume CT Lab, has been appointed the MGH site miner for the Center for Integration of Medicine and Innovative Technology (CIMIT). Working closely with MGH investigators, Gupta will assist in the identification of solutions that will meet critical unmet medical needs by forming collaborations across the CIMIT community.

geared toward research nurses and coordinators, all are welcome to attend. To register, access <http://hub.partners.org/catalog>. For more information, contact Lauren Michaels at lmichaels@partners.org or 617-726-5010.

Oral presentation seminar

The MGH Clinical Research Program and the Department of Psychiatry are offering "How to Give a Presentation" Oct. 18 from 3:45 to 5 pm in the Simches Research Center, Room 3.110. Andrew A. Nierenberg, MD, of MGH Psychiatry, will provide participants with the tools for giving effective presentations, understanding how to organize a talk, making slides that work, learning the most effective ways to talk to an audience including the uses and dangers of humor, and managing performance anxieties. To register, access <http://hub.partners.org/catalog>. For more information, contact Lauren Michaels at lmichaels@partners.org or 617-726-5010.

Disabilities Awareness Month

In recognition of Disabilities Awareness Month, the MGH is hosting information tables in the Main Lobby throughout October. The tables will feature information from the 65Plus program at MGH and Paralyzed Veterans of America Oct. 13 from 11:40 am to 3:30 pm; the Institute for Community Inclusion, Fidelity House Human Services and the Arc in Massachusetts Oct. 20 from 8:40 am to 12:30 pm; and MGH Deaf Services and MGH Occupational

Health Ergonomics Oct. 28 from 11:40 am to 3:30 pm. In addition, the Maxwell and Eleanor Blum Patient and Family Learning Center will host a discussion with Lisa Iezzoni, MD, MSC, director of the Mongan Institute for Health Policy, about her book, "More Than Ramps: A Guide to Improving Health Care Quality and Access for People with Disabilities," Oct. 18 from noon to 1 pm in the White Building, Room 110. This event is open to MGH patients and staff. To register, call 617-724-3823 or e-mail pfrc@partners.org.

Infertility seminar in Danvers

A seminar, "When You Can't Get Pregnant: Treatment Options for Female and Male Infertility," will be held in the First Floor Conference Room of the Mass General/North Shore Center for Outpatient Care in Danvers Oct. 13 from 6 to 8 pm. Refreshments will be provided. For more information or to register, call 1-800-897-8213 or visit www.massgeneralnorthshoreseminars.org.

Wellman Center Lecture Series

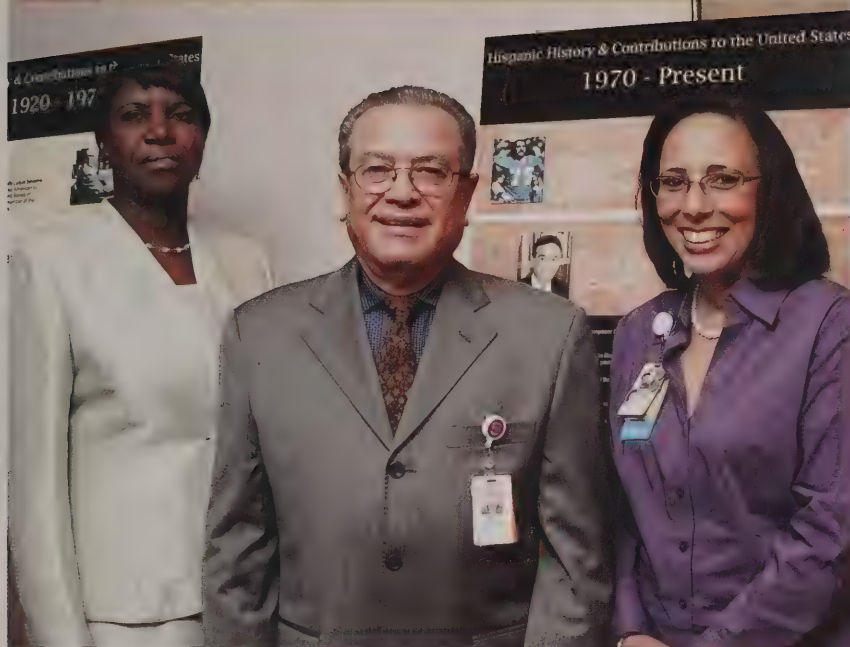
The Wellman Center Lecture Series, presented by the MGH Wellman Center for Photomedicine, will host a lecture by Zhong Lu, PhD, visiting associate professor from Huashan Hospital, Fudan University in Shanghai, Oct. 12 from 2:30 to 3:30 pm in the Thier Conference Room. A coffee reception will be held from 2:15 to 3:30 pm. For more information, contact Nicole DeVoe at ndevoe@partners.org.

10.15.10

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

200
YEARS
OF
GENERAL
HOSPITAL



SERVICE BEYOND DUTY: From left, McField-Avila, González and Santana

The essence of service

2010 González Award recognizes outstanding service

NAMED IN HONOR OF Ernesto González, MD – an MGH dermatologist, director of the MGH International Training Program and one who has dedicated much of his life to serving those in need – the Ernesto González Award for Outstanding Service to the Latino Community is presented each year as part of Latino Heritage Month at the MGH.

Magaly Valentin, a generalist in Human Resources, provided a bilingual welcome for guests at the Oct. 8 award breakfast in the Thier Conference Room. Following remarks by Jeff Davis, senior vice president for Human

(Continued on page 2)

Portrait presentation commemorates Fuller Albright, MD

THE LATE FULLER ALBRIGHT, MD, founder of the MGH Endocrine Unit, is a legendary figure in his field at the MGH and around the world. In recognition of his legacy, on Sept. 22 the Albright family donated a portrait of the renowned physician to the MGH during a ceremony in the Trustees Room.

John Potts Jr., MD, director of Research and physician-in-chief emeritus, welcomed attendees – including current MGH staff members; several of Albright's former colleagues; more than a dozen members of multiple generations of the Albright family; and Patricia Austen, chair of

the Ladies Visiting Committee's Archives and History Project, and her husband W. Gerald Austen, MD, chair of the MGH Chiefs' Council.

"I am so impressed with what this man represents, what he accomplished, and how his memory lives on at the MGH in a very vibrant way," said Potts in his remarks.

Offering additional remarks were Steven Krane, MD, former chief of the Arthritis Unit and currently a physician in the Rheumatology, Allergy and Immunology Division/Rheumatology Unit; and Daniel Federman, MD, former dean for Education at Harvard Medical School, both of whom knew Albright personally early in

their careers. Henry Kronenberg, MD, current chief of the Endocrine Unit, and Read Albright, Albright's son, also spoke. Read shared several of his fondest memories of his father and described his father's dedication to his work.

At the close of the ceremony, Albright's 7-year-old great grandson, also named Fuller, shared his thoughts and unveiled the portrait with the help of his father Robert Albright. The portrait, painted by Fritz Talbot, MD, the first chief of the MGH Children's Medical Service from 1910 to 1931, will be displayed in the Potts Conference Room, located on Bigelow 8.

PICTURE PERFECT: Guests at the Sept. 22 portrait presentation



— González

(Continued from page 1)

Resources, Carmen Vega-Barachowitz, MS, CCC-SLP, the 2009 González Award recipient and director of Speech, Language, Swallowing and Reading Disorders, spoke about the importance of meaningful contributions to the community. She also shared the names of the 12 nominees and the reasons each was nominated.

González then presented the awards to this year's winners, Bernice McField-Avila, a primary care access coordinator for the Emergency Department, and Mayra Santana, RN, a staff nurse at the Chelsea HealthCare Center.

"It is humbling to see what all of the nominees have done over the years," said González. "Their efforts are the essence of service beyond duty."

McField-Avila was recognized for her work with patients, many of whom don't speak English. Trained as a physician in her native Honduras, she educates those visiting the Emergency Department about the importance of having a primary care physician. She also co-chairs the Hausman Fellowship, which is aimed at enhancing diversity among the nursing staff at the MGH.

Santana was honored for continually creating a superior care experience for all patients – specifically those who are members of an underserved population. During her 10 years at the health center, Santana has established support groups for patients experiencing various medical and emotional issues.

"I think our patients feel a special bond with her because she has a true understanding of where they have come from and the obstacles they sometimes face," said Eneida Barreto, a patient service coordinator at Chelsea HealthCare Center, in her nomination of Santana.

This year's event featured two lively performances of Latino songs and dances. Aristeo Amaro, an MGH surgical technician, delighted the audience by playing guitar and singing three traditional Mexican songs, and dance group Ballet Monte Albán de Veronica Robles performed traditional Puerto Rican and Colombian dances. ■



FOOTBALL FANS: From left, pediatric patient Samuel Norris and his mother Amy join Timmy Jacques and pet therapy dog Duffy as Gostkowski visits MGHfC patients.

A special "kick" at MGHfC

DESPITE RECENT CHANGES in the New England Patriots lineup, MassGeneral Hospital for Children (MGHfC) patients remain faithful fans. On Sept. 28, several of them excitedly welcomed Patriots kicker Stephen Gostkowski when he paid a visit to the hospital. Gostkowski's visit was part of the MGH Cancer Center's initiative with the New England Patriots Charitable Foundation's "Kick Cancer" campaign, which aims to raise cancer awareness throughout the 2010-2011 season.

Gostkowski arrived on Ellison 18 armed with children's books and Patriots programs to autograph. His first stop was the children's playroom, where a beaming 8-year-old MGHfC patient Timmy Jacques was waiting. "This is great," said Timmy, whose mother Jennifer sat close by smiling. Pet therapy dog Duffy also enjoyed meeting the football star.

"To help put a smile on a sick kid's face and give them motivation is rewarding," Gostkowski said. "I think it's important to use our status as pro athletes in a positive way. All too often we hear negative news of athletes behaving badly."

Assisted by child life specialists Anne Pizzano, CCLS, and Sasha Field, MS, CCLS, Gostkowski visited approximately 12 children at MGHfC from ages 6 to 17.

As part of the agreement with the Patriots Charitable Foundation, the MGH already has started taking part in educational and awareness projects on designated game days at Gillette Stadium and in the community. BWH and Dana-Farber Cancer Institute also are partnering on this important initiative.

For more information on Kick Cancer, visit www.patriots.com/community. ■



DALY

New unit focuses on understanding using genomic data

AS SCIENTISTS have increased access to human genetic information, the interpretation of this information as it relates to human disease and clinical decision-making becomes more feasible. In light of this, the MGH Department of Medicine recently created the Analytic and Translational

Genetics Unit (ATGU). Under the leadership of Mark Daly, PhD, of the Department of Medicine, the ATGU will focus on the interpretation of individual genome sequence data. Researchers will seek to identify the genetic basis of human diseases and to develop models by which a genome



Ether Day 2010

October 15

Each year on Ether Day, the MGH recognizes employees for their dedication and length of service. On October 15, the following employees will be recognized for their years of service to the hospital community.

For Sixty Years

Kurt Isselbacher, Medicine
Robert Scully, Pathology

For Fifty-Five Years

Adelbert Ames, Neurosurgery
W. Gerald Austen, Administration
Roman DeSanctis, Medicine

For Fifty Years

Kurt Bloch, Medicine
Bruce Fischberg, Psychiatry
Stephen Goldfinger, Medicine
John Hedley-Whyte, Anesthesia,
Critical Care & Pain Medicine
Edward Lowenstein, Anesthesia,
Critical Care & Pain Medicine

J. Bucknam McPeck, Anesthesia,
Critical Care & Pain Medicine
Ashby Moncure, Surgery
Leslie Ottinger, Surgery

For Forty-Five Years

John Bradshaw, Imaging
Ruth Dempsey, Blum Center
Stephen Dretler, Urology
Reginald Greene, Imaging
Leslie Johnson, Endocrine Unit
Henry Winn, Surgery

For Forty Years

Cary Akins, Surgery
Nathaniel Alpert, Imaging
Alia Antoon, Pediatric Service

Lloyd Axelrod, Medicine
Susan Barraclough, Nutrition & Food Services
Bruce Barros, Nursing
Diane Biase, Urology
Nadine Brooks, Nursing
James Burke, Pathology
Marian Carey, Cardiac Surgery
Jeanne Casey, Pathology
Richard Chevrette, Police & Security
Keith Chiappa, Neurology
Achille Ciriello, Buildings & Grounds
Susan Crossman, Cancer Center
Elizabeth Davis, Obstetrics and Gynecology Service
Jan Devereaux-Reed, Dermatology
Barbara Doherty, Nursing
Patricia Donahoe, Surgery
Eterline Duberry, Pathology
Pamela Enge, Nursing
Rose Fratarcangeli, Neurology
Patrick Geraghty, Environmental Services
Grace Good, Nursing
Kathleen Gottbrecht, Patient Care Services
Timothy Guiney, Medicine
Janice Hannah, Psychiatry
Richard Hill, Nursing
Millanese Hope, Nursing
Carlene Krey, Nursing
Henry Kronenberg, Medicine
Allen Lapey, Pediatric Service
Annette Levitt, Surgery
Evelyn Lewis, Pathology
Stephen Miller, Imaging
Robert Novelline, Imaging
Audrey Ohara, Materials Management
David Osler, Pediatric Service
Frank Picardo, Materials Management
Deborah Piggott, Neurosurgery
Janice Plunkett, Nursing
Ilene Sachs, Orthopaedics
Gino Segre, Medicine
Kerry Stevenson, Police & Security
Bonita Strudas, Nursing
Herman Suit, Radiation Oncology
Teresita Valdez, Pathology
Paul Wankowicz, Bulfinch Temporary Service
Helen Warwick, Nursing

Adelbert Ames III, MD — 55 Years

When Adelbert Ames III, MD, started his career at the MGH in 1955, there were very few scientists researching the chemistry of brain function. "It was a difficult area to work in," says Dr. Ames, who celebrates 55 years this Ether Day, "But today it is a very crowded field."

Dr. Ames attended Harvard College and took advantage of an opportunity to enter medical school before the completion of his undergraduate degree. He served three years in the U.S. Army during his medical years but still graduated cum laude from Harvard Medical School (HMS) in 1945 and completed his internship and residency in internal medicine at Presbyterian Hospital in New York City. In 1946, he was named a diplomate of the National Board of Medical Examiners.

His MGH career started in 1955, when he was named the Rockwell Levy Associate Biochemist in the Department of Neurosurgery. In 1970, he began his service as a neuropsychologist for the same department and became a professor of Physiology in the Department of Surgery at HMS. In 1983, he was named the Charles Anthony Pappas Professor of Neurosciences in that same department and was given emeritus status in 1991.

In 1967, Dr. Ames was given the National Institute of Mental Health Career Scientist Award and in 1970 was asked to serve on an advisory committee to the director of the National Institutes of Health. At the MGH, he served as the assistant to the general director of the MGH for Research and Education from 1961 to 1963. In the 1970s, he served as chairman for both the Subcommittee for Review of Grant Applications and the Committee on Senior and Non-Clinical Appointments.

"The MGH is a wonderful place, and it was particularly striking to me when I first moved there," says Dr. Ames. "Everyone knew everyone else. You knew the elevator people and the woman who ran the telephone service. It was a very intimate, friendly place."

Dr. Ames is retired and living in southern Vermont on a farm that has been in his wife's family since 1792. There he serves on the board of Habitat for Humanity and enjoys cross-country skiing.

W. Gerald Austen, MD — 55 Years

Internationally recognized for his contributions as a cardiac surgeon, teacher and clinical investigator, W. Gerald Austen, MD, first came to the MGH in 1955 as an intern. Fifty-five years later, he continues full-time as an important member of the hospital's administration.

Born and raised in Akron, OH, Dr. Austen earned his undergraduate degree at Massachusetts Institute of Technology and continued on to Harvard Medical School (HMS). Completing residencies in both general and cardiothoracic surgery, he left the MGH briefly to receive general surgery and cardiothoracic training in England. After two years of clinical and research work at the National Heart Institute in Bethesda, Md., Dr. Austen returned to the MGH in 1963 to concentrate in cardiac surgery. Over a very short period of time, he developed a world-class cardiac surgical program and quickly moved up the ranks at HMS, becoming a full-tenured professor after only three years on the faculty, at the age of 36. In 1974 he was named the Edward D. Churchill Professor of Surgery at HMS.

At the age of 39, Dr. Austen was appointed chief of surgical services at the MGH, a position he held for almost 29 years. During this time, Dr. Austen and his associates developed MGH's surgical program into one of the finest in the country. He was a pioneer in the surgical treatment of many of the complications of coronary artery disease and in the development of circulatory support systems to support the failing heart. He became surgeon-in-chief emeritus in 1997.

In addition to his work in surgery, Dr. Austen was lead creator and founding president and chief executive officer of the Massachusetts General Physicians Organization, in which he remains active today as an honorary trustee and chairman of the board emeritus. Dr. Austen was also a founding trustee of Partners HealthCare.

A member of the Institute of Medicine of the National Academy of Sciences and a fellow of the American Academy of Arts and Sciences, Dr. Austen has been president of all the major national medical societies in his area of interest, including the Association for Academic Surgery, the Society of University Surgeons, the American Surgical Association, the American Heart Association, the American Association for Thoracic Surgery and the American College of Surgeons.

"MGH is unique because it is a true meritocracy," says Dr. Austen. "You are judged on the basis of your performance. It attracts the very best, and in return, that best makes everyone better."

Dr. Austen continues to work full-time, serving as the Edward D. Churchill Professor of Surgery, chair of the MGH Chiefs Council and co-chair of the MGH Philanthropic Program, as well as in various roles at the MGH, Partners and HMS.

Shirley Wray, Neurology
Warren Zapol, Anesthesia,
Critical Care & Pain Medicine

For Thirty-Five Years

Christine Annese, Nursing
Gail Arbuthnot, Cancer Center
Maureen Beaulieu, Nursing
Atul Bhan, Pathology
Peter Biggs, Radiation Oncology
J. Andrew Billings, Medicine
Georgi Bland, Graduate Medical Education
Nancy Burke, Pathology
Bettyann Burns-Britton, Nursing
Stephen Calderwood, Medicine
Anne Cassels-Turner, Nursing
Lawrence Cohan, Pediatric Service
Robin Costa, Nursing
Ward Cromer, Psychiatry
Frances Donovan, Nursing

Denise Dreher, Nursing
James Driscoll, Buildings & Grounds
Kenneth Dzus, Nursing
Patricia English, Respiratory Care Services
Dianne Farley, Nursing
Ellen Feldman, Social Services
Peter Geraghty, Environmental Services
Mary Gill, Revere HealthCare Center
John Goodson, Medicine
Donna Gulbinas, Nursing
Deborah Hall, Imaging
Yvonne Hobbs, Nursing
Francine Hobbs-Farrell, Nursing
Maryfran Hughes, Nursing
Katherine Hurxthal, Diabetes
Marian Jeffries, Nursing
Jesse Jupiter, Orthopaedics
Marguerite Kilfoyle, Nursing
Joseph Kratochvil, Respiratory Care Services
John Livermore, Buildings & Grounds
Nancy Lundy, Psychiatry

Judith Lynch, Admitting Services
Jane Maisey, Nursing
Carole Mankin, Treadwell Library
J.A. Martyn, Anesthesia, Critical Care & Pain Medicine
Lori Mazzarelli, Nursing
Mary McAdams, The Knight Nursing Center for
Clinical and Professional Development
Maryellen McNamara, Nursing
Diana Minasian, MassGeneral Hospital for Children
Barbara Moscowitz, Senior Health
Albert Mulley, Medicine
Rosemary Noren, Cardiac Surgery
Susan O'Brien, Nursing
Susan O'Donnell, Nursing
L. Christine Oliver, Medicine
Mark Pasternack, Pediatric Service
Jean Phillips, Nursing
Michelle Picard, Surgery
Judith Randazzo, Imaging
Linda Reed, Nursing
Charles Reese, Nutrition & Food Services
Sarah Richards, Pediatric Service
Samuel Roberts, Nursing
Willie Roberts, Operating Room Administration
Carl Rosow, Anesthesia, Critical Care & Pain Medicine
Christine Ruel, Nursing
Jeremy Ruskin, Medicine
Lee Salkovitz, Nursing
Rocco Sansevero, Buildings & Grounds
Joanne Schiavo, Pathology
Judith Schiff, Nursing
Fredda Sendker, Nursing
Glenn Siegmann, Cancer Center
Mary Slavin-Simmons, Respiratory Care Services
Debra Smith, Bulfinch Medical Group
John Stakes, Neurology
Nancy Stark, Pathology
Bonnie-Jean Unger, Anesthesia,
Critical Care & Pain Medicine
Gus Vlahakes, Surgery
David Walton, Pediatric Service
Steven Weise, Imaging
William Young, Pathology

For Thirty Years

Grisel Adreani, Revere HealthCare Center
Dianne Alpert, Cardiology Division
Mary Anne Anderson, Center for
Human Genetic Research
Elisha Atkins, Medicine
Diane Bachiri, Cardiology Division
Mary Barry, Nursing
Scott Belknap, Pharmacy
Kathleen Benton, Everett Family Care
Patricia Biggs, Nursing
Thomas Brady, Imaging
Maureen Brecken, Nursing
E. Diane Brindle, Nursing
Lynne Brown, Nephrology

Kathy Bruce, Radiation Oncology
 Sarah Buck, Nursing
 Frederick Buckley, Surgery
 Dennis Burke, Orthopaedics
 Karen Carlson, Medicine
 Karen Carpenter, Obstetrics and Gynecology Service
 Philip Carrieri, Cancer Center
 Nancy Caruso, Nursing
 Anne Cavalieri, Nursing
 Danny Chin, Medicine
 Philip Cole, Nursing
 Linda Collings, Imaging
 Donna Comolli, Nursing
 Sandra Croteau, Cardiology Division
 Paula Curren, MassGeneral Hospital for Children
 Francis Delmonico, Surgery
 Marian DiFiglia, Neurology
 Eleanora Ditocco, Nursing
 Allan Dolinski, Environmental Services
 Jane Donohue, Respiratory Care Services
 Jennifer Dubois, Pathology
 Nancy Etkoff, Psychiatry
 Joanne Forde, Imaging
 Agnese Froio, Bulfinch Temporary Service
 Donna Furlong, Nursing
 Deborah Gatley, Medicine
 Susan Gavaghan, Nursing
 Ann Geary, Nursing
 Karen Gendron, Nursing
 Cheryl Gerniglia, Nursing
 Marie Giorgetti, Institute of Health Professions
 Patricia Giorgio, Imaging
 Richard Goodenough, Surgery
 John Grabbe, Pathology
 Lois Greer, Radiation Oncology
 Karen Griffin, Center for Human Genetic Research
 Kenneth Griffin, Cardiac Surgery
 James Gusella, Neurology
 Joyce Haase, Imaging
 Carol Hall, Anesthesia, Critical Care & Pain Medicine
 Juliette Hardiman, Nursing
 Elizabeth Hartnett, Dermatology
 Karylen Headley, Nutrition & Food Services
 Maureen Hemingway, Nursing
 Diane Herald, Nursing
 Patricia Hopewell, Pathology
 Jane Howley, Nursing
 Barbara Irby, Pharmacy
 Robert Johnson Jr., Police & Security
 Lillian Kahn, Nursing
 Joan Keefe, Pathology
 Deborah Kilian, Nursing
 Marin Konstadt, Charlestown HealthCare Center
 Marie Laguerre, Nursing
 Heidi Larkin, Obstetrics and Gynecology Service
 Donna Lawrence, Nursing
 Christopher Lenk, Psychiatry
 Virginia Leonard, Senior Health
 Lorenzo Lewis, Psychiatry

Ruth Lindquist, Nursing
 Elijah Livni, Imaging
 Maria Lomba, Nursing
 Carol Lorente, Oral & Maxillofacial Surgery
 Barbara Lowe, Cardiology Division
 Edward MacInnis, Buildings & Grounds
 Ann Magee, Nursing
 Charlene Malarick, Anesthesia,
 Critical Care & Pain Medicine
 John Maltsberger, Psychiatry
 Constance Mancini, Charlestown HealthCare Center
 Susan Maraventano, Bulfinch Medical Group
 Jane Marshall, Cardiology Division
 Marilyn Martin, Pathology
 Mark McDonough, Police & Security
 Kathleen McElhinney, Nursing
 Diane McElvery, Nursing
 Susan McKay, Nursing
 Margaret Merlino, Neurology
 Deborah Messinger, Professional Billing Office
 Domenica Mogavero, Pathology
 Denise Montalto, Physical and
 Occupational Therapy Services
 Ann Myers, Imaging
 Therese Nearhos, Cardiac Surgery
 Brian Niles, Buildings & Grounds
 Joan Niles, Revere HealthCare Center
 Susan Noska, Transplant Surgery
 Karen O'Donnell, Institute for Health Policy

Anne Paone, Nursing
 Christine Peters, Pathology
 Gayle Peterson, Nursing
 Louis Pierre, Nutrition & Food Services
 Dialma Poles, Orthotics
 Richard Polisson, Medicine
 Barbara Powell, Obstetrics and Gynecology Service
 Ann Prestipino, Administration
 Tanya Robbins, Nursing
 Joanne Roberts, Bulfinch Temporary Service
 Laura Rossi, Center for Quality and Safety
 Karen Rowell, Pathology
 Virginia Sanders, Pathology
 Rita Ann Santangelo, Nursing
 Joan Sasso-Callan, Nursing
 Barbara Scafidi, Mass General West
 Robert Scardina, Orthopaedics
 Sara Schulman, Nursing
 Jayne Sexton, Nursing
 Elizabeth Seybolt, Cardiology Division
 Kathleen Sheehan, Nursing
 Joan Tafe, Nursing
 Rudolph Tanzi, Neurology
 Diana Titus, Nursing
 Jane Tremble, Imaging
 Marilyn Vitale, Nursing
 John Wain, Surgery
 Bruce Walker, Medicine
 Judy Walsh, Dermatology

Kurt J. Bloch, MD — 50 Years

Kurt J. Bloch, MD, was born in Germany and, together with his family, sought refuge in the United States at the outbreak of World War II in September 1939. He completed his undergraduate work at the City College of the University of the City of New York and received his medical training at New York University (NYU) School of Medicine.

After an internship and residency at Bellevue Hospital in New York City, from 1955 to 1957 he served as clinical associate at the National Institute of Arthritis and Metabolic Diseases. Here, his major clinical accomplishment was a series of reports that introduced American rheumatologists to the diagnosis of primary and secondary Sjögren's syndrome, an autoimmune disease that gradually destroys the lacrimal and salivary glands.

Dr. Bloch first arrived at the MGH in 1960 to complete residency training in Internal Medicine. Following a fellowship in Immunology devoted to the study of the biologic properties of antibodies at NYU School of Medicine, he returned to the MGH in 1963 to stay, and became an assistant in Medicine in the Arthritis Unit. Based on his interest in the application of modern immunology to the care of patients, he was encouraged to establish the first clinical immunology laboratory at the MGH in 1965 and subsequently became chief of the Clinical Immunology Unit in 1970. The laboratory and his years spent as its director are among his proudest accomplishments, he says.

In 1976, the Allergy Unit was added to his responsibilities along with the training program in allergies. He was chief of the Clinical Immunology and Allergy Unit and Professor of Medicine until his retirement in 2002.

Dr. Bloch has authored more than 200 original reports and served on the editorial boards of the *New England Journal of Medicine*, the *Journal of Immunology* and the *Journal of Allergy and Clinical Immunology*.

"My 50-year association with the MGH provided me a stimulating, challenging and rewarding environment in which to fulfill a career in medicine," says Dr. Bloch. "Most rewarding to my wife and me has been the decision of both our sons to pursue their careers in medicine at the MGH."

Roman William DeSanctis, MD — 55 Years

Roman William DeSanctis, MD, started his career at the MGH in 1955 as an intern in Medicine. Fifty-five years later, he continues to practice full-time and is the Evelyn and James Jenks/Paul Dudley White Professor of Medicine at Harvard Medical School (HMS).

Dr. DeSanctis graduated summa cum laude from the University of Arizona and magna cum laude from HMS. His medical training was interrupted briefly by two years of service in the U.S. Navy, where he rose to the rank of lieutenant and served as the assistant to the attending physician to Congress. When his service was complete, he returned to the MGH to finish his medical residency and cardiac fellowship and became a member of the medical staff in 1962.

In addition to his practice and duties as an instructor, assistant professor and eventually full professor at HMS, Dr. DeSanctis has held numerous leadership positions in the Cardiac Unit at the MGH. In 1967 he became director of the Coronary Care Unit, a position he held until 1981, when he became director of Clinical Cardiology. From 1989 to 1991 he served as acting chief of the Cardiac Unit, and was named director emeritus of Clinical Cardiology in 1991.

Training medicine's future leaders as a member of the HMS staff has been an integral part of Dr. DeSanctis's medical career. He's extremely proud of those who have trained at the MGH and gone on to make a difference in other areas of medicine, whether at other medical centers or other areas of health care.

Dr. DeSanctis has seen the ability to treat cardiac patients completely revolutionized by technology over his 55 years, but he says there is one constant that he tries to instill in all of his medical trainees. "The fundamentals of medicine still come down to the encounter between a doctor and patient," he says. "If you respect that, you'll get a lot of joy out of medicine."

Well-respected in the field of cardiology, Dr. DeSanctis has authored and edited three textbooks and more than 125 journal articles and been invited to be a visiting professor at medical schools across the United States and internationally. In 1995, he was named a master of the American College of Physicians, and in 1999, a distinguished fellow by the American College of Cardiology. In 2007, he was given the Massachusetts General Physicians Organization Trustee's Medal.

"I've done absolutely everything I've wanted to do, where I've wanted to do it, with people I've wanted to do it with," says Dr. DeSanctis.

Peggy Warren, Psychiatry
Larry Washington, Police & Security
Arthur Weyman, Medicine
Clarence Wiggins, Cardiology Division
Jacqueline Williams, Nursing
Eunice Wilson, Nephrology
W.B. Younger, Medicine
Yong-Ming Yu, Surgery
Joanne Zollarcoffer, Imaging

For Twenty-Five Years

Richard Anderson, Dermatology
Mary Appleyard, Nursing
Janice Arrigo, Imaging
Michael Bailin, Anesthesia,
Critical Care & Pain Medicine
Carol Baker, MGPO Administration
Cynthia Ballan, Nursing
Maria Barbieri, Imaging
Rosemary Beagan, Nursing
Janet Bell, Nursing
Rocco Bellone, Buildings & Grounds
Anne Belmonte, Medicine
Richard Belton, Police & Security
Michael Bierer, Medicine

Melissa Bjork, Nursing
Deborah Blacker, Psychiatry
Claire Bloom, Medicine
Susan Briggs, Surgery
Dennis Brown, Medicine
Terrance Bruski, Pathology
Jane Bryant, Nursing
Kathleen Burns-Provost, Orthopaedics
Joan Butterton, Medicine
Coralee Carrigan, Nursing
Elizabeth Catlin, Pediatric Service
Charleen Cherwek, Nursing
Donna Coleman, Professional Billing Office
Gregory Corbin, Buildings & Grounds
Dorothy Creer, Dental Group
Darleen Crisileo, Nursing
Susan Cronin-Jenkins, Cardiology Division
Susan Davidson, Nursing
Marilyn Decoulos, Nursing
Marie Demay, Medicine
Maria Detres-Rivera, Environmental Services
Diane Doherty, Nursing
Joyce Donovan-Robles, Emergency Services
Elise Drew, Nursing
Barbara Drowne, Nursing

Nancy Dunham Herd, Pathology
Harwood Egan, Pediatric Service
Carol Ehrlich, Medicine
John Eichhorn, Pathology
Mark Eisenberg, Medicine
Louis Ercolani, Medicine
Milagros Escobar, Chelsea HealthCare Center
Jacqueline Eversley, Pathology
Marlene Fairbanks, Medicine
Denise Faustman, Medicine
Maurizio Fava, Psychiatry
Dianne Finkelstein, Medicine
Cynthia Finn, Nursing
Myrtle Frederick, Environmental Services
Brian French, Institute for Patient Care
Donna Frost, Nursing
Denise Gauthier, Cardiology Division
Jeffrey Gelfand, Medicine
Elise Gettings, Case Management
Anna Giarrusso, Speech, Language &
Swallowing Disorders
Elizabeth Gilroy, Cardiac Surgery
Kelley Gramstorff, Nursing
Daniel Hagen, Police & Security
Elizabeth Haire, Imaging
Aleta Hartman, Nursing
Nancy Hassan, Nursing
Jacqueline Havey, Nursing
Kathryn Held, Radiation Oncology
Evelyn Ho, Nursing
Godtfred Holmvang, Medicine
Paul Huang, Medicine
Cynthia Hynes, Imaging
Frank Ireland, Nursing
Emeline Isaacs, Nursing
Maurice Isenhardt, Police & Security
Kathleen Jay, Cardiology Division
L. Candace Jennings, Cancer Center
Verdieu Joseph, Environmental Services
Steven Kelly, Admitting Services
Robert Kingston, Molecular Biology
Cynthia Knauss, Nursing
Patricia LaBella, North End Community
Health Center
Katherine Lawlor, Nursing
Michelle Lee, Pathology
Barbara Levin, Nursing
Sonia Lewin, Pediatric Service
Mirta Leyva-Coffey, Nursing
Ines Luciani-McGillivray, Emergency Services
Marcy MacDonald, Neurology
Marybeth Maheno, Nursing
Kathryn Martin, Medicine
Judith Massakowski, Case Management
Joan Mathews, Pediatric Service
Megan McCarrens, Emergency Services
Sheila McCarthy, Nursing
Stephen McDermott, Psychiatry
Lisa McNeil, Nursing

Angela Micozzi, Case Management
 Sharon Morretti, Mass General/North Shore
 Center for Outpatient Care
 Christine Moulton, Case Management
 Cynthia Murphy, Urology
 Mary Niederberger, Pathology
 Christopher Ogilvy, Neurosurgery
 Eva Ostane, Pathology
 Brenda Parrelli, Emergency Services
 Mary Paskos, Operating Room Administration
 Brenda Pineda, Nursing
 Jennifer Repper-Delisi, Nursing
 Linda Richards, Nursing
 Linda Riley, Imaging
 Palmie Riposa, Nursing
 Theresa Rizk, Revere HealthCare Center
 Susan Rooney, Nursing
 Gary Ruvkun, Molecular Biology
 Aruna Sachdev, Pediatric Service
 Julie Schwalm, Nursing
 Robert Scott, Pharmacy
 Evadne Seale, Emergency Services
 Maria Seavey, Case Management
 Kenneth Shepherd, Anesthesia,
 Critical Care & Pain Medicine
 Christine Shields, Medicine
 Elena Sierra, Mass General/North Shore
 Center for Outpatient Care
 Luz Sierra, Pathology
 Brenda Smith, Surgery
 Susan Smith, Pathology
 Angela Solis, Nursing
 Ilse Sousa, Nursing
 Richard Stack, Parking & Commuter Services
 Mary Stacy, Nursing
 Ann-Marie Starck, Physical and Occupational
 Therapy Services
 Joanne Stella, Imaging
 Meredith Sullivan, Mass General West
 Sheila Tatulli, Nursing
 Elaine Van Nostrand, Urology
 Emma Vozzella, Cardiology Division
 Sean Ward, Psychiatry
 Darlene Waters-D'India, Revere
 HealthCare Center
 Marilyn Wise, Social Services
 Patricia Zelano, Nursing

For Twenty Years

Jean Abellard, Environmental Services
 Judith Adams, Radiation Oncology
 James Allan, Surgery
 Janet Allen, Revere HealthCare Center
 Danisa Alonzo, Nursing
 Yolanda Alston, Case Management
 Marie Azevedo, Urology
 Adam Barrett, Nursing
 Sandra Barrow, Surgery
 Joyce Barrows, Bulfinch Medical Group

Margaret Bartlett, Nursing
 Christopher Beagle, Police & Security
 John Beagle, Pulmonary
 Anne Becker, Psychiatry
 Cynthia Beech, Nutrition & Food Services
 John Belknap, Compliance Administration
 William Belton, Buildings & Grounds
 David Berger, Surgery
 Robert Bergman, Nursing
 Patricia Bergschneider, Nursing
 Luca Bigatello, Anesthesia,
 Critical Care & Pain Medicine
 Dorothy Binford, Cancer Center
 Willie Blount, Nutrition & Food Services
 Deborah Bobola, Nursing
 Luis Bonilla, Buildings & Grounds
 Kathryn Bowse, Nursing
 Linda Bracey, Nursing
 Kelly Bradbury, Mass General/North Shore
 Center for Outpatient Care
 Lauren Bradbury, Neurology
 Edward Burns, Respiratory Care Services
 Melvin Caban Cerezo, Environmental Services
 Maria Cabral, Nursing
 Quetlie Cadet, Nutrition & Food Services
 Carlos Camargo, Emergency Services
 Laura Cameron, Nursing
 Mary Carbone, Nursing
 Mary Carolan, Nursing
 Judith Carr, Emergency Services
 Joan Carriere, Pathology
 Diane Carter, Nursing
 Joanne Carter, Pathology
 Noreen Casey, Mass General/North Shore
 Center for Outpatient Care
 Nino Cerniglia, Health Information Services
 Mireille Cesar, Nursing
 Claudia Chae, Medicine
 Trevor Chase, Operating Room Administration
 Kimberly Cheevers, Nursing
 Zhangwen Chen, Pharmacy
 Roseann Ciccolo, Nursing
 Lucia Coale, Social Services

Elizabeth Coe, Nursing
 Jayson Colby, Pathology
 Michael Comoletti, Parking & Commuter Services
 Donald Condie, Psychiatry
 Laura Consolo, Gastrointestinal Unit
 Peter Correia, Respiratory Care Services
 Joselino Cruz, Environmental Services
 Joanne Culipher, Revere HealthCare Center
 Kim Curley, Nursing
 Elisa Darocha, Pathology
 Benjamin Davis, Medicine
 Mona Lisa Delfin, Mass General/North Shore
 Center for Outpatient Care
 Alan DiBiasio, Pharmacy
 Donna DiGioia, Psychiatry
 John Dillon, Buildings & Grounds
 David Dombkowski, Pathology
 Karen Donnell, Mass General/North Shore
 Center for Outpatient Care
 Daniel Driscoll, Surgery
 Maura Driscoll, Imaging
 Lyn Duncan, Pathology
 Pamela Dwyer-Grogan, Nursing
 Kristin Egan, Nursing
 Susan Evangelista, Nursing
 Timothy Fagerson, Institute of
 Health Professions
 Patricia Fallon, Nursing
 Anthony Fatalo, Pharmacy
 Adele Ferreira, Nursing
 Antonio Ferreira, Environmental Services
 Susan Finn, Nursing
 Jeanne Flannery, Nursing
 Margaret Flynn, Anesthesia,
 Critical Care & Pain Medicine
 Ellen Forman, Social Services
 Stuart Forman, Anesthesia,
 Critical Care & Pain Medicine
 Linda Forsythe, Psychiatry
 Carole Foxman, Treadwell Library
 Julie Garrity, Thoracic Surgery
 Christina Gelev, Medicine
 Katia Georgopoulos, Dermatology

Bruce Fischberg, MD — 50 Years

Bruce Fischberg, MD, came to the MGH in January 1960 as a resident after completing his internship at the former St. Elizabeth's Hospital of Washington, D.C.

"I came to the MGH because its reputation was very good," says Dr. Fischberg, who celebrates 50 years of service this Ether Day. "That reputation has held true."

A native of New York City, Dr. Fischberg received his undergraduate degree from the University of Chicago and his medical degree from Duke University. After his residency ended in 1963, as he was supervising residents in the psychiatric emergency room, he began teaching Harvard Medical School students, something he continues today.

His mission has been to teach students the bedside skills to listen carefully to each patient so that each patient feels that he or she has really been heard and accepted. It's a privilege, he says, to pass on to the next generation what he has been taught.

Still practicing privately in West Newton, Dr. Fischberg says if he could go back 50 years, he wouldn't change a thing.

"I'd certainly repeat the decision to come to the MGH," he says.

Stephen E. Goldfinger, MD — 50 Years

Stephen E. Goldfinger, MD, came to the MGH as an intern in 1960 after receiving his medical degree from the Columbia College of Physicians and Surgeons. Fifty years later, he continues to teach and practice as a senior member of the MGH Gastrointestinal Unit.

"I have always been impressed with the intellectual stimulation and support I've received – both as a trainee and later in my career," says Dr. Goldfinger. "In truth, it's what keeps me here."

After his internship, Dr. Goldfinger completed his residency and two research fellowships before serving as chief resident in Medicine in 1967.

In the 1970s, Dr. Goldfinger says he was fortunate to discover that colchicine, a drug used to suppress gout attacks, was extremely effective in the treatment of familial Mediterranean fever (FMF), a disease that is rare in the United States, but which causes great suffering elsewhere in the world. The daily use of colchicine has spared thousands of FMF patients from developing kidney failure.

Dr. Goldfinger served as chief of the MGH Gastroenterology Clinic from 1968 to 1981. With Dr. Allan Goroll, he co-founded and co-directed the MGH's adult primary care residency program, the first of its kind in the United States. He also has chaired the Committee on Evaluation of Community Programs and the Department of Medicine's Internship Selection Committee.

From 1974 to 1987, Dr. Goldfinger was chief of the Medical Department's Unit on Medical Education at MGH. He chaired the MGH Audit Committee from 1977 to 1982, and spent 20 years on the Executive Committee on Teaching and Education. He also served as vice president of the Quality Assurance Board from 1977 to 1984.

"I've had the opportunity to grow, to teach, to learn and to be a part of a group of committed clinicians and other caretakers whose single goal has been to provide the best possible care," he says.

Dr. Goldfinger is a professor of medicine at Harvard Medical School (HMS), where he served as dean for continuing education for more than three decades. With Dr. Timothy Johnson he created the *Harvard Health Letter* in 1975, the first such publication by an academic medical center. He thereafter became its editor-in-chief as well as director of the HMS Health Publications Group. Today, this group publishes four additional health letters directed to specific populations. Dr. Goldfinger continues to serve on their editorial boards.

Dr. Goldfinger has been a fellow of the American College of Physicians since 1967, a member of the American Gastroenterological Association since 1974, and a member of the American Clinical and Climatological Association since 1985. He was governor of the Massachusetts chapter of the American College of Physicians in the mid-90s. During his eight-year tenure as director of the American Board of Internal Medicine, Dr. Goldfinger served as secretary-treasurer and chairman of its certifying examination committee. Last year he received the Distinguished Clinician Award from the American Gastroenterological Association.

Josephine Giangrande, Professional Billing Office
Patricia Gibbons, Medicine
Thomas Gill, Orthopaedics
Peggy Givans, Nursing
Lisa Gluck, Nursing
Paul Gobeil, Mass General/North Shore
Center for Outpatient Care
Virginia Goggin, Professional Billing Office
Domingas Gomes, Nursing
Maria Gonzalez, Environmental Services
Deborah Gorham, Imaging
Sheila Grimm, Nursing
Dana Guarino, North End Community Health Center
Jun Guo, Medicine
Steven Haffa, Pharmacy
Kahsay Hagos, Pharmacy
Brian Hall, Materials Management
Janice Healey-Carey, Nursing

Jane Hermosa, Nursing
Donna Hills, Nursing
Ta Hoang, Cardiology Division
Elizabeth Hohmann, Medicine
Christina Houllahan, Cancer Center
Loretta Hsu, Pathology
Laura Huber, Case Management
Carol Hurney, Nursing
Toni Hurton, Obstetrics and Gynecology Service
Jennifer Hylton, Nursing
Fumito Ichinose, Anesthesia,
Critical Care & Pain Medicine
David Jackson, Police & Security
Althea Jackson-Dixon, Pharmacy
Raynald Jeanty, Environmental Services
Melissa Johnson, Radiation Oncology
Mark Joseph, Materials Management
Barbara Kane, Medicine

Rosanne Karp, Case Management
Ruth Katz, Neurology
Stephen Kirby, Chelsea HealthCare Center
Patricia Kiskiss, Surgery
Stephen Kosslyn, Neurology
Suzanne Koven, Medicine
Susan Ladetto, Nursing
Gail Lapointe, Case Management
Agnes Lau, Oral & Maxillofacial Surgery
Feroline Laughlin, Admitting Services
Elvina Lawrence, Pathology
Tamara Leaf, Psychiatry
Irene Lerman, CIMIT
Michelle Lerner, Case Management
Ann Letendre, Nursing
Lynne Levitsky, Pediatric Service
Victor Lewis, Medicine
Catherine Liberles, Women's Health Associates
Robin Lipkis-Orlando, Patient Care Services Office
of Quality & Patient Safety
Susan Little, Urology
Jamia Liu, Nursing
M. David Longval, Pathology
Maria Lopez, Nursing
Andrew Lozynsky, Orthopaedics
Xiao-Ming Lu, Surgery
Elauide Luc, Materials Management
Crystal Lynch, Nursing
Michael Lynch, Treadwell Library
Kathleen Lyon-Mahoney, Nursing
Paul Macaruso, Institute of Health Professions
Catherine Mackinaw, Nursing
Bonnie Mackool, Dermatology
Dana Madden, Case Management
Kristine Magee, Cardiology Division
Debra Mahoney, Revere HealthCare Center
Annamaria Mancuso, North End Community
Health Center
Gidget Manning, Radiation Oncology
Jolene Marangi, Nursing
Mary Marcella, Charlestown HealthCare Center
Clodese Marcin, Environmental Services
Veronice Marroquin, Obstetrics and Gynecology
Service
Dessler Martin, Admitting Services
Lita Mattaroccia, Professional Billing Office
Jodi McCarthy, Nursing
Michael McGah, Nursing
Maryjane McGoey, Nursing
Shawn McKinley, Mass General/North Shore
Center for Outpatient Care
Donald McLeod, Psychiatry
Paul McMahon, Buildings & Grounds
Tricia McQuade, Police & Security
Margaret Mercury, Nursing
Maggy Mesamour, Nursing
Anita Miranda, Executive Health Services
Evan Mojica, Pathology
Marie Monziona-Lloyd, Professional Billing Office

Ronney Moraldo, Nursing
 Susan Morgan, Nursing
 Maryellen Morin, Nursing
 Jill Moyette, Nursing
 Kim Murphy, Nursing
 Lynne Murphy, Endocrine Unit
 Rebecca Murphy, Social Services
 Megan Murray, Medicine
 Philip Murray, Pathology
 Yvonne Naimo, MGPO Finance
 Michael Nathan, Medicine
 Laura Neville, Nursing
 Yau Ng Health, Information Services
 Linda Nichols, Nursing
 Nicole Norton, Pathology
 Beatriz O'Connell, Health Information Services
 Sheila O'Keefe, Psychiatry
 Traci O'Leary, Nursing
 Patricia Olsen, Surgery
 Rafael Ornstein, Psychiatry
 Krystyna Orzepowska-Krol, Health Information Services
 Fareeda Osman, Laboratory of Computer Science
 Stephen Otto, Pharmacy
 Donna Palazzi, Nursing
 Joanne Parhiala, Nursing
 Roberto Parial, Operating Room Administration
 Stephen Patterson, Health Information Services
 Alessandra Peccei, Obstetrics and Gynecology Service
 Pablo Perez, Operating Room Administration
 Elisabeth Perillo, Nursing
 Dana Perry, Nursing
 William Peterson, Health Information Services
 Carole Philippe, Nutrition & Food Services
 Marie Philippe, Pathology
 Katherine Phillips, Physical and Occupational Therapy Services
 Robert Pina, Buildings & Grounds
 Cheryl Pires-Taylor, Gastrointestinal Unit
 Brigitte Poncelet, Imaging
 Salvador Portillo, Environmental Services
 Leslie Portney, Institute of Health Professions
 Patricia Powell, Cancer Center
 Jean Price, Nursing
 Wydotte Price, Nutrition & Food Services
 Michelle Puopolo, Imaging
 Lori Pyburn, Nursing
 Pamela Quinn, Nursing
 Hassan Raoui, Professional Billing Office
 Tina Regan-Harrington, Nursing
 Robert Reifsnyder, Psychiatry
 Nieves Reyes, Materials Management
 Socorro Reyes, Operating Room Administration
 Reina Rico, Patient Care Services
 Saintelie Rigaud, Nursing
 Susanna Riola, North End Community Health Center
 Lisa Rodriguez, Pathology
 Guy Rordorf, Neurology
 Leonard Rubin, Medicine

Stephen Russell, Nutrition & Food Services
 Bernadette Ryan, Mass General West
 Kamil Said, Nursing
 Celeste Sanborn, Anesthesia, Critical Care & Pain Medicine
 Ian Sanderson, Pediatric Service
 Almut Sarkisian, Medicine
 Mary Sauk, Nursing
 Janet Saunders, Health Information Services
 Ernestina Schipani, Medicine
 Richard Schrenker, Biomedical Engineering
 Khadija Scott, Pathology
 Diane Severini, Imaging
 Susan Seward, Medicine
 Judith Sheahan, Medicine
 Diane Sheehan, Orthopaedics
 Inna Shepsis, Pathology
 Carole-Ann Sheridan, Nursing
 Leslie Shinobu, Neurology
 Ella Shuster, Pathology
 Maria Silva, Bulfinch Medical Group
 Daniela Soltisova, Pathology
 Alma Sorensen, Imaging
 Karen Spencer, Surgery
 Monica Stobbs, Nursing
 Joan Stoler, Pediatric Service

Megan Sykes, Surgery
 Nancy Tan, Nursing
 Ana Tapanes, Imaging
 Lauren Taylor, Nursing
 Electa Thompson, Nursing
 Angela Thurmond, Nutrition & Food Services
 Adele Tirella, Pathology
 Carmela Tringali, Anesthesia, Critical Care & Pain Medicine
 Li Tso, Medicine
 Shelley Turok, Surgery
 Donna Vankleeck, Nursing
 Suzanne Vass, Nursing
 Bernadett Vijayakanthan, Wellman Center for Photomedicine
 May Wakamatsu, Obstetrics and Gynecology Service
 Deborah Wald, Pediatric Service
 Elizabeth Walker-Corkery, Medicine
 Lorraine Walsh, Nursing
 Rhonda Watler-Young, Anesthesia, Critical Care & Pain Medicine
 Lawrence White, Imaging
 Christine Williams, Nursing
 Winfred Williams, Medicine
 Wolff Winslow, Pharmacy
 Joanne Wohler, Nursing

John Hedley-Whyte, MD — 50 Years

On July 1, 1960, just one day after his boat arrived on the shores of New Jersey, John Hedley-Whyte, MD, started his MGH career as a clinical fellow in Anesthesia. Born and educated at Harrow and Cambridge University, Dr. Hedley-Whyte was named an MGH honorary anesthetist in 1977 and continues today as the David S. Sheridan Professor of Anesthesia and Respiratory Therapy at Harvard Medical School (HMS).

Dr. Hedley-Whyte's first day at the MGH is one he'll never forget. He arrived at 9 am, was told he was late and sent to the Neurological Radiology Suite where he began care of a teenage patient who bit him. "The only time I was bitten by a human in my MGH career," he says.

In 1961, Dr. Hedley-Whyte was named acting chief resident in Anesthesia. He began his practice later that year and continued at the MGH until he was named anesthetist-in-chief at Beth Israel Hospital. He held that position for 20 years.

He began his career with HMS in 1961 as an assistant in Anesthesia. He reached full professorship in 1969 and in 1980 became a member of the faculty of the Harvard School of Public Health, where he continued to teach until 2000. From 1995 to 2000, he was chairman of Harvard Medical Institutions' Committee on Standards Concerning Ambulatory Surgery and Anesthesia. Today he leads the Technology Assessment Group at Harvard University.

In 1990, Beth Israel and HMS began the annual John Hedley-Whyte Lecture. In 2002, Dr. Hedley-Whyte was named an honorary fellow of the Royal College of Anesthetists. Since 1994, he has been a fellow of the American Society for Testing and Materials, of which he leads or participates in several subcommittees. He also is past president of the Massachusetts Society of Anesthesiologists.

In 2003, Dr. Hedley-Whyte joined his colleagues in Anesthesia in authoring a portion of *This is No Humbug! Reminiscences of the Department of Anesthesia at the Massachusetts General: a History*.

Today, Dr. Hedley-Whyte is a director of an MGH Training Grant that provides basic research training for anesthesiologists and is in its seventh five-year run. He meets monthly with trainees to discuss their progress.

His wife, E. Tessa Hedley-Whyte, MD, directed the MGH Neuropathology Laboratory for 18 years. She continues to practice at the MGH today.

Kurt J. Isselbacher, MD — 60 Years

During his 60 years at the MGH, Kurt J. Isselbacher, MD, will tell you he's had two very different but fulfilling careers. For 31 years he was chief of the Gastrointestinal Unit, and he followed that with a 17-year tenure as director of the MGH Cancer Center, of which he became director emeritus in 2003.

Dr. Isselbacher attended Harvard College for his undergraduate degree and moved from Cambridge to Boston to attend Harvard Medical School (HMS), from which he graduated in 1950. That same year, he began his career at the MGH, first as an intern and then a resident in Medicine.

From 1953 to 1956, Dr. Isselbacher was a clinical investigator at the National Institute of Arthritis and Metabolic Diseases and clinical instructor at both Johns Hopkins School of Medicine and George Washington University School of Medicine. He returned to the MGH and HMS in 1956 and became chief of the Gastrointestinal Unit in 1957. Under his leadership, the unit became renowned for its training program in academic gastroenterology as well as for being one of the world's leading centers for clinical and research activities in gastroenterology.

"It's a remarkable place in terms of the respect it has for all of its employees," says Dr. Isselbacher, speaking about his reasons for returning to the MGH. "There is no hierarchy. Individuals are allowed to grow and develop, and they are recognized for what they accomplish rather than who they are."

Dr. Isselbacher was the Fogarty-Scholar-in-Residence at the National Institutes of Health from 1984 to 1985. He credits this fellowship and his work in molecular biology for preparing him to help in the creation of the MGH Cancer Center.

In 1987, the MGH Board of Trustees asked Dr. Isselbacher to establish the MGH Cancer Center, which involved the creation of entirely new and modern cancer research laboratories at the Charlestown Navy Yard (CNY). In the areas of cancer, his research has focused on the molecular genetics of various types of solid tumors and the mechanisms involved in metastasis.

To honor his contributions to both the Gastrointestinal Unit and the MGH Cancer Center, the hospital has named after him the Kurt Isselbacher Library on Blake 4 and The Isselbacher Auditorium on the seventh floor of Building 149 at CNY.

Dr. Isselbacher has served as president of the American Gastroenterological Association, the American Association for the Study of Liver Diseases and the Association of American Physicians. He is the recipient of both the Distinguished Achievement Award and the Friedenwald Medal of the American Gastroenterological Association. In 1989, the American College of Physicians bestowed upon him the John Phillips Memorial Award for distinguished contributions to clinical medicine.

Since 1967, Dr. Isselbacher has been an editor of *Harrison's Principles of Internal Medicine*, serving as editor-in-chief from 1977 to 1980 and again from 1991 to 1994.

Still active in his role at the MGH and as the Mallinckrodt Distinguished Professor of Medicine at HMS, Dr. Isselbacher says he is continually challenged intellectually by his work and enjoys working with medical colleagues, both junior and senior.

"It's very gratifying to be involved in the development of younger people and enabling them to pursue productive careers," he says. "MGH has the ability to attract and recruit the best ... and it is its focus on excellence that allows it to retain a dominant position in American and international medicine."

Lisa Wollman, Anesthesia,
Critical Care & Pain Medicine
Wing Wong, Molecular Biology
Edward Wright, Nursing
Xian-Feng Zhang, Medicine
Guoyong Zhu, Clinical Care Management Unit
Seymour Zimble, Orthopaedics
Julie Zydel, Nursing

For Fifteen Years

Annah Abrams, Psychiatry
Kathy Adams, Nursing

Angela Agard, Nursing
Lourdes Almendras, Operating Room Administration
Maryanne Andersen, Imaging
Keith Antonangeli, Nursing
Debra Armstrong, MassGeneral Hospital for Children
Alexander Asch, Pediatric Service
Patricia Atkins, Nursing
Victoria Baldasarre, Nursing
Christine Bandera, Nursing
Maria Barbosa, Nursing
Frederick Barker, Neurosurgery
Jacqueline Barrera, Imaging

Maria Barros, Nursing
Kathleen Bazazi, The General Store
Marianne Beninato, Institute of Health Professions
Maria Benitez, Chelsea HealthCare Center
Jennifer Bernard, Nursing
Elizabeth Bernardo, Transplantation Biology
Research Center
Brenda Biggins, Nursing
Mary Birmingham, Cardiology Division
Stephanie Bagues, Professional Billing Office
Beata Borowa, Thyroid
Suzanne Botelho, Nursing
Carmen Botta, Imaging
Kellie Boudreau, Orthopaedics
Dorothy Bowers, Nursing
Christina Brady, Nursing
Christian Brander, Medicine
Haydee Brandt, Pathology
Annette Brien, Nursing
Susan Briggs, Speech, Language &
Swallowing Disorders
Joann Brooks, Institute of Health Professions
Arthur Brown, Radiation Oncology
Peter Brown, Pathology
Patricia Buradagunta, Nursing
Stephen Burnham, Transportation Services
Marianne Burns, Nursing
Susan Caffrey, Nursing
Catherine Calder, Nursing
Jocelina Cardosa, Nursing
Denise Carr, Nursing
Maureen Carrigan, Nursing
Jennifer Carr-Loveland, Nursing
Susan Carver, Nursing
Lorraine Castaldo, Nutrition & Food Services
Bruce Chabner, Medicine
Judith Chicco, Nursing
Gail Chin, Senior Health
Nancy Cibotti-Granof, Medicine
Katherine Clair-Hayes, Psychiatry
Jeffrey Clark, Medicine
Kelly Clark, Imaging
Marie Classon, Medicine
Joanne Clausen, Case Management
Melissa Cohen, Gastrointestinal Unit
J. Michael Collier, Radiation Oncology
Patricia Connors, Nursing
Cindy Cooney, Anesthesia,
Critical Care & Pain Medicine
JulieAnn Cormier, Imaging
Rose Cornely, Environmental Services
Deodato Costa, Environmental Services
Janice Costello, Imaging
Michele Courtright, Neurology
Dawn Crescitelli, Nursing
Hugh Curtin, Imaging
Meredith Dance, Case Management
Alex Davie, Imaging
Elizabeth Decosta, Nursing

Denise Delcore, Cancer Center
 Julie Deligiannides, Medical Staff Office
 Kim Deltano, Obstetrics and Gynecology Service
 Nancy Demuth, Institute of Health Professions
 Linda Devaux, Center for Quality and Safety
 Sofia Devine, Physical and Occupational Therapy Services
 Julia Dewdney, Molecular Biology
 Anne Marie Dewey, Nursing
 Felya Dobchis, Professional Billing Office
 Debra Doroni, Surgery
 Danielle Doucette, Respiratory Care Services
 Peter Dowling, Case Management
 Iain Drummond, Medicine
 Zhenfeng Duan, Orthopaedics
 Marie Dumornay, Nursing
 Peter Dunn, Anesthesia, Critical Care & Pain Medicine
 Michael Dvorkin, Psychiatry
 Angel Encarnacion, Environmental Services
 Kerin Erickson, Nursing
 Kathleen Evangelista, Anesthesia, Critical Care & Pain Medicine
 Anne Evins, Psychiatry
 Barbara Fee, Surgery
 Brian Fernandes, Imaging
 Sharon Ffrench, Pharmacy
 Stacey Finklea, Cardiology Division
 Catherine Fitzgerald, Pathology
 Scott Fitzgerald, Buildings & Grounds
 Rhonda Fogle, Pediatric Service
 Mary Ann Foley, Nursing
 Minami Foley, Nursing
 Maria Forcellati, Compliance Administration
 Charles Freeman, Nursing
 Karen Furie, Neurology
 Susan Gauthier, Nursing
 Susan Gill, Nursing
 Michael Gillette, Medicine
 Maxine Glazer, Nursing
 Deborah Glotzer, Pediatric Service
 Julianne Glowacki, Oral & Maxillofacial Surgery
 Allan Goldstein, Surgery
 Antonio Granfone, Medicine
 David Greer, Neurology
 Carole Griffin, Emergency Services
 Myriam Grosso, Information Associates
 Janice Guglielmi, Biomedical Engineering
 Claus Hamann, Medicine
 Diane Hamilton, Pathology
 Rita Haney, Professional Staff Compensation & Benefits
 Mukesh Harisinghani, Imaging
 Robert Harris, Medicine
 Ellen Hartjes, Patient Care Services Office of Quality & Patient Safety
 Tara Harvey, Nursing
 Karen Hawko, Case Management
 Douglas Hayden, Biostatistics Center

Shanee Haynes, Nursing
 James Heffernan, MGPO Administration
 Francine Hennessey, Pediatric Service
 Joanne Henningsen, Nursing
 Sandra Hill, Orthopaedics
 Marie Hosang, Surgery
 Shannon Hoyt, The General Store
 Christene Huang, Surgery
 Xudong Huang, Psychiatry
 Eileen Hughes, Case Management
 Matthew Hutter, Surgery
 Hadine Joffe, Psychiatry
 Austin Jordan, Buildings & Grounds
 Viala Joseph, Nursing
 Stephen Joyce, Patient Care Services
 Rosemary Judge, Institute of Health Professions
 Denise Kallis, Anesthesia, Critical Care & Pain Medicine
 Joanne Kelley, Cardiology Division
 Damaris Kenny-Beaumont, Nursing
 Joanie Kirby, Revere HealthCare Center
 Robert Kittredge, Medicine
 Aimee Klein, Institute of Health Professions
 Dicken Ko, Surgery
 Sergey Kozin, Radiation Oncology
 Heather Kuberski, Nursing
 George Lambert, Materials Management
 Christine Landry, Nursing

Susanna Lee, Imaging
 Ilia Lepores, Nursing
 Elina Levin, Laboratory of Computer Science
 Herbert Lin, Medicine
 William Lloyd, Medicine
 Ruthann Looper, Nursing
 Lei Lu, Pediatric Service
 Naifang Lu, CCIB
 Nancy Lum, Biomedical Engineering
 Mitchell Mabardi, Police & Security
 Heather Mackesy, Nursing
 Sandra Major, Nursing
 Sheila Mallette, Pathology
 Patricia Manning, Nursing
 Maria I. Maravilla, Nursing
 Linda Margolis, Bulfinch Temporary Service
 Nancy Marttila, Administration
 David McAllister, Imaging
 Deborah McCarthy, Nursing
 Rose McClory, Nursing
 Cynthia McDermott, Institute of Health Professions
 Lisa McDonough, Imaging
 Suzanne McGarrell, Nursing
 Janice McKinnon-Heavey, Surgery
 Mary McNaughton-Collins, Medicine
 Iris McNulty, Cardiology Division

Edward Lowenstein, MD — 50 Years

Edward Lowenstein, MD, the Henry Isaiah Dorr Distinguished Professor of Anaesthesia at Harvard Medical School (HMS), stopped clinical practice in 1997, but he continues teaching medical students ethics and professionalism and leads the faculty promotion program in MGH's Department of Anesthesia, Critical Care and Pain Medicine. He also serves as professor of Medical Ethics in the Department of Global Health and Social Medicine.

Dr. Lowenstein graduated from the University of Michigan Medical School in 1959. He served as MGH resident and chief resident in Anesthesia before serving as captain in the U.S. Army's Surgical Research Unit at Fort Sam in Houston, TX, from 1963 to 1965. Dr. Lowenstein returned to the MGH and was the founding chief of the MGH Cardiac Anesthesia Group, the first academic organization in the subspecialty of cardiac anesthesia, and led the first fellowship in it. Of the first 50 graduates of that program, 15 became professors, 12 became chairs and 12 led cardiac anesthesia groups at other universities.

In 1997, Dr. Lowenstein was appointed a fellow in Medical Ethics in the Division of Medical Ethics in the Department of Social Medicine at HMS to pursue his interest in end-of-life care, which was stimulated by the suffering he observed when patients were left devastated after cardiac surgery. "There are a small number who consider the suffering worse than death," says Dr. Lowenstein. "This got me interested in end-of-life care." He has since become an advocate of both universal, single payer health care and of devoting fewer resources to medical care and more to improve social determinants of health, an unpopular view with many in medicine. His exposure to social medicine made him aware that after people gain access to medical care, further medical care often provides less health benefit than improvements in education, housing and other social determinants of health.

Dr. Lowenstein raised an endowment for the annual H.K. Beecher Harvard Medical Student Ethics Award for the best essay in any aspect of medical ethics and chairs the committee to select the awardee. He also was the recipient of the 2005 Silen Lifetime Achievement in Mentoring Award from HMS. "I consider myself a product of the stimulating and energizing environment at MGH, where I have been surrounded by the most capable and highly motivated people one could imagine," says Dr. Lowenstein. "I have tried to repay my debt to those who nurtured me by doing so for the youngsters who followed."

J. Bucknam McPeck, MD — 50 Years

Although J. Bucknam McPeck, MD, also known as Jack McPeck, may be celebrating 50 years at the MGH, his current work with medical students inspires him to remember when he was a young resident, ready to take on the world. "It's comforting to see that the students of today seem very much like my classmates and I were in the 1950s," says Dr. McPeck.

Dr. McPeck retired from clinical practice in the Department of Anesthesia, Critical Care, and Pain Medicine in 2003, but he continues working part-time as an associate clinical professor of medicine at Harvard Medical School (HMS) and Boston University School of Medicine.

His MGH career began when he served as an Anesthesia resident in 1960, after earning both his undergraduate and medical degrees from Harvard.

Following his experience in systems analysis at the Harvard Business School in the early 1970s, he developed an interest in population studies of post-operative outcomes and in methods of gathering, analyzing and evaluating information on patient outcomes. This led to a wider interest in policy-making and technology development in medicine, as well as in government and education. Three books and some 40 or 50 publications in this area resulted. Much of his efforts in the 1970s and 1980s centered on research administration.

In the 1970s, for example, the MGH, along with the rest of the country, wrestled with how to respond to the legality of abortion. The hospital established a Committee on Abortion comprising individuals who represented many perspectives on the abortion debate. Dr. McPeck became chairman of this committee in 1972 and served through 1984.

Dr. McPeck also served the MGH as chairman of both the Advisory Committee for the Chaplaincy and the Committee on Research Safety. He also was a member of the Executive Committee on Teaching and Education from 1972 through 1995, and was a member of the MGH Space Committee from 1983 through 1995.

"The MGH is my home," says Dr. McPeck. "I've been extraordinarily lucky to be able to work with and learn from a collection of wonderfully talented people. Some have been interns, others world-famous scholars nearing the end of their careers. I realize now, with some pangs of regret, that many of those who worked so hard to help me have now retired or died and that I can no longer properly express my gratitude that I felt then and do now for their kindness and concern."

Overall, Dr. McPeck has written more than 130 papers and published six books during his career, including the *MGH Handbook of Pain Management*, which has been translated into at least four languages.

"The staff at the General – indeed all employees at the General – are a special group of people," says Dr. McPeck. "I've always been impressed at how not only the hospital's leaders but also people who don't have impressive titles or incomes feel equally responsible for making sure that our patients get the best care."

David Medoff, Psychiatry
Luis Melendez, Biomedical Engineering
Donna Merenda, Pathology
Mary Merrett, Chelsea HealthCare Center
Karen Miller, Medicine
Kenneth Minaker, Medicine
David Mischoulon, Psychiatry
Ganeshwaran Mochida, Neurology
Iraida Morales-Gonzalez, Thoracic Surgery
Lucinda Morton, Nursing
Lynn Moulton, Endocrine Unit
Orhun Muratoglu, Orthopaedics
Erin Murphy, Nursing
Marygrace Neal, Neurology
Michael Neville, Police & Security
Donna Nimec, Physical Medicine & Rehabilitation
Stephen Nishiyama, Pediatric Service
Cary Noyes, Materials Management
Bernadette O'Neill, Nursing

Amy Orroth, Physical and Occupational Therapy Services
Susan O'Sullivan, Nursing
Peter Page, Parking & Commuter Services
Helen Palmer, Obstetrics and Gynecology Service
Edward Papalegis, Nursing
Mark Parks, Orthopaedics
Yvonne Parr, Obstetrics and Gynecology Service
Darlene Parry, Nursing
Karen Parsons, Nursing
Linda Penza, Professional Billing Office
Celeste Peters, Bulfinch Medical Group
Tammy Pham, Imaging
Rose-Laure Pierre, Health Information Services
Meredith Pitzi, Nursing
Brian Pogue, Dermatology
Evan Porter, Primary Care Administration
Lisa Pratt, Institute of Health Professions

Fredrica Preston, Mass General/North Shore Center for Outpatient Care
Stephenie Prisco, Nursing
Diane Qualters, Rheumatology, Allergy and Immunology Division
Joan Quinlan, Center for Community Health Improvement
Daniel Raemer, Anesthesia, Critical Care & Pain Medicine
Gina Raffa, Revere HealthCare Center
Clifton Ramkissoon, Materials Management
Diane Ratner, Nursing
Andrea Reilly, Medicine
Nicole Remare, Anesthesia, Critical Care & Pain Medicine
Joanne Riley, Nursing
Laura Riley, Obstetrics and Gynecology Service
Maria Riley, Nursing
Allison Rimm, Administration
Gloria Rivas Rivera, Chelsea HealthCare Center
Manuel Rivera, Environmental Services
Elisabeth Robinson, Psychiatry
Marisol Rodriguez, Cardiology Division
Carmen Roman, Internal Medicine
Elizabeth Rooney, Nursing
Eric Rosenberg, Pathology
Deborah Routhier, Police & Security
Kathleen Ryan, Nursing
Marc Sabatine, Medicine
Danielle Salgueiro, Nursing
Nadine Salomon, Nursing
Catherine Saltalamacchia, Imaging
Danita Sanborn, Medicine
Maria Sanchez, Cardiology Division
David Scadden, Medicine
Donna Scarborough, Orthopaedics
Lillian Scarlata, Nutrition & Food Services
Steven Schlozman, Psychiatry
Ulrich Schmidt, Anesthesia, Critical Care & Pain Medicine
Shauna Schwartzman, Nursing
Alan Schweitzer, Imaging
Kathleen Selleck, Nursing
Nikolay Sergeev, Imaging
Stanley Shaw, Medicine
Yisrael Sidis, Medicine
Ellen Sigman, Pediatric Service
Nicole Simi, Psychiatry
Katherine Simmonds, Institute of Health Professions
Aneesh Singhal, Neurology
Toneah Skepple, Nursing
Renee Sperber, Psychiatry
Stephen Spring, Anesthesia, Critical Care & Pain Medicine
Nancy Stackhouse, Radiation Oncology
Barbara Steele, Gastrointestinal Unit
Barbara Steiner, Diabetes
Linda Steiner, Institute of Health Professions

Anat Stemmer-Rachamimov, Pathology
 Gregory Stephanopoulos, Surgery
 Patricia Stevens, Medicine
 Margaret Stewart, Nursing
 Michael Stone, Information Associates
 Stephanie Strojny, Nursing
 Anya Stroud, Nursing
 Jeffrey Supko, Medicine
 Susan Symes, Cancer Center
 Mimi Tao, Pathology
 Yves Target, Nursing
 Lisa Thistle, Internal Medicine
 Suzanne Thomas, Biomedical Engineering
 Jonathan Tilly, Obstetrics and Gynecology Service
 Maryann Toney, Nursing
 Tracy Torres, Imaging
 Elaine Tosto, Cardiology Division
 Chhana Tous, Revere HealthCare Center
 Susan Tower, Nursing
 Darlene Troisi, Emergency Services
 Triem Truong, Operating Room Administration
 Sandy Tsao, Dermatology
 Thomas Tulk, Parking & Commuter Services
 Deborah Upton, Vascular Lab
 Marilyn Valles, Nursing
 Ann Vance, Environmental Services
 Donald Vigorito, Buildings & Grounds
 Adele Viguera, Psychiatry
 Anna Vourros, Medicine
 Sabine Wilhelm, Psychiatry
 Richard Winickoff, Medicine
 Penny Woo, Radiation Oncology
 Michelle Woods Rogers, Nursing
 Donna Wren, Pediatric Service
 Nancy Wyman, Anesthesia,
 Critical Care & Pain Medicine
 Shingo Yasuhara, Anesthesia,
 Critical Care & Pain Medicine
 Albert Yeung, Psychiatry
 Linda Younie, Nursing
 Deborah Zelen, Cancer Center
 Qi Zhu, Environmental Services
 Marie Zona, Imaging

For Ten Years

Caren Abraham, Nursing
 Kirk Abrahams, Health Information Services
 Jeremy Abramson, Medicine
 Seppo Ahlfors, Imaging
 Dorothy Aiello, Nursing
 Murielle Alexandre, Mass General West
 Maria Alicea, Social Services
 Adriano Almeida, Environmental Services
 Maria Alupay, Nursing
 Maria Alves, Nursing
 Rosa Alvizures, Bulfinch Medical Group
 Lori Andersen, Pediatric Service
 Lucia Andrade, Nursing
 Zenaida Andrade, Center for Comparative Medicine

Nora Arango, Chelsea HealthCare Center
 Aldina Araujo, Environmental Services
 Alexy Arauz-Boudreau, Pediatric Service
 Paul Arpino, Pharmacy
 Ronald Ash, Neurosurgery
 Dmitriy Atochin, Medicine
 Robert Aube, Materials Management
 Jurate Aukstikalnis, Gastrointestinal Unit
 Oscar Avendano, Environmental Services
 Lily Awad, Psychiatry
 Irina Badayan, Neurology
 Deanna Banyai, Nursing
 Lynda Banzi, Imaging
 Francisca Barbosa, Center for Comparative Medicine
 Andrea Barboza, Chelsea HealthCare Center
 Dorothy Barclay, Nursing
 Brian Baril, Biomedical Engineering
 Karen Basile, Orthopaedics
 Michelle Baxter, Imaging
 Francesca Beagle, Police & Security
 Jesse Beaham, Patient Care Services
 Edaniel Beauplant, Interpreter Services
 Julia Becerra, Center for Comparative Medicine
 Stephen Bell, Molecular Biology
 Kristin Bellew, Imaging
 Edward Belmar, Nursing
 Joanne Bennett, Cancer Center
 Henry Benoit, Respiratory Care Services
 Leigh Bento, Nursing
 Hagos Berhane, Parking & Commuter Services
 Richard Bertucci, Imaging
 Carolann Best, The General Store
 David Bianco, Buildings & Grounds
 Karen Bielecki, Nursing

Erin Bisesti, Nursing
 Brenda Black, Nursing
 Randie Black-Schaffer, Physical Medicine &
 Rehabilitation
 Michael Blake, Imaging
 Nicolette Blanco, MassGeneral Hospital for Children
 Kerry Blomberg, Obstetrics and Gynecology Service
 Joanne Borg-Stein, Physical Medicine & Rehabilitation
 Mabrouk Boukraa, Imaging
 Cheri Boulanger, Nursing
 Lisa Bouvier, Nursing
 Melissa Boyd, Nursing
 Elena Brachtel, Pathology
 Michael Brannconner, Nursing
 John Branda, Pathology
 Lynda Brandt, The Yvonne L. Munn Center for
 Nursing Research
 Barbara Brien, Nursing
 Samantha Bright-Wright, Neurology
 Jennifer Bronsdon, Revere HealthCare Center
 Nicole Brousaides, Pathology
 Thomas Brown, Professional Billing Office
 Kristen Browne, Nursing
 Lisa Bryan, Nursing
 Mark Bryand, Case Management
 Linda Buchanan, Charlestown HealthCare Center
 Joseph Buckley, Professional Billing Office
 Dawn-Marie, Budgell Orthopaedics
 Edward Bulman, MassGeneral Hospital for Children
 Joann Burke, Nursing
 Kellie Burke, Neurology
 Elaine Burns, Ragon Institute
 Steven Burt, Police & Security
 Nicolas Busaba, Otolaryngology Service

Ashby Moncure, MD — 50 Years

Every day that Ashby Moncure, MD, has spent at the MGH over the past 50 years has given him the opportunity to work with medical students – something he calls a great privilege.

“It’s critical for young people in their maturation to have mentors, who serve as both teachers and role models. It’s a great thrill to be a part of that,” says Dr. Moncure, who continues to practice and teach part time as co-director of the MGH Surgical Clinic on Wang 4.

Dr. Moncure’s MGH career began as a surgical intern, after he graduated from the University of Virginia’s Medical School in 1960.

“The MGH has the finest surgical training department in the country and a very competitive exam process. It was a great honor to become a part of it,” he says.

After his internship, he completed two years of surgical residency before serving as a captain in the medical corps of the U.S. Army from 1962 to 1964. He returned to the MGH in 1964 and completed three more years of residency before spending a year in Bristol, England, as the Locum Senior Registrar in Thoracic Surgery at Southwestern Regional Hospital Board. In 1968 he returned to the MGH as chief surgical resident.

“My finest professional honor was to be chief resident in Surgery at the MGH,” he says.

In 1969, Dr. Moncure became an instructor in Surgery at Harvard Medical School (HMS) and held the roles of assistant professor, assistant clinical professor and associate clinical professor before becoming full clinical professor of Surgery in 2000. He was appointed clinical professor emeritus of Surgery in 2004. He directed the postgraduate course in General Surgery at MGH/HMS from 1996 to 2001 and was chairman of quality assurance for the MGH Department of Surgery, Patient Care Assessment Committee from 2000 to 2002.

From 1996 to 2003 he also served as general surgeon with the Medical Department at the Massachusetts Institute of Technology.

Leslie W. Ottinger, MD — 50 Years

Leslie W. Ottinger, MD, began his career with the MGH Department of Surgery in 1960 as an intern and eventually became director of the General Surgical Residency Program, a position he held from 1968 until 1998.

Dr. Ottinger, a native of Texas, received his undergraduate degree from Rice University in 1953. He served three years in the U.S. Navy as a line officer before coming to Massachusetts to attend Harvard Medical School (HMS), from which he graduated in 1960.

After his internship, he continued his training at the MGH serving as an assistant resident, clinical and research fellow and then surgical resident. In 1967 he was appointed an assistant in Surgery and from 1970 to 1973 an assistant surgeon. In 1973 he was named associate visiting surgeon and in 1980 as visiting surgeon.

Along with his primary work, which was as a clinical surgeon at the MGH, he also taught at HMS, where he began as an instructor in 1967. In 1970 he was promoted to assistant professor and in 1974, to associate professor of Surgery, a role he continued at HMS until he retired in 1996.

At HMS, Dr. Ottinger also served as course director of surgical anatomy from 1978 to 1996 and course developer for postgraduate courses in trauma and surgical infectious diseases.

Dr. Ottinger was named a diplomate of the American College of Surgeons in 1969 and served as secretary of the Boston Surgical Society from 1981 to 1986. He served as director of Vascular Registry for the New England Society for Vascular Surgery from 1976 to 1979 and president of the New England Surgical Society in 1997.

Though he continues to be part of the surgical staff, Dr. Ottinger has been retired for 15 years and now lives on Nantucket.

"I had the perfect career. I loved surgery and teaching residents, and I liked the Department of Surgery. I share with many of my peers the feeling that for many of us, perhaps, the residency years were the best part of our surgical careers," Dr. Ottinger says.

Jeffrey Bussiere, Respiratory Care Services
Shawna Butler, Nursing
Lyell Cadet, Bulfinch Temporary Service
Michelle Cafua, Professional Billing Office
Janet Callahan, Physical and Occupational Therapy Services
Patricia Callahan, Treadwell Library
Marie Camelian, Nursing
Penelope Campbell, Ragon Institute
Barbara Canada, Revere HealthCare Center
Jocelyn Canlas, Nursing
Ippolita Cantuti-Castelvetri, Neurology
Kevin Caples, Nutrition & Food Services
Paula Carbone, Pathology
Ana Cardoso, Environmental Services
Rute Cardoso, Environmental Services
Christina Carmody, Nursing
Erin Carroll, Nursing
Kathleen Carroll, Internal Medicine
William Casey, Imaging
Sydney Cash, Neurology
Melissa Catone, Nursing
Yvette Chappell, Nursing
Monic Chardin, Pulmonary
Frederique Charles, Materials Management
Rony Charles, Pathology
Suphemia Charles, Nutrition & Food Services
Noemi Chavez, Imaging
John Chen, Imaging
Lucy Chen, Anesthesia, Critical Care & Pain Medicine
Cristina Chiang, Nursing

Marilyn Chin, Anesthesia, Critical Care & Pain Medicine
Nancy Chin, Pharmacy
Heather Chisholm, Nursing
Hovig Chitilian, Anesthesia, Critical Care & Pain Medicine
Michael Choi, Medicine
Anne Chosak, Psychiatry
Edwin Choy, Medicine
Amy Christmas, Nursing
Kristina Ciesielski, Imaging
Virginia Clarke, Center for Human Genetic Research
Harold Clavijo, Environmental Services
Lydia Cleveland, Imaging
Elena Clifford, Nursing
Jeffrey Cobleigh, Imaging
Olga Cobozeva, Nursing
Audrey Cohen, Speech, Language & Swallowing Disorders
David Cohen, Imaging
Andrea Colby, Nursing
Sara Collamore, Institute of Health Professions
Shannon Collina, Nursing
Heather Colmore, Development
Angel Colon, Environmental Services
Luz Colon, Nursing
Janice Concannon, Weight Center
Nancy Connery, Admitting Services
Lori Connors, Radiation Safety
Gloria Corey, Bulfinch Temporary Service
Suzanne Corkin, Imaging

Nancy Corning, Obstetrics and Gynecology Service
Kathryn Coser, Cancer Center
Elizabeth Cote, Development
Susan Cotman, Neurology
Janice Coulter, Neurology
Courtney Craig, Obstetrics and Gynecology Service
Harriet Crary, North End Community Health Center
Lucia Croce, Nutrition & Food Services
Jessica Cross, Development
Joao Cruz, Environmental Services
Ramona Cruz, Health Information Services
Sylvia Curry, Reproductive Endocrinology
James Cusack, Surgery
Raynold Cyrille, Materials Management
Joseph Czarnicki, Orthopaedics
Karen D'Amato, Registration and Referral Center
Dany Daniel, Bulfinch Temporary Service
Christine Darosa, Environmental Services
Saumya Das, Medicine
Ilza Dasdores-Lau, Nursing
Nicolas DaSilva, Medicine
Jo Ann David-Kasdan, Nephrology
Cristina De La Rosa, Nursing
Ruth De Leon, Obstetrics and Gynecology Service
Joseph Decola, Buildings & Grounds
Kathryn DeCoste, Bulfinch Temporary Service
Maria Del Rosario, Nutrition & Food Services
Awilda Del Valle, Nursing
Helen Delichatsios, Medicine
AnnaMarie DeLisia, Imaging
Melissa Delisle, Nursing
Maria Dellarocco, Anesthesia, Critical Care & Pain Medicine
Iliovere Demosthene, Environmental Services
Dale Dennen, Imaging
John Denninger, Psychiatry
Karen Dent, Orthopaedics
Aida DePina, Nursing
Antonio Depina, Environmental Services
Pedro Depina, Environmental Services
Karen Derosa, North End Community Health Center
Karen Dervin, Imaging
Andrea DeSantis, Nursing
Daniel Deschler, Otolaryngology Service
Bimalangshu Dey, Medicine
Georgia Dey, Nursing
Bileysi Diaz, Health Information Services
Lisa DiCenzo, Pharmacy
Bradford Dickerson, Neurology
Kristy Dickinson, Obstetrics and Gynecology Service
Carolyn DiMaggio, Nursing
Marlena Dipre, Nursing
Jerrye Dobyns, Nursing
Alicia Doherty, Neurosurgery
Eileen Doherty, Nursing
Ibrahim Domian, Medicine
Lisa Dominguez, Obstetrics and Gynecology Service
Susan Don, Nursing
Anne Donovan, Internal Medicine

Robert Dorman, Physical and Occupational Therapy Services
 Paula Downes Vogel, Physical and Occupational Therapy Services
 Diane Doyle, Radiation Oncology
 Mugurel Draghia, Operating Room Administration
 Thomas Drake, The Knight Nursing Center for Clinical and Professional Development
 David Duffy, Police & Security
 John Dufresne, Treadwell Library
 Debra Dunkless, MGPO Finance
 Noel Duplessis, Nursing
 Jennie Durbano, Women's Health Associates
 Jessica Dwyer, Gastrointestinal Unit
 Leanne Dykens, Everett Family Care
 Daisy Eamma, Emergency Services
 Rona Earl, Nursing
 Judith Edersheim, Psychiatry
 Natalie Egan, Imaging
 Rachida El-Abassi, Nursing
 Nejoua Elhirech, Nursing
 Srey Em, Revere HealthCare Center
 Alfredo Escobar, Interpreter Services
 Sarah Estabrook, Nutrition & Food Services
 Shallan Estrada, Nursing
 Willie Ezedi, Parking & Commuter Services
 Tracy Faherty, Nursing
 Maryanne Fahey, Nursing
 Jeanmarie Fallon, Nursing
 Paula Fallon, Admitting Services
 Amy Farabaugh, Psychiatry
 Shawn Farrell, Neurology
 Kathleen Fay, Vascular Surgery
 Adam Feldman, Urology
 Lisa Feldman-Barrett, Psychiatry
 Eva Felix, Orthopaedics
 Elyce Ferlito, MassGeneral Hospital for Children
 Maria Fernandes, Environmental Services
 Maria Fernandes, Nursing
 Edward Fidrocki, Oral & Maxillofacial Surgery
 Michelle Fielding, Revere HealthCare Center
 Bonnie Filicichia, Nursing
 Mary Firicano, Imaging
 Janel Fitzgerald, Nursing
 Christine Fitzpatrick, Charlestown HealthCare Center
 Katharine Fleischmann, Anesthesia, Critical Care & Pain Medicine
 Albert Floyd, Transportation Services
 Allen Flynn, Imaging
 Alyson Forester, Cardiology Division
 Maria Franceschini, Imaging
 Kenneth Freedberg, Medicine
 Marion Freehan, Nursing
 Andrew Freiberg, Orthopaedics
 Keiko Fujiwara, Radiation Oncology
 Henning Gaissert, Surgery
 Janet Galarza, Chelsea HealthCare Center
 Maribel Galdo, Psychiatry
 Gail Gall, Institute of Health Professions

Cristy Galvin, Nursing
 Mary Gamerman, Pathology
 Rajesh Gandhi, Medicine
 Jenni Garcia, Nursing
 Paula Gardner, Admitting Services
 Janika Gates, Obstetrics and Gynecology Service
 Dennis Gaudet, Respiratory Care Services
 Helena Gautreau, Patient Care Services
 Aneita Gayle, Nursing
 Debra Gentile, Mass General/North Shore Center for Outpatient Care
 Thankam George, Nursing
 Anna Georgiopoulos, Psychiatry
 Michelet Germain, Emergency Services
 Touria Ghoubach, Nursing
 Cosmas Giallourakis, Medicine
 James Gilligan, The General Store
 Sean Gilligan, Medicine
 Tammy Gillis, Center for Human Genetic Research
 Diana Gilson, Pediatric Service
 Maria Gomes, Nursing
 Matilde Goncalves, Nursing
 Quintino Goncalves, Materials Management

Catherine Gouzoule, Nursing
 Sharon Grace, Buildings & Grounds
 Adriana Graham, Registration and Referral Center
 Loretta Granara, Imaging
 Michael Graziano, Imaging
 Daniel Greco, Dermatology
 Erol Green, Transportation Services
 Penny Green, Professional Billing Office
 Alan Greenfield, Imaging
 Kelley Gregorovic, Nursing
 Marc Grella, Pediatric Service
 Katherine Griffiths, Chelsea HealthCare Center
 Nikolaus Grigorieff, Molecular Biology
 Jennifer Griswold, Nursing
 Mark Grzybinski, Buildings & Grounds
 Diana Gutierrez, Nutrition & Food Services
 Brittany Haas, Imaging
 Cheryl Hadri, Emergency Services
 Donna Hagstrom, Medicine
 Jordan Hampton, Chelsea HealthCare Center
 Lauren Hanley, Obstetrics and Gynecology Service
 Andrea Hansen, Nursing
 Kristen Harding, Nursing

Robert E. Scully, MD — 60 Years

Robert E. Scully, MD, came to the MGH 60 years ago as a junior staff member in the Department of Pathology after completing his undergraduate degree at Holy Cross College and his medical training at Harvard Medical School (HMS).

During his training years, Dr. Scully completed internships and residencies at the Peter Bent Brigham Hospital (now Brigham and Women's Hospital), Children's Hospital Boston, the Boston Lying-In Hospital, the Free Hospital for Women in Brookline and the Pondville State Cancer Hospital in Norfolk, Mass.

From 1952 to 1954, Dr. Scully served as a captain in the U.S. Army at the 406 Medical General Laboratory in Tokyo, Japan. Upon returning to the United States, he resumed his practice of pathology at the MGH.

Dr. Scully focused much of his career on researching gynecological and testicular pathology, authoring more than 450 papers and seven books. For 27 years, he was the editor of the Case Records of the Massachusetts General Hospital (Cabot Cases), which are published weekly in the *New England Journal of Medicine*.

From 1963 to 1964, Dr. Scully was president of the New England Society of Pathologists. From 1963 to 1975, he was co-chairman of the World Health Organization's (WHO) Scientific Group on Histological Nomenclature and Classification of Ovarian Tumours. Beginning in 1972, he was the head of WHO's Collaborating Center of the Scientific Group on Histopathological Nomenclature and Classification of Testicular Tumours. He was president of the International Society of Gynecological Pathologists from 1976 to 1982. He received honorary doctorates of science from the University of Leyden, Holy Cross College, the Autonomous University of Barcelona, and he was an honorary fellow of the Royal College of Pathologists.

Officially retired since 2005, Dr. Scully retains his appointment at the MGH and is professor emeritus of Pathology at HMS, which established the Robert E. Scully Professorship in recognition of his contributions to pathology and medicine at both the medical school and the MGH.

In addition, an award is given annually in his name to a young investigator by the International Society of Gynecologic Pathology of which he was the founding president.

The people with whom he worked during his years at the MGH have made the experience special, he says. "The MGH was really almost my entire life when I was working. The people I worked with became good friends, and I formed many lasting friendships with members of the Pathology Department," he says.

Sean Hargrove, Operating Room Administration
 Rebecca Harley, Psychiatry
 Katharyn Harris, Nursing
 Thomas Harris, Radiation Oncology
 Erin Hart, Orthopaedics
 Christopher Hartley, Institute of Health Professions
 Jianxin He, Surgery
 Lauren Healey, Physical and Occupational Therapy Services
 Patrick Healy, Transportation Services
 Deborah Heath-Maki, Development
 Edwin Heist, Medicine
 Elizabeth Henderson, Nursing
 Bonnie Henlotter-Machado, The General Store
 Graciela Henriquez Romero, Chelsea HealthCare Center
 Julia Henry-Coley, Nursing
 Sharise Henson, MassGeneral Hospital for Children
 Shellyann Herry, Cancer Center
 Steven Hersch, Neurology
 Suzanne Hickman, Rheumatology, Allergy and Immunology Division
 Cynthia Hijazi, Nursing
 Shanna Hinchcliffe, Nursing
 Stacy Hiou, Mass General/North Shore Center for Outpatient Care
 Rachel Hitt, Imaging
 Leigh Hochberg, Neurology
 Leaman Hodge, Imaging
 William Hoffman, Anesthesia, Critical Care & Pain Medicine
 Michelle Holland, Nursing
 Catherine Holley, Nursing
 Jane Holt, Nursing
 Susan Holuk, Nursing
 Lori Hooley, Charlestown HealthCare Center
 Carmen Horne, Charlestown HealthCare Center
 Darry Horne, Pathology
 Amy Horsman, Imaging
 Mary Houghton, Anesthesia, Critical Care & Pain Medicine
 Jennifer Hovsepian, Orthopaedics
 Alex Hoyt, Institute of Health Professions
 Chun-Pai Huang, Nutrition & Food Services
 Edwin Huang, Obstetrics and Gynecology Service
 Mary Huang, Pediatric Service
 Peigen Huang, Radiation Oncology
 Wade Huber, Pharmacy
 Beverly Hudson, Cancer Center
 Jeffery Huffman, Psychiatry
 Kevin Hughes, Surgery
 James Hunt, Parking & Commuter Services
 Ebony Hurd, Mass General Medical Group
 Rocio Hurtado, Medicine
 Christopher Hutchins, Professional Billing Office
 Jennifer Hutchins, Pathology
 Orlen Hyman, Materials Management
 Fatima Ibnoueddas, Pathology

Othon Iliopoulos, Medicine
 Lawrence Imuze, Imaging
 Erin Ingram, Nursing
 Maria Inyang, Nursing
 Alicia Jackson-Siry, Nursing
 Eustace James, Operating Room Administration
 Robert Jancsy, Buildings & Grounds
 Marie Janvier, Nursing
 Marie Jean-Louis, Bulfinch Temporary Service
 Susan Jenkins, Professional Billing Office
 Giselle Jestings, Pathology
 Cindy John, Nursing
 Roy Johnson, Imaging
 Jean Jonah, Physical and Occupational Therapy Services
 Christopher Jones, Nursing
 Courtney Jones, Nursing
 Jerry Jones, Imaging
 Diane Jordan, Bulfinch Temporary Service
 Donna Jordan, Nursing
 Rechele Jordow, Nursing
 Evelyne Joseph-Noel, Nursing
 Nadege Joseph-Vital, Nursing
 Lisa Kachnic, Radiation Oncology
 Linda Kafkas, Nursing
 Amanda Kane, Nursing
 Nancy Kanwisher, Imaging
 Ann Kao, Medicine
 Andrew Karson, Medicine
 Adam Kayi, Environmental Services
 Honor Keegan, Center for Quality and Safety
 Elizabe Kelley-Coughlin, Nursing
 Stephen Kelly, Police & Security
 Audrey Kennedy, Pharmacy
 Adama Khouma, Nursing
 Eunhye Kim, Nursing
 Mshiki Kimaro, Nursing
 Brenda King, Pharmacy
 Lori Kloc, Nursing
 Kathryn Knowles, Emergency Services
 Paul Konowitz, Otolaryngology Service
 Loretta Kovalski, Pharmacy
 Christine Kowal, Nursing
 Deborah Krudop, Dermatology
 Edelmira Kruger, Psychiatry
 Caroline Kuhlman, Cancer Center
 Gary Kwan, Pharmacy
 Debra Lacortiglia, Revere HealthCare Center
 Jean Lahens, Nursing
 Edward Lahey, Oral & Maxillofacial Surgery
 Erin Laing, Nursing
 Gwendolyn Lakes, Nursing
 Kenneth Lamy, MGPO Finance
 Nancy Larocque, Nursing
 Gregory Lauwers, Pathology
 Beverly LaVally Malley, MassGeneral Hospital for Children
 David Lawlor, Surgery
 Elaine Lawson, Mass General/North Shore Center for Outpatient Care

Judith Leamy, MGH Downtown
 Darlene Leaston, Parking & Commuter Services
 Jeffrey Leclair, Cancer Center
 Naomi Leeds, Medicine
 Jesslyn Lemos, Nursing
 Mary Lerret, Imaging
 Marie Lesperance, Bulfinch Temporary Service
 Rachel Levison, Interpreter Services
 Michael Linshaw, Pediatric Service
 Patricia Linton, MGPO Finance
 Leslie Lipkind, Wellman Center for Photomedicine
 Susan Lipton, MassGeneral Hospital for Children
 Shan Liu, Emergency Services
 Carlos Loaiza, Environmental Services
 Laurie-Anne Lombard, Imaging
 Antonio Lopes, Environmental Services
 Augusto Lopes, Environmental Services
 Maia Lopes, Nursing
 Francoise Lormil, Nursing
 Lauren Loughlin, Nursing
 Krystyna Lukasik, Bulfinch Temporary Service
 Xiu Luo, Social Services
 Dennis Lynch, Nutrition & Food Services
 Maureen Lynch, Obstetrics and Gynecology Service
 Diane Lyon, Nursing
 Maureen MacGowan, Oral & Maxillofacial Surgery
 Jennifer MacKey, Institute of Health Professions
 Kerrie Macomber, Nursing
 Nadia Madkour, Parking & Commuter Services
 Theresa Maggiore, Imaging
 Sonia Magliocchetti, MGPO Finance
 Geoffrey Mahfuz, Bulfinch Temporary Service
 Robin Mahrouk, Obstetrics and Gynecology Service
 Nicola Majchrzak, Medicine
 Diana Maldonado, Chelsea HealthCare Center
 Sara Maldonado, Environmental Services
 Vladimir Malinovsky, Vascular Lab
 Allison Mallett, Vascular Surgery
 Thomas Maloney, MassGeneral Hospital for Children
 Janice Maloof, Nursing
 Dara Manoach, Psychiatry
 Moussa Mansour, Medicine
 Margaret Marino, Charlestown HealthCare Center
 Elise Marshalka, Nursing
 Francesca Martelli Menditto, North End Community Health Center
 Ana Martin, Pathology
 Robert Martin, Nursing
 Karen Martinez, Radiation Oncology
 Lisa Martino, Materials Management
 Robert Martuza, Neurosurgery
 Karen Massa, Nursing
 Annette Matthews, Nursing
 Nicole McAdam, Professional Billing Office
 Elaine McCarthy, Professional Billing Office
 Nancy McCarthy, Patient Care Services
 Alice McConville, Nursing
 Sean McCullough, Radiation Safety
 Meghan McDonald, Nursing

Christine McGinley, Nursing
 John McGrath, Radiation Oncology
 Pamela McLeod, Imaging
 Lucy McNamara, Pharmacy
 Sandrine Medeiros, Psychiatry
 Nancy Medina, Nutrition & Food Services
 Tatiana Medina, Nutrition & Food Services
 Michael Medlock, Neurosurgery
 Theofanie Mela, Medicine
 Yesenia Melendez, Environmental Services
 Maria Melo, Environmental Services
 Isaac Mendelson, Radiation Oncology
 Rolando Mercado, Case Management
 Michael Mercurio, Professional Billing Office
 Susanne Meyer, Psychiatry
 Jose Meza, Environmental Services
 Mark Miceli, Nutrition & Food Services
 Marc Michaelson, Medicine
 Sean Mills, Pathology
 Mari Mino-Kenudson, Pathology
 Jacqueline Miranda, Social Services
 Maria Mody, Imaging
 Saheeda Mohammed-Kelly, Nursing
 Rosa Mojica, Chelsea HealthCare Center
 Janet Molina, Infection Control
 Elba Montanez, Neurosurgery
 Francisca Monteiro, Environmental Services
 Neusa Monteiro, Nursing
 Patricia Moran, Mass General/North Shore
 Center for Outpatient Care
 Lucille Morello, Revere HealthCare Center
 Marvin Morgan, Admitting Services
 Kelly Morley, Mass General/North Shore
 Center for Outpatient Care
 Pamela Morrell, Imaging
 Shawn Morris, Pharmacy
 Veronique Moterel, Bulfinch Temporary Service
 Souad Mouni, Pathology
 Stephanie Mourtzinis, Diabetes
 Corey Mullen, Nursing
 Marcia Mulligan, Neurology
 Ashok Muniappan, Surgery
 Andrea Murphy, Nursing
 Jennifer Murphy, Psychiatry
 Cathy Murray, Medical Staff Office
 Victorine Muse, Imaging
 Allan Nadel, Obstetrics and Gynecology Service
 Eric Nadel, Emergency Services
 Laura Nakatsuka, Pathology
 Cheryl Nason, North End Community Health Center
 Jamal Nazzal, Orthopaedics
 Antonio Necchi, Transportation Services
 Jane Neville, Health Information Services
 Gordon Newbert, Nursing
 Grant Newman, Nursing
 Nancy Neyhard, Surgery
 Be Nguyen, Transportation Services
 Nhuan Nguyen, Bulfinch Temporary Service
 Jayne Nichols, North End Community Health Center

Samuel Nicolas, Nursing
 Paul Nicolosi, Respiratory Care Services
 Lily ZhenLin Nie, Imaging
 Ivonny Niles, Nursing
 Kathy Noble, MGH Downtown
 Beth-Ann Norton, Gastrointestinal Unit
 Anabela Nunes, Interpreter Services
 Catherine Nutt, Pathology
 Eileen O'Brien, Imaging
 Fernande Occeus, Nursing
 Esi Ofosu, Nursing
 Cathryn Oldmixon, Biostatistics Center
 Elena Olson, Multicultural Affairs Administration
 Joan Orr, Development
 Nery Ortiz, Buildings & Grounds
 Rebecca Osgood, Pathology
 Jennifer Pacheco, Charlestown HealthCare Center
 Vilma Pacheco, Nursing
 Rhodshon Palmer, MGH Back Bay
 Jesus Paniagua, Biomedical Engineering
 Ujwala Panse, Institute of Health Professions
 Elyse Park, Psychiatry
 Kenneth Park, Psychiatry
 James Parker, Nursing
 Aidan Parkinson, Development
 James Parmentier, Institute of Health Professions
 Jonathan Passeri, Medicine
 Simone Patterson, Nursing
 Richard Patti, Medicine
 Natacha Paul, Nursing
 Marion Pearce, Imaging
 George Pearson, Professional Billing Office
 Sofia Pena, Senior Health
 Natasha Pepivani, Parking & Commuter Services
 Thomas Pereira, Buildings & Grounds
 Yesenia Pereira, Parking & Commuter Services
 Victor Perez, Environmental Services
 Christine Perino, Respiratory Care Services
 Donna Perry, Institute for Patient Care
 William Perry, Respiratory Care Services
 Doris Petersen, Mass General/North Shore
 Center for Outpatient Care
 Randall Peterson, Medicine
 Barbara Piel, Nursing
 Marie Pierre, Nursing
 Carine Pierre-Louis, Bulfinch Temporary Service
 Jose Pina, Radiation Safety
 Sally Pinho, Imaging
 Elizabeth Pipes, Institute of Health Professions
 Maria Piscineri, Internal Medicine
 Janet Pittman, Oral & Maxillofacial Surgery
 Fatbardha Plaku, Nursing
 Anne Plante, Obstetrics and Gynecology Service
 Scott Podolsky, Medicine
 Lauren Pollak, Neurology
 Debita Pomare, Imaging
 Irina Pomerantseva, Surgery
 Margaret-Elizabeth Powers, Nursing
 Matthew Powers, Orthopaedics

Laura Prasnal, Health Information Services
 Shannon Pratts, Transplantation Biology
 Research Center
 Olympia Price, Admitting Services
 Stephen Pucci, Police & Security
 Susan Pucillo, Revere HealthCare Center
 Barry Putterman, Laboratory of Computer Science
 Maria Quinones Zuniga, Professional Billing Office
 Elvia Quiroz De Cooper, Materials Management
 Samuel Rabkin, Neurosurgery
 Paul Raines, Imaging
 Noopur Raje, Medicine
 Dina Ramirez, Nursing
 Luz Ramos, Physical Medicine & Rehabilitation
 Maryann Rassi, Charlestown HealthCare Center
 Robert Ratcliffe, Physical and Occupational
 Therapy Services
 Linda Redd, Nursing
 Annemarie Reginato, Nursing
 Rose Reilly, Radiation Oncology
 Cheryla Reilly-Tremblay, Pharmacy
 Janine Remondi, Cancer Center
 Hernando Rendon, Environmental Services
 Michele Reyen, Medicine
 Sherry Reyno, MGPO Finance
 Ilse Rieger, Pediatric Service
 John Riley, Nursing
 Ada Rivera, Pathology
 Diana Rivera, Anesthesia, Critical Care & Pain Medicine
 Giselle Rivera, Imaging
 Karen Rivera, Professional Billing Office
 Takiyah Roberson, Health Information Services
 Margaret Roberts, Gastrointestinal Unit
 Deborah Robinson, Gastrointestinal Unit
 Joel Robinson, Pharmacy
 Constance Roche, Surgery
 Paula Roderick, North End Community Health Center
 William Rodriguez, Medicine
 Rosetta Romagnoli, Bulfinch Temporary Service
 Carol Romig, Nursing
 Paula Rooney, Nursing
 Martha Root, Nursing
 Mariquinhas Rosa, Nursing
 Keri Ross, Nursing
 Barbara Rossi, Nursing
 Holly Rothermel, Pediatric Service
 Michelle Roy, Imaging
 Xuehui Ruan, Professional Billing Office
 Marina Rudfeld, Gastrointestinal Unit
 Bo Rueda, Obstetrics and Gynecology Service
 Roberta Ryan, Nursing
 Jolene Sabirai, Nursing
 Theresa Saghbini, Nursing
 Lynn Sahaida, Psychiatry
 David Salat, Imaging
 Erin Salisbury, Nursing
 Sibyl Salisbury, Bulfinch Temporary Service
 Ismael Sanchez, Environmental Services
 Nancy Sanchez, Revere HealthCare Center

Miriam Sandoval, Materials Management
 Gerald Sapini, Emergency Services
 Donna Sargent, Imaging
 James Sarni, Physical Medicine & Rehabilitation
 Edgar Savidge, Physical and Occupational Therapy Services
 Kathleen Scales, Psychiatry
 Emily Schnapp, Nursing
 Joachim Scholz, Anesthesia,
 Critical Care & Pain Medicine
 Kristin Schwab, Neurology
 Christina Scirica, Pediatric Service
 Jeffrey Sender, Nursing
 Karen Sepucha, Medicine
 Ana Sepulveda, Surgery
 HyunJune Seung, Neurology
 Linda Shannon, Bulfinch Temporary Service
 Ying Shao, Cardiology Division
 Marsha Sherman, Nursing
 Mark Shrewsbury, Imaging
 Betsey Sicard, Imaging
 Kimberly Sienkiewicz, Imaging
 Alan Silken, Pediatric Service
 Cathi Silva, Internal Medicine
 Luisa Silva, MGH Downtown
 Julio Silveira, Environmental Services
 Steven Simmons, Materials Management
 Peter Simone, Laboratory of Computer Science
 Erin Sinclair, Nursing
 Lisa Smith, Cancer Center
 Jennifer Smith-Workman, Admitting Services
 Gina Sorbara, Imaging
 David Sosnovik, Medicine
 George Souza, Pathology
 Nicole Spano-Niedermeier, Cardiology Division
 Florentina Spinola, Nutrition & Food Services
 Michael Sserunjogi, Pathology
 Josette St. Brice, Nursing
 Erin Stack, Pharmacy
 James Stahl, Medicine
 Irina Staroselskaya, Vascular Lab
 David Steele, Medicine
 Naline Stewart, Nursing
 Steven Stufflebeam, Imaging
 Nicholas Stylopoulos, Medicine
 Erin Sullivan, Nursing
 Ming Sun, Community Health Associates
 Cathryn Sundback, Surgery
 Henderson Suttle, Emergency Services
 Deirdre Sweeney, Mass General Medical Group
 Christie Swett, Pathology
 Ronald Takvorian, Medicine
 Heang Tang, Imaging
 Aswita Tan-McGrory, Institute for Health Policy
 Dawn Tarzia, Medicine
 Nanu Tasew, Nutrition & Food Services
 Roy Taton Pinnock, Nursing
 Crosby Tatum, Imaging
 Wanda Tatum, Orthopaedics

Catarina Tavares, Environmental Services
 Icilda Taylor, Operating Room Administration
 Ruthland Taylor, Nursing
 Jorge Teixeira, Environmental Services
 Marco Tejada, Transportation Services
 Jennifer Temel, Medicine
 Roselnie Terme, Nursing
 Debra Thiboutot, Research Management
 Tara Thurber, CCIB
 Di Tian, Pathology
 Jodi Titilah, Pathology
 Tina Toland, Anesthesia,
 Critical Care & Pain Medicine
 Maura Tomaso, Dermatology
 Glorisel Torres, Chelsea HealthCare Center
 Samuel Torres, Buildings & Grounds
 Kathleen Toto, Nursing
 Maureen Tousignant, Nursing
 Anne Travalini, Emergency Services
 Paul Treen, Nursing
 Jason Trella, Practice Improvement Division
 Que Chi Truong-Bolduc, Medicine
 Adela Turcu, Operating Room Administration
 Jonathan Urbach, Molecular Biology
 Mary Urbati, Pharmacy
 Jackson Valceus, Nutrition & Food Services
 Debby Valdes, Chelsea HealthCare Center
 Ruth Valdez, Obstetrics and Gynecology Service
 Betsy Valles, Cancer Center
 Jeannette Valverde, Nursing
 Robert Van De Graaff, Development
 Wim Vanduffel, Imaging
 Nalda Vargas, Nursing
 Katherine Varney, MassGeneral Hospital for Children
 Brenda Vega, Center for Faculty Development
 Milagros Vega, Chelsea HealthCare Center
 Teresa Vega, Chelsea HealthCare Center
 Julio Velasquez, Materials Management
 Omar Velasquez, Operating Room Administration
 Maria Velazquez, Professional Billing Office
 Yvana Vertus, Nursing
 Jennifer Vetree, Nutrition & Food Services
 Rohini Vikash, Pathology
 Ruby Villajuan, Dermatology
 Eveline Vilson, Molecular Biology
 Jennifer Viscio, Revere HealthCare Center
 Danielle Vivilecchia, Nursing
 Kirby Vosburgh, Dermatology
 Lynn Wachs, Pediatric Service
 William Waddell, Physical and Occupational Therapy Services
 Cheryl Waldron, Nursing
 James Walker, Neurology
 Russell Wallace, Buildings & Grounds
 Aleda Walters, Nursing
 Yufen Wang, Surgery
 Ann Waters, Institute of Health Professions
 Theresa Watkins, Cardiology Division
 Theresa Webb, Imaging

Alan Weingrad, Anesthesia,
 Critical Care & Pain Medicine
 Michael Wejksznar, Imaging
 Glendalee Welcome, Nutrition & Food Services
 Dorothy Welcome Price, Nutrition & Food Services
 Andrew West, Laboratory of Computer Science
 Deborah Wexler, Medicine
 Joanne White, Nursing
 Rodger White, Anesthesia,
 Critical Care & Pain Medicine
 Sten Willander, Nursing
 James Williams, Buildings & Grounds
 Jane Williams, Nutrition & Food Services
 Melanie Williams, Neurology
 Alexis Williamson, Professional Billing Office
 David Wilson, Institute of Health Professions
 Jonathan Winickoff, Pediatric Service
 Maria Winne, Nursing
 Kow Wong, Environmental Services
 Malissa Wood, Medicine
 Alfrida Woodson, Mass General Medical Group
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 Linda Wrenn, North End Community Health Center
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 Yameng Wu, Health Information Services
 Winnie Xin, Neurology
 Lei Xu, Radiation Oncology
 Phoebe Yager, Pediatric Service
 Andrew Yee, Medicine
 Elsa Yee, Interpreter Services
 Yfyahaira Yniguez, Revere HealthCare Center
 Armen Young, Police & Security
 Ken Yu, Pathology
 Shipeng Yuan, Medicine
 Sally Zamejtis-Brown, Cardiology Division
 Kerstin Zanger, Pediatric Service
 Ledia Zapata, Nutrition & Food Services
 Jorge Zayas, Nursing
 Bizuye Zemene, Parking & Commuter Services
 Trisha Zeytoonjian, Nursing
 Bin Zhang, Pharmacy
 Xiao Zhang, Gastrointestinal Unit
 Zhenrong Zhang, Professional Billing Office
 Andrew Zhu, Medicine
 Kate Zimmer, Nursing
 Julie Zwirble, Nursing
 Mary Zwirner, Social Services

For Five Years

Angela Abate, Nursing
 Redouane Abbadi, Nutrition & Food Services
 Asha Abdullahi, Nursing
 David Abramson, Psychiatry
 Barham AbuDayyeh, Medicine
 Susan Ackerman, Neurology
 Stephanie Adamick, Nursing
 Denise Adan, Research Space
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 Patience Adjei-Akosah, Bulfinch Temporary Service

Lesley Adkison, Institute of Health Professions
 Olubunmi Afere, Bulfinch Temporary Service
 Oluwole Afere, Bulfinch Temporary Service
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 Kaftun Ahmed, Chelsea HealthCare Center
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 Critical Care & Pain Medicine
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 Hasan Alam, Surgery
 Degnol Alce, Nursing
 Jennifer Aldrich, Imaging
 Joda Alian, Bulfinch Temporary Service
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 Latoya Alleyne, Nursing
 Ruben Almeida, Imaging
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 Arnold Alqueza, Orthopaedics
 Kashif Alvi, Urology
 Maura Ament, Physical and Occupational
 Therapy Services
 Debitu Anagaw, Parking & Commuter Services
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 Mary Anderson, Nursing
 Melissa Anderson, Nursing
 Simona Anderson, Psychiatry
 Toddye Anderson, Nursing
 Ivan Andrade, Environmental Services
 Maria Andrade, Environmental Services
 Heidi Andrews, Emergency Services
 Lisa Angeloni, Nursing
 Jean Renald Antoine, Nursing
 Lisa Archer, Nursing
 Tizziano Areniello, Materials Management
 Martha Argueta, Nutrition & Food Services
 Gerardina Arias-Halloran, Urology
 Garry Armentia, Nursing
 Trista Armstrong, Nursing
 Ronald Arpin, Pathology
 Peter Asnis, Orthopaedics
 Lori Ataya, Anesthesia,
 Critical Care & Pain Medicine
 Kimberly Atkin McCurdy, Endocrine Unit
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 Marie Auger, Cardiology Division
 Mary Avila, Environmental Services
 Kristen Ayers, Imaging
 Brenda-Lyn Aylward, Nursing
 Teri-Ann Aylward, Nursing
 Youssef Aymen, Nursing
 Kavita Babu, Molecular Biology
 Thomas Baglio, Imaging
 Mohamed Bahir, Nutrition & Food Services
 Lan Bai, Dental Group
 Peter Bailey, Nursing
 Eleni Balasalle, Imaging
 Margaret Baldwin, Nursing
 Weimin Bao, Nursing
 Malika Baoussous, Nursing

Arvan Baran, Nursing
 Richard Barbalace, Orthopaedics
 Paulo Barbosa, Center for Comparative Medicine
 Stephanie Bardzilowski, Nursing
 Amy Barnes, Cancer Center
 Denise Barnes, Nursing
 Suzanne Baron, Medicine
 Eneida Barreto, Chelsea HealthCare Center
 Siobon Barrett, Nursing
 William Barron, Imaging
 Christina Barros, Environmental Services
 Paula Barry, Materials Management
 Shawna Barry, Nursing
 David Bartel, Molecular Biology
 William Barth, Obstetrics and Gynecology Service
 Kate Bartlett, Nursing
 Heidi Bas, Anesthesia, Critical Care & Pain Medicine
 Octavia Bascombe, Emergency Services
 Julie Batten, Pathology
 Andrea Bauer, Orthopaedics
 Cathleen Baxter, Nursing
 Jonathan Beatty, Radiation Oncology
 Donna Behr, Physical and Occupational
 Therapy Services
 Diana Bekker, Vascular Lab
 Maria Belghiti El Alaoui, Dermatology
 Paulette Bell, Imaging
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 Center for Outpatient Care
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 Cory Bennett, Nursing
 Farouk Benzamouche, Nursing
 Laura Benzaquen, Medicine
 Laurenia Berard, Nutrition & Food Services
 Musan Berilo, Nursing
 Eric Berkson, Orthopaedics
 Arnel Bernier, Materials Management
 Bradley Bernstein, Pathology
 Lorenzo Berra, Anesthesia,
 Critical Care & Pain Medicine
 Julie Berrett-Abebe, Social Services
 Luz Betancourt, Chelsea HealthCare Center
 Seth Bilazarian, Medicine
 Jeffrey Biller, Pediatric Service
 Ellen Bishop, Nursing
 Lynn Black, Medicine
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 Elizabeth Bonasoro, Nephrology
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 Yetzaira Bonilla, Dermatology
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 Patricia Boone, Nursing
 Anne Bosquet, Environmental Services
 Linda Boucher, Orthopaedics
 Renee Boudrow, Nursing
 Heather Bourne, Psychiatry

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 Kristin Bradley, Nursing
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 Martha Brezina, Nursing
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 Bridgette Brown, Nursing
 Grace Brown, Nursing
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 Randy Buckner, Psychiatry
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 Willy Burgos, Case Management
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 Mary Burke, Professional Billing Office
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 James Burns, Surgery
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 Hospital for Children
 Thomas Byrne, Neurology
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 Tachtiana Cabrol, Internal Medicine
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 Lisa Callow, Nursing
 Kerri Calter, Imaging
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 Immunology Division
 Elizabeth Camelo, Institute of Health Professions
 Scott Camerlengo, Police & Security
 Roody Camille, Nutrition & Food Services

Caroline Campbell, Nursing
 Dominica Campbell, Bulfinch Temporary Service
 Leoncio Cano, Environmental Services
 Yi Cao, Neurology
 Lisa Caparrotta, Nursing
 Donna Capin, Pediatric Service
 Bianca Capodilupo, Nursing
 Diana Caraballo, Neurology
 Christina Cardona, Cancer Center
 Carlos Cardoso, Environmental Services
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 Meghan Carroll, Radiation Oncology
 Tracey Carroll, Nursing
 Barbara Casarano, Obstetrics and
 Gynecology Service
 Ruth Casil, Cancer Center
 Olga Castaneda, Environmental Services
 Linda Castellano, Anesthesia,
 Critical Care & Pain Medicine
 Gloria Castro, Nursing
 Amy Cebulski, Nursing
 Nadege Celamy, Nutrition & Food Services
 Mina Chaibat, Environmental Services
 Christine Chamberlin, Bulfinch Temporary Service
 Audrey Chan, Ophthalmology Service
 Cassidy Chan, Pharmacy
 Gina Chan, Nursing
 Andre Chandler, Pathology
 Sharmila Chandrasekaran, Human Genetics Unit
 Eric Chang, Neurosurgery
 Shih Chi Chang, Cancer Center
 Lucien Charles, Environmental Services
 Rose Charles, Nursing
 Vivianne Charles, Pathology
 Melinda Chau, Pathology
 Hsu-Hsin Chen, Medicine
 Huabiao Chen, Medicine
 Sherleen Chen, Ophthalmology Service
 Richard Cheney, Police & Security
 Kristen Chianca, Nursing
 Michelle Chianca, Nursing
 Kenneth Chien, Medicine
 Wendelyn Childers, Obstetrics and
 Gynecology Service
 James Chin, Pathology
 Yoon Cho, Neurology
 Vanita Chopra, Neurology
 Tracie Choquette, Nursing
 Nan Christenson, Imaging
 Iryna Chudnovska, Imaging
 Tristen Chun, Radiation Oncology
 Andrea Ciaranello, Medicine
 Christina Cioffi, Nursing
 Craig Cochran, Diabetes
 Louise Cody, Nursing
 Adam Cohen, Neurology

Elaine Cohen, The Yvonne L. Munn Center for
 Nursing Research
 Marya Cohen, Medicine
 Margaret Cole, Nursing
 Uwanda Coleman, Rheumatology, Allergy and
 Immunology Division
 Pamela Collins, Nursing
 Dana Colt, Obstetrics and Gynecology Service
 Jeannie Comei, Professional Billing Office
 Annie Conery, Molecular Biology
 Lance Connally, Nursing
 Ruth Connelly, Environmental Services
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 Nicole Connolly, Nursing
 Kevin Conroy, Police & Security
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 Luis Cora, Nutrition & Food Services
 Lauren Corbett, Physical and Occupational
 Therapy Services
 Jose Cordero, Environmental Services
 Rosa Corea, Nursing
 Jayne Cormier, Imaging
 Anita Cornejo, Pulmonary
 Daniel Correia, Environmental Services
 Virna Cortez-Retamozo, Imaging
 Amy Corveleyn, Social Services
 Lauren Cosgrove, Physical and Occupational
 Therapy Services
 Celino Costa, Environmental Services
 Alainie Costas, Nursing
 Charles Cote, Anesthesia,
 Critical Care & Pain Medicine
 Joseph Cotten, Anesthesia,
 Critical Care & Pain Medicine
 Sue Coughlan, Nursing
 Sue Council, Bulfinch Temporary Service
 William Covell, Bulfinch Temporary Service
 Antonietta Covino, Professional Billing Office
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 Center for Outpatient Care
 Michelle Cronin, Nursing
 Kelly Cruise, Nursing
 Carmelita Cruz, Environmental Services
 Ruth Cruz, Chelsea HealthCare Center
 Benjamin Crystal, Institute of Health Professions
 Juan Cuadrado Balestier, Bulfinch Temporary Service
 Adonis Culata, Nursing
 Patrick Cuniffe, Buildings & Grounds
 Emily Curran, Nursing
 Nancy Curran, Revere HealthCare Center
 Barbara Curtis, Obstetrics and Gynecology Service
 Mary Cutting, Nursing
 Dena Cutulle, Mass General West
 Maryellen Cyr, Charlestown HealthCare Center
 Kathleen Czesniuk, Nursing
 Grace da Cunha, Nursing
 Mayerling Dada, Pathology

Rosemary Dahlstedt, Registration and Referral Center
 Patricia Daigle, Charlestown HealthCare Center
 Florin Dale, Molecular Biology
 Mark Daly, Medicine
 Kim D'Amico, Revere HealthCare Center
 Reza Dana, Ophthalmology Service
 Laurie Danca, Nutrition & Food Services
 Deepak Dangol, Nursing
 Colleen Daniels, Nursing
 Stephan Danik, Medicine
 Edline Dauphin, Nutrition & Food Services
 Guerline David, Nursing
 Alan Davidson, Medicine
 Philip Davidson, Imaging
 Lisa Davis, Professional Billing Office
 Susan Davis, Gastrointestinal Unit
 Jamar Daye, Imaging
 Ana De Burgo, Environmental Services
 Marc de Moya, Surgery
 Michelle Hazel Dean, Imaging
 Betsy Deitte, Nursing
 Rafael Del Rosario, Nursing
 Heather Del Rossi, Nursing
 Jose Del Valle, Medical Staff Office
 Jennifer Delahaye, MassGeneral Hospital for Children
 Carolyn Delaney, Charlestown HealthCare Center
 Paul Delaney, Radiation Safety
 Andrew deLemos, Medicine
 Yves Delva, Radiation Oncology
 Akinluwa Demehin, Center for Quality and Safety
 Franki Demosthene, Nutrition & Food Services
 Laura Denison, Nursing
 William Denman, Anesthesia,
 Critical Care & Pain Medicine
 Candida Depina, MassGeneral Hospital for Children
 Kristin DePonte, Registration and Referral Center
 Joyce DeSanctis, Institute of Health Professions
 Paul DeSantis, Buildings & Grounds
 Lebon Desgazons, Environmental Services
 Amy DeSilva, Emergency Services
 Kerri Desmarais, Imaging
 Astrid Desrosiers, Psychiatry
 Derek Destefano, Health Information Services
 Kathryn Devaney, Imaging
 Ranilakshmi Devarajan, Health Information Services
 John Devecchis, Psychiatry
 Cindy Dever, Imaging
 Christina Dhimitri, Nursing
 Rupali Dhond, Imaging
 Joseph Di Mare, Imaging
 Candice Di Maso, Gastrointestinal Unit
 Susan Dickerson, Materials Management
 Ellen Diedrichsen, Pharmacy
 Jorg Dietrich, Neurology
 Amanda DiMatteo, Nursing
 Kensley Dimmott, Nutrition & Food Services
 Judith DiNapoli, Registration and Referral Center
 Teresita DioDato, Infectious Disease Unit
 Joshua Dion, Institute of Health Professions

Angelique Dirkes, Institute of Health Professions
 Elizabeth Distefano, Psychiatry
 Luisa DiStefano, Medicine
 Kurt Dittrich, Anesthesia,
 Critical Care & Pain Medicine
 Jennifer Dizel-Byrne, Cardiology Division
 Kristen Doherty, Imaging
 Thomas Dolan, Institute of Health Professions
 Jessica Donoho, Nursing
 Melissa Donovan, Nursing
 Rose D'Orazio, Revere HealthCare Center
 Gregory Dorce, Materials Management
 Sandra Dorn, Pathology
 Zuzana Dostalova, Anesthesia,
 Critical Care & Pain Medicine
 Jillian Downey, Nursing
 Heather Downs, Neurology
 Joseph Doyle, Obstetrics and Gynecology Service
 Louise Doyle, Nursing
 Joanne Doyle, Petrongolo Pharmacy
 Igor Drizik, Nursing
 Christine Dube, Cancer Center
 Angela Dubois, Mass General/North Shore
 Center for Outpatient Care
 Melissa Dubose, Neurosurgery
 Jonathan Dulong, Operating Room Administration
 Karen Dumont, Imaging
 Marie Dumornay, Materials Management
 Heather Duncan, Nutrition & Food Services
 Lisa Duncombe, Physical and Occupational
 Therapy Services
 Nicolas Duran, Environmental Services
 Siobhan Durkin, Nursing
 Sayon Dutta, Emergency Services
 Michael Dyer, Psychiatry
 Katrina Eagan, Cardiology Division
 Jason Efstathiou, Radiation Oncology
 Paul Ehizibue, Nursing
 Katharina Eikermann-Haerter, Imaging
 Adam El Koun, Parking & Commuter Services
 Nabeel El-Bardeesy, Medicine
 Margaret Eldridge, Nursing
 Judith Elliott, Cardiology Division
 Erin Emanuelson, Nursing
 Tassandra English, Nutrition & Food Services
 Said Ennam, Nutrition & Food Services
 Stephanie Ennis, Cardiac Surgery
 Roberto Espana, Environmental Services
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 Marie Eugene, Nursing
 Nichole Eusemann, Imaging
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 Abderrahim Faik, Operating Room Administration
 Stacy Faler, Nursing
 Xiaoduo Fan, Psychiatry
 Qianqian Fang, Imaging
 Maha Farhat, Medicine

Jason Faris, Medicine
 Jacqueline Farrell, Operating Room Administration
 Michael Farrell, Nursing
 Michelle Farrell, Nursing
 Aaron Fay, Ophthalmology Service
 Lynette Feeney, Nursing
 Bernadette Femino, Pathology
 Xiao Mei Feng, Molecular Biology
 Cory Ferguson, Cancer Center
 Romy Fernandes, Nursing
 Romina Ferrante, Nursing
 Angela Ferrari, Obstetrics and Gynecology Service
 Charlene Ferrone, Urology
 Ann Finnigan, Oral & Maxillofacial Surgery
 Ruby Fish, Bulfinch Temporary Service
 Barbara Fisher, Admitting Services
 Lindsay Fitton, Nursing
 Danielle Flanagan, Nursing
 Amy Fleischman, Medicine
 Jean Fleurant, Environmental Services
 Cristin Flooks, Nursing
 Ann Flynn, Registration and Referral Center
 Lindsay Flynn, Nursing
 William Foley, Bulfinch Temporary Service
 Abby Folger, Physical and Occupational
 Therapy Services
 Gillian Fontana, Physical and Occupational
 Therapy Services
 Ana Forim, Imaging
 Rachael Foster, Nursing
 Mary Fracchia, Pediatric Service
 Kristen Francione, Nursing
 Jule Frechette, MassGeneral Hospital for Children
 Ryan Freeley, Bulfinch Temporary Service
 Jorge Freitas, Professional Billing Office
 David Freni, Buildings & Grounds
 Ariel Frey, Pediatric Service
 Peter Friedensohn, Otolaryngology Service
 Carl Frithsen, Mass General/North Shore
 Center for Outpatient Care
 Bryan Fuchs, Surgery
 Helen Fuchs, Medicine
 Joji Fujisaki, Dermatology
 Eugene Fukudome, Surgery
 Nicole Fullen, Imaging
 Jason Fuller, Center for Comparative Medicine
 Chi Fung, Nursing
 Robert Fusunyan, Pediatric Service
 Nicoletta Fynn-Thompson, Ophthalmology Service
 Marie Gachette-Odvil, Nursing
 Denise Gagnon, Bulfinch Temporary Service
 Jason Gagnon, Nursing
 Kristen Gallagher, Nursing
 Jorge Gallego, Nutrition & Food Services
 Maryjane Gallucci, Transportation Services
 Susan Gamble, Obstetrics and Gynecology Service
 Vicki Gamez, Nursing
 Luis Garay, Nursing
 Ivonne Garcia, Nutrition & Food Services

Juan Garcia, Materials Management
 Luisa Garcia, Chelsea HealthCare Center
 Matthew Gardiner, Ophthalmology Service
 Peter Gardner, Pathology
 Kathleen Gardner Maguire, Mass General/North
 Shore Center for Outpatient Care
 Leslie Garrett, Obstetrics and Gynecology Service
 Jennifer Garrity, Nursing
 Cheryl Gates, Rheumatology, Allergy and
 Immunology Division
 Gregory Gates, Imaging
 Cosmin Gauran, Anesthesia,
 Critical Care & Pain Medicine
 Amie Gauthier, Cardiac Surgery
 Carol Gawrys, Institute of Health Professions
 Elizabeth Geagan, Medicine
 Emily Gelsomin, Nutrition & Food Services
 Beverly Gerade, Imaging
 Mary Giannino, Nutrition & Food Services
 Kevin Gibbs, Transportation Services
 Leslie Gibson, Pathology
 Anegype Gilbert, Environmental Services
 Janice Gilbride, Nursing
 Katherine Gimbel, Institute of
 Health Professions
 Kenia Giron, Anesthesia,
 Critical Care & Pain Medicine
 Katherine Giroux, Imaging
 Andrew Gladden, Medicine
 Adrienne Gladden, Ragon Institute
 Stefanie Gladysz, Professional Billing Office
 Martha Glennon, Case Management
 Nancy Glynn, MGH Back Bay
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 Nilce Gomes, Imaging
 Susan Gomes, Nursing
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 Nellye Gonzalez, Nutrition & Food Services
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 Paul Gordon, Oral & Maxillofacial Surgery
 Mark Gorman, Psychiatry
 Tristan Gorrindo, Psychiatry
 Jennifer Gottlieb, Psychiatry
 Jeremy Gorman, Surgery
 Namita Goyal, Neurology
 Noelia Goytizolo, Nursing
 Amanda Grabowski, Nursing
 Mary Grace, Pathology
 Benjamin Graciani, Revere HealthCare Center
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Elaine Grassa, Nursing
 Courtney Gray, Nursing
 James Gray, Nursing
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 Patricia Greninger, Cancer Center
 Alison Griffin, Nursing
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 Jean Guerrier, Nursing
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 Mitchell Harris, Imaging
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 James Hazel, Transplant Surgery
 Chengwei He, Medicine
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 Gail Healey, Chelsea HealthCare Center
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 Maureen Keeley, Nursing
 Heather Keenan, Nursing
 Alison Keir, MassGeneral Hospital for Children
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 Nancy Kelly, Nursing
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 Fausat Salawu, Nursing
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 Fatu Sammah, Nursing
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 Yan Fang Zhang, Environmental Services
 Yonghong Zhang, Pharmacy
 Meijuan Zhao, Physical Medicine & Rehabilitation
 Guo Ling Zhou, CCIB
 Eric Zhu, Endocrine Unit
 Gladiola Zinxhrija, Imaging
 Angelika Zollfrank, Chaplaincy
 Elizabeth Zulinska, Pathology
 Michael Zurawski, Radiation Safety

Fall for the Arts brings fun to MGHfC patients

NOT ONLY DO PEDIATRIC CANCER PATIENTS at MassGeneral Hospital for Children (MGHfC) receive care and attention for their medical needs, but recently they and their siblings and parents received special whole-family care and attention at the annual "Fall for the Arts" event on Sept. 26 in the mezzanine of the Yawkey Center for Outpatient Care. More than 125 guests, including patients and their families, enjoyed a full day of arts and crafts, salsa dancing and even a bit of gardening.

Now in its sixth year, the event is hosted by the Pediatric Hematology-Oncology Unit. "This was a wonderful community-building festival where families could gather and celebrate the artistic expression of their children – those undergoing cancer treatment and their brothers and sisters, too," says Elyse Levin-Russman, LICSW, MSW, clinical social worker. "This year we added a special opportunity for parents and grandparents, who were invited to plant amaryllis bulbs in honor of their child or grandchild and write their name or a message to the child and place it next to the bloom."

The display of planted bulbs, which were donated by Winston Flowers, is called "Blooms of Hope" and is located outside the Yawkey 8 Pediatric Hematology-Oncology Clinic. They are expected to be in full bloom by late November.

The families also had an opportunity to see the newest installation of Kaleidoscope, a program that displays the artwork of pediatric patients and their siblings in the clinic. In addition, there were vocal and instrumental performances by the MGH Starz, which included some well-rehearsed and some impromptu appearances by the patients and their siblings. The guests also had the opportunity to hear a performance by Tufts University's acapella group, "The Beelzebubs." ■

BLOOMS OF HOPE: Parents and grandparents planted amaryllis bulbs in honor of their child or grandchild.



sequence can be integrated into clinical decision-making.

"At a time when the availability of human genetic information is increasingly robust, it is particularly appropriate to develop such a program," says Dennis A. Ausiello, MD, chief of the Department of Medicine. "The unit will focus on near-term efforts in large-scale medical resequencing studies in human disease and pharmacogenetic response

and will develop partnerships across the hospital to both identify new opportunities for the use of genetics in the clinic and address the challenges of the rapidly changing science of genetics and genomics. We welcome Mark to his new role as we launch this exciting era where the durable wisdom obtained from human genetic information will make a difference in the health and lives of our patients."

MGH researchers elected to Institute of Medicine

TWO MGH PHYSICIAN-RESEARCHERS were elected to the prestigious Institute of Medicine (IOM) during its 40th annual meeting on Oct. 11. Membership in the IOM is one of the highest honors in the fields of health and medicine and recognizes individuals who have demonstrated outstanding professional achievement and commitment to service.

The two new MGH members are David M. Altshuler, MD, PhD, of the Center for Human Genetic Research, the Diabetes Unit in the Department of Medicine and the Department of Molecular Biology, and Bruce Rosen, MD, PhD, of the Department of Imaging and director of the Athinoula A. Martinos Center for Biomedical Imaging. Gary Gottlieb, MD, MBA, president and chief executive officer of Partners HealthCare, was also among the 65 new members and five foreign associates named as new members this year. The IOM's total membership is 1,817.

Founded in 1970, the IOM is a source for independent, scientifically informed analysis and recommendations on health issues. Topics addressed by the IOM in the past year include the cardiovascular effects of secondhand smoke, nutrition standards for the federal school meals program, prevention and control of viral hepatitis, and strategies to decrease Americans' sodium intake and reduce rates of hypertension.

IOM membership recognizes individuals who have made major contributions to the advancement of the medical sciences, health care and public health.

"I'm tremendously grateful to the MGH for its support over the last 16 years," says Altshuler. "My work has only been possible because of the MGH's unique combination of excellence in clinical medicine, commitment to letting each investigator follow his or her own nose, and amazing colleagues and trainees." Altshuler's research focuses on studies of human genome sequence variation to understand the inherited basis of common human diseases, such as type 2 diabetes.

Rosen's research addresses how advanced imaging tools, such as functional MRI, can be applied to solve specific biological and clinical problems. "It is certainly a great honor to have been nominated, let alone elected to the IOM," says Rosen. "It is an opportunity to put forward perspectives on the importance of the kind of translational research the MGH is famous for facilitating and in using those advances to improve health."



ALTSHULER



ROSEN



GOTTLIEB

PHOTO BY LEN RUBINSTEIN

WHAT'S HAPPENING**National Physical Therapy Month**

In honor of National Physical Therapy Month, MGH Physical Therapy Services will host "Got Exercise?" in the Main Corridor Oct. 21 from 11 am to 2 pm. Physical therapists will be available to answer questions about exercise and discuss exercise for weight management. For more information, contact Susan Sannella Fleming at 617-887-3586.

Dancers needed for PIE video

MGH employees are invited to participate in filming a dance scene for the annual Partners in Excellence (PIE) video. Filming will take place Oct. 22 from 11 am to 12:30 pm on the Bulfinch Lawn. In case of inclement weather, filming will



take place on the Upper Yawkey Mezzanine at the same time. No prior dance experience is necessary. This year's songs will come from the film "Dirty Dancing." Participants are welcome to bring clothes and/or props that fit the theme. The video will be shown at the annual PIE awards ceremony in April. Cookies will be provided. For more information or to participate, contact Emily Lemiska at elemiska@partners.org or 617-724-2753 by Oct. 20.

Computer classes available

Partners IS Training is offering free Microsoft Office 2003 "Info-Byte" computer classes at the MGH on Oct. 27. A course schedule is available at http://sharepoint.partners.org/phs/training/Marketing/InfoBytes_MGHFall2010.pdf. To attend one of the sessions, register via PeopleSoft using course code "ISM." Approval of the registration request by a manager is required. For more information, visit <http://is.partners.org/training>.

Mass General Marathon Team

The Mass General Marathon Team, "Fighting Kids' Cancer ... One Step at a Time" has begun to recruit for the 2011 Boston Marathon. To learn more about joining the team to help raise money for the childhood cancer program at MassGeneral Hospital for Children, visit www.massgeneral.org/marathon. An application to register for the team can be found in the "Join the Team" section.

MGH Senior HealthWISE

MGH Senior HealthWISE will offer the following free events for seniors ages 60 years and older: "Healthcare

at Home," a lecture by Heather Kros of Partners Private Home Care, Oct. 21 from 11 am to noon in the Haber Conference Room; a book club discussion of "March" by Geraldine Brooks Oct. 21 from 3 to 4 pm at the West End Library, 151 Cambridge St.; and hypertension screenings Oct. 25 from 1:30 to 2:30 pm also at the West End Library. For more information, call 617-724-6756.

Connected Health Symposium

The Partners Center for Connected Health will host its annual Connected Health Symposium Oct. 21 and 22 at the Boston Park Plaza Hotel. This year's symposium, "The Way Forward: Reform's New Focus on Health and Wellness, Independent Aging, Chronic Condition Self-Care and the Tools That Support Them," will feature keynotes, breakout sessions, product demonstrations, book-signings and networking opportunities. A reduced rate of \$475 is available to MGH attendees. For more information or to register, visit www.connected-health.org.

Pastoral Care Week

MGH Chaplaincy will host several events to celebrate Pastoral Care Week 2010: an information table in the Main Corridor Oct. 19 from 9:30 am to 2:30 pm; an open labyrinth walk in the Chapel on Ellison I Oct. 21 from 6:30 am to 3 pm; and blessings of the hands for staff and visitors Oct. 21 from 6:30 am to 5 pm also in the Chapel. For more information, call 617-726-2220.

Genetics and genetic research seminar

The MGH Clinical Research Program is sponsoring "Nuts and Bolts of

Genetics and Genetic Research" on Wednesdays, Oct. 27 through Nov. 17, from 1:30 to 3 pm in the Simches Research Center, Room 3.120. This class, which will focus on the basic principles of genetics and genetic research, is geared toward clinical research study staff and taught by genetic counselors who are experienced in clinical research. To register, access <http://hub.partners.org>. For more information, contact Suzanne Powell at 617-724-2900.

IN GENERAL

Enrico Cagliero, MD, of the Diabetes Unit and Transplant Center, was one of four individuals honored by the BWH Center for Clinical Investigation for teaching excellence at a Sept. 21 recognition breakfast. Cagliero received an award in the category of general research education for his lecture, "Research Participant Education: Resources, Techniques and Tools. The Role of Subject Advocacy."

Two members of MGH Pathology, **David Wilbur, MD, FCAP**, and **Stephen Black-Schaffer, MD, FCAP**, recently were recognized by the College of American Pathologists (CAP) during CAP's annual meeting in Chicago. Wilbur was one of eight individuals to receive the 2010 CAP Lifetime Achievement Award for his broad and positive impact on the pathology profession over an extended period of time. Black-Schaffer received the Resident Advocate Award in honor of his outstanding contributions to and support of pathology residents.

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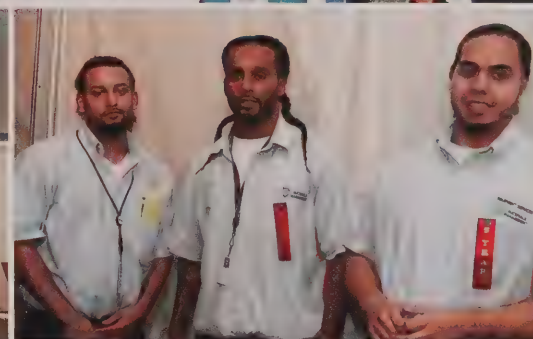
“Individual Care, Global Impact”

IN THE PRESENCE OF nearly 500 supporters and friends gathered at the Westin Boston Waterfront on Oct. 15, the MGH announced the public launch of the largest fundraising effort in its 200-year history: the Campaign for the Third Century of MGH Medicine.

Believed to also be the largest-ever such initiative in New England, the campaign aims to raise \$1.5 billion for the hospital by 2013. The campaign's theme is “Individual Care, Global Impact,” and it already has reached the \$1 billion mark.

Cathy E. Minehan, chair of the MGH Board of Trustees, welcomed attendees to the event and introduced Tim Johnson, MD, medical editor of ABC News. Johnson narrated a multimedia presentation highlighting many of MGH's specialized programs as well as several poignant patient stories. Two of the former patients featured in the video presentation – Frank Robinson, who had a heart attack in 2008 and needed a heart transplant, and Eddie Martin, who suffered multiple brain injuries following an accident at the age of 16 – were at the event with their families and reflected on the high quality of care they received at the MGH. “Good Morning America” contributor and best-selling author Lee Woodruff, whose husband Bob was injured while working as an ABC news reporter in Iraq, shared her family's experience. She emphasized the importance of the Red Sox Foundation and MGH Home Base Program, which provides services for veterans of the Iraq and Afghanistan wars and their families.

(Continued on page 2)



Ether Day

MGH celebrates service milestones

OCT. 16 IS A VERY SPECIAL DAY for the MGH, not only because it is the anniversary of the first successful public demonstration of ether as a surgical anesthetic but also because it is the hospital's annual chance to celebrate longtime employees. On Oct. 15, the day prior to the official Ether Day, approximately 3,100 employees were recognized for their 5, 10, 15, 20, 25, 30, 35, 40, 45, 50, 55 or 60 years of service.

Employees celebrating anniversaries were given pins and colored ribbons to mark their years at the MGH. They also were honored at a ceremony in the Bulfinch Tent featuring the ever-popular Ether Day dancers, who inspired a few trips down memory lane as they performed to music popular during anniversary years. This year's selections ranged from 2000's “Bye, Bye, Bye” by 'N Sync to 1950's “Rudolph the Red-Nosed Reindeer” by Gene Autry.

At the event, the names of those celebrating 40 years or more were read individually as they stood to be recognized. Staff members celebrating a milestone anniversary of 20 years or more were honored at a dinner held Oct. 21 at the Westin Boston Waterfront. ■

— Campaign

(Continued from page 1)

Following remarks by hospital supporter Mark Schwartz, MGH President Peter L. Slavin, MD, officially announced the capital campaign. "This is our time to lead and uphold a tradition," Slavin said. He reminded attendees that the MGH was built on philanthropy, when in 1810 James Jackson, MD, and John Collins Warren, MD, wrote to Boston's community leaders asking them to donate funding to establish a hospital for the poor.

Slavin then announced a recent \$35 million gift to the campaign from Peter and Paula Lunder and the Lunder Foundation. The gift will in part help fund a new education initiative, the James J. Dineen, MD, Maine-MGH Health Education Partnership. In recognition of the Lunders' generosity, the Building for the Third Century of MGH Medicine will be named the Lunder Building.

SLAVIN THEN ANNOUNCED A RECENT \$35 MILLION GIFT TO THE CAMPAIGN FROM PETER AND PAULA LUNDER AND THE LUNDER FOUNDATION.

The event concluded with remarks by Terry and Susan Ragon – founding supporters of the Ragon Institute of MGH, Harvard and MIT – and Jack Connors Jr., chair of Partners HealthCare. The Ragons, Connors and his wife Eileen, and John and Linda Henry, are honorary co-chairs of the campaign. W. Gerald Austen, MD, chair of

the MGH Chiefs' Council and surgeon-in-chief emeritus, and Patricia Ribakoff, MGH trustee, are campaign co-chairs.

Funds raised through the Campaign for the Third Century of MGH Medicine will support five top priorities at the hospital: building medical facilities for the present and future; promoting innovative research; enhancing medical education; supporting multidisciplinary care centers; and subsidizing the unrestricted MGH Fund, which allows the hospital to quickly respond to emergencies and opportunities.

To learn more or make a donation, visit the campaign website at www.thirdcenturyofmedicine.org.

A HISTORIC EVENING: Slavin, far right, at the Oct. 15 event, with former MGH patient Eddie Martin, second from right, and his parents Karin and Edward Martin



SUPPORTING DEVELOPMENT: From left, Williams, Watkins, Charles, Wilson and Louissaint

MAO welcomes newcomers, honors faculty award winners

TO DATE, the Multicultural Affairs Office (MAO) Faculty Development Awards Program (MFDAP) has supported the research, education and clinical innovation projects of 22 MGH physicians from ethnic and racial backgrounds that are underrepresented in medicine (URM). On Oct. 14, MAO and MGH President Peter L. Slavin, MD, co-hosted the third annual event to recognize this year's recipients and welcome new URM medical students, trainees and faculty to the hospital.

Slavin greeted attendees and discussed MAO's mission and accomplishments from the past year, after which Elena Olson, executive director of MAO, thanked the staff, collaborators and supporters of MAO and described resources available through the office. Audley Osbourne, MD, 2010-2011 chair of the Organization of Minority Residents and Fellows (OMRF) and a resident in MGH Urology, also spoke. She discussed the work of the OMRF, which collaborates with MAO to support the recruitment and career development of URM trainees in addition to conducting outreach to the Boston community.

Following the opening remarks, Slavin and the chairs of the MFDAP selection committees – Winfred Williams, MD, a senior transplant nephrologist at the MGH Transplant Center, and Michael Watkins, MD, director of Vascular Surgery Research – introduced the 2010 award winners: Richelle Charles, MD, of the Infectious Disease Unit; Abner Louissaint Jr., MD, PhD, of the Department of Pathology; and Erica Wilson, MD, of the Palliative Care Service.

Charles and Louissaint received the Physician-Scientist Development Award, which will fund Charles' and Louissaint's studies, "Application of High-Throughput Proteomics to the Study of Protective Immunity in Human Cholera Infection," and "Identification of Prognostically Significant Biomarkers in Follicular Lymphoma." Wilson received the Clinician-Teacher Development Award, which will support her project, "Dying Without a Home: Understanding and Responding to Disparities in Palliative and End-of-Life Care Among the Homeless."

The awards – funded by the Executive Committee on Research, the President's Office and the MGPO – provide \$120,000 to each recipient over four years.

"We are delighted with the progress of our award recipients," says Olson. "Many have gone on to receive independent funding based on the support they first received through the MFDAP. In only five years, we've seen a 42 percent return on our initial investment."

For more information about MAO and its programs, visit www.massgeneral.org/mao. ■

First annual PCS awards ceremony celebrates star employees

IT WASN'T DARK YET, but the stars shone brightly the afternoon of Oct. 7 during Patient Care Services' (PCS) first annual awards ceremony, "One Celebration of Many Stars," held in the Bulfinch Tent. More than 50 PCS employees were nominated for the seven annual awards presented during the ceremony. The awards recognize staff for excellence in a range of areas – including clinical skill, patient advocacy, leadership and mentorship.

Jeanette Ives Erickson, RN, MS, FAAN, senior vice president for Patient Care and chief nurse, welcomed the standing-room-only crowd of staff members, donors, award nominees and recipients, and their families, and discussed the high caliber of care provided by staff in the division.

"Commitment is the key ingredient to providing the highest quality and safest patient care," said Ives Erickson. "I continue to be overwhelmed by the dedication and passion of so many of our Patient Care Services employees."

With assistance from Gaurdia Banister, RN, PhD, executive director of The Institute for Patient Care, Ives Erickson went on to formally present the awards, sharing the background of and criteria for each award and describing the reasons the winners were selected.

The 2010 PCS awardees are:

Anthony Kirvilaitis Jr. Partnership in Caring Award

Lue Davis, operations associate in the Clinical Research Center

Francisco Pizarro, unit service associate in the Central Resource Team

Norman Knight Clinical Support Excellence Award

Doris Veshi, patient care associate in Oncology

Brian M. McEachern Extraordinary Care Award

Susan Davidson, RN, staff nurse on the Newborn Intensive Care Unit

Jean M. Nardini, RN, Nurse of Distinction Award

Erin Salisbury, RN, staff nurse in Orthopaedics

Norman Knight Preceptor of Distinction Award

Betty Ann Burns-Britton, RN, staff nurse in Oncology

Marie C. Petrilli Oncology Nursing Award

Sarah Brown, RN, staff nurse in Oncology

Rosanne Karp, RN, case manager in Gynecology



PCS SUPERSTARS: Front row, from left, Davis, Karp, Davidson, Brown and Pizarro. Middle row, Veshi, McCarthy, Bonanno and MacDonald. Back row, Salisbury, Miller and Burns-Britton

Stephanie M. Macaluso, RN, Excellence in Clinical Practice Award

Andrea Bonanno, PT, of Physical Therapy

Abigail MacDonald, LICSW, of Social Services

Christine McCarthy, RN, staff nurse on the Medical Intensive Care Unit

David Miller, RN, staff nurse on the Thoracic Surgery Unit

After the award presentations, guests lingered to enjoy a reception featuring refreshments and music from the Harry Fix Jazz Trio. ■

WARREN



Bicentennial **CORNER**

JOHN COLLINS WARREN, MD, co-founder of the MGH and surgeon at the first successful public demonstration of surgical anesthesia on

Oct. 16, 1846, also was a collector of anatomical specimens. In 1847 he donated his collection – now known as the "Warren Anatomical Museum" – to Harvard Medical School, where it still exists on an upper floor of the Countway Library. Warren made the donation after his daughter-in-law

refused to move into the family home on Park Street in Boston unless the skeletons and preserved specimens moved out.

Warren's personal diary is preserved at the Massachusetts Historical Society. The entry for Oct. 16 briefly mentions the successful ether demonstration but describes at length Warren's negotiations for a mastodon skeleton for his collection.

WHAT'S HAPPENING**Respiratory Care Week**

In recognition of Respiratory Care Week Oct. 24 through 30, MGH Respiratory Care Services is hosting information tables Oct. 27 from 9 am to 4 pm in the Main Corridor. Staff will be on hand to answer questions and distribute information about various respiratory ailments. For more information, contact Debra Duffy at 617-724-4493.

Garden Garage pedestrian access changes

MGH Parking and Commuter Services asks that MGH employees no longer walk through the Garden Garage when walking to and from the North Station area. Pedestrians

walking from the North Station area should use either the Thoreau Path, the pedestrian pathway between the garage and the Amy Lowell House, or the sidewalk along Lomasney Way to Staniford Street. This is a much safer pedestrian route with traffic lights and crosswalks.

Nominations for the one hundred

Nominations are now being accepted for the MGH Cancer Center's the **one hundred**, an annual fundraiser that honors 100 individuals and groups who are leading the way in the fight against cancer. Nominees do not have to be MGH employees. To nominate someone, visit www.theonehundred.org. The deadline to submit a nomination is Dec. 31. All MGH employees who submit a nomination will be entered in a raffle for a Flip Cam. Three drawings will be held, on Nov. 18, Dec. 16 and Jan. 3. The event will be held June 1, 2011. For more information, call 617-643-6781 or e-mail theonehundred@partners.org.

Showing of "The English Surgeon"

The MGH Ethics Taskforce, Ethics in Clinical Practice Committee and the Center for Global Health will present a film, "The English Surgeon," Oct. 28 from 3:30 to 6 pm in the Thier Conference Room. An interactive discussion will follow. Light refreshments will be served. For additional information, e-mail Danielle Le Hals at dlhals@partners.org.

Honoring veterans

The Red Sox Foundation and MGH Home Base Program is hosting several activities in honor of Veterans Day on Nov. 11: a panel discussion, "What Veterans Day Means to Me," with John Fromson, MD, of the Department of Psychiatry, from 9:15 to 10:15 am in the Bulfinch Tent; an information table in the Main Corridor from 9 am to 4 pm, and a prayer service led by the MGH Chaplaincy from 12:15 to 1 pm in the Chapel on Ellison I. For more information about the events, contact Kito Cetrulo at kcetrulo@partners.org. For information about Home Base Program, visit www.homebaseprogram.org.

Bridge construction will affect travel to and from the MGH

AS PART OF THE STATE'S EFFORTS to rebuild structurally deficient bridges across the commonwealth, the Craigie Bridge – which runs past the Museum of Science and connects the O'Brien Highway (Route 28) and Land Boulevard in Cambridge to Boston's Leverett Circle – will undergo construction from November through April. MGH employees, patients and visitors who use the route are encouraged to take public transportation when traveling to and from the hospital as construction occurs.

Important traffic changes will begin Nov. 6 along the Craigie Bridge. From Nov. 6 through Dec. 4, all inbound lanes will be closed 24 hours a day. From Dec. 5 through Feb. 7, one inbound lane will be closed. From Feb. 9 through April 24, all inbound lanes again will be closed on the bridge 24 hours a day.

Two travel lanes outbound from Boston to Cambridge will remain open at all times. For the latest in traffic changes, access the Department of Transportation website at www.mass.gov/massdot/charlesriverbridges.

Grant writing seminar

The MGH Clinical Research Program is sponsoring "Grant Writing for Clinical and Translational Investigators" Nov. 1, 8 and 15 from 3:30 to 5 pm in the Simches Research Center, Room 3.110. This three-part series will describe the essentials of National Institutes of Health (NIH) grant writing for the young investigator. These sessions are strongly recommended for clinical investigators in any stage of the NIH grant-writing process. To register, access <http://hub.partners.org>. For more information, call Suzanne Powell at 617-724-2900.

2010 Harvard Biotechnology Career Fair

The Harvard Biotechnology Club is hosting a career fair Nov. 3 from 1 to 5 pm on the second floor of the New Research Building at HMS. Representatives from the biotechnological, pharmaceutical, consulting and patent law sectors will be present. For more info, visit www.thebiotechclub.org/careerfair.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering a free hypertension screening for seniors ages 60 and older Nov. 1 from 1:30 to 2:30 pm at the Hill House, 127 Mt. Vernon St. For more information, call 617-724-6756.

IN GENERAL

Douglas Drachman, MD, director of the Cardiovascular Fellowship Program at the MGH Heart Center, has been named a recipient of the American College of Cardiology Foundation's (ACCF) W. Proctor Harvey, MD, Young Teacher Award, to be presented at the ACCF annual meeting in April 2011. This award honors a young member of the college who has distinguished him or herself through dedication and skill in teaching.

Tom Maloney, RN, MSN, a clinical nurse specialist at the Lurie Family Autism Center/LADDERS Program, has received a Distinguished Citizen Award from the Arc of Massachusetts. The award, which was presented Sept. 16 at the Massachusetts State House, honors Maloney for his long-term dedication to helping individuals with autism and their families.

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Leadership meeting describes path for the future

AT AN OCT. 20 leadership meeting held in the O'Keeffe Auditorium, Gary L. Gottlieb, MD, MBA, president and CEO of Partners HealthCare, joined with supervisors and managers from across the MGH and MGPO to describe the challenges facing Partners and provide an overview of a strategy that will shape a path for the future.

Gottlieb first discussed that, though the state of the economy is uncertain at best, health care costs continue to be disproportionately high and on the rise. Employers and employees have been struggling for years to afford health care insurance premiums, and the situation is worsening. To respond to the challenges in the months and years ahead, he noted, Partners institutions must collaborate to reduce costs and embrace payment reform options. He emphasized that, in doing so, it is crucial Partners not lose sight of its core values.

Leadership from across Partners has been meeting since early this year to identify and define strategies to redesign how care is delivered, making it more integrated and patient-centered while increasing affordability. Gottlieb pointed to the Centers for Medicare and Medicaid Services Demonstration Project at the MGH as an example of an innovative approach to improving care in a cost-effective manner. He described the formation of three teams – Care Redesign, Patient Affordability and Reputation – to lead the way in implementing care and cost reform within Partners institutions. The Reputation team will focus specifically on communicating Partners' commitment

(Continued on page 2)



HELP FOR HAITI: From left, Barkin, Jane Caporiccio, Ferguson, Sheehan, Jill Caporiccio and Monaco

Providing HOPE

MGH caregivers deploy to Haiti to assist during cholera epidemic

MGH IN HAITI | **THE RECENT CHOLERA EPIDEMIC** in Haiti has killed more than 300 people to date. The country, which has been struggling to rebuild after last January's devastating earthquake, has received international medical assistance to help care for the close to 5,000 individuals struck by the illness. On Oct. 25, the MGH joined these efforts, deploying team leader Laurence Ronan, MD, co-director of the MGH Center for Global Health's Office of Disaster Response, and five nurses – Jane Caporiccio, RN, Joyce Barkin, NP, Emily Ferguson, RN, Alysia Monaco, RN, and Nora Sheehan, RN. The group, which arrived safely in Haiti, is being coordinated by MGH disaster response collaborator Project HOPE, which provides health care relief across the world.

"The MGH, which has a longstanding relationship working with Project HOPE, responded as soon as the situation in Haiti reached grave and epidemic levels," says Ronan. "On Friday night we contacted a list of more than 50 nurses who are trained and on standby for these situations. We are so grateful to these nurses and their colleagues, who have made arrangements for coverage at the hospital during their leave."

For Ferguson and Monaco, the trip marks their second deployment to Haiti, while Sheehan already has served in the country twice before. Caporiccio and Barkin are there for the first time. Caporiccio joins her sister Jill Caporiccio, RN, also an MGH nurse, who has been providing care at the Hôpital Albert Schweitzer for the past five months through an MGH Thomas F. Durant fellowship. Once the cholera outbreak began, she moved from the hospital, where she was assisting with rehabilitation and prosthetics, to attending to the cholera epidemic with Project HOPE as medical director.

"The team headed to Hôpital Albert Schweitzer first to assess the situation and support the hospital staff," says David Bangsberg, MD, MPH, director of the MGH Center for Global Health. "Working with Project HOPE, we aim to help contain the outbreak and treat those affected by the illness. The MGH team will be there for two weeks caring for patients with symptoms such as diarrhea, fever, vomiting and severe dehydration."

Adds Ronan, "The MGH has a 200-year history of serving our neighbors when in need, locally and internationally. We remain committed for the long term to helping Haiti's community in caring for patients and training their caregivers and residents about cholera care and prevention." ■

THE GROUP IS BEING COORDINATED BY MGH DISASTER RESPONSE COLLABORATOR PROJECT HOPE, WHICH PROVIDES HEALTH CARE RELIEF ACROSS THE WORLD.

— Leadership

(Continued from page 1)

to community programs and quality-focused messages through a public education campaign.

Peter L. Slavin, MD, MGH president, reinforced the message about the need for change, explaining that if the MGH and Partners are to have a say in preserving and enhancing the health care system into the future, taking a leadership role locally and nationally now is vital. "We have the opportunity and responsibility — indeed, an obligation — to rise to this challenge thoughtfully and aggressively," said Slavin. He pointed to the MGH's 200-year history of meeting many challenges.

David F. Torchiana, MD, MGPO chairman and CEO, and Ann Prestipino, senior vice president of MGH Surgical and Anesthesia Services and Clinical Business Development, and director of the Partners Office of Strategy Implementation, also offered their insight. Emphasizing that good care is efficient care, Torchiana explained that while the MGH and Partners have been through difficult times before, the current health care environment is ominous. He stressed the importance of understanding the urgency and responding thoughtfully. Acknowledging concerns about management from the Partners level rather than locally from the hospitals and practices, Torchiana noted that reform strategy needs to be balanced and collective. "Central decisions are collective decisions, made with the input of each member of our system," he said.

Prestipino closed the presentation by providing an overview of the MGH and MGPO's critical role in the Partners strategic initiatives and encouraging people throughout the system to take an active part in the effort. "We have a clear vision of what needs to be done moving forward," said Prestipino. "I think it's important Mass General help lead the way in this initiative, and we have the talent and experience to do so."



DISPARITIES SOLUTIONS: Bottom row, from left, Byrd and Clayton. Top row, from left, Landry, Beth Gerard, BA, MM, senior research assistant for Byrd and Clayton, Alexander Green, MD, MPH, associate director of the DSC, and Betancourt

MGH Disparities Solutions Center delves into history of health care disparities

IT IS DIFFICULT TO PINPOINT how, where, why or when health care disparities began. But as the issue has evolved over time, historians and medical providers have taken a step back and reviewed in broad measures several of the foundational beginnings. Recently, the MGH Disparities Solutions Center (DSC) presented such an overview at the "Racial and Ethnic Disparities: Looking Back" series with special guests W. Michael Byrd, MD, MPH, and Linda A. Clayton, MD, MPH, both DSC associates, instructors at the Harvard School of Public Health, and authors of "An American Health Dilemma — A Medical History of African Americans and the Problem of Race: Beginnings to 1900, Volume One."

More than 110 guests attended the Oct. 5 talk, "Racial and Ethnic Disparities and Dysfunction in Health and Health Care: Historical and Contemporary Issues," in the Bigelow Amphitheater. Joseph R. Betancourt, MD, MPH, director of the DSC, welcomed attendees and Byrd and Clayton, whom he acknowledged as nationally renowned for their research on health care disparities.

Clayton opened the presentation by providing an overview of some of the talk's objectives, which included dispelling myths that impede appropriate action toward eliminating disparities, providing relevant definitions and concepts around cultural competence, and giving a snapshot of disparate health outcomes in Massachusetts. She also provided in-depth information about health care reform efforts and their perspective on a "widespread health system destabilization," as it relates to a racial, ethnic and disadvantaged health and health care crisis. Byrd then offered his insight into the origins, evolution and perpetuation of today's racial and ethnic health and health care disparities and provided extensive background about the medical, public health, economic and social systems and cultures in which disparities arose. He concluded by offering several general recommendations that may help bring about a more equitable health system.

Aetna/DSC Healthcare Disparities Fellow Alden Landry, MD, MPH, said of the event, "Our distinguished guests' presentation was not only extensive and rich in information and insight, but it was also very timely and helpful in offering background for understanding the issue of health and health care disparities. We are extremely grateful to Drs. Byrd and Clayton for their contributions to health care."

For more information about the DSC, access www.mghdisparitiessolutions.org. ■

MGH Domestic Violence Working Group highlights awareness and prevention

STATISTICS INDICATE that one in four women will experience domestic violence in her lifetime. To raise awareness of this sobering fact and highlight the importance of domestic violence prevention, the MGH Domestic Violence Working Group (DVWG) hosted several events throughout October, which is acknowledged nationally as Domestic Violence Awareness Month.

DVWG comprises HAVEN (Hospitals Helping Abuse and Violence End Now), MGH Police and Security, and the Partners Employee Assistance Program. On Oct. 5 and 6 the group hosted an information table in the White Lobby where volunteers distributed pamphlets in several languages to passersby about how to recognize possible domestic violence and refer individuals to resources for help.

On Oct. 13, DVWG hosted "Did You Know Massachusetts Has a New Law to Protect Victims?" in the Thier Conference Room, with guest speakers Maureen Gallagher, policy director of Jane Doe, Inc., and Colby Bruno, Esq., managing attorney of the Victim Rights Law Center. They presented information on the new Massachusetts law that offers protection for victims of harassment and stalking.

A highlight of the monthlong awareness campaign took place Oct. 20 with the presentation of the Unsung Hero Awards, which recognize MGH employees who have worked to enhance the MGH's response to domestic violence. Recipients were Erin Tracy, MD, MPH, of MGH Vincent Obstetrics and Gynecology and Lenny DeBenedictis, LICSW, CEAP, of the Partners Employee Assistance Program. Tracy was honored for her commitment to educating and training medical providers on screening, intervening and properly documenting domestic violence. DeBenedictis was honored for co-founding MGH's Men Against Abuse in 2005 and facilitating this group over the past five years. The last award was given to MGH Imaging for the department's generous donations to the HAVEN Holiday Gift Drive throughout the years.

Following the awards ceremony, guests participated in an interactive conversation, "Teens Taking Action Against Dating Violence: Innovative Approaches to Teen Dating Violence Prevention," with local organizations, including the Boston Public Health Commission's Start Strong Program, DOVE, Inc. and Youthspeak. Panelists discussed ways they are working to change how teens approach and think about healthy dating relationships.

"We were pleased to host these events for the MGH community, which includes our patients, staff and visitors," says Elizabeth Speakman, LICSW, director of HAVEN. "We are closer to our goal of increasing awareness of domestic violence, including the importance of screening and responding appropriately to disclosures. Domestic violence is a health care issue, and it's important that providers have the most up-to-date information on prevention and intervention."

For more information about DVWG and domestic violence prevention and awareness, contact Speakman at 617-726-7674 or emspeakman@partners.org or visit www.havenatmg.org. ■

"More Than Ramps"

AS PART OF a series of events and activities held at the MGH in recognition of Disabilities Awareness Month, the Maxwell and Eleanor Blum Patient and Family Learning Center hosted an Oct. 18 discussion about accessible health care with Lisa Iezzoni, MD, MSc, director of the Mongan Institute for Health Policy. Iezzoni's talk touched upon the history of health care access for people with disabilities, strategies for overcoming barriers and how to create safe and accessible health care for all – topics of her new book, "More Than Ramps: A Guide to Improving Health Care Quality and Access for People with Disabilities."

Iezzoni began her talk by sharing information about her own disability. More than 30 years ago, while a student at Harvard Medical

School, she was diagnosed with multiple sclerosis (MS), a disease that eventually required her to use a wheelchair. Iezzoni described the challenges she has faced as a student, professor and physician-researcher with MS.

"Disability is the elephant in the room, there, but not often talked about," she said. She used this quote to open the floor for discussion, and attendees with disabilities – both patients and staff members – shared their own experiences and challenges.

In closing, Iezzoni explained that all disabilities have different implications and many accommodation requirements; hospitals need to find solutions that accommodate the majority of people the majority of the time.

"Dr. Iezzoni is a wonderful example to us all," said attendee Sheila Golden-Baker, MS, RN, of the Norman Knight Nursing Center for Clinical and Professional Development. "People with disabilities are ordinary people who have the same needs, aspirations and abilities to succeed as everyone else. I believe she opened our eyes to the realities as well as the possibilities."



PROMOTING ACCESSIBLE CARE: Iezzoni at the Oct. 18 book talk



DOMESTIC VIOLENCE AWARENESS: From left, Tracy, Jennifer Yerdon, BSW, of DOVE, Inc., DeBenedictis, and Casey Corcoran, MEd, of the Boston Public Health Commission's Start Strong Program

WHAT'S HAPPENING

Monthly eldercare discussion group for employees

The Employee Assistance Program (EAP) will host its monthly eldercare discussion group Nov. 9 from noon to 1 pm in the Yawkey Center, Room 10-650. Facilitators will be Janet T. Loughlin, LICSW, CEAP, of Partners EAP, and Barbara Moscovitz, MSW, LICSW, MGH Geriatric Medicine Unit program director. The last session of the year will be held Dec. 14. Participants may bring their lunch. For more information, contact the EAP at 617-726-6976 or visit www.eap.partners.org.



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MGH Senior HealthWISE

MGH Senior HealthWISE will offer the following free events for seniors ages 60 years and older: a one-hour, low-impact exercise class, "Autumn Fitness," Nov. 4 from 11 am to 1 pm at The Clubs at Charles River Park, with lunch after the class, and a film screening of the documentary "Earth," Nov. 5 from 1:30 to 3:30 pm in the Haber Conference Room. Registration is required for these events. For more information or to register, call 617-724-6756.

"Relaxation Revolution" book talks

Herbert Benson, MD, director emeritus of the Benson-Henry Institute, will present two talks on his recent book, "Relaxation Revolution: Enhancing Your Personal Health Through the Science and Genetics of Mind Body Healing" on Nov. 10. The first talk, hosted by the Maxwell and Eleanor Blum Patient and Family Learning Center, will take place in the O'Keeffe Auditorium from 1 to 2 pm. The second talk will be held from 4 to 5 pm at the Countway Library at HMS. To register for the MGH event, call 617-724-3823 or e-mail pflc@partners.org. To register for the HMS event, call 617-432-4807 or e-mail rvogel@hms.harvard.edu.

Seminar on working and breastfeeding

The Employee Assistance Program (EAP) will host a seminar on working and breastfeeding Nov. 3 from noon to 1 pm in the Trustees Room. Germaine Lambers, RN, IBCLC, MGH lactation consultant, will provide expectant and nursing mothers with the basics on using breast pumps, keeping up one's milk supply while working, reverse feeding, and identifying and resolving potential problems that may arise. Participants also will tour the Wang Ambulatory Care Center Mothers' Corner. For more information, contact the EAP at 617-726-6976 or visit www.eap.partners.org.

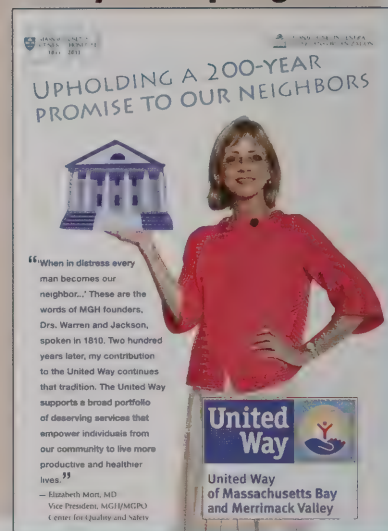
REDCap seminar

The MGH Clinical Research Program is sponsoring "An Overview of REDCap: A Free, Web-Based Data Management and Survey Tool" Nov. 10 from 9 to 10 am in the

COMING SOON The MGH United Way campaign!

THIS YEAR'S MGH United Way employee campaign will run from Nov. 8 through 19. The theme of the campaign, "Upholding a 200-year Promise to Our Neighbors," was established in honor of the MGH's bicentennial in 2011. The MGH was founded upon helping its neighbors and the tradition continues today.

For more information about the campaign, access www.massgeneral.org/unitedway.



Simches Research Center, Room 3.110. Participants will learn about Research Electronic Data Capture (REDCap) and REDCap Survey. Offered in collaboration with Harvard Catalyst, REDCap and REDCap Survey are free, secure, web-based data management tools hosted by Partners Research Computing, Enterprise Research Infrastructure and Systems and are made available to all MGH/BWH investigators for clinical and research data collection. Lynn Simpson, a Harvard Catalyst electronic data capture support specialist, will present a system summary on how to utilize the tools to build and manage online databases and surveys. To register, access <http://hub.partners.org/catalog>. For more information, e-mail Lauren Michaels at lmichaels@partners.org.

Seminar on FDA inspections, 483s and warning letters

The MGH Clinical Research Program, Partners Quality Improvement (QI) Program and the Partners IRBs are sponsoring "FDA Inspections, 483s and Warning Letters: How to Avoid and Survive Them" Nov. 4 from 2 to 3 pm in the Simches Research Center, Room 3.120. Elizabeth

Hohmann, MD, chair and director of the Partners Human Research Committee, and Sarah White, MPH, assistant director of the QI Program, will review how FDA visits work and how to avoid problems encountered by investigators. They also will provide specific examples from 483s and warning letters. To register, access <http://hub.partners.org/catalog>. For more information, call Hillary Dearborn at 617-726-3310.

Seminar on unanticipated clinical research problems

The MGH Clinical Research Program is sponsoring "Managing and Reporting Unanticipated Problems Including Adverse Events and Unapproved Deviations" Nov. 10 from noon to 1 pm in Simches Research Center, Room 3.110. This program meets the requirements of the Board of Registration in Nursing, at 244 CMR 5.00, for one contact hour of nursing continuing education. To register, access <http://hub.partners.org/catalog>. For more information, e-mail Lauren Michaels at lmichaels@partners.org.

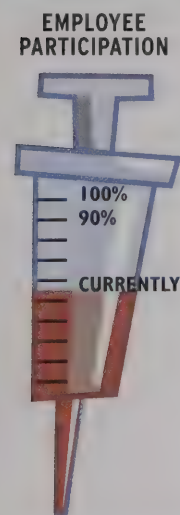
Incentive for flu shot documentation

THE MGH RECENTLY launched an incentive program to encourage employees to receive their seasonal flu vaccine and report their vaccination status in PeopleSoft.

The state Department of Public Health (DPH) requires hospitals to document the vaccination status of its employees. Last year, the MGH established a self-reporting structure in PeopleSoft so employees can identify whether they have received or

declined the vaccine.

"Every year, the MGH strongly encourages its employees and professional staff to be immunized," says Gregg Meyer, MD, senior vice president of the MGH/MGPO Center for Quality and Safety. "Doing so allows us to continue to provide excellent care to every patient, every day. Our seasonal flu immunization rate is



an important measure of the quality of care we provide."

To ensure a complete report to the DPH, the MGH has established a two-part incentive during the months of November and December:

- All MGH employees and professional staff who record that they have received or declined the vaccine before Nov. 30 will receive a \$50 bonus, payable in December.
- If 90 percent of MGH employees and professional staff have documented their flu vaccination status before Dec. 31, those who have done so will receive another \$50, payable in January.

It's not too late to receive a flu shot.

(Continued on page 4)



TRICK OR TREAT: Pediatric trick-or-treaters, their families and staff stop for a photo while making their way throughout the hospital collecting goodies.

Spooktacular celebrations

MGHfC patients and staff celebrate Halloween in style

FAIRIES, PRINCESSES AND PIRATES could be seen throughout campus last week as pediatric patients participated in several Halloween events hosted by MassGeneral Hospital for Children (MGHfC) and several charities.

On Oct. 23, pediatric patients of the Diabetes Center at MGHfC were treated to a Halloween party with festive games and activities including a haunted house, storytelling and nail-painting. The young patients particularly enjoyed a booth displaying creepy, crawly insects and a caricaturist who drew the children in their costumes. Paul Boepple, MD, an MGHfC endocrinologist, dressed as Buzz Lightyear and served as emcee of the event, which also featured guests Miss Massachusetts, Loren Rabinowitz, who signed autographs and posed for photos and Hayley Reardon, a local singer, who performed several songs.

On Oct. 28, children who receive treatment at the Pediatric Hematology-Oncology Clinic and Francis H. Burr Proton Therapy Center and their siblings participated in a trick-or-treating event with stops at nearly every unit of the Yawkey Center for Outpatient Care. Paul Firth, MD, of Anesthesia, Critical Care and Pain Medicine, who transformed into Dr. Seuss's Cat in the Hat and made small books for the children, was one of many staff members who dressed up for the event. The children ranged in ages from 13 months to 14 years and visited more than 30 areas to collect treats and toys. They stored their items in handmade pillowcases donated by Conkerr Cancer, a nonprofit that creates and delivers pillowcases to sick children across the country.

"Ben really enjoyed the trick-or-treating," said his mother, Julie Mayo. "The staff members were so great. Many of them were in costume, and all were so generous with the goodies! The event made the kids feel so special and allowed them to still enjoy the holiday when they may not have had the stamina or felt well enough to otherwise."

Angels Above, another charitable organization, also helped brighten MGHfC patients' day, when longtime MGHfC supporters Sue Horman, founder of the charity, and her friend, Mary Beth Brunelle, paid a visit to children in the Pediatric Intensive Care Unit and Ellison 17 and 18. Working with MGHfC child life specialists, Horman and Brunelle delivered more than 50 bags of toys, games, puzzles, and Halloween pajamas and socks to the patients. Each year the charity brings seasonal gifts and festivities to young patients to celebrate a variety of holidays, including Halloween, the winter holidays and Valentine's Day. ■



Bicentennial CORNER

THIS WEEK'S "Bicentennial Corner" features a contest for MGH employees to guess the original name of the street shown in the two "then and now" photographs. One winner will be randomly selected from all entries for the chance to win a copy of the new MGH history book, "Something in the Ether: A Bicentennial History of Massachusetts General Hospital 1811 to 2011," by Webster Bull and Martha Bull. The winner will receive the book when it becomes available this spring.

Helpful hint: The top photo, circa 1916, shows the street that was once home to the hospital's laundry facilities and morgue. The photo on the bottom shows the same street today. What was the name of the street then?

MGHers can send their guesses to mgh2011@partners.org.

MGH United Way campaign launches Nov. 8

ORGANIZATIONS LIKE THE BOYS AND GIRLS CLUB OF BOSTON, the Greater Boston Food Bank, Homes for Families, and Partners for Youth with Disabilities represent a range of services for those in need. They are able to provide these services because of funding raised by the United Way and its supporters, including MGH employees who donate each year through the MGH United Way campaign.

In the spirit of giving back and the well-known phrase "When in distress every man becomes our neighbor," first written in the 1810 MGH circular letter, the theme of the MGH 2010 United Way campaign is "Upholding a 200-Year Promise to Our Neighbors." Elizabeth Mort, MD, vice president of the MGH/MGPO Center for Quality and Safety, and Deborah Washington, RN, PhD(c), director of the MGH Diversity Program for Patient Care Services, are co-chairs of the campaign which runs from Nov. 8 through 19.

"We're proud to be leading this year's campaign," says Mort. "The United Way is an incredibly deserving organization. It serves a wide range of local agencies, and its years of experience enable it to direct resources to where they are most needed and ensure that the funding is wisely used."

Adds Washington, "MGHers have a strong sense of how important it is to give back to the community. The campaign offers a fun and easy way for us to join together to make a difference in the lives of others."

This year, the campaign aims to raise more than \$500,000 and achieve a 10.5 percent participation rate among employees. MGHers can donate by completing an online pledge form at www.massgeneral.org/unitedway or by printing the pledge form from the website and submitting it at one of the drop boxes located across the hospital. Donations can be made via payroll deduction or as a one-time gift directed to a general area or specific agency.

While donating is the best way to support the campaign, MGHers also can help by purchasing MGH United Way food and drink items – apricot bars, whoopie pies and pumpkin-spice-flavored coffee – available at Nutrition and Food Services eateries during the next two weeks.

In addition, employees should be on the lookout for the campaign's "rolling rallies," during which United Way campaign committee members will travel throughout campus passing out pledge information, samples of apricot bars and "I Gave to the United Way 2010" pins to employees who have donated. Employees seen wearing the pins – which also are available for pick-up at the Employee Access Center in Bulfinch 107 – are eligible to win special spot prizes between Nov. 8 through 19. All employees who donate automatically will be entered to win one of several grand prizes, including tickets to New England Patriots games, items autographed by Patriots players, overnight stays at the Liberty Hotel or Holiday Inn, a 50-inch HD television and gift certificates to local restaurants, shops and other businesses.

For more information about the 2010 campaign or to donate, visit www.massgeneral.org/unitedway. ■



THE THEME OF
THE 2010 CAMPAIGN
IS "UPHOLDING A
200-YEAR PROMISE
TO OUR NEIGHBORS"

UPHOLDING A PROMISE:
Washington, left, and Mort, co-chairs
of the 2010 United Way campaign

MGH leadership meeting highlights Be Fit, the bicentennial and United Way

MGH AND MGPO managers and supervisors at the Oct. 27 leadership meeting in the Bulfinch Tent heard updates on research results from the Be Fit and Choose Well/Eat Well programs, the MGH's upcoming bicentennial and the United Way employee campaign.

Following a welcome and brief remarks by MGH President Peter L. Slavin, MD, Ann Thorndike, MD, MPH, of the MGH General Medicine Unit and Cardiac Prevention Center, highlighted research on the Be Fit and Choose Well/Eat Well programs. Thorndike and her staff initiated the Be Fit study in 2006, tracking participants' health information immediately following completion of the program and one year later. Employees generally lost weight and reduced their blood pressure and cholesterol during the program. At the one-year follow-up, there were still small but significant health improvements. Employees also reported improvements in nutrition and exercise behaviors at the end of the program and at one year. In the Choose Well/Eat Well programs – which label foods at MGH dining areas as green, yellow or red corresponding to healthy, not-so-healthy and unhealthy choices – foods are strategically located so that healthy options are more readily at hand than the unhealthy selections. This "choice architecture" has led to a significant change in customers' choosing more healthy options.

Next, Peggy Slasman, senior vice president of Public Affairs, reminded attendees of the hospital's upcoming bicentennial in 2011. She introduced Lynn Dale, director of MGH Bicentennial Planning, who provided an overview of events and activities to commemorate the bicentennial.

Several upcoming events that pay tribute to the MGH's rich past and build excitement for the future include the renewal of the hospital's charter at the State House in February and the opening of an MGH museum in late 2011. Dale encouraged all hospital departments to incorporate the bicentennial theme into their departmental events throughout the celebratory year. Other approaching highlights are a new MGH website homepage, which will launch Jan. 1, the announcement of the "bicentennial babies," a new in-house MGH200-TV channel that will broadcast MGH history programming



BICENTENNIAL LEGACY: In honor of the MGH bicentennial, the hospital established the MGH Bicentennial Scholars program.

around the clock, and the sale of bicentennial merchandise at the MGH gift shops. Employees also can look forward to the springtime release of a new MGH history book, "Something in the Ether: A Bicentennial History of Massachusetts General Hospital 1811 to 2011," by Webster Bull and Martha Bull. Following her presentation, Dale introduced Webster Bull, who read an excerpt from the book.

In honor of the hospital's 200 years, the MGH has established a legacy gift through the MGH Center for Community Health Improvement (CCHI). Joan Quinlan, executive director of the CCHI, explained that the gift not only perpetuates the hospital's heritage of serving its community, but it also focuses on the community's youth, who represent the future. For more than 20 years, the hospital has worked with Boston high school students interested in health careers, offering them hands-on experience and mentoring from MGH employees. Approximately 70 percent of these high school participants are accepted to college, but many have a difficult time completing their degrees. To help them reach their higher learning goals, the MGH has committed \$1 million to the "MGH Bicentennial Scholars," a program for students currently in the MGH high school program who will

graduate in 2012. By providing students with mentors, connections to resources such as tutoring and counseling, peer support and financial aid assistance, the program aims to help this group enter, remain in and graduate from college. Students are eligible for scholarships of up to \$5,000 for each of the four years they are in college, as long as they complete their academic requirements.

The last presentation was from MGH United Way employee campaign co-chairs Deborah Washington, RN, PhD(c), director of the MGH Diversity Program for Patient Care Services, and Elizabeth Mort, MD, vice president of the MGH/MGPO Center for Quality and Safety. They provided an overview of this year's campaign, which features the tagline, "Upholding a 200-Year Promise to Our Neighbors." The campaign runs from Nov. 8 through 19 and will include many of the same highlights as recent years – such as the rolling rally, United Way specialty items at the MGH eateries and raffle prizes. More information about the campaign is available in the article on page 2 and at www.massgeneral.org/unitedway.

Following the meeting, MGH managers and supervisors enjoyed the Annual Manager and Supervisor Appreciation luncheon in the Bulfinch Tent.

WHAT'S HAPPENING**MGH Blood Donor Center
November promotion**

Individuals who donate blood at the MGH Blood Donor Center in November will be entered to win one of three Thanksgiving turkeys from Elm Turkey Farm and Watts Family Farm or one of 50 passes to the 14th Annual Boston International Art Show. For more information, contact Melissa MacPhee at 617-726-8171 or mmacphee@partners.org.

MGH Senior HealthWISE

MGH Senior HealthWISE will offer a free lecture for seniors ages 60 years and older, "Social Media: Staying in Touch in the Digital Age," Nov. 11 from 11 am to noon in the Haber

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Conference Room with speaker Chrisanne Sikora, MAC, social media coordinator for the Diabetes Self-Management Education Program at the MGH. Senior HealthWISE also invites volunteers to help make scarves for the homeless and cards for soldiers serving overseas during its "Giving Back for the Holidays" event Nov. 11 from 1:30 to 3:30 pm at 1 Hawthorne Pl., Suite 111. For more information or to register, call 617-724-6756.

**Center for Global Health
inaugural symposium**

The MGH Center for Global Health will host its inaugural symposium, "Broadening the Response: The Role of Academic Medical Centers in Global Health," Nov. 12 from 8:30 am to 4:30 pm at the Boston Convention and Exhibition Center. The symposium will feature remarks and panel discussions with special guests U.S. Senator John F. Kerry; Paul Farmer, MD, PhD, chair of the HMS Department of Global Health and Social Medicine; Eric Goosby, U.S. Global AIDS coordinator; Walter T. Gwenigale, MD, minister of Health and Social Welfare of Liberia; and Professor Frederick I.B. Kayanja, vice chancellor of Mbarara University in Uganda. Registration is free and open to the public. For more information or to register, visit www.massgeneral.org/globalhealth.

EAP seminar on financial planning

The Employee Assistance Program (EAP) is hosting a financial planning seminar Nov. 10 from noon to 1 pm in the Thier Conference Room. The discussion will include achieving a successful retirement, preparing for college tuition, solutions for maintaining parents' livelihood and managing financial risks. Paul Bourgeois, CFP, a financial advisor and certified financial planner, will present. For more information, contact the EAP at 617-726-6976 or visit www.eap.partners.org.

Research subject privacy

The MGH Clinical Research Program, Health Information Services and Partners IRB are sponsoring "Maintaining Research Subject Privacy and Information Security: What Clinical Researchers Must Know"

— Flu

(Continued from page 1)

On the patient care floors, staff can see their flu champion, and any employee can visit MGH Occupational Health on the fourth floor of 165 Cambridge St. Vaccines are available without an appointment Monday through Friday from 7 am to 5 pm. Additional employee flu clinics soon will be announced.

"We're already more than halfway to our goal," says Andy Gottlieb, NP, director of Occupational Health. "More than 10,000 employees have been vaccinated here at the MGH, and their status already has been recorded in PeopleSoft."

Nov. 15 from 11 am to 12:30 pm in the Simches Research Center, Room 3.120. Paula Moran, MGH privacy manager, will discuss the importance of applying new standards from federal and state agencies to the clinical research setting. Elizabeth Hohmann, MD, chair and director of the Partners Human Research Committee, will describe the IRB's actions and mandatory reporting requirements for research privacy breaches. To register, access <http://hub.partners.org/catalog>. For more information, call Hillary Dearborn at 617-726-3310.

Teens' test anxiety workshop

The Benson-Henry Institute for Mind Body Medicine is hosting a workshop, "Get the Extra Edge! Test Anxiety Relief for Teens," Nov. 20 from 10:30 am to 12:30 pm or Dec. 2 from 7 to 9 pm in the Yawkey Center. The cost of each session is \$75. For more information or to register, contact Rana Chudnofsky, MEd, at 617-643-6068 or rchudnofsky@partners.org or visit www.massgeneral.org/bhi.

"Paying for College" workshop

MGH Training and Workforce Development is hosting "Paying for College," the first workshop in this year's "Steps to Success" series, on Nov. 12 from 12:30 to 1:30 pm in the Yawkey Center, Room 2-210. A financial expert from The Education Resources Institute will share strategies to help employees identify sources of financial aid. Information also will be available about the MGH's Tuition Assistance Program and the Support Service Employee Grant Program. Participants are encouraged to register by e-mailing mghtraining@partners.org.

IN GENERAL

Patricia Donahoe, MD, director of Pediatric Surgical Research Laboratories and chief emerita of Pediatric Surgical Services, is the first recipient of the Ovarian Cancer Academy Dean Award from the U.S. Army. The award supports established ovarian cancer researchers with a strong record of mentoring and a commitment to leadership. In addition to leading the Ovarian Cancer Academy, a virtual facility that provides intensive mentoring and networking for junior faculty, the academy dean is recognized with the life-long title of Department of Defense Ovarian Cancer Research Professorship.

N. Stuart Harris, MD, MFA, director of the Wilderness Medicine Fellowship of the MGH Emergency Department, has been awarded the National Outdoor Leadership School (NOLS) Alumni Service Award, which recognizes an alumnus who has served the school in exemplary ways as it pursues its mission to teach leadership, conservation and outdoor skills. The award recognizes Harris for his work in establishing "Medicine in the Wild," a 28-day course in the Gila Wilderness of New Mexico that helps third- and fourth-year medical students develop skills in wilderness medicine, leadership and medical education. The course was created in association with the Wilderness Medicine Institute — a division of NOLS — and MGH's Emergency Medicine Residency Program.

Uniting to support neighbors in need

"DOORS OPENED for me that were sealed shut before. Now I had people standing on the other side of the doors, asking me to come in," says Rayshawn English, as he discusses the positive impact Bridge Over Troubled Waters (BOTW), a United Way-supported agency, has had on his life. BOTW, which offers prevention, intervention and education services to high-risk, runaway and homeless youth, is one of the more than 200 local agencies MGH employees can support through the hospital's United Way campaign.

The campaign began Nov. 8 and will run through Nov. 19. This year's slogan is "Upholding a 200-Year Promise to Our Neighbors," and the individuals and agencies the United Way supports truly are the MGH's neighbors. BOTW, for example, is located only blocks away from the MGH main campus.

"Geography has made us neighbors, but our connection with these agencies and the individuals who use their services goes beyond that," says Deborah Washington, RN, PhD(c), co-chair of the 2010 campaign and director of the MGH Diversity Program for Patient Care Services. "We are members of the same community, and when a member of our community needs support, we have a responsibility to help."

YMCA Training, Inc. is another agency
(Continued on page 4)

COMMUNITY SUPPORT: From left, Washington, Erin Lee, Development manager for the United Way, and Raphael Sanchez, a trainee at YMCA Training, Inc., in front of a wall of resumes of trainees who have been placed in full-time positions.



CARE IN THE COMBAT ZONE: Officers in training at Fort Strong, a U.S. army base in Boston Harbor, before their deployment in 1917 to U.S. Army Base Hospital No. 6, a medical unit in Talence, France, run by the MGH during World War I.

MGH on the front lines

A historical perspective of the MGH through wartime

ON NOV. 11, Veterans Day, Americans pause to recognize and honor the servicemen and servicewomen who have valiantly and selflessly served on their behalf. Over the course of its nearly 200-year history, the MGH has had the privilege of providing care for members of the military during wartime, and war has inevitably influenced and shaped the MGH and the care it provides. The following timeline highlights some of the connections between specific wars and the MGH – from the relative of an MGH founder who fought in the Revolution to the recent establishment of the Red Sox Foundation and MGH Home Base Program.

AMERICAN REVOLUTION (1775 TO 1783)

- Maj. Gen. Joseph Warren, MD – uncle of John Collins Warren, MD, one of the MGH founders – was killed while fighting in the Battle of Bunker Hill. Before his death, Warren had helped push for smallpox inoculations among soldiers in the Continental Army.

MEXICAN-AMERICAN WAR (1846 TO 1848)

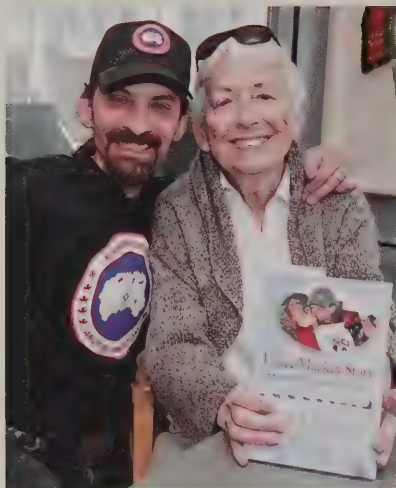
- The first public demonstration of ether as a surgical anesthetic took place at the MGH on Oct. 16, 1846. It was used by the U.S. Army and Navy the following spring and became part of the issued supplies.

CIVIL WAR (1861 TO 1865)

- Henry Jacob Bigelow, MD, an MGH surgeon, presented a series of lectures for 200 MGH assistant surgeons to help prepare them
- (Continued on page 2)



BIGELOW



DOGGED DETERMINATION: Left, Mackey, with MGH Cancer Center patient Margaretha Rerch

Iditarod champion shares cancer story

ALTHOUGH OCT. 22 was a typical autumn day with temperatures in the 60s, patients and staff were magically transported to the frozen Alaskan tundra when four-time Iditarod Trail Dog Sled Race winner Lance Mackey paid a visit to the MGH Cancer Center.

Mackey holds the record for the most consecutive wins in the famous 1,200-mile race and is the 2007 through 2010 Iditarod champion. He also is a throat cancer survivor and motivational speaker who spends much of his time visiting cancer centers around the country. By sharing his experiences, Mackey said he feels he is able to give hope to those who are suffering.

"When it comes to a tough fight, winning the longest dog sled race in the world is no match for what it takes to beat cancer," said Mackey.

Armed with signed copies of his new book for the Maxwell V. Blum Cancer Resource Room, Mackey spent much of his time talking about his dogs and their love of running, even in the harshest conditions possible.

Mackey continues to train with his team of sled dogs and hopes for a fifth consecutive win when the Iditarod begins again in March 2011.

— Front lines

(Continued from page 1)

to serve as military surgeons. The training was considered ahead of its time, as an army general helped to instruct surgeons on types of wounds they could expect to treat.

- During the Civil War, the MGH admitted soldiers free of charge.

SPANISH-AMERICAN WAR (1898)

- MGH staff cared for Massachusetts volunteer soldiers in tent wards that were set up on the Bulfinch Lawn.



The interior of one of the tent wards in 1898

WORLD WAR I (1914 TO 1918)

- On Dec. 6, 1917, a munitions ship exploded in Halifax Harbour in Nova Scotia, nearly destroying the city. An MGH contingency joined the relief train that Boston sent to aid the city. Since 1917, Nova Scotia has sent the City of Boston a large tree each Christmas in recognition of this aid.
- In May 1917, U.S. Army Base Hospital No. 6, a medical/surgical unit of MGH physicians and nurses, was activated under the command of Col. Frederic A. Washburn, MD, director of the MGH. The unit would later be reactivated by the government during World War II and would be called the 6th General Hospital.
- Stanley Cobb, MD, the first chief of MGH Psychiatry, which was founded in 1934, researched "shell shock," "soldier's heart" and "neurocirculatory asthenia" – phrases all used to describe what is now called post-traumatic stress disorder (PTSD).



The 6th General Hospital on the Bulfinch steps. The hospital was mobilized on May 15, 1942.



The Francis H. Burr Proton Therapy Center

WORLD WAR II (1939 TO 1945)

- In 1943, Harvard University's particle accelerator, or "cyclotron," used in atomic research, was sold to the U.S. government for research leading to the creation of the first atomic bomb. The replacement unit, used for physics research, was used by MGH physicians to treat certain tumors. In 2001, the MGH opened what is now known as the Francis H. Burr Proton Therapy Center, which offers targeted treatments to destroy cancer cells using a cyclotron.
- Beginning in 1941, the hospital developed advanced triage techniques for large-scale civilian disasters, such as an unexpected U-boat attack. This preparation ultimately enabled the MGH to care for the victims of the Cocoanut Grove fire in 1942.

KOREAN WAR (1950 TO 1953 KOREAN WAR ARMISTICE)

- Immediately after the war broke out, the MGH set up an Emergency Defense Committee to prepare the hospital and city for a potential attack. It was directed by Horatio Rogers, MD, an MGH surgeon and the 6th General Hospital's chief of surgery during World War II.

VIETNAM WAR (1955 TO 1975)

- MGH research makes long-term storage of blood practical, lengthening the number of days donor blood could be stored. This allowed for the transport of blood to soldiers halfway across the world.

AFGHANISTAN AND IRAQ WARS (2001 TO PRESENT)

- The Red Sox Foundation and MGH Home Base Program was established in 2009 to provide PTSD and traumatic brain injury services for veterans of the Afghanistan and Iraq wars and their families.

MGH and MGHfC celebrate passage of three child-safety laws

ON OCT. 21, members of the MGH and MassGeneral Hospital for Children (MGHfC) gathered with state legislators and advocates to commemorate the passage of three Massachusetts child-safety laws. Along with acknowledging the importance of laws to promote driving safety for teens and concussion awareness in schools, attendees paid a special tribute to the passage of Sean's Law, which prohibits children under the age of 14 from operating all-terrain vehicles (ATVs).

Attendees included Peter L. Slavin, MD, MGH president; David C. Torchiana, MD, MGPO chairman and CEO; Peter Masiakos, MD, MGHfC surgeon; state Sen. Steven A. Baddour; and state Reps. Viriato deMacedo, Peter J. Koutoujian and Michael A. Costello. Also in attendance were special guests Mark and Katie Kearney, whose 8-year-old son Sean died after an ATV accident in 2006, and Carolyn Anderson, co-founder of Concerned Families for ATV Safety, who lost her son in a similar accident. Along with Masiakos, who cared for Sean at MGHfC, Anderson and the Kearneys were tireless advocates for the law's passage. ■

SAFE PASSAGE: Several members of the MGH, Massachusetts legislators and ATV child-safety advocates



PROMOTING AWARENESS: From left, Patricia Reed, RN, NP; Walker; Cantelmo; Drena Root, RVT; and Jaff, all of the MGH Vascular Center

Education session emphasizes vascular health

VASCULAR DISEASE is a common yet often misunderstood condition affecting more than one million Americans. To share information about vascular health and disease prevention, the MGH Vascular Center offered an Oct. 16 patient education event at Mass General West in Waltham. The program, "Pain, Leg Swelling, Blood Clots and Varicose Veins: What You Need to Know About These Common Vascular Conditions," focused on evaluations, screenings and treatments for conditions such as deep vein thrombosis (DVT) and varicose veins. More than 50 people attended the session presented by Michael R. Jaff, DO, medical director of the Vascular Center; T. Gregory Walker, MD, of Vascular Imaging and Intervention; and Nancy Cantelmo, MD, of Vascular and Endovascular Surgery.

"Vascular diseases are common and often very treatable once diagnosed," says Jaff. "Increasing awareness and improving knowledge of these conditions will help patients understand their risk and seek treatments earlier, which will help prevent many of the serious complications associated with conditions like DVT and chronic vein disease."

Attendees also had the opportunity to ask questions, many focusing on the blood-thinning medication warfarin, as well as leg pain and swelling, which are common symptoms of vascular disease.

The Vascular Center at Mass General West offers a full spectrum of noninvasive clinical studies and disease treatments, including minimally invasive treatments for varicose veins. To learn more about Vascular Center programs, call 877-644-8346 or visit www.massgeneral.org/vascularcenter. ■



Michelman appointed to national advisory council

BONNIE MICHELMAN, director of MGH Police, Security and Outside Services, has been appointed to the Homeland Security Advisory Council (HSAC) of the U.S. Department of Homeland Security. HSAC provides advice and recommendations to the secretary of Homeland Security and comprises leaders from state and local government, first-responder communities, the private sector and academia.

"I am extraordinarily honored to have been appointed as a member of this senior council," says Michelman. "This is an esteemed 26-person national advisory council with talented and proven members who I truly look forward to learning from and working with."

WHAT'S HAPPENING**MGH Senior HealthWISE**

MGH Senior HealthWISE will offer the following free events for seniors ages 60 years and older: a lecture, "Money Matters: Scams and Financial Exploitation" Nov. 18 from 11 am to noon in the Haber Conference Room with speaker Betsey Crimmins, senior attorney for the Elder Law Unit of Greater Boston Legal Services; a book club discussion of "Massachusetts Troublemakers: Rebels, Reformers and Radicals from the Bay State" by Paul Della Valle Nov. 18 from 3 to 4 pm at the West End Library, 151 Cambridge St.;

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and a hypertension screening Nov. 22 from 1:30 to 2:30 pm at the West End Library with Diane Connor, MS, RN, CDE, MGH wellness nurse. For more information or to register, call 617-724-6756.

Seminar on basic biostatistics for clinical research

The MGH Clinical Research Program and MGH Biostatistics Center are sponsoring "Basic Biostatistics for Clinical Research" on Thursdays Nov. 18 to Feb. 3 from 3:30 to 5 pm in the O'Keeffe and Simches Research Center auditoriums. Taught in both lecture and working session format, Brian Healy, PhD, of the MGH Biostatistics Center, will provide clinical researchers with a solid foundation in biostatistical concepts. Lectures are open to both clinical investigators and study staff, while working sessions are designed specifically for clinical investigators. HMS designates this seminar for a maximum of 15 American Medical Association Physician's Recognition Award Category One Credit. To register, access <http://hub.partners.org/catalog>. For more information, e-mail Lauren Michaels at lmichaels@partners.org.

Organ donation information tables

The Maxwell and Eleanor Blum Patient and Family Learning Center and the MGH Organ Donation Committee will host organ donation information tables in the White Lobby Nov. 18 from 9 am to 3 pm. Visitors will be able to talk with organ transplant recipients and sign up to be an organ donor. For more information, contact Jen Searl, MLS, at jsearl@partners.org.

MGH ESOL Program

The MGH English for Speakers of Other Languages (ESOL) Program still has openings available in its beginner- through advanced-level classes for employees. The classes will continue through May 2011 and take place during afternoon hours at several locations on the main campus. To learn more about the class or register, contact Beth Butterfoss at 617-726-2388 or bbutterfoss@partners.org.

– United Way

(Continued from page 1)

MGHers can support through the United Way campaign, and like BOTW, is located less than a half-mile away. Rather than serving a specific segment of the population, as BOTW does with at-risk youth, Training, Inc. focuses on providing a specialized service: job training and placement.

The organization's training model is unique and highly intensive. Through 600 hours of real-life workplace training simulations and internships, Training, Inc. participants develop and hone the computer, communication, problem-solving and teamwork skills they need to thrive in the workforce.

"We help our trainees gain the skills they need to be self-sufficient and build life-long, successful careers," says Elsa Bengel, founder, vice president and executive director of Training, Inc. "Just last year, the program placed 83 of its 103 graduates in full-time administrative positions."

"The United Way elects to support only the very best and most deserving agencies out there," says Liz Mort, MD, co-chair of the campaign and vice president for the MGH/MGPO Center for Quality and Safety. "As much as these agencies need our support, they also truly deserve it."

For more information or to donate to the United Way campaign, access www.massgeneral.org/unitedway.

Concert to benefit Vietnam Vascular Anomalies Center

A reception and concert to benefit the Vascular Anomalies Center in Saigon will be held Dec. 4 from 6 to 9 pm at the Goethe-Institut in Boston. The center was founded through a collaborative effort between the MGH, Baylor College of Medicine and the Beckman Laser Institute, as well as the Nguyen Tri Phuong Hospital and the Ho Chi Minh City University of Medicine and Pharmacy in Vietnam. Musicians performing will include cellist David Fisher, MD, PhD, chief of the MGH Department of Dermatology. The suggested tax-deductible donation is \$100 per person. For more information, contact Nicole DeVoe at ndevoe@partners.org.

IN GENERAL

Catherine J. Chu-Shore, MD, of Pediatric Neurology, is the inaugural recipient of the Logan Infantile Spasms Research Award from the Child Neurology Foundation. Chu-Shore will use the \$30,000 award to support her research into early metrics of altered brain

connectivity, which can serve as biomarkers of poor outcome following infantile spasms, and guide treatment. She received the award Oct. 14 at the Child Neurology Society annual meeting in Providence, RI.

Ann Prestipino, senior vice president of MGH Surgical and Anesthesia Services and Clinical Business Development and director of the Partners Office of Strategy Implementation, was selected by the Department of Health and Human Services Division of Transplantation as a regional champion for her ongoing commitment to enhancing organ donation and transplantation. Regional champions were recognized for their contributions during the Donation and Transplantation National Learning Congress in Grapevine, Texas. Also at this conference, the MGH received the Health Resources and Services Administration Silver Medal of Honor for its efforts with organ donation.



MGH 2011: An architect's rendering of the museum of medical innovation, scheduled to open in late 2011

MGH museum of medical innovation

AS THE MGH prepares to mark its bicentennial in 2011, plans are focusing not only on the hospital's historic milestones in patient care, research, medical education and in the community but also on its current and future contributions as well. As part of this all-inclusive commemoration, the MGH has begun construction of a landmark museum of medical innovation, scheduled to be completed in late 2011.

Following several years of planning and coordination led by the MGH History Committee, the hospital has designated the area adjacent to the Resident Physician's House at the corner of North Grove and Cambridge streets as the site for the new, two-story building. The museum will serve as a gateway to the hospital campus – a modern and engaging attraction for hospital staff, patients, visitors and passersby.

The ground-floor gallery will showcase several permanent exhibits that will display compelling visuals, artifacts, and current and historical stories illustrating the hospital's ongoing innovation and achievements that have changed the practice of medicine throughout the world.

The second-floor gallery will feature changing exhibits and lectures that will highlight evolutionary themes of medicine, such as the progression from hand-drawn medical illustration to modern-day interventional and diagnostic radiology.

(Continued on page 4)

Tenth Anniversary

MGHfC celebrates 10 years of transforming pediatric health care

ON NOV. 11, the MGH celebrated the 10th anniversary of MassGeneral Hospital for Children (MGHfC) with a birthday party at the Yawkey Center for Outpatient Care. The event also celebrated 100 years of comprehensive pediatric services and 50 years of pediatric surgery at the MGH.

Attendees at the event included Peter L. Slavin, MD, MGH president; Ronald E. Kleinman, MD, MGHfC physician-in-chief; Joseph P. Vacanti, MD, MGHfC surgeon-in-chief; Sandy Dodge, MGHfC executive director; Debra N. Burke, RN, MSN, MBA, MGHfC associate chief nurse; and many MGHfC caregivers and employees.

As guests sampled cupcakes, candy, ice cream and other treats, Slavin spoke of the remarkable record of accomplishments and wonderful care provided by MGHfC.

"This hospital has a great record of providing terrific care to the kids of this region," he said. "I know that firsthand because both of my children have been cared for by MassGeneral Hospital for Children, and we are very fortunate to have such a talented group of physicians, nurses, other caregivers and administrative staff."

In his remarks, Kleinman described the rapid growth and expansion of the pediatric program at the MGH since it took on the designation MGHfC. "If you go upstairs to the entrance of Ellison 17 and 18, you know that those are pediatric units, something very different than 20 years ago," he said. "If you walk with the residents on their morning rounds, you see that they incorporate parents into their rounds, and you know that family-centered care has become a focal point over the past ten years. It has been dramatically successful from everybody's perspective."

Serving more than 170,000 children every year, MGHfC includes approximately 50 medical specialties and 15 surgical services. Its many clinical, research and advocacy achievements over the past decade include defining the term "third-hand smoke" through a study led by MGHfC physician Jonathan Winickoff, MD, MPH, which examined adult attitudes about the health risks of third-hand smoke to children, and establishing the Lurie Family Autism Center, a world-class center dedicated to comprehensive clinical care for autistic individuals from early childhood to adulthood.

The program ended with Burke sharing some touching notes of thanks from grateful
(Continued on page 4)



CELEBRATING 10 YEARS: MGHfC staff from left, Beth E. Charland, PNP, Wendy Jennings, RN, holding a card during one of the party's activities, and "Pedi the Bear"

Honoring veterans and their families

AMONG THE HOSPITAL'S nearly 23,000 employees, many have served or currently are serving the country or are a family member of a serviceman or woman or veteran. To pay tribute to veterans and their families, the MGH hosted a special Veterans Day breakfast event Nov. 11 in the Bulfinch Tents. More than 70 guests attended, including Peter L. Slavin, MD, MGH president; Jeff Davis, senior vice president of Human Resources; Katrina Scott, MDiv, chaplain for the MGH Cancer Center; and John Parrish, MD, executive director of the Red Sox Foundation and MGH Home Base Program, which provides specialized clinical services for veterans of the Afghanistan and Iraq wars affected by post-traumatic stress disorder or traumatic brain injury. All offered remarks at the event.

"One year ago we embarked on this journey together, to create a 'home base' for the young men and women who have put themselves in harm's way to protect our country," said Parrish, a former Marine Corps medical officer who served in the Vietnam War. "For many of our local heroes, we're their best chance at getting reconnected to what matters most. I'm humbled by how far we've come and by the exciting road ahead."

Following a "roll call" by Roger Knight, veterans outreach coordinator for the Home Base Program, who invited veterans from each branch of military service to stand and be recognized, Lori Pugsley, RN, BSN, MEd, nursing director for MGH Obstetrics, Newborn and Family Units, offered a moving reflection on service. Her son, Robert, currently is serving in Afghanistan.

The event culminated in a panel discussion, "What Veterans Day Means to Me," moderated by John Fromson, MD, of the Home Base Program, with speakers Alan McPhee, of Nutrition and Food Services and the U.S. Navy; Andrew Gottlieb, FNP-BC, of Occupational Health and the U.S. Army Reserves; Rebecca Coburn, of Police and Security and the U.S. Air Force; Russ Wallace, of Buildings and Grounds and the U.S. Air Force; Sean Kennedy, of the Home Base Program and U.S. Army; and Pugsley.

The event concluded with a prayer service to honor members of the armed forces and their families. Throughout the rest of the day, members of the Home Base and MGH Employee Assistance programs distributed red, white and blue ribbons to veterans and yellow ribbons to family members of veterans and the MGH community to show support for all those who are serving or have served.

COMMEMORATING HEROES: From left, Knight, Davis, Scott, Pugsley, Parrish and Slavin



EDUCATIONAL SUPPORT: From left, Thibault, Bellack and Minehan

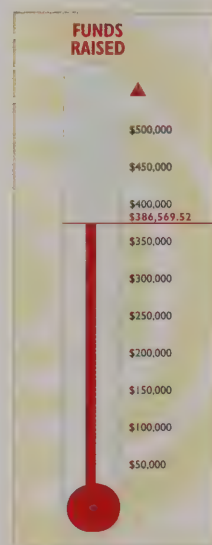
MGH Institute Scholarship Gala

GEORGE THIBAUT, MD, chair of the MGH Institute of Health Professions (IHP) Board of Trustees, Janis Bellack, RN, PhD, FAAN, president of the IHP, and Cathy E. Minehan, chair of the MGH Board of Trustees, were among those who attended the fourth annual IHP Scholarship Gala at the Park Plaza Hotel. The Oct. 28 event raised an IHP record \$425,000 to help fund scholarships for students in nursing, physical therapy, speech-language pathology and medical imaging. More than 360 guests attended the event, which featured Minehan as master of ceremonies. For more information about the IHP, access www.mghihp.edu. ■

Upholding a 200-Year Promise

ALTHOUGH THE MGH UNITED WAY campaign came to a close Nov. 19, members of the community continue to need support. Donation pledges will be accepted for the remainder of 2010, and as of Nov. 18, 7 percent of all employees have made donations to raise more than \$385,000.

Giving to the campaign provides crucial aid to a range of deserving local charitable organizations. Employees can direct their gift to a specific organization or allow the United Way to direct funding where it is needed most. Pledges can be made – as a one-time gift or via payroll deduction online – at www.massgeneral.org/unitedway, by printing and submitting a pledge form to the Employee Access Center in Bulfinch 107, or through PeopleSoft (HRMS Production>Self Service>Tasks>Voluntary Deduction). While the grand prize raffles are over, employees who donate after Nov. 19 will still be eligible for special rewards such as membership in the United Way's Caring Club discount program or an invitation to a donor recognition breakfast in January. ■



MGH leads team demonstration of complex vascular interventions

FOR TWO DAYS IN OCTOBER, cameras focused on the work of the MGH Vascular Center and the Knight Center for Interventional Cardiovascular Therapy when physicians, technicians, nurses and staff participated in 11 cases broadcast live to the Vascular Interventional Advances (VIVA) conference in Las Vegas on Oct. 19 and 20.

Kenneth Rosenfield, MD, director of the Cardiac and Vascular Invasive Service, led a multidisciplinary team of physicians who demonstrated complex vascular interventions for more than 2,200 attendees at the conference. Other participating physicians included Christopher Kwolek, MD, Robert Schainfeld, DO, Douglas Drachman, MD, and Joseph Garasic, MD.

"We were able to demonstrate and convey to the audience the high level and quality of care that we are able to offer as a result of the team effort that is always A-plus here at the MGH, starting with the cardiologists working with the surgeons and the supporting staff who are unmatched and unparalleled," said Rosenfield.

The demonstrated interventions included carotid artery and kidney artery stents, lower extremity revascularization and closing an aneurysm behind the knee.

"The cases were broadcast live via satellite from five leading centers across the United State and Germany by experts who demonstrated new techniques and technologies,"



VIVA LAS VEGAS: Attendees at the VIVA conference in Las Vegas watch, from left, Rahul Sakhuja, MD, of MGH Vascular Diagnostic Interventional Cardiology, Schainfeld and Rosenfield perform live complex vascular interventions.

said Michael R. Jaff, DO, medical director the MGH Vascular Center and faculty member of VIVA. "The format included a faculty panel at the meeting that observed and discussed the nuances of the cases with the physicians in attendance."

This was the third time the MGH had broadcast cases to VIVA since the conference began eight years ago. This year, the MGH team highlighted the ethical responsibilities of performing live case demonstrations, including an MGH-developed code of conduct

that was shared with each patient who had agreed to participate.

Preparing for the two days of filming required several months of coordination within the Vascular and Knight centers and included planning with Buildings and Grounds, which helped the satellite broadcasting company connect 1,000 feet of cable through the hospital, and Environmental Services, which accommodated the Knight Center's extended staff members' hours on the days of filming. ■

Local students shadow MGHers

JOB SHADOWING is one of the many ways the MGH Center for Community Health Improvement (CCHI) is helping to brighten the futures of local students. On Oct. 27, CCHI hosted a job shadow event for students from Chelsea High School.

The day began with a panel discussion in the Haber Auditorium featuring Danny Yagoda, MPH, health engineer; and Joan Brown, MBA, project specialist, both of Anesthesia, Critical Care and Pain Medicine; Adnan Abu-Yousif, PhD, a postdoctoral research fellow in the Wellman Center for Photomedicine; and Raymond Hawkins, LP, a perfusionist in Cardiac Surgery. The panelists described the work they do and how they came to be in their particular positions. A few spoke about the importance of

mentorship and encouraged the students to take initiative in identifying their own mentor.

After the panel, MGHers met the students they were hosting and escorted them to their respective departments. For example, Solmaira Acevado accompanied nurse Michele Allen, RN, as she made rounds on



ME AND MY SHADOW: Allen, left, with Acevado

White 11, observing while she checked each patient and monitored their vital signs. Meanwhile, in the Francis H. Burr Proton Therapy Center, Joshua Small, a dosimetrist, explained to student Alejandra Rivera how he calculates computerized isodose plans for radiation oncology patients.

Rivera was impressed. "I was interested in being a pharmacist, but now I'm interested in this!"

CCHI will host its larger Job Shadow Day, an annual event that takes place on or near Groundhog Day, in February 2011.

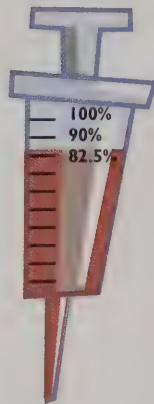
MGH employee flu vaccine documentation incentive

HOSPITAL EMPLOYEES are reminded to document in PeopleSoft before Nov. 30 whether they have received or declined the seasonal flu vaccine to be eligible for a \$50 bonus, payable in December. If more than 90 percent of MGH employees document their vaccination status before Dec. 31, another \$50 will be payable in January to those who attested.

The vaccine is available at the Occupational Health Office, at 165 Cambridge Street, fourth floor, Monday through Friday from 7 am to 5 pm. No appointment is necessary.

Staff members with questions about the program should speak with their managers or supervisors. ■

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WHAT'S HAPPENING

Change in MGH Hotline schedule

Due to the Thanksgiving holiday, MGH Hotline will not be published Nov. 26. The regular printing schedule will resume Dec. 3.

MGH Senior HealthWISE

MGH Senior HealthWISE will offer the following free events for seniors ages 60 years and older: "Boston Conservatory Cabaret," a performance by Boston Conservatory musical theater students, Nov. 29 from 2 to 3 pm in the Thier Conference Room, and a hypertension screening Dec. 6 from 1:30 to 2:30 pm at the Hill House, 127 Mt. Vernon St., with Diane Connor, MS, RN, CDE, MGH wellness nurse. Registration is required for the cabaret event. For more information or to register, call 617-724-6756.

Seminar on working with CLRC

The MGH Clinical Research Program is sponsoring "Working with the Clinical Laboratory Research Core (CLRC)" Dec. 1 from 12:30 to 1:30 pm in the Simches Research Center, Room 3.110. Patrick Sluss, PhD, co-director of CLRC, will discuss the key services provided by the CLRC, which performs comprehensive clinical laboratory testing and specimen

— MGH museum

(Continued from page 1)

If sufficient funding can be raised, plans for the museum also include a roof deck, where a garden and seating will allow for guests to enjoy the view of Cambridge Street

"We are excited about this new project currently underway at the MGH," says Peter L. Slavin, MD, MGH president. "The museum will truly reflect in tangible ways the hospital's longstanding commitment to innovation, education, learning and excellence in caring for its patients who are always at the heart of all of our work."

Adds Paul S. Russell, MD, chair of the MGH History Committee, MGH senior surgeon and John Homans Distinguished Professor of Surgery at HMS: "To date, there has yet to be a formal name for the museum. We are considering several names that may not include the word 'museum' but instead would feature a name that would convey the active and exciting nature of the exhibits and the inclusion of a forward-looking theme. We are looking forward to its completion, however, as a vibrant community resource that will allow medicine to take its place with the great science and art museums in the Boston area. As much as it is about the MGH and the history of medicine and innovation, it also is about the exciting ongoing work in medicine today and the immense possibilities and milestones in its future."

Funding for the museum will come from donations, with more than half of funds for the project raised so far. To learn more about the museum, contact Peter Johnson, director of the MGH museum, at pkjohnson@partners.org or 617-726-3182.

banking to support research at the MGH and Partners-affiliated organizations. Although this course is geared toward research nurses and coordinators, all are welcome to attend. To register, access <http://hub.partners.org/catalog>. For more information, contact Lauren Michaels at lmichaels@partners.org.

Annual Farahe Maloof Lecture

The MGH Endocrine/Thyroid Unit will host the 24th Annual Farahe Maloof Lecture Nov. 30 from noon to 1 pm in the Ether Dome. Samuel Refetoff, MD, director of the Endocrinology Laboratory at the University of Chicago, will present "An Expanded View of the Syndromes of Reduced Sensitivity to Thyroid Hormone." Registration is not required. For more information, contact Lynn Moulton at 617-726-9345.

— MGHfC

(Continued from page 1)

patients and Vacanti speaking about the future of MGHfC. Urging guests to take lessons from the MGH's upcoming bicentennial in 2011, Vacanti said, "I know that we'll be around 200 years from now even though it is impossible to predict how we will get there. I can tell you that today we are very well positioned to participate and lead in the transformation of health care in this country. Like the quote 'the best way to predict the future is to invent it,' all of us at MGHfC have the opportunity to not only participate but help create, and invent, the future of the care of children." ■

Showcasing primary care

Stoeckle Center event highlights primary care progress at the MGH



PRIMARY CARE PROGRESS: From left, Barry, Edgman-Levitan, Weil and Slavin

"PRIMARY CARE at the MGH is alive and well," said MGH President Peter L. Slavin, MD, at the Nov. 1 Primary Care Community Showcase hosted by the John D. Stoeckle Center for Primary Care Innovation. "It's wonderful to see many people here who are so dedicated to the work of primary care – a field that I call my own."

More than 250 primary care providers and administrators from across the MGH attended the event, which featured informative displays from more than 30 adult and pediatric primary care practices at the hospital, ranging from the Internal Medicine Associates to Child and Adolescent Resource Materials to the Center for Community Health Improvement.

"It's great to be able to highlight our work at an event with so many people," said Eric Kamba, MSW, MPH, of the Refugee Health Assessment Program at the Chelsea HealthCare Center, which provides health assessments to refugees and connects them with primary care providers. "It's not something we get to do very often."

(Continued on page 2)

Required safety training available on the web through HealthStream

EMPLOYEES NOW are able to complete required hospitalwide training online through the HealthStream Learning Center, a web-based learning management system offered by the Training and Workforce Development Office of Human Resources.

HealthStream has been used by both Patient Care Services (PCS) and MGH Imaging for nearly two years, and Human Resources now is introducing the program to all employees. The first two courses – in general safety and infection control – will be made available to all MGH employees by the end of the calendar year. Privacy and security will be the next topic.

"The training office has been working closely with the Norman Knight Nursing Center for Clinical and Professional Development, which is part of PCS. We're excited about supplementing

our classroom-based curriculum with e-learning," says Carlyene Prince-Erickson, director of Employee Education and Leadership Development.

The HealthStream library comes with an expanding curriculum of more than 300 self-paced content modules. In addition, the user-friendly environment allows employees to browse and enroll in online courses, view transcripts of completed courses and test their knowledge. While PeopleSoft will continue to be the primary tool for documenting classroom-based training and generating reports, HealthStream will serve as the database of

record for the hospital's online training.

The system comes with an online tutorial and user guide to help employees get started.

Employees also can access a Sharepoint site created by PCS with Frequently Asked Questions. The training office will work closely with the staff at the Knight Nursing Center to expand the resources available on the site.

**HEALTHSTREAM HAS
BEEN USED BY BOTH
PATIENT CARE SERVICES (PCS)
AND MGH IMAGING FOR
NEARLY TWO YEARS ...**

For more information on HealthStream, contact Mike Nazzaro, manager of Employee Education Programs, at mnazzaro@partners.org or 617-726-0975.



PORTRAITS: The 2010 Portraits in Primary Care awardees with Slavin, eighth from left, and Barry, far right

— Stoeckle

(Continued from page 1)

Susan Edgman-Levitan, PA, executive director of the Stoeckle Center, welcomed guests to the event, explaining that the center celebrates its 10th anniversary this year.

Eric Weil, MD, MGPO associate medical director for Primary Care and associate chief of Clinical Affairs for the MGH General Medicine Unit, spoke next and encouraged

attendees to make the most of the evening's showcase as a learning opportunity. "If each one of us could take away one thing we've learned at this event and bring it back to our respective practice, we'd be that much further along."

The evening culminated with Slavin and Michael Barry, MD, medical director of the Stoeckle Center, presenting Portraits in Primary Care awards to 15 primary care staff members. The Stoeckle Center had solicited

nominations from the MGH primary care community to recognize providers who make remarkable contributions to the field every day, and a selection committee including nursing, medical and administrative staff from several MGH practices selected the winners. In conjunction with the award, photographic portraits were taken of each recipient to be displayed at the hospital. For a complete list of awardees, access www.massgeneral.org/stoecklecenter/10/portraits.aspx. ■

Pneumatic tube system ready to connect to the Lunder Building

THOUSANDS OF MGH EMPLOYEES work around the clock caring for patients, handling administrative tasks and offering support services. As MGHers go about their business throughout the day and night, another vital hospital system is working behind the scenes – the pneumatic tube system (PTS). PTS is a pressure/vacuum system used to securely transport light materials on-demand – such as medication, specimens or blood products – in cylindrical containers through a network of piping behind the walls. The materials are shuttled to and from inpatient bed floors, the Pharmacy, Blood Bank, Imaging, Emergency Department, Operating Room, and Catheterization, Endoscopy and Electrophysiology laboratories.



PNEUMATIC TUBE SYSTEM: More than 5,000 transactions flow through the system each day.

"There are approximately four miles of strategically networked pneumatic tube piping throughout the MGH – behind the walls and above ceilings – that route to approximately 60 tube stations that are coordinated by a sophisticated bar code system," says Jim Guiry, senior construction manager. "On an average weekday, the system completes more than 5,000 transactions. The high-speed, light-material transport system is vital here at the MGH for timely and safe patient care."

The installation of an "express zone system" over Columbus Day weekend now makes it possible for the hospital's PTS to be connected to the Lunder Building. The installation of the new express zone system was led by MGH Buildings and Grounds and included a well coordinated contingency plan for the transport of items during a period of downtime while the system was being installed. The plan included widespread communications efforts and the use of runners who delivered items throughout the hospital.

"We were successful in completing the installation thanks to the extensive coordination among the supervisors of all of the affected areas," says George MacNeil, director of Buildings and Grounds. "Hospital operations and patient care continued seamlessly throughout the shutdown."

Adds Guiry, "The installation project also included an overall upgrade of the entire pneumatic tube system. Excluding the existing piping that runs through the patient areas, we installed an additional 6,000 linear feet of tubes. This major system shutdown would not have been successful without tremendous cooperation among the many departments of the hospital."

For more information about the Lunder Building, access www.massgeneral.org/lunderbuilding.

MGH participates in Great American Smokeout

EACH YEAR on the third Thursday of November, millions of smokers across the country forgo tobacco as part of "The Great American Smokeout." For many longtime smokers, the day marks the first time they have gone 24 hours without inhaling tobacco. Since the day began in 1977, many have used the "smokeout" as the first day of the rest of their lives smoke-free.

To help MGH patients, visitors and employees learn about The Great American Smokeout and the many benefits of quitting tobacco – including improved health, financial savings and enhanced overall well-being – the MGH Tobacco Treatment Service (TTS) hosted an information table Nov. 18 in the White Lobby. Tobacco treatment counselors were on-hand to offer passersby fliers about how to get through the day without tobacco and pamphlets promoting a new outpatient smoking cessation group that begins at the MGH in January.



SMOKE "KNOT" HERE

"Approximately 100 people stopped by the table," says Nancy McCleary, RN, tobacco treatment counselor. "We were happy to share information and encourage smokers to quit. For employees who are thinking about using nicotine replacement therapy, we would like to remind them that, with a prescription, nicotine lozenges or gum can be applied to the MGH FLEX For Employees' Personal Benefit program."

Adds Bonnie Michelman, director of MGH Police, Security and Outside Services, who leads the MGH Nonsmoking Committee, "The information table was especially timely since the MGH recently launched an enhanced nonsmoking policy at the hospital, where smoking is not permitted except in two designated smoking shelters. To date, the campaign has been quite successful in deterring smoking outside of these areas. We have heard that at least one MGHer – who smoked for more than 40 years – decided to quit smoking as a result of the campaign. She has been cigarette-free now for two months. Another employee said that he noticed a clear difference outside the Thier and Simches buildings, where there had been many cigarette butts on the ground and smoke lingering in the air."

For more information about the outpatient group or other smoking cessation resources, contact TTS at 617-726-7443 or tobaccotreatment@partners.org or visit www.massgeneral.org/tts. ■



SMOKING CESSATION RESOURCES: McCleary, center, and Kathy McKool, RN, MSN, tobacco treatment counselor, provide information to a passerby at The Great American Smokeout information table.



TRANSPLANT TOWN HALL: From left, Doroni, Madsen and Fishman

Transplant Center unfolds strategic vision and plan

MEMBERS OF THE MGH TRANSPLANT CENTER gathered in the Bigelow Amphitheater Nov. 17 to hear Joren Madsen, MD, DPhil, director of the MGH Transplant Center; Jay A. Fishman, MD, associate director of the center; and Debra J. Doroni, MBA, executive director of the center and the Department of Surgery, unveil the Transplant Center's new strategic plan. The three leaders presented "The Transplant Center Strategic Vision and Implementation Plan."

"Given the changing environment of health care and the number of transplant centers nationally, it is essential that the MGH demonstrate leadership in clinical care, research and education to maintain longstanding prominence in the field of organ transplantation," says Madsen. "Recently, after achieving CMS accreditation, the Transplant Center embarked on a comprehensive process to broaden, strengthen and update its strategic plan. Significant new ideas and directions have emerged as part of this process."

The center's plan is organized around the following five goals: to lead the nation in innovative research; to provide the best care to a growing volume of transplant patients; to better serve the greater community of patients, donors and families; to shape the future of transplantation through leadership in training, education and public policy; and to support an integrated approach to clinical care, education and research with a dedicated facility.

"The MGH Transplant Center was created to enhance the care of our patients and advance research and education in the field," says Fishman. "Our goal is to maintain leadership in each of these areas. The strategic plan reflects our commitment to continued growth of transplantation at the MGH."

For more information about the Transplant Center, access www.massgeneral.org/transplant.

WHAT'S HAPPENING**MGH Senior HealthWISE**

MGH Senior HealthWISE will offer a free lecture for seniors ages 60 and older, "Health Care Reform for Medicare Recipients: Insurance Changes to Come," Dec. 9 from 10 to 11 am in the Thier Conference Room with Jennifer Syria, MS, EdM, of the Commonwealth of Massachusetts Executive Office of Elder Affairs. For more information or to register, call 617-724-6756.

YMCA Achievers nominations

The nomination period for the YMCA Achievers Award, presented by the Greater Boston YMCA to local multicultural professionals, has been extended to Dec. 10. Eligible multicultural candidates must be employed a minimum of two years, have a demonstrated history of professional achievement and potential for future development, and

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agree to volunteer 40 hours over the course of the calendar year with a community service organization of their choice. For more information or to obtain a nomination form, e-mail Dianne Austin at dmaustin@partners.org.

MGH Chaplaincy holiday services

The MGH Chaplaincy will host the following holiday services: the lighting of the menorah each evening of Chanukah Dec. 1 through 9 in the Chapel on Ellison I; a holiday songfest Dec. 16 from noon to 1 pm in the White Lobby; a Christmas service Dec. 25 at 12:15 pm in the Chapel; and Roman Catholic Masses Dec. 24 and 25 at 4 pm in the Chapel. The Chaplaincy extends its greetings to those in the community who have recently celebrated Ramadan and Diwali. The chaplaincy also extends greetings to those who will celebrate Kwanzaa on Dec. 26 and to those of all other faiths and spiritualities. All are welcome to attend the MGH services. For more information, call 617-726-2220.

Focus group for parents of patients with autism

Caregivers from MassGeneral Hospital for Children are designing and implementing new hospital admission plans for patients with autism.

A group of caregivers and parents of patients with autism has been meeting to offer input on the project. The next meeting is Dec. 14 at 10 am in the first floor conference room of 4 Emerson Pl. For more information or to join the group, e-mail Sarabeth Broder-Fingert, MD, at sbroder-finger@partners.org.

2010 visiting lecture at HMS

The HMS Office for Diversity and Community Partnership, HMS Center for the History of Medicine and MGH Multicultural Affairs Office are hosting a 2010 visiting lecture, "American Medicine: The Greatest Challenges and Dilemmas," by L.D. Britt, MD, MPH, the Brickhouse Professor of Surgery at the Eastern Virginia Medical School and president of the American College of Surgeons, Dec. 9 from 4:30 to 5:30 pm in the Minot Room at the Countway Library at HMS. A reception will follow. To register, call 617-432-4698 or e-mail contactchom@hms.harvard.edu.

Please join President Peter Slavin, MD and your colleagues for some seasonal cheer!

HOLIDAY RECEPTIONS



WEDNESDAY, DEC. 8

Charlestown Navy Yard, Building 149
12:30 to 1:30 pm

THURSDAY, DEC. 9

Main Campus, East Garden Dining Room
2 to 3:30 pm
Main Corridor
10 to 11:30 pm

Holiday sales at The General Store:

Thursday, Dec. 2, 8:30 am to 7:30 pm
Thursday, Dec. 9, 10 pm to 12:30 am
Saturday, Dec. 11, 6:30 to 9 pm

The General Store at Yawkey:

Thursday, Dec. 16, 8 am to 6 pm

IN GENERAL

Jacob Hooker, PhD, of the Athinoula A. Martinos Center for Biomedical Imaging, and **Ziv Williams, MD**, of the Department of Neurosurgery, were honored by the White House Office of Science and Technology Policy with the 2009 Presidential Early Career Award for Scientists and Engineers. The awards are the highest honor bestowed by the U.S. government to science and engineering professionals in the early stages of their careers and provide research grants for up to five years.

Milton Kotelchuck, PhD, MPH, of the Center for Child and Adolescent Health Policy, is the recipient of the 2010 Martha May Eliot Award from the American Public Health Association. The award honors exceptional health service

to mothers and children and is the highest national lifetime achievement award in the field of Maternal and Child Health.

Margaret Johnson, of the Adolescent and Pediatric Medicine Unit at the Chelsea HealthCare Center, has received the Annual Community Service Award from Community Action Programs Inter-City, Inc. for her community work on behalf of the Adolescent and Pediatric Medicine Unit.

The MGH was ranked 17th in the third annual Top Places to Work survey by the *Boston Globe*. Employers were ranked in areas such as employee engagement and retention. This is the third consecutive year the MGH has been ranked in the *Boston Globe* list.



GLOBAL HEALTH ADVOCATES: From left, Goosby, Gwenigale, Bangsberg, Farmer, Kerry and Slavin at the Nov. 12 event

Global Health Symposium

Day-long event draws physicians, scientists and policy makers

THE MGH has a longstanding history caring for its neighbors. What began 200 years ago as an effort in Boston to assist local neighbors in distress has expanded today into the hospital reaching out internationally to care for neighbors around the world. With this in mind, on Nov. 12, the MGH Center for Global Health hosted its inaugural symposium at the Boston Convention and Exhibition Center. Entitled "Broadening the Response: The

Role of Academic Medical Centers in Global Health," the day-long event drew global health leaders from around the world as well as prominent U.S. officials, including Sen. John F. Kerry and Ambassador and Global AIDS Coordinator Eric Goosby.

Speaking to a crowd of more than 1,000 attendees, MGH Center for Global Health Director David Bangsberg, MD, MPH, welcomed the group and outlined the need to

build lasting international partnerships.

"We will make progress in the short term, but the challenges in global health are too complex to solve in a single generation," he said. "This is why, above all else, we need to invest in the next generation here and, more importantly, invest in the next generation abroad to make a generation-spanning difference."

The day's events began with remarks

(Continued on page 2)

CHApel CHAnukah CHAppening at MGH

CHANUKAH, also known as the eight-day Festival of Lights, is a Jewish holiday commemorating the victory of the Maccabees, the rededication of the Jerusalem Temple and the miracle of the oil that burned for eight days. To acknowledge the holiday, the MGH Chaplaincy hosted the first annual interfaith "CHApel CHAnukah CHAppening" with Rabbi Benjamin Lanckton on Dec. 3 in the MGH Chapel.

Approximately 30 guests, mostly hospital employees, attended the event, which included prayers of thanksgiving, communal and individual Jewish healing prayers, Chanukah songs, and the welcoming of the Sabbath Queen and Sabbath Angels. As part of the service, interfaith chaplain Rev. Daphne B. Noyes and MGH Clinical Pastoral Education participant Jim Crory reflected on the meaning of light in their faith traditions.

FESTIVAL OF LIGHTS: Lanckton lights the menorah in the chapel foyer.



– Global Health

(Continued from page 1)

from MGH President Peter L. Slavin, MD, and Jeanette Ives Erickson, RN, MS, FAAN, senior vice president for Patient Care Services and chief nurse. Noting the hospital's upcoming bicentennial, Slavin reflected on the MGH's 200-year commitment to the community.

"At the time of the MGH's founding, our neighbors included the residents of Boston and its surrounding communities," he said. "Today our neighbors also live in places like Uganda, South Africa, Liberia, Bangladesh, Haiti and elsewhere. While our neighbors may live in different places, our commitment to serving them remains the same."

Invited speakers – including Kerry, Goosby, Walter T. Gwenigale, MD, Liberian minister of Health and Social Welfare, and Paul Farmer, MD, PhD, co-founder of Partners in Health – offered remarks and participated in a panel discussion moderated by Bangsberg. Panelists took questions from the audience and discussed ways academic medical centers, nongovernmental organizations and government officials can partner with local health leaders around the world to develop health infrastructures to help train and retain the best caregivers abroad.

The first panel, "Practicing Global Health Across Disciplines," highlighted the importance of strong working relationships with local populations. Panelists were Peter Mugenyi, MD, director of the Joint Clinical Research Center in Uganda; David Henderson, MD, director of the Chester M. Pierce, MD, MGH Division of Global Psychiatry; Kristian Olson, MD, MPH, global health program leader at the Center for Integration of Medicine and Innovative Technology; Laurence Ronan, MD, co-director of the MGH Center for Global Health's Office of Disaster Response; and Bruce Walker, MD, director of the Ragon Institute of MGH, MIT and Harvard.

The day's final discussion, "Training the Next Generation of Global Health Leaders: Sustaining Careers at MGH and Abroad," was moderated by Vanessa Bradford Kerry, MD, associate director for Education and External Affairs at the MGH Center for Global Health. Participants were Grace Deveney, RN, MPH, of the Center for Global Health; Tayyaba Hasan, PhD, director of the MGH Office of Research Career Development; Frederick Kayanja, MD, vice chancellor of Mbarara University of Science and Technology in Uganda; and Thumbi Ndung'u, BVM, PhD, scientific director of the HIV Pathogenesis Programme at the Doris Duke Medical Research Institute at the University of KwaZulu-Natal in South Africa.

"The symposium was a great opportunity to bring together some of the foremost leaders in global health," says Bangsberg. "Each of our invited speakers and guests engaged with each other in a provocative manner to create a new energy and perspective on global health." ■



GIFT OF HOPE: From left, Lisa, John and Elana Sargent, and Batchelor

Supporting brain cancer research

WHEN HER FATHER JOHN was diagnosed with a glioblastoma in June 2009, 10-year-old Elana Sargent wanted to find a way to help. She decided to make bracelets with gray beads and ribbons – gray is the official color for brain cancer awareness – and donate the proceeds to cancer research. Elana called her project "Beading for Brain Cancer" and sold the bracelets for \$10 at local stores. The items quickly gained popularity, and orders poured in for more.

In October, Elana and her family donated \$1,000 – raised from the sale of the bracelets – toward glioblastoma research at the MGH Cancer Center, where John receives care. Tracy Batchelor, MD, MPH, executive director of the Stephen E. and Catherine Pappas Center for Neuro-Oncology, accepted the check on behalf of the hospital.

"After my dad found out he was sick, I saw how hard it was for people with cancer," says Elana. "I wanted to help so that other people don't have to go through the same thing."

Elana's brother Jack also plans to make a donation to the MGH. He organized a hockey game between students and teachers at his school, and through donations of participants and attendees, raised more than \$600.

"We are so grateful to our physicians and nurses and are happy to give back," says their mother Lisa. "Dr. Batchelor, Dr. April Eichler and our nurse practitioner Mary Walsh have all been wonderful." ■

MGH caregivers share experiences in Haiti



INTERNATIONAL ASSISTANCE: Barkin maintains intravenous fluids for a cholera patient in Haiti.

Baselga first incumbent of Chabner Chair in Hematology Oncology

A NAMED CHAIR is one of the highest honors a physician may receive in his or her lifetime. On Nov. 19, the MGH, the MGH Cancer Center and the Department of Medicine celebrated the establishment of the Bruce A. Chabner Chair in Hematology Oncology, named in honor of Bruce A. Chabner, MD, director of Clinical Research for the Cancer Center. The chair is one of the first fully funded chairs to be officially based at the MGH.

An internationally renowned oncologist, Chabner has been a pioneer in the cancer field for more than 40 years. In 1995, after spending 26 years at the National Cancer Institute – including 13 years as director of the Division of Cancer Research – Chabner had joined the MGH Cancer Center as clinical director and chief of Hematology/Oncology. His leadership as a clinician, scientist, educator and mentor has helped ensure that the center offers the best in cancer care to each and every patient.

A reception held at the Four Seasons Hotel offered colleagues, friends and family a chance to honor both Chabner and José Baselga, MD, PhD, chief of Hematology/Oncology, the chair's inaugural incumbent. Peter L. Slavin, MD, MGH president, welcomed guests.

"These chairs are very significant in a number of ways," said Slavin. "They are intended for the most prominent members of our faculty and are truly an honor to hold –

but their benefits are far more than honorific. They enable the endowed chair to pursue clinical and academic activities with much greater flexibility and vigor than would otherwise be possible."

David P. Ryan, MD, clinical director of the Cancer Center, offered a heartfelt introduction of Chabner, sharing anecdotes of his kindness and underscoring his profound commitment to the MGH mission. He also described Chabner as an incredible mentor.



CHABNER



Chabner spoke next. "I am so honored and humbled by the occasion and deeply thankful to the many people who have made this chair possible," he said. He discussed his journey as an oncologist and the evolution of the Cancer Center and went on to explain how proud he is that Baselga is the first physician appointed to the chair.

After being introduced by Daniel Haber, MD, PhD, director of the Cancer Center, Baselga – who joined the MGH this past summer – lauded Chabner for his leadership at the Cancer Center and the center itself for the quality of care it offers.

Chabner and Baselga were then presented awards by Slavin and Dennis Ausiello, MD, chief of the Department of Medicine, after which Ausiello gave closing remarks.

"I look forward to the years of service that I know both will continue to provide here," said Ausiello. "I especially look forward to how much our patients will benefit enormously from that service." ■

MGH IN HAITI FOLLOWING A 100-year absence on the island of Hispaniola, cholera – a potentially deadly bacterial disease that causes severe diarrhea and dehydration – not only has reemerged, but it also has reached epidemic proportions in Haiti. Nearly 100,000 individuals in the country are battling the illness, and to date, more than 2,000 have died.

In October, the MGH joined with Project HOPE in Haiti to help care for those affected by cholera. Laurence Ronan, MD, co-director of the MGH Center for Global Health's Office of Disaster Response, and nurses Jane Caporiccio, RN; Joyce Barkin, NP; Emily Ferguson, RN; Alysia Monaco, RN; and Nora Sheehan, RN, were deployed to serve at Hôpital Albert Schweitzer in central Haiti, while Jason Harris, MD, of MassGeneral Hospital for Children's Infectious Disease Unit, and Richelle Charles, MD, of the MGH Infectious Disease Unit, served with Project HOPE in Petite Rivière. The MGH

team supported the local hospital staff, caring for hundreds of men, women and children. Ronan, Barkin, Sheehan and Harris recently shared their experiences in Haiti, presenting "Insights into the Cholera Epidemic in Haiti" Nov. 30 in the Haber Auditorium. The group was joined via videoconferencing by Louise Ivers, MD, MPH, of Partners in Health, who currently is serving in Haiti.

Following an introduction by Ronan and a general overview of cholera by Harris – who explained the epidemiology and clinical aspects of the epidemic – Barkin and Sheehan described their experiences during their two-week deployment at Hôpital Albert Schweitzer.

"While it was wonderful to work with our Haitian colleagues and offer care to the Haitian patients, there were several challenges," said Sheehan. "Among these, the language barrier was huge, so working with the Haitian nurses and families was challenging.

In addition to offering direct care, we spent time educating the patients and their family members. When the patients arrived at the hospital, often traveling by foot, they came in with their whole family. So it was important for us to educate family members about hand hygiene to help them avoid acquiring the illness while caring for their loved one."

Barkin also described her experience as, at times, challenging and frustrating. "Although we did feel that we were helpful, it is hard not to think that we were limited by a lack of supplies and most acutely by the language barrier," she said. "We spent much of our day starting and maintaining intravenous fluids, encouraging oral rehydration and doing whatever was needed to be done, such as obtaining basic supplies. The trip to Haiti was an amazing experience; I feel very fortunate to have had this opportunity through the MGH Center for Global Health and Project HOPE."

WHAT'S HAPPENING**DSC and MAO film series**

The Disparities Solutions Center (DSC) and Multicultural Affairs Office (MAO) are co-hosting a film series event, "Crash: Stereotypes in Society ... and Health Care?" Dec. 15 from noon to 1:30 pm in the O'Keeffe Auditorium. The screening will feature segments from the movie "Crash" and ABC News 20/20's "Race and Sex: What We Think But Can't Say." Following the screening, Alexander Green, MD, MPH, associate director of the DSC, and LeRoi Hicks, MD, MPH, of BVWH and HMS, will lead a discussion of these issues and how they are linked to health care. This event is free and open to the public. Refreshments will be served. To register, e-mail disparitiessolutions@partners.org. For more information, visit www2.massgeneral.org/disparitiessolutions/events.html.

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December promotions at the MGH Blood Donor Center

Individuals who donate blood at the Blood Donor Center during December will have the opportunity to brighten the day of a sick child. Each donor can fill out a gift tag that will be attached to a stuffed animal, which will be delivered in the donor's name by Santa and his elves to a patient at MassGeneral Hospital for Children. In addition, during December, individuals who donate and become a friend of the donor center on Facebook will be eligible to win chocolates from Harbor Sweets Handmade Chocolates. For more information, e-mail mmacphee@partners.org.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering the following free events on Dec. 16 for seniors ages 60 and older: a lecture, "Shifting Gears: A Safe Driving Workshop," from 11 am to noon in the Haber Conference Room with speaker Michele Ellicks, community outreach coordinator for the Massachusetts RMV, and a book club discussion of "Dark Tide: The Great Molasses Flood of 1919," by Stephen Puleo, from 3 to 4 pm at the West End Library. For more information or to register, call 617-724-6756.

MGH Backup Childcare Center

The MGH Backup Childcare Center, located in the Warren Building, offers occasional or temporary care for children of MGH employees and patients ages 9 months to 12 years. The center has changed its hours of operation and now will be open from 6:30 am to 5:45 pm daily. Drop-in visitors are welcome. For more information or to register, visit www.partners.org/childcare.

Employee eldercare monthly discussion group

The Employee Assistance Program (EAP) will host an eldercare monthly discussion group Dec. 14 from noon to 1 pm in the Yawkey Center, Room 10-650. Facilitators will be Janet T. Loughlin, LICSW, CEAP, of Partners EAP, and Barbara Moscovitz, MSW, LICSW, MGH Geriatric Medicine Unit program director. Participants may bring their lunch. For more information,

contact the EAP at 617-726-6976 or visit www.eap.partners.org.

Winner of Bicentennial Corner contest

Laura Listro, of Clinical Pathology, is the winner of the Nov. 5 Bicentennial Corner "then and now" photo contest in MGH Hotline. Listro correctly guessed that the former name of the street in the archival photo

Slavin to chair COTH board

PETER L. SLAVIN, MD, MGH PRESIDENT, has been selected as the 2010-2011 chair of the Association of American Medical College's (AAMC) Council of Teaching Hospitals and Health Systems (COTH) administrative board.

COTH represents the interests of major teaching hospitals in the United States and Canada. Through its 21-member administrative board, the council serves as the principal source of hospital and health system input into overall AAMC policy and direction.

As chair of the administrative board, Slavin will work with COTH members to focus on issues such as federal health reform, Medicare direct and indirect medical education payments, disproportionate share payments, teaching physician regulations and coverage of investigational devices.

"I'm honored to take on this new role," says Slavin. "I look forward to collaborating with other COTH members and leadership on the key policy and management issues facing teaching hospitals and health systems."

IN MEMORIAM**Paul M. Maloney**

PAUL M. MALONEY, an MGH Buildings and Grounds electrician for nearly 10 years, died unexpectedly Dec 1. Maloney was widely considered not only an excellent employee but also very helpful and kind, according to his colleagues and supervisors.



"Paul came to work at the MGH in April 2001 and soon became a valuable asset to the department," says John Schena, foreman at the MGH Electric Shop. "His keen mind gave him the ability to master several of the hospital's critical electrical systems. Paul's easygoing manner and gift for storytelling will be missed."

Maloney, who was a resident of Canton and formerly Hyde Park, was the beloved husband of Laura; father of 5-year-old Olivia Jean; son of Mary; and brother of Gregory Jr., Stephen, John and the late William. He is survived by many other relatives and friends.

"Paul's co-workers and friends at the MGH will keep his memories alive in their hearts and work," adds Robert Gallagher, assistant manager of Automation.

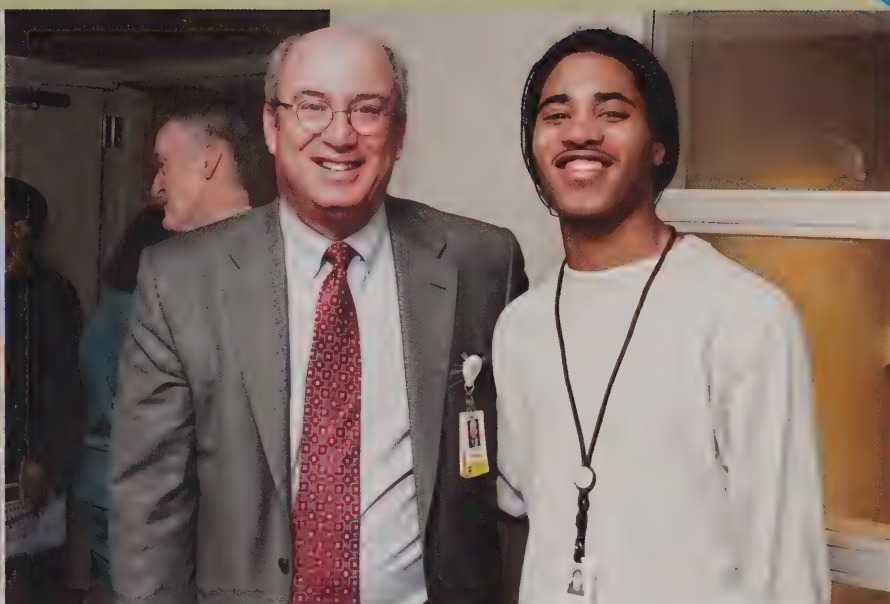
was Allen Street, which today is Blossom Street. She will receive a copy of the book, "Something in the Ether: A Bicentennial History of Massachusetts General Hospital 1811 to 2011," by Webster Bull and Martha Bull, this spring. For more information on the MGH's upcoming bicentennial and access to the bicentennial toolkit, visit <http://intranet.massgeneral.org/bicentennial>.

12.17.10

MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL

200
TO 2010



'Tis the season

MGH celebrates holidays with annual receptions

MGHERS EXCHANGED greetings for the season, enjoying festive treats and music during this year's holiday receptions, hosted by Peter L. Slavin, MD, MGH president. The annual receptions were held on the Main Campus Dec. 9 and Charlestown Navy Yard Dec. 8 for both day- and night-shift employees. This year, in addition to the traditional festivities, employees at the events received a copy of the MGH Bicentennial Calendar in celebration of the hospital's upcoming 200-year anniversary. ■



Shedding light on harmful effects of tobacco smoke

MASSGENERAL HOSPITAL FOR CHILDREN (MGHfC) pediatrician-researcher Jonathan Winickoff, MD, MPH, FAAP, has been a vocal advocate of the health and protection of children from the harmful effects of tobacco smoke. Recently, he has made further progress in his efforts to shield children from tobacco and tobacco smoke exposure.

The senior author of a report in the January issue of *Pediatrics*, Winickoff explains that children living in multi-unit apartment buildings are at greater risk from second-hand smoke – even when no one smokes inside their own unit – compared with children who live in single-family houses. He and his colleagues found that apartment-dwelling children had a 45 percent higher level of cotinine, a common marker for tobacco exposure, in their systems.

“Exposure to second-hand tobacco smoke is

associated with a variety of illnesses, such as respiratory infections, asthma and sudden infant death syndrome,” says Winickoff. “We look forward to this study supporting universal smoke-free multi-unit housing. When landlords set a completely smoke-free policy, they will enjoy lower fire risk and insurance costs, lower clean-up costs between

tenants, and they will foster a healthier home for everyone in the building.”

In November, Winickoff also made headway toward the protection of children from tobacco when he addressed the Food and Drug Administration Tobacco Products Scientific Advisory Committee on Nov. 18 in Washington D.C. Representing MGHfC and the American Academy of Pediatrics (AAP), he shared new public opinion data showing widespread support for a ban on menthol cigarettes, refuting tobacco industry claims that menthol cigarettes should continue to be marketed and sold in low-income neighborhoods.

“It was wonderful to stand with MGHfC and the AAP in support of children’s health,” says Winickoff. “Highly addictive menthol cigarettes appeal to children and adolescents, so a ban on these products would be a major win.”



WINICKOFF



SOX SPIRIT: Red Sox players and coaches, from left, Bogar, seated, and Magadan, Johnson, Reddick, Lowrie and Wally the Green Monster visit with MGHfC patient Lataeya Green, age 8.

Red Sox Holiday Caravan stops at MassGeneral Hospital for Children

AS THE BOSTON RED SOX were making waves at Fenway Park with their off-season trades and signings, a few members of the team found time Dec. 9 to bring holiday cheer and smiles to the pediatric patients at MassGeneral Hospital for Children (MGHfC).

Red Sox shortstop Jed Lowrie, outfielder Josh Reddick, hitting coach Dave Magadan, first base coach Ron Johnson and third base coach Tim Bogar stopped by the pediatric floors on Ellison 17 and 18, accompanied by team mascot Wally the Green Monster. MGHfC Child Life Specialists Sacha Field, MS, CCLS, and Anne Bouchard Pizzano, MS, CCLS, helped arrange the visit.

“The kids were so excited to meet the players and coaches,” says Field. “I have never seen so many patients up and ready to go before 10 am, especially the teens!”

The members of the Red Sox visited children in the playrooms on both floors, handing out Sox souvenirs such as Wally dolls, calendars, magazines, stickers and other collectibles. They also posed for photographs and participated in activities with the patients, such as coloring and reading.

“We are blessed to be in the game of baseball,” says Johnson. “To be able to bring a little bit of joy over from Fenway and to see those smiles on the faces of these kids during the holidays is really heartwarming.”

The group from the Red Sox also donned precaution gowns and visited patient rooms to see children who were unable to visit the play areas.

“The Red Sox players, coaches and staff were so kind and down-to-earth,” says Pizzano. “Some of the patients were nervous to meet the players, but they were immediately put at ease when the Sox started talking to them about everyday things.”

“Visits like these help break up the monotony of the routine for kids that are hospitalized,” adds Field. “We genuinely appreciate all the donations and outpourings of love that happen here every holiday season.” ■



NATIONAL RECOGNITION: Staff of the Geriatric Medicine Unit

EAP services and resources help balance eldercare and work

DURING HER 14-YEAR CAREER as administrative assistant at the MGH Department of Pathology, Carol Ann Gould – like thousands of other Americans – went through a challenging period as she juggled work while caring for her elderly parents. To make matters more complicated, Gould was in Boston while her father, who had Alzheimer's disease, was in Amarillo, Texas. When her mother in Dallas was diagnosed with cancer, she took on caring for her as well.

"It was a very difficult time," says Gould. "I had to tell my father that he no longer could use a car and that he would be moving to an assisted-living residence. While the stages of his illness became worse, my mother was diagnosed with cancer. It was one of the most trying times of my life."

Gould describes the flood of emotions she experienced – anger, resentment, sadness, exhaustion and grief. She found it difficult to concentrate at work and began to suffer physically as well as emotionally from the stress. Thankfully, Gould found help managing her own health and emotions and the logistics of caring for her parents through the resources and support available at the Partners Employee Assistance Program (EAP). She met with an EAP consultant, who then referred her to Alzheimer's disease expert Barbara Moscovitz, MSW, LICSW, program director of the MGH Geriatric Medicine Unit. Gould also attended the EAP monthly employee eldercare discussion group, facilitated by Moscovitz and eldercare expert Janet

Loughlin, LICSW, CEAP. Since 2005, the group has helped employees manage a healthy work and life balance while caring for an aging loved one.

"We know that there are many employees in the workplace really struggling with caring for an elderly parent while working," says Loughlin.

"In a safe, therapeutic setting, we provide expertise in eldercare and access to resources – such as the monthly employee eldercare discussion group – where employees can share their experiences, support one another and find helpful information for their circumstances."

Gould credits the group with providing her the support, resources and professional assistance she needed. "The employee eldercare discussion group was so helpful to me," says Gould. "There were so many different employees of all job roles – vice presidents, physicians, nurses, administrative staff – and we all were going through the same thing. Often group members who had helpful

information shared it with the group, and the meetings gave us an opportunity to support one another when it was difficult to focus on work."

In addition to the group meetings, the EAP offers one-on-one counseling with eldercare experts. Individual consultations are confidential and free. The EAP office is located at 175 Cambridge St., Suite 320. For more information, access www.eap.partners.org or call 617-726-6976 or 1-866-724-4EAP. ■



ELDERCARE SUPPORT: From left, Moscovitz, Gould and Loughlin

Handmade pillowcases bring holiday cheer

WHILE HAVING VISIONS of sugarplum fairies, MassGeneral Hospital for Children (MGH/C) patients will be resting their heads on colorful handmade pillowcases they helped sew on Dec. 11 in the Ellison 18 Playroom with volunteers Marie Nader and Jane Cuniffe of ConKerr Cancer: A Case for Smiles. The nonprofit organization aims to brighten the rooms of hospitalized children by making and delivering decorated pillowcases. Originally focused on pediatric cancer patients, ConKerr Cancer today provides pillowcases and smiles to all young patients who are hospitalized.

SEW MUCH FUN: Cuniffe, left, and MGH/C patient Duncan Miles, age 6



NCQA recognizes MGH Senior Health

MGH SENIOR HEALTH, a practice within the Geriatric Medicine Unit, has been recognized as a Patient-Centered Medical Home by the National Committee for Quality Assurance (NCQA). A medical home is a model that strives to strengthen the caregiver-patient relationship and improve care while reducing costs by replacing episodic care with coordinated long-term care.

NCQA designation indicates that the practice meets national standards for delivering high-quality care and utilizes systematic, patient-centered, coordinated management processes. Senior Health received the highest designation possible, level three, and is the first practice in the Partners system to be officially cited as a medical home by the NCQA.

"The medical home model holds great promise

for improving quality while reducing costs," says Barbara Roberge, PhD, NP, geriatric nurse practitioner and director of Quality and Safety for Senior Health. "We're thrilled to have received certification. It has allowed us to reflect on how to further improve, and toward that aim, we've been sharing our experiences with other primary care practices at the MGH." ■

TALKING FOOTBALL:

Left, with MGH Cancer Center patient Donald Amadon



Hall of Fame visit to MGH Cancer Center

HE'S CONSIDERED one of the best linemen ever to play professional football, and on Dec. 2, former New England Patriots player and National Football League Hall of Fame member John Hannah helped brighten the day of patients and employees at the MGH Cancer Center when he stopped by for a visit. Talking with patients at the Infusion Unit on Yawkey 8, Hannah shared football stories and his perspective on this year's Patriots team as he signed autographs.

"It was great to have John come visit our patients," says Theresa McDonnell, ACNP-BC, Infusion Unit nursing director. "Chemotherapy treatment can require patients to spend hours on end in our outpatient clinic. Visits like John's really help to pass the time, especially when patients have the opportunity to chat with a Hall of Fame football player."

The visit was Hannah's second to the MGH, having also visited earlier this fall. ■

WHAT'S HAPPENING

Mass General Imaging-Worcester

Mass General Imaging's newest location at 385 Grove St. in Worcester is now open. Mass General Imaging-Worcester offers high-speed computed tomography, digital screening and diagnostic mammography, general ultrasound and digital X-ray. For more information, visit www.massgeneralimaging.org/worcester.

Nominations for the one hundred

Nominations are now being accepted for the MGH Cancer Center's **the one hundred**, an annual fundraiser that honors 100 individuals and groups leading the way in the fight against cancer. Nominees do not have to be MGH employees. To nominate someone, visit www.theonehundred.org. The deadline to submit a nomination is Dec. 31. All MGH employees who submit a nomination will be eligible to win a raffle for a Flip Cam. The final drawing will be Jan. 3. The event will be held June 1, 2011. For more information, call 617-643-6781 or e-mail theonehundred@partners.org.

MGH Senior HealthWISE

MGH Senior HealthWISE is offering a free hypertension screening for seniors ages 60 and older Dec. 27 from 1:30 to 2:30 pm at the West End Library, 151 Cambridge St. For more information or to register, call 617-724-6756.

Benson-Henry wellness program for women

The Benson-Henry Institute for Mind Body Medicine will offer "Taking Care of Ourselves," a four-week wellness program for women beginning Jan. 6 at noon. Led by Leslee Kagan, MS, NP, director of women's health programs at the Benson-Henry Institute, the one-hour, weekly sessions will teach participants strategies for coping with the stresses of daily life. The classes will be held in the Yawkey Center, and the cost of the program is \$85. For more information or to register, contact Maureen Gilbert at 617-643-6067 or msgilbert@partners.org.

On-site Spanish classes

MGH Training and Workforce Development, in partnership with the HablEspana Language Center, is hosting beginner-, intermediate- and advanced-level Spanish classes beginning the week of Jan. 23. Each class meets one evening a week for 10 weeks from 5:30 to 7:30 pm. The \$150 course fee, which includes all materials, is due by Jan. 10. To request enrollment in the Wednesday beginner class, access <https://libridge.partners.org>. Select the "HRMS Production" link, and then navigate to Self Service > Employee > Tasks > Request Training Enrollment. Click the "Search by Course Code" link, and enter "MGHSPB" in capital letters. To request enrollment in the intermediate- or advanced-level

classes on Wednesdays and Thursdays, e-mail mghtraining@partners.org for information on completing a brief language assessment test.

IN GENERAL

Jesse B. Jupiter, MD, of the Department of Orthopaedics, was chosen an honorary member of the Royal College of Orthopaedic Surgeons in Thailand.

Tatsuo Kawai, MD, PhD, of the Transplant Center, received the International Transplantation Society-Roche New Key Opinion Leader Award for the highest scoring abstract from the New Key Opinion Leader Group. The award was presented to Kawai at the 23rd International Congress of the Transplantation Society in Vancouver, Canada.

William U. Shipley, MD, a member of the MGH Radiation Oncology Department and Andreas Soriano Professor of Radiation Oncology at HMS, was presented with the 2010 Jack Colbert Memorial Award from the Massachusetts Prostate Cancer Coalition on Nov. 17 in Cambridge. The award recognizes Shipley, who has provided care for men with genitourinary cancers at the MGH for more than 35 years, for significantly advancing the fight against prostate cancer.



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MGH HOTLINE

A PUBLICATION FOR EMPLOYEES AND STAFF OF THE MASSACHUSETTS GENERAL HOSPITAL



MGH BULFINCH BUILDING:
An artist's rendering, circa 1848



MGH celebrates two centuries

WHEN THE CLOCK strikes midnight on Jan. 1, the MGH community will ring in not only the new year, but also the start of the yearlong celebration of the 200th anniversary of the hospital's founding. Many MGHers will be planning their own department's bicentennial celebrations, and the entire hospital community is encouraged to join in the festivities by using the bicentennial logo, historical photos and

helpful resources available in the Bicentennial Intranet Toolkit at <http://intranet.massgeneral.org/bicentennial>. Staff can use these items to "bicentennialize" an MGH event, document or presentation.

"This truly is an amazing time to be an MGH employee," says MGH President Peter L. Slavin, MD. "While we pause and take a moment in 2011 to reflect on the rich history

of the MGH, we look forward to the contributions this hospital can make to society over the next 200 years by enhancing patient care, developing groundbreaking research, delivering award-winning education to the caregivers of tomorrow and remaining steadfast in our longstanding commitment to our neighbors – locally and around the world."

(Continued on page 2)

Bruins lace up to deliver toys

IN THE MIDST of a competitive season, players and staff from the Boston Bruins made their way up from the TD Garden Dec. 21 to visit pediatric patients at MassGeneral Hospital for Children (MGH/C). Handing out toys, Bruins memorabilia and other gifts were goalie Tim Thomas, defenseman Johnny Boychuk and forward Greg Campbell.

"The visit was wonderful and cheered up the pediatric patients during this holiday season," says Heather Peach, MS, CCLS, child life specialist, who organized the visit on behalf of MGH/C. "The players spent time with as many patients as they could while signing autographs and chatting with them. We are very appreciative of their visit."

The Bruins players stopped by the Pediatric Hematology-Oncology Unit in the Yawkey Center before making their way to the pediatric floors on Ellison 17 and 18.

"We are in a unique situation where showing up and meeting us is a thrill for the young patients, but for me, I know I'm just a normal guy," says Thomas. "Coming here and seeing the smiles on their faces, seeing them be happy and taking their minds off their worries for a little while is all I could ever ask for."



MAKING SMILES: Bruins players, from left, Thomas, Boychuk and Campbell with MGH/C patient George Farraher, age 6

– Bicentennial

(Continued from page 1)

Among the highlights of 2011 MGHers can anticipate are the announcement of the birth of the MGH Bicentennial Baby, the ceremonial renewal of the MGH Charter – the document formally establishing the hospital – at the Massachusetts State House on Feb. 25, and the openings of the Lunder Building and the MGH museum.

“We invite all employees to take part in commemorating the hospital’s bicentennial,” says Lynn Dale, director of MGH Bicentennial Planning, Programming and Special Events. “There already are a number of hospital events that will have the bicentennial theme incorporated into their programs. For example, the Multicultural Affairs Office Alumni Reunion in February, the Scientific Advisory Committee meeting in April and the Warren Triennial Prize Symposium in October all will feature a look at the rich past and exciting future of the MGH in honor of the 200th anniversary.”

“The bicentennial is a wonderful opportunity for all of us to reflect on the extraordinary history of the MGH, its contribution to the lives of our patients and to the world,” adds David F. Torchiana, MD, chairman and CEO of the MGPO.

For a list of internal hospital events hosted by various departments, access the Bicentennial Intranet Toolkit at <http://intranet.massgeneral.org/bicentennial>. For questions about the bicentennial, contact Dale at ldale@partners.org or mgh2011@partners.org. ■



JOYFUL SINGING: Carolers in the White Lobby

Songfest singers bring holiday cheer

CHEERFUL VOICES filled the halls of the White Lobby during the MGH Chaplaincy’s annual holiday songfest Dec. 16. Accompanied by pianist Stephen Lee, the music director of St. John’s Parish in Winthrop, the carolers – MGH employees and volunteers – sang a range of seasonal songs. Many of the participants donned holiday-themed accessories and clothing for the occasion. Patients, visitors and other employees stopped to listen and sing along.

“I originally wandered over just to listen, but then they handed me a songbook,” says Darlene Jones, administrative coordinator in the MGH Cancer Center. “I love music, and the songs really help brighten the day.”

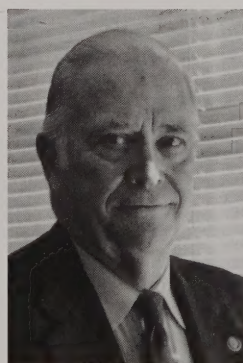
“The songfest is a wonderful and fun tradition for all,” adds Michael McElhinny, MDiv, director of the MGH Chaplaincy. “It’s one of the many activities and services the Chaplaincy offers to help MGHers celebrate the season, whatever their faith may be.” ■

IN MEMORIAM

Lawrence “Larry” E. Martin

LAWRENCE “LARRY” E. MARTIN, who served in a number of positions at the MGH from 1949 through 1994 and most recently was a member of the MGH History Committee, died Dec. 16. He was 88 years old.

Martin joined the MGH in 1949 after responding to a classified ad seeking a cost accountant. He steadily gained responsibility as well as the respect of MGH leadership for his financial vision, creativity and overall business acumen. From 1951 to 1961, he served as comptroller of the MGH and from 1961 to 1974 as associate director of administration. During this time, Martin was integral in navigating the MGH across the then-new national landscape of Medicare and Medicaid. From 1974 to 1986, Martin served as associate general director at the hospital before being named senior vice president, a position he held until 1994. Martin continued to be involved with the MGH after his retirement, serving on the History Committee and contributing to the planning for both the MGH museum and the MGH bicentennial celebration.



Martin in a 1989 photo

“His capacity to work with all – the MGH trustee, executive and nonexecutive – was immense,” says Kay Bander, a former colleague and current member of the MGH Ladies Visiting Committee. “It was a privilege to work with and be guided by him.”

Martin played a significant role in guiding the planning of the Ellison and Blake buildings, the expansion of the MGH to Charlestown Navy Yard – home of the Lawrence E. Martin Laboratories – and the establishment of health clinics in Chelsea and the North End.

“Larry was all about taking care of our patients first, and that was always his number one priority,” says Jim Guiry, senior construction manager, who worked with Martin for 35 years. “He was a mentor and great friend to all of us here at MGH for many years.”

Martin is survived by his wife Dorothy, daughter Dawn, and son and daughter-in-law Bradford and Albine, as well as grandchildren Rory, Max, Anjalee and Ashley. To view a series of video clips featuring Martin

providing a narrated history of the MGH, access www.massgeneral.org/history/exhibits/oralhistory.

Orthopædics staff make festive delivery

JUST AS SNOW began to fall in Boston on Dec. 20, Santa Claus and his elves arrived at MassGeneral Hospital for Children (MGHfC) to deliver gifts to pediatric patients on the Pediatric Hematology-Oncology Unit, Ellison 17 and 18, the Francis H. Burr Proton Therapy Center and the Pediatric Intensive Care Unit.

The holiday appearance, organized by the Department of Orthopædics, has become a tradition over the last five years. Staff from the department purchase gifts, including fleece blankets, coloring books, hats and toys for children of all ages. The MGH Gift Shop, Imaging, and Nutrition and Food Services also contribute to the gift delivery.

"The holidays are about helping people feel happy, and that's what we want to do," said Santa Claus, who is closely related to Kevin Raskin, MD, of the Department of Orthopædics.

But Raskin credits other members of the department – Santa's elves – for arranging the yearly donation. "The staff of the department really put everything together, I just bring Santa!" ■

NORTH POLE VISITOR: From left, MGHfC patient Dany Herrera Smith, her mother Suly and Santa



HOLIDAY DELIVERY: MGHfC patient Bowen Potter, center, with Santa and his helpers

Blood donors give twice in December

SANTA CLAUS made an early stop at MassGeneral Hospital for Children (MGHfC) on Dec. 14, passing out stuffed animals and treats on behalf of individuals who donated blood at the Blood Donor Center during December. Through the Puppy Pals Program, each year the Blood Donor Center invites donors to write holiday messages to pediatric patients. The tags are then attached to gifts and delivered to the patients by Santa and his helpers. This year, the center provided more than 70 presents to young people.

"I was happy to know that my small donation of blood would benefit a child with a gift this holiday season," says Donna Halliday, a patient service coordinator in the MGH Psychology Assessment Center, who donated blood at the center and filled out one of the gift tags.

Angels Above provide holiday smiles

THEIR HAPPY FACES and open arms are familiar to the staff on Ellison 17 and 18 and the Pediatric Intensive Care Unit. Since 1996, Sue Horman, founder of Angels Above, and her friend Mary Beth Brunelle have visited MassGeneral Hospital for Children (MGHfC), bringing gifts for the hospitalized children. On Dec. 16, Horman and Brunelle once again made a trip to the hospital and were joined by special guests from the North Pole, Santa and Mrs. Claus. They brought holiday-themed pajamas, socks, toys, crafts and games to help raise the spirits of the young patients.

Along with holiday gifts for the pediatric patients, Horman and Brunelle brought presents for the patients' siblings and parents. They also provided a catered lunch for the patients, their families and MGHfC staff in the Ellison 18 Playroom, where pediatric outpatients joined in the festivities as well.

"I think it is awesome that they do this for the kids," said Nathalie, mother of 14-year-old MGHfC patient Jeremy Wiles. "It distracts the kids and takes them out of their hospital rooms to spend time with other children and the staff. It is really nice." ■



ANGELS ABOVE: From left, Sacha Field, MS, CCLS, child life specialist; Horman; Brunelle; Anne Bouchard Pizzano, MS, CCLS, child life specialist; Joanne Riley, RN, pediatric access nurse; MGHfC patient Jeremy Wiles; Santa and Mrs. Claus; and MGHfC patient Cody Dellamano

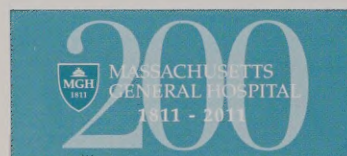
WHAT'S HAPPENING

Change in MGH Hotline schedule

Due to the New Year's Day holiday, MGH Hotline will not be published Dec. 31. The regular printing schedule will resume Jan. 7.

Healthy living seminar

The Maxwell and Eleanor Blum Patient and Family Learning Center is hosting "Healthy Living: Starting an Exercise Program," Jan. 6 from noon to 1 pm in the Blum Center, located in Room 110 of the White Building. Joe Dankese, fitness director for The Clubs at Charles River Park, will discuss how to start the new year with a new exercise program. This program is free and open to all. For more information, contact Jen Searl at 617-724-3823.

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MGH Senior HealthWISE

MGH Senior HealthWISE is offering the following events for seniors ages 60 and older: a hypertension screening Jan. 3 from 1:30 to 2:30 pm at the Hill House, 127 Mt. Vernon St., and a seminar, "Macular Degeneration," Jan. 6 from 11 am to noon in the Haber Conference Room with speaker Chirag P. Shah, MD, MPH, of the Ophthalmic Consultants of Boston. For more information, call 617-724-6756.

2011 Run to Home Base

Registration is now open for the 2011 Run to Home Base, scheduled to take place May 22. Participants will complete a 9-kilometer course that ends at Fenway Park's home plate. Each runner is required to raise \$1,000, but it is also possible to help support veterans as a "virtual runner" or by donating directly. All proceeds from the race will benefit the Red Sox Foundation and Massachusetts General Hospital Home Base Program. For more information or to register, visit www.runtohomebase.org.

Online overview of RPDR

The MGH Clinical Research Program is offering "Online Overview of Research Patient Data Registry (RPDR)" Jan. 12 from 2 to 4 pm at 165 Cambridge St., Room 230. Stacey Duey, project specialist for Partners Research Computing, will provide an overview of RPDR functionality and demonstrate how researchers can use the RPDR to recruit patients and gather information for clinical studies. To submit an application for this class, access <http://hub.partners.org/catalog>. For more information, contact Lauren Michaels at lmichaels@partners.org.

Clinical research Internet recruitment and retention

The MGH Clinical Research Program is sponsoring "Internet Recruitment and Retention: IRB, Security and Web 2.0" Jan. 12 from noon to 1 pm in the Simches Research Center, Room 3.110. Melissa Abraham, PhD, chair of the Partners Human Research Committee, and Lynn Simpson, MPH, project analyst for Enterprise Research Infrastructure and Services, will review privacy considerations and

use a case-based approach to discuss how the IRB views using the Internet and Web 2.0 for interacting with study participants. This program meets the requirements of the Board of Registration in Nursing at 244 CMR 5.00, for one contact hour of continuing education. To register, go to <http://hub.partners.org/catalog>. For more information, contact Lauren Michaels at lmichaels@partners.org.

Genetics and clinical research seminar

The MGH Clinical Research Program is sponsoring "Genetics and Clinical Research: Points to Consider" Jan. 10 from 3 to 4:30 pm in the Simches Research Center, Room 3.110. This talk will review some major issues involved in genetics and genomics research, including what should be included in research consent forms and return of research results. To register, access <http://hub.partners.org/catalog>. For more information, contact Suzanne Powell at 617-724-2900.

Budgeting for industry-sponsored clinical research

The MGH Clinical Research Program and Partners Clinical Research Office are sponsoring "Budgeting for Industry-Sponsored Clinical Research and Managing Sponsor Invoicing" Jan. 13 from 10 to 11:30 am in the Simches Research Center, Room 3.120. Jennifer S. Kim, associate director of Clinical Research Finance for the Partners Clinical Research Office, and Kay Ryan, director of Clinical Research Operations for the MGH Clinical Research Program, will review how to create a budget for industry-sponsored clinical research. To register, access <http://hub.partners.org/catalog>. For more information, call Hillary Dearborn at 617-726-3310.

Online college preparation program

Partners Career and Workforce Development (PCWD) is offering several classes as part of its online college preparation program (OCP), including a three-week mock online course that simulates an online college course, a two-week study skills course and a two-week

time management course. PCWD also offers college placement tests to provide potential students with course placement and enrollment recommendations. For more information about the OCP, contact Kathryn Decelles, PCWD career coach, at 617-435-6514 or kdecelles@partners.org.

IN GENERAL

Andrew L. Warshaw, MD,

surgeon-in-chief and chair of the Department of Surgery, was recognized by the Society for Surgery of the Alimentary Tract (SSAT) with the establishment of the Andrew L. Warshaw Master Educator Fund. The fund will help further SSAT's mission and provide financial support for the annual Andrew L. Warshaw Master Educator Award, which will be given annually to an outstanding surgical educator and mentor. The naming of the fund and award recognizes Warshaw's contributions to SSAT and surgical education. Warshaw has been an active member of SSAT over the years and served as president of the organization from 1997 to 1998.

David Scadden, MD, director of the Center for Regenerative Medicine, chief of Hematologic Malignancies and co-director of the Harvard Stem Cell Institute, was presented with the 2010 Dameshek Prize at the annual American Society of Hematology (ASH) Conference in Orlando, Fla., on Dec. 7. Scadden was selected for the award in recognition of his contributions to stem cell biology. His research in this field has given direction for interventions that improve outcomes for transplantation patients. The prize is named for the late William Dameshek, MD, who made major contributions to ASH and was the first editor of the journal *Blood*.

